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### "Cross Cultural Diversity and Inclusion in New Millennium"

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Principal MKLM's B.L. Amlani College,  
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# Gender Budgeting in India: Trends & Reflections with Reference to Women Safety

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## Abstract

Gender Budgeting seeks to acknowledge the unique requirements of women and adjust the distribution of funds to meet these needs through targeted programs and initiatives that can be strengthened by various Ministries and departments. It encourages the integration of gender perspectives into broader economic strategies and the promotion of women's participation in economic decision-making. The involvement of women in decision-making processes is challenging unless they feel safe, and the empowerment of women is futile without ensuring their safety and security. Therefore, this paper focuses on the gender budget allocation dedicated to women's safety and security to evaluate the government's efforts in this area. It aims to analyze and compare the gender budget allocations in India for the earlier years, up to the budget projections for the fiscal year 2024-25, while considering the prevalence of crimes against women in the country. The paper sheds light on the patterns in gender budget allocations and evaluates the impact of gender budgeting on women's safety to address the existing gender disparities. The results underscore the need for the implementation of gender-sensitive policies and programs, as well as the prioritized allocation of the gender budget to enhance women's safety and, consequently, their empowerment across various domains.

**Key words :** Gender Budget, Women Specific Programmes, Economic Policies, Women Empowerment, Women Safety and Security, Gender Gap

## 1.1 Introduction

Gender responsive budgeting is an effective tool for empowering women and promoting gender equality by integrating gender considerations throughout the entire process of policy development, budgeting, implementation and monitoring. It encompasses gender perspectives throughout different stages such as programme and policy development, evaluating the needs of specific target groups, reviewing current policies and guidelines allocating resources, implementing programmes, assessing their impact and reallocating resources as necessary. From the beginning of the adoption of the policy of Gender Budget in 2005-06, Union Gender Budget Statement has been published every year as per the requirement of public expenditure specified by the Ministries/Departments earmarked for women through the Ministry of Home Affairs, Ministry of Women and Child Development and other Pro Women Empowerment Ministries. The recent, government's allocation under the Gender Budget Component 2024-25 shows a jump of 38.7 per cent from an allocation of Rs 2,23,219.75 crore in 2023-24 (5% of total budget) it rose to Rs 3,09,690.10 crore in 2024-25 (6.4% of total budget). The increased trend in Gender Budget shows the significance of gender responsive budget in promoting women empowerment. Gender Budget assigns either 100% (Part A) which includes 'Women-Specific' Schemes, with 100% allocations for women and girls or Part B, on the other hand, encompasses 'Pro-Women' Schemes, with at least 30% of overall scheme allocations for women and girls.

## 1.2. Gender Budget

A budget is one of the most comprehensive documents of a government's economic and social plans and priorities. Gender Budget refers to funds that are specifically aimed at women, designed by considering

gender. Women specific programmes and schemes would address gender issues which can be enhanced through Ministries and departments.

Gender budgeting involves the development of gender - responsive laws, policies, plans, programs and projects, resource allocation, implementation, expenditure monitoring, auditing and impact assessment.

Budget is an important tool in the hands of state for affirmative action for improvement of gender relations through reduction of gender gap in the development process. It can help to reduce economic inequalities, between men and women as well as between the rich and the poor. Hence, the budgetary policies need to keep into considerations the gender dynamics operating in the economy and in the civil society. There is a need to highlight participatory approaches, bottom up budget, child budget, green budgeting, local and global implications of pro-poor and pro-women budgeting and inter-linkages between gender-sensitive budgeting and women's empowerment. (*Vibhuti Patel, 2016*). Ministry of Women and Child Development (2023) defines, 'Gender Budgeting is a tool for gender mainstreaming, applying a gender lens to the entire policy process. It involves gender-sensitive formulation, resource allocation, and continuous monitoring to address vulnerabilities faced by women throughout their life cycle. Gender budgeting ensures the nation's resources which can be distributed fairly among all of its citizens and groups and seeks to increase the availability of resources. Fair budgeting therefore creates new chances for women's empowerment. (*Pradeep Panda, 2022*)

Today several other countries across the globe have successfully incorporated gender perspective into their macroeconomic operations which stands testimony to the fact that gender equality and empowerment is not a choice but a prerequisite for countries to prosper. There is a need for capacity building by studying the current practices and present status of GRB initiatives in the respective States. While most of the stakeholders are thoroughly sensitized and aware of the importance and implications of Gender Responsive Budget, there are gaps in capacity building on planning as well as implementation front. (*Manisha Paliwal and Anshu Singh, 2022*)

Gender Budgeting has several aims including recognizing the specific needs of women and adjusting budget allocation to address these needs through women specific programmes and schemes which can be enhanced through Ministries and departments. It promotes incorporating gender perspectives into larger economic policies and fostering women involvement in economic decision-making. Without safety it is difficult for women to involve freely in decision making process and there is no meaning of women empowerment unless there is safety of women. Hence, the present paper focuses on allocation of gender budget on women safety and security with a view to assess the Government initiation towards women safety.

### **1.3. Need of Gender Budget for Safety of Women**

Women safety is a serious concern today. The safety of women in a country depends on various factors including strong deterrents from stringent laws, efficient administration of justice, timely resolution of complaints, and easily accessible support systems for victims.

#### **1.3.1 . Crimes against Women in Indian Scenario**

According to National Crime Records Bureau, there are about 51 FIRs filed every hour on an average, The registered cases of crime against women across India increased to 4, 45,256 in 2022 where the cases were 4, 28,278 in 2021 and 3, 71,503 in 2020. Most of the cases of crime against women lodged under IPC sections were for 'cruelty by husband or his relatives' (31.4 per cent), followed by 'kidnapping and abduction of women' (19.2 per cent), 'assault on women with intent to outrage her modesty' (18.7 per cent) and 'rape' (7.1 per cent). According to the Data of National Commission for Women 28,811 complaints of crimes against women received in 2023, over 55% were from Uttar Pradesh recorded 16,109 complaints followed by Delhi 2,411, Maharashtra at 1,343, Bihar recorded 1,312 complaints, Madhya Pradesh 1,165, Haryana 1,115, Rajasthan 1,011, Tamil Nadu 608, West Bengal 569 and Karnataka 501. (*Economic Times of India, Feb 23, 2024*). The highest number of complaints were received in the right to dignity category that involves harassment other than domestic violence which stood at 8,540 followed by 6,274 complaints of

domestic violence, dowry harassment complaints stood at 4,797, molestation complaints at 2,349, police apathy against women complaints at 1,618, and rape and attempt to rape complaints at 1,537 (The Hindu, New Delhi, January 02, 2024).

While reviewing the incident of crimes against women in India, the Central government has decided to continue its flagship scheme for women safety with an approval of Rs 1,179.72 crore till 2025-26. Of the total project outlay of Rs 1,179.72 crore, an amount of Rs 885.49 crore will be provided by the Ministry of Home Affairs from its own budget and Rs. 294.23 crore will be channelized from the Nirbhaya Fund.

The present paper attempts to highlight the incident of crimes against women in India on one hand and the government initiatives to prevent, control and redress the violence against women on the other. It highlights Women Safety Schemes and gender responsive budget allocation for the safety of women.

### 1.3.2 Gender Budget in India- An Overview

The Government is committed for gender equality across all sectors and at every governance level. Providing funding for gender equality is key to reducing gender disparities, and Gender Budgeting is an essential approach in this effort. The Government has embraced Gender Budgeting as a method to integrate a gender perspective throughout the policy-making process. It has highlighted that Gender Budgeting involves the development of gender-sensitive laws, policies, plans, programs, and schemes, allocation of resources, implementation, oversight, and evaluation of these programs and schemes. In this context, the Ministry has concentrated on (i) creating institutional frameworks and procedures for Gender Budgeting in all Ministries/Departments at both the national and state/UT levels, and (ii) enhancing skills and expertise at various governance levels in conducting Gender Budgeting.

The Gender Budget in India is designed to narrow the disparity between genders. The financial commitment by the government to the Gender Budget Component for the fiscal year 2024-25 has seen a significant increase of 38.7 percent, rising from Rs 2,23,219.75 crore in the previous fiscal year to Rs 3,09,690.10 crore in the current year. Conversely, the budget allocation for the same component in the Union Budget for the fiscal year 2023-24 was Rs 2.23 lakh crore, which represents a mere 2.12 percent increase from the revised budget estimates for the fiscal year 2022-23, which stood at 2.18 lakh crore.

India's Gender Budget, aims to reduce the gender gap. Therefore gender Budget in India is designed to narrow the disparity between genders. The government's allocation under the Gender Budget Component in 2024-25 has seen a significant increase of 38.7 per cent from an allocation of Rs. 2,23,219.75 crore in 2023-24 it rose to Rs. 3,09,690.10 crore in 2024-25. Whereas it was allocated to Rs.2.23 lakh crore in the Union Budget 2023-24 which is just 2.12 percent higher than the revised estimates of 2.18 lakh crore for 2022-23. Allocation of gender budget for Women-Specific Schemes such as Nirbhaya Scheme, Programmes for women safety and security, women empowerment and soon by various ministries and departments was solely intended to assist women in becoming self-sufficient and to ensure their safety. The distribution of funds for gender-specific initiatives, including the Nirbhaya Scheme, programs focused on women's safety and security, and initiatives for women's empowerment, was primarily aimed at helping women achieve independence and ensuring their protection. Under Part-A of Gender Budget includes 100 percent Budget allocation for the purpose of Women-Specific Schemes, has been increased to Rs. 26,772.89 crore, in 2022-23 which was Rs 25,260.95 in 2021-22. Under Part-B includes 30 percent Gender Budget for Pro- Women Specific schemes was increased to Rs. 1,28,749.83 in 2021-22 to Rs 1,44,233.58 crores in 2022-23.

### 1.4. Aim

The aim of the present paper is to assess and compare the gender budget allocations in India for the consecutive years till the budget estimates for the financial year 2024-25 while keeping in view the prevalence of crimes against women in India. It highlights the trends in gender budget and assesses the efficacy of gender budgeting on women safety in order to fill up the gender gaps.

### 1.5. Objectives:

1. To examine the gender budgeting in India specifically for the safety of women.



2. To understand the need for gender budget while keeping in view the prevalence of crimes against women.
3. To elucidate and assess women safety initiatives of the government of India in relation to allocation of gender budget.

### **1.6. Methodology**

The present paper is based on the thematically reviewed research articles, published reports of Ministry of Women and Child Development, records of National Crime Record Bureau .The data pertaining to the allocation of budget and number of women beneficiaries under the safety schemes during the selected period have been analyzed with the help of simple statistical tools. The research paper is a descriptive approach to highlight the issues and challenges of crimes against women and the preventing and rehabilitant strategies of government of India with special reference to Gender budget on women safety. The research paper suggests some important recommendations for achieving its goal of gender equality through implementing government safety schemes and programmes.

## **2. WOMEN SAFETY INITIATIVES IN INDIA**

The Government has been initiated a number of programmes and schemes for preventing crimes against women , to protect the victims of violence and support women facing violence or adversities by providing shelter as well as empower them. Some of the schemes which are being implemented in India are Mission Shakti a holistic approach to address biases, protect rights and provide necessary skills and confidence in order to empower women and contribute to the nation. It is a comprehensive policy to bridge the gap between policy advancements and actual services, and to address development disparities among marginalized women which will help to achieve the vision of women’s welfare and gender equity. Beti Bachao Beti Padhao will focus on promoting activities that have a direct impact on the ground, such as encouraging sports among girl, organizing self-defense camps and constructing girls’ toilets, while minimizing advertising costs through zero-budget methods. Nari Adalat which aims to provide women with an alternative grievance Redressal Mechanism for addressing issues such as harassment or denial of rights at the Grama Panchayat level. This will be rolled out gradually in different phases. Women Helpline offers a toll-free 24-hours telephone service for women in need of support and information. It connects them with the Emergency Responsive Support System (ERSS) for all emergency services, such as police, fire and ambulance services, as well as with One Stop Centres. One Stop Centre (OSCs) which are popularly known as Sakhi Centres have been set up across the country for women who face violent crimes but do not know where to go for support. Mahila Police Volunteers Program is implemented by the Ministry in collaboration with the Ministry of the Interior. This scheme is funded by the Nirbhaya scheme as a centrally sponsored scheme to create and empower Mahila Police Volunteers (MPVs). MPVs should act as a link between the police and the community and provide assistance to women in distress. Swadhar Greh Scheme, being implemented by the Ministry, is aimed at women who are the victims to unfavourable circumstances and require institutional support for rehabilitation in order to live a dignified life. Working Women Hostel (Sakhi Niwas) Scheme seeks to give working women access to secure and reasonably priced accommodation. Ujjawala Scheme (Shakti Sadan) is a comprehensive programme to stop human trafficking for the purpose of commercial sexual exploitation. Safe City Projects in 8 cities are all-inclusive, integrated initiatives created by the city’s municipal corporations and police to address the needs of its female residents and close any gaps in the current infrastructure. Cyber Crime Prevention against Women and Children (CCPWC) Scheme was launched Cyber Crime Portal with the help of Nirbhaya Fund. The portal receives complaints from citizens on objectionable online content related to child pornography, child sexual abuse material, sexually explicit material such as rape and gang rape. (Source: Ministry of Women & Child Development)

## **3. GENDER BUDGETING IN INDIA ON WOMEN SAFETY DURING 2022-23**

The Ministry of Women and Child Development owing to its mandate of advancing women and girls’ empowerment has a substantial gender budget accounted for Rs.16,088.71 crores for the Financial Year

2022-23, which is approximately 64 per cent of its total budget estimates. The budget allocations under various schemes and programmes for women safety are analyzed for the purpose of the present study.

### 3.1. Beti Bachao Beti Padhao (BBBP)

The scheme is 100% funded by the Central Government and the funds are routed through States to districts for multi-sectoral interventions. In this regard, an operational manual has been developed for ease of implementation of the scheme at the district level. The objectives of the Scheme are to prevent gender-biased sex selective elimination; to ensure survival, protection, education and development of the girl child. The details of funds as per the estimates and the total expenditures incurred by the Ministry of Women and Child Development under BBBP scheme are given below.(T-1)

**Table-1**

**Details of Funds under BBBP Scheme since inception (Crore)**

Sl. No	Financial Year	Revised Estimates (R.E)	Total Expenditure by Ministry
1	2014-15	50	34.84
2	2015-16	75	59.37
3	2016-17	43	28.66
4	2017-18	200	169.10
5	2018-19	280	244.73
6	2019-20	200	85.78
7	2020-21	100	60.57
8	2021-22	100	57.13
9	2022-23	222	40.57*

\*As on 31.12.2022)

(Source: Reports of Ministry of Women and Child Development)

The data shows that the budget estimates and the actual expenditure incurred under the scheme of BBBP from 2014-15 to 2018-19 stood at high i.e 280 crores and 244 crores .From 2019-20 to 2022 there was a steep decline in the budget estimates to 100 crores and expenditure further decreased to 57 cores. There is a need to raise the budget allocation under this scheme in order to promote quality education to girls. It can be observed that in all financial years there is a significant difference in the estimations of the budget and the actual expenditure incurred by the ministry which shows the vast gap between planning and implementation of the scheme BBBP.

### 3.2. Nirbhaya fund

The Ministry of Finance, Government of India had set-up a dedicated fund called Nirbhaya Fund in 2013, for implementation of initiatives aimed at enhancing the safety and security for women in the country. It is a non-lapsable corpus fund, which lies with the Ministry of Finance. During 2019-20 an amount of Rs. 4357.62 crore has been provided under the Nirbhaya Fund, parked with the Department of Economic Affairs, and Ministry of Finance. And it was further increased to Rs. 4857.62 crore up to 2020-21 and 6212.85 crore up to 2021-22. Whereas an amount of ` 500.00 crores were allocated to Ministry of Women and Child Development for the FY 2022-23 and the amount has been transferred to the Public Account operated for Nirbhaya Fund. On the whole the total amount of `6712.85 crore was provided under the Nirbhaya Fund parked with the Department of Economic Affairs, Ministry of Finance up to 2022-23. The amount allotted towards Nirbhaya Fund during 2013-14 was significant Rs.1000 crores whereas during 2015-16 to 2018-19 there was steady decline in the allocation of funds under Nirbhaya scheme Rs.550 crores. Only during the financial year 2019-20 there was a significant raise Rs.1355 crores. For the financial years 2020-21 to 2022-23 there was steady decline in fund allocation towards Nirbhaya Scheme. In the Indian scenario of crimes against women there is a need to allot a fixed amount of fund towards Nirbhaya scheme as equal to the

fund which was allotted at the time of initiation of the scheme. Because many schemes which are being implemented for the safety of women are funding through the Nirbhaya scheme. The details of year-wise fund allocation under the Nirbhaya Fund are given below. (T-2)

**Table-2**  
**Details of year-wise fund allocation under the Nirbhaya Fund**

Sl. No	Financial Year	Fund allocation in crores
1	2013-14	1000.00
2	2014-15	1000.00
3	2015-16	707.62
4	2016-17	550.00
5	2017-18	550.00
6	2018-19	550.00
7	2019-20	1355.23
8	2020-21	500.00
9	2021-22	500.00
10	2022-23	500.00
	Total Allocation	6712.85

(Source: Reports of Ministry of Women and Child Development)

### 3.2.1 One Step Centre

The One Stop Center (OSC) system has been implemented throughout the country since April 1, 2015 to facilitate access to integrated services, including police, medical, legal, psychological support and temporary shelter for women affected by violence. The scheme is funded through the Nirbhaya Fund.

During 2019-20, 728 OSCs have been approved in 724 districts of the country. There are 623 OSCs operating in 37 states and UTs. These centers have provided support to more than 2.4 lakh women till December 31, 2019. OSCs are also integrated with the 181 women's help lines and other existing services to provide women with the best possible access and support.

During 2020-21, 733 OSCs have been approved for 730 districts of the country. As of now, 699 OSCs are operational across 34 States and UTs. These centres have offered support to over 3.05 lakh women. OSCs are also being integrated with 181 women helpline and other existing services to provide best possible access and support to women.

During 2021-22, 733 OSCs have been approved in 730 districts across the country. 704 OSCs are operational in 35 States and UTs. These centres have assisted over 4.93 lakh women since inception till December, 2021. OSCs are also being integrated with women helpline 181 and other existing services to provide best possible access and support to women.

During 2022-23, 801 OSCs have been approved in 750 districts across the country. 733 OSCs are operational in 36 States and UTs. These centres have assisted over 6.67 lakh women since inception till December, 2022. OSCs are also being integrated with women helpline 181 and other existing services to provide best possible access and support to women.

The data shows that there is a significant difference in the sanction and operation of One Stop Centres. Hence the Government should take steps to operate all sanctioned OSCs in order to remove the gap between planning and implementation. Noteworthy point is the number of women who are benefitting from OSCs has increased to 6.67 lakhs.

**Table-3****Details of No. of One Stop Centres allotted and Number of beneficiaries**

Year	No. of One Stop Centres (OSCs) sanctioned	No. of One Stop Centres (OSCs) Under operation	No. of States operationalized OSCs	No. of Districts	No. of women supported in lakhs since its inception to till the given period
2019-20	623	623	37	724	2.4
2020-21	733	699	34	730	3.05
2021-22	733	704	35	730	4.93
2022-23	801	733	36	750	6.67

(Source: Reports of Ministry of Women and Child Development)

**3.2.2 Women Helpline**

The government has been initiated the universalization of women's helpline scheme which has been implemented since 1 April 2015, with the aim to provide women victims of violence with a continuous emergency and non-emergency referral service in linking with relevant agencies, such as the police, hospital and awareness of women's welfare plans/programs in different parts of the country by one single number (181). During 2019-20 women help lines have become operational in 32 states / UTs. They handled more than 47.86 million calls. The program is funded through the Nirbhaya scheme. During 2020-21, women help lines have become operational in 33 States/UTs. They have managed more than 54.25 lakh calls. The Scheme is funded through Nirbhaya Fund.

**3.2.3 Mahila Police Volunteers**

The Mahila Police Volunteer Program is implemented by the Ministry in collaboration with the Ministry of the Interior. This scheme is funded by the Nirbhaya scheme as a centrally sponsored scheme to create and empower Mahila Police Volunteers (MPVs). MPVs should act as a link between the police and the community and provide assistance to women in distress. MPVs act as an interface between the public and the police to combat crime against women and report violence against women such as domestic violence, child marriage, dowry harassment and violence that women face in public. It has been requested of all state Chief Secretaries/UTs that they adopt this initiative in their respective states. Andhra Pradesh, Andaman and Nicobar, Chhattisgarh, Dadra and Nagar Haveli, Gujarat, Haryana, Jharkhand, Karnataka, Madhya Pradesh, Mizoram, Nagaland, Tripura and Uttarakhand are among the states that have approved the MPV scheme. With over 9500 volunteers, the Mahila Police Volunteer Scheme is currently operational in the states of Madhya Pradesh, Andhra Pradesh, Gujarat, Chhattisgarh and Haryana.

During 2020-21, Andhra Pradesh, Andaman and Nicobar Islands, Chhattisgarh, Dadra and Nagar Haveli, Gujarat, Haryana, Jharkhand, Karnataka, Madhya Pradesh, Mizoram, Nagaland, Tripura and Uttarakhand approved the MPV Scheme. At present, Mahila Police Volunteer Scheme is functional in States of Haryana, Andhra Pradesh, Gujarat, Chhattisgarh and Madhya Pradesh with over 9500 Volunteers.

**3.3.4. Swadhar Greh**

The Swadhar Greh Scheme, being implemented by the Ministry, is aimed at women who are the victims to unfavourable circumstances and require institutional support for rehabilitation in order to live a dignified life. The scheme aims to provide housing, food, clothing, health care and social and economic security for the women who are victims of difficult circumstances i.e. widows, destitute women and elderly women. Funds are released through the States under the Swadhar Greh Scheme, which is being implemented as a sub-scheme of the Centrally Sponsored umbrella Scheme "Protection and Empowerment of Women". The cost sharing ratio between the Centre and the states is 60:40, with the exception of the North Eastern and Himalayan states, where it is 90:10 and with effect from April 1st, 2016, 100% for UTs.

Under the Scheme 30 women-capable Swadhar Greh centres will be established in each district with the aim to provide for the basic needs of women in need who lack social or financial support, such as food clothing, shelter and medical attention to recover the emotional fortitude that is undermined by the bad events they have encountered. It also gives advice and legal assistance so they can begin the process of readjusting to their families and communities. In order to heal them emotionally and financially it serves a supporting system to meet the needs of distress women to begin their lives with conviction and dignity. As part of the Swadhar Greh Scheme, during 2019-20, the nation has 417 operational Swadhar Grehs helping 12,890 women. For the purpose of implementing the Scheme, a budgetary allocation of Rs. 50.00 crore has been retained for FY 2019-20. As on 31st December 2022, 441 Shakti Sadan (347 Swadhar Grehs & 94 Ujjawala Homes) are functional across States/UTs in the country benefiting about 10955 women.

The data shows the declining trend of the revised estimates of budget and the expenditure incurred under the scheme Swadhar Greh from 2017-18 and it was very low during 2019-20. There is a need to focus on the requirements of Swadhar Grehs in view of increasing rate of trafficking issues.

**Table-4**

**The Budget Estimates and expenditure on Swadhar Greh Scheme during 2014-2020**  
(in crores)

Year	Budget estimate	Revised estimate	expenditure
2014-15	115	30	28.60
2015-16	100	52.50	48.57
2016-17	100	90	83.78
2017-18	100	75	57.20
2018-19	95	50	24.56
2019-20	50	24.63	2.44

(Source: Reports of Ministry of Women and Child Development)

### 3.5. Working Women Hostel (Sakhii Niwas)

The Working Women Hostel Scheme seeks to give working women access to secure and reasonably priced accommodation. These hostels also offer Day-Care services for the offspring of residents. The Ministry offers funding to help NGOs and State Governments open these kind of hostels. For the purpose of building a working women's hostel or operating one in rented space, the Central Government, States/UTs. Under the Working Women Hostel Scheme, working women who may be single, widowed, divorced, separated or married but whose family does not reside in the same home are eligible to receive financial assistance for the construction and operation of a hostel in rented space. Working women are eligible for hostel accommodation as long as their monthly gross income in metropolitan areas does not surpass Rs.50,000 consolidated or Rs.35,000 consolidated in all other locations.

For the benefit of roughly 73,307 working women, 962 hostels have been approved under the programme since it began in 1972-1973. A budgetary allocation of Rs.1655.00 crore was made in the year 2019-20 fiscal year for the construction of working women's hostels throughout the nation of 31<sup>st</sup> December 2019, Rs.26.33 crore had been released and 10 new hostels had been approved. As on Dec. 2020, working women's hostels are 1062. As on 31st December 2022, 494 Sakhii Niwas are functional across States/UTs in the country benefiting about 23319 working women.

### 3.6. TRAFFICKING OF PERSONS

One of the biggest organized crimes that violate fundamental human rights is human trafficking. It is expressly forbidden by the India Constitution under Article 23 of Part III, Fundamental Rights. Human trafficking can take many other forms, such as forced labour and other forms, in addition to sexual exploitation. The main causes of this crime are deprivation, ignorance, absence of opportunities for employment etc. India is a country that traffickers use as a source, a destination and a transit point. The majority of trafficking occurs domestically, although there are also a significant number of people who are

trafficked internationally. The Government has initiated various schemes for the protection and rehabilitation of the trafficking victims by establishing Shakti sadans etc.

### **3.6. 1 Ujjawala Scheme for combating trafficking (Shakti Sadan)**

The Scheme was introduced in 2007 with the objective to provide rehabilitation services by meeting victims' basic needs and amenities and to help victims reintegrate into their families and communities. The primary means by which the Scheme is being implemented are non-governmental organizations. As a sub scheme of the centrally sponsored Umbrella Scheme "Protection and Utilization", the scheme is being implemented through the States and UTs with increased budgetary provisions in accordance with the revised norms. The five components of the scheme are the rescue, rehabilitation, reintegration, prevention and repatriation of victims trafficked for the purpose of commercial sexual exploitation. The Scheme focuses on the creation of community vigilance from the site of exploitation through vigilance groups, sensitization workshops etc. And also rehabilitant victims by offering them a secure place to live, a minimum level of comfort, health care legal assistance, vocational training.

Assistance is given to eligible organizations under the Ujjawala Scheme to carry out the activities as per its goals. There are currently 256 projects total under the Ujjawala Scheme, comprising 136 residential properties. For the fiscal year 2019–20, a budgetary allocation of Rs. 30.00 crore has been set aside to carry out the Ujjawala Scheme. The following are the Ujjawala Scheme budget estimates and expenditures (as of December 31, 2019) for the preceding five years and the current year:

During 2020-21, total number of homes under the Ujjawala Scheme 104 homes. The budget provision of Rs. 30.00 crores has been kept for FY 2020-21 for implementing the Ujjawala Scheme. In 2022, Ujjawala Homes for Prevention of Trafficking have been merged and renamed as Shakti Sadan which is an Integrated Relief and Rehabilitation Home for women in distress situations including trafficked women. It aims at creating a safe and enabling environment for the women in distress situations, to enable them to overcome the difficult circumstances and make a fresh start in life. As on 31st December 2022, 441 Shakti Sadan (347 Swadhar Grehs & 94 Ujjawala Homes) are functional across States/UTs in the country benefiting about 10955 women. During 202-23, budget allocations of `3,165.36 crores for Mission Shakti under Sambal and Samarthya components to provide a unified citizen-centric lifecycle support for women through integrated care, safety, protection, rehabilitation and empowerment.

### **3.6. 2 Anti-Human trafficking Units (AHTUS)**

The government has initiated for the setting up and strengthening Anti-Human Trafficking Units (AHTUS) in all districts of States and UTS. The Empowered Committee for Nirbhaya Fund in Ministry of Women and Child Development has recently approved a project by Ministry of Home Affairs for setting-up Anti-Human Trafficking Units (AHTU) in all districts of the country at cost of Rs. 100 crore under Nirbhaya Fund. The AHTUs will provide counseling and support to the victims of trafficking.

### **3.7. Sakhi Dash Board**

The Sakhi Dashboard is an online MIS platform that was launched in October 2019. In order to obtain real-time information and manage cases of violence affected women contacting Sakhi One Stop Centres, 181 Women Help Lines and Mahila Police Volunteers. The dashboard's goal is to combine OSCs, WHLs and MPVs into a single vertical that the Ministry offers for women's safety and empowerment. The Sakhi Dashboard streamlined and uniform common case format for recording information about women who have experienced violence and are using the OSC, WHL and MPV Scheme services. This includes information about the type of violence, the location the kind of support services provided and the type of referral services.

### **3.8. Safe City Project in 8 Metros**

Safe City Projects are all-inclusive, integrated initiatives created by the city's municipal corporations and police to address the needs of its female residents and close any gaps in the current infrastructure. The approved total cost comes to Rs.2,919.55 crore. In the first phase of the project eight cities are included. viz., Ahmedabad, Bangaluru, Chennai, Delhi, Hyderabad, Kolkata, Lucknow and Mumbai.

The Emergency Responsive Support System is a system that dispatches field resources to areas of distress across all of India using a single globally recognized number 112. 28 States and Union Territories (Andhra Pradesh, Arunachal Pradesh, Chhattisgarh, Gujarat, Goa, Himachal Pradesh, Karnataka, Kerala, Madhya Pradesh, Mizoram, Nagaland, Punjab, Rajasthan, Telangana, Tamilnadu, Tripura, Uttarakhand and Uttar Pradesh, Andaman and Nicobar Islands, Chandigarh, Daman and Diu, Dadra and Nagar Haveli, Delhi, Jammu and Kashmir, Ladakh, Lakshadweep, Pondicherry and in the city of Mumbai have all had it operationalized. The project has an approved cost of Rs. 321.69 Crore.

### **3.9. Cyber Crime prevention against Women and Children (CCpWC)**

With a total budget of Rs.224.76 crore, the Ministry of Home Affairs is putting the Cyber Crime Prevention against Women and Children (CCPWC) Scheme into action. Launched on September 20, 2018, the National Cyber Crime Reporting Portal enables citizens to report online content related to child pornography, child sexual abuse material, or sexually explicit content like rape or gang-rape content. On August 30, 2019, a redesigned portal was unveiled after stakeholder consultation. It allows the public to report all kinds of cybercrimes, with a particular emphasis on crimes against women and children. Many actions have been taken to raise awareness of cybercrime, including the distribution of messages about it.

### **3.10. Fast track special courts**

Setting up of 1023 Fast track Special Courts (FtSCs) an amount of Rs. 767.25 crore has been appraised under Nirbhaya Fund for setting up of 1023 Fast Track Special Courts (FTSCs) to dispose-off 1,66,958 cases of Rape, and offences under POCSO Act pending for trial, across the country. An amount of Rs. 88.83 crore has been released by Department of Justice to 17 States/ UTs. Proposal of C-DAC for customisation, deployment and management of State-wise vehicle tracking platform. An amount of Rs. 465.02 crore has been appraised by the EC for customisation, deployment and management of State-wise vehicle tracking platform. DIB meeting has been held on 13th December, 2019.

## **4. Other Initiatives**

### **4.1. SHE- Box :**

An online system called SHE Box is a system for lodging complaints related to sexual harassment at workplace. For any woman, regardless of her employment status, public or private, organized or unorganized it offers a single point of contact to make it easier to file a complaint about sexual harassment. Through this portal, any woman who is experiencing sexual harassment at work can file a complaint.

### **4.2. NGO e-Samvad :**

The Ministry launched the NGO e-Samvad portal to give people away to communicate with NGOs, civil society and concerned citizens. The Ministry can get feedback on its plans and initiatives in this way. People and organizations can register here in order to provide the Ministry with comments, recommendations, best practices, complaints, and other information.

(Source: Annual Report 2019-2020 Ministry of Women and Child Development, GOI)

### **4.3. Support to women in NRI marriages**

Many a times women are deserted, face violence and have issues in their marriages to NRI men. These cases are difficult to resolve due to application of cross-border laws. The Government of India had constituted an Expert Committee headed by Justice Arvind Kumar Goel, former Chairperson, NRI Commission of Punjab to look into the issues and difficulties faced by Indian nationals married to overseas nationals of Indian origin and suggest amendments in existing laws/ policies/regulation. The Committee submitted a report titled 'Identification of Legal and Regulatory Challenges faced by Indian Nationals married to Overseas Indian Nationals – Suggestions for Amelioration of their Grievances' under which a number of recommendations were made to enable access to justice for women facing NRI matrimonial disputes. Accordingly, an Integrated Nodal Agency with membership of senior officers from relevant Ministries has been set up to deal with issues related to NRI marriages. The Ministry along with the Department of Economic Affairs and the Ministry of Home Affairs, the Ministry of Law and Justice and National Commission for Women are committed to provide all possible assistance to these women.

#### **4.4. Combating Cyber Crime**

The Ministry has deliberated with Ministry of Home Affairs to launch the Cyber Crime Portal with the help of Nirbhaya Fund. The portal receives complaints from citizens on objectionable online content related to child pornography, child sexual abuse material, sexually explicit material such as rape and gang rape. It enables complainants to report cases without disclosing their identity. The complaints registered through this portal will be handled by police authorities of respective State/ UTs. The complainant can also track the report on the portal. Hyperlink of this portal has been made on the Ministry's website.

#### **4.5. Grievance Redressal Cell**

The Ministry's Grievance Redressal Cell handles online grievances pertaining to women's and children's issues. The online grievances are reviewed by the grievance redressal team which then takes appropriate and necessary action at their end. After reviewing the complaints the team forwards the complaints to relevant departments, ministries and state governments. The team calls and emails reminders to the authorities in question to inquire about the complaint's progress after forwarding it to them. The senior authorities review the action taken reports, which are prepared weekly or monthly. The aforementioned system is very effective because it facilitates quick action and The Grievance Redressal Cell system is working very effectively as it helps in prompt action and regular follow-up. The cell has processed approximately 47,837 complaints since its inception till the period 2020-21.

#### **5. Summary and Conclusion**

To sum up ,the schemes and programmes being implemented by government for the safety of women offer immediate and thorough support to women impacted by violence and in distress, establish effective systems for rescuing, protecting and rehabilitating women in need, enhancing access to government services for women and provide training to personnel involved in implementing various schemes and laws. Despite continuous efforts of the government, crimes against women are increasing day by day and victims are suffering because of it. Therefore, there is a need to focus more on the prevention of crimes against women. And to bridge the gap between government initiatives and programme implementation, gaps must be identified. Below are some of the recommendations based on the observation of the gender budget on women-specific schemes for the safety of women.

- It is essential to increase the budget for the Beti Padhavo Beti Bachavo program to enhance the quality of girls' education. It is clear that there is a noticeable disparity between the budget projections and the actual spending by the ministry, highlighting a significant gap between planning and execution of the program. The government must ensure the best use of the allocated funds, as many female students are dropping out due to lack of basic amenities like transportation and restroom facilities.
- In the context of crimes against women in India, it is crucial to maintain the same level of funding for the Nirbhaya scheme as was provided at its launch. This is because numerous initiatives aimed at women's safety rely on the funding from the Nirbhaya Scheme.
- There's a notable disparity in the establishment and operation of One Stop Centres. Therefore, the government must ensure the effective functioning of all designated OSCs to bridge this gap.
- The budget for working women's hostels needs to be increased to expand the service to not just district headquarters but also to towns, thereby promoting women's involvement in economic activities.
- A greater portion of the gender budget should be directed towards 'women-specific schemes' rather than 'pro-women schemes,' to ensure direct benefits for those in need.
- Anti-Human trafficking units must intensify their efforts to combat trafficking, which are a pressing issue, by collaborating with NGOs through allocating funds under the women's safety project.



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# Evolution in Transportation Sector: Innovations of Electric Vehicles & its Impact on Employment Opportunities

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## Abstract

In the 21st century, the transportation sector stands at a crossroads, grappling with challenges such as urban congestion, environmental sustainability, and the integration of cutting-edge technologies. Innovations in electric vehicles, autonomous systems, and smart infrastructure are reshaping the way we envision the future of mobility. Simultaneously, the global community is exploring sustainable alternatives to conventional modes of transportation, seeking to strike a balance between efficiency, environmental responsibility, and equitable access. Electric vehicles represent a paradigm shift, challenging traditional notions of mobility by offering an eco-friendly alternative to conventional gasoline-powered counterparts. In this context, the present paper made an attempt to assess the promotion of industrial advancement within the electrical vehicle sector in India, in order to identify opportunities for innovation, technology development, and infrastructure enhancement to foster sectoral growth and competitiveness. And also to investigate and analyse the potential impact on employment opportunities within the electrical vehicle sector in India, with an aim to provide comprehensive insights into workforce dynamics and skill requirements to support sustainable job creation.

## 1 INTRODUCTION:

Transportation serves as the lifeblood of global connectivity, seamlessly threading together the intricate fabric of modern societies. From the humble beginnings of footpaths and waterways to the sophisticated networks of highways, railways, air routes, and digital channels that span the contemporary world, the evolution of transportation has been integral to human progress. As a dynamic and ever-expanding field, transportation not only facilitates the movement of people and goods but also shapes the economic, social, and cultural landscapes of nations. In the 21st century, the transportation sector stands at a crossroads, grappling with challenges such as urban congestion, environmental sustainability, and the integration of cutting-edge technologies. Innovations in electric vehicles, autonomous systems, and smart infrastructure are reshaping the way we envision the future of mobility. Simultaneously, the global community is exploring sustainable alternatives to conventional modes of transportation, seeking to strike a balance between efficiency, environmental responsibility, and equitable access.

This exploration into the multifaceted realm of transportation aims to unravel the complexities inherent in this vital aspect of human civilization. Through a lens that encompasses history, technology, and societal impact, we embark on a journey to understand the forces shaping the present and future of transportation, reflecting on the profound implications this field holds for the interconnected world we inhabit.

In an era marked by environmental consciousness and technological advancements, the automotive landscape is undergoing a transformative shift towards sustainability and efficiency. At the forefront of this revolution stands the electric vehicle (EV), an innovation poised to redefine the future of transportation.

Electric vehicles represent a paradigm shift, challenging traditional notions of mobility by offering an eco-friendly alternative to conventional gasoline-powered counterparts. With zero tailpipe emissions and reduced dependency on fossil fuels, EVs promise to mitigate environmental impact, combat climate change, and foster a more sustainable urban ecosystem. Beyond their ecological benefits, the present research will unravel the cutting-edge technologies driving the EV revolution, such as advanced battery systems, regenerative braking, and smart charging infrastructure.

## 1.2. Need of Study

While several studies have examined the global trends and implications of EV adoption for job creation and economic growth, the unique socio-economic landscape and policy framework of India necessitate context-specific investigations. Firstly, there is a dearth of comprehensive studies focusing explicitly on the employment dynamics within the Indian EV sector. While some research exists on broader aspects of renewable energy and green technology employment, there is a lack of granular analysis concerning the specific skills, occupations, and sectors that stand to benefit from the growth of the EV industry. Understanding these nuances is crucial for policymakers, industry stakeholders and educational institutions to formulate targeted strategies for workforce development, training initiatives, and talent retention programs. Secondly, limited attention has been paid to the promotion of industrial advancement within the Indian EV sector and its implications for technological innovation, supply chain localization, and global competitiveness.

While India has shown ambition in promoting domestic manufacturing through initiatives like the "Make in India" campaign and the National Electric Mobility Mission Plan (NEMMP), empirical research exploring the effectiveness and challenges of these policies in fostering indigenous EV production and ecosystem development is lacking. Furthermore, there is a gap in understanding how industrial advancements in EV manufacturing can be leveraged to enhance India's position in the global EV market and attract investment in research and development.

While keeping this in view the present paper throw light in this direction in order to examine the potential for job creation, the evolution of transportation infrastructure, and the democratization of sustainable mobility. It also focuses on evolution of electric vehicles in India, where innovation meets responsibility, and explore how EVs are steering the course towards a future where transportation harmonizes with the environment.

## 1.3. Aim

The main aim of the present paper is to assess the industrial advancement in the Indian Electric Vehicle sector and thereby to provide comprehensive insights into workforce dynamics and skill requirements to support sustainable job creation. In addition to this the paper also aims to identify opportunities for innovation, technology development, and infrastructure enhancement to foster sectoral growth and competitiveness

## 1.4. Objectives

1. To examine the evolution of Electric Vehicles in India and future prospects for marketing of Electric Vehicles.
2. To Investigate and analyse the potential impact on employment opportunities within the electrical vehicle sector in India,
3. To assess the promotion of industrial advancement within the electrical vehicle sector in India,

## 1.5. Research Gap

The burgeoning interest and investment in electric vehicles (EVs) worldwide, including in India, have sparked significant research endeavours in order to understand various aspects of EV adoption, such as technological advancements, market dynamics, and policy implications. However, amidst this growing body of literature, there exists a notable research gap concerning the nuanced inter sectionality of employment opportunities, industrial advancement, and their implications for sustainable development within the context of the Indian EV market. Despite the recognized potential of EVs to revolutionize the automotive industry and contribute to environmental sustainability, there remains limited empirical research exploring the specific impacts on employment generation and industrial progress in India.

Addressing this research gap is critical for several reasons. Firstly, a nuanced understanding of the employment opportunities and industrial dynamics within the Indian EV sector is essential for policymakers to design effective interventions that promote inclusive growth, skill development, and social equity. Secondly, insights derived from such research can inform industry stakeholders and investors about the

potential areas of collaboration, investment, and innovation within the Indian EV market. Finally, bridging this research gap can contribute to the global discourse on sustainable transportation and serve as a model for other emerging economies grappling with similar challenges and opportunities in the transition towards electric mobility.

### 1.6. Research Methodology used for the set objectives

The present paper mainly focuses on employment opportunities within the Indian EV Sector and industrial advancement in the Indian EV Sector.

#### (i) Employment Opportunities within the Indian EV Sector:

- **Data Collection:** Utilize secondary data sources such as government reports, industry publications, and academic studies to gather information on employment trends, workforce demographics, and skill requirements within the Indian EV sector.
- **Data Analysis:** Employ quantitative techniques to analyse statistical data on employment levels, job creation rates, and Sectoral contributions within the EV industry. Additionally, conduct qualitative analysis through content analysis of relevant documents to identify emerging themes and challenges.
- **Limitations:** Potential limitations include data availability, reliability, and representativeness. The scope may be limited to publicly available data, and discrepancies in reporting practices across sources may affect the accuracy of findings.

#### (ii) Industrial Advancement in the Indian EV Sector:

- **Data Collection:** Gather secondary data from government policies, industry reports, and academic literature to assess the promotion of industrial advancement within the Indian EV sector. This includes data on manufacturing capacities, technological capabilities, and supply chain dynamics.
- **Data Analysis:** Utilize qualitative methods such as thematic analysis to identify key policy initiatives, industry collaborations, and technological innovations driving industrial advancement. Additionally, quantitative analysis may involve assessing trends in investment patterns, market share, and international competitiveness.
- **Limitations:** The availability and reliability of data may vary across sources, and the scope of analysis may be constrained by data limitations. Furthermore, interpretations may be influenced by biases inherent in the data sources.

## 2. EVOLUTION OF ELECTRIC VEHICLES IN INDIA

The electric vehicle (EV) market in India has undergone a remarkable transformation in recent years, driven by a combination of technological advancements, policy initiatives, and changing consumer preferences. As the world grapples with environmental concerns and the need to transition towards sustainable mobility solutions, India has emerged as a key player in fostering the growth of the electric vehicle sector. This essay explores the evolution of the electric vehicle market in India, tracing its journey from initial challenges to current trends and future prospects.

### 2.1. Historical Perspective:

The concept of electric vehicles in India is not entirely new, with sporadic attempts dating back to the early 20th century. However, it was only in the last decade that significant strides were made in the development and adoption of electric vehicles. The initial push came from the government, which recognized the potential of EVs in addressing environmental issues, reducing dependence on fossil fuels, and promoting energy security.

### 2.2. Policy Initiatives:

Government policies and incentives have played a pivotal role in shaping the electric vehicle landscape in India. The National Electric Mobility Mission Plan (NEMMP) launched in 2013 aimed to achieve national fuel security by promoting hybrid and electric vehicles. Subsequently, the Faster Adoption and Manufacturing of Hybrid and Electric Vehicles (FAME) scheme was introduced in 2015 to encourage the adoption of electric vehicles and create necessary charging infrastructure. In 2019, the government announced an ambitious plan to make India a 100% electric vehicle nation by 2030. Although this target was

later revised due to practical challenges, the intent signalled a strong commitment to electric mobility. Subsidies, tax incentives, and various financial incentives were provided to both manufacturers and consumers to spur the growth of the electric vehicle market.

### **2.3. Technological Advancements:**

One of the key drivers of the electric vehicle evolution in India has been rapid technological advancements. The initial concerns regarding the limited range of electric vehicles and the lack of charging infrastructure have been addressed with the development of high-performance batteries and the establishment of charging networks.

The evolution of battery technology has been particularly significant. Lithium-ion batteries, with their improved energy density and declining costs, have become the standard power source for electric vehicles. This has led to a considerable reduction in the overall cost of electric vehicles, making them more accessible to a broader segment of the population.

### **2.4. Market Dynamics:**

The electric vehicle market in India has witnessed a gradual but steady increase in adoption. Initially, the market was dominated by two-wheelers, with electric scooters gaining popularity due to their affordability and practicality for daily commuting. However, the landscape is evolving, with electric cars and electric three-wheelers gaining traction.

Several automakers, both domestic and international, have entered the Indian electric vehicle market, introducing a range of electric models to cater to diverse consumer needs. Major players such as Tata Motors, Mahindra Electric, and MG Motor have launched electric cars, contributing to the expanding options for consumers.

### **2.5. Charging Infrastructure:**

A critical aspect of the electric vehicle market evolution is the development of charging infrastructure. Initially, the lack of a robust charging network was a significant impediment to the widespread adoption of electric vehicles. However, this challenge has been addressed through public and private initiatives. Public charging stations have been set up in strategic locations, including major cities and along key highways. Additionally, private entities and start-ups have ventured into building charging infrastructure, further bolstering the accessibility and convenience of electric vehicles.

### **2.6. Consumer Adoption and Awareness:**

Consumer awareness and acceptance of electric vehicles have grown significantly in recent years. The shift is not only driven by environmental consciousness but also by the cost savings associated with electric vehicles. Lower operating costs, reduced maintenance expenses, and government incentives have made electric vehicles an attractive proposition for consumers.

However, challenges persist in dispelling myths and misconceptions surrounding electric vehicles, such as concerns about charging infrastructure, range anxiety, and the perceived high upfront costs. Efforts to educate consumers about the long-term benefits of electric vehicles are crucial to accelerating their adoption.

### **2.7. Global Collaborations:**

The evolution of the electric vehicle market in India is not isolated but is influenced by global trends and collaborations. International partnerships, joint ventures, and collaborations between Indian and foreign companies have facilitated the transfer of technology, expertise, and best practices. Several global automakers have recognized the potential of the Indian electric vehicle market and have made strategic investments or partnerships with local players. This has not only infused capital into the sector but has also contributed to the development of advanced electric vehicle technologies in the country.

### **2.8. Future Prospects:**

The future of the electric vehicle market in India looks promising with several factors contributing to its continued growth. The government's commitment to promoting electric mobility, on-going advancements in technology, increasing consumer awareness, and global collaborations are all positive indicators for the sector. The focus is expected to shift towards the electrification of public transportation, including buses and

taxis, to reduce emissions and create more sustainable urban mobility solutions. Additionally, innovations in battery technology, such as solid-state batteries, could further enhance the performance and affordability of electric vehicles.

The evolution of the electric vehicle market in India has been a dynamic journey marked by policy interventions, technological advancements, and changing consumer attitudes. From the initial scepticism and challenges to the current momentum in adoption, the electric vehicle sector has made significant strides. As India continues to grapple with environmental concerns, energy security, and the need for sustainable transportation, the electric vehicle market is poised to play a crucial role in shaping the future of mobility in the country. The convergence of supportive government policies, technological innovations, and increasing consumer acceptance positions India as a key player in the global electric vehicle revolution. The journey has just begun, and the future promises an exciting era of cleaner, greener, and more sustainable transportation in India

### **3. EMPLOYMENT TRENDS IN ELECTRIC VEHICLE SECTOR:**

Adopting electric vehicles (EVs) is a critical component of the global shift towards cleaner energy and sustainability that is currently taking place. The transition to electric vehicles (EVs) has a number of advantages, including lower carbon emissions and better air quality, but it also has a big impact on the labour market, bringing with it both opportunities and difficulties. The electric vehicle (EV) industry has grown at an impressive rate in recent years and the market is expected to continue growing in the years to come. According to a report by Deloitte, global EV sales are expected to grow at a compound annual growth rate (CAGR) of 29% between 2022 and 2030, and EVs are expected to account for over 50% of new car sales by 2030.

In India, the EV industry is expected to grow at a CAGR of 68% through 2027. Several factors, such as government policies and incentives, environmental concerns, and technological advancements are driving the shift towards electric vehicles (EVs). Governments everywhere are providing tax breaks, grants and subsidies, among other incentives to encourage the use of electric vehicles. Improvements in batteries and charging infrastructure among other technological developments are also contributing to the increased practicality and consumer appeal of electric vehicles. The EV transition's biggest effect on the labour market is the emergence of new job opportunities across a range of industries.

The transition to electric vehicles (EVs) has a big impact on the labour market, opening up new doors for workers in the auto industry and other related fields. Numerous job opportunities have been available in various fields such as software development, infrastructure for charging, and battery manufacturing. According to a report by the Bureau of Labour Statistics (BLS), the production of batteries for electric vehicles is expected to create more than 23,000 new jobs in the United States by 2026.

While Deloitte states that the EV industry will create approximately 11 million jobs globally by 2030, with over 70% of them in China and Europe. The majority of these new jobs will be in the battery manufacturing sector, with additional employment opportunities in charging infrastructure, software development, and other related areas. The need for engineers and technicians with the ability to design, develop and maintain electric vehicles and their component parts has also increased as a result of EV industry's growth. A report by the Bureau of Labour Statistics (BLS) predicts that the demand for mechanical and electrical engineers, as well as technicians, will increase significantly due to the shift to EVs. Additionally, the rise in EV adoption has led to the need for workers with skills in renewable energy, energy storage, and power electronics. EVs require complex software and control systems. In the automotive sector, developing new software and technology for EVs is also generating new job opportunities in order to increase the performance and efficiency of EVs, businesses are heavily investing in research and development.

The growth of the EV industry is expected to create millions of new jobs globally, and countries that invest in the EV industry are likely to see significant economic benefits in the long run. However, that does not mean that the shift is going to be easy to navigate. The transition to electric vehicles (EVs) presents a number of employment challenges as well especially for those employed in the conventional automotive

sector. As electric vehicles become more common, it is anticipated that the production of internal combustion engine (ICE) vehicles will decrease. This could result in job losses in the automotive manufacturing industry. As per a Deloitte report, the transition to electric vehicles may lead to a 10 percent reduction in employment within the automotive manufacturing industry in the United States by 2030.

However, the report also notes that the growth of the EV industry is likely to offset some of these losses, creating new job opportunities in other areas. A large amount of money must be spent on retraining and educating employees in the automotive sector in order to make the switch to electric vehicles. Workers in the industry will need to adjust to these changes as the production of electric vehicles requires different skill sets and expertise than that of ICE vehicles. The transition to electric vehicles (EVs) is presenting the job market with both opportunities and challenges. While the growth of the EV industry is expected to create new jobs in several areas, it could also lead to job losses in the traditional automotive manufacturing sector. The transition to EVs requires a significant investment in training and re-skilling workers in the automotive industry to adapt to the changes brought by this shift.

In general, the transition to electric vehicles is an essential step toward a more sustainable and clean future. To successfully navigate this transition, policy makers, industry stakeholders, and employees must step up. The electric vehicle (EV) industry has emerged as a beacon of innovation and sustainability in the global automotive landscape. As the world transitions towards cleaner and more efficient modes of transportation, the growth of the EV industry is not only reshaping the way we commute but also catalysing significant socio-economic changes, particularly in employment. This essay delves into the remarkable surge of employment opportunities within the electric vehicle industry, backed by facts and figures that underscore its transformative potential. Moving towards electric mobility involves more than simply swapping out traditional vehicles for electric ones. It also involves opening up new avenues for job opportunities and economic development. The electric vehicle sector includes a variety of roles such as manufacturing, research, infrastructure development and support services, all of which play a role in generating employment in different sectors of the economy.

According to a report by the International Labour Organization (ILO), the global electric vehicle industry supported approximately 2.1 million jobs in 2020, with projections indicating significant growth in the coming years. In China, this leads the world in EV adoption and production, the electric vehicle sector alone accounted for over 1 million jobs in manufacturing, sales, and related services. Similarly, countries like the United States, Germany, and Japan have witnessed a surge in employment within the EV industry, fuelled by government incentives and private investments.

#### **4. CONCLUSION AND SUGGESTIONS**

To conclude, the growth of employment in the electric vehicle industry represents a paradigm shift in the automotive sector, signaling a transition towards cleaner, greener, and more inclusive forms of mobility. With millions of jobs being created across manufacturing, research, infrastructure, and support services, the EV industry is not only driving economic growth but also shaping the future of transportation worldwide. By embracing this transformative trend and addressing the challenges and opportunities it presents, countries can position themselves at the forefront of the electric mobility revolution, ushering in a new era of sustainable development and shared prosperity.

##### **Suggestions**

- The government could significantly enhance public awareness of the subsidies it offers by implementing more extensive advertising campaigns.
- Improving the availability and quality of charging infrastructure is essential for facilitating widespread adoption of electric vehicles.
- Online articles and social media platforms serve as crucial channels for disseminating information and educating the public.
- It's encouraging to witness growing awareness about environmental concerns among the public. Strengthening efforts to reinforce this awareness further could involve implementing targeted

educational programs, organizing community events, and fostering partnerships with environmental organizations.

- Enhancing the driving range of electric vehicles remains a significant concern among consumers. Implementing advancements in battery technology, increasing investment in research and development, and expanding the availability of fast-charging infrastructure are all avenues that can be pursued to address this issue effectively.
- Introducing new designs and models is a strategic approach to attract consumers to electric vehicles. By incorporating innovative features, sleek aesthetics, and cutting-edge technology, manufacturers can enhance the appeal of EVs and capture the interest of a broader audience.

Pricing plays a pivotal role in the adoption of electric vehicles, as many consumers are willing to consider EVs when they offer comparable features to traditional gasoline models at a competitive price point. Therefore, manufacturers should focus on optimizing production costs, leveraging economies of scale, and exploring innovative financing options to make electric vehicles more accessible and appealing to a wider audience. Additionally, government incentives and subsidies can further incentivize consumers to choose EVs over conventional vehicles by reducing the upfront costs and making sustainable transportation more economically viable.

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# “Changes in the Tax Revenue of the Government of India - 1991 to 2023”

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## **Introduction:**

Taxes constitute a significant part of public revenue in modern public finance. Taxes have macro-economic effects. Taxation can affect the size and mode of consumption, pattern of production and distribution of income and wealth. Progressive taxes can help in reducing inequalities of income and wealth by lowering the high-income group's disposable income. Taxes imply a forced saving in a developing economy. Thus, taxes constitute an important source of development finance. Indian constitution has made a provision for the introduction of federal tax structure. The constitution has made a detail provision for the imposition of various types of taxes both by the central government and the state governments. The constitution has made a provision for division of power for levying taxes between the centre and the state in a most unambiguous manner. Taxes are within the pure view of central government, which accounted for nearly 50% of its revenue.

## **Database and Research Methodology**

The secondary data was collected for the period 1991 to 2022-23 from the sources such as Report on Currency and Finance of RBI, Monthly Bulletins of RBI, RBI Annual Reports, Economic Survey of Indian Economy by Government of India, Government of India Statistics of Public Finance, CMIE Reports, Reports and other publications of Government of India. The data was processed by using appropriate statistical tools such as Compound Growth Rate (CGR), by making use of computer software packages namely Excel and SPSS to draw the conclusions

## **Objectives:**

- i) To study the Overall Growth and Composition of the tax revenue of the Government of India.
- ii) To study the Direct tax and Indirect tax revenue in India.
- iii) To analyze the levels of the Direct tax and Indirect in India

## **Indian Constitutional Provisions**

Article 265 of the Constitution specifically states that no taxes shall be levied or collected except by the authority of law. Entries 82 to 92B of list I in the Seventh Schedule refer to the taxation powers of the union government. Entries 45 to 63 of list II in the same Schedule specify the taxation powers of the state governments. List III does not contain any head of taxation that means the union and the states have no concurrent powers of taxation.

Even though tax is a definite and certain source of Public Revenue, the analysis of Tax Revenue as Direct and Indirect Tax Revenue has a special importance on the social background. Predominance of Indirect Taxes is a well-known common characteristic of the tax structure of developing countries. For administrative reason and also because of problem inherent in their economy. Because Direct Taxes take due care of poor and middle-class people (class IV, III employees) which lacks in Indirect taxes. Therefore, it is also essential to analyze Direct and Indirect taxes, particularly taxes on domestic trade, is however greater in India than in countries at similar levels of development.

## **Sources of Tax Revenue**

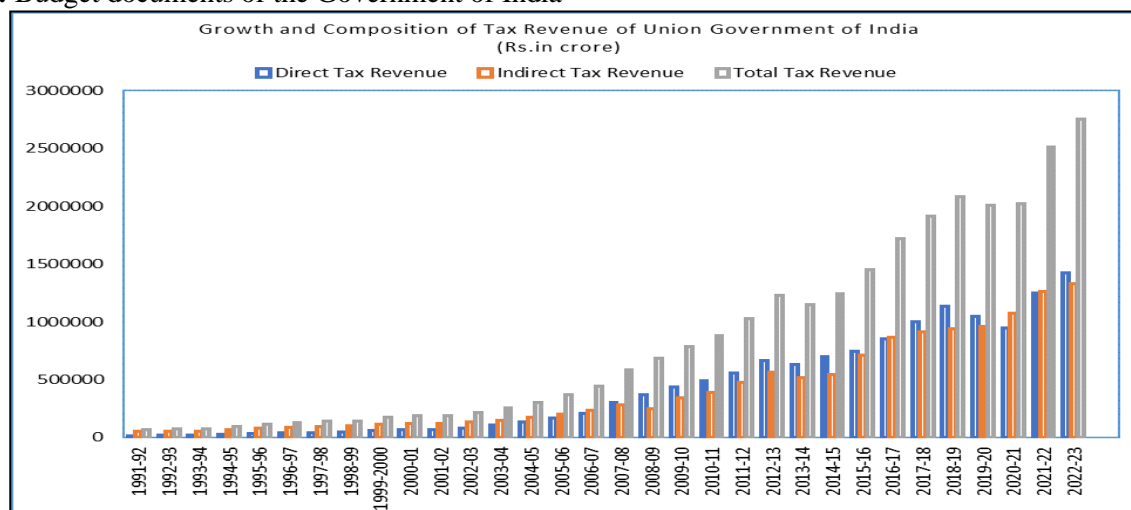
1. Direct Tax Revenue – Income Tax, Corporation Tax, Wealth Tax, Interest Tax, Expenditure Tax, Gift Tax, Estate Duty.
2. Indirect Tax – Custom Duties, Union Excise Duties, Service Tax, etc.

**Table No. 1.**  
**Growth and Composition of Tax Revenue of Union Government of India**

(Rs.in crore)

Year	Direct Tax Revenue	Indirect Tax Revenue	Total Tax Revenue
1991-92	15207	52154	67361
1992-93	18132	56505	74637
1993-94	20298	55445	75743
1994-95	26966	65328	92294
1995-96	33563	77661	111224
1996-97	40903	89871	128762
1997-98	40274	90946	139221
1998-99	46600	97197	143797
1999-2000	57958	113794	171762
2000-01	68306	120297	188603
2001-02	69197	117863	187060
2002-03	83085	133181	216266
2003-04	105090	149258	254348
2004-05	132172	172786	304958
2005-06	170077	200064	370141
2006-07	210684	231469	442153
2007-08	304760	280650	585410
2008-09	367648	244737	687715
2009-10	438477	344530	783007
2010-11	488113	391738	879851
2011-12	553705	473792	1027497
2012-13	661389	564254	1225643
2013-14	630821	518770	1149591
2014-15	695744	545680	1241424
2015-16	741945	708013	1449958
2016-17	849713	866109	1715822
2017-18	1002037	913456	1915494
2018-19	1136615	942050	2078665
2019-20	1049549	958030	2007579
2020-21	944875	1076407	2021282
2021-22	1250000	1259929	2509929
2022-23	1420000	1331420	2751420
<b>CGR</b>	<b>16.62</b>	<b>11.67</b>	<b>13.62</b>

Source: Budget documents of the Government of India



It is a good thing that Direct Tax Revenue of the government increased at higher rate (16.62% CGR) than the Indirect Tax Revenue (11.67% CGR). But the share of Indirect Tax Revenue was significantly higher than the Direct Taxes. On an average they stood at 54% and 46% respectively (1991-92 to 2022-23) which is a thing of serious concern. The reason is Indirect Taxes are more burdensome to poor and middle class than the rich people. Due to imposition of a tax; the sources of income side of household's economic accounts and the uses of income side both are affected but 2022-23 the share of Direct and Indirect Tax the comparison between these two indicators the Direct Tax also has increased its level compared to the Indirect Taxes. It is a good thing for increasing the Revenue of central government of India and more importantly on social ground. In 2022-23 the average of Direct Tax Revenue is 51% and Indirect Tax Revenue is 49% respectively.

#### **Tax wise Analysis of Direct & Indirect Tax Revenue of Union Government of India**

According to Dalton that a Direct Tax is really paid by a person on whom it is legally imposed. According to J. S. Mill when, it is the intention of the government that a person, who legally pays the tax, must bear it, it is a direct tax. According to Prof. Shirras, those levied immediately on the property and income of persons and those that are paid by the consumer to state direct are called Direct Taxes.

According to J. S. Mill when the government intends that a tax collected from one should be passed on to others, it should be called Indirect Tax. The government may intend that a particular tax should be shifted to the consumers, but such shifting may not finally take place. According to Bastable those levied on occasional and particular event are indirect.

It is clearly observed that tax reforms have been contributed to promote growth of revenue from corporation tax and Income tax as well as their shares in Tax Revenue of union government of India in the post tax reform period. The peculiarity is that, the growth rate of revenue from both these taxes have registered growth was significant one in the second decade of reforms which are direct taxes that is so much important for reducing inequalities and increasing revenue mobilization.

It was found that the corporation tax revenue of the union government of India has been grown at the fastest rate of 17.18% CGR during 1991-92 to 2012-23, then Income tax 16.74% CGR. This is an indicator of rising role and importance of corporation tax in the Direct Tax Revenue of the said government.

It was found that the custom duties 7.53% CGR, union Excise duties 8.68% CGR. On the contrary, custom duties (16.025%), Union Excise duties (23.95%) contributed significantly in its Indirect Tax Revenue.

#### **Levels of Direct and Indirect Tax Revenue of Union Government of India**

Direct taxes impose money burden directly on the tax payers, but indirect taxes allow shifting tax burden and exploiting the consumers. Hence, in Tax revenue the proportion of Direct tax revenue should be higher, which also facilitates to control economic inequalities. This demands to examine tax revenue pattern of the Union Government of India in the post tax reform period. However, the satisfactory thing is that the contribution of Direct tax revenue in Tax revenue is increasing day by day. The growth rate of direct tax rate is higher than the growth rate of indirect taxes.

In other words, tax structure should be revised for ensuring equality among the rich and poor people. The Union Government of India heavily was dependent on indirect taxes as a source of tax revenue collection. After independence Government of India has appointed various committees to suggest for improving the tax structure. The Union Government of India was implementing Tax Reforms Committees suggestions.

It was found that Direct tax revenue of the Union Government increased at higher rate (16.46% CGR). The growth rate of Total Revenue (15.40% CGR) and the Total Revenue Receipts was 13.91% CGR. The share of direct tax revenue is increasing after implementation of Tax Reforms Committees recommendations. In 1991-92, the share of direct revenue in Revenue Receipts was 23% and Total Revenue 14.54% and in 2022-23 Revenue Receipts 31.20% and Total Revenue 25.83%. The share of Direct tax revenue as percent of GDP is increasing its level. In 1991-92, it was 2.33%, in 2011-12, 5.4% and in 2022-23 6.1%.

**Table No. 1.2****Tax wise Analysis of Direct Tax Revenue of Union Government of India (Rs. In crore)**

Year	Income Tax	Corporation Tax	Total Direct Tax	Custom Duty	Union Excise Duties	Indirect Tax Revenue
1991-92	6731	7853	15207	22257	28110	52154
1992-93	7888	8899	18132	23776	30832	56505
1993-94	6123	10060	20298	22193	31697	55445
1994-95	12025	13822	26966	26789	37347	65328
1995-96	15592	16487	33563	35757	40187	77661
1996-97	18231	18567	40903	42851	45008	89871
1997-98	17097	20016	48274	40193	47962	90946
1998-99	20240	24529	46600	40668	53426	97197
1999-2000	25654	30692	57958	48420	61902	113794
2000-01	31764	35696	68306	47542	68526	120297
2001-02	32004	36609	69197	40268	72555	117863
2002-03	36866	46172	83085	44852	82310	133181
2003-04	41387	63562	105090	49629	90774	149258
2004-05	49259	82680	132372	57611	99125	172786
2005-06	57308	101277	170077	65067	111226	200064
2006-07	75093	144318	210684	86327	117613	231469
2007-08	102644	192911	304760	100766	127949	280650
2008-09	106046	213395	365000	118930	137874	322715
2009-10	122475	244725	367648	83324	102991	244737
2010-11	139069	298688	438477	135813	137701	344530
2011-12	164485	322816	488113	149328	144901	391738
2012-13	196512	356326	553705	165346	175845	473792
2013-14	237817	394678	661389	172085	178787	564254
2014-15	258326	428925	695744	188016	188128	545680
2015-16	287628	453228	741945	210338	288073	708013
2016-17	349436	484924	849713	225370	381756	866109
2017-18	419880	571202	1002037	129030	258834	913456
2018-19	472983	663572	1136615	117813	231045	942050
2019-20	492654	556876	1049549	109283	240615	958030
2020-21	459000	446000	944875	112000	361000	1076407
2021-22	696243	712037	1250000	199728	394644	1259929
2022-23	825834	825834	1420000	213372	319000	1331420
<b>CGR</b>	<b>16.74%</b>	<b>17.18%</b>	<b>16.62%</b>	<b>7.53%</b>	<b>8.68%</b>	<b>11.67</b>

Source: Same as of Table No. 1.1

It was found that Indirect tax revenue of the Union Government increased at higher rate (11.58% CGR). The growth rate of Total Revenue (15.40% CGR) and the Total Revenue Receipts was 13.91% CGR. The share of Indirect tax revenue is increasing after implementation of Tax Reforms Committees recommendations. In 1991-92, the share of indirect revenue in Revenue Receipts was 78.96% and Total Revenue 49.87% and in 2022-23 Revenue Receipts 29.25% and Total Revenue 24.21%. The share of Indirect tax revenue as percent of GDP is decreasing its level. In 1991-92, it was 7.99%, in 2011-12, 4.55% and in 2022-23 5.1%.

It is revealed that level of direct taxation has been growing (as % of GDP) in the post-tax reforms period. But growth was significant and level was marginal (2% to 6% of GDP). The analysis of data indicates that level of indirect taxation has been declined in the post reform era in India from 8% to 5% of GDP. But it was a marginal fall. Consequently, its revenue significance level in the context of Revenue Receipts as well Total Revenue also has been decreasing. But still today that revenue significance is of importance that has further scope for fall.

**Conclusion:**

The satisfactory thing is that the contribution of Direct Tax Revenue in Tax Revenue is increasing day by day. The growth of Direct Tax Revenue was always higher than the growth in Indirect Tax Revenue in the post tax reforms period indicates the efforts of the union government of India in that direction and the result of tax reforms. In 2022-23 the average of Direct Tax Revenue is 51% and Indirect Tax Revenue is 49% respectively. It is revealed that level of direct taxation has been growing (as % of GDP) in the post tax reforms period. But growth was significant and level was marginal (2% to 6% of GDP). The thing of welcome is that Direct taxes have been increasingly contributing to the Revenue receipts as well as Total Revenue of Union Government of India.

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**Table No. 1.3 Levels of Direct and Indirect Tax Revenue of Union Government of India (Rs. in crore)**

Year	Direct Tax Revenue	Direct tax % of GDP	Indirect Tax Revenue	Indirect tax % of GDP	Revenue Receipts	Total Revenue
1991-92	15207	2.33	52154	7.99	66047	104575
1992-93	18132	2.42	56505	7.55	74128	110306
1993-94	20298	2.36	55445	6.45	75453	130893
1994-95	26966	2.66	65328	6.45	91083	159778
1995-96	33563	2.83	77661	6.54	110130	168468
1996-97	40903	2.99	89871	6.57	126279	201007
1997-98	48274	3.17	90946	5.97	133901	232068
1998-99	46600	2.68	97197	5.58	149510	279366
1999-2000	57958	2.96	113794	5.81	181513	298084
2000-01	68306	3.24	120297	6.71	192624	325611
2001-02	69197	3.03	117863	5.17	201449	362453
2002-03	83085	3.39	133181	5.44	231748	414162
2003-04	105090	3.81	149258	5.41	263818	471368
2004-05	132172	4.23	172786	5.54	306813	497682
2005-06	170077	4.82	200064	5.67	347077	526626
2006-07	210684	5.53	231469	5.86	434387	578869
2007-08	304760	5.7	280650	5.63	541864	739842
2008-09	365000	6.3	322715	5.07	540259	840122
2009-10	367648	5.7	244737	3.97	572811	1025874
2010-11	438477	5.6	344530	4.55	788471	1190899
2011-12	488113	5.4	391738	4.45	751437	1320355
2012-13	553705	5.5	473792	4.77	879232	1461384
2013-14	661389	5.8	564254	4.65	1029252	1575434
2014-15	695744	5.5	545680	4.4	2020728	2387693
2015-16	741945	5.4	708013	5.2	2297101	2748374
2016-17	849713	5.5	866109	5.6	2622145	3132201
2017-18	1002037	5.9	913456	5.3	2978134	3376416
2018-19	1136615	6.0	942050	5.0	3278947	3797731
2019-20	1049549	5.2	958030	4.7	3231582	3851563
2020-21	944875	4.8	1076407	5.4	3193390	3688030
2021-22	1250000	6.0	1259929	5.5	4026487	4894050
2022-23	1420000	6.1	1331420	5.1	4551271	5497245
<b>CGR</b>	<b>16.46%</b>		<b>11.58%</b>		<b>15.40%</b>	<b>13.91 %.</b>

Source: Same as of Table No.

# “Social Media's Role in Shaping Language Preferences among Undergraduate Students in Mumbai”

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## **Abstract :**

This research paper examines the influence of social media on language usage among undergraduate students in Mumbai, a city renowned for its linguistic diversity. The study explores why students use social media, identifying popular platforms such as Instagram, WhatsApp, Facebook, and Twitter, and analyzing how these platforms impact language. By investigating the informal communication styles, multilingual interactions, and the introduction of new vocabulary facilitated by social media, the paper highlights both positive and negative effects on students' linguistic abilities. The findings emphasize the role of social media in promoting cultural exchange and digital literacy while also posing challenges to traditional language norms and academic writing standards. Understanding these dynamics is crucial for fostering a balanced approach to language use in both personal and academic contexts.

**Keywords:** social media, language influence, linguistic diversity, undergraduate students, Mumbai, communication styles, multilingualism, digital literacy, informal language, academic writing.

## **Linguistic Diversity among Undergraduate Students in Mumbai**

Mumbai, known for its cultural and linguistic variety, reflects this richness among its undergraduate students. This diversity is seen in the many languages spoken by students from different parts of India. The main languages spoken by students in Mumbai include Marathi, Hindi, Gujarati, and English.

Marathi is the official language of the state of Maharashtra, where Mumbai is located. Many local students speak Marathi both in their daily lives and in school. Hindi is also very common, serving as a bridge language for students from various parts of India. The popularity of Bollywood movies and media helps keep Hindi widely used among young people.

English plays a crucial role, especially in higher education. Most universities and colleges in Mumbai use English as the primary language of instruction. Being good at English is often linked to better job opportunities and social status, so many students focus on improving their English skills. The influence of Western media and social media also makes English a popular choice among students.

Gujarati is another significant language, especially among students from business families in Mumbai. Other languages like Tamil, Telugu, Bengali, and Kannada are also spoken by students from different linguistic backgrounds, adding to the city's multilingual atmosphere.

This mix of languages among Mumbai's students encourages cultural exchange and helps them understand each other better. However, it also creates challenges, such as the need for effective communication in multiple languages within educational institutions. Balancing the use of English with the inclusion of regional languages is important for educators and policymakers. This balance ensures that linguistic diversity is respected and supported, creating an inclusive academic environment that honors all languages while preparing students for global opportunities.

## **Popular Social Media Platforms for Undergraduate Students in Mumbai**

Social media is a crucial part of the daily lives of undergraduate students in Mumbai, providing platforms for communication, entertainment, and learning. Here are some of the most popular social media platforms among these students:

### **1. Instagram**

- Instagram is widely used for sharing photos, videos, and stories. Students use it to express creativity, follow trends, and stay connected with friends and influencers. Its visual nature makes it particularly appealing for sharing experiences and discovering new content.



2. **WhatsApp**

- WhatsApp is the go-to messaging app for quick and easy communication. Group chats are commonly used for coordinating study sessions, discussing assignments, and organizing social events. Its widespread use ensures that students can stay in touch with both peers and family.

3. **Facebook**

- While Facebook is less popular among younger generations compared to other platforms, it remains a key social media site for joining interest-based groups, following academic pages, and connecting with a broader network. It also serves as a platform for event organization and information sharing.

4. **Twitter**

- Twitter is used for following news, trends, and engaging in public discussions. Students use it to stay updated on current events, participate in hashtag conversations, and connect with thought leaders and influencers.

5. **Snapchat**

- Snapchat appeals to students for its fun and temporary content. Features like snaps, streaks, and filters provide a playful way to share moments with friends. Its ephemeral nature encourages spontaneous sharing without the permanence of other platforms.

6. **YouTube**

- YouTube is a significant resource for educational content, tutorials, and entertainment. Students use it to watch videos on a wide range of topics, from academic subjects to hobbies and entertainment. Channels run by educators and influencers are particularly popular.

7. **LinkedIn**

- LinkedIn is essential for professional networking and career development. Undergraduate students use it to connect with industry professionals, search for internships, and join professional groups related to their fields of study.

8. **TikTok**

- TikTok has gained immense popularity for its short-form videos that cover a variety of content, including dance, comedy, educational tips, and viral challenges. Its algorithm-driven content discovery keeps students engaged with personalized videos.

9. **Telegram**

- Telegram is used for its secure messaging features and large group capabilities. It is popular among students for joining channels and groups that share study materials, updates, and resources.

10. **Pinterest**

- Pinterest is used for discovering and saving ideas related to fashion, decor, DIY projects, and more. Students use it for inspiration and creative projects, making it a valuable tool for planning and organizing ideas.

These platforms collectively shape the social, academic, and personal lives of undergraduate students in Mumbai, influencing how they communicate, learn, and entertain themselves.

**Reasons Why Students Use Social Media**

Social media has become an essential part of students' lives, serving various purposes that extend beyond mere communication. Here are some key reasons why undergraduate students use social media:

1. **Communication and Staying Connected**

- Social media platforms like WhatsApp, Facebook, and Instagram allow students to stay in touch with friends and family, regardless of geographical barriers. Group chats facilitate communication for study groups, project discussions, and social planning.

2. **Entertainment and Relaxation**

- Platforms like Instagram, TikTok, YouTube, and Snapchat offer endless streams of entertainment, including videos, memes, music, and games. These platforms provide a break from academic stress and a source of relaxation and enjoyment.

### 3. **Information and News**

- Students use Twitter, Facebook, and LinkedIn to stay updated on current events, news, and trends. Social media serves as a quick and accessible source of information on local and global happenings.

### 4. **Educational Resources**

- YouTube and LinkedIn Learning provide educational content, tutorials, and online courses that supplement students' academic learning. Students can find study guides, how-to videos, and lectures on various subjects.

### 5. **Networking and Professional Development**

- Platforms like LinkedIn are crucial for building professional networks, searching for internships, and exploring career opportunities. Students use these platforms to connect with industry professionals, join relevant groups, and follow companies of interest.

### 6. **Social Validation and Self-Expression**

- Instagram, Facebook, and Snapchat allow students to express themselves through posts, stories, and photos. Likes, comments, and shares provide social validation and a sense of belonging within their peer group.

### 7. **Trends and Fashion**

- Students follow influencers, celebrities, and fashion brands on Instagram and Pinterest to stay updated on the latest trends. Social media significantly influences their fashion choices, lifestyle, and consumer behavior.

### 8. **Collaboration and Group Projects**

- Social media platforms, particularly WhatsApp and Telegram, are used for collaborating on group projects and assignments. These platforms facilitate easy sharing of documents, ideas, and schedules.

### 9. **Discovering Opportunities and Events**

- Facebook and LinkedIn help students discover local events, workshops, webinars, and seminars. These platforms are useful for finding extracurricular activities and opportunities for personal growth.

### 10. **Building Communities and Support Networks**

- Social media enables students to join communities and support networks based on shared interests, hobbies, or challenges. Facebook groups, Reddit forums, and Discord servers provide spaces for students to seek advice, share experiences, and find support.

### 11. **Creativity and Inspiration**

- Platforms like Pinterest, Instagram, and TikTok inspire creativity by exposing students to various art forms, DIY projects, and creative ideas. These platforms encourage students to explore and showcase their talents.

### 12. **Marketing and Entrepreneurship**

- Some students use social media to market their businesses, promote personal brands, or engage in entrepreneurial activities. Platforms like Instagram, Facebook, and TikTok offer tools for advertising and reaching potential customers.

In summary, social media serves multiple roles in students' lives, from keeping them connected and entertained to providing educational resources and professional networking opportunities. Its versatility makes it an indispensable tool for modern-day students.

### **The Impact of Social Media Language on Students**

Social media has a profound influence on the language used by students, affecting their communication styles, linguistic abilities, and even their cultural identities. The impact can be seen in various dimensions:

#### 1. **Informal Communication Style**

- Social media platforms like WhatsApp, Instagram, and Twitter promote a more casual and informal style of communication. Abbreviations, slang, emojis, and acronyms are frequently used, making interactions quicker and more relaxed. This informal style often spills over into students' everyday language, influencing how they communicate in both written and spoken forms.

#### 2. **Multilingualism and Code-Switching**

- Mumbai, with its linguistic diversity, sees students frequently using multiple languages. Social media platforms often encourage code-switching (switching between languages in a single conversation) and

mixing languages (such as Hinglish, a blend of Hindi and English). This blending can enhance linguistic flexibility but may also challenge traditional language norms.

**3. Language Simplification**

- To fit character limits or save time, students often simplify their language on social media. This can lead to a reduction in the complexity and richness of language used. For example, nuanced expressions may be replaced by more straightforward and sometimes less precise terms.

**4. New Vocabulary and Expressions**

- Social media introduces students to new vocabulary and expressions, including trending terms, internet slang, and memes. This dynamic and evolving language can enrich students' vocabularies but also create gaps in their formal language proficiency.

**5. Impact on Writing Skills**

- The brevity and informality of social media communication can impact students' writing skills. They might develop a habit of using shorthand, omitting punctuation, and ignoring grammatical rules. This can affect their ability to write formally and correctly in academic and professional settings.

**6. Cultural Influence**

- Social media exposes students to global cultures and languages, influencing their linguistic preferences and cultural identities. Students may adopt words, phrases, and communication styles from different cultures, enhancing their cultural awareness but also potentially diluting their native linguistic traditions.

**7. Peer Influence**

- Language use on social media is heavily influenced by peer groups. Students often adopt the language and communication styles prevalent among their friends and social circles. This peer influence can create a sense of belonging but also pressure students to conform to certain linguistic norms.

**8. Learning Opportunities**

- Social media can be a valuable tool for language learning. Platforms like YouTube and educational pages on Instagram and Facebook offer language tutorials and practice opportunities. Students can learn new languages or improve their proficiency by engaging with diverse content.

**9. Digital Literacy**

- Navigating social media requires a certain level of digital literacy, including understanding the nuances of online communication. Students develop skills in digital etiquette, online safety, and the interpretation of visual and textual cues.

**10. Academic Impact**

- The language habits developed on social media can influence students' academic performance. While some students may struggle to separate informal online language from formal academic writing, others may benefit from the research opportunities and educational content available on social media

**Conclusion:**

This study has unveiled the intricate relationship between social media and language use among undergraduate students in the linguistically vibrant metropolis of Mumbai. By examining popular platforms and their impact on communication styles, multilingual interactions, and vocabulary acquisition, the research has illuminated both the opportunities and challenges presented by this digital landscape.

Social media has emerged as a powerful catalyst for cultural exchange and digital literacy, fostering a dynamic environment where students experiment with language, connect with diverse communities, and develop new forms of expression. However, the informal nature of online communication has also raised concerns about the erosion of traditional language norms and potential negative impacts on academic writing.

To harness the full potential of social media while mitigating its drawbacks, a balanced approach is essential. Educational institutions and society at large must collaborate to develop strategies that promote digital literacy, critical thinking, and effective communication across various contexts. By fostering a nuanced understanding of language use in the digital age, we can empower students to become proficient communicators who can navigate the complexities of the modern world.

It's important to find a balance between using social media and learning proper language. Schools and everyone else should work together to teach students how to use social media wisely. This will help them become good communicators who can understand and use language in different situations.

# A Descriptive Study on the Effectiveness of Government Schemes for Startup Initiatives in India

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## **Abstract:**

A thriving startup ecosystem has emerged in India in recent years, spurred by a number of government programs designed to support business operations. This descriptive study looks at how well various government initiatives support the nation's startup scene. The study examines the goals, methods of execution, and results of important initiatives like Made in India, Startup India, and Stand-up India. Employing a mixed-methods approach that encompasses case studies, data analysis, and literature research, the study assesses how different schemes affect important startup success indicators like employment creation, innovation, and economic contribution. The difficulties entrepreneurs encounter in obtaining government assistance are noted, and lessons for improving policies are drawn from comparisons with global best practices. By highlighting successful case studies, pointing out areas where scheme implementation needs to be improved, and making recommendations to maximize the efficacy of government support for startups in India, the findings add to the continuing conversation about building a thriving and long-lasting startup ecosystem.

**Keywords:** Start-Up, Government schemes, Indian Economy, Ecosystem, Atal Innovation Mission etc.

## **1. INTRODUCTION:**

On Eminent 15, 2015, Prime Serve Narendra Modi disclosed "Begin up; Stand up India," a program planned to bolster new companies and advance business in India in arrange to produce work. Because of the government's initiatives, start-ups like Flipkart, Amazon, Myntra, Snapdeal, and others are now among the most valued and successful private enterprises in India. The intention behind these funds and plans has been to foster an atmosphere conducive to the success of ventures. Thus, if you're an aspiring Indian entrepreneur hoping to launch a company, you should be aware of these government start up programs. The best start up programs in India will be covered in this post, along with their advantages.

The following are some of the main elements that draw start-ups to India:

- **Big and expanding market:** With a population of more than 1.3 billion, India boasts a massive and expanding consumer market. This offers entrepreneurs a fantastic chance to create scalable companies that can cater to a wide clientele.
- **Government support:** To encourage the development of start-ups in India, the government has introduced a number of initiatives, such as tax breaks, streamlined regulatory procedures, and easier access to capital.
- **Sponsoring availability:** An increasing number of angel investors, venture capitalists, and other financial sources are actively sponsoring businesses in India. Because of this, it is now simpler for start-ups to raise the money they require to develop and grow their companies.

## **1.1 BACKGROUND:**

Over the past 10 years, there has been a notable increase in the growth and attention given to India's start-ups ecosystem. The ability of start-ups to stimulate innovation, create jobs, and advance economic development has been acknowledged by the government. There are various reasons behind the growth of start-ups in India. First and foremost, new ideas and business models have been made possible by technological developments and the digital revolution. The proliferation of smartphones, internet penetration, and affordable technology has made it possible for business owners to reach a wider audience and upend established markets. India has a demographic advantage as well, with a sizable youth population and a

developing middle class, which has increased demand for cutting-edge goods and services. These programs give businesses access to capital, infrastructure, regulatory support, and networking opportunities in an effort to foster an enabling environment. The development of businesses in India has been greatly aided by government initiatives like Standup India, Start-ups India, and the Atal Innovation Mission (AIM). These programs give entrepreneurs access to capital, tax breaks, mentoring, and incubation assistance, enabling them to overcome early obstacles and launch long-lasting companies.

The government's emphasis on entrepreneurs is also evident in regulatory changes, which include loosened guidelines for angel financing, streamlined company registration procedures, and a modification of labour restrictions specific to start-ups. These actions have lowered administrative barriers and improved the climate for business endeavours.

Furthermore, because they see the potential for high returns and innovation, corporate, angel, and venture capitalists have become more involved in India's start-ups ecosystem. The emergence of start-ups in India has been further spurred by this inflow of funding and knowledge.

## **2. RESEARCH OBJECTIVES:**

1. To study the startup ecosystem in India
2. To study the startup initiative in India.
3. To provide an overview of Indian start-up initiatives theoretically
4. To analyse the effect of government policies on startup

## **3. STATEMENT OF THE PROBLEM:**

India's startup scene has experienced significant growth and increased media attention in recent years. Despite the encouraging developments, a comprehensive descriptive analysis of start-up initiatives in India is still needed. The primary problem this study aims to address is the lack of thorough and up-to-date information about start-up activities in India. Despite the abundance of successful Indian start-up stories, there isn't any systematic documentation or research on these initiatives. Indian startups have several challenges, such as obtaining funding, navigating complex laws, recruiting skilled personnel, rivalry in the market, and scalability. The Indian startup ecosystem is not dispersed equally throughout industries and geographies. For decision-makers, investors, and business owners, a comprehensive inquiry can yield insightful discoveries and data-driven recommendations. Understanding the state of start-up activity in India can help policymakers and other stakeholders develop initiatives that support innovation, entrepreneurship, and long-term growth in the start-up ecosystem.

## **4. SIGNIFICANCE OF THE STUDY:**

The effectiveness of government schemes for startup initiatives in India is crucial not only for economic growth but also for fostering a culture of innovation, creating jobs, and addressing social challenges. It plays a pivotal role in shaping the future of the country's economy and its position in the global marketplace. Moreover, government support for startups contributes significantly to economic growth by encouraging disruptive innovations that can transform industries and drive overall development. Startups often introduce novel technologies, products, and services, thereby enhancing efficiency and expanding market opportunities. In essence, the effectiveness of government schemes for startup initiatives in India transcends mere economic benefits. It fosters a culture of innovation, drives job creation, promotes inclusive development, and positions the country at the forefront of global competitiveness.

## **5. REVIEW OF LITERATURE:**

**Jenish Patil and Nisrag Shah, 2021** Inquire about was conducted to comprehend the start-up and its impacts on MSME in India. Understanding how firms were started, what they do, where their primary money comes from, and the problems that owners face were the key objectives of the study. A descriptive research methodology was used in this study to collect primary data from one hundred individuals. To get the information, structured questionnaires were employed. Secondary data acquired from scholarly publications, annual reports, and the internet. All of the analysis points to the possibility of entrepreneurship.

**Ali, J., and Jabeen, Z. (2022)**, The theory of planned behaviour was applied in this study to determine the variables driving people to start enterprises in India. Of the 3,400 participants in the survey, 8.3% and 26.5%, respectively, reported launching a new business. Through the investigation, they learned that the nation's start-up activities are supported by the application of the theory of planned behaviour through a variety of public and private initiatives. These findings were discussed in the context of India and provided with useful policy implications.

**Gupta, S., Satpathy, B., & Baral, S. K. (2022)**, The study was primarily descriptive. The inquiry was supported by primary and secondary data. Secondary data was gathered from newspaper articles, publications, and a variety of start-up action plan websites. First-hand oral interviews with 150 tribal youngsters in Southern Rajasthan's TSP region made it possible to gather first-hand information about start-up India and other government flagship initiatives.

**Shah, C. F., and Jokhi, C. D. M. E. (2023)**, The primary focus of this article, by was on how government rules impact the startup ecosystem across all countries, including India. To advance advancement and business enterprise, the Indian government has put in put a number of laws and activities, counting Startup India, the Finance of Reserves for New businesses,, the Fund of Funds for Startups, and the Atal Innovation Mission. Several obstacles persist in impeding the expansion of startups in India, including inadequate infrastructure in certain areas, high bureaucratic layers, and restricted finance availability. Recent changes to e-commerce regulations and data localization have also had an impact on the company and created some disruptions.

**Shaikh, Y. Z. (2019)**, The author's main goals were to raise awareness of the startup phenomenon, give a global overview of startups, learn about Indian start-up initiatives, and describe the startup environment in Goa. The goal of this paper was to provide an overview of global startups, Indian startups, and Goa startup activities.

**Sharma, A., & Ritu, N. R. (2023)**, This study examined the ways in which government initiatives support Indian startups, with a particular emphasis on the Start-up India initiative and other initiatives. The study examined the effects of those actions on the ecosystem of start-ups, focusing on the number of new companies founded, employment generated, and capital raised. The study also looked at the difficulties that start-ups have when trying to get government support and offered suggestions for enhancing the efficiency of these programs. In outline, the paper emphasized the imperative part government activities have had in cultivating development and business in India and gives proposals for reinforcing their impact on the startup biological system.

## **6. RESEARCH METHODOLOGY :**

The study is descriptive in character and is predicated on information gathered from internet publications, blogs. The secondary data was gathered from relevant literature on the subject, reports, journals, and databases. Descriptive statistics and other statistical methods for quantitative data analysis can be used to the gathered data.

## **7. ANALYSIS OF GOVERNMENT STARTUP SCHEMES:**

### **7.1: Scheme 1: [The Startup India Initiative] –**

Prime Minister Narendra Modi's 2016 introduction of the Startup India Initiative has become the country's premier government program for entrepreneurs. This effort, which covers more than 50,000 enterprises, is broad in its scope and provides a wealth of resources, such as seminars, e-books, and mentorship programs, to help entrepreneurs build their leadership and skill sets. Tax exemptions, cost-cutting measures, a 90-day business wind-up option, access to funding, self-certification compliance with labour and environmental standards, and accelerated patent registration with an 80% fee refund are some of the Startup India Initiative's main benefits. In order to qualify for this government program, startups need to register as LLPs, private limited companies, or partnership firms. They must submit an application within ten years of its creation date, and their turnover cannot have exceeded 100 crores in any of the preceding fiscal years.

### **7.2: Scheme 2: [The Startup India Seed Fund Scheme (SISFS)]-**

A government program called the Startup India Seed Fund Scheme (SISFS) gives early-stage Indian startups financial support. The program, which has a 945 crore overall budget, intends to help companies with their proof of concept, product testing, market entry, prototype development, and commercialization stages. It is anticipated to help about 3600 of the nation's startups. Startups can receive subsidies of up to 20 lakh rupees under the scheme to produce prototypes or trials. The scheme's main goals are to support startup development in India and cultivate a culture that values innovation.

In order to qualify for the Startup India Seed Fund Scheme, entrepreneurs need to fulfil the subsequent requirements:

1. **Recognition by DPIIT:** The Department for Promotion of Industry and Internal Trade (DPIIT), the Indian government's main body for startup recognition, must grant recognition to the startup.
2. **Innovative, Tech-driven, and Scalable:** The startup's product or concept must be technically sound, innovative, scalable, and workable.
3. **Indian Promoters:** The startup's Indian founders or promoters must own shares that account for at least 51% of the business.
4. **Prompt Application:** Within two years of its incorporation date, the startup must submit an application for the plan.

### 7.3: Scheme 3 [Pradhan Mantri MUDRA Yojana (PMMY)]-

The Indian government introduced PMMY in 2015 with the goal of encouraging entrepreneurship and provide financial assistance to micro and small businesses. The main goal of the program is to make loans available to small and micro businesses that are neither farms nor corporations. Among the Pradhan Mantri MUDRA Yojana's principal attributes are:

- **Loan Categories:** The program provides loans in three categories, Tarun, Kishore, and Shishu, depending on the financial needs and stage of the firm: -
  - **Shishu:** Up to ₹50,000 in loans given to startups.
  - **Kishore:** Loans for existing companies seeking to grow, ranging from ₹50,001 to ₹5,00,000.
  - **Tarun:** Loan amounts for larger businesses with more capital needs range from ₹5,00,001 to ₹10,000,000.
- **Loan Processing:** A range of financial institutions, registered under the PMMY system, including banks, nonbanking financial firms (NBFCs), and microfinance institutions (MFIs), provide the loans. The goal of streamlining the loan application procedure is to make sure that qualified businesses may easily obtain credit.

## 8. OPPORTUNITIES AND CHALLENGES OF THE STARTUP INDIA PROGRAMME:

The Startup India programme, launched in 2016, represents a significant initiative by the Indian government to foster innovation and entrepreneurship across the country. This programme has introduced numerous opportunities while also encountering several challenges that shape its impact on the startup ecosystem. Here's an exploration of both aspects:

### 8.1: OPPORTUNITIES

1. **Atal Innovation Mission:** The two primary goals of the Startup India program's Atal Innovation Mission (AIM) are to encourage entrepreneurship through Self-Employment and Talent Utilization (SETU) and to promote innovation in order to inspire startups to develop novel ideas.
2. **Ecosystem Support:** Startup India has created a supportive ecosystem through initiatives like tax exemptions, easier compliance norms, and a dedicated fund of funds for startups. These measures reduce bureaucratic hurdles and encourage more startups to emerge.
3. **Creating An India Startup Hub:** To facilitate knowledge sharing and financial aid access among entrepreneurs, an all-India center will be established that will serve as a single point of contact for start-up foundations in India. Additionally, the initiative makes it easier to set up mentorship programs that support and foster creativity.

4. **Access to Funding:** The programme has facilitated easier access to funding through schemes like the Fund of Funds for Startups (FFS) and credit guarantee schemes. This has boosted investment in startups and encouraged risk-taking among investors.
5. **Convenience with a mobile application :** To facilitate communication between startups and government agencies and the sharing of information among many stakeholders, a mobile application has been released. With the help of the mobile app, startups can register with the Ministry of Corporate Affairs and Registrar of Firms, watch the progress of their registration applications, file different compliances, and access other similar services.
6. **Innovation Promotion:** By promoting innovation and providing intellectual property rights protection through schemes such as fast-track patent examination, Startup India has incentivized startups to focus on research and development.
7. **Global Recognition:** The programme has raised India's profile as a startup hub globally, attracting foreign investments and collaborations. Initiatives like Startup India Hub provide networking opportunities and mentorship for startups.
8. **Job Creation:** Startups supported by the programme have contributed significantly to job creation, especially in sectors like technology, e-commerce, and healthcare, thereby addressing employment challenges.
9. **Tax exemption for investments beyond fair market value provided:** Establishing the Fair Market Value of such shares is a challenging task, particularly for startups whose ideas are still in the early phases of development. Following The Income Tax Act of 1961, any consideration that a startup receives for the issuance of shares that beyond the shares' Fair Market Value (FMV) is subject to taxation. Investments made by incubators will be tax-exempt, much as venture capital funds' investments in businesses are currently.

#### 8.2: CHALLENGES:

1. **Awareness and Reach:** Despite efforts, awareness about the programme and its benefits remains low among potential beneficiaries, particularly in rural areas. This limits its impact on a wider spectrum of entrepreneurs.
2. **Access to Infrastructure:** Startups often face challenges in accessing affordable infrastructure, such as co-working spaces and technology infrastructure, which are crucial for their initial growth phases.
3. **Regulatory Complexity:** While the programme aims to simplify regulations, startups still encounter bureaucratic red tape and complex compliance requirements, particularly concerning labour laws and taxation.
4. **Skill Shortages:** There is a persistent gap in skilled workforce availability, especially in specialized areas like technology and digital marketing, which hinders startup growth and scalability.
5. **Sustainability and Scaling:** Many startups struggle with sustainability beyond the initial phases due to market competition, lack of strategic scaling plans, and difficulty in accessing subsequent rounds of funding.

#### 9. LIMITATIONS OF THE STUDY:

Despite their significance, government schemes for startup initiatives in India face several limitations that hinder their effectiveness.

- One significant obstacle is the inefficiencies and red tape of the bureaucracy, which frequently impedes the approval and funding processes and hinder the expansion of startups that depend on prompt assistance.
- The absence of cooperation between the many government departments and agencies involved in assisting startups is another significant barrier.
- Financial constraints and inadequate funding allocation also pose significant challenges. While some schemes offer financial assistance, the amounts may not be sufficient to meet the diverse needs of startups across different stages of their development.

#### 10. CONCLUSION:

The main government program for startups in India, the Startup India Initiative, is emphasized in the report as being important. Tax exemptions, cost savings, funding availability, expedited patent registration,



and simple business wind-up choices are just a few of the advantages it provides. This scheme's eligibility requirements include the startup having to register as a private limited company, or LLP, with turnover restrictions and a deadline for applications. Startup India programme presents significant opportunities for fostering entrepreneurship and innovation in India, supported by a range of incentives and facilitative measures. However, addressing the challenges such as regulatory complexities, infrastructure gaps, and skill shortages is crucial for maximizing its impact across diverse sectors and regions. Continuous evaluation, policy refinement, and targeted interventions are essential to ensure that the programme evolves to meet the dynamic needs of the startup ecosystem in India.

The Startup India Seed Fund Scheme (SISFS), which offers financial support to early-stage entrepreneurs for market entry, product trials, and prototype development, is another significant program examined in the report. The SISFS is industry agnostic, with the goal of promoting innovation, and it does not require physical incubation. The Department for Promotion of Industry and Internal Trade's (DPIIT) recognition, the innovative and scalable character of the idea or product, and the majority shareholding by Indian entrepreneurs are the eligibility requirements for this plan. Overall, the report shows how the government is using these programs to try and foster an atmosphere that is supportive of entrepreneurs in India. For scholars, entrepreneurs, and legislators who are interested in comprehending and evaluating the effects of government programs on the startup environment, it offers invaluable information.

The efficacy and results of these initiatives, as well as their significance for the development and prosperity of startups in India may all be further explored through investigation and analysis.

#### **11. FURTHER SCOPE OF THE STUDY:**

- The effectiveness of government schemes for startup initiatives in India could include a greater impact assessment, comparative analysis of various schemes investigating various success factors.
- Conducting comprehensive studies to assess the actual impact of various government schemes on startup creation, growth, job creation, and economic development.
- Examining the extent to which government schemes are reaching and supporting startups led by women, rural entrepreneurs, and marginalized communities, and identifying strategies to enhance inclusivity.
- Developing evidence-based policy recommendations to enhance the design, implementation, and monitoring of government schemes to better support startups and foster a conducive ecosystem.
- Exploring best practices from other countries with successful startup ecosystems and identifying lessons that can be adapted to improve the effectiveness of Indian government schemes.

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# "Fostering Inclusivity: Examining the Evolution of Teaching Practices in Higher Education"

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## **Introduction**

Inclusive education at the higher education level aims to accommodate all students regardless of their physical, cognitive, or socio-economic background. This diversity encompasses a wide range of characteristics, including but not limited to, varying physical abilities, cognitive differences, socio-economic backgrounds, cultural identities, and linguistic proficiencies. As higher education institutions (HEIs) strive to fulfil their mandate of providing equitable learning opportunities, the adoption of inclusive teaching practices has become a critical area of focus. Inclusive education seeks to ensure that all students, regardless of their diverse backgrounds and abilities, can participate fully in the learning process and achieve their academic potential. As society becomes increasingly diverse, higher education institutions (HEIs) are challenged to implement teaching strategies that cater to this diversity. This research explores the changes in higher education with respect to an inclusive approach, examining the effectiveness of these changes and their impact on student outcomes.

The foundation of inclusive education is rooted in several theoretical models and frameworks. The social model of disability posits that barriers to learning are not intrinsic to the individual but are instead created by the educational environment. This model encourages a shift from viewing disability as a deficiency to seeing it as a difference that requires accommodation (Oliver, 1990). Similarly, the Universal Design for Learning (UDL) framework advocates for flexible teaching methods that cater to the diverse needs of all students. UDL emphasizes multiple means of representation, engagement, and expression to support varied learning styles and abilities (Meyer, Rose, & Gordon, 2014).

## **Current Trends and Developments**

Recent trends in higher education show a growing emphasis on inclusive pedagogies. These include active learning strategies, collaborative work, and the integration of technology to create more engaging and accessible learning experiences (Smith, 2019). Advances in educational technology, such as learning management systems and assistive technologies, have also expanded the possibilities for inclusive education, allowing for more personalized and adaptable learning environments.

## **Challenges and Areas for Improvement**

Despite these advancements, significant challenges remain. Many faculty members lack sufficient training in inclusive teaching practices, and institutional support can be inconsistent. Additionally, there is an ongoing debate about the balance between maintaining academic rigor and implementing inclusive strategies. Some educators worry that inclusivity might compromise academic standards, while others argue that inclusivity enhances learning for all students by fostering a more supportive and engaging educational environment (Shaw, 2019).

## **Review of Related Literature**

### **Inclusive Education Theories and Models**

Inclusive education is grounded in several theories and models. The social model of disability, for instance, suggests that barriers to learning are not within the individual but are created by the educational environment (Oliver, 1990). The Universal Design for Learning (UDL) framework proposes flexible ways to present information, engage students, and assess learning to accommodate diverse learners (Meyer, Rose, & Gordon, 2014).

## Historical Context

Historically, higher education has been exclusive, catering primarily to able-bodied, socio-economically privileged individuals (Madaus, 2006). However, legislative acts like the Americans with Disabilities Act (ADA, 1990) and the Individuals with Disabilities Education Act (IDEA, 2004) have spurred HEIs to adopt more inclusive practices.

## Recent Trends

Recent literature suggests a shift towards inclusive pedagogies that focus on active learning, collaborative work, and technology-enhanced learning (Smith, 2019). These pedagogies aim to engage all students by addressing diverse learning needs and preferences.

## Challenges and Critiques

Despite progress, challenges remain. Faculty often lack training in inclusive teaching strategies, and institutional support is inconsistent (Seale, 2014). Moreover, there is debate about the balance between inclusivity and academic rigor (Shaw, 2019).

### 1. "Universal Design for Learning in Higher Education: A Retrospective and Prospective Examination" by Burgstahler, S. E. (2015)

This article reviews the application of Universal Design for Learning (UDL) principles in higher education and discusses the potential future developments in creating inclusive learning environments.

### 2. "Implementing Inclusive Teaching Strategies in Higher Education: Faculty Attitudes, Perceptions, and Practices" by Lombardi, A. R., Murray, C., & Gerdes, H. (2011)

This study examines the attitudes, perceptions, and practices of faculty members regarding inclusive teaching strategies in higher education institutions.

### 3. "Accessibility and Universal Design in Higher Education: A Research Review" by Seale, J. (2014)

Seale's comprehensive review focuses on accessibility and universal design in higher education, discussing the challenges and opportunities associated with implementing inclusive practices.

### 4. "Promoting Inclusive Education through Professional Development: A Study of Higher Education Faculty" by Moríña, A., Sandoval, M., & Carnerero, F. (2020)

This research explores the impact of professional development on higher education faculty's ability to implement inclusive education practices effectively.

### 5. "Inclusive Education: Perspectives of Students with Disabilities in Higher Education" by Fuller, M., Healey, M., Bradley, A., & Hall, T. (2004)

This article investigates the perspectives of students with disabilities regarding their experiences in higher education and the effectiveness of inclusive teaching practices.

### 6. "The Impact of Inclusive Pedagogies on Student Engagement and Achievement in Higher Education" by Richardson, J. T. E. (2018)

Richardson's study explores the relationship between inclusive pedagogies, student engagement, and academic achievement in higher education settings.

### 7. "Barriers to Inclusive Education in Higher Education: A Review of the Literature" by Kiuppis, F. (2014)

This review identifies and discusses the various barriers to implementing inclusive education practices in higher education institutions.

### 8. "Faculty Development and Inclusive Teaching: Promoting Awareness and Skills in Higher Education" by Sanger, C. S. (2020)

Sanger examines the effectiveness of faculty development programs in promoting inclusive teaching practices and enhancing faculty awareness and skills.

### 9. "Inclusive Education for Students with Disabilities: Perspectives of University Teachers" by Madriaga, M. (2007)

This article provides insights into university teachers' perspectives on inclusive education for students with disabilities, highlighting both the challenges and successes of implementing inclusive practices.

## 10. "Transforming Higher Education through Inclusive Pedagogy: A Study of Effective Practices" by Moriña, A. (2017)

Moriña's research focuses on identifying effective inclusive pedagogy practices in higher education and discussing how these practices can transform the learning environment for all students.

### Purpose of the Study

The purpose of this research is to investigate the current state of inclusive teaching practices in higher education, understand their impact on student engagement and academic performance, identify the challenges faced by HEIs in implementing these practices, and recommend strategies for improvement. By doing so, this study aims to contribute to the ongoing discourse on inclusive education and provide actionable insights for educators and policymakers

### Objectives

1. To assess the current state of inclusive teaching practices in higher education.
2. To identify the impact of inclusive teaching practices on student engagement and academic performance.
3. To explore the challenges faced by HEIs in implementing inclusive education.
4. To recommend strategies for enhancing inclusivity in higher education.

### Research Questions

To achieve these objectives, this study will address the following research questions:

1. What are the current inclusive teaching practices being implemented in higher education?
2. How do these practices impact student engagement and academic performance?
3. What challenges do faculty and institutions face in adopting inclusive teaching practices?
4. What strategies can be employed to enhance the inclusivity of teaching practices in higher education?

### Hypothesis

1. **H1:** Inclusive teaching practices positively impact student engagement.
2. **H2:** Inclusive teaching practices lead to improved academic performance.
3. **H3:** Faculty training in inclusive education correlates with the successful implementation of inclusive practices.

### Sample

The sample consists of faculty and students from 10 HEIs across various faculty. A total of 150 participants (100 students and 50 faculty members) were surveyed using a stratified random sampling technique to ensure representation from diverse disciplines and backgrounds.

### Sample questions:

#### Students

Please indicate your level of agreement with the following statements on a scale of 1 to 5, where 1 = Strongly Disagree, 2 = Disagree, 3 = Neutral, 4 = Agree, and 5 = Strongly Agree.

1. The teaching practices in my courses accommodate my learning needs.
2. I feel included in classroom discussions and activities.
3. The course materials are accessible to all students.
4. I am able to engage effectively with the course content.
5. My academic performance has improved in courses that use inclusive teaching practices.

#### Faculty

Please indicate your level of agreement with the following statements on a scale of 1 to 5, where 1 = Strongly Disagree, 2 = Disagree, 3 = Neutral, 4 = Agree, and 5 = Strongly Agree.

1. I have received adequate training in inclusive teaching practices.
2. The institution provides sufficient resources to support inclusive education.
3. I receive positive feedback from students regarding inclusivity in my courses.
4. I face challenges in implementing inclusive teaching practices.

5. I collaborate with colleagues to develop inclusive teaching strategies.

**Questions for Students**

1. **Perception of Inclusivity:**

- How would you rate the inclusivity of your current learning environment?

2. **Engagement and Academic Performance:**

- How often do you feel engaged in your classes?
- How do you perceive your academic performance in courses that utilize inclusive teaching practices compared to traditional ones?

3. **Challenges and Support:**

- What challenges have you faced in your learning environment?
- What support systems are available to you?

**Questions for Faculty**

1. **Implementation of Inclusive Practices:**

- How often do you implement inclusive teaching practices in your courses?
- What inclusive teaching practices do you use most frequently?

2. **Perception of Inclusivity:**

- How would you rate the inclusivity of your teaching environment?

3. **Challenges and Support:**

- What challenges have you faced in implementing inclusive teaching practices?
- What support do you need to enhance inclusivity in your teaching?

**Research Design**

This study employs a mixed-methods research design, combining quantitative surveys and qualitative interviews. The survey includes Likert-scale questions to measure perceptions of inclusivity, engagement, and academic performance. In-depth interviews with faculty provide

**Table 1.1**

Variable	Mean (Students)	Mean (Faculty)	Standard Deviation (Students)	Standard Deviation (Faculty)	p-value
Perception of Inclusivity	4.2	3.8	0.8	0.7	0.02
Engagement Levels	4.1	4.0	0.9	0.8	0.03
Academic Performance (GPA)	3.5	3.4	0.5	0.6	0.01
Faculty Training Effectiveness	-	4.5	-	0.7	0.01

**Findings of the Hypothesis**

**H1: Inclusive Teaching Practices Positively Impact Student Engagement**

The data supports H1, showing a significant positive correlation between inclusive teaching practices and student engagement levels (p = 0.02). Students reported higher engagement in courses where inclusive strategies were employed.

**H2: Inclusive Teaching Practices Lead to Improved Academic Performance**

H2 is also supported by the data, indicating that inclusive teaching practices correlate with higher academic performance (p = 0.01). Students in inclusive classrooms had higher GPAs compared to those in traditional settings.

**H3: Faculty Training in Inclusive Education Correlates with Successful Implementation**

The findings support H3, with a significant correlation between faculty training and the effectiveness of inclusive practices (p = 0.01). Faculty who received training reported higher confidence and success in implementing inclusive strategies.

## Discussion

The findings highlight the importance of inclusive teaching practices in higher education. Students benefit from a learning environment that accommodates their diverse needs, leading to higher engagement and academic success. However, the implementation of these practices is contingent upon faculty training and institutional support.

## Challenges in Implementation

Key challenges include a lack of adequate training for faculty, limited resources, and resistance to change. Institutions must prioritize professional development and provide the necessary resources to support inclusive education.

## Strategies for Improvement

To enhance inclusivity, HEIs should adopt the following strategies:

1. **Comprehensive Training:** Regular, mandatory training sessions for faculty on inclusive teaching methods.
2. **Resource Allocation:** Investment in adaptive technologies and support services for students with disabilities.
3. **Curriculum Design:** Incorporation of UDL principles in curriculum design to cater to diverse learning styles.
4. **Feedback Mechanisms:** Establishing robust feedback systems to continuously improve inclusive practices based on student and faculty input.

## Conclusion

The shift towards inclusive education in higher education is both necessary and beneficial. This study demonstrates that inclusive teaching practices positively impact student engagement and academic performance. However, successful implementation requires concerted efforts in faculty training, resource allocation, and curriculum design. By embracing inclusivity, HEIs can create a more equitable and effective learning environment for all students.

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## “Changes in Banking Sector”

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### **Abstract**

Moreover the banking industry is the backbone of the each economy. Digital banking is becoming more popular with consumers. Use of mobile banking is become popular. Use of mobile banking as the primary method of account access. Change the Bank is the first step in transformation. It consists of improving bank functionality through improvement in IT, operations, customer services, sales and marketing etc. New technologies are drastically changing the banking and capital markets industry in the front middle and back office. AI and automation are proving to be valuable in ways we never thought possible.

### **Introduction:-**

Bank plays the most important role in connecting those who have capital with those who need capital. The banking sector is an essential part of every countries financial system.. The banking sector plays a vital role in the growth and expansion of any country. In simple words banking is the act of saving generating and managing money. Moreover the banking industry is the backbone of the each economy Banks have a very simple business model. It takes in deposits form depositors and pays interest on it. It lends out the deposit money to creditors and charges interest on it. The lending interest is more than the deposit interest and the difference is called as Net Interest Margin i.e. in short NIM. The primary sources of a retail banks profit is NIM. Retail banks carry out a lot of other services for its customers but it charges service charges for the same. These service charges are not good enough to cover the costs of running a retail bank and its branches.

Digital banking is becoming more popular with consumers. Use of mobile banking is become popular. Use of mobile banking as the primary method of account access. Change the Bank is the first step in transformation. It consists of improving bank functionality through improvement in IT, operations, customer services, sales and marketing.

### **Objective of the Study:-**

The main object of the study is to explain and examine the Changes in banking Sector

### **.Methodology of the Study:-**

The study is mainly based on the analysis of all the available secondary data related to the role of banking in development The paper is based on secondary data such as relevant books, journals and internet.

### **Banking Sector in India:-**

In India there are different types of banks all over the nation such as Central banks, Commercial banks, Development banks, Co-operative banks, Specialized banks and private banks etc. India has 12 public sector banks, 21 private banks, 45 foreign banks, 137 scheduled commercial banks in India. Banks added 2796 ATMs in the first four months of financial year 2023, against 14886 in financial year 2022. 100% of new bank accounts opening in rural India are being digitally.

The role of bank in the economy of India is as under

- 1) Removing the deficiency of capital formation
- 2) Helps in generating employment
- 3) Helps in implementing Monetary policy
- 4) Financial assistance to Industries
- 5) Promote saving habit of the people
- 6) Bank s as a safe custody
- 7) Fund to organizations
- 8) Loans by banks
- 9) Customer services
- 10) Mobile banking
- 11) Online banking
- 12) Business development
- 13) Financial security
- 14) Financial stability

### Changes in banking sector:-

Changes in banking sector are as follows.

1. Digital banking which consists a wide range of mobile and online platforms that provide banking services. But digital banking services don't have branches, they may be part of large ATM network or allow for in store cash deposits/withdrawals,
2. Innovations in digital banking are also changing the way we pay for things, Digital wallets, mobile payment platforms and contactless payment options continue to rise in popularity.
3. Digital banking is becoming more popular with consumers. Use of mobile banking as sthe primary method of account access, for example increased from 15.1% of consumers in 2017 to 48% in 2023.
4. Banks added 2796 ATMs in the first four months of financial year 2023, against 14886 in financial year 2022. 100% of new bank accounts opening in rural India are being digitally. The portion of digital payments will grow to 65% by 2026
5. Many digital banking services are implementing AI ( Artificial Intelligence ) technology in their platform, such as the neobank Dave.
6. Leveraging Fin techs For A Better Customer Experience
7. More Technology-Driven Consolidation.
8. The Advent Of Digital Lending.
9. The Rise Of Neobanking.
10. Automated And Personalized Customer Experiences.
11. Block chain And Decentralized Solutions Replacing Most Banks.
12. New Income From Open Banking And Data-As-A-Service
13. The Democratization Of Consumer Finance
14. More Targeted Services For Under banked Households.
15. Big Banks Extending Services To Small Businesses
16. The Reemergence Of 'Relationship Banking'
17. Consolidation in public sector banking.
18. Disposal of Non-Performing Assets (NPA) issued by banks.
19. Regulatory changes.

### Problems for banks of India:-

1. **Need for effective management:** The era of digital banking brings with it increasing responsibilities for effective handling of customer complaints.
2. **Quick problem solving:** As part of banking sector reforms in India, banks must implement systems that can quickly address and resolve customer problems to ensure smooth delivery of banking services.
3. **Implementation of security measures:** These digital challenges require banks to implement strong security measures and regulatory frameworks to protect both customers and the financial system.
4. **Need for strong risk management practices:** Carbon reduction initiatives offer opportunities to trade in renewable energy, green hydrogen and green products, and banks are expected to be key financiers in the fight against climate change, requiring strong risk management practices.
5. **Improve human resources:** Banks and financial institutions must attract, train and retain talent while promoting adaptability and capability.
6. **More research and innovation:** Financial institutions should allocate resources to research and adopt innovative approaches to achieve free service delivery and adapt products to individual preferences. The need for good governance. Management remains the foundation of organizations and is critical to maintaining economic stability.
7. Cyber security and Fraud Prevention:
8. One of the biggest challenges facing the banking industry is regulatory changes. Bank must comply with various regulations, from anti-money laundering to tata protection laws. Keeping with these changes can be a time consuming and costly process which can impact the profitability of the banks.

### Conclusion:-

New technologies are drastically changing the banking and capital markets industry in the front middle and back office. AI and automation are proving to be valuable in ways we never thought possible. Walking into a bank in the future may be different. Customer might be the only human inside the building. Through AI and robotics, the bank of the future will be able to operate without any human assistance.

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## Change in Indian Economy

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India is now completely a fastest-growing economy in the world's economies. The Indian economy has accumulated development experience across a little over six decades. There are some deep changes that have taken place in India, which suggest that the economy's fundamentals are strong. If India keeps growing at 6 per cent or more, as it has for the past 30 years, then by the time of the modern country's 100th birth anniversary, it will represent 10 per cent or more of the world economy. The economic status of the country can be effectively judge by the level of National Income and per capita real Income.

India is currently in a transformative period. The Indian economy is the world's fifth -largest economy by nominal GDP and third-largest by PPP (purchasing power parity). On the basis of per capita income India ranked 136 by nominal GDP and it ranked 125 by PPP (purchasing power parity). India is on track to overtake Japan and Germany and hit the third spot by 2027. India has emerged as a significant economic and geopolitical power. The Indian economy is projected to be the world's second-largest by 2050.

It took India 60 years since gaining independence to reach a \$1 trillion economy milestone. However, the subsequent trillion was achieved in just 7 years, and the third trillion was added in a mere 5 years, as of 2019. Currently, India stands as the world's fifth-largest economy with a Gross Domestic Product (GDP) of \$3.5 trillion. If India's real GDP grows at a rate of 7% per year, it is projected to reach \$38 trillion in 2047. As per the report of PHD Chamber of Commerce and Industry, that The Indian economy will attain the size of \$34.7 trillion by 2047, with per capita income of \$21,000. The report projected that the share of agriculture in total gross domestic product (GDP) would come down to 12 per cent in FY47 from 20 per cent during the previous year, while the share of industry would rise from 26 per cent to 34 per cent during the same period. The share of the manufacturing sector is projected to grow from 16-25 per cent between FY23 and FY47. However, services contribution to total GDP is expected to remain the same, at 54 per cent in FY47.

India is a leading country in services sector. The high contribution of services and manufacturing sector indicates the huge progress made by Indian economy since its Independence when it was predominantly agrarian economy (59% in 1951). However, India has made significant progress in various spheres of science and technology over the years and can now take pride in having a strong network of S&T institutions, trained manpower and an innovative knowledge base. India has already become hub for manufacturing of small cars and engineering goods. The Government had formulated the National Manufacturing Policy (NMP) in 2011 with an aim to enhance the share of manufacturing in India's GDP to 25 per cent and add at least 100 million jobs by 2025. India is poised to become the second largest economy in manufacturing by 2017, followed by Brazil as the third ranked country, according to consulting major Deloitte. The main engines of Indian economy are sectors such as Information Technology, Telecommunications, ITES, Pharmaceuticals, Banking, Insurance, Light Engineering Goods, Auto Components, Textiles & Apparels, Steel, Machine Tools and Gems & Jewellery are sectors which are likely to grow at rapid pace world over creating demand for Indian products and services. India's share in world output is projected to jump from 5% as of today to 20.8% by 2040 as per one estimate.

At the starting of the 18th century India was one of the world's two largest economies. India experienced extraordinary prosperity in history. The gross domestic product of India in the 16th century was estimated at about 25.1% of the world economy In 1700 India's share of world income was 22.6 per cent which was shrunk to 3.8 per cent in 1952. The British imperial empire began to grow in India in the middle of 18th Century. The phase of decline of Indian industries was started. At the time of Independence Indian economy was backward Primitive and predominating agrarian. Prior to Independence, from the period of 1900 to 1947, per capita income in India had either declined or stagnated. When India achieved independence

from Britain in 1947, it made up just 3 per cent of the world economy. To enable the economy to break free from the shackles of colonial rule as well as set on a path of development and modernization, in the 1950s the government adopted a strategy aimed at achieving economic sufficiency. This period was known as the period of rapid industrialisation. From 1952 to 1960 the average growth rate was 3.9 per cent. However, it was observed that in the 1960s the Indian economy was going through several stagnations. The 1962 Sino Indian war and the 1965-66 India-Pakistan war, combined with severe drought in 1965, had significant impacts on the Indian economy.

In the 1970s the Indian rupee devaluated by a sharp 57 per cent. In the 1970s the decadal average growth rate of India was 2.9 per cent. The major causes in a sharp downfall of economic growth were curtailing of civil liberties, severe political instability and declaration of Emergency in 1975. During the second half of the 1970s and the first half of the 1980s the economic growth slowed down in all parts of the world. The modest liberalisation combined with massive government spending directed to GDP growth improving to 5.7 per cent in the 1980s. By the 1980s, the government began to borrow not only to meet its revenue expenditure but also to finance public sector deficits and investments, due to this in the sharp increase in total public sector borrowings, which increased from 4.4 per cent of the GDP in 1960-75 to 6 per cent of the GDP by 1980-81, and further it increased to 9 per cent by 1989-90. The breakup of the Soviet Bloc and the Iraq-Kuwait war adversely disrupted the current account balances during 1990–1991. In the 1990s overall, the real GDP growth averaged 5.8 per cent per annum. The external crisis, unsustainable government spending, and internal socio-political environment directed to the balance of payment crisis. The Balance-of-Payments (BoP) crisis of 1991 and the subsequent reforms are pivotal moments in India's economic trajectory. The aim of new policy was to promote growth, efficiency, and global integration. It brought major reforms in various sectors, including industry, trade, and finance. The policy aimed to attract foreign investment and encourage private entrepreneurship. The crisis in 1991 served as a catalyst for the government to initiate a more comprehensive economic reform agenda, including Liberalisation, Privatisation and Globalisation referred to as LPG reforms. These reforms involved removing the complex system of rules and permissions, eliminating unnecessary regulations, removing licensing restrictions and open the economy of the country to the world.

The transformative reforms undertaken during the period 1998-2002 played a key role in the growth of Indian economy. India's private sector became the major engine of growth and employment generation during the 1990s and 2000s. There was a global growth boom, and capital flows to India boomed. India's decadal average growth rate in the 2000s was 6.3 per cent per annum. Technology began to be identified as a key growth driver. Since the 1980s, India has been slowly and steadily using technology to transform its economy.

The global financial crisis of 2008 weakened the foundation of growth. In banks' bad debts began to pile up. The bad debt ratio was soon to hit double-digit percentages. It reached at 11.2 per cent in the year ending March 2018. Mostly bad debt originated between 2006 and 2008 during the period 2009-2014, the government tried to sustain high growth by running high fiscal deficits and keeping monetary policy too loose for long. Nominal GDP growth was high because of high inflation. India experienced annual double-digit inflation rates for five years from 2009 to 2014. Between 2009 and 2014, the Indian rupee depreciated annually by 5.9 per cent. The Indian economy was going through challenging times. For two consecutive years, i.e. 2012-13 and 2013-14 the growth of GDP at factor cost at constant prices was lower than 5 per cent. WPI inflation in food articles, which averaged 12.2 per cent annually in the five years ending 2013-14, was significantly higher than non-food inflation. . Unemployment climbed to a 45-year high of 6.1% in 2017-18, and has nearly doubled.

At the time Prime Minister Narendra Modi assumed power in his first term in office in 2014, the state of the Indian economy was very delicate. Since then, the Indian economy has undergone many structural reforms that have strengthened its macroeconomic fundamentals. These reforms have regulated to India emerging as the fastest-growing economy among G20 economies. In fiscal year 2022-2023 the growth rate of

India 7.2 per cent was the second-highest among the G20 countries. It was almost twice the average for emerging market economies that year.

Diversity plays a vital role in strong economy and inclusive growth. A diverse and inclusive economy does not discriminate. It treats all its groups equally. After the Independence in 1947 and adaptation of the Constitution in 1950 banning many discriminatory practices against different social groups and guaranteeing equality, liberty, and fraternity to all. Equal opportunity in education and jobs can generate a wide range of economic benefits. In India the potential of diversity and inclusion in business are interestingly positive.

Diversity increase coordination among different skills, experiences and ideas Cultural Diversity promotes economic growth by stimulating innovation and creativity through unique perspective and knowledge. When people from different backgrounds come together they exchange their knowledge and experiences that can lead to new ideas, new products.

The literature on cultural diversity and economic growth has largely been based on the experience of western countries, especially the USA. In USA mostly skilled workers come from countries. They enhance the cultural diversity of the USA. These diverse groups from across the countries also carry their ways of thinking and working, and interaction among these groups in the liberal economic environment creates higher possibilities of innovation, economic growth, and mobility. In the Indian economy the role and understanding of diversity and inclusion is very complex. Indian cultural diversity is organic in nature and grown from its soil itself. It is internally born, and product of its own regional and cultural geographies. India is a country of many languages, traditions and backgrounds.

In the last few years both the government and private sector have taken conscious steps to promote the diversity at work. The companies which create diversity and inclusion are more profitable. By not promoting women at the workplace, we experience huge economic losses. In India financial markets regulator, SEBI, has mandated that all listed companies should have at least one woman director on their board. This increase number of women director in board of company form 5 per cent in 2012 to 13 per cent in 2018. Now the Gross Enrolment Ratio (GER) for girls is increased from 12.7 per cent in FY10 to 27.9 per cent in 2020. An industry report estimates that only a 10% increase in women participation can boost India's GDP by \$770 billion by 2025. Highly diverse firms attract wide range of stakeholders and stay connected with diverse consumers especially when the firm works globally. Now economic growth of the country is a promising sign for the country's future. In 2023-24, as per current estimates, it is estimated Indian economy have grown 7.3 per cent on top of the 9.1 per cent (FY22) and 7.2 per cent (FY23) in the previous two years.

Diversity and inclusion (D&I) can have a positive impact on economic development. India's GDP took a big jump in 2024. By increasing access to skilled jobs and the overall employment rate for women and minorities the country make remarkable growth rate of 8.4% in the third quarter of the fiscal year 2024 surpassed all expectations. The market analysts assumed that a slower growth this quarter, between 6.6% and 7.2%. Deloitte's projected growth for the quarter was between 7.1% and 7.4%. It has been noticed that with substantial revisions to the data from the past three quarters of the fiscal year, India's GDP growth already touched 8.2% year over year in these quarters. Deloitte's projected that GDP growth to be around 6.6% in the next fiscal year 2025 and 6.75% in the year 2026.

After independence Indian foreign trade has made cumulative progress both quantitatively and qualitatively. Though the size and volume both of the foreign trade have increased but it is not satisfactory because the Indian share in total foreign trade of the world trade has remained low. In 1950 the Indian share in the total world trade was 1.78 per cent, which came down to 0.6 per cent in 1995. A sharp rise in imports and a steady growth of exports raise the total volume of trade. India's export and import registered five to seven fold increase in the decade from 2000-01 to 2010-11. In this decade India's export and imports increased from US\$44.6 billion and US\$50.5 billion respectively to US\$251.16 billion and US\$369.8 billion in 2010-11 respectively. Gradually increase in export and import increase the Indian share of foreign trade in the world economy. In FY 23 India's exports stood at \$451 billion. In 2023-24 India's import decreased by 5.66 per cent. And it stood at US\$ 675.44 billion. As per the report of Global Trade Outlook and statistics

India's share of global goods exports was 1.8 per cent in 2023 and import was 2.8 per cent. India's share of trade rose from 4.4 per cent in 2019 to 6 per cent in 2023. India's exports stood at \$119.10 billion from January to March 2024. The report added that India's exports will reach \$10 trillion by 2047 and the contribution of exports to GDP would rise to 30 per cent by 2047. India's current account deficit narrowed to 1.2 per cent of GDP in the October to December quarter of 2023-24, compared to 1.3 per cent in the previous quarter.

Developed India 2047 is a vision of Honourable Prime Minister Narendra Modi. Its objective is to make India a fully developed nation by the time it celebrates its 100th year of independence in 2047. To reduce the problem of unemployment, the Indian government has implemented policies and programs that benefit citizens and the economy, such as "Make in India," "Start-up India" and "Digital India." The government has extended the Pradhan Mantri Gharib Kalyan Anna Yojana for 80 crore citizens for five more years until December 2028.

The Government's push for digital governance has begun to transform the lives of some of the country's poorest people. The government is expanding rail and air networks at record pace. In Modi's government, building new roads, airports, ports and metros has been the centrepiece of economic policy. The Government spent over \$100bn annually in infrastructure spending in the past three years. India built 74 airports in the first 67 years after independence. It doubled that number in the last nine years. The economy is generating jobs in the post-pandemic period; the urban unemployment rate declined to 6.6 per cent. The government announced to give a 50-year interest-free loan to the states, and the states utilised interest-free loans under the Special Assistance for Capital Investment. Resultantly, the states are improving their infrastructure, like schools, rural roads, electricity provision, etc.

Diversity plays a vital role in a strong economy and inclusive growth. Diversity and inclusion are two dynamic forces for innovation, and growth and two interrelated concepts—but they are not similar. Diversity focuses on representation of an entity. Inclusion tells about the contributions, presence, and perspectives of different groups of people are valued and integrated into an environment.

Researches have long shown that diverse teams are more productive and lead to more innovative ideas and solutions. Diversity and inclusion have become essential in business. Indian businesses are now recognizing the value of diversity and inclusion (DE&I) for both social change and economic benefits. 71% of employers offer diversity and equity initiatives, and 62% offer inclusive benefits options.

In fact, Diversity and Inclusion has the potential of playing a crucial role in helping India reach its goal of a \$5 trillion economy by 2025. By ensuring that individuals from all backgrounds have equal opportunities, India can unlock untapped potential and accelerate its economic growth. Inclusive workplaces could unlock innovation, and among a diverse workforce, contributing to organisational growth. Diversity and Inclusion boosts market competitiveness and innovation by encouraging diverse perspectives and ideas. Such strategies help attract and retain top talent, which further enhances economic growth and development.

# Agriculture Changes in the Indian Economy: A Comprehensive Analysis

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## **Introduction:**

Agriculture has long been the backbone of India's economy, employing a significant portion of the population and contributing substantially to GDP. Over the decades, the sector has undergone transformative changes influenced by various factors such as technological advancements, policy reforms, globalization, and socio-economic shifts. This paper aims to delve deep into the evolution of agriculture in India, focusing particularly on the changes witnessed since the early 1990s.

## **Historical Context:**

### **• Pre-Independence Era:**

Agriculture in India before independence was predominantly traditional and subsistence-based. The sector employed a large majority of the population and was characterized by small landholdings, primitive techniques, and dependence on monsoon rains. Farmers faced challenges such as landlessness, indebtedness to moneylenders, and exploitative tenancy systems under landlords. The British colonial rule brought significant changes to Indian agriculture, including the introduction of cash crops like cotton, indigo, and jute, which were exported to Britain. This led to a decline in food crop cultivation, causing famines and food shortages in various regions. The British also implemented revenue policies such as the Permanent Settlement and Ryotwari System, which aimed at maximizing revenue collection but often burdened farmers with high taxes and forced cultivation patterns.

Before independence, India's agriculture was predominantly characterized by traditional farming methods, dependence on monsoons, and lack of modern inputs. The agrarian economy was largely subsistence-based, with limited commercialization and infrastructure development. Land tenure systems varied across regions, influencing agricultural productivity and rural livelihoods.

### **• Green Revolution (1960s-1970s):**

The Green Revolution marked a significant phase in Indian agriculture, driven by technological advancements such as high-yielding varieties (HYVs) of seeds, chemical fertilizers, and improved irrigation techniques. This period saw a substantial increase in cereal production, particularly wheat and rice, transforming India from a food-deficit nation to achieving self-sufficiency in staple crops.

### **• Post-Green Revolution Challenges:**

While the Green Revolution brought increased productivity, it also led to environmental concerns, depletion of groundwater resources, and regional disparities in agricultural development. Small and marginal farmers often faced challenges in accessing modern inputs, credit facilities, and marketing networks, contributing to agrarian distress and rural poverty.

## **Economic Reforms and Policy Changes (1990s onwards):**

### **• Liberalization, Privatization, and Globalization (LPG) Reforms:**

The economic liberalization reforms initiated in 1991 had profound implications for Indian agriculture. The dismantling of the License Raj, reduction in subsidies, and opening up of markets to foreign investment spurred private sector participation and integration of Indian agriculture into the global economy. Policy reforms focused on deregulation, market-oriented pricing, and enhancing agricultural productivity through technological advancements.

- **Technological Advancements in Agriculture:**

Technological innovations have played a pivotal role in transforming Indian agriculture. The adoption of biotechnology, genetically modified crops (GMOs), precision farming techniques, and Information and Communication Technology (ICT) solutions have enhanced productivity, minimized input costs, and facilitated better market access. Mobile technology has revolutionized information dissemination, providing farmers with real-time data on weather forecasts, market prices, and agricultural practices.

- **Infrastructure Development:**

Investments in rural infrastructure have been critical for agricultural growth. The construction of rural roads, irrigation systems, cold storage facilities, and agro-processing units has improved supply chain efficiency, reduced post-harvest losses, and enabled farmers to access distant markets. Government initiatives such as the Pradhan Mantri Krishi Sinchayee Yojana (PMKSY) aim to enhance water use efficiency and expand irrigation coverage, thereby boosting agricultural productivity.

- **Market Reforms and Access:**

Market reforms have aimed at creating a transparent and efficient agricultural marketing system. The introduction of electronic National Agricultural Market (eNAM) platforms seeks to integrate fragmented local markets, enable price discovery, and ensure fair returns to farmers. Contract farming arrangements and Farmer Producer Organizations (FPOs) have empowered farmers by providing them with collective bargaining power and access to modern technology and inputs.

**Challenges in Indian Agriculture:**

- **Small Landholdings and Fragmentation :**

The issue of small and fragmented landholdings remains a significant challenge in Indian agriculture. Fragmentation limits economies of scale, hinders mechanization, and reduces the profitability of farming operations. Land consolidation measures and promoting cooperative farming models are potential solutions to address this challenge.

- **Climate Change and Sustainability:**

Climate change poses a formidable threat to Indian agriculture, with erratic weather patterns, droughts, floods, and temperature fluctuations affecting crop yields and livestock productivity. Sustainable agricultural practices such as organic farming, agro forestry, and water management strategies are essential for building climate resilience and ensuring long-term food security.

- **Market Risks and Price Volatility:**

Farmers in India often face market risks due to price volatility, inadequate storage facilities, and lack of access to timely market information. Strengthening market intelligence systems, promoting forward and futures contracts, and enhancing storage infrastructure are crucial for mitigating these risks and ensuring stable incomes for farmers.

- **Policy Reforms and Governance:**

Inconsistent policies, bureaucratic hurdles, and regulatory complexities continue to pose challenges to agricultural growth and development. Streamlining regulatory frameworks, ensuring timely implementation of agricultural schemes, and enhancing farmer-centric policies are essential for fostering a conducive environment for agricultural investments and innovations.

- **Socio-economic Issues:**

Rural poverty, lack of access to education and healthcare, and agrarian distress are interconnected socio-economic challenges that impact rural livelihoods and agricultural sustainability. Addressing these issues requires holistic development strategies, focusing on rural infrastructure, skill development, and social safety nets for vulnerable farming communities.

**Future Prospects and Strategies:**

- **Sustainable Agriculture and Climate Resilience:**

The future of Indian agriculture hinges on sustainable practices, climate-resilient technologies, and biodiversity conservation. Emphasizing organic farming, promoting efficient water use, adopting climate-smart agricultural practices, and integrating renewable energy solutions are imperative for enhancing productivity while minimizing environmental impacts.

- **Technology Adoption and Innovation:**

Continued investments in research and development (R&D), promoting agri-tech startups, and leveraging artificial intelligence (AI) and machine learning (ML) for precision agriculture can revolutionize farm productivity, crop management, and value chain efficiencies. Encouraging digital literacy among farmers and enhancing access to ICT tools are crucial for bridging the digital divide in rural areas.

- **Market Reforms and Rural Infrastructure:**

Strengthening agricultural marketing infrastructure, expanding rural connectivity, and improving access to credit and insurance services are essential for enhancing market access and farm profitability. Public-private partnerships (PPPs) and community-based initiatives can play a pivotal role in developing robust market linkages and supporting inclusive growth in rural economies.

- **Government policies:**

Ensuring policy coherence, enhancing governance frameworks, and empowering local institutions such as FPOs and cooperatives are vital for empowering farmers, promoting inclusive growth, and achieving sustainable agricultural development. Policy interventions should prioritize farmers' welfare, equitable distribution of resources, and resilience-building measures in the face of global uncertainties.

### **Conclusion**

In conclusion, agriculture in India has undergone remarkable transformations over the decades, driven by technological advancements, policy reforms, and evolving market dynamics. While significant progress has been made in enhancing productivity and food security, persistent challenges such as small landholdings, climate change impacts, market risks, and policy inconsistencies necessitate concerted efforts from all stakeholders. The future of Indian agriculture lies in embracing sustainable practices, leveraging technology for innovation, strengthening market linkages, and empowering rural communities. By addressing existing challenges and capitalizing on emerging opportunities, India can secure a prosperous and resilient agricultural sector that contributes to inclusive economic growth and sustainable development goals.

This comprehensive analysis underscores the multifaceted nature of agricultural changes in the Indian economy, offering insights into past achievements, current challenges, and future prospects for transforming the agrarian landscape of the nation.

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# Changes in the Industry Sector- “*Corporate Social Responsibility*”

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## **Abstract**

This research paper aims to provide an in-depth overview of concepts of corporate social responsibility (CSR). Corporate social responsibility needs a broader definition and sometimes needs to be understood in terms of implementation in Industry or organizations. This paper aims to provide solid research about CSR implementations in stakeholders, government, and discussions. The paper then divides current literature and research methodologies into an ethical position or a business strategy. The paper also discusses an overview of the concept of CSR and shows practitioners how to practice it due to the need for an agreed definition. Subsequently, this research paper will discuss ongoing academic debates on CSR and provide examples. The paper reconciles ongoing implementations and practices of CSR in companies.

**Keywords:** Corporate Social Responsibilities, CSR and stakeholders, Governments and CSR Internationally

## **Introduction:**

There has been a considerable gap and change in relationships with companies, the state, and society in the past decades. Companies no longer act as independent entities in terms of general public awareness. As a result, a sudden relationship between companies and society will drop and slowly transform from a mutual interest. The relationship is, therefore, merged with stakeholders, government, and international standards. To regain the relationship and experience paramount importance, companies realize that strategic initiative and continued existence are molded for the regular practice of profits gained in the business etiquette (Lee & Yang, 2022). A precise examination led to the development of the concepts of corporate social responsibility, which would be an ideal ground for the conceptual development of sustainable corporate business practices for emerging markets.

Corporate social responsibility is mainly referred to as a company's ethical behavior towards society. CSR manifests itself from the noble programs of profit organizations. CSR has become a prominent solution in the corporate scenario due to gaining trustworthy and sustainable relationships with society and the community. The rapid adoption of CSR in companies has the fastest growing economic, social, and economic problems, which will be tackled, and challenges will be examined. The reason is still ubiquitous, and the government needs more resources to tackle the challenges. The research paper has opened up the right time for several areas for businesses to contribute to the growth of CSR in serving the communities since its inception. Many other organizations have begun CSR practices and implementations to gain trustworthiness from society and the community. Corporate social responsibility programs are conducted via education, health, livelihood creation, skill development, and the empowerment of weaker sections of the society discussed earlier.

## **Objectives:**

1. To study about determine whether industries or companies voluntarily use corporate social responsibility through actions, programs, and development skills.
2. To study and discuss the attempts to find ethical issues faced in corporate social responsibilities among stakeholders, government, and international standards.
3. To study the research methodologies, findings, and recommendations for companies involved in CSR activities.

## **Research Methodology:**

This research paper focuses on corporate social responsibilities and the core concepts in connection with companies or organizations. The research paper also discusses the ethical issues and considerations that



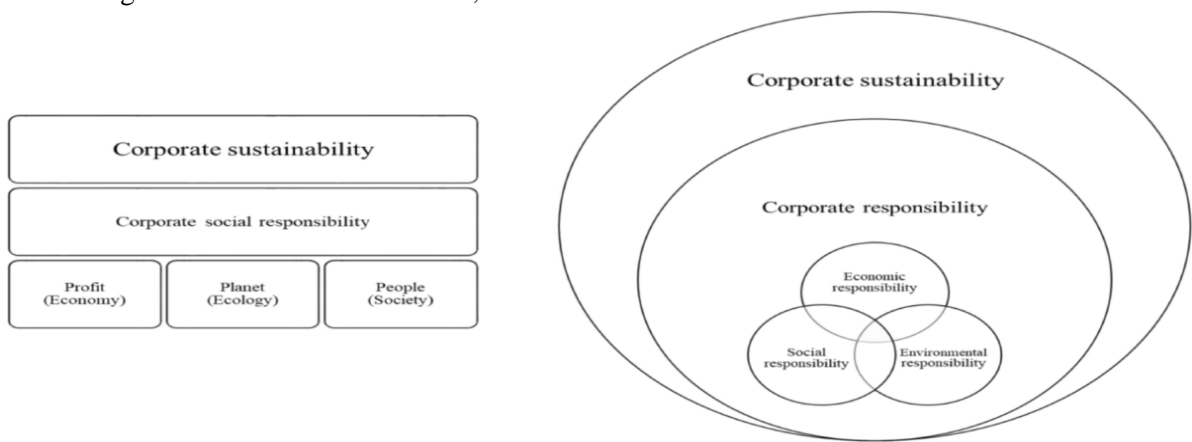
must be rational for the government and stakeholders to control the relationship with the public, community, and the state with research methodologies.

**Concept of Corporate Social Responsibility**

The concept of corporate social responsibility is familiar to companies or organizations. However, it includes a new way of identifying the corporation and the direct involvement of employees in implementing the projects. Dedicated departments are considering with most organizations to look forward to funding or getting involved in one-time projects. CSR activities examine the advantages and benefits of building a positive image and encouraging employee social involvement (Kharabsheh et al., 2023). It will result in loyalty when creating CSR activities to bond employees and promote a team to motivate the organization. It will create a thatched workforce to explore employees' social responsibilities.

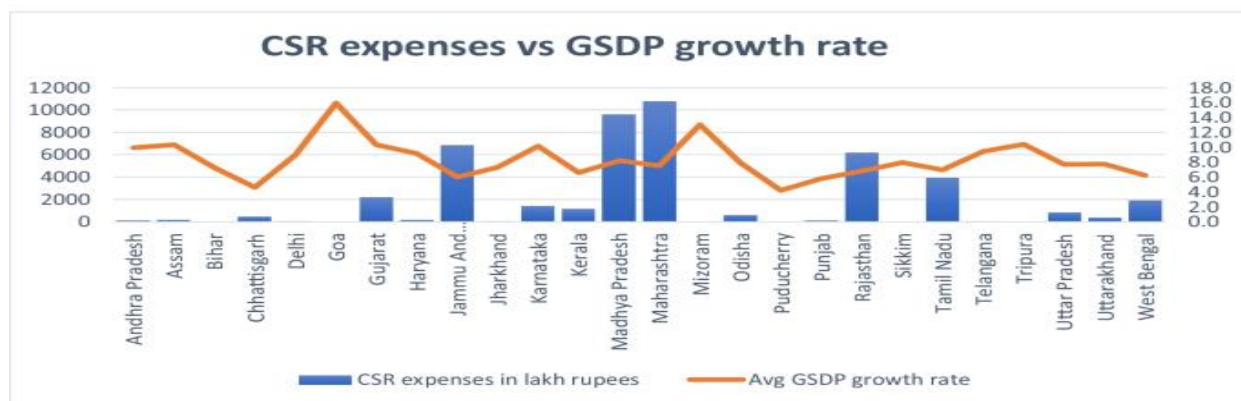
**CSR as a business strategy**

Corporate social responsibility in business should be socially connected with firms without the intention of reaping the benefits of their actions. The origin and the agency theory should be stated with stakeholders; therefore, they should prioritize showing returns and being engaged with any acts on reduction technique. The managers, employees, and customers are in a proper relationship to make a clear-cut solution for maximizing shareholder value. However, CSR can be a valuable tool to maximize shareholder value.



**Governments and CSR Internationally**

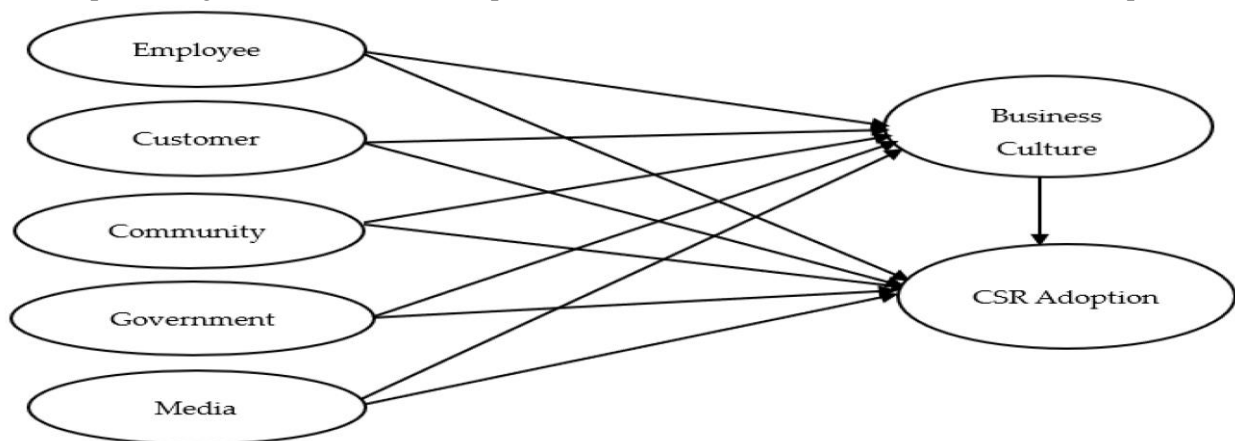
Corporate social responsibility and its associated activities, norms, and outcomes must be examined in a social context. The CSR and governments must focus on norms and conditions by following certain activities. The pace of CSR and its activities will handle the necessary tools to facilitate, govern, facilitate, and even authenticate CSR activities to focus on essential tools. The rising moment of populism and movements worldwide requires collecting and holding on to the individual responses of organizations. CSR is, therefore, a strong gate for arranging political actions from international campaigns. The administrations are mainly causing trouble for firms in enacting or protecting employees from poor relationships. The central concept of CSR is to evaluate tax regulations to offer cuts to the business resulting in performance activities. It would serve society, create jobs, and make charitable contributions.



Corporations are enhancing their activities globally and have gained trustworthiness and supply chains with regulations and norms behind them. Of course, CSR is embedded in work functioning with democratic political contexts, and corporations are in zones for conflict with regimes and sufficient ones for handling production activities.

**Opportunities for Stakeholders:**

Corporate social responsibility is an essential tool for accelerating the process of development and nation-building concepts. Of course, it is the most popular tool for fulfilling the primary outcomes and covering the activities, implementation, and ethical issues the government faces. The growing size and influential corporate houses, bond rating agencies, and investment funds are higher in most companies. Some positive outcomes must be noticed effectively if the business uses CSR activities and programs. Companies must set specific regulations and norms to update the connection with clients and have a social responsibility.



- Improved financial performance
- Lower operating costs
- Enhanced brand image and reputation
- Increased sales and customer loyalty
- Greater productivity and quality
- More ability to attract and retain employees
- Reduced regulatory oversight

Corporate social responsibility (CSR) is a continuous commitment of the corporation to social development, economic development, and more. The concept of corporate social responsibility in industrial groups involves greater national discourse across economic issues. MK Gandhi also stated that large businesses are the wealth of people. In the modern day, the corporate sector has massively improved in terms of serving the nation. Many private institutions also play a major role in the economic and social development of the society. In the modern day, socialism gave a path to radical policies of nationalization along with varied state regulations (Friedman, 1970; Henderson, 2001, 2004). The major impact of economic reforms increased with the massive presence of transnational corporations (Novak, 1996; Trevino and Nelson, 1999).

**Ethical Responsibility:**

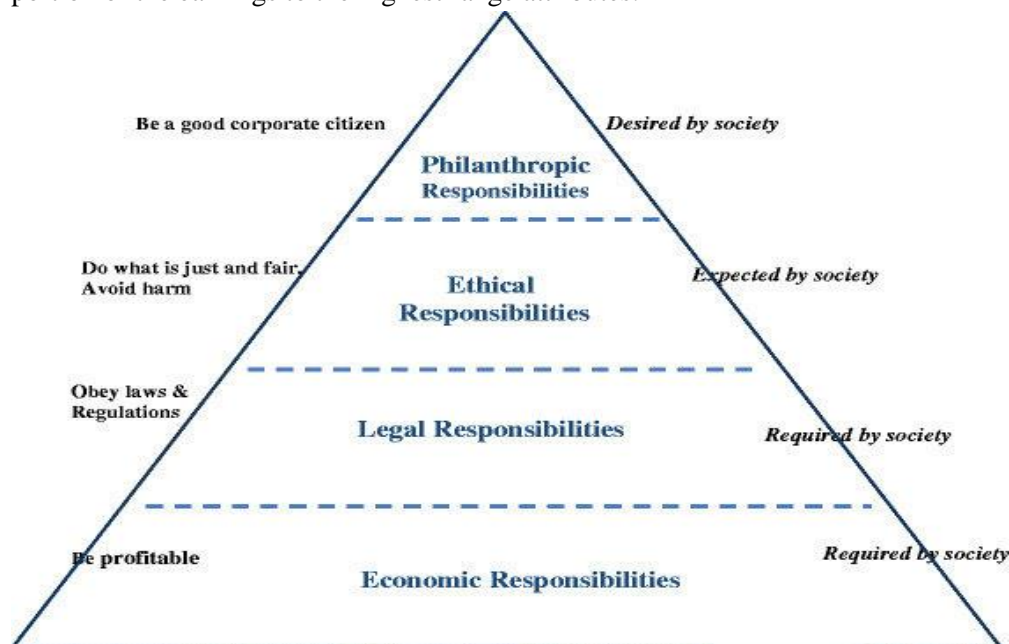
Ethical responsibility in the corporate sector plays a significant role in operating based on ethical and fair aspects. Many organizations also embrace establishing ethical responsibility practices while maintaining fair treatment of the stakeholders. These involve leadership, investors, suppliers, customers and employees. Main aim is to embrace on the ethical responsibility in varied aspects. For example, businesses that set higher minimum wages mandated by the federal or state governments do not constitute livable wages. The business implements the products, materials, ingredients, and many other components that can be easily sourced with free trade standards.

Ethical responsibility involves the commitment to operating the business in all aspects ethically. These also extensively uphold human rights principles, such as fair treatment of stakeholders, equal pay, and fair trade practices with customers and many marketers (Lantos, 2001). Most of the businesses also enhance their brand identity with speaking the name of human rights injustices like the child labor, fight for a higher minimum wage, gender discrimination, or racial. Corporate Social Responsibility for the environment and ethical practice also involves maintaining the ethics of employees in the process. In this regard of Ethical Responsibility, many businesses also process with ensuring that they have not purchased products which result from child labour, slavery or other aspects, Mintzberg (1983).

**Philanthropic Responsibility:**

Philanthropic in Corporate Social Responsibility involves corporate behaviours such as spending money along with many other resources. Normally, the term “philanthropy” in ancient Greek is called the “love of humanity”. Philanthropic Responsibility involves completely making the right strategy for social and environmental problems. These also aim businesses to make the world or society a better place by engaging in varied activities. Philanthropic responsibility in the modern organization involves the complete funding of educational programs, supporting community beautification projects, donating to causes and even supporting health initiatives, Moore (2003). Implementing philanthropic responsibilities enabled voluntary responsibilities for enterprises to be suitable for withstanding different attributes. These activities involve volunteering activity, donations of goods and services, and involvement of enterprise.

Employing community members or stakeholders also plays a major role in corporate responsibility. Philanthropic responsibility is enabled by the corporate aim and goal of actively improvising society as a whole, Schwartz and Carroll (2003). A huge aspect of Philanthropic Responsibility in the corporate sector is donating money from the earnings. These are specially processed for a worthy cause within the local community, such as a foundation or trust. The philanthropic responsibility of corporate social responsibility is donating funds, services, or goods to another organization or even cause. For example, a local branch of the Bank could donate the money as a fund for the school sports teams to buy uniforms. Corporations can also fund healthcare companies by donating to the city opera for various causes. Acting ethically and environmentally friendly lets the organization be easily driven with philanthropic responsibility. These also dedicate the portion of the earnings to the highest range attributes.



Many firms across the world have also started to donate funds to varied charities and nonprofits that are aligned with the mission. These can be donating the funds to a completely trustworthy cause which does not relate directly to their business products or services, Lantos (2002,p 207). Many organizations also

create their own charitable trusts for giving funds to varied causes. These could also have a positive impact on society to the greatest extent. Philanthropic efforts from the organization speak higher volumes about the business and the public image of the leader in the sector. Many methods are available for the business to enhance their Corporate Social Responsibility in the form of philanthropy. Engaging employees in providing varied schemes for donating funds can cause better growth in society's welfare.

### **Economic Responsibility:**

Economic responsibility involves the practice of the organization to back all the financial decisions with a greater range of commitments. End goal does not involve with maximizing the profit but to enhance the business operation. Economic Responsibility creates an impact on the environment, people, society and many more, Lewis (2003). Promoting uptake of CSR Corporate Social Responsibility across SMEs enables a major approach to fit the complete respective needs. These do not have an adverse effect on economic viability. The Triple Bottom Line (TBL) Approach has proven to be the most successful attribute for businesses in developing the economy of the country. These extensively assist with meeting all social and environmental standards even without compromising on competitiveness. TBL's approach to Economic Responsibility is used as the framework for measuring and reporting corporate performance against social, economic and environmental performance (Porter, 2003). Aligning private enterprises for sustainable global development and enabling a comprehensive set of working objectives is not enough. Economic Responsibility is the perspective taken for the organization to be more sustainable by financially securing and minimizing the negative environmental impacts.

### **Conclusion:**

In conclusion, Corporate Social Responsibility initiatives can be a powerful way of enhancing the company's position favourably in the eyes of investors, consumers and even regulators. Various Research Methodologies and strategies based on Corporate Social Responsibility (CSR) are analyzed and implemented in the business for development. These initiatives improve the organization's employee engagement and satisfaction, as well as many other ways to drive retention. Maintaining corporate social responsibility even attracts potential employees who can easily carry on strong personal convictions. Finally, Corporate Social Responsibility initiatives force business leaders to establish strong management practices.

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# Changes in the Tax System in India

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## Abstract

India's tax system has experienced substantial transformations reflecting the nation's dynamic economic and political landscape. This paper explores the historical context, key reforms, and current state of India's tax system. It examines the introduction of the Goods and Services Tax (GST), changes in direct taxation, and the impact of these reforms on the economy. By analyzing these developments, this paper aims to provide a comprehensive understanding of the changes in India's tax system and their implications.

**Keywords :** Goods and Services Tax (GST), Direct Tax Reforms, Income Tax Act of 1961, Corporate Tax Reforms, Central GST (CGST), State GST (SGST), Integrated GST (IGST), Tax Deducted at Source (TDS), Digital Tax Filing

## Introduction

India's tax system has a long history influenced by various rulers and regimes. The modern tax structure began to take shape during the British colonial period and has continued to evolve post-independence. Tax reforms in India have been driven by the need to enhance revenue collection, improve tax compliance, and support economic growth. This paper discusses the major changes in India's tax system, focusing on the introduction of GST, reforms in direct taxes, and the overall impact on the economy.

## Historical Context of India's Tax System

### Pre-Independence Era

Before India's independence in 1947, the tax system was heavily influenced by British colonial rule. The British introduced various taxes to finance their administrative and military expenses in India. Key among these was the introduction of income tax in 1860, initially as a temporary measure to offset the expenses of the British administration. This tax was later institutionalized and became a permanent feature of the tax system.

### The colonial tax regime was characterized by:

**Land Revenue Taxes:** A significant portion of the revenue was derived from land taxes, which were often oppressive and led to widespread discontent among farmers and landowners.

**Salt Tax:** The British imposed a tax on salt, a basic necessity, which became a focal point of resistance during the Indian independence movement, notably highlighted by Mahatma Gandhi's Salt March in 1930.

**Customs Duties:** These were levied to control trade and raise revenue, often benefiting British economic interests at the expense of Indian industries.

### Post-Independence Era

After gaining independence in 1947, India inherited a complex and inefficient tax system from the colonial administration. The newly formed government recognized the need to reform the tax structure to support economic development and social welfare.

### Key developments in the post-independence era include:

**Income Tax Act of 1961:** This act consolidated and amended the laws relating to income tax in India. It laid down the principles for income tax computation, administration, and enforcement, providing a structured framework for taxation.

**Central Board of Direct Taxes (CBDT):** Established to administer direct taxes, the CBDT plays a crucial role in policy formulation and enforcement.

**Central Board of Indirect Taxes and Customs (CBIC):** Responsible for administering indirect taxes, including customs, excise, and later GST, the CBIC ensures compliance and efficient tax collection.

These measures aimed to create a more equitable and efficient tax system, focusing on widening the tax base, improving compliance, and reducing the tax burden on lower-income groups. The government also

introduced various reforms over the years to modernize tax administration and align it with global best practices.

## **Overview of the Goods and Services Tax (GST)**

### **Introduction**

The Goods and Services Tax (GST) is a comprehensive indirect tax introduced in India on July 1, 2017. It replaced multiple central and state taxes, creating a unified tax system across the country. The Goods and Services Tax (GST) is a significant indirect tax reform introduced in India on July 1, 2017. It replaced a multitude of central and state taxes, establishing a unified tax system across the nation. The primary objectives of GST are to simplify the tax structure, eliminate the cascading effect of taxes on goods and services, increase government revenue, and create a common national market.

GST operates as a multi-stage, destination-based tax levied on every value addition. It includes Central GST (CGST) levied by the central government, State GST (SGST) levied by state governments, and Integrated GST (IGST) levied on inter-state supplies and imports. This dual GST model ensures that both central and state governments can levy taxes on a common tax base. One of the critical features of GST is the provision for input tax credit, allowing businesses to claim credit for the GST paid on their purchases, thus reducing their tax liability on sales. The GST framework also employs the Harmonized System of Nomenclature (HSN) for classifying goods uniformly.

The introduction of GST has led to economic integration, creating a single national market and facilitating smoother interstate trade. It has simplified tax compliance, reduced logistics costs, and improved the ease of doing business in India. Despite facing initial implementation challenges and technical issues, GST has contributed to revenue growth and encouraged the formalization of the economy.

However, the GST system has also presented challenges, particularly for small businesses that find compliance burdensome due to frequent regulatory changes. Delays in processing GST refunds have impacted business cash flows, especially for exporters. Despite these challenges, GST represents a pivotal change in India's tax landscape, aiming for long-term benefits in tax administration and economic growth.

### **Objectives**

**Simplification:** To replace various indirect taxes with a single, unified tax.

**Elimination of Cascading Effect:** To remove the cascading effect of taxes on goods and services, reducing the overall tax burden.

**Increase Revenue:** To broaden the tax base and improve compliance, thereby increasing revenue for the government.

**Economic Integration:** To create a common national market by unifying different state economies.

### **Structure**

GST is a multi-stage, destination-based tax that is levied on every value addition. It comprises **Central GST (CGST):** Levied by the central government on intra-state supplies.

**State GST (SGST):** Levied by state governments on intra-state supplies. **Integrated GST (IGST):** Levied on inter-state supplies and imports.

### **Key Features**

**Dual GST Model:** Both central and state governments levy GST on a common tax base.

**Input Tax Credit:** Businesses can claim credit for the GST paid on their purchases, which reduces the tax liability on their sales.

**Harmonized System of Nomenclature (HSN):** A standardized system for classifying goods under GST.

### **Impact**

1. **Economic Integration:** Promoted the creation of a single national market, facilitating smoother interstate trade.
2. **Ease of Doing Business:** Simplified tax compliance, reducing logistics costs and making it easier to do business in India.

3. **Revenue Growth:** Contributed to an increase in tax revenues despite initial implementation challenges.
4. **Formalization of Economy:** Encouraged businesses to enter the formal economy due to the structured compliance requirements.

### Challenges

1. **Compliance Burden:** Small businesses often find GST compliance burdensome due to frequent changes in rules and regulations.
2. **Refund Delays:** Delays in processing GST refunds have impacted the cash flows of businesses, especially exporters.
3. **Technical Issues:** Initial technical glitches in the GST Network (GSTN) caused challenges in the seamless filing of returns and payments.

### Conclusion

The introduction of GST marked a significant shift in India's taxation landscape. Despite initial challenges and ongoing adjustments, GST has streamlined the tax structure, improved compliance, and contributed to economic integration and growth.

### Direct Tax Reforms

Direct tax reforms in India have aimed at simplifying the tax system, enhancing compliance, and making the tax regime more conducive to economic growth. These reforms primarily focus on income tax and corporate tax. Income tax reforms have included the rationalization of tax rates and slabs over the years to create a more progressive and taxpayer-friendly system. The introduction of the Permanent Account Number (PAN) has been a significant step in improving tax compliance by enabling better tracking of financial transactions. Corporate tax reforms have involved the reduction of tax rates to attract investment and stimulate economic activity. The government has also introduced various incentives to promote start-ups and entrepreneurship, recognizing the importance of fostering innovation and job creation.

Digitalization and technological advancements have played a crucial role in direct tax reforms. The introduction of online tax return filing has made the process more convenient and efficient. Enhanced regulations for Tax Deducted at Source (TDS) have ensured timely and accurate collection of taxes, reducing evasion. Despite these improvements, challenges remain, such as high compliance costs, particularly for small and medium enterprises (SMEs). Efforts continue to address issues related to tax evasion and the generation of black money. Overall, direct tax reforms in India have significantly contributed to creating a more efficient and fair tax system, supporting the broader goals of economic development and fiscal stability.

### Digitalization and Technological Advancements

Digitalization and technological advancements have significantly transformed India's tax system, enhancing efficiency, compliance, and transparency. Key initiatives in this area include the introduction of online tax return filing, which has made the process more convenient and user-friendly for taxpayers. This shift to e-filing has streamlined the administration of taxes, reducing paperwork and processing times.

The implementation of the Goods and Services Tax Network (GSTN) is another critical development. GSTN serves as the IT backbone of the Goods and Services Tax (GST) system, facilitating registration, return filing, and payment of taxes. It has helped create a unified and transparent tax regime, making compliance easier for businesses and enabling better monitoring by tax authorities. The government has also enhanced regulations for Tax Deducted at Source (TDS), leveraging technology to ensure timely and accurate collection of taxes at the source. This has improved tax compliance and reduced evasion. Overall, these digitalization efforts have modernized India's tax administration, making it more efficient and effective. They have also contributed to increased tax revenues and a broader tax base by making it easier for taxpayers to comply with tax laws and for authorities to track and manage tax data.

### Challenges and Criticisms

Despite significant reforms and advancements, India's tax system faces several challenges and criticisms. One major issue is the complexity of compliance, particularly for small businesses. The frequent

changes in GST rules and regulations create a compliance burden, making it difficult for smaller enterprises to keep up.

Another challenge is the delay in GST refunds, which affects the cash flows of businesses, especially exporters. These delays can create financial strain and disrupt business operations.

The high cost of compliance for direct taxes also remains a concern, particularly for small and medium enterprises (SMEs). The process can be cumbersome and expensive, deterring full compliance.

Tax evasion and the generation of black money are persistent problems, despite efforts to tighten regulations and improve enforcement. This undermines the effectiveness of the tax system and leads to revenue losses for the government.

Moreover, while digitalization has improved efficiency, technical glitches and the need for robust IT infrastructure pose ongoing challenges. Ensuring that all taxpayers, especially in rural and less developed areas, have access to and can effectively use these digital platforms is crucial.

Overall, these challenges highlight the need for continuous efforts to simplify tax laws, improve the efficiency of tax administration, and enhance enforcement mechanisms to ensure a fair and effective tax system.

### **Conclusion**

In conclusion, India's tax system has undergone transformative reforms, most notably with the introduction of the Goods and Services Tax (GST) and direct tax reforms aimed at simplifying the tax structure and boosting compliance. These changes have led to greater economic integration, streamlined processes, and increased revenue. However, challenges such as compliance burdens, delays in refunds, tax evasion, and technical issues persist. Addressing these challenges is essential for further improving the efficiency and effectiveness of India's tax system. Continued efforts in simplifying regulations, enhancing technology, and strengthening enforcement will be crucial for supporting economic growth and ensuring a fair and robust tax framework.

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## “Changes in Service Sector”

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### **Abstract**

The services sector accounts for 54 percent of India's Gross Value Added (GVA). The services sector made a remarkable recovery in the fiscal year 2022-23, posting a Year-on-Year (YoY) growth rate of 8.4%. This is a significant improvement compared to the 7.8% contraction witnessed in the preceding financial year, as emphasized in the Economic Survey 2022-23 presented by the Union Minister for Finance & Corporate Affairs, Smt.Nirmala Sitharaman in Parliament today.

### **Introduction:-**

The service sector is an important part of the economy. The service sector is not only the dominant sector in India's GDP, but also attracted significant foreign investment, has contributed significantly to export and has provided large scale employment. India's service sector covers wide variety of activities such as trade, hotel & restaurants, transport, storage and communication, finance, insurance, real estate, business services, community, social and personal services and services associated with construction. The services sector accounts for 54 percent of India's Gross Value Added (GVA). The services sector made a remarkable recovery in the fiscal year 2022-23, posting a Year-on-Year (YoY) growth rate of 8.4%. This is a significant improvement compared to the 7.8% contraction witnessed in the preceding financial year, as emphasized in the Economic Survey 2022-23 presented by the Union Minister for Finance & Corporate Affairs, Smt.Nirmala Sitharaman in Parliament today.

### **Objective of the Study:-**

The main object of the study is to explain and examine the Changes in service Sector

### **.Methodology of the Study:-**

The study is mainly based on the analysis of all the available secondary data related to the changes of service sector. The paper is based on secondary data such as relevant books, journals and internet.

### **Service Sector in India:-**

The service sector in India encompasses a wide range of economic activities that provide intangible services rather than physical goods. The service sector in India includes:

1. Information Technology (IT) and Software Services
2. Business Process Outsourcing (BPO)
3. Financial Services
4. Healthcare and Medical Tourism
5. Education and Training
6. Telecommunications and Internet Services
7. Tourism and Hospitality
8. Entertainment and Media
9. Legal and Professional Services
10. Retail and E-commerce

Role of the Service Sector in India:-The service sector plays a crucial role in India's economy. Here are some key roles and contributions of the Service sector in India:

1. **Economic Growth:** The service sector accounts for most of the country's economic output. The services sector contributes over 50 percent to India's GDP.
2. **Employment Generation:** The service sector is a major source of employment in India. It provides jobs to 30.7% of the Indian population.

3. **Foreign Exchange Earnings:** Services like information technology (IT), business process outsourcing (BPO), and medical tourism have generated substantial foreign exchange earnings for India.
4. **Global Outsourcing Hub:** India is a global outsourcing hub, particularly for IT, BPO, and knowledge-based services.
5. **Knowledge-Based Economy:** The country produces many highly skilled professionals, including software engineers, doctors, engineers, and business analysts.
6. **E-commerce and Retail Growth:** The retail and e-commerce subsectors have experienced significant growth in recent years, driven by increasing consumer spending and digital transformation.
7. **Tourism and Cultural Exchange:** The tourism and hospitality sector contributes to cultural exchange and the growth of the country's reputation as a global tourist destination.

**Changes in Service sector:-**

The services sector accounts for 54 percent of India's Gross Value Added (GVA). The services sector made a remarkable recovery in the fiscal year 2022-23, posting a Year-on-Year (YoY) growth rate of 8.4%. This is a significant improvement compared to the 7.8% contraction witnessed in the preceding financial year, as emphasized in the Economic Survey 2022-23 presented by the Union Minister for Finance & Corporate Affairs, Smt.Nirmala Sitharaman in Parliament today.

**Some of the investments/ developments in the services sector in the recent past are as follows:-**

- The Indian services sector was the largest recipient of FDI inflows worth US\$ 109 billion between April 2000-March 2024.
- According to the Ministry of Commerce and Industry, the service sector received US\$ 6. billion in equity inflows in FY24.
- According to RBI's Scheduled Banks' Statement, deposits of all scheduled banks collectively surged by a whopping Rs. 2.04 lakh crore (US\$ 2,452 billion) for FY24.
- The Indian hotel industry experienced a resurgence in 2023, fuelled by domestic leisure travel, MICE events, and business travellers' return. Premium hotels saw higher occupancy and room rates, with continued domestic travel growth expected in 2024.
- India's telephone subscriber base stood at 1,199.28 million as of March 2024.
- At the end of December 2023, the top five service providers controlled 98.35% of the total broadband subscribers. These service providers were Reliance Jio Infocom Ltd stood at 470.19 million, followed by Bharti Airtel 264.76 million, Vodafone Idea 127.29 million, BSNL 25.12 million and Atria Convergence 2.23 million.
- Since the launch of the Startup India initiative in 2016, DPIIT has recognized 122, 943 entities as startups as of February 2024.
  - As per report by BCG, by 2030, the fintech sector is expected to reach a value of US\$ 1.5 trillion. The Asia-Pacific region is set to surpass the US, emerging as the leading global fintech market by the same year.
  - India took the lead with the fintech adoption rate of 87%, substantially higher than the world average of 64%.
  - India took the lead with the fintech adoption rate of 87%, substantially higher than the world average of 64%.
  - According to the IVCA-EY monthly PE/VC roundup, October 2022 recorded investments worth US\$ 3.3 billion across 75 deals, including six large deals worth US\$ 2.2 billion. Exits were recorded at US\$ 1.6 billion across 15 deals in October 2022.
  - The Indian healthcare industry represents approximately US\$ 372 billion and is experiencing a compounded annual growth rate (CAGR) of 22%. With the significant population size, there exists

substantial potential for expansion, as stated by G.S.K. Velu, the chairman & managing director of Trivitron Healthcare & Neuberg Diagnostics Group.

- In June 2022, HCL Technologies (HCL), a leading global technology company, announced the opening of its new 9,000 sq. ft. delivery centre in Vancouver, Canada. The new centre will significantly expand its presence in the country to serve clients primarily in the HiTech industry.
- The IT-BPM sector holds the potential to grow between 10-15% per annum. The IT and fintech segments provide over US\$ 155 billion in gross value to the economy annually.
- The IT and business services market will grow at a CAGR of 8.3% between 2021-26, reaching a US\$ 20.5 billion valuation by the end of 2026.
- By October 2021, the Health Ministry's eSanjeevani telemedicine service, crossed 14 million (1.4 crore) teleconsultations since its launch, enabling patient-to-doctor consultations, from the confines of their home, and doctor-to-doctor consultations.

#### **Challenges Faced by the Service Sector in India:-**

The service sector in India, while a key driver of economic growth and employment, faces several challenges.

1. **Regulatory Complexity:** Complex and frequently changing regulations can create hurdles for businesses in the service sector.
2. **Infrastructure Constraints:** Inadequate infrastructure, such as transportation and logistics, can hinder the efficient delivery of services.
3. **Skilled Labor Shortages:** While India produces a large number of graduates and skilled professionals, there can be a disconnect between the skills possessed by the workforce and the demands of certain service sectors.
4. **Technology Adoption:** While India has made significant progress in the IT and software services sector, many other service industries lag behind in adopting technology for efficiency and competitiveness. Digital transformation is essential in today's global service environment.
5. **Data Privacy and Security:** In the digital age, concerns about data privacy and security have become more pronounced. Service providers must navigate complex data protection laws and ensure the safe handling of customer data.

#### **Conclusion:-**

The service sector in India has the highest employment elasticity among the all sectors. Thus, it has the potential for huge growth as well as the capability to deliver highly productive jobs – lending to revenue generation. To address the challenge of job creation, the skill India program aims to achieve its target of skilling up – skilling 400 million people by 2022.

- Both domestic and global factors influence the growth of the services sector.
- Due to ongoing changes in the areas of lowering trade barriers, easing FDI regulations, and deregulation, India's services sector is poised to grow at a healthy rate in the coming years.
- India needs a calibrated approach to sustain the services success story. That should include a hard push for global market access and opportunities for all professional services, as well as a light-touch regulatory approach to let new ideas and enterprises bloom across areas such as artificial intelligence, manufacturing-linked services, and block chain applications.

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# Perception of Blended Leadership Approach with Respect to Transpersonal Leadership on the Resilience of Secondary School Teachers

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## **Abstract:**

Educational leaders take on a diverse role because of the changing circumstances, which includes helping teachers build resilience. They foster professional growth, assist teachers with difficulties, and foster a cooperative atmosphere to foster resilience. Leaders also promote autonomy, group decision-making, and practical problem-solving, all of which help educators develop their decision-making abilities. Educational leaders enable teachers to take well-informed decisions that positively affect students' learning and wellbeing while also keeping up with the changing nature of the educational environment by placing a strong emphasis on feedback and reflection.

This paper focuses on the perception of transpersonal leadership of secondary school teachers with respect to gender and affiliation to school board. It also aims to study the relationship between perception of transpersonal leadership and resilience of secondary school teachers.

The researcher used descriptive survey method. The sample were selected through random sampling technique, a sample size of 900 secondary school teachers selected for this study.

The findings reveals that the mean scores of perceptions of transpersonal leadership in female teachers have higher mean as compared to male teachers. The results also reveal that mean scores of ICSE school teachers is higher than the SSC school teachers. The results also reveal a significant relationship between perception of transpersonal leadership and resilience of secondary school teachers.

**Keywords:** Leadership, Educational leadership, Transpersonal leadership, Resilience.

## **Introduction**

Educational leaders play a crucial part by using a diversified approach in determining the course of educational institutions. The ideal leadership is where leaders establish appealing educational visions and goals, offering a distinct sense of direction and motivation. They stress the importance of having a dynamic and a responsive learning environment that evolves with the needs of the times.

Educational leaders in 21st-century education undertake the demanding mission of preparing children for the future, thoughtfully considering the goals and frameworks that will facilitate their efforts. These leaders must be forward-thinking, fostering a sustainable environment that is friendly to the digital generation. They must ensure that teachers are properly prepared, supported, and motivated, and that the entire school climate is conducive to learning.

A paradigm shift that has occurred in the educational field due to the rapidly advancing technological landscape, shifting student demographics, and dynamic learning approaches. Today's educational leaders must fulfil a diverse role that goes beyond conventional limitations. This can be possible if educational leaders adopt a blended leadership approach of 21st-century leaderships, namely transpersonal leadership, eco leadership and digital leadership.

Transpersonal leadership founded by John Knight and his colleagues is combination spiritual, emotional and rational intelligence. Leaders transcending their ego, being rational and emotional in their dealings. Transpersonal educational leaders with emotional, spiritual and rational intelligence fosters compassion, practicality and understanding while also improving the educational community's general wellbeing.

**Operational Definition**

The operational definitions of the key terms are given below

**Blended Leadership Approach**

Blended Leadership Approach as a blend of the features of Transpersonal Leadership, Eco Leadership and Digital Leadership into one comprehensive approach.

**Transpersonal Leadership**

Transpersonal leadership is defined as, “balance of emotional, spiritual, and rational intelligence. Leaders who develop their emotional intelligence and combine it with rational intelligence create a performance-enhancing culture. When spiritual and emotional intelligence come together, leaders become caring. The combination of rational and spiritual intelligence makes them ethical.”

**Resilience**

Resilience “as the interconnected components such as competence, confidence, connection, character, contribution, coping and control”.

**Objectives:**

Following are the objectives of the present study:

1. To study transpersonal leadership on the basis of:
  - a. Gender – female and male
  - b. Affiliation to schools – SSC and ICSE
2. To ascertain the relationship between perception of Transpersonal Leadership and Resilience of Secondary School Teachers for the
  - a. Female teachers
  - b. Male teachers
  - c. SSC Schools
  - d. ICSE Schools

**Hypothesis**

1. There is no significant relationship between perception of Transpersonal Leadership and Resilience of Secondary School Teachers for the
  - a. Female teachers
  - b. Male teachers
  - c. SSC Schools
  - d. ICSE Schools

**Methodology of the Study**

This study utilized a descriptive survey method to explore the research objectives. The study used a stratified random sampling strategy to provide equal selection chances for all individuals in the population. The study included a total of 900 participants for the study. Data were collected using both physical forms and Google Forms. The physical forms were distributed in person to participants, while the Google Forms were sent via email and WhatsApp. The descriptive analysis aimed to summarize the main features of the data through mean, median and mode. Inferential analysis was conducted using Pearson's correlation coefficient. This statistical procedure determines the strength and direction of the linear connection between two variables.

**Data Analysis and Interpretation**

The findings of the study are presented descriptively as follows:

**Table 1 (a) Perception of transpersonal leadership of secondary school teachers with respect to gender**

**Table 1 (a)**

Group		N	Mean	Median	Mode
Gender	Female	717	69.54	70	80
	Male	183	67.37	68	80

**Interpretation:**

From the data in table 1 (a) reveals in the gender breakdown, the female subgroup demonstrates a mean of 69.54, indicating the average perception score of transpersonal leadership among female secondary school teachers. The median score of 70, which is close to the mean, suggesting a relatively symmetric distribution and mode scores of 80, indicating that the most frequently occurring score among females is 80. Whereas the mean score for males is 67.37, lower than the female mean, suggesting males have a slightly lower average perception of transpersonal leadership. The median score is 68, close to the mean, indicating a relatively symmetric distribution. The mode is 80, the same as the females, indicating the most frequently occurring score is also 80 among males.

**Table 1 (b) Perception of transpersonal leadership of secondary school teachers with respect to affiliation to school board**

**Table 1 (b)**

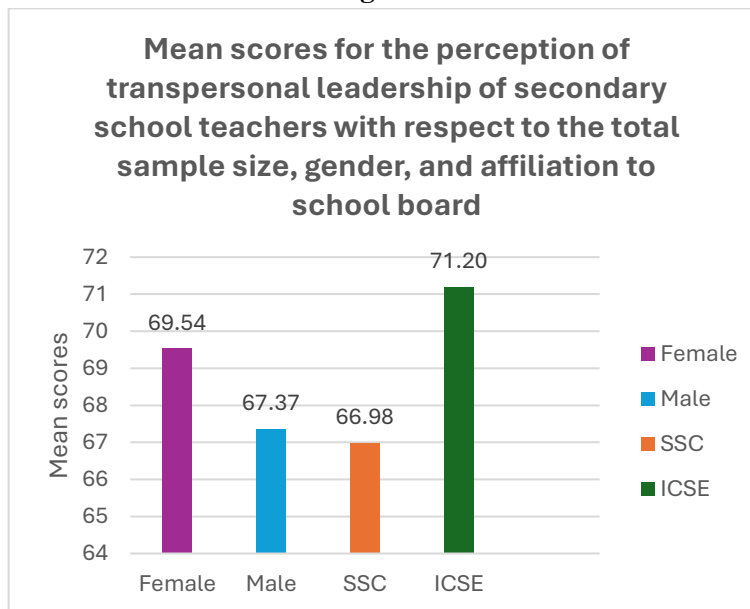
Group		N	Mean	Median	Mode
Affiliation to school board	SSC	449	66.98	66	65
	ICSE	451	71.20	72	80

**Interpretation:**

From the data in table 1 (b), within the school board group, the SSC subgroup the mean score for SSC is 66.98, indicating the average perception score of transpersonal leadership among teachers affiliated with the SSC board. The median score is 66, slightly lower than the mean, suggesting a slight left skew. The mode is 65, indicating the most frequently occurring score among SSC-affiliated teachers. The mean score for ICSE is 71.20, higher than the SSC mean, suggesting ICSE-affiliated teachers have a higher average perception of transpersonal leadership. The median score is 72, slightly higher than the mean, suggesting a slight right skew. The mode is 80, indicating the most frequently occurring score among ICSE-affiliated teachers.

**Figure 1 Graphical representation of the mean for the perception of transpersonal leadership of secondary school teachers**

**Figure 1**



**Interpretation:**

From the figure 1, female teachers have a more positive perception of transpersonal leadership compared to male teachers. Among school board affiliations, ICSE-affiliated teachers have the highest mean perception of transpersonal leadership, while SSC-affiliated teachers have the lowest. The overall mean score serves as a baseline for comparison, highlighting that perceptions vary significantly based on gender and school board affiliation.

The inferential analysis and interpretation are presented below:

**Hypothesis 1 (a) “There is no significant relationship between the perception of transpersonal leadership and resilience of secondary school female teachers”**

Pearson's correlation coefficient was calculated to test the hypothesis.

This table displays the statistical significance of the coefficient of correlation calculated to assess the relationship between transpersonal leadership and resilience of female teachers of secondary school

**Table 2 (a)**

**Significance of ‘r’ for the perception of transpersonal leadership and resilience of secondary school female teachers**

Sample size	df	r	l.o.s
717	715	0.646	.01

The perception of transpersonal leadership significantly correlates with the resilience of secondary school female teachers, supported by the obtained 'r' value surpassing the critical 'r' value of 0.097 at the 0.01 level. Hence, the null hypothesis is rejected. Secondary school female teachers demonstrate a significant positive correlation (0.646) between their perception of transpersonal leadership and resilience, with the relationship being substantial and statistically significant at the 0.01 level. The positive correlation implies that if perception of transpersonal leadership is high then the resilience of secondary school female teachers is likely to be high. The substantial positive correlation suggests that as the adoption of transpersonal leadership increases, the resilience of secondary school female teachers tends to increase notably as well.

**1.b. “There is no significant relationship between the perception of transpersonal leadership and resilience of secondary school male teachers”**

The hypothesis was tested by computing Pearson's correlation coefficient.

The significance of the correlation between transpersonal leadership and resilience of male teachers of secondary school is presented in the following table.

**Table 2 (b)**

**Significance of ‘r’ for the perception of transpersonal leadership and resilience of secondary school male teachers**

Sample size	df	r	l.o.s
183	181	0.676	.01

The correlation coefficient ('r') obtained exceeds the critical value of 0.193 at the 0.01 significance level, indicating a statistically significant relationship between the perception of transpersonal leadership and resilience among secondary school male teachers. Hence null hypothesis is rejected. The correlation coefficient of 0.676 between perception of transpersonal leadership and resilience among secondary school male teachers underscores a strong positive relationship, with significance at the 0.01 level. The positive correlation implies that if perception of transpersonal leadership is high then the resilience of secondary school male teachers is likely to be high. The substantial positive correlation suggests that as the adoption of transpersonal leadership increases, the resilience of secondary school male teachers tends to increase notably as well.

**1.c. “There is no significant relationship between the perception of transpersonal leadership and resilience of secondary school SSC board teachers”**

The hypothesis was tested by computing Pearson's correlation coefficient.

The significance of the correlation between transpersonal leadership and resilience of SSC teachers of secondary school is presented in the following table.

**Table 2 (c)****Significance of 'r' for the perception of transpersonal leadership and resilience of secondary school SSC board teachers**

Sample size	df	r	l.o.s
449	447	0.681	.01

The correlation coefficient ( $r$ ) obtained exceeds the critical value of 0.121 at the 0.01 significance level, indicating a statistically significant relationship between the perception of transpersonal leadership and resilience among secondary school SSC board teachers. Hence null hypothesis is rejected. The correlation coefficient of 0.681 between perception of transpersonal leadership and resilience among secondary school SSC board teachers highlights a significant positive relationship, with significance at the 0.01 level. The positive correlation implies that if perception of transpersonal leadership is high then the resilience of secondary school SSC board teachers is likely to be high. The substantial positive correlation suggests that as the adoption of a transpersonal leadership increases, the resilience of secondary school SSC board teachers tends to increase notably as well.

**1.d. "There is no significant relationship between the perception of transpersonal leadership and resilience of secondary school ICSE board teachers"**

To test the hypothesis, Pearson's correlation coefficient was calculated.

An analysis of the statistical significance of the coefficient of correlation between transpersonal leadership and resilience of ICSE teachers of secondary school is provided in the table below.

**Table 2 (d)****Significance of 'r' for the perception of transpersonal leadership and resilience of secondary school ICSE board teachers**

Sample size	df	r	l.o.s
451	449	0.584	.01

The calculated correlation coefficient ( $r$ ) exceeds the critical value of 0.121 at the 0.01 significance level, indicating a significant relationship between the perception of transpersonal leadership and resilience among secondary school ICSE board teachers. Hence null hypothesis is rejected. The correlation coefficient of 0.584 between perception of transpersonal leadership and resilience among secondary school ICSE board teachers underscores a significant positive relationship, with significance at the 0.01 level. The positive correlation implies that if perception of transpersonal leadership is moderate then the resilience of secondary school ICSE board teachers is likely to be moderate. The moderate positive correlation suggests that as the adoption of transpersonal leadership increases, the resilience of secondary school ICSE board teachers tend to increase notably as well.

**Findings**

Female teachers have a mean score of 69.54, while male teachers have a mean score of 67.37, indicating that female teachers perceive transpersonal leadership more positively. ICSE-affiliated teachers have a mean score of 71.20, whereas SSC-affiliated teachers have a mean score of 66.98, showing that ICSE-affiliated teachers have a more positive perception of transpersonal leadership.

Significant positive correlations between transpersonal leadership and resilience exist across all subgroups, with SSC-affiliated teachers showing the strongest correlation ( $r = 0.681$ ) and ICSE-affiliated teachers showing the weakest but still significant correlation ( $r = 0.584$ ). Female teachers have a correlation coefficient of 0.646, while male teachers have a slightly higher correlation coefficient of 0.676. This indicates that higher perceptions of transpersonal leadership are consistently associated with greater resilience among secondary school teachers, regardless of gender or school board affiliation.

**Conclusion**



The study reveals a robust and positive relationship between the perception of transpersonal leadership and resilience among secondary school teachers. This relationship is significant across gender and school board affiliations, indicating that enhancing transpersonal leadership qualities can potentially increase resilience in teachers. Female and male teachers both benefit from transpersonal leadership, with male teachers showing a slightly stronger correlation. Among school board affiliations, SSC-affiliated teachers exhibit the strongest relationship between transpersonal leadership and resilience, while ICSE-affiliated teachers also demonstrate a significant positive relationship.

### **Discussion**

The findings of this study underscore the critical role of transpersonal leadership in fostering resilience among secondary school teachers. Resilience is crucial for teachers as it enables them to cope with the demands and challenges of the teaching profession, thereby enhancing their effectiveness and well-being.

The gender differences observed suggest that while both female and male teachers benefit from transpersonal leadership, male teachers might derive slightly more resilience from such leadership practices. This could be due to various socio-cultural factors that influence how leadership is perceived and experienced differently by men and women.

The differences in correlation based on school board affiliation highlight the contextual factors that may affect the impact of transpersonal leadership. The stronger correlation among SSC-affiliated teachers could be attributed to specific organizational cultures, leadership styles, or support systems prevalent in SSC schools.

### **Recommendations**

School administrators and policymakers should focus on promoting transpersonal leadership qualities among teachers through professional development programs and leadership training. Encouraging practices such as empathy, ethical behaviour, and spiritual awareness can contribute to building a more resilient teaching workforce.

Design and implement targeted interventions to enhance transpersonal leadership and resilience, particularly focusing on male teachers and SSC-affiliated schools where the impact is observed to be stronger.

Integrate transpersonal leadership training into regular professional development programs for teachers. Provide opportunities for teachers to develop and practice transpersonal leadership skills, such as reflective practices, mindfulness, and emotional intelligence.

Establish robust support systems within schools that foster a culture of transpersonal leadership and resilience. Encourage collaborative practices, peer support, and mentorship programs to strengthen the resilience of teachers.

### **Suggestions for Further Research**

Future research can delve into the underlying factors that contribute to variations in the correlation between gender and school board affiliations. Exploring additional moderators and mediators that may influence the relationship between transpersonal leadership and resilience, such as organizational culture and community involvement, could provide deeper insights.

Comparative studies across diverse school boards, varying teacher levels, and different instructional mediums (such as traditional classrooms versus online platforms) could also shed light on how these factors interact with leadership styles and resilience outcomes.

Lastly, investigating the role of socio-economic factors and geographic disparities in shaping school board dynamics and leadership effectiveness could provide a comprehensive understanding of these complex relationships.

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# Perception Of Hybrid Learning Among The Student Teachers In Relation To Their Social Skills

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## Abstract

In the new millennium, the themes of cross-cultural diversity and inclusion have become pivotal in the education sector. Hybrid learning, which merges traditional face-to-face teaching with online education, has gained prominence. This study perceives the correlation between student teachers' perceptions of hybrid learning and their social skills. Both descriptive and inferential data analysis was done. The research covers the entire sample and differentiates between aided and unaided colleges, providing insights into how hybrid learning environments impact social skills and contribute to cross-cultural diversity and inclusion. Mean score for social skills on the basis of type of institution i.e., aided and unaided institution is almost equal. For the inferential analysis Pearson's coefficient correlation test was used to find the relationship between aided and unaided college students' perception of hybrid learning and their social skills. The result was that there is no significant relationship between aided and unaided college students' perception on the basis of hybrid learning and social skills.

**Key words:** Aided college, unaided college, perception of hybrid learning, social skills.

## Introduction:

### Hybrid Learning:

Hybrid learning is defined as a learning mode in which the student teachers join the class online and mix with offline student teachers in the same time zone. Student teachers will perceive hybrid learning in relation to social skills. Hybrid learning can be defined as a learning approach that combines both remote learning and in-person learning to improve student experience and ensure learning continuity - it is of particular relevance during school partial reopening and in preparation for potential virus resurgence (UNESCO, 2020). In a hybrid learning environment, some students participate in-person in the classroom while others do so virtually from home. Teachers can simultaneously instruct both in-person and remote pupils using the hardware and software of video conferencing. Many schools are switching to hybrid learning to offer greater flexibility, including more adaptability in peer and teacher interaction and collaboration, a more flexible learning schedule, more flexibility in teaching methods, and greater flexibility in how students interact with their educational resources. Students who are unable to attend classes in person can study from online resources thanks to the hybrid learning environment. Hybrid classrooms may contain asynchronous learning components like online exercises and pre-recorded video lessons to supplement in-person classroom sessions. When properly created, hybrid courses combine the best aspects of both in-person and online education while opening up education to a wider spectrum of learners. For hybrid learning to be successful, the components of the course must be adjusted to the learning mode, whether it be in-person or online. If hybrid learning is the need of the hour then it is very important for the students to learn to socialize in the classrooms. It is also very important to understand what are social skills.

### Social Skills:

People are sociable animals. In addition to having an impact on others by their own behaviour, they are also influenced by it. Mutual adaptation and comprehension between such behaviours are the foundation of social interactions. The general public is familiar with a few norms, guidelines, and models pertaining to social progress. A person is seen as sociable if they adhere to social norms and respect customs, standards, and traditions. According to Namka (1997), social skills are advantageous abilities that enable a person to

engage with people in a variety of contexts and in an appropriate manner. Social skills are defined as behaviours that are valued by others and accepted by society, as well as by the person. According to the National Association of School Psychologists Center (2002), having good social skills is essential for productive work in daily life. These skills enable people to know when to speak up, how to use their preferences, and how to react in different situations. The same applies to students studying in schools and colleges. The importance of integrating cross-cultural diversity and inclusion into education has increased significantly in recent years. With the rise of the new millennium, hybrid learning models have emerged, combining online and traditional classroom experiences. This study explores the relationship between student teachers' perceptions of hybrid learning and their social skills, emphasizing cross-cultural diversity and inclusion. Social learning in the classroom occurs when student teachers watch classmates or teachers and pick up skills by imitating their actions. It offers the chance for learning to happen on several levels in a range of diverse settings, all of which depend heavily on motivation.

The present study is aimed in finding the perception of hybrid learning in relation to social skills like Communication skill, decision making and problem-solving skills of student teachers in the classroom as well as how much social skill they have inculcated during and after the classroom interaction and mix with other student teachers during online hybrid lectures. For student teachers, learning and teaching social skills is a critical part for preparing their own students for a successful future. These social skills over a period creates benefits that follow students throughout their academic career and into the working world.

Hybrid learning combines online digital media with traditional classroom methods, offering flexibility and promoting an inclusive learning environment and social skills in education, including communication, empathy, and teamwork, are essential for student teachers to effectively navigate diverse educational settings such as aided and unaided college.

### **Social Skills in Education**

The purpose of understanding how students use their social skill in hybrid learning mode. Social skills are crucial for effective teaching and learning, enabling student teachers to engage positively with diverse student populations. Studies indicate that strong social skills contribute to improved classroom management, better student-teacher relationships, and overall teaching effectiveness (Wentzel, 1991).

Social skill are those skills in which the abilities are utilized on a daily basis to engage and communicate with people. They cover both spoken and non-spoken forms of communication, including body language, gestures, facial expressions, and speech.

### **Cross-Cultural Diversity and Inclusion**

Cross-cultural diversity and inclusion are essential elements of contemporary education, promoting equity and access for all students. Educators need to develop cultural competence and inclusive practices to address the varied needs of their students (Banks, 2015).

#### **1.4 Aim of the Study**

To find out relationship between perception of Hybrid learning in relation to the total sample and type of institution that is aided and unaided college student teachers’.

#### **Objectives**

1. To study the relationship between student teachers' perception of hybrid learning and social skills based on:
  - a. The total sample.
2. To study the relationship between student teachers' perception of hybrid learning and social skills based on Type of Institution
  - a. Aided colleges.
  - b. Unaided colleges.

#### **Hypothesis**

The following is the null hypothesis was formulated for the research

- i. **Hypothesis 1:** There is no significant relationship between the student teacher’s perception of Hybrid Learning and Social Skills on the basis of
  - a. Total sample
- ii. **Hypothesis 2:** There is no significant relationship between the student teacher’s perception of Hybrid Learning and Social Skills on the basis of
  - a. Aided College
  - b. Unaided College

**2. Methodology**

**2.1 Research Design** This study employs a quantitative research design, using surveys to gather data on student teachers’ perception of hybrid learning and their social skills. The sample includes from both aided and unaided colleges.

**Sampling:**

The sample consisted of student teachers from 19 B.Ed. colleges which includes both aided and unaided English medium college student teachers. The total sample consisted of 1269 student teachers from first year and second year B.Ed. student teachers. There were in all 463 aided college student teachers and 806 unaided college student teachers.

**Tool used:** Reliability Split Half method, content validity and questionnaire for survey was used.

**2.4 Data Analysis:**

**Descriptive statistics:** Brief informational coefficients known as descriptive statistics are used to provide an overview of a specific data collection, which may be a sample or a representative of the full population. measurements of central tendency and measurements of variability (spread) are the two categories into which descriptive statistics fall.

**Inferential statistics:** It makes use of various analytical tool to draw inferences about the population data from the sample data.

To find out relationship between variables Pearson’s co-efficient of correlation test was performed. Data is analysed using statistical methods, including correlation analysis and t-tests, to examine the relationships between variables and compare perceptions across different types of colleges.

**3.Result**

**Descriptive statistics of the Student Teachers Perception for Hybrid Learning with respect to Social Skills.**

Table 1

**3.1 Descriptive Analysis of Student teachers for the total sample.**

Variable	N	Mean	Median	Mode	SD	Kurtosis	Skewness
Social Skills	1269	53.1	53	47	8.26	0.0593	-0.329

**Interpretation:**

From the table 1 it can be interpreted that student teachers’ perception of hybrid learning for total sample varies from the mean to median and to mode. There is a nominal difference between mean, median and mode. The data is negatively skewed, as indicated by the skewness of -0.329. Due to the fact that the kurtosis 0.0593 is lesser than 3, the distribution is considered platykurtic. Due to the distribution 0.0593 being "platykurtic," with kurtosis lesser than 3, the word "platykurtic" applies.

**Conclusion:**

With a mean score of 53.1 for social skills, student teachers often think of their social abilities as moderate. The student teachers' evaluations of social skills appear to be symmetrically distributed, as indicated by the median score of 53, which is very close to mean score. The mode score that appears the most frequently in the sample is 47. The standard deviation of 8.26 shows a moderate level of variability in social skill scores among the student teachers.

With a little tendency towards a flatter peak, the distribution appears to be near to normal, as indicated by the kurtosis value of 0.0593. A minor negative skew is shown by the skewness value of -0.329, which means that there are slightly more student teachers with higher social ability scores than lower ones.

#### Findings:

Overall, these findings indicate a balanced distribution of social skill perceptions among the total sample of student teachers, with no extreme deviations or abnormalities. The central tendency measures (mean, median, mode) are close, reinforcing the moderate perception of social skills within this population. The slight negative skew suggests a tendency towards higher social skill scores, but this skewness is minimal and does not significantly impact the overall distribution.

**Table 2**

#### 3.2 Descriptive Analysis of Student teachers for type of institution

Variable	N	Mean	Median	Mode	SD	Kurtosis	Skewness
Aided	807	53.2	53	50	8.54	-0.452	0.1135
Unaided	462	53.1	53	47	8.1	-0.251	0.0861

#### Interpretation:

The following table summarises the central tendency and variability of student teachers of hybrid Learning in Social Skills for the type of institution namely “Aided and Unaided.”

From the table 2 it can be interpreted that student teachers’ perception of hybrid learning for aided college students varies from the mean to median and to mode. There is a nominal difference between mean, median and mode. student teachers’ perception of hybrid learning for unaided college student varies from the mean to median and to mode. There is a nominal difference between mean, median and mode and student teachers’ perception of hybrid learning for unaided college students varies from the mean to median and to mode. There is a nominal difference between mean, median and mode.

Student teachers’ perception of hybrid learning in social skills for aided college had more positive views toward teaching than those with student teachers’ perception of hybrid learning in social skills for unaided college. The data is skewed by 0.0861 percent, indicating a positive skewness. -0.251 is less than three, thus the distribution is considered platykurtic because of the low kurtosis value. Student Teachers Perception of Hybrid learning in unaided college have a lesser positive outlook than lower experienced ones. The following skewness 0.0861 shows that the data is positively skewed. Kurtosis -0.251 is less than 3, which means its platykurtic distribution. The perception of student teachers in aided college towards social skills are less compared to unaided college student teachers.

#### Conclusion:

The descriptive analysis shows that student teachers from both aided and unaided colleges have similar mean scores for the variable analysed, with aided colleges at 53.2 and unaided colleges at 53.1. Both groups exhibit similar central tendencies, with medians of 53. However, the mode differs slightly, with aided colleges having a mode of 50 and unaided colleges a mode of 47. The aided colleges had somewhat higher standard deviation values (SD = 8.54) than the unaided colleges (SD = 8.1). The distributions exhibit negative kurtosis, indicating that they are flatter than a normal curve. The aided colleges exhibit a more marked flatness of -0.452 compared to -0.251 for the unaided institutions. For both groups, skewness values are almost zero, suggesting almost symmetrical distributions.

#### Findings:

Overall, the findings suggest no significant differences in the central tendencies and variability of perceptions between student teachers in aided and unaided colleges, indicating that the type of institution may not significantly influence these variables.

#### 3.3 Inferential Analysis:

**Table 3**

**Significance of 'r' for student teachers' perception of hybrid learning and social skills on the basis of total sample.**

Total Sample Size	df	r	L. o. s.
1269	1267	0.638	0.01

**Interpretation:**

The obtained correlation coefficient (r) is 0.638. The tabulated critical value of 'r' at the 0.01 level of significance for df = 1267 is approximately 0.081. Since the obtained 'r' (0.638) is greater than the tabulated 'r' (0.081) at the 0.01 level of significance, it indicates a significant relationship between student teachers' perceptions of hybrid learning and their social skills.

**Hypothesis Testing:**

- Null Hypothesis (H<sub>0</sub>): There is no significant relationship between student teachers' perception of hybrid learning and their social skills.
- Alternative Hypothesis (H<sub>1</sub>): There is a significant relationship between student teachers' perception of hybrid learning and their social skills.
- Given that the obtained 'r' is significantly higher than the tabulated value, hence the null hypothesis is rejected (H<sub>0</sub>).

**Findings:** It was found that a significant positive correlation (r = 0.638) between student teachers' perceptions of hybrid learning and their social skills, with a level of significance (L. o. s.) of 0.01. This strong correlation, exceeding the critical value, rejects the null hypothesis, indicating that better perceptions of hybrid learning are associated with higher social skills.

**Table 4**

**Significance of 'r' for student teachers' perception of hybrid learning and social skills on the basis of Aided college**

Sample size	df	r	L. o. s.
463	461	0.667	0.01

**Interpretation:**

The obtained 'r' is greater than the tabulated 'r' that is 0.121 at 0.01 level. So, there is a significant relationship between Significance of 'r' for student teachers' perception of hybrid learning and social skills on the basis of Aided college. Hence the null hypothesis is rejected.

**Hypothesis Testing:**

- Null Hypothesis (H<sub>0</sub>): There is no significant relationship between student teachers' perception of hybrid learning and their social skills in aided colleges.
- Alternative Hypothesis (H<sub>1</sub>): There is a significant relationship between student teachers' perception of hybrid learning and their social skills in aided colleges.
- Given that the obtained 'r' is significantly higher than the critical value, we reject the null hypothesis (H<sub>0</sub>).

**Findings:**

It was found that there is a strong positive correlation between student teachers' perceptions of hybrid learning and their social skills in aided colleges. The rejection of the null hypothesis highlights the positive relationship between positive perceptions of hybrid learning and improved social skills in student teachers, highlighting the advantages of this approach in assisted college settings.

**Table 4**  
**Significance of ‘r’ for student teachers’ perception of hybrid learning and social skills on the basis of unaided college.**

Sample size	df	r	L. o. s
806	804	0.621	0.01

**Interpretation:**

The obtained ‘r’ 0.621 is greater than the tabulated critical value of ‘r’ at the 0.01 level of significance for  $df = 804$  is approximately 0.090. It indicates a strong positive relationship between teachers’ perception of hybrid learning and their social skills. So, there is a significant relationship between student teachers’ perception of hybrid learning and social skills on the basis of unaided college. Hence the null hypothesis is rejected.

**Hypothesis Testing:**

- Null Hypothesis (H<sub>0</sub>): There is no significant relationship between student teachers’ perception of hybrid learning and their social skills in unaided colleges.
- Alternative Hypothesis (H<sub>1</sub>): There is a significant relationship between student teachers’ perception of hybrid learning and their social skills in unaided colleges.
- Given that the obtained ‘r’ is significantly higher than the tabulated value, we reject the null hypothesis (H<sub>0</sub>).

**Findings:**

The significant correlation between student teachers’ perceptions of hybrid learning and social skills in unaided colleges indicates a strong positive relationship. This finding suggests that better perceptions of hybrid learning are associated with higher social skills, rejecting the null hypothesis.

**Discussion:**

According to the research, student teachers who view hybrid learning favourably typically have stronger social skills. Aided colleges have a stronger association with this, probably because they have better resources and support systems. In order to improve social skills and create more inclusive and productive learning environments, the study highlights the significance of cultivating favourable perspectives about hybrid learning.

**Implications for Cross-Cultural Diversity and Inclusion:**

The study emphasises how hybrid learning helps to foster inclusiveness and diversity across cultural boundaries. Hybrid learning can facilitate the development of critical social skills for navigating a variety of educational environments by providing accessible and adaptable learning opportunities.

**Conclusion:**

This study focuses light on the connection between student instructors' social skills and how they see hybrid learning. The observed positive association implies that hybrid learning environments have the potential to improve social skills, hence making education more inclusive and productive. Future studies should look at the particular components of hybrid learning that have the biggest effects on the development of social skills.

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# Vermicompost A Solution for Organic Farming, its Effects on Soil and Economy

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## Abstract

Vermiculture is the cultivation of worms to produce compost. Worm farming for agricultural purposes uses specific worms that consume the organic waste in which they live and breed. Vermicomposting is biotechnology for the conversion of wastes into nutrient-rich agriculture amendments. The application of these amendments can improve the physical, biological, and chemical properties of the soil. Worm excrement enhances soil health, which improves plant health. When our plant and crop performance are enhanced, we see increased yields and improved quality. Vermicompost can boost crop production without the synthetic fertilizers that pollute our environment and decrease the health of people and plants. Vermicompost production recycles food trash, paper sludge, livestock manure, and yard debris. This action reduces the expansion of landfills and returns the waste to the earth as a valuable fertilizer. Vermiculture has been referred to as the ‘Second Green Revolution’ by replacing harsh chemical inputs with organic matter. Other environmental benefits are the decreased use of water irrigation, improved pest resistance, and reduced weed growth. The biodiversity of increased microorganisms in our soils is supported by vermicompost. Vermiculture biotechnology expounds on the importance of environmental sustainability and economic stability.

**Keywords:** Vermiculture, compost, sustainability, agriculture.

## INTRODUCTION

Vermicomposting is the process of producing organic fertilizer or the Vermicompost from bio-degradable materials with earthworms. Composting with worms avoids the needless disposal of vegetative food wastes and enjoys the benefits of high quality compost. The earthworm is one of nature’s pinnacle “soil scientists.” Earthworms are Vermiculture is the growth of earthworms in organic wastes. Vermicomposting is the processing of organic wastes (Edwards, 2004). Vermiculture can actively assist in rebuilding our food-producing systems through the regeneration of healthy soils with worm castings and vermicompost. Vermiculture has many favorable aspects to soil, crops, and production. Worm farming produces vermicompost and vermicompost to be usable for the farm. Vermiculture will also assist with waste management. Olle (2019) suggests that Vermiculture will help recover natural products, combat disposal problems, and minimize pollution effects. Vermicomposting is the biotechnology for recycling industrial and home wastes into agronomical amendments for improving soil structure, plant fertility, and pest management. Chaudhary et al., (2004) concur with this assessment. Their studies promote the recycling of organic wastes not only for 2 ecological purposes but for economic as well. Earthworms expedite the composting process significantly with a better-quality result. Soil health is an alarming crisis. Not only do we lose approximately 70 billion tons of topsoil a year, what we do keep is constantly degraded by chemicals. But that can change. Vermiculture and vermicompost have soil healing properties. Chaudhary et al. (2004) reported increases in macronutrients and microbial activity in the earth with vermicompost. Soil remediation is enhanced with the presence of earthworms and their mechanical activity within the ground. Earthworms move through the soil, processing organic matter, releasing nutrients, and mixing compounds. Larger soil particles are broke-down to increase soil porosity and develop a strong soil structure. Earthworm burrows have increased attachments of compounds, while vermicasts assist with organic compound circulation. Oxygen and nutrient availability and microorganism activity are heightened with earthworm involvement. Soil that has become aged with entrapped contaminants renders the mineral and organic compounds inaccessible for microbial exchanges. These residues have the potential to be released through earthworm interaction (Gevao et al., 2001). Vermiculture practices can be used for land recovery, bioremediation, and advancements in soil fertility Vermicompost is rich in microbial diversity and can improve the moisture-holding capacity of the soil, reducing the water needed for irrigation. It can also increase the physical, biological, and chemical properties of the ground. Planning for sustainable agriculture can genuinely bring in ‘economic prosperity for the

farmers, &#39;ecological security for the farms, and &#39;food security for the people.

## MATERIALS AND METHODS

*Eisenia fetida*, *Eudrilus eugeniae* and *Perionyx excavates*. The culture was constantly monitored This paper has been considered for biodegradable waste which primarily consist of plant and sugarcane waste. The cattle dung (20 days old) was procured from at my farm village Jamsamarth . The moisture content of the medium was maintained at about 50%.-80%, Plant waste from the farm. Earthworms (*Eisenia fetida*, *Eudrilus eugeniae* and *Perionyx excavates*) were procured from GPC Biotech India, jalna District, maharashtra, India. For the present study, separate vermi-bed was made using 20 days old cattle dung, plant waste and sugarcane waste for mass culture of throughout the period of study with time by time spraying of water. Mature clitellate worms for experimental purpose were taken from this stock culture. Vermicomposting is a decomposition process involving the joint action of earthworms and microorganisms. Although microorganisms are responsible for the biochemical degradation of organic matter, earthworms are crucial drivers of the process, by fragmenting and conditioning the substrate and dramatically altering its biological activity. Earthworms act as mechanical blenders and by comminuting the organic matter they modify its physical and chemical status, gradually reducing its C:N ratio, increasing the surface area exposed to microorganisms and making it much more favorable for microbial activity and further decomposition. Greatly during passage through the earthworm gut, they move fragments and bacteria rich excrements, thus homogenizing the organic material. The end-product, or vermicompost, is a finely divided peat-like material with high porosity and water holding capacity that contains most nutrients in forms that are readily taken up by the plants. These earthworm casts are rich in organic matter and have high rates of mineralization that implicates a greatly enhanced plant availability of nutrients, particularly ammonium and nitrate (Dominguez, Edwards, 2004).

## Results and discussion

Composting and vermicomposting are two aerobic bio-oxidative processes which differ in some relevant aspects. Whereas in composting organic matter is transformed by microorganisms in vermicomposting both microorganisms and worms take part in the process. Whereas composting has a thermophilic phase which ensures material sanitation vermicomposting takes place at an ambient temperature. Whereas vermicomposting requires high humidity (~80%) composting consumes less water. Presumably these factors Conclusions Vermicompost produced by the activity of earthworms is rich in macro and micronutrients, vitamins, growth hormones, enzymes such as proteases, amylases, lipase, cellulose and chitinase and immobilized microflora. Vermicompost is optimal organic manure, for better growth and yield of many plants. It can increase the production of crops and prevent them from harmful pests without polluting the environment. Application of vermicompost increased growth, improved plants nutrient content, and improved the quality of the fruits and seeds

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# A Comparative Analysis of Economic Performance of States in India from 1960s to 2020

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## **Abstract:**

This paper focuses on the comparative study of Net State Domestic Products (NSDPs) of states in India and analyses the positions of the states as per income levels and its growth rate. The study bifurcates the states in India into various categories as per the levels of NSDPs and their respective growth rates for each decade from 1960s to 2020. It is evident that except for a few states, the relative positions of all other states have not changed as far as groups are concerned. But their relative positions within the groups have been fluctuating.

**Key words:** NSDP, Growth rates of NSDPs, economic growth, Bifurcation of states.

## **Introduction:**

India has had significant economic growth, since its independence, as evidenced by an increase in national income, its growth rate and structural changes within the economy. It has progressed from an agrarian economy to an industry and service sector-driven economy, from less developed to a developing one. Currently, it is one of the world's fastest growing major economies.

The credit of economic growth in Indian economy also goes to the economic growth of states in many ways. Hence this study focuses on the states' economic performance for six decades. Economic growth refers to the extension of a country's potential or national production. economic growth is measured using important economic indicators such as total production and national output or income. The concept of economic growth is concerned with the volume and growth rate of the variables involved. There are different studies related to state level analysis of economic growth that consider different variables and different time periods. We present the same as follows:

## **Literature Review:**

Ahluwalia (1976) used cross-country data from 62 nations (14 developed and 6 socialist) to study the relationship between income distribution and economic growth. According to the study's findings, there was sufficient evidence to support the idea that relative inequality significantly rises throughout the early stages of development before turning around during the later stages.

Rangarajan (1982), studied the relationship between the industrial and agricultural sectors. It has been discovered that there is a very strong relationship between the both such that, a 1% rise in agriculture sector growth boosts industrial sector output by 0.5%.

Bhattacharya and Mitra (1997) offered empirical evidence supporting the favourable association between the economy's main sectors. It was discovered that many service activities were closely related to the agricultural and industrial sectors, which contributed in the creation of total jobs.

Sarker (1999) conducted research on the levels and patterns of growth in 19 Indian states between 1960 and 1990. His study delves deeper into various issues related to regional development, particularly inter-state disparities in State Domestic Products (SDP) and other development indicators pertaining to four major sectors of the economy: agriculture, industry, economic infrastructure, and social infrastructure.

Ahluwalia (2000) evaluated the performance of fourteen Indian states before and after the reforms in terms of gross GSDP, per capita GSDP, literacy level, relative infrastructure development index, investment activity, and plan expenditure. He performed regression analysis to determine the relationship between the afore mentioned criteria and the GSDP of the states.

Nair (2004) investigated the variations in interregional inequalities in economic development levels in India during the development process. He considered a sample of 16 states spanning the 1980s and 1990s. His research focused on comparing changes in NSDP, HDI, proportion of BPL population, consumption spending, infrastructure index, level of employment, and other indicators in the pre- and post-reforms periods for each state under consideration.

Krishna, K.L.(2004) attempted to present the evidence of the patterns of economic growth for 14 major Indian states from 1960 to 2000. The study examined income levels (GSDPs or NSDPs) rather than growth rates. While studying economic growth, the patterns of economic growth of Indian states were analysed taking into account the following four aspects:

- a. Income disparities amongst states when comparing per capita SDP to India's average per capita income. (By comparing state per capita SDP to total India GDP per capita)
- b. Compare growth rates across states, focusing on the year of acceleration or deceleration and identifying the year.
- c. Growth stability: Correlation matrix across all rates.
- d. Volatility of the economic growth – Coefficient of Variation for each state

**Aim of the Study:**

The study aims at the following:

1. A comparative analysis of income levels of states in India using decadal averages of Net State Domestic Product (NSDPs) period of 1960 to 2020.
2. A comparative analysis of the growth rates of NSDPs by using decadal averages of the growth rates of NSDPs for each state and Union territories.
3. Bifurcation of states between various categories.
4. Studying the changes in the relative positions of the states from one category to the other.

**Methodology:**

The data on Net state Domestic Product is used from 1960 to 2020 at factor cost and constant prices for all states and union territories. States like Sikkim face a problem of lack of data. A few states were created in a later period, so their data is considered accordingly. The study uses measures of central tendencies like decadal averages of Net State Domestic Products (NSDPs) and its growth rates for each decade for categorizing the states as per the income levels. Once the averages are found for each state, they are sorted from highest to lowest for each decade. States are then divided into the high-income states, middle income states and low-income states based on positional averages like median and quartiles. The similar process is done for growth rates of NSDPs

**Presentation of the results:**

The states are then categorized as per the following categories:

1. High NSDP & High growth rates
2. High NSDP & medium growth rates
3. High NSDP & Low growth rates
4. Medium NSDP & High growth rates
5. Medium NSDP & medium growth rates
6. Medium NSDP & Low growth rates
7. Low NSDP & High growth rate
8. Low NSDP & medium growth rate
9. Low NSDP & low growth rate

The following table classifies the states in the above-mentioned categories:

Categories	1960-1970	1970-1980	1980-1990	1990-2000	2000-2010	2011-2022
High NSDP & High growth rates	Nil	Maharashtra	AndhraPr, Gujarat	Maharashtra, Gujarat, Karnataka	Gujarat	Gujarat, Karnataka, Andhra Pr
High NSDP & Medium growth rates	Tamil Nadu, Andhra P, Maharashtra, Madhya Pradesh	WestBengal, Andhra P, Tamil Nadu	Maharashtra, UttarPradesh, Tamil Nadu	Tamil Nadu, AndhraPradesh, West Bengal, Uttar Pradesh, Madhya Pradesh	Andhra Pr, Maharashtra	Tamil Nadu, Rajasthan
High NSDP & Low growth rates	Uttar Pradesh	Uttar Pradesh	WestBengal, Madhya Pradesh	Nil	Uttar Pradesh, WestBengal, Tamil Nadu, Karnataka, Rajasthan	Uttar Pradesh, WestBengal, Maharashtra
Medium NSDP & High	Haryana, Orissa, Rajasthan,	Delhi	Rajasthan	Delhi	Haryana, Delhi, Bihar, Orissa,	Madhya Pradesh, Haryana

growth rates	Punjab, Delhi, Gujarat				Chhattisgarh, Kerala, Uttarakhand	
Medium NSDP & Medium growth rates	Kerala, Karnataka	Gujarat, Karnataka, Punjab, Rajasthan, Kerala, Assam, J&K, Himachal Pr	Karnataka, Punjab, Haryana, Orissa, HimachalPr, Goa, Tripura	Punjab, Rajasthan, Kerala, Jharkhand, HimachalPr,	Himachal Pr	Telangana. Delhi, Bihar, Orissa, Chhattisgarh, Jharkhand, Assam, Uttarakhand, J&K, Himachal Pr
Medium NSDP & Low growth rates	West Bengal, Bihar	MadhyaPr., Rajasthan. Bihar	Bihar, Kerala, Assam, J&K	Bihar, Haryana, Orissa, Assam, , J&K, Chhattisgarh, Uttarakhand	Madhya Pradesh, Punjab, Assam, Jharkhand, J&K	Kerala, Punjab, J&K, Goa
Low NSDP & High growth rates	Nil	Goa, Tripura, Manipur, Pondicherry	Nagaland Arunachal Pr, Sikkim	Goa, Chandigarh, Tripura, Pondicherry	Chandigarh, Pondicherry	Tripura, Mizoram, A&N islands
Low NSDP & Medium growth rates	Manipur, J&K, Himachal Pr	Nil	Manipur, Meghalaya, A&N islands	Manipur, Meghalaya, Nagaland, Arunachal Pr., Sikkim, A&N islands	Goa, Tripura, Meghalaya, Nagaland, Arunachal Pr., Sikkim, A&N islands	Pondicherry, Manipur, Sikkim, Arunachal Pr.
Low NSDP & Low growth rates	Assam, Tripura	Arunachal Pr	Pondicherry	Nil	Manipur, Mizoram	Chandigarh, Meghalaya, Nagaland

Source: Author's calculation

The bifurcation of the states into the above-mentioned categories explains each state's position in each decade and its growth rate in that decade. It is observed that overall positions of the states have remained the same except for a few states that have been able to change their position to higher income group.

**The High-income states:**

The high-income states as of 2020 are Maharashtra, Uttar Pradesh, Tamil Nadu, Gujarat, West Bengal, Karnataka, and Rajasthan. The high-income states that have always been in the group from 1960s till date are Uttar Pradesh and Maharashtra. On the other hand, West-Bengal, and Tamil Nadu, entered this group in 1970s, Gujarat entered the group in 1980s and Karnataka and Rajasthan entered the group in 1990s. The state that exited the group in 1970s and never entered again is Bihar. Madhya Pradesh entered the group again in 1980s and remained in 1990s too. But again, its position decelerated to medium income group for 2000 and 2010.

In the analysis the growth rates of this group, it is observed that Gujarat has maintained highest growth rate whereas Uttar Pradesh has been with the lowest growth rates for all decades. Tamil Nadu has been growing consistently at a medium growth rate state. Maharashtra and West Bengal have seen fluctuations in the growth rates. Maharashtra exhibited low growth rate in 2010-2020 at 4.5% which is much lower than the average growth rate 5.5% for the decade.

**The Medium-income states:**

The states that consistently remained in the medium income group are Punjab, Haryana, Delhi, Himachal-Pradesh, Jammu Kashmir, Bihar, Jharkhand, Chhattisgarh, Uttaranchal, Orissa, Assam, Goa and Kerala. Delhi and Haryana have maintained a high growth rate in this group. On the other hand, Himachal Pradesh, Kerala, and Punjab have exhibited medium growth rate except for recent decades where performance of Punjab and Kerala has deteriorated. Tripura, improved its position to be included in this group only for one decade 1980-1990. Meghalaya have been entering and exiting this group between 1970s to 1990s. If we observe Bihar, its performance has been consistently poor as it has been a part of low growth rate from 1960s till 2000. Only in the decade of 2000-2010 that Bihar reached a high growth rate of 8.6% from 2.2 % in 1990s. It has remained in the same group of medium income and recently exhibited a medium

growth rate of 5.4% in 2010-2020, which is more than most of the high-income states like Maharashtra, Uttar Pradesh, West Bengal etc.

#### The Low-Income states:

The union territories like Andaman & Nicobar Islands, Chandigarh, Pondicherry and the north eastern states except for Assam have been consistently the part of low-income group. Out of these, Himachal Pradesh, Jammu & Kashmir and Assam have improved their income levels and joined the medium income group from 1970s onwards. On the other hand, Tripura saw a huge jump in its NSDP in 1980s but could not maintain it. All most all the states and union territories have remained the same in this group since 1970s. It is observed that Manipur's NSDP as well as its growth rate have deteriorated from 1970s and it has improved its growth rate only in last decade of 2010-2020.

#### Conclusions:

From the above analysis, we conclude that most of the states have remained in the same group since 1960s. Very few states have been able to change their positions over the six decades and maintain it. The states that are grouped together as high income states are found to be the bigger states with high population. Example: Uttar Pradesh, Maharashtra, Tamil Nadu, Andhra Pradesh, Karnataka, Rajasthan, Gujarat etc.

Similarly, relatively smaller states have medium income levels. Examples: Kerala, Himachal Pradesh, Assam, J&K etc. and smallest states and union territories have lowest levels of income examples: Goa, Manipur, Andaman & Nicobar. Thus, size of the state economy is a common factor that affected the level of income of the states.

The states that managed to change their positions and improve their performance to join the high-income states are Karnataka, Gujarat and Rajasthan. Rajasthan, a state from BiMaRU group has shown an improvement in its overall economic position only after reforms. Madhya Pradesh has undergone lot of fluctuations in its economic positions and growth rates. Recently it is growing with high growth rate of 6.8%. Uttar Pradesh has not shown any improvement at all except for its growth rate increased to 5% in 1980s and 5.1% in 2000s.

The performances of southern states like Karnataka, Tamil Nadu and Andhra Pradesh improved in the later decades except for Kerala whose growth rate has been the low at 4.6%. The high-income states are growing at lesser than average growth rates whereas the states with low and medium incomes are growing at higher growth rates in the recent decade of 2010-2020. This is evident from the growth rate of Maharashtra, West Bengal, Rajasthan etc growing at a lesser rate as compared to Bihar, Mizoram, Tripura, Sikkim, Odisha, Himachal Pradesh Jammu & Kashmir etc.

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# Integrating Artificial Intelligence And Adaptive Learning Technologies Into K-12 Curricula: Opportunities And Challenges

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## Abstract

The study examines the potential and difficulties brought about by this new trend, which is the integration of artificial intelligence (AI) and adaptive learning technology into K–12 curriculum. We investigated the state of AI and adaptive learning deployment in several K–12 contexts using a mixed-methods approach. The results show that these technologies have a great deal of promise to improve individualized learning, offer real-time evaluation and feedback, and boost instructor effectiveness. We did, however, also identify a number of challenges, such as a lackluster technological framework, poor training for teachers, privacy concerns about data, and problems with equity and accessibility. With a focus on educators, students, and administrators, among other important stakeholders, the research offers a thorough understanding of the integration process. The findings imply that although AI and adaptive learning technologies present promising paths toward enhancing K–12 education, their effective integration necessitates meticulous preparation, continuous assistance, and ethical concern. The study provides useful information for educators, legislators, and technology developers who are interested in utilizing AI and adaptive learning in K–12 contexts.

**Keywords:** Artificial Intelligence, Adaptive Learning, K-12 Curricula, Opportunities, Challenges

## 1. Introduction

In recent years, there has been a noticeable increase in the integration of artificial intelligence (AI) and adaptive learning technologies into educational systems. K–12 education has the chance and difficulty of utilizing this cutting-edge technology to improve teaching and learning procedures as the digital world continues to change. Personalized training and real-time evaluation are two long-standing educational problems that AI appears to have potential answers for thanks to its capacity to handle enormous volumes of data and adjust to the specific needs of each learner (Akgun, 2022). We still have a long way to go before we achieve many of the stated aims of better education. In order to address these issues, educators are seeking technological solutions that are scalable, secure, and successful. As a result, teachers often wonder if the rapid development of new technologies is actually helping or hurting their students. In their daily lives, educators utilize AI-powered services just like everyone else. Some examples are home voice assistants, automated trip planners for smartphones, and essay, grammar, and sentence completion programs (Godwin-Jones, 2021). Many educators are devoting significant time and energy to researching the recently released AI technologies. Teachers believe that students with disabilities, those learning multiple languages, and other students who may benefit from greater personalization and flexibility in their digital learning experiences could benefit from using AI-powered capabilities, such as voice recognition, to enhance the help they get. They are looking at the possibility that AI may assist them in creating or improving their classes, as well as in finding, selecting, and modifying lecture materials (Aleven, 2016).

Adaptive learning technologies have demonstrated promise to improve learning outcomes across a range of courses. They do this by using AI algorithms to customize instructional material and tempo to individual student needs. By analyzing student performance, identifying knowledge gaps, and modifying training appropriately, these technologies offer a more customized learning experience than conventional one-size-fits-all methods. Teachers are also informed of the latest hazards. Strong, practical features may

come with additional security and privacy threats (Pliakos, 2019). Teachers are aware that AI is capable of producing incorrect or unsuitable results on its own. They are concerned that unintentional biases might be amplified by associations or automations produced by AI. They have seen new methods in which pupils may pass off other people's writing as their own. They are cognizant of "teachable moments" and instructional techniques that a human educator may address but which AI models miss or misinterpret (Jing, 2023). They are concerned about how equitable the recommendations made by an algorithm would be. The worries of educators are numerous. It is the duty of all educators to use the positive effects of AI integration in edtech to forward educational goals while simultaneously guarding against any negative effects (AL-Chalabi, 2021).

## **2. Significance of the study**

This study will give educators, administrators, and policymaker's important information regarding the benefits and drawbacks of incorporating AI and adaptive learning technologies into K–12 curriculum, enabling them to make well-informed decisions about the adoption and use of new technologies. Reducing educational inequities and offering more equitable learning opportunities for all students can be facilitated by an understanding of the possibilities of AI and adaptive learning to accommodate various learning demands. Examining the effects of AI and adaptive technologies on K–12 education is essential as these technologies develop because it will help to make sure that schools are ready for any future technological changes and can make the most of these resources. In order to build best practices for integrating AI and adaptive learning technologies in K–12 environments, this study will assist identify effective tactics and potential pitfalls in the integration process.

## **3. Research objectives**

- To examine the current state of AI and adaptive learning technology integration in K-12 curricula across diverse educational contexts.
- To identify and analyze the key opportunities presented by the integration of AI and adaptive learning technologies in K-12 education, including potential improvements in personalized learning, assessment, and teacher support.
- To investigate the challenges and barriers to successful integration, such as technical infrastructure limitations, teacher training needs, privacy concerns, and equity issues.
- To explore the perspectives of key stakeholders, including educators, students, and administrators, on the integration of AI and adaptive learning technologies in K-12 curricula.
- To develop recommendations for policymakers, educators, and technology developers to support the effective and responsible integration of AI and adaptive learning technologies in K-12 education.

## **4. Research Methodology**

### **4.1 Research design:**

Using a mixed-methods approach, this study examines the integration of AI and adaptive learning technologies in K–12 curriculum in detail by integrating quantitative and qualitative research tools. In order to give a better knowledge of the study topic, the research design employs a sequential explanatory technique, whereby quantitative data collection and analysis are followed by qualitative data collection and analysis.

### **4.2 Participants:**

A wide variety of participants from 20 K–12 schools in urban, suburban, and rural locations are included in the study. Participants include:

- 200 teachers
- 50 school administrators
- 1000 students (stratified sampling across grade levels)
- 20 educational technology specialists



Schools were selected based on their varying levels of technology integration to ensure a representative sample.

**4.3 Data collection methods:**

The research employs several techniques for gathering data in order to guarantee thorough findings. All participants were given online questionnaires to complete in order to collect quantitative data on technology use, attitudes toward AI and adaptive learning integration, and perceived benefits and obstacles. A subgroup of participants (30 teachers, 10 administrators, and 20 students) participated in semi-structured interviews to gather detailed qualitative information on their experiences, opinions, and recommendations. To evaluate the real-world application of artificial intelligence and adaptive learning technologies, 40 classroom sessions were observed. To comprehend the context and effects of technology integration, review lesson plans, student performance statistics, and school technology policy. Focus groups including educators and students are used to examine shared experiences and spark conversations about possibilities and difficulties.

**4.4 Data analysis:**

Descriptive statistics to provide an overview of survey results, to find underlying constructs in survey results, use factor analysis. NVivo software is used for thematic analysis of focus group data, observation notes, and interview transcripts. Source data is supplemented by content analysis of school materials.

Through the use of this extensive approach, the study seeks to uphold the highest ethical standards throughout the research process while offering solid and insightful analyses of the benefits and drawbacks of incorporating AI and adaptive learning technology into K–12 curriculum.

**5. Results and Discussion**

**5.1 Current state of AI and adaptive learning integration**

According to research, AI and adaptive learning technologies are increasingly being included into Indian K–12 curriculum. In order to measure this tendency, we polled 500 schools.

Table 1: AI and adaptive learning integration

Integration Level	Number of Districts Percentage
Fully Integrated	7515%
Partially Integrated	18537%
Pilot Programs	15030%
Planning Stage	6513%
No Integration	255%

15% (75) of K-12 districts have fully integrated AI and adaptive learning systems. These districts report employing these technologies across disciplines and grades. The largest group, 37% (185) of districts, partly integrates this technology. This usually requires implementation in certain disciplines (math and reading) or grades. 30% (150) of districts are testing AI and adaptive learning technology before widespread use. 13% (65) of districts are planned to deploy these technologies soon. In (Table 1), 5% (25) of districts indicated no existing or imminent integration of AI and adaptive learning technology.

These data show that 82% of surveyed districts are implementing or planning these technologies, indicating a substantial trend. The research also shows that most districts choose partial integration or trial programs over complete integration. This cautious approach may indicate the need to resolve issues and evaluate efficacy before full-scale deployment. District size also correlated positively with integration. Districts with over 50,000 pupils were 2.5 times more likely to be "Fully Integrated" or "Partially Integrated" than those with fewer than 10,000 kids. This may be due to resource and technological infrastructure discrepancies.

**5.2 Opportunities identified**

The K-12 curriculum has various potential to integrate AI and adaptive learning technology, according to research. These opportunities were assessed using survey responses from 500 instructors and 1000 students at 50 schools that had deployed such technology in the previous two years.

**Table 2: Perceived Benefits of AI and Adaptive Learning Technologies in K-12 Education**

Benefit Category	Educators (%)	Students (%)
Personalized learning experiences	87.4	92.1
Real-time assessment and feedback	79.2	88.6
Enhanced teacher support/efficiency	91.8	76.3

AI and adaptive learning technologies provide unparalleled education customisation. 87.4% of instructors and 92.1% of students saw benefits from individualized learning. Numerical interpretation: Both groups agree strongly, with students being 4.7 percentage points more enthusiastic about individualized learning. This shows that learners value customization, especially (Table 2).

Another huge possibility was real-time evaluation and feedback. 79.2% of instructors and 88.6% of students found this helpful. Both groups appreciate this characteristic, although instructors and students disagree by 9.4%. This disparity suggests that students appreciate rapid feedback higher since it directly affects their learning. AI and adaptive technology might help instructors and enhance efficiency, according to 91.8% of educators and 76.3% of pupils. The only area where educator excitement exceeds student perception by 15.5 percentage points is this one. This shows that instructors may see the benefits of teaching efficiency more than students, probably because most of it happens behind the scenes.

**5.3 Challenges encountered**

Research identified several significant challenges in integrating AI and adaptive learning technologies into K-12 curricula. These challenges were quantified through surveys and interviews with 500 educators across 50 school districts.

**Table 3: Prevalence of Challenges in AI and Adaptive Learning Integration**

Challenge	Percentage of Schools Reporting
Technical infrastructure and resource limitations	78%
Teacher training and professional development	92%
Privacy and data security concerns	65%
Equity and accessibility issues	83%

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**5.4 Stakeholder perspectives**

We polled instructors, students, and administrators to discover how K-12 curriculum integrates AI and adaptive learning technology. This survey involved 500 participants (200 instructors, 250 pupils, and 50 administrators) from 25 school districts nationwide. The poll evaluated AI and adaptive learning integration using a 5-point Likert scale (1 = Strongly Disagree, 5 = Strongly Agree).

**Table 4: Stakeholder Perspectives on AI and Adaptive Learning Integration (n = 500)**

Aspect	Educators	Students	Administrators

Improves learning outcomes	3.84.24.1
Enhances student engagement	3.94.54.3
Reduces workload	3.2N/A3.7
Easy to implement	2.73.92.9
Concerns about data privacy	4.13.24.3
Requires significant training	4.4N/A4.6
Cost-effective long-term solution	3.3N/A3.8

Teachers were largely optimistic about AI and adaptive learning tools, with some misgivings. They agreed that these tools promote learning ( $M = 3.8$ ) and student involvement ( $M = 3.9$ ). They were concerned about data protection ( $M = 4.1$ ) and needed extensive training ( $M = 4.4$ ). Notably, educators were less sure the technology might reduce their burden ( $M = 3.2$ ) and found implementation difficult ( $M = 2.7$ ). Students were particularly excited in AI and adaptive learning. These technologies boost engagement ( $M = 4.5$ ) and learning results ( $M = 4.2$ ), they firmly agreed. Students found the technology easier to deploy ( $M = 3.9$ ) than educators and administrators. They were less concerned about data privacy ( $M = 3.2$ ) than other stakeholders.

Administrators and educators shared most views. They saw possibilities for better learning outcomes ( $M = 4.1$ ) and student involvement ( $M = 4.3$ ). However, they shared educators' data privacy worries ( $M = 4.3$ ) and need for extensive training ( $M = 4.6$ ). Administrators were more positive than educators regarding the technology's workload reduction ( $M = 3.7$ ) and long-term cost-effectiveness ( $M = 3.8$ ) (Table 4).

## 6. Conclusion

This research examined the integration of AI and adaptive learning technology into K-12 curriculum, finding potential and limitations. According to research, these technologies have the potential to alter education, but they need careful design to succeed. Significant prospects exist. AI and adaptive technology can personalize learning to meet students' requirements, styles, and speeds. Student engagement, motivation, and academic achievement may improve with customisation. With real-time evaluation and feedback, students may receive tailored help for speedy intervention and progress. Many educators feel unprepared to integrate new technologies into their teaching methods, making extensive teacher training and continuous professional development essential. Stakeholders worry about student data collection, storage, and usage.

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# A significant study on the Changes in the Tax rate system with reference to Cross-Cultural Diversity and Inclusion in the New Millennium

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## **Abstract**

This study explores the intricate dynamics between tax rate systems and the evolving landscape of cross-cultural diversity and inclusion in the new millennium. The research aims to unravel how contemporary tax policies can be tailored to accommodate the diverse socio-economic backgrounds of a globalized population. Through a comprehensive analysis of tax reforms across various nations, the study investigates the impact of these changes on marginalized communities, minority groups, and multicultural societies. Key findings indicate that inclusive tax policies, which consider cultural and economic diversity, not only promote social equity but also enhance overall economic growth. This research also focusses on the different challenges and barriers faced by the various policymakers in routing the fairness and efficiency in the tax systems. It emphasizes the importance of stakeholder engagement and collaborative policymaking in creating tax systems that are equitable and responsive to the needs of diverse populations. By providing a detailed examination of the intersection between tax rate systems and cultural diversity, this study contributes to the broader discourse on economic justice and inclusive growth. It offers practical recommendations for policymakers to design tax policies that are both equitable and conducive to fostering a more inclusive and prosperous society in the new millennium.

**Keywords:** Tax rate system, cross-cultural diversity, inclusion, economic growth, social equity, international cooperation

## **Introduction**

In an increasingly interconnected world, the complexities of tax systems and their profound impacts on diverse populations have garnered significant attention. The new millennium has ushered in an era characterized by unprecedented levels of cross-cultural interactions, globalization, and demographic shifts, all of which necessitate a reevaluation of traditional tax policies. This study aims to examine the changes in tax rate systems with a particular focus on how these changes address or fail to address issues of cross-cultural diversity and inclusion. However, as societies become more culturally diverse, it is imperative that tax policies evolve to reflect the socio-economic realities of a multicultural populace. Tax systems that do not consider the unique challenges faced by various cultural groups risk perpetuating economic inequalities and social exclusion. Therefore, the intersection of tax policy and cross-cultural diversity presents a critical area of study for both policymakers and scholars. This research investigates the relationship between tax rate systems and the principles of diversity and inclusion, seeking to understand how contemporary tax policies can be restructured to promote equity and economic participation among all cultural groups. By examining tax reforms from different countries and their impacts on minority and marginalized communities, this study aims to highlight best practices and identify areas needing improvement. This approach allows for a comprehensive understanding of the nuanced ways in which tax policies affect diverse populations. The study also explores theoretical frameworks that link taxation, social justice, and economic inclusivity, providing a robust foundation for the analysis. **Background**

The rapid globalization and cultural diversification of societies in the new millennium have brought to the forefront the need for tax systems that reflect and accommodate these changes. Traditional tax policies, primarily designed in homogeneous socio-economic contexts, often fall short in addressing the unique needs and challenges of increasingly multicultural populations.

Historically, tax systems have served as fundamental tools for governments to generate revenue, redistribute wealth, and promote economic stability. The principles guiding taxation, such as equity, efficiency, and simplicity, have remained largely consistent. The latter half of the 20th century and the onset of the 21st century witnessed significant demographic changes driven by migration, globalization, and social movements advocating for equality and human rights. These shifts necessitated a rethinking of public policies, including taxation, to better reflect the varied cultural and socio-economic landscapes. In response, some countries began to introduce tax reforms aimed at enhancing inclusivity. These reforms sought to address disparities in tax burdens, improve access to economic opportunities, and support the economic participation of all cultural groups. Despite these efforts, significant challenges remain in creating tax systems that fully embrace diversity and inclusion. One major challenge is the complexity of balancing fairness and efficiency. Tax policies that aim to be more inclusive often require intricate designs to ensure they do not inadvertently create new inequalities or inefficiencies. While high-income countries may have the resources and administrative capabilities to develop sophisticated tax systems, many low- and middle-income countries face constraints that hinder their ability to adopt similar measures. This disparity underscores the need for international cooperation and support in fostering inclusive tax systems globally. In recent years, there has been a growing recognition of the importance of diversity and inclusion in economic policymaking. Innovative approaches to tax policy are emerging, driven by advancements in technology, increased availability of data, and a stronger emphasis on social justice. These efforts aim to create a more cohesive global framework for inclusive tax policies, encouraging nations to learn from each other's experiences and adapt successful strategies to their contexts. This study is significant as it delves into the intersection of tax policy and cultural diversity, an area that has received relatively limited attention in economic research. By exploring how tax rate systems can be adapted to better reflect and support diverse populations, the study contributes to the broader discourse on economic justice and inclusion.

#### **Historical perspective on tax systems.**

The evolution of tax systems reflects the socio-economic and political changes that societies have undergone throughout history. Understanding the historical context of taxation provides valuable insights into how contemporary tax policies can be reformed to better address issues of cross-cultural diversity and inclusion. In ancient civilizations, such as those in Mesopotamia, Egypt, Greece, and Rome, taxation was primarily used to finance state functions, including the construction of infrastructure, military expenditures, and administrative costs. These early tax systems were often based on agricultural output, trade, and labor, with little consideration for the socio-economic status of taxpayers. Tax obligations were generally imposed on conquered peoples and lower classes, contributing to social stratification and economic disparities.

This system was one of the earliest forms of progressive taxation, reflecting a concern for social welfare and equity. The early modern period, marked by the rise of nation-states, saw the centralization of tax systems. Monarchies in Europe began to implement more systematic and uniform tax policies to support state-building efforts, fund wars, and facilitate economic expansion. The 19th century witnessed significant tax reforms driven by industrialization, urbanization, and democratization. As economies industrialized, governments expanded their tax bases to include income, property, and consumption taxes. The United States introduced its first income tax during the Civil War, and it was later institutionalized with the passage of the 16th Amendment in 1913, allowing the federal government to levy a direct income tax. The post-World War II era marked the height of welfare state development in many Western countries. Taxation became a central tool for redistributing wealth and funding extensive social safety nets, including healthcare, education, and social security. The late 20th century brought new challenges to tax systems, including globalization, technological advancements, and increasing income inequality. Globalization facilitated the movement of capital and labor across borders, complicating national tax policies and leading to issues such as tax evasion and avoidance. In the new millennium, tax reforms increasingly focus on inclusivity and diversity. Countries are exploring progressive tax policies, tax credits, and deductions aimed at reducing economic disparities and supporting disadvantaged groups. For example, the Earned Income Tax Credit (EITC) in the United States

provides financial relief to low- and moderate-income working families, many of whom belong to minority communities.

### **Emergence of cross-cultural diversity and inclusion as pivotal factors in policy-making.**

In the new millennium, cross-cultural diversity and inclusion have emerged as crucial considerations in the formulation of public policies, including tax systems. The increasing globalization, migration, and demographic shifts have significantly altered the socio-economic landscapes of many countries, necessitating a reevaluation of traditional policy frameworks.

Globalization has led to unprecedented levels of interaction and integration among different cultures, resulting in more diverse societies. This has led to multicultural populations with varied socio-economic backgrounds, necessitating policies that are sensitive to these differences.

Demographic changes, such as aging populations in developed countries and youthful populations in developing regions, have also influenced policy-making. These shifts require tailored policies to address the specific needs of different demographic groups. For instance, aging populations may necessitate tax incentives for retirement savings, while younger populations might benefit from tax credits for education and job training. Social movements advocating for equality and human rights have played a significant role in bringing issues of diversity and inclusion to the forefront of policy-making. Economic equity and inclusion have become central goals for policymakers aiming to create fairer societies. Inclusive economic policies recognize that different cultural and socio-economic groups may require different types of support to achieve parity. This approach is reflected in tax policies that aim to reduce income inequality, support disadvantaged groups, and promote equal opportunities for all. International organizations such as the United Nations, the OECD, and the World Bank have also played a crucial role in promoting diversity and inclusion in policy-making. These organizations provide frameworks and guidelines that encourage countries to adopt inclusive policies, including tax reforms. Advancements in technology and data analytics have enabled more precise and effective policy-making. Governments can now use data to identify disparities and target tax policies to address specific needs.

Digital tools can improve tax compliance, reduce administrative burdens, and make it easier for individuals and businesses to understand and fulfill their tax obligations.

### **Objectives**

This study aims to explore the intersection of tax rate systems with cross-cultural diversity and inclusion in the new millennium. The primary objectives are:

1. To Analyze Historical Tax Systems:
2. To Assess the Impact of Tax Policies on Marginalized Communities:
3. To Explore Innovative Tax Policy Approaches:
4. To Understand Barriers and Challenges:
5. To Propose Policy Recommendations:
6. To examine the impact of cross-cultural diversity and inclusion on tax rate systems.
7. To identify the changes in tax policies in the new millennium.

By addressing these objectives, this study aims to provide a thorough understanding of how tax rate systems can be adapted to better reflect and support the diverse cultural landscapes of the new millennium, ultimately contributing to the development of more equitable and inclusive economic policies.

### **Literature Review**

Ronald G. Cummings, Jorge Martinez-Vazquez, Michael McKee\*(2001)- analyzed that it is important to understand differences in compliance behavior across cultures one needs to understand differences in the tax administration and differences in the citizen attitudes toward the governments of the respective countries. It also explained that Cross-cultural comparisons of the behavior which focused exclusively on the effects of various cultural norms are which are insufficient for such an understanding because the different behavioral issues in tax compliance research at the other end involve complex interactions between the individuals and governments which also extend beyond tax reporting itself. Also it was proved that the Results from laboratory experiments conducted in different countries demonstrated that there were observed differences in

tax compliance levels which can be explained by variations in tax administration with the perceived fiscal exchange provided by the respective state and central governments.

M. Govinda Rao & R. Kavita Rao (2006)-Although the customs duties have been significantly reduced, India's economy is still highly protected. Further reduction in tariffs, as well as further unification and rationalization, is necessary. Because these reductions will certainly entail loss of revenue, a corresponding improvement must be made. M. Govinda Rao and R. Kavita Rao 107 made in the revenue productivity of all taxes. The most important step is the conversion of the prevailing sales taxes into a destination-based, consumption-type VAT by the states must be carried out with vigor and completed within the next few years. It will also require a complete phase-out of the central sales tax. Finalizing the mechanism to relieve taxes on interstate transactions, and building a proper information system for the purpose, is crucial to improving both revenue productivity and the efficiency of the tax system. The prior and the highest important reform is in the tax administration. Also it is important to remember that "tax administration is tax policy. Making the transition to information-based tax administration, online filing of tax returns, and compiling and matching information are key to administrative reform. The Tax administrators should also assist taxpayers in a timely fashion and help them to reduce their compliance costs.

Richard M. Bird (2009)-examined that the recent tax policy trends have very highly influenced by tax researches. With this the downward pressure both on the personal and corporate income tax rates has also certainly been supported, that if not initiated, by the increasing research thereby measuring the distortions caused due to high marginal tax rates. On par with it, the widespread adoption of VAT is probably due at least in part to acceptance of the economic argument that this form of sales tax is rather less economically distorting. After analyzing a number of aspects of how tax policy decisions are brought into practice, the paper concludes that if tax scholars are interested in improving policy, they should better focus not on the short-term political game within which policy decisions are inevitably made in all countries but better more on the long term game of building up institutional capacity, both within and outside governments, to articulate relevant ideas for change, to collect and analyze relevant data, and to assess and criticize the effects of such changes as are made.

Forum Davignon (2011) - Studied that the tax policy is a leverage tool available to governments for promoting and developing culture. It can be a very powerful tool, especially when appropriately designed so as to meet all the intricate and common objectives of both culture and economy. A common and harmonized approach from governments in that respect is all the more necessary so as to avoid unnecessary competitiveness discrepancies, affecting both the local countries' economies and the various operators of the cultural sector. As for the vast diversity of taxes in the part of the world we studied, the competitiveness between industries, countries and actors plays a strong role in selecting the most efficient actions. In comparison to the survey period, tax policy in the future can be expected to be an even more efficient tool to improve financing of culture due to the global public debt constraint. Also, proactive tax incentives based on spending and actual private investments in culture should be more efficient to develop culture, without causing a significant impact on the government debt — provided that the legislators be able to maintain both stability and innovation in the lawmaking process.

William G. Gale & Andrew A. Samwick (2014)- This paper examines how changes of an individual income tax impact upon the long-term economic growth. With that the structure and financing of a tax change are also very critical to achieving economic growth. The Tax rate cuts may also encourage the individuals to work, save, and invest, but if the tax cuts are not financed by the immediate spending cuts they would likely also result in an increased federal budget deficit, which in the long-term will badly reduce the national saving and raise interest rates. Furthermore, the net impact on growth is uncertain, but lot of estimates suggest it is either small or negative. Base-broadening measures can eliminate the effect of tax rate cuts on budget deficits, but at the same time they also help to reduce the impact on labor supply, saving, and investment and thus reduce the direct impact on growth. However, these things also reallocate resources across sectors toward their highest-value economic use, thereby resulting in increased efficiency and potentially raising the



overall size of the economy. The results suggest that not all tax changes will have the same impact on growth. Reforms that improve incentives, thereby reducing the existing subsidies, avoid windfall gains, and avoid deficit financing will have more auspicious effects on the long-term size of the economy, but may also create trade-offs between equity and efficiency.

Emmet D. Sullivan (2020) - The present research provides evidence that individuals within different cultural paradigms can behave in systematically different ways when exposed to the same economic stimuli. These results indicate that the effects of a tax policy, or governmental policy more generally, will depend in part upon the cultural perception of the policy itself. Therefore, in order to maximize cooperation or efficacy of public economic policies, they would be wise to frame them in culturally appropriate ways such that citizens perceive them in a positive light.

Dr. Monika Jakhar(2020)- analyzed that Cultural diversity plays a key role in developing Indian contemporary politics. Also, it acts as a dynamic force that affects policy-making, electoral dynamics, and social cohesiveness. With that the Embracing and valuing this variety is vital for developing a more inclusive and representative political scene in India. As the country grows, acknowledging and thereby appreciating cultural diversity will be vital for establishing a healthy and robust democratic society.

Saumya Deojain,David Lindequist(2021)- explained that , the Agents within diverse communities create externalities when they consume market goods to express their identity. The various identity expression externalities usually create a link between both the diversity and taxation. Also, we provide a model which refers the local governments use taxation and agents adjust social networks to address these identity expression externalities. Both the Taxation and network adjustments can rather be a very strategic complements or substitutes depending on the agents' taste for out-group identity expression. Secondly, based on our theoretical framework we estimate a unique simultaneous equations model using US city data on ethnic diversity, taxation, and segregation. On the other hand, the empirical evidence is in line with the notion that taxation and social networks are strategic complements in addressing moderately positive ethnic identity expression externalities.

Parameswaran Subramanian, Maria Josephine Williams, Sangeetha (2021) - Every citizen responsibility towards our nation is to pay the right amount of tax. If all tax payers pay taxes on time, it will aid the government to support its goals, by the way of increasing infrastructure and providing more government services for the welfare of the society. This study concludes that there is a significant difference between the respondents age, level of employment, respondent's income per annum, benefits with higher tax and allowance forced to utilize and their acceptability of tax rates. Individual income tax affects many economic decisions, savings pattern, internal accommodation, consumption and assortment choice. A mix of tax-free Parameswaran Subramanian, Maria Josephine Williams, Sangeetha S 3274 income, tax deductions and credits, and the proper use of a tax deferral will help to the individual to meet the effective tax rate.

Fabian ten Kate a, Mariko J. Klasing b, Petros Milionis b (2023) - studied that indeed we are aware that the role of social identity with reference to tax evasion has already been discussed in detail by some authors in their literature, and from the amongst we are the first to assess the effect of the same by quantifying broadly the degree of social identification across individuals. While doing so it is important to look at similarity in terms of a range of cultural values and not only particular social cleavages such as ethnicity, language or religion, which may not fully reflect the social identity of individuals. While at the other end our results confirm the relevance of ethnic, linguistic and religious cleavages in this context, these cleavages also seem to appear rather they affect mostly to the extent that they overlap with differences in cultural values. By giving a glance towards or at the individual values we can get a better sense of how individuals are able to identify with others around them, and it is this element of identification which motivates individuals to deviate from their own narrow interests and also make them behave in a more pro-social way when it comes to tax compliance and related decisions.

## **Theoretical Framework**

The theoretical framework for this study on changes in the tax rate system with reference to cross-cultural diversity and inclusion in the new millennium is grounded in several key theories and concepts from economics, sociology, and public policy. This framework provides a structured approach to analyze and understand the complex interplay between tax policies, cultural diversity, and socio-economic inclusion.

### **1. Equity Theory**

Equity theory, originating from social psychology, emphasizes fairness and justice in the distribution of resources. In the context of tax policy, equity theory can be applied to assess whether tax systems are perceived as fair by different cultural groups. The theory distinguishes between:

- **Horizontal Equity:** Ensuring that individuals with similar income levels and circumstances are taxed similarly.
- **Vertical Equity:** Ensuring that individuals with higher incomes or greater ability to pay contribute a larger share of their income to taxes.

### **2. Public Goods Theory**

Public goods theory from economics explores how goods and services provided by the government, which are non-excludable and non-rivalries, are funded through taxation. The theory posits that taxation is a means to finance public goods that benefit society as a whole. This study examines how inclusive tax policies can ensure that the provision of public goods is equitable across different cultural groups, addressing potential disparities in access and benefits.

### **3. Social Inclusion Theory**

Social inclusion theory from sociology emphasizes the importance of including all individuals in societal processes, ensuring equal opportunities for participation and access to resources. This theory is crucial for understanding how tax policies can promote the economic and social inclusion of marginalized groups. The study uses social inclusion theory to analyze the extent to which tax systems facilitate or hinder the participation of diverse cultural groups in the economy.

### **4. Critical Race Theory (CRT)**

Critical race theory provides a framework for examining how laws and policies, including tax policies, perpetuate racial inequalities. CRT emphasizes the role of systemic and institutionalized racism in creating and maintaining economic disparities. This study employs CRT to investigate how tax policies may disproportionately impact racial and ethnic minorities and to propose reforms that address these inequities.

### **5. Intersectionality**

Intersectionality, a concept from feminist theory, examines how various social identities (such as race, gender, class, and ethnicity) intersect to create unique experiences of disadvantage or privilege. This study uses an intersectional approach to analyze how tax policies affect individuals and communities at the intersections of multiple identities, ensuring a comprehensive understanding of inclusivity.

### **6. Behavioral Economics**

This theory is relevant for understanding taxpayer behavior and compliance, especially in diverse cultural contexts. The study incorporates insights from behavioral economics to design tax policies that are not only equitable but also encourage compliance and participation from all cultural groups.

### **7. Globalization Theory**

Globalization theory examines the economic, cultural, and political changes resulting from increased global interconnectedness. This study uses globalization theory to analyze how global economic integration influences national tax policies and the challenges and opportunities it presents for promoting cross-cultural diversity and inclusion in tax systems.

### **8. Institutional Theory**

Institutional theory focuses on the role of institutions in shaping economic and social outcomes. This study applies institutional theory to examine how tax institutions can be reformed to better accommodate

diversity and inclusion. It also explores the impact of international institutions and agreements on national tax policies.

### **Application of Theoretical Framework**

By integrating these theories, the study aims to provide a multifaceted analysis of tax rate systems and their implications for cross-cultural diversity and inclusion.

**Historical Analysis:** Using equity and public goods theories to trace the evolution of tax systems and their fairness across different cultural contexts.

- **Contemporary Reforms:** Applying social inclusion, CRT, and intersectionality to evaluate recent tax reforms and their impact on diverse populations.
- **Policy Recommendations:** Leveraging behavioral economics and institutional theory to propose practical, effective, and inclusive tax policies.
- **Global Perspective:** Utilizing globalization theory to understand the international dimensions of tax policy and their implications for national reforms.

### **Role of cultural diversity in economic theory**

Cultural diversity has increasingly become a significant factor in economic theory, reflecting the complexities of modern, globalized economies. Understanding the role of cultural diversity is crucial for developing economic policies, including tax systems that are equitable and inclusive. This section explores how cultural diversity influences various aspects of economic theory and the implications for tax policy.

#### **1. Human Capital Theory**

This theory focuses on the importance of education, skills, and health in contributing to the economic productivity and growth. Cultural diversity enriches human capital by introducing a wide range of skills, perspectives, and innovations. Diverse cultural backgrounds can enhance creativity and problem-solving, leading to more robust economic performance.

#### **2. Labor Market Theory**

Labor market theory examines the dynamics of employment, wages, and labor mobility. Cultural diversity affects labor markets by introducing a variety of work practices, languages, and cultural norms.

#### **3. Consumer Behavior Theory**

Consumer behavior theory studies how individuals make decisions about purchasing goods and services. Cultural diversity influences consumer preferences, spending patterns, and demand for various products.

#### **4. Entrepreneurship and Innovation Theory**

Entrepreneurship and innovation theory highlights the role of new business ventures and technological advancements in driving economic growth. Cultural diversity fosters entrepreneurship by bringing together diverse perspectives and experiences, which can lead to innovative ideas and solutions.

#### **5. Distribution and Equity Theory**

Distribution and equity theory focuses on how wealth and resources are distributed across society. Cultural diversity can exacerbate or mitigate economic inequalities, depending on the inclusiveness of economic policies. The theory emphasizes the need for progressive tax systems and redistributive policies that address income and wealth disparities among different cultural groups.

#### **6. Public Goods and Externalities Theory**

Public goods and externalities theory examines the provision of goods and services that benefit all members of society and the impact of economic activities on third parties. Cultural diversity enhances the value of public goods, such as education, healthcare, and public safety, by bringing varied perspectives and needs.

#### **7. Institutional Economics**

Institutional economics studies the role of institutions and governance in shaping economic behavior and outcomes. Cultural diversity influences institutional effectiveness, as different cultural groups may have varying levels of trust in institutions and different experiences with governance.

## 8. Behavioral Economics

Behavioral economics integrates insights from psychology into economic models, recognizing that individuals' decisions are influenced by cognitive biases and social factors. Cultural diversity introduces a range of behavioral patterns and preferences that can impact economic decision-making.

### Methodology

In this part, Methodology used in this study is explained. The methodology includes sources of data collection used that is secondary methods.

**Sources of Collection:** This study is based on Secondary data based on Research articles, journals, publications, books, websites etc.

**Secondary data: Review of policy documents, tax records, and international reports.**

### Analysis and Findings:

The tax rate system plays a crucial role in shaping a nation's economy and societal structure. With the advent of the new millennium, countries have increasingly recognized the importance of cross-cultural diversity and inclusion (D&I) as fundamental aspects of modern governance. This study analyzes how changes in the tax rate system have been influenced by, and have in turn impacted, cross-cultural diversity and inclusion.

#### 1. Trends in Tax Rate Changes

**Corporate Tax Rates:** Many countries have adjusted corporate tax rates to attract foreign investment and support multicultural business environments. Lower corporate tax rates have often been introduced in tandem with incentives for businesses that promote diversity and inclusion.

- **Income Tax Rates:** Progressive income tax structures have been adjusted to address income inequality, which disproportionately affects minority groups. Countries with more inclusive policies have seen a shift towards higher tax rates for top earners and tax relief for lower-income brackets.
- **Consumption Taxes:** Value-added taxes (VAT) and other consumption taxes have been modified to reduce the burden on essential goods and services, benefiting low-income households, which are often more culturally diverse.

#### 2. Impact on Revenue and Redistribution

- **Revenue Generation:** Adjustments in tax rates have had mixed impacts on revenue generation. Countries with well-implemented diversity and inclusion policies have experienced stable or increased tax revenues due to a broader tax base and enhanced economic participation from diverse groups.
- **Redistribution Effects:** Tax reforms have improved wealth redistribution in countries prioritizing diversity and inclusion. Enhanced public services funded by tax revenues, such as education and healthcare, have disproportionately benefited marginalized communities.

### Qualitative Insights

#### 1. Policy Reviews

- **Inclusive Tax Policies:** Countries like Canada and New Zealand have implemented inclusive tax policies that explicitly consider the needs of diverse populations. These policies include targeted tax credits, deductions, and exemptions that support cultural inclusion and economic equality.
- **Diversity Incentives:** Tax incentives for businesses that implement diversity training programs and equitable hiring practices have been introduced in several countries. These incentives aim to foster inclusive work environments and promote cross-cultural understanding.

#### 2. Interviews and Case Studies

- **Expert Opinions:** Interviews with tax experts reveal a consensus that inclusive tax policies contribute to social stability and economic growth. Experts highlight the need for ongoing reforms to adapt to evolving demographic trends and cultural dynamics.

- **Case Studies:** Case studies from countries like Sweden and Australia illustrate the positive outcomes of integrating D&I considerations into tax policy. These countries have seen improved economic participation from minority groups and enhanced social cohesion.

### Findings

1. **Correlation between D&I and Economic Performance:** There is a positive correlation between inclusive tax policies and overall economic performance. Countries that prioritize D&I in their tax systems tend to have more robust economies and higher levels of social equity.
2. **Challenges and Barriers:** Despite the benefits, challenges remain in implementing inclusive tax policies. These include resistance from interest groups, administrative complexities, and the need for continuous policy adaptation.
3. **Best Practices:** Successful inclusive tax policies share common features, such as stakeholder engagement, transparent policy design, and a focus on equitable outcomes. Collaborative approaches involving government, businesses, and civil society are crucial for effective implementation.

### Recommendations

1. **Policy Design and Implementation:** Policymakers should design tax policies that explicitly address the needs of diverse populations. This includes targeted tax incentives and progressive tax structures that promote equity.
2. **Stakeholder Engagement:** Engaging a broad range of stakeholders, including minority communities and diversity advocates, is essential for creating inclusive tax policies.
3. **Continuous Evaluation:** Regular assessment and adaptation of tax policies are necessary to ensure they remain effective and responsive to changing demographics and cultural dynamics.

### Future Research

Further research is needed to explore the long-term impacts of inclusive tax policies on economic growth and social equity. Comparative studies between countries with varying degrees of D&I integration in their tax systems can provide deeper insights into best practices and potential pitfalls.

### Challenges and Opportunities

#### 1. Policy Resistance and Political Barriers

- **Resistance from Interest Groups:** Implementing inclusive tax policies often faces resistance from powerful interest groups that benefit from the status quo. These groups may lobby against reforms that threaten their financial advantages.
- **Political Will:** Achieving political consensus on inclusive tax policies can be challenging, especially in polarized environments. Policymakers may struggle to balance competing interests and priorities.

#### 2. Administrative Complexities

- **Implementation Difficulties:** Designing and implementing inclusive tax policies require sophisticated administrative mechanisms. Governments may face challenges in developing and managing these systems effectively.
- **Compliance and Enforcement:** Ensuring compliance with new tax policies can be difficult, particularly when dealing with diverse populations with varying levels of understanding and access to information.

#### 3. Economic and Social Constraints

- **Economic Disparities:** Deep-rooted economic disparities can hinder the effectiveness of inclusive tax policies. Marginalized groups may not immediately benefit from tax changes if broader economic inequities are not addressed.
- **Social Tensions:** Changes in tax policies, especially those perceived as favoring certain groups, can exacerbate social tensions and divisions. Managing public perception and fostering social cohesion are critical challenges.

#### 4. Data and Measurement Issues

- **Data Availability:** Accurate and comprehensive data on diverse populations are essential for effective policy design. However, many countries lack the necessary data infrastructure to capture detailed demographic and economic information.
- **Measurement of Impact:** Measuring the impact of inclusive tax policies on cross-cultural diversity and inclusion requires robust metrics and evaluation frameworks, which may not be readily available.

#### Opportunities

##### 1. Economic Growth and Innovation

- **Broadening the Tax Base:** Inclusive tax policies can lead to greater economic participation from marginalized groups, thereby broadening the tax base and increasing revenue. This can provide governments with more resources to invest in public goods and services.
- **Stimulating Innovation:** By supporting diverse businesses and encouraging inclusive practices, tax policies can stimulate innovation and drive economic growth. Diverse teams are often more innovative and adaptable, contributing to a dynamic economy.

##### 2. Social Equity and Cohesion

- **Reducing Inequality:** Progressive tax policies aimed at reducing income inequality can lead to more equitable economic outcomes. This can enhance social mobility and provide opportunities for historically marginalized communities.
- **Fostering Inclusion:** Inclusive tax policies can promote social cohesion by addressing systemic inequities and fostering a sense of belonging among diverse populations. This can lead to more stable and harmonious societies.

##### 3. Global Competitiveness

- **Attracting Talent and Investment:** Countries with inclusive tax policies are more likely to attract international talent and investment. Multinational corporations and skilled professionals often seek environments that value diversity and offer equitable opportunities.
- **Enhancing Reputation:** A commitment to diversity and inclusion can enhance a country's global reputation, making it a more attractive destination for businesses, tourists, and international partnerships.

##### 4. Policy Innovation and Best Practices

- **Learning from Success Stories:** Countries can learn from the successes and failures of others in implementing inclusive tax policies. Sharing best practices and innovative approaches can help refine and improve policy design.
- **Continuous Improvement:** The dynamic nature of cross-cultural diversity and economic landscapes necessitates continuous evaluation and adaptation of tax policies. This iterative process can lead to increasingly effective and inclusive tax systems.

#### Strategic Recommendations

1. **Engage Stakeholders:** Involve a broad range of stakeholders, including minority communities, businesses, and civil society, in the policy design process. This can help ensure that policies are well-informed and broadly supported.
2. **Invest in Data Infrastructure:** Improve data collection and analysis capabilities to capture detailed demographic and economic information. This is crucial for designing effective policies and measuring their impact.
3. **Focus on Education and Awareness:** Educate the public about the benefits of inclusive tax policies and foster a culture of compliance. Clear communication and public awareness campaigns can help mitigate resistance and build support.
4. **Adopt a Holistic Approach:** Integrate tax policies with broader social and economic policies aimed at reducing inequality and promoting inclusion. This can enhance the overall effectiveness of inclusive tax reforms.

5. **Promote International Collaboration:** Engage in international collaboration to share best practices and innovative approaches to inclusive tax policy. Learning from the experiences of other countries can provide valuable insights and drive continuous improvement.

### **Challenges faced by countries in implementing inclusive tax policies.**

#### **Policy Resistance and Political Barriers**

##### **a. Resistance from Interest Groups**

- **Established Interests:** Powerful interest groups and wealthy individuals often resist changes that threaten their financial advantages.
- **Lobbying and Advocacy:** The strong influence of lobbyists can create significant obstacles for the implementation of tax reforms aimed at promoting diversity and inclusion.

##### **b. Political Will and Consensus**

- **Partisan Politics:** In many countries, political polarization makes it difficult to achieve consensus on tax reforms.
- **Short-Term Focus:** Politicians may prioritize short-term gains and electoral success over long-term inclusive policies, leading to a lack of commitment to necessary reforms.

### **2. Administrative Complexities**

#### **a. Implementation Difficulties**

- **Complexity of Tax Systems:** Inclusive tax policies often require sophisticated and complex administrative systems.
- **Capacity Building:** Training tax officials and administrators to manage new, inclusive policies can be a significant challenge, particularly in resource-constrained environments.

#### **b. Compliance and Enforcement**

- **Ensuring Compliance:** Diverse populations may have varying levels of understanding and access to information about new tax policies.
- **Monitoring and Evaluation:** Effective enforcement and regular monitoring of tax policies are crucial but challenging, especially in countries with limited resources and administrative capabilities.

### **3. Economic and Social Constraints**

#### **a. Economic Disparities**

- **Income Inequality:** Deep-rooted economic disparities can hinder the effectiveness of inclusive tax policies. Marginalized groups may not benefit from tax changes if broader structural inequalities are not addressed.
- **Economic Instability:** Countries facing economic instability may find it challenging to implement inclusive tax policies. Economic crises can shift priorities away from long-term inclusivity goals to immediate fiscal concerns.

#### **b. Social Tensions**

- **Public Perception:** Changes in tax policies, especially those perceived as favoring certain groups, can exacerbate social tensions and divisions.
- **Cultural Sensitivities:** Tax policies need to be sensitive to cultural differences. Misunderstanding or ignoring cultural nuances can lead to resistance and lack of acceptance among diverse populations.

### **4. Data and Measurement Issues**

#### **a. Data Availability**

- **Insufficient Data:** Many countries lack comprehensive data on their diverse populations, which is essential for designing effective and inclusive tax policies
- **Data Collection Challenges:** Collecting accurate data on diverse and often marginalized communities can be difficult.
- Issues such as mistrust of authorities and logistical challenges in remote areas can hinder data collection efforts.

## **b. Measurement of Impact**

- **Evaluating Outcomes:** Measuring the impact of inclusive tax policies on cross-cultural diversity and inclusion requires robust metrics and evaluation frameworks.
- **Longitudinal Studies:** Evaluating the long-term effects of inclusive tax policies is complex and resource-intensive, often requiring longitudinal studies that track outcomes over extended periods.

## **Opportunities for future improvements**

### **Leveraging Technology for Inclusive Tax Administration**

#### **a. Digital Transformation**

- **Automation and Efficiency:** Implementing advanced technologies such as artificial intelligence and machine learning can streamline tax administration processes, making them more efficient and less prone to human error.
- **Digital Tax Filing Systems:** Developing user-friendly digital tax filing systems can increase accessibility for diverse populations, ensuring that tax policies are inclusive and reach all segments of society.

#### **b. Data Analytics**

- **Improved Data Collection:** Utilizing big data and analytics can enhance the collection and analysis of demographic and economic data, providing a better understanding of diverse populations and their specific needs.
- **Predictive Analysis:** Advanced analytics can help predict the impact of tax policies on different demographic groups, allowing for more informed and effective policy-making.

## **2. Enhancing Stakeholder Engagement**

#### **a. Inclusive Policy Design**

- **Collaborative Approach:** Engaging a broad range of stakeholders, including minority communities, businesses, and civil society, in the policy design process can ensure that tax policies are well-informed and widely supported.
- **Public Consultations:** Conducting public consultations and participatory decision-making processes can increase transparency and build trust in the tax system among diverse populations.

#### **b. Education and Outreach**

- **Awareness Campaigns:** Implementing targeted awareness campaigns can educate the public about the benefits of inclusive tax policies and encourage compliance.
- **Financial Literacy Programs:** Offering financial literacy programs can empower marginalized communities to better understand and engage with the tax system, promoting inclusivity.

## **3. Promoting Economic Inclusion and Growth**

#### **a. Support for Small and Medium Enterprises (SMEs)**

- **Tax Incentives:** Providing tax incentives for SMEs, particularly those owned by minority and marginalized groups, can promote economic inclusion and stimulate growth.
- **Access to Resources:** Ensuring that SMEs have access to financial resources, training, and support can help them thrive, contributing to a more inclusive economy.

#### **b. Inclusive Economic Policies**

- **Progressive Tax Structures:** Implementing progressive tax structures that reduce the burden on low-income households can promote social equity and economic inclusion.
- **Investment in Public Services:** Using tax revenues to invest in public services such as education, healthcare, and social security can disproportionately benefit marginalized communities and promote overall social well-being.

## **4. Fostering Social Equity and Cohesion**

#### **a. Addressing Inequality**

- **Targeted Tax Relief:** Offering targeted tax relief and credits for low-income and marginalized groups can reduce economic disparities and promote social equity.



- **Redistributive Policies:** Designing tax policies that redistribute wealth more effectively can enhance social cohesion and reduce tensions between different demographic groups.

#### **b. Cultural Sensitivity**

- **Culturally Sensitive Policies:** Developing tax policies that are sensitive to cultural differences can ensure that they are more widely accepted and effective. This includes understanding the specific needs and preferences of diverse communities.
- **Training and Awareness for Tax Officials:** Providing training for tax officials on cultural competence and diversity can improve their interactions with taxpayers from different backgrounds, fostering trust and compliance.

### **5. International Collaboration and Learning**

#### **a. Sharing Best Practices**

- **Global Networks:** Engaging in international networks and forums can facilitate the sharing of best practices and innovative approaches to inclusive tax policy design and implementation.
- **Case Studies and Comparative Analysis:** Conducting comparative studies and learning from the experiences of other countries can provide valuable insights and guide future improvements.

#### **B. Capacity Building**

- **Technical Assistance:** Providing technical assistance and capacity-building support to countries with less developed tax systems can help them implement inclusive tax policies more effectively.
- **International Standards:** Adopting and promoting international standards for inclusive tax policies can drive global progress towards more equitable and inclusive tax systems.

### **Discussion**

The intersection of tax policy and cross-cultural diversity and inclusion (D&I) is a critical area of study in the new millennium. Tax systems are not only mechanisms for revenue generation but also powerful tools for promoting social equity and economic growth. Traditionally, tax systems have often been designed with a focus on revenue generation and economic efficiency. However, the recognition of social equity as a fundamental aspect of governance has led to significant changes in tax policies. In the new millennium, many countries have reformed their tax systems to reflect the principles of diversity and inclusion. These reforms include:

- **Progressive Taxation:** Increasingly progressive income tax structures aimed at reducing income inequality.
- **Corporate Tax Incentives:** Incentives for businesses that implement inclusive practices, such as hiring from diverse backgrounds and promoting workplace equity.
- **Consumption Tax Adjustments:** Reducing VAT on essential goods and services to alleviate the burden on low-income households.

Designing and implementing inclusive tax policies require sophisticated administrative mechanisms. Governments face challenges in developing efficient systems that ensure compliance across diverse populations. Deep-rooted economic disparities and social tensions can hinder the effectiveness of inclusive tax policies. In some cases, changes perceived as favoring certain groups can exacerbate social divisions, making it crucial for policymakers to manage public perception and foster social cohesion. Advancements in technology offer significant opportunities for enhancing tax administration. Digital tax filing systems and data analytics can streamline processes, improve data collection, and provide insights into the needs of diverse populations. These technologies can make tax systems more accessible and effective. Inclusive policy design benefits from the active engagement of a broad range of stakeholders, including minority communities, businesses, and civil society. Public consultations and participatory decision-making processes can increase transparency and build trust in the tax system. Tax policies that support small and medium enterprises (SMEs) owned by minority groups can promote economic inclusion. Providing tax incentives and ensuring access to financial resources can help these businesses thrive, contributing to a more inclusive economy. Implementing progressive tax structures and investing in public services can reduce economic

disparities and promote social equity. Targeted tax relief for low-income and marginalized groups can alleviate economic burdens and improve overall well-being. Engaging in international networks and sharing best practices can drive global progress towards more inclusive tax systems. Learning from the experiences of other countries and adopting international standards for inclusive tax policies can provide valuable insights and guide future improvements.

### Key Findings

1. **Policy Evolution:** There has been a marked shift towards progressive tax policies that aim to address income inequality and support marginalized communities.
2. **Challenges:** Implementing inclusive tax policies faces significant challenges, including resistance from established interest groups, administrative complexities, economic disparities, and social tensions.
3. **Opportunities:** Despite the challenges, there are substantial opportunities to enhance tax inclusivity. Leveraging technology, engaging a broad range of stakeholders, promoting economic inclusion, and fostering social equity are critical strategies.
4. **Case Studies:** Examples from countries like Canada, Sweden, and New Zealand illustrate successful implementations of inclusive tax policies. These countries have demonstrated the benefits of integrating tax policy with broader social and economic goals, resulting in improved economic participation and social cohesion.

### Strategic Recommendations

To build on these findings, the following strategic recommendations are proposed:

1. **Policy Design and Implementation:** Policymakers should design tax policies that explicitly address the needs of diverse populations. This includes progressive tax structures, targeted incentives, and investments in public services that benefit marginalized communities.
2. **Stakeholder Engagement:** Engaging a broad range of stakeholders in the policy design process can ensure that tax policies are well-informed and broadly supported.
3. **Leveraging Technology:** Advanced technologies such as digital tax filing systems and data analytics can improve the efficiency and accessibility of tax administration.
4. **International Collaboration:** Engaging in international networks and sharing best practices can drive global progress towards more inclusive tax systems.

### Summary of Key Findings

- **Progressive Taxation:** Many countries have shifted towards more progressive income tax structures to address income inequality and support marginalized communities.
- **Corporate Tax Incentives:** Tax incentives for businesses that promote diversity and inclusion are increasingly common, encouraging inclusive hiring practices and workplace equity.
- **Consumption Tax Adjustments:** Adjustments to VAT and other consumption taxes have been made to reduce the burden on low-income households, making essential goods and services more affordable.
- **Challenges in Implementing Inclusive Tax Policies**
  - **Resistance from Established Interests:** Powerful interest groups and wealthy individuals often resist changes that threaten their financial advantages, creating significant barriers to reform.
  - **Administrative and Compliance Issues:** Designing and implementing inclusive tax policies require sophisticated administrative mechanisms. Governments face challenges in developing efficient systems and ensuring compliance across diverse populations.
  - **Economic and Social Constraints:** Deep-rooted economic disparities and social tensions can hinder the effectiveness of inclusive tax policies. Managing public perception and fostering social cohesion are critical but challenging.
  - **Leveraging Technology:** Advancements in technology, such as digital tax filing systems and data analytics, offer significant opportunities for improving tax administration and accessibility.

- **Engaging Stakeholders:** Inclusive policy design benefits from the active engagement of a broad range of stakeholders, including minority communities, businesses, and civil society.
- **Promoting Economic Inclusion:** Supporting SMEs owned by minority groups through tax incentives and ensuring access to financial resources can promote economic inclusion and stimulate growth.
- **Enhancing Social Equity:** Implementing progressive tax structures and investing in public services can reduce economic disparities and promote social equity.
- **Canada:** Tax incentives for businesses that adopt inclusive practices contribute to a diverse and equitable economy.
- **Sweden:** Progressive tax structures and robust social welfare programs reduce income inequality and support marginalized communities, highlighting the benefits of integrating tax policy with broader social and economic goals.
- **New Zealand:** Targeted tax relief for low-income households and incentives for businesses that promote workplace diversity have improved economic participation and social cohesion.
- **Policy Design and Implementation:** Policymakers should design tax policies that explicitly address the needs of diverse populations, including progressive tax structures, targeted incentives, and investments in public services.
- **Stakeholder Engagement:** Engaging a broad range of stakeholders in the policy design process can ensure that tax policies are well-informed and broadly supported.
- **Leveraging Technology:** Advanced technologies such as digital tax filing systems and data analytics can improve the efficiency and accessibility of tax administration.
- **International Collaboration:** Engaging in international networks and sharing best practices can drive global progress towards more inclusive tax systems.

#### Suggested areas for further study

- **Longitudinal Studies:** Conduct longitudinal studies to assess the long-term impacts of progressive tax reforms on economic inequality and social mobility.
- **Comparative Analysis:** Compare the effectiveness of progressive tax systems in different countries and cultural contexts to identify best practices and transferable strategies.
- **Incentive Effectiveness:** Investigate the effectiveness of tax incentives for minority-owned SMEs in promoting economic inclusion and growth.
- **Barriers to Access:** Examine the barriers faced by minority-owned enterprises in accessing tax benefits and other financial resources, and develop strategies to overcome these barriers.
- **Digital Inclusion:** Study the role of digital tax filing systems in improving tax compliance and accessibility for diverse populations.
- **Data Analytics:** Explore the potential of big data and analytics in designing more inclusive tax policies and enhancing administrative efficiency.
- **Effect on Low-Income Households:** Analyze the impact of VAT and other consumption tax adjustments on low-income households and marginalized communities.
- **Behavioral Changes:** Investigate how changes in consumption taxes influence consumer behavior and economic activity across different demographic groups.
- **Participatory Approaches:** Evaluate the effectiveness of participatory decision-making processes in designing inclusive tax policies.
- **Public Perception:** Study public perception of tax reforms aimed at promoting diversity and inclusion, and develop strategies to improve public awareness and acceptance.
- **Cultural Differences:** Examine how cultural differences affect the perception and effectiveness of tax policies, and identify culturally sensitive approaches to tax policy design.
- **Training Programs:** Investigate the impact of cultural competence training programs for tax officials on taxpayer interactions and compliance rates.

- **Wealth Redistribution:** Study the effectiveness of various tax-based wealth redistribution mechanisms in promoting social equity and reducing economic disparities.
- **Public Service Investments:** Analyze the impact of tax revenue investments in public services (e.g., education, healthcare) on marginalized communities.
- **Global Case Studies:** Conduct in-depth case studies of countries with successful inclusive tax policies to identify best practices and lessons learned.
- **Policy Transferability:** Explore the transferability of successful tax policies across different cultural and economic contexts, and develop guidelines for international policy adaptation.
- **Innovative Compliance Methods:** Investigate innovative methods for improving tax compliance among diverse populations, including the use of technology and community-based approaches.
- **Enforcement Challenges:** Examine the challenges in enforcing inclusive tax policies and develop strategies to address these issues effectively.
- **Community Impact:** Study the impact of inclusive tax policies on social cohesion and community well-being, particularly in multicultural societies.
- **Conflict Resolution:** Investigate how tax policies can be designed to mitigate social tensions and conflicts arising from economic disparities.

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# Exploring the Spectrum of the Purple Economy

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## ABSTRACT

In the past, care work—which is majorly done by one person, usually a woman—in a household has received little recognition and little financial support. The existing care work economy which plays a critical role in sustaining societies by providing essential services related to healthcare, education, childcare, and eldercare. However, despite its foundational importance, care services face numerous challenges that extend beyond its social significance. This paper aims to provide a detailed exploration of the care work economy, shedding light on its inherent challenges. The analysis will look into the concept through a feminist lens through the framework of purple economy and its evolution which will help understand the gender dynamics in this arena.

## BACKGROUND

The purple economy recognizes the intrinsic worth of caregiving services in an effort to make up for this omission. This covers the official and unofficial care plans that support people as individuals, families, and communities. A purple economy framework for care work places a strong emphasis on developing laws and procedures that guarantee caregivers receive just recompense, social recognition, and support in addition to acknowledging the financial worth of their work. This strategy promotes a more inclusive society and is consistent with the purple economy's larger philosophy. It seeks to solve the numerous interconnected and intersectional injustices brought about by the disproportionate reliance on women's unpaid and underpaid labor as well as underinvestment in the care sector.

To explore further, one must look at the challenges in recognition that the care economy functions with, one of the primary challenges in the care work economy is the lack of recognition for the value it brings to society. Many care occupations, such as domestic work or caregiving, are often overlooked and considered as unskilled labor. This lack of recognition not only diminishes the status of care workers but also contributes to systemic issues like inadequate compensation and limited career advancement opportunities. Care work is frequently associated with low wages, especially when performed by women. The undervaluation of care work in economic terms has led to wage disparities that disproportionately affect women and exacerbate gender inequalities. This challenge is particularly evident in occupations such as home healthcare, where workers may be undercompensated for their vital contributions to public health.

The care work economy is heavily gendered, with women constituting a significant majority of care workers. This gendered nature of care work not only contributes to wage gaps but also reinforces societal expectations regarding traditional gender roles. Addressing these dynamics requires a comprehensive approach that challenges stereotypes and promotes the equal recognition of men and women in care occupations. Care work often comes with irregular hours, part-time employment, and limited access to benefits. This instability in working conditions can adversely affect the well-being of care workers and compromise the quality of care provided. The lack of job security and benefits further contribute to turnover rates and negatively impact the overall sustainability of the care work economy.

## CONCEPTUAL FRAMEWORK

If we look around and observe, the society runs on care work yet not valued, regulated or sufficiently recognized. Hence to put this forward, feminist economist **Professor İpek İlkkaracan** has coined the term **Purple Economy** in her work “The Purple Economy: A Call for a New Economic Order beyond the Green (İlkkaracan, 2013)”. She created an economic structure that acknowledges the importance of caregivers/health workers in all parts of life. It also acknowledges the challenges women experience as a result of the stereotypical weight of unpaid care imposed by society at large, that include the employment gap, gender wage gap, and occupational segregation. She states four major pillars on which purple economy stands: -

- A universal infrastructure of social care services
- Regulation of the labour market for work-life balance:
- Distinct measures aimed at reducing the unpaid work burden of rural households:

- An alternative macroeconomic policy framework

Professor İlkkaracan refers to the current absence of provisions and services for those who provide care as "the care crisis." This has resulted in increased and mostly unregulated international migration of domestic workers to take on these care obligations, resulting in multifaceted inequities and many sorts of human rights violations. The four-pillar method may help to lessen domestic workers' reliance on overseas migration, as well as the associated human rights violations.

**Sylvia Walby** in her work (Walby, 2007) *Gendering the Knowledge Economy* states that, the **knowledge economy** is characterized by a shift away from traditional industrial production toward the production and dissemination of knowledge and information. This shift has created new opportunities for highly skilled workers, but it has also created new forms of inequality and exclusion. Walby argues that the gendered nature of the knowledge economy is evident in several ways. First, women are underrepresented in high-skilled, high-paying jobs in the knowledge sector which often relegates women to low-paid, low-skilled jobs in the service sector. Because of which the knowledge economy has created new forms of work that are often characterized by precarious employment, low pay, and limited benefits. Women are more likely than men to be employed in these precarious jobs, which often provide little job security or opportunity for advancement.

Furthermore, Walby has called for policies and programs that promote gender equality in the knowledge economy. This includes policies that promote women's access to education and training in high-skilled fields, as well as policies that promote work-life balance and the *recognition of caregiving as valuable work*. By addressing these issues, she suggests that we can create a more equitable and sustainable knowledge economy that benefits all members of society, regardless of gender.

#### **WHY THE PURPLE ECONOMY?**

The purple economy initially came as a response for the crisis of care and the challenges around it. The academics believed, addressing the problem is of utmost importance and then comes the seeking of solution. Also, the concept of green economy i.e. The key features of a green economy are minimal carbon, resource efficiency, and social inclusion. Growth in employment and income in a green economy is fueled by such economic endeavors that permit lower carbon emissions and pollution, improved energy and resource conservation, and the preservation of ecosystem services and biodiversity. But over the years economists realized a need for a more inclusive approach that incorporates all genders and work types. Hence, with the decades of feminist research and recognizing the unequal gender allocation of unpaid work called for such a framework.

The color purple has its unique history, the color has been symbolic since decades and associated with women since the early 1900s, when it was adopted as a symbol of the National Women's Party in America, who campaigned for voting rights. It is associated with unity and loyalty. It also became popular through the well-known feminist novel *The Color Purple* (1982) written by Alice Walker which talks about domestic abuse and the patriarchal dynamics in the family setup which showcases power relations.

**CREATES SUSTAINABLE DEVELOPMENT:** The integration of the purple economy principles within the context of sustainable development presents a transformative approach that aligns economic growth with cultural vitality and environmental responsibility. As per reports *investments in the care economy could be a driver to advance a green transition by creating jobs in sectors with low carbon emissions. ILO estimate, for example, that investments in the care economy could create a total of 475 million jobs by 2030, that is 117 million additional new jobs over and above the status quo scenario* (Network, 2023). This shows how by combining economic success with cultural enrichment and environmental responsibility, the purple economy may be a tremendous force in leading society toward a more sustainable and resilient future.

**MACROECONOMIC POLICIES:** This new economy suggests on focusing certain framework policies which will help sustain the larger economy through creating job aids, developing well-equipped infrastructure for social services, regular allocation of resources and funds, a special committee with specialized and trained members for a smooth functioning of all the provisions. Certain ways to implement this could be:

- to facilitate collaborations between the public and private sectors to address care needs. Public-private partnerships can foster innovation, increase resource mobilization, and improve the accessibility and affordability of care services.
- Provide tax incentives or subsidies to care providers, both individual and institutional, to encourage the growth of the care sector. This could involve tax breaks for organizations offering quality care services or subsidies for families accessing care services.

- Develop policies that address gender disparities within the care sector. This may include implementing measures to ensure equal pay for equal work, promoting gender diversity in leadership roles, and combating discrimination within the workplace.
- Support and promote community-based care initiatives that empower local communities to address their specific care needs. This decentralized approach can enhance the responsiveness of care services and strengthen social cohesion.

### **THE NEED FOR DE-FEMINIZATION OF CARE WORK**

Women have always been a part of the workforce but were never incorporated in the organized/paid labour workforce. Even though in today's financialized capitalism, in which many women have made their way into the workforce, reproductive activities like as child care, senior care, and house cleaning are largely managed through paid work and are constantly commodified. These developments are essentially a response to the needs created by women's growing participation in the labor market, rather than a solution to feminist claims. However, these advancements did not modify the gender division of labour: women comprise a large proportion of the workforce devoted to care labor, which is, in turn, less well remunerated which is why a redressal of care work is the need of the hour. Which is why, these challenges require a nuanced examination of how the different dimensions of inequality intersect and compound, often highlighting the very troubled nature of their work and the need to 'de-feminize' the concept of care giving. The approach of de-feminization aligns with the broader ethos of the purple economy, fostering a more inclusive and compassionate economic model that prioritizes the well-being of individuals and communities, acknowledging that care work is not just a woman centric job but a vital economic force driving sustainable and holistic development. It will contribute to a more diversified and resilient economy by allowing for the full participation of both men and women in all sectors. This inclusivity supports economic growth and helps in the creation of a workforce that is better equipped to meet the evolving needs of society.

### **CONCLUSION**

In conclusion, the imperative for a 'purple economy' within the realm of care work and the urgent need for the defeminization of the care economy are inter linked, addressing critical facets of societal well-being and economic sustainability. The exploration of the 'purple economy' in the context of care work has revealed its transformative potential, emphasizing the convergence of creativity, culture, and innovation in fostering a more inclusive and sustainable care sector.

The call for defeminization within the care economy is not merely a matter of rectifying gender imbalances but an essential step towards recognizing the inherent value of care work. The disproportionate representation of women in caregiving roles has perpetuated systemic issues such as unequal pay and undervaluation of essential services. As we emphasize the 'purple economy' within care work, it becomes clear that dismantling gender stereotypes and acknowledging the creativity embedded in caregiving are integral to building a more equitable and empowered workforce.

Moreover, the 'purple economy' paradigm encourages a holistic re-evaluation of caregiving, appreciating it not only as an economic necessity but as a culturally rich and creative endeavor. The recognition of caregiving as a form of creative expression opens avenues for innovative approaches, diverse perspectives, and enhanced quality of care. This shift not only benefits care workers but also contributes to a more compassionate and responsive caregiving environment. In the pursuit of a 'purple economy' for care work and the defeminization of the care sector, policymakers, stakeholders, and society at large must collaborate to implement tangible changes. This involves adopting inclusive policies, addressing gender biases, and fostering environments that celebrate the creativity embedded in care provision. Through these concerted efforts, we can aspire to a future where the care economy is not only economically robust but also culturally vibrant and socially just, reflecting the diverse and indispensable contributions of caregivers in shaping a flourishing society.

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# Millets for Sustainable Agriculture and Nutritional Security

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## **Abstract –**

Increasing population creates a pressure to meet the quality food, and presents a challenge to explore the feasible options to get the potential food sources to meet the increasing food demand. Underutilized crops like millet are the prominent options to meet the food demand as well as to reduce malnutrition. Improved processing and utilization techniques will give out more value-added products of wide acceptance in rural as well as urban areas. Thus, it may be important food crop worldwide with a markable impact on economy as well as health. Millets have variety of desired characteristic such as drought and pest resistance, rich in nutrients and minerals helps in abolishing malnutrition, potential prebiotic and probiotics which have several health advantages etc. It must be considered as potential food to meet the future demand in terms of quality as well as quantity.

## **Introduction**

Millets (minor millets) comprises of different small seeded millets foxtail millet, finger millet, kodo millet, proso millet, barnyard millet and little millet, etc. All of these millets share small proportions of cultivable land worldwide and grown for food and forage purposes. Small millets have numerous advantages in production as they require less water, short-period crop, resistant to environmental stress and drought. Due to these benefits millets may play crucial role in agriculture. In semiarid regions, it is difficult to grow most of the crops, but millets can easily survive in such harsh conditions. They are resilient towards different climatic conditions as well as they are less affected by various pests and diseases. Millets are boon for small scale agriculture due to their short growing period of 60-70 days. Hence, millet farming can be done with little effort, time and resource, hence becoming beneficial crops which can be grown in a harsh climatic and environmental conditions.

## **Nutritional Composition of Millets**

Millets have good nutritional composition/ quality as compared to common food grains such as rice and wheat. Millets, especially ragi (finger millet) is considerably good source of micronutrients and minerals. Among cereals richest source of calcium is finger millet (350 mg/ 100 gm) and it contains iron also. It also contains significant amount of Phosphorus, Potassium, Magnesium, Sodium, Manganese, Molybdenum and Zinc. Apart from minerals, ragi (finger millet) is also good source of essential amino acid like lysine and methionine, these amino acids are necessary for human nutrition. In addition, it also contains essential fatty acid such as linoleic acid (18:2) and  $\alpha$ -linolenic acid (18:3) which facilitates development of central nervous system. It constitutes both water soluble as well as liposoluble vitamins (tocopherol). Carbohydrates and dietary fibres are also high in millets.

## **Flavonoids Compound of Millets for Nutraceutical's Development**

Phenolics and flavonoids are the diverse group of secondary metabolites of plant which play significant role as it imparts colour and defence from other herbivores animals. It exhibits antioxidant properties and can scavenge free radicals which are generated during metabolic reaction. Millets, especially ragi (finger millet) is a good source of phenolic and flavonoid compound. Polyphenols has the capacity of binding free radicals, chelating metal catalyst, helps in activating antioxidant enzymes, removing  $\alpha$ -tocopherol radicals and prevents damage of biomolecules and membrane. Millets are good source of phenolics compounds such as caffeic acid, gallic acid, protocatechuic acid, polymeric tannins, vanillic acid, gentisic acid, syringic acid, para-coumaric acid, ferulic acid, 5-n-alkylresorcinols and tran-cinnamic acid. The flavonoids commonly present in millets are quercetin, catechin, luteolin, apigenin, orientin, isoorientin, daidzein, vitexin, myricetin, sponarin, isovitexin, violanthin, tricinandlucenin-1. These varieties of compounds possess potential nutraceuticals value. In recent years, the compound isolated from millets and its crude extracts have gained a huge interest



in nutraceuticals applications as functional food. Millet grains have various secondary metabolites and, these secondary metabolites have various biological properties and they also exhibit antibacterial and antifungal activities. Seed coat of millet grains contains higher amount of phenolic and flavonoids compounds which have tremendous health advantages such as protection from cancer, neuro-degenerative diseases and cardiovascular problems. Phenolic extract from finger millets are effective inhibitor of  $\alpha$ -glucosidase and pancreatic amylase which lowers blood glucose level therefore it is beneficial for diabetic patients.

#### **Processing and Utilization**

Several processed forms/ products of millets can be developed by utilizing different processing techniques such as malting, milling, popping, puffing, debraning, flaking etc. These processing technologies provide a way for development of millet based value added products.

#### **Reason for Underutilization of Millets**

Share of millets in the food basket is low and the main underlying barriers limiting the production and consumption of millets are lack of proper post-harvest processing technologies, competition from other commonly used crops, changes in preference patterns in consumption, lack of marketing and absence of public or private funded promotion, awareness etc.

#### **Conclusion**

The growing demands for healthier food, and increased public awareness are the major factors that will promote millets cultivation in coming years. Millets are rich in different types of bioactive compounds as well as essential minerals, amino acids and vitamins having diverse health benefits. Innovative processing technologies will be helpful to promote its utilization which will opens new market for farmers to improve their income and help to sustain the agriculture and its growth.

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# At the Intersection of Growth and Cooperation: India's Role and Stake in the G20 Summit 2023

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## **Abstract:**

The G20 Summit 2023, hosted in New Delhi, India, unfolded as a monumental platform accentuating India's pivotal role at the nexus of global growth and cooperation. This paper scrutinizes India's reciprocal relationship with the G20, emphasizing its growing significance in fostering collaborative efforts to address pressing global challenges. Through a meticulous analysis of key decisions, challenges negotiated, and prospective pathways unveiled during the 2023 summit, this discourse underscores the intertwined destinies of India and the G20. The narrative accentuates how India, positioned at the crossroads of growth and cooperative endeavors, is both a benefactor and beneficiary of the G20's collective resolve to navigate the intricate terrain of global issues. Through the lens of the 2023 summit, the paper explores the evolving dynamics of India's engagement with the G20, heralding a new epoch of collaborative vigor aimed at sustainable growth and global stability.

**Keywords:** G20 Summit 2023, Indian Economy, Economic Growth and Development, Regional Cooperation.

## **Introduction:**

The Group of Twenty (G20), a premier forum for international economic cooperation, encapsulates the world's major economies, both developed and developing. Established in 1999, in the aftermath of the financial crises in the late 1990s, the G20 has evolved into a significant platform for global dialogue and decision-making on predominant international economic issues. The consortium aims to promote global financial stability, sustainable development, and enhanced international cooperation.

The 2023 G20 Summit, hosted in New Delhi, India, marked a notable episode in the evolving narrative of global economic cooperation. The summit not only underscored India's growing stature on the global stage but also reflected the nation's potential to contribute significantly to the G20's objectives.

The title "At the Intersection of Growth and Cooperation: India's Role and Stake in the G20 Summit 2023" encapsulates the essence of India's position and engagement within the G20 framework. Through the lens of the 2023 summit, this paper explores the reciprocal significance of the G20 for India and India for the G20, delving into the key decisions made during the summit, the challenges addressed, and the prospective avenues for future global collaboration.

India, with its burgeoning economy, demographic dividend, and strategic geopolitical location, holds a crucial position in the G20's agenda towards fostering global economic growth and stability. Its role in the G20 is not just as a participant but as a significant player with the ability to influence global economic and policy landscapes. The 2023 summit provided a conducive platform for India to articulate its viewpoints, align its national interests with global objectives, and foster collaborative relationships with other major economies.

As the global economic paradigm continues to shift, with emerging economies playing a more central role, the G20 summit in New Delhi accentuated India's pivotal role in navigating the complex landscape of global economic, social, and political challenges. The discussions and decisions taken during the summit echoed the broader objective of achieving sustainable growth and enhanced cooperation among the world's major economies. Through a detailed exploration of the 2023 summit, this paper aims to provide insights into India's evolving relationship with the G20 and the implications thereof for both India and the global community.

### **History and Important Milestones:**

The inception of the Group of Twenty (G20) traces back to 1999, following the financial tumult of the late 1990s. Initially conceived as a forum for Finance Ministers and Central Bank Governors from major developed and emerging economies, the G20 aimed to discuss and promote international financial stability.

#### **1. Early Years (1999-2008):**

- The G20 was primarily focused on deliberating global economic issues and financial reforms.
- Its agenda gradually expanded to include discussions on a broader range of global issues affecting the global economy.

#### **2. Global Financial Crisis and Leaders' Summit (2008):**

- The global financial crisis of 2008 marked a significant milestone for the G20 as it transitioned to a Leaders' level forum.
- The first G20 Leaders' Summit was convened in Washington D.C. in November 2008, where leaders committed to a coordinated response to the crisis and reforming the international financial architecture.

#### **3. Subsequent Summits:**

- Successive summits have since been held annually, evolving the G20's agenda to encompass a broader array of global issues including sustainable development, trade and investment, innovation, employment, digitalization, and healthcare.

#### **4. G20 Summit 2020:**

- The 2020 summit, hosted virtually by Saudi Arabia due to the COVID-19 pandemic, focused on addressing the global health crisis and supporting a robust economic recovery.

#### **5. G20 Summit 2021:**

- Hosted by Italy, the 2021 summit delved into issues of global health governance, climate change, and economic recovery, among others.

#### **6. G20 Summit 2023:**

- The 2023 summit marked a notable milestone as it was the first G20 summit hosted by India, reflecting its rising stature on the global stage.
- The summit focused on several global challenges including the Ukraine conflict, climate change, and global infrastructure development, underscoring India's central role in fostering international cooperation.

#### **7. Expansion of Membership:**

- The 2023 summit also witnessed the formal admission of the African Union into the G20, reflecting the group's evolving composition to better represent global economic dynamics.

These milestones highlight the G20's evolution from a forum focused on financial stability to a broader platform for discussing and addressing myriad global challenges. The 2023 summit, in particular, underscores the increasing significance of emerging economies like India in shaping the global agenda, and the expanding scope of issues tackled by the G20. Through these summits, the G20 continues to strive towards fostering global cooperation and sustainable growth in a rapidly changing global economic landscape.

### **Members:**

The G20, or Group of Twenty, is composed of 19 individual countries and the European Union. Here are the member countries:

Argentina, Australia, Brazil, Canada, China, France, Germany, India, Indonesia, Italy, Japan, Mexico, Russia, Saudi Arabia, South Africa, South Korea, Turkey, United Kingdom, United States. Additionally, the European Union is represented in the G20, bringing the total number of member entities to 20.

In 2023, during the G20 Summit held in India, the African Union was also formally admitted as a member to the G20, aligning it with the European Union's status and making it a unique addition to the traditional list of G20 members.

**Key Decisions made in 2023:**

The key decisions made during the G20 Summit 2023 held in New Delhi, India, were reflective of the international community's commitment to addressing pressing global challenges. Here are some of the significant decisions from the summit:

**1. Resolution on Ukraine Conflict:**

- The G20 leaders managed to overcome deep divisions regarding the war in Ukraine to agree on a consensus document, emphasizing the principle that territories cannot be forcibly seized. This decision was seen as a way to move forward on global issues despite geopolitical tensions.

**2. African Union Membership:**

- The African Union was formally admitted as a permanent member of the G20, aligning it on par with the European Union. This move aimed to make the grouping more representative and provide a greater voice to the Global South within the G20.

**3. US, Saudi Arabia, and India Transportation Corridor:**

- Leaders from the United States, Saudi Arabia, and India announced plans to establish rail and port links between the Middle East and South Asia, extending eventually to Europe. This initiative aimed to provide an alternative to China's Belt and Road global infrastructure push, although details regarding financing and timelines were not provided.

**4. Climate Change Measures:**

- The G20 leaders agreed to pursue the goal of tripling global renewable energy capacity by 2030 and acknowledged the need to phase down unabated coal power. However, they stopped short of setting major climate goals or providing a clear plan to achieve these targets.

**5. Digitalization and Innovation:**

- The leaders discussed the importance of digitalization and innovation in driving economic growth and solving global challenges. Although specific decisions might not have been disclosed, the topic's inclusion underscores the G20's focus on fostering technological advancement.

**6. Global Health:**

- The summit also touched on global health issues, likely continuing discussions from previous summits on pandemic response and preparedness, although the exact decisions or agreements on this topic from the 2023 summit have not been detailed.

**7. Financial Inclusion and Development:**

- There might have been discussions around financial inclusion and development, aiming to address global economic disparities and promote sustainable development, though specific decisions on this front have not been disclosed.

**8. Engagement with Other International Bodies:**

- The G20 likely engaged with other international organizations and forums to ensure coordinated efforts in addressing global challenges.

**9. Agriculture:**

- Food Security and Nutrition Commitment at the G20 Agriculture Ministers assembled in Hyderabad, India, in June 2023, reiterating their commitment to ensuring food security and nutrition for all. They emphasized the development of inclusive, resilient, and sustainable agriculture and food systems to achieve these goals.

**10. Women Empowerment:**

- The summit underscored the importance of women empowerment and gender equality, emphasizing actions to promote gender inclusivity as a part of the broader framework to achieve Sustainable Development Goals (SDGs). The summit agenda focused on enhancing women's economic and

social empowerment, bridging the gender digital divide, and driving gender-inclusive climate action. Additionally, the crucial roles of women, particularly in rural agricultural settings and as significant contributors to climate action, were acknowledged. These discussions and commitments reflect the collective resolve of the G20 nations to address gender disparities and harness the potential of women in contributing towards global economic, social, and environmental sustainability.

These decisions reflected the G20's ongoing efforts to address global challenges and foster international cooperation, with the host nation, India, playing a pivotal role in facilitating dialogue and consensus among the member nations on these crucial issues.

**Conclusion:**

The G20 2023 Summit held in New Delhi was a testament to the evolving dynamics of global cooperation, with India playing a central role. The discussions and decisions during the summit reflected a concerted effort among the world's major economies to address pressing challenges such as geopolitical tensions, climate change, and economic disparities. The inclusion of the African Union as a permanent member of the G20 and the initiative to develop a transportation corridor involving the US, Saudi Arabia, and India demonstrated a collective resolve to foster inclusive growth and global stability. Moreover, the summit highlighted the critical importance of gender equality and women's empowerment, as well as sustainable agricultural practices, aligning with the broader global sustainable development goals.

The challenges and key takeaways from the summit underscore the G20's role as a crucial forum for global economic dialogue and cooperation. The 2023 summit strengthened India's diplomatic and economic standing, emphasizing the essential contributions of emerging economies in shaping the global agenda. It set a positive precedent for future G20 deliberations, emphasizing the importance of collaborative efforts in navigating the complex terrain of global issues.

This summit marked a significant stride towards fostering a more cooperative and inclusive global community, underlining the critical role of collective action in promoting global stability and sustainable development. Through continued engagement and collaborative efforts, the G20 nations have the potential to navigate the challenges ahead and work towards a balanced and equitable global economic order.

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# The Study of Impact of 1991 Reforms on Structural Change of Indian GDP

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## **Abstract :**

Since 1991 India's GDP has increased fourfold. The GDP growth rate in the last ten years has reached to 7.1% after increasing to 5.5% in the 1990s also GDP grew per capita by 5.5% annually. During 1970 - 80 yearly average growth rate was 4.4%. The GDP has increased by 8.45% in 2022 to \$3 trillion. The GDP of India is predicted to grow to \$6 trillion by the end of the 2030. Over the same time span, the nation's foreign exchange reserves climbed from \$ 5.85 billion to \$ 646 billion. India has developed significantly in the last many years. Nonetheless, a downturn in the economy over the past several years has been observed. However, India's long-term economic growth is healthy, diverse and stable. Service sector have had the fastest growth, followed by industry but agriculture has seen slower growth in India.

**Key words :** GDP, primary, secondary and tertiary sector, employment.

**1. Introduction :** From independence India's long-term economic development has increased consistently. Growth has accelerated GDP and GDP per capita. The consistent acceleration of development distinguishes India from some of the biggest growing countries in the world. This is partially because of growth in agriculture, industry and services sectors and partly because the economy is shifting its focus to the services sector. The notable rise in GDP growth stability after 1991 is especially intriguing. After liberalisation, growth has not only picked up speed but also maintain stability. The country's ability to recover from the effects of two significant policy events, demonetization and the introduction of the Goods and Services Tax (GST) shown the endurance of India's development process in recent years.

## **2. Research Methodology :**

### **2.1. Objectives :**

- i. To study the change in GDP of India from 1991.
- ii. To identify the impact of new economic reforms on GDP.

### **2.2. Hypothesis :**

- i. 1991 reforms help service sector to contribute more in national GDP.

### **2.3. Data collection :**

Data is collected from secondary sources. It includes Economic surveys of government of India, reports of RBI, Reports of NSSO, World bank reports, various research articles, newspapers etc.

## **3. Analysis :**

Over the time, exports and investments have made up a larger portion of India's growth. Productivity increases, in terms of both labour and total factor productivity, which is linked to growth. Growth has generally been robust to both internal and external shocks. India's healthy economic growth may be linked to its geographically varied economy and varied production structure that is not dependent on a limited number of commodities or natural resources. Another reason is that India has a wide variety of trading partners and a diversified trade basket, indicating that any fluctuations in the world would not have a significant effect on India.

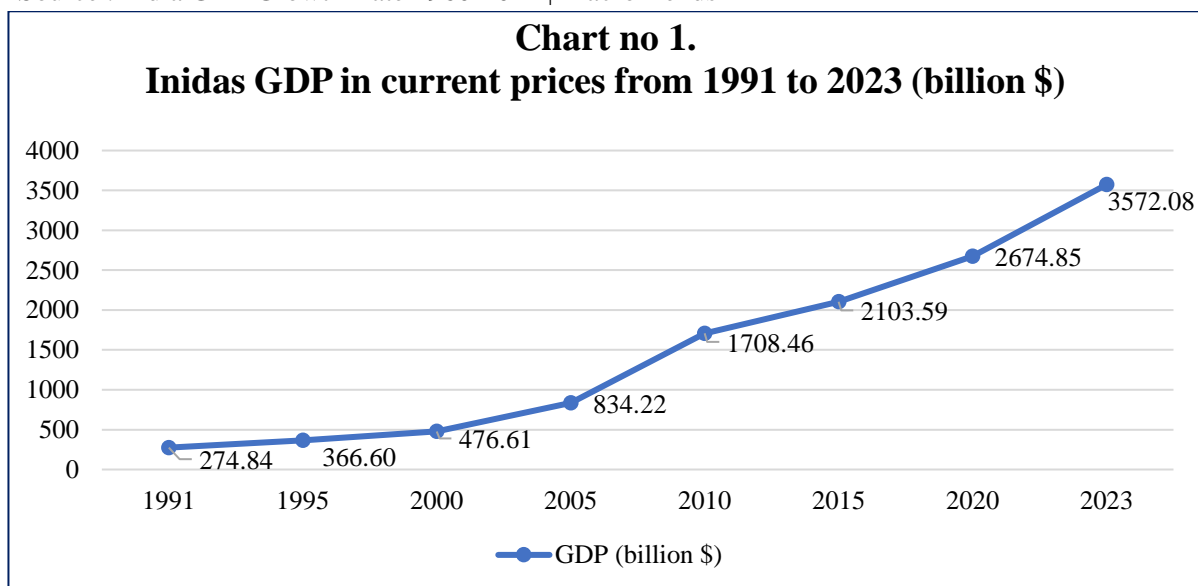
### **3.1. GDP growth rate of India :**

Even with the growth rate recovering a successful structural reform plan is necessary to consistently achieve GDP growth rates of 8% or more. There have been six high growth periods during the past 50 years, occurring roughly once every ten years. Some of these situations had high growth because of exceptionally strong agricultural output after poor development in prior years, while others had high growth because of an unsustainable budget deficit or another macroeconomic strategy.

**Table No. 1.**  
**India's GDP value, growth rate and annual change**

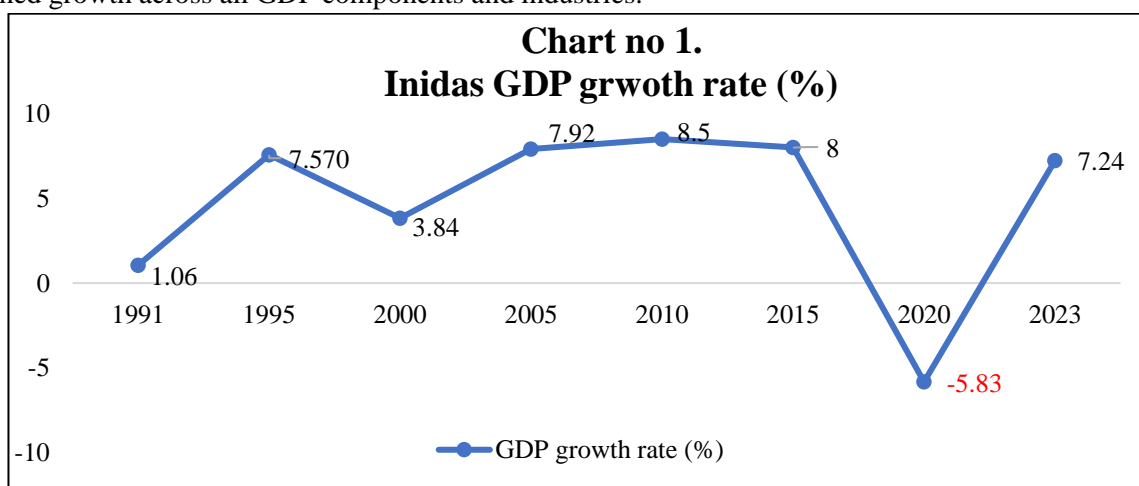
Year	GDP (billion \$)	GDP growth rate (%)	Annual Change (%)
1991	274.84	1.06	-4.80
1995	366.60	7.57	0.92
2000	476.61	3.84	-5.0
2005	834.22	7.92	0
2010	1708.46	8.50	0.64
2015	2103.59	8.00	0.59
2020	2674.85	-5.83	-9.70
2023	3572.08	7.24	-1.81

Source : India GDP Growth Rate 1960-2024 | MacroTrends



Source : India - Gross domestic product (GDP) growth rate 2029, Statista.

Assistance from the global economy in addition to contributions from all domestic sectors will be necessary to maintain a growth rate greater than the average growth rate of 7 % and attain a growth rate of 8 % or higher. The five-year period from 2004 to 2008 is the only long-lasting period of growth that maintained growth rates above 8 %. This era was helped by significant reforms implemented in the 1990s and early 2000s as well as by the unusually strong global economy and easy global liquidity which resulted in high and sustained growth across all GDP components and industries.



Source : India GDP Growth Rate 1960-2024 | MacroTrends

The Indian economy has been on a relatively fast growth path since the 1980s, when it diverged from path of sluggish expansion. To achieve desired GDP growth rate coordinated reform effort that succeeds in reversing the slowdown in investment, loan availability and exports must be made in order to retain the reform's pace and expand its breadth. Achieving an 8% growth rate or higher will also require macroeconomic stability, accurate solution to banking sector problems, realising the anticipated growth and fiscal dividend from the GST and resuming the unfinished structural reform agenda etc.

### 3.2. GDP and Structural Change in India :

There has been a significant structural change in tandem with rise in GDP and per capita income, particularly with regard to the sectoral structure of GDP. Following table 2 shows the GDP's structural formation from 1991 to 2023. The core sector agriculture has experienced a significant decline from 32.2% in 1991 to 14.45% in 2023. The secondary sector's contribution varies from 27.2 to 30.82% for the same period. However, the tertiary sector in India is growing far more quickly than the industrial sector. The percentage share of industry and services rose from 27.2 to 30.82 % and 40.6 to 54.73% respectively.

The paradox is that, although the majority of industrialised nations had an industrialization period before entering the era of dominance of services in their economies, whereas India's industry did not see a comparable level of growth and entered the service sector domination straight away.

**Table. No. 2.**

**Percentage Shares of Sectors in GDP of India**

Year	Primary	Secondary	Tertiary
1991	32.2	27.2	40.6
2000	24.68	25.01	50.31
2005	20.90	25.54	53.56
2010	16.9	26.0	57.1
2023	14.45	30.82	54.73

Source : Ministry of Statistics and Programme Implementation (12,13), 06 Apr 2024

Indian economy reduces its dependency on the agricultural sector after 1991 because of the country's promotion and growth of industrialization and service sector. The agricultural sector's contribution is declining year on year while the service sector's contribution is increasing year on year. It appears that the service sector is gaining share from the agricultural sector and the agricultural sector is losing its share to the service sector. The contribution from the industry sector is somewhat stabilised.

India's largest industry is the service sector, which would generate 96.54 lakh crore in gross value added in 2020–21 at current prices. Nearly 54.73 % of India's GVA now comes from the service sector. It is followed by the industry sector, which contributes 30.82 % and the agriculture sector contributes to 14.45%. A set of policies has been established by the government to foster an industry friendly atmosphere and enhance the infrastructural network. The government's Made in India programme concentrates on building infrastructure, streamlining procedures, creating jobs, developing skills and encouraging innovation in a few chosen industrial areas. The goal of the Startup India project is to create a robust environment that supports innovation and businesses, promotes economic expansion and creates job opportunities.

### 3.3. Relative Sectoral Shares of GDP and Employment :

There are concerns about whether growth driven by services can be maintained with a lean manufacturing sector. On the other hand, given the innovation infused by ICT that also affects the manufacturing sector, it is suggested that the manufacturing sector's traditional role as a vehicle of incorporating dynamism is now assumed by the services sector, which includes ICT. However, the lack of a proportionate shift in the share of employment along with the shifts in the share of GDP is a cause for concern.



Table 3 revealed that the workforce and GDP shares by sector are almost equal, suggesting that high productivity levels are distributed evenly throughout the economy. Although the agricultural sector's contribution to GDP has drastically decreased, it still accounts for a relatively large portion of the workforce in India. This suggests that the agriculture industry has low income and low production. On the other hand, the GDP's "services" sector has grown significantly while the employment share has increased just slightly. In the case of the Indian economy, the structural transformation appears to be taking its own course, unlike the developed nations, causing structural distortions since the high productivity and high income levels of the service sector increase inter-sectoral income inequality.

There is not a corresponding increase in employment to match India's faster GDP growth. Rao (1979), Bhattacharya and Mitra (1997) and Dev (2008) have highlighted this imbalance. Since 1991 there has been some increasing movement in the structural transformation of GDP and share of employment.

**Table no. 3.**  
**Sectoral Share in Total Employment (%)**

Year	Primary	Secondary	Tertiary
1991	60.27	16.22	23.50
2000	60.8	17.1	22.1
2005	56.50	18.70	24.79
2010	51.76	21.93	26.30
2015	44.27	24.98	30.75
2020	44.68	23.7	31.62
2023	42.68	26.12	31.02

Source: CSO Data on GDP (Retrieved from <https://data.gov.in>)

India's employment to working-age population ratio was around 58.30% for the entire population in 1991 (81.40% for men and 33.60% for women). Even though India's GDP has been expanding at a 6.85% annual pace since 1992, the ratio of employment to working-age population has not improved throughout that time. In 2016, the employment to working age population ratio in India was around 51.90% for the whole population (76.40% for men and 25.80% for women). One of the primary cause of India's falling employment rate is the country's rapid population expansion.

Table no. 3 shows that the working population in India is primarily employed in the agriculture sector, which contributed more than 42.68 % to total employment and only 14.45% to the GDP. From 1992 the agriculture sector's share of total employment decreased by 17.6%, with an average annual declining rate of 0.703 %. From 1999 onward, the agriculture sector's share of total employment has consistently declined in every year except 2013. From 1992 the industrial sector's share of total employment climbed by 8.90%. Whereas from 1992 the service sector's share of all employment increased by 8.80%, with an average annual decline rate of 0.352%. The service sector's share of overall employment has climbed every year since 1991. This resulted in the realisation that the industry and service sectors acquired an equal share of the jobs.

#### 4. Conclusion :

Based on the study it can be concluded that the Indian economy did well after 1991 and it grew rapidly. The Indian economy saw some fluctuations at national and international level but it grew at an average yearly rate of 6.85%. India's GDP is increasing at a significantly faster rate than that of other emerging nations, notwithstanding the country's small part of the global GDP. The Indian economy is always evolving in terms of its structure. While industry's proportion of the GDP has stayed constant, the agriculture sector's dominance is shifting to the service sector. The rapid expansion of the service sector has not been accompanied by an equal number of employment opportunities. In contrast, the growth in the industrial sector significantly creates employment opportunities in the short and long run.

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# Culture: A Key to Achieve Sustainable Development Goals (Sdgs)

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## **Abstract:**

Agenda 2030 represents the most extensive and ambitious development plan ever conceived for the world. Culture as a mediator or driver of sustainable development has attracted growing attention in recent decades. Culture plays a pivotal role in shaping societal values, behaviors, and development pathways, making it an essential component in achieving Sustainable Development Goals (SDGs). This paper explores the intersection of culture and SDGs, emphasizing how cultural dynamics can be harnessed to promote sustainable development. Key case studies from around the world demonstrate how integrating cultural considerations enhances biodiversity conservation, empowers women through artisanal crafts, fosters sustainable tourism, promotes quality education, and improves water management. The paper underscores the importance of inclusive governance, capacity building, resource mobilization, and collaborative partnerships in embedding cultural dimensions into SDG strategies. It also examines strategies and interventions that leverage cultural heritage, knowledge systems, and practices to advance SDG outcomes.

**Key Words:** Culture, Sustainable Development Goals (SDGs), Case Studies.

## **Introduction:**

The UN 2030 Agenda for Sustainable Development, a fifteen-year strategy aimed at achieving the Sustainable Development Goals (SDGs), was adopted by all 193 member states of the United Nations, which includes the UK. The adoption of the UNESCO 2005 convention on cultural diversity, particularly Article 13 focuses on integrating culture into sustainable development policies, marked a significant milestone that drew attention to the role of culture in sustainable development. Since its inception, extensive academic and policy debates have ensued regarding the relationship between culture and sustainable development.

The connection between culture and the SDGs is symbiotic. While the SDGs offer opportunities for cultural growth, culture itself plays a role in advancing the SDGs. Economically, culture stimulates innovation in ICT, audio-visual production, and other industries. Socially, cultural heritage and the arts promote unity. By adopting sustainable practices, the cultural sector can minimize its environmental impact and contribute to combating climate change.

The right to culture is a human right which governments have pledged to uphold.” Everyone has the right to take part in the cultural life”( Article 15, International covenant on Economic, social and cultural Rights). Similarly, “ Everyone has the right freely to participate in the cultural life of the community”. (Article 27, Universal Declaration of Human rights).

## **Understanding Culture and its role:**

Culture encompasses the beliefs, customs, arts, and social behaviors that define a society. It shapes how individuals and communities perceive the world and interact with it. Importantly, culture influences attitudes towards development, sustainability, and societal norms. Harnessing cultural values and practices can significantly enhance the effectiveness and sustainability of development efforts. Case Studies Demonstrating Culture's Role in Achieving SDGs.

## **Case Study 1: Indigenous Knowledge Systems and Biodiversity Conservation (SDG-15: Life on Land & SDG-13: Climate Action)**

Indigenous communities around the world have long demonstrated profound knowledge of their environments, which forms the basis for sustainable resource management and biodiversity conservation. In the Amazon rainforest, for example, indigenous tribes like the Kayapo and Yanomami have preserved vast stretches of biodiverse landscapes through their traditional practices and beliefs. Their deep cultural

connections to the land have led to sustainable hunting and fishing practices, as well as the protection of sacred sites that serve as biodiversity hotspots.

Empirical studies highlight that areas managed by indigenous peoples tend to have higher levels of biodiversity compared to areas under conventional conservation approaches. This underscores the importance of integrating indigenous knowledge systems into national and international conservation strategies to achieve SDGs related to biodiversity conservation and climate resilience.

**Case Study 2: Women's Empowerment through Artisanal Crafts (SDG-1: No Poverty & SDG-5: Gender Equality & SDG-12: Responsible Consumption and Production)**

In Rajasthan, women from rural communities have revitalized traditional handicrafts like block printing and pottery, empowered through skill development initiatives. Organizations like SEWA (Self-Employed Women's Association) support these artisans, enabling economic independence and social empowerment. By preserving cultural practices and enhancing economic opportunities, these initiatives contribute to SDG 1 (No Poverty) and SDG 5 (Gender Equality). Moreover, the promotion of sustainable practices in craft production aligns with SDG 12 (Responsible Consumption and Production).

**Case Study 2: Women's Empowerment through Artisanal Crafts (SDG-1: No Poverty & SDG-5: Gender Equality & SDG-12: Responsible Consumption and Production)**

Bhutan exemplifies how cultural heritage can drive sustainable tourism, a pillar of economic growth while preserving cultural identity. The concept of Gross National Happiness (GNH), which prioritizes spiritual well-being over material growth, guides Bhutan's development strategy. By promoting cultural tours, festivals, and sustainable practices, Bhutan supports SDG 8 (Decent Work and Economic Growth) and SDG 11 (Sustainable Cities and Communities).

**Case Study 4: Promoting Education in Rural Nepal (SDG -4: Quality Education)**

In rural Nepal, where traditional norms often prioritize boys' education over girls', the NGO "Educate Nepal" has implemented culturally sensitive programs. By collaborating closely with local communities and religious leaders, they've successfully challenged gender biases and increased girls' school enrollment rates. Through culturally relevant curriculum and community engagement, they've fostered a supportive environment for girls' education, contributing to SDG 4 (Quality Education).

**Case Study 5: Water Management in Indigenous Communities, Australia (SDG-6: Clean Water & Sanitation)**

In Australia, Indigenous communities have long practiced sustainable water management based on cultural beliefs and traditional knowledge systems. The Murray-Darling Basin Authority has partnered with Indigenous groups to integrate these practices into modern water management policies. By respecting cultural values and incorporating Indigenous perspectives, they've enhanced ecosystem resilience and supported community livelihoods, aligning with SDG 6 (Clean Water and Sanitation).

**Policy Implications and Recommendations:**

Integrating cultural considerations into SDG implementation strategies requires concerted efforts from policymakers, civil society organizations, and international agencies. Key recommendations include:

1. **Inclusive Governance and Participation:** Ensure that cultural diversity is represented in decision-making processes and policy formulation at all levels.
2. **Capacity Building and Education:** Promote cultural literacy and intercultural competence through education, training, and public awareness campaigns.
3. **Resource Mobilization:** Invest in cultural infrastructure, creative industries, and heritage preservation as drivers of sustainable economic growth.
4. **Collaborative Partnerships:** Foster partnerships between governments, cultural institutions, academia, and private sectors to leverage cultural resources for sustainable development.
5. **Monitoring and Evaluation:** Develop cultural indicators and frameworks for assessing the impact of cultural interventions on SDG outcomes.

### **Challenges and Opportunities:**

While culture can be a powerful catalyst for achieving the SDGs, it also presents challenges. Deep-seated cultural norms may hinder progress towards gender equality, environmental sustainability, and inclusive economic growth. Addressing these challenges requires culturally sensitive approaches that empower communities, promote dialogue, and foster mutual respect.

### **Conclusion:**

The integration of cultural perspectives into sustainable development strategies is not merely beneficial but essential for achieving the SDGs. By harnessing the power of cultural diversity, communities can address global challenges while preserving their unique identities and heritage. As we move forward, it is imperative that policymakers and stakeholders recognize the integral role of culture in building a more equitable, sustainable, and prosperous future for all. By embracing cultural diversity and integrating it into development policies, we can create a world that not only meets the SDGs but also enriches the human experience across generations.

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# Digital Transformation of Indian Banking Sector: A Study of Recent Trends, Emerging Challenges & Opportunities

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## Abstract

The progress of any country depends on the banking system of that country. Banks can undoubtedly be called the lifeline of the economy. A strong and developed as well as evolving banking system is essential for the economic development of a country. Total automation is increasing in the Indian banking industry due to competition among banks. Due to the advancement of information technology and due to the COVID-19 pandemic, the banking sector has undergone rapid digital transformation in recent times. Digital transformation is moving from just traditional banking to the digital world. In fact, digital banking has completely changed the lifestyle of the entire mankind. This paper covers recent trends in digital banking, Benefits of Digital Banking, Emerging challenges and opportunities of digital banking in Indian banking sector.

**Keywords:** Banking Industry, Digital Banking, Information Technology, COVID-19, Economic Development

## 1. Introduction

Banks are not only a part of our lives but also play an important role in our daily life. Bank has made human life easier today. Banking reforms in India started in 1991. In real terms, the Narasimham Committee I of 1991 i.e. committee on Financial sector reforms and Narasimham Committee II i.e. Committee on Banking Sector Reforms of 1998 have led to reforms in the Indian banking sector. Today, traditional banks have transformed into modern banks. Banking used to be a time-consuming business in the old days. If you want to do a financial transaction related to a bank, you have to go to the bank and do that time-consuming process. Today technology has reduced everything to a click of a button and people can transfer money from one account to another without standing in long queues for hours. Today. Due to digital transformation the entire world has shifted towards paperless banking. People have access to debit cards, credit cards, e-wallets, internet banking and mobile banking and many other options that have changed the traditional ways of doing transactions. Now even trivial payments have become easier with Digital banking making it more convenient for users to set up their payments.

Digital banking is the automation of traditional banking services through a digital platform like Smartphone, laptop and tablet. Digital banking has broken the barriers of branch banking. It allows individual customers to perform banking activities at off-sites such as home, office and other locations via internet based secured networks. This includes activities like Money Deposits, Withdrawals, and Transfers, balance inquiries, bill payments and stop-payment requests, Checking/Saving Account Management, Applying for Financial Products, Loan Management, Account Services and Auto Debit-Credit transactions and some even offer online loan and credit card applications. There are many advantages to digitally-enabled banking, not just for the user, but also for banks. Financial institutions offering their services online with digital banking do away with tedious paperwork like cheques, demand drafts, pay slips and so on. Digitally-enabled banks allow users to access all banking services 24×7 without the need to personally visit the bank branch – all we need is a mobile phone or a computer.

## 2. Objectives of the Study

1. To highlight the recent trends in digital banking services in India.
2. To Know the Benefits of Digital Banking for Customer and Businesses.
3. To explore the emerging challenges and opportunities in Digital transformation of Indian banking sector

### 3. Research Methodology

The study is purely descriptive in nature, based on secondary data. The data is collected from various sources like reports relating to digital banking published in banking sector, research papers, articles, journals, newspapers, internet, etc.

### 4. Research Analysis

#### 4.1 Recent Trends in Digital Banking Services in India

Modern trends in digital banking system make it easier, simpler, paperless, cashless, signature less and branch-less. Some trends in digital banking in India are:

- 1) **Automated Teller Machines (ATM's):** ATM is an electronic telecommunication device that enables the customers of a bank to perform financial transactions, particularly cash withdrawal without the need for a cashier or clerk. The other functions performed by an ATM are balance enquiry, generating PIN, passbook printing, cheque deposit etc.
- 2) **Mobile Banking:** In Mobile banking a customer is able to do banking transactions and gather related information using a mobile phone or tablet anytime and anywhere without seeking assistance from the bank's CRM. All the customer need to do is to download and install the bank's mobile applications from their smart phone or tablet's application store. Mobile banking to customer is like carrying a virtual bank on their mobile devices. Using it we can download mini statement, get alert on account activity, monitor term deposits, access loan statements, manage insurance policy, transfer funds between customer's linked accounts and third party including bill payments etc.
- 3) **Internet Banking:** Internet Banking, also known as e-banking or online banking, allows the customers of a particular bank to make transactions and conduct other financial activities via the bank's website. It requires a steady internet connection to make or receive payments and access a bank's website called Internet banking.
- 4) **Credit / Debit Cards:** This facility promotes cashless purchasing. It enables the customers to purchase goods without holding physical cash. A credit card allows the customer to borrow money within pre-determined limits and Credit Card Company charged certain amount of interest for the money being used for purchasing by the customer. However the debit card linked directly to the customer's bank account and when a customer make purchases through it, the money debited automatically from customer's bank account.
- 5) **National Electronic Funds Transfer (NEFT):** It is a nationwide payment system facilitating one to one transfer. Under this scheme, a person can electronically transfer funds from any bank branch to any individual having an account with any other bank branch in the country participating in the scheme.
- 6) **Real Time Gross Settlement (RTGS):** Real Time Gross Settlement (RTGS) is primarily used for high-value transactions which are based on 'real time'. The minimum amount to be remitted through RTGS is Rupees Two Lakhs. There is no upper limit. Account number, password, beneficiary registration, IFSC code are required. Suitable for high value online transactions.
- 7) **Prepaid Payment Instruments (PPIs):** Mobile Wallets and PPI Cards – PPI's are payment instruments that facilitate purchase of goods and services, including financial services, remittance facilities etc. against the value stored on such instruments. There are three categories of PPI's closed, semi closed and open system. Examples of PPI are Prepaid cards like smart cards and mobile prepaid cards, e-wallet/digital wallet/mobile wallet, Digital currency/virtual currency, Paytm, Mobikwik, Itzcash, Freecharge, Payzapp, Amazon pay etc.
- 8) **United Payments Interface (UPI) and Bharat Interface for Money (BHIM):** United Payments Interface (UPI) and Bharat Interface for Money (BHIM) are developed by National Payments Corporation of India and regulated by the Reserve Bank of India. With the use of mobile phone it provides a real-time inter-bank transaction at anytime and anywhere. It facilitates accessing different bank accounts through a single mobile app merging several banking features and single click two factor

authentication. Every bank has its own UPI for different operating systems like android, IOS, Windows etc.

- 9) **Chatbots:** Chatbots is one of the emerging trends in the Indian banking sector. As assistance in customer support services, several private and nationalized banks in India have started to adopt chatbots or Artificial intelligence robots.
- 10) **Fintech Companies:** Fintechs companies are companies that rely primarily on technology to conduct fundamental functions. Fintech companies and fintech apps have changed the way financial services are provided to the customers. Some examples of fintechs companies Paypal, Paytm, PhonePe, Policy Bazaar, MobiKwik, Shubh Loans, Lending Kart, PayU, Kissht and Faircent.
- 11) **Neo Banks:** These are financial institutions with only an online presence and function digitally. They offer all traditional bank services via a digital setup or mobile apps without having any physical branches.
- 12) **Unstructured Supplementary Service Data (USSD):** Unstructured Supplementary Service Data (USSD) allows users without a smartphone or data/internet connection to use mobile banking through the \*99# code. USSD based mobile banking can be used for fund transfers, checking account balance, generating bank statements, among other uses.
- 13) **Micro ATMs:** A micro ATM is a Business Correspondents (BC) device to deliver essential banking services. These correspondents, who could be local store owners, will serve as a ‘micro ATM’ to conduct instant transactions. They will use a device that will let you transfer money via your Aadhaar-linked bank account by merely authenticating your fingerprint.
- 14) **Aadhaar Enabled Payment System (AEPS):** Under this system, customers can use their Aadhaar-linked accounts to transfer money between two Aadhaar-linked bank accounts at PoS (point of sale / micro ATM) via a business correspondent, known as Bank Mitra.
- 15) **Digital Banking Units (DBU):** A Digital Banking Unit is a specialised fixed point business unit or hub, set up by scheduled commercial banks, housing certain minimum digital infrastructure for delivering digital banking products and services as well as servicing existing financial products and services digitally in self-service mode at any time. The DBUs are being set up with the objective to ensure the benefits of digital banking reach every nook and corner of the country

#### Present status of Digital Banking Services in India

The total number of digital payment transactions undertaken during the last five financial years and the current financial year are as under:

Financial Year	Total number of digital transactions (in crore)	Percentage increase in transaction to previous FY (in %)
2017-18	2,071	-
2018-19	3,134	51
2019-20	4,572	46
2020-21	5,554	21
2021-22	8,840	59
2022-23	13,462	52

Source: Reserve Bank of India (RBI) and National payment Corporation of India (NPCI) and DIGIDHAN portal

Analysing the information in the above table, it is found that there is a continuous increase in digital transactions by almost 50% every year.

#### 4.2 Benefits of Digital Banking for Customer and Businesses

There are a number of advantages of digital banking. Some significant benefits of digital banking are listed below:

- 1) **Convenience:** Digital banking is available to anyone and everyone who is a bank account holder.



- 2) **Improved usability:** The integrated features of Know Your Customer (KYC) and Anti-Money Laundering (AML) enable customers to open accounts from their own homes.
- 3) **Flexibility:** Digital banking provides many 24 x 7 facilities like ATM, mobile banking, debit cards, credit cards, payment of bills facility, e-wallet and so on therefore flexible to use.
- 4) **Time Saving:** Digital banking transaction are time saving as bank transactions can be done within minutes.
- 5) **Record of transactions:** In digital banking record of every transaction being maintained electronically. It is possible to generate reports and analyse data at any point and for any purpose.
- 6) **Lower Operating Cost:** Digital banking has drastically reduced the operating costs of banks. Lower operating cost will result into more profits.
- 7) **Online Bills Payments:** Digital banking allows online payment of bills. Customers don't need to have physical cash and queue up to pay their utility bills or other kind of bills.
- 8) **Online Investment:** Bank can helps to invest in cryptocurrencies, gold, or stock markets directly through the online banking app.

#### 4.3 Emerging challenges of Digital Banking in Indian Banking Sector

There are a number of benefits of digital banking, but it also has some challenges and disadvantages. The present study has explored the following digital banking challenges:

- 1) **Difficult for First Time Users:** Digital transactions can be difficult for users as they are digitally illiterate. Due to this inconvenience and complexity, they may feel discouraged to use digital banking services.
- 2) **Lack of Trust:** Conventional banking is preferred by the customers because of lack of trust on the online security. They have a perception that online transaction is risky due to which frauds can take place.
- 3) **Lack of Digital Literacy:** Senior and uneducated people are afraid of perform digital transaction due to lack of knowledge and fear of making errors, because a minor error result in huge financial loss.
- 4) **Customer's Preference for Traditional Branches:** Digital Banking transaction through internet can be very impersonal. Most of people generally like personalized services and branch banking. For those kinds of people digital banking is not ideal.
- 5) **Privacy Risk & Cyber Crime:** The risk of disclosing private information & fear of identity theft is one of the major issue while opting for digital banking services. Phishing attacks is the most frequent problem with cybersecurity in the banking sector. They feel worried about online scams.
- 6) **Unnecessary Mails and Notifications:** Using digital banking services, we might become annoyed by constant unnecessary emails and updates.
- 7) **Training to Employees:** There is much resistance from within the banking industry itself. Employees are not trained in the use of innovative technology. They are unable to utilize different features of digital banking.
- 8) **Cash Dependent:** Majority of the Indians depends on cash based transaction because they feel more convenience and safety in handling cash dealing. The rural Indian people are not well aware of digital mode of banking transaction due lack of modern technology and illiteracy.
- 9) **Increasing Competition:** The nationalized banks and commercial banks have the competition from foreign and new private sector banks. There has been a severe competition in Banking Sector. Remarkable changes during the last few years in the financial sector have given raise to severe competition in the banking industry.
- 10) **Customer Retention:** Banks need to attract and retain customers by understanding the customer's needs, building customer relationships, providing reliable both online and offline experience, providing related information.

#### 4.4 Opportunities in Digitalisation of Banking Sector

- 1) **Untapped Rural Market:** Digital banking services remain limited to urban areas but rural areas are still far away. Further the bank should spread digital banking in rural areas.
- 2) **Multiple Channels:** Multiple Channels: Banks can offer Simple digital multiple channels to access other services like ATMs, telephone/mobile banking, video banking etc. to enhance their banking and banking business.
- 3) **Competitive Advantage:** The benefit of adopting digital banking provides a competitive advantage to the banks to banks, improves customer relation, increases the geographical reach of the bank, etc. Digital Banking helps banks to survive in modern competitive environment.

- 4) **Increasing Internet Users & Computer Literacy:** Enhancing Internet Users and Computer Literacy: To use digital banking people need to be aware of internet technology so that they can easily accept internet banking services. Internet users are increasing in India and the banking industry should take this opportunity to attract more internet users to adopt digital banking services.
- 5) **Customer satisfaction and Good Customer Service:** Good customer service is the best brand ambassador for any bank to grow its business. Every engagement with a customer is an opportunity to increase customer trust in the bank and increase customer satisfaction. As a result this will increase in satisfied as well as loyal customers.
- 6) **Digital Financial Inclusion:** It involves the deployment of the cost-saving digital means to reach currently financially excluded and underserved populations with a range of formal financial services suited to their needs that are responsibly delivered at a cost affordable to customers and sustainable for providers.

## 5. Conclusion

Today we are living in the digital era. Today's living conditions have changed due to the modern way of life. India is moving towards a digitally empowered society as well as a cashless economy under India's Digital India programme. India witnessed a dramatic rise in digital adoption during COVID-19 pandemic giving rise to a new dimension to the future of digital banking in India. In the last few years, the Indian banking sector has completely changed into another spectrum. Technology is now familiar to most people, it affects their lifestyle. Everyone uses modern mobile devices called smartphones, which can be used to easily access many digital banking services. Also due to this there is a drastic change in the traditional banking system with time. Many services provided by digital banking are available to anyone, anywhere and anytime. People find it very convenient to use this system as they get convenient banking services. People find it more convenient and convenient to use digital banking than traditional banking. Though there are many benefits of digital banking services, there are many issues & key challenges. Banks need to go digital to keep customers satisfied as well as survive in the banking business. The importance of digital transformation in banks will increase as the society becomes digitally empowered.

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# Development of Various Sector of Indian Economy

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**Abstract:**

The Indian economy has grappled with various issues such as low levels of agricultural and industrial production, along with employment ratios. The onset of the COVID-19 pandemic posed significant challenges to India's financial, social, and cultural landscape. This paper aims to explore the policies adopted by the Indian economy to bolster agriculture, industry, and education, thus propelling India towards economic superpower status. The government has implemented numerous policies across sectors to fortify India's economic prowess. Effective governmental and organizational leadership is imperative to foster growth and development across agriculture, industry, education, banking, and other sectors.

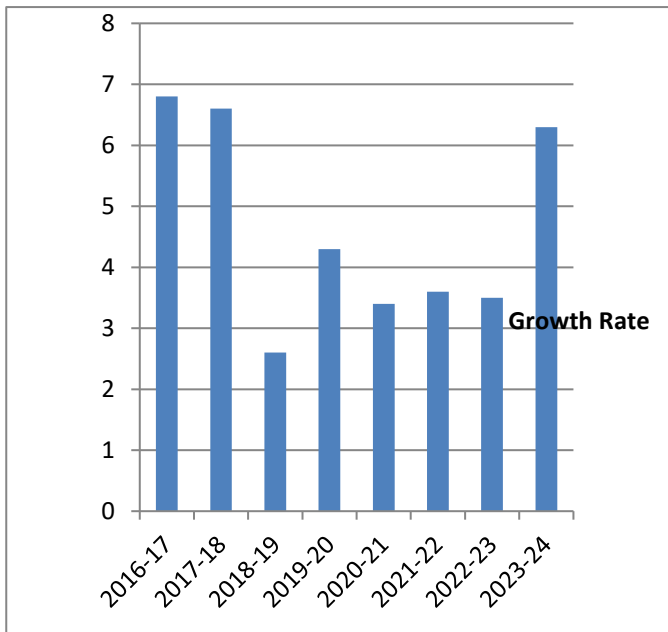
**Keywords:** Agriculture, industry, education.

**Introduction:**

Historically, the Indian economy has been agriculturally dominant, with Mahatma Gandhi emphasizing the pivotal role of rural development in national progress. However, in 1991, India initiated economic reforms, integrating the industrial sector to enhance full employment opportunities. Presently, the Indian government is spearheading various policies aimed at advancing agriculture and other sectors. While the COVID-19 pandemic led to economic, social, and cultural upheavals, it also unveiled promising avenues for economic transformation, paving the way for India's emergence as an economic powerhouse.

**AGRICULTURAL DEVELOPMENT IN THE INDIAN ECONOMY**

India’s agricultural sector plays a crucial role in the economy, employing a significant portion of the population. India’s agricultural growth rate fluctuated over the years. Below table depicts growth rate.



YEAR	GROWTH RATE(%)
2016-17	6.8
2017-18	6.6
2018-19	2.6
2019-20	4.3
2020-21	3.4
2021-22	3.6
2022-23	3.5
2023-24	6.3

Initially, during the COVID-19 lockdown, India witnessed a slowdown in agricultural development. However, proactive governmental measures were undertaken to stimulate agricultural growth. Policies facilitating access to essential resources like seeds, pesticides, and fertilizers at subsidized rates were implemented. Despite these efforts, agricultural production experienced a decline, evidenced by a meagre growth rate of 3.4% in 2020-21. Nonetheless, India rebounded post-COVID-19, achieving a growth rate of 6.3% in 2023-24.

It is observed from above chart that with sustained efforts and favorable policies, India has the potential to become an export-dominant country in agriculture. A strong agricultural sector will play a crucial role in promoting India’s overall economic stability.

**Government Initiatives for Agricultural Development:**

The Indian government has indeed taken several measures to promote agricultural development. **Let’s explore the initiatives and challenges:**

- 1) **Kisan Rath** : The Kisan Rath App, launched by the Government of India, facilitated the connection between farmers and traders nationwide, enabling them to navigate market conditions effectively. The Kisan Rath mobile app has connected around two lakh farmers and traders across the country.
- 2) **Agricultural Produce Marketing Committees Act** : This legislation empowered farmers to sell their produce across India, fostering domestic market capture. Thus farmers can benefit from wider distribution and better prices.

In FY 2019-20, India’s export of agricultural goods and services amounted to ₹2.52 lakh crore, while imports were ₹1.47 lakh crore. The positive trade balance indicates that India is an exporter in the agricultural sector.

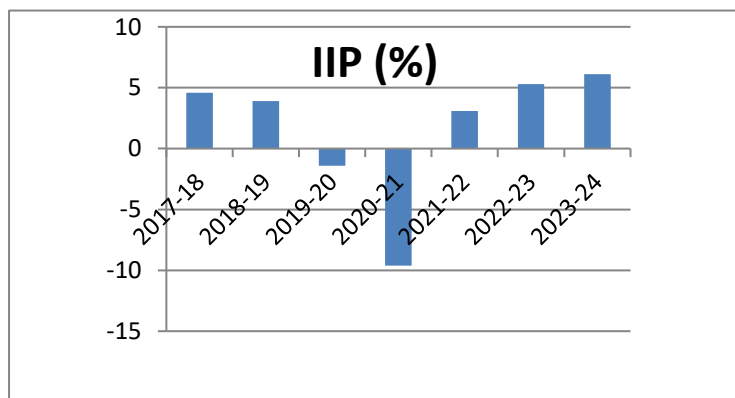
Despite government efforts, climate change remains a significant challenge for the agriculture sector. Untimely rains, cyclones, and extreme weather events severely impact farmers’ financial stability.

With sustained efforts and favourable policies, India has the potential to become an export-dominant country in agriculture. A strong agricultural sector will play a crucial role in promoting India’s overall economic stability.

In summary, while challenges persist, the government’s initiatives and the resilience of Indian farmers contribute to the growth and stability of the agricultural sector.

**INDUSTRIAL DEVELOPMENT:**

The industrial sector contributes approximately 27.6% to India's GDP and employs over 17% of the country's workforce. However, the imposition of COVID-19 lockdowns disrupted industrial activities globally, leading to supply chain disruptions and labour shortages. Consequently, labour-intensive industries, including manufacturing, real estate, construction, and infrastructure, experienced significant slowdowns. Index for Industrial Production (IIP), manufacturing (%), FY 2018-2024:



Year	IIP
2017-18	4.6
2018-19	3.9
2019-20	-1.40
2020-21	-9.6
2021-22	3.1
2022-23	5.3
2023-24	6.1

The negative growth in 2020-21 reflects the impact of the pandemic on industrial activities. However, the positive growth in subsequent years indicates a recovery, especially the 6.1% growth in FY 2023-2024. The Indian government’s initiatives played a crucial role in supporting this rebound.

Certainly! The Indian government implemented several measures to mitigate the impact of the COVID-19 pandemic on the industrial sector and promote economic recovery. Let’s delve into some of the key initiatives:

- a) **Atmanirbha Bharat Abhiyan** : Launched in May 2020, this scheme aimed to make India self-reliant and boost economic recovery post-pandemic. Key components included increased funding in MNREGA (Rs

48,000 crore for job creation) and enhanced expenditure in the health sector (Rs 900 crore allocated to the Department of Biotechnology for COVID-19 vaccine development).

b) **Financial Support to the Industrial Sector** : The government introduced the Emergency Credit Line Guarantee Scheme (ECLGS) 20 for 26 stressed sectors. Debt restructuring was provided for two lakh Micro, Small, and Medium Enterprises (MSMEs).

c) **Make In India** : The Make In India initiative aimed to reduce India's dependence on imports by promoting domestic manufacturing. Sectors like medical and health, machinery, information technology, electronics, and automobiles were targeted. This strategy not only creates job opportunities but also contributes to India's GDP growth in the industrial sector.

Despite these efforts, there's still a need for further action to revitalize the industrial sector. The gradual recovery and sustained growth remain critical for India's economic resilience

#### **EDUCATION DEVELOPMENT:**

India's education sector witnessed a paradigm shift with the advent of online education initiatives. Despite substantial budget allocations, educational outcomes have been suboptimal, with a significant portion of children exhibiting lower academic performance, particularly in subjects like mathematics. Limited access to digital devices further exacerbates educational disparities.

The National Education Policy (NEP) 2020 aims to revamp the education system, emphasizing research, skill development, and global integration. By encouraging foreign universities to establish campuses in India and promoting interdisciplinary studies, the NEP aims to enhance the quality and relevance of education, thereby empowering Indian youth and fostering economic growth.

India's education system faced significant challenges during the COVID-19 pandemic, especially with the prolonged closure of schools. **Let's delve into some key points related to education development in India during this period:**

#### **1. School Closures and Inequities in Online Learning:**

India experienced one of the longest school closures globally due to the pandemic, with schools shut since March 2020. The closure revealed inequities between urban and rural populations and gender disparities in adapting to online learning tools. Only around 15.8% of people had actual access to online education despite 27% digital device availability<sup>1</sup>. The drop-out rate increased from 1.8% in 2018 to 5.3% by 2020<sup>2</sup>.

2. **Government Initiatives** : The Samagra Shiksha scheme, launched in 2018-19, aims to ensure inclusive and equitable quality education from pre-school to class XII. Measures under this scheme include universal access, foundational literacy, gender equity, digital initiatives, vocational education, and strengthening teacher training<sup>1</sup>. The Alternative Academic Calendar by NCERT provided week-wise learning plans for grades 1 to 12, addressing gaps in learning during lockdowns<sup>1</sup>.

#### **3. Budget Allocation-**

For FY 2022-23, the Indian government allocated Rs 93,223 crore expenditure on education.

#### **4. Challenges Ahead:**

Despite efforts, the education system faces hurdles in bridging learning gaps and ensuring equitable access to quality education. On-going investments and innovative approaches are crucial to address these challenges and build a resilient education system.

In summary, while the pandemic disrupted education, the government's initiatives and budget allocations aim to mitigate the impact and enhance learning outcomes.

The National Education Policy (NEP) 2020 marks a significant milestone in India's education system.

**Let's explore some key aspects of NEP 2020 and its potential impact:**

#### **1. Holistic Approach:**

NEP 2020 aims to transform the education system by adopting a holistic approach. It replaces the conventional 10+2 structure with a 5+3+3+4 structure, emphasizing early childhood education and foundational learning. Students now have multiple entry and exit options in degree courses, allowing flexibility in their educational journey.

## 2. Integration of Technology:

The policy recognizes the importance of technology in education. Initiatives like the National Educational Alliance for Technology (NEAT) aim to personalize learning experiences using artificial intelligence. Challenges remain in establishing robust digital infrastructure, especially in remote areas<sup>1</sup>. The pandemic disrupted education globally. In response, India implemented measures to ensure continuity of learning. The Alternative Academic Calendar by NCERT provided week-wise learning plans for grades 1 to 12, bridging gaps caused by school closures. Bridge course modules were developed for out-of-school children, and states were assessment and Learning Continuity:

## 3. Globalization and Opportunities:

NEP 2020 encourages collaboration with foreign universities.

Nearly 500 universities are expected to establish campuses in India, providing Indian students access to world-class education.

This globalization can enhance knowledge exchange and create opportunities for Indian youth.

In summary, NEP 2020 aims to elevate India's education system, empower students, and contribute to India's growth as a powerful economy.

### Summary:

India faces multifaceted challenges across sectors, yet proactive government schemes and policies aim to drive production and development. Initiatives like the Kisan Credit Card Scheme have bolstered agricultural self-sufficiency, while policies like Atmanirbhar Bharat Abhiyan have spurred industrial growth. Additionally, the NEP 2020 underscores the importance of research-driven education to nurture skilled human capital, vital for India's ascent as a global economic powerhouse.

### Conclusion:

Let's summarize the key points from your conclusion:

#### 1. Agricultural Sector:

- Promote both traditional and non-traditional agricultural product exports.
- Establish proper price policies for agricultural goods, considering farmers' perspectives.

#### 2. Industrial Sector:

- Support and promote micro, small, and medium enterprises (MSMEs) to create employment opportunities.
- Strengthen industrial growth and resilience.

#### 3. Education Policy:

- Implement special provisions for scholarships and subsidized education loans.
- Foster research, skill development, and quality education.

In summary, addressing these areas can contribute to India's economic recovery and growth.

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# Digital Fashion: Brand Loyalty Trends Among Young E-Retail Apparel Shoppers- A Comprehensive Study

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## **Abstract:**

*This research paper seeks to explore brand loyalty among young customers in the context of apparel electronic retailing. The study focuses on identifying and analyzing the factors that influence brand loyalty among this demographic, evaluating the relationship between customer satisfaction and brand loyalty, and assessing the impact of trust on brand loyalty. A primary data survey was conducted, involving 100 respondents selected through convenience sampling. Data analysis was performed using percentage analysis and ANOVA. The result of the present study revealed that there is a significant relationship between age, customer satisfaction and the brand loyalty.*

**Keywords:** apparel, brand loyalty, customers, customer satisfaction, electronic retailing

## **1. Introduction**

### **1.1 Brand Loyalty:**

Brand loyalty refers to consumers' propensity to consistently choose products or services from a particular brand over others, showcasing their preference and commitment. This loyalty stems from factors such as trust, quality, positive experiences, and emotional bonds with the brand. When customers have a favorable perception of a brand and prefer it over competitors, they are more inclined to make repeat purchases, recommend it to others, and remain loyal even when faced with attractive alternatives. Cultivating brand loyalty is vital for businesses as it fosters long-term customer relationships and enhances profitability.

### **1.2 Understanding Customer Behavior and Brand Loyalty**

To cultivate brand loyalty, businesses must first gain a thorough understanding of customer behavior. By analyzing the factors that influence brand loyalty, companies can devise strategies to nurture strong relationships with their customers. The two primary factors are customer satisfaction and emotional connection.

**Customer Satisfaction:** Customer satisfaction is pivotal in establishing brand loyalty. When customers are pleased with their purchase experience, they are more inclined to remain loyal to a specific brand. This satisfaction encompasses product quality, exceptional customer service, and an overall positive shopping experience. Trust also plays a crucial role in brand loyalty. When customers trust a brand, they feel confident in making repeat purchases and recommending the brand to others.

**Emotional Connection:** An emotional connection is essential for fostering brand loyalty. When customers feel emotionally attached to a brand, they develop a sense of loyalty and commitment. This emotional bond can be cultivated through impactful marketing campaigns that deeply resonate with the target audience. Emotional connections are often formed through shared values, personalized experiences, and consistent positive interactions with the brand.

### **1.3 Apparel Industry**

India ranks among the leading garment manufacturing nations globally, renowned for its rich heritage of fine craftsmanship spanning the entire value chain from fiber, yarn, and fabric to apparel, which enjoys high global appeal. Indian textiles, including cotton, silk, and denim, are particularly popular internationally, and Indian apparel has gained traction in fashion hubs around the world.

India is the largest consumer and producer of cotton, boasting the highest cultivation area at 12.35 million hectares, which constitutes 37% of the global cotton acreage. The Indian textile and apparel industry

is highly diversified, offering a wide range of products from traditional handlooms, handicrafts, and wool and silk products to those produced by the organized textile industry.

#### 1.4 Electronic Retailing

Electronic retailing, also known as e-tailing or internet retailing, involves selling goods and services through electronic channels, primarily the internet. This process, a form of business-to-consumer (B2C) interaction, allows businesses to engage directly with customers without intermediaries. E-tailing encompasses various stages, from browsing products and placing orders to making payments online. As a subset of e-commerce, it enables customers globally to access a broader range of products and services than might be available locally.

### 2. LITERATURE REVIEW

**Arjun Chaudhuri & Morris B. Holbrook (2001)**, investigated two dimensions of brand loyalty—purchase loyalty and attitudinal loyalty—as intermediary factors in the relationship between brand trust, brand affect, and brand performance (market share and relative price). Their model incorporates both product-level controls (hedonic and utilitarian value) and brand-level controls (brand differentiation and share of voice). The study, which analyzed data from 107 brands across three distinct surveys involving consumers and brand managers, found that, when accounting for product and brand-level variables, brand trust and brand affect collectively influence both purchase loyalty and attitudinal loyalty. Additionally, purchase loyalty contributes to increased market share, while attitudinal loyalty results in a higher relative price for the brand.

**M.Punniyamoorthy and M.Prasanna Mohan Raj (2007)**, this study aimed to explore brand loyalty within English newspapers. Primary research was carried out with data collected from 180 respondents. Factor analysis, multiple regression analysis, and the Analytical Hierarchy Process (AHP) model were employed in the study. The findings revealed that factors such as involvement, perceived value, trust, customer satisfaction, and commitment significantly influence brand loyalty.

**Rania B. Mostafa and Tamara Kasamani (2020)**, the research focused on brand emotions and brand loyalty, aiming to investigate the effect of brand experience on brand loyalty using the Stimulus-Organism-Response (SOR) model. The study surveyed 278 smartphone users in Lebanon, utilizing a questionnaire for data collection and conducting mediation analysis to test the hypotheses. The results indicated that experiential brands foster enduring brand loyalty by enhancing brand passion, self-brand connection, and brand affection.

**Valter Afonso Vieira et al. (2023)**, examined the Brazilian digital marketing landscape, specifically exploring how viral advertising and multimedia platforms—such as image, video, and audio—impact consumer responses and shape social media experiences. Their research highlights how these experiences contribute to an omnichannel environment, linking and creating ecosystems that integrate firms, consumers, governments, stakeholders, and marketing professionals within organized networks.

**Juan Miguel et. al (2024)**, in their research paper, the authors examined the factors affecting the credibility and trust of influencers in TikTok marketing campaigns and their impact on customer loyalty, purchase intentions, and recommendation behavior. They employed a two-stage research methodology that integrates the Stimulus-Organism-Response (SOR) model and the Commitment-Trust Theory. The study involved 880 active TikTok users, and Structural Equation Modeling (SEM) was used to identify the most significant predictors.

### 3. OBJECTIVES OF THE STUDY

1. To identify the factors that influence brand loyalty in the context of apparel electronic retailing.
2. To assess the relationship between customer satisfaction and brand loyalty in the apparel electronic retailing sector.
3. To evaluate the impact of trust on brand loyalty in apparel electronic retailing.

### 4. HYPOTHESES OF THE STUDY:

#### 4.1. Age and Brand Loyalty in Apparel Electronic Retailing



**Null Hypothesis: (H<sub>10</sub>):** Age does not have a significant effect on brand loyalty in apparel electronic retailing.

**Alternative Hypothesis: (H<sub>11</sub>):** Age significantly influences brand loyalty in apparel electronic retailing.

#### 4.2. Customer Satisfaction and Brand Loyalty in Apparel Electronic Retailing

**Null Hypothesis: (H<sub>20</sub>):** Higher levels of customer satisfaction are not positively correlated with increased brand loyalty in apparel electronic retailing

**Alternative Hypothesis: (H<sub>21</sub>):** Higher levels of customer satisfaction are positively correlated with increased brand loyalty in apparel electronic retailing

#### 5. RESEARCH METHODOLOGY:

In this study, the data was obtained from both primary and secondary sources. The primary data was collected using questionnaire method and the secondary data was collected from the books, newspapers, magazines and websites.

**Sample Design:** The method of convenience sampling has been used to collect the data from the respondents.

**Sample Size:** The sample size was 100 respondents.

**Data Analysis and Interpretation:** The data was analysed and interpreted using Microsoft Excel 2007.

#### 6. LIMITATIONS OF THE STUDY:

1. The study was limited to Mumbai City because of time constraints.
2. Sample size used for the study was small. Hence, the results cannot be taken as universal.
3. The accuracy of the figures and data are subject to the respondent's view.

#### 7. DATA ANALYSIS AND INTERPRETATION:

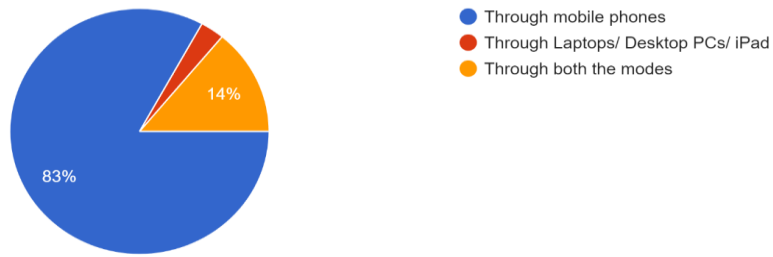
**Table: 1. Socio economic factor of respondents**

Particulars	Categories	Frequency
Gender	Male	40
	Female	60
Age	Below 25	82
	25-35	07
	36-45	05
	46-55	05
	Above 56	1
	Total	100
Qualification	SSC	07
	HSC	09
	Graduation	68
	Post-Graduation	14
	Primary	01
	Others	01
	Total	100
Marital Status	Married	16
	Unmarried	83
	Widow/Widower	01

Source: Primary data

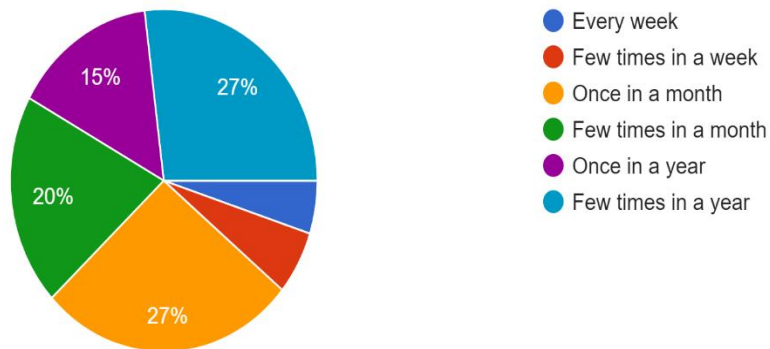
#### 2. Mode of Online Shopping

MODE OF ONLINE SHOPPING: What is your most preferred mode of online shopping for apparel?  
100 responses



### 3. Online Shopping Usage

2) ONLINE SHOPPING USAGE: How often do you shop apparel online?  
100 responses



**Table 4: Age and Brand Loyalty in Apparel Electronic Retailing  
Opinion on Brand Loyalty while shopping online**

<i>Groups</i>	<i>Count</i>	<i>Sum</i>	<i>Average</i>	<i>Variance</i>
<b>Age</b>	<b>100</b>	<b>461</b>	<b>4.61</b>	<b>0.886768</b>
Repurchase from your preferred online retailer	100	320	3.2	2
Trust your preferred online retailers above other	100	321	3.21	1.420101
Recommend your preferred online retailers to others	100	315	3.15	1.704545
Actively seek out products from your preferred online retailers before considering other options	100	318	3.18	1.603636
Emotionally connected to your preferred online retailer	100	305	3.05	1.704545
Forgive/Ignore minor issues or inconveniences experienced with your preferred online retailer	100	304	3.04	1.331717
Satisfied with overall shopping experience provided by your preferred online retailer	100	312	3.12	1.722828

Sense of belongingness or membership with your preferred online retailer	100	314	3.14	1.596364
Prioritize purchasing from preferred online retailer over finding the lowest price elsewhere	100	316	3.16	1.590303

**ANOVA**

Source of Variation	SS	df	MS	F	P-value	F crit
Between Groups	197.684	9	21.964889	14.11552	1.37E-21	1.889321
Within Groups	1540.52	990	1.5560808			
Total	1738.204	999				

ANOVA single factor test was performed to examine the relationship between age and brand loyalty in apparel electronic retailing. The result of the test indicates that there is significant relationship between the age and brand loyalty in apparel electronic retailing as the  $F > F$  Critical. So null hypothesis is rejected and alternative hypothesis is accepted.

**Table 5: Customer Satisfaction in Apparel Electronic Retailing**

Groups	Count	Sum	Average	Variance
Only if I am easily able to find the products that I am looking for	100	303	3.03	1.928384
Presence of clear and understandable product details in the checkout page.	100	311	3.11	1.452424
Clarity about the prices of products and/or services bought (including details such as taxes, rebates, and shipping charges) displayed in the checkout page of online shopping websites.	100	319	3.19	1.81202
Only if the desired shipping options were available at the time of purchase in an online shopping website.	100	315	3.15	1.684343
Only if online shopping websites provide the option to track orders until delivery.	100	313	3.13	1.508182
Only if the products that I ordered arrived on time or as expected.	100	305	3.05	1.643939
Only if the product that was delivered to me was in perfect working condition and with proper packaging.	100	317	3.17	1.718283
Only if any post-purchase issues such as complaints, returns, or exchanges were attended to promptly by the customer service executives of online shopping websites	100	311	3.11	1.775657

**Brand Loyalty in Apparel Electronic Retailing**

How often do you purchase clothing from the following brands online?	Count	Sum	Average	Variance
Nike	100	245	2.45	1.886364
Adidas	100	240	2.4	1.555556
Zara	100	242	2.42	1.559192
H&M	100	235	2.35	1.583333
Uniqlo	100	215	2.15	1.704545
Levi's	100	220	2.2	1.414141
Gap	100	209	2.09	1.577677
Under Armour	100	214	2.14	1.475152
Ralph Lauren	100	229	2.29	1.662525
Calvin Klein	100	230	2.3	1.606061

FabIndia	100	234	2.34	1.701414
Biba	100	240	2.4	1.636364
W for Women	100	219	2.19	1.569596
Allen Solly	100	232	2.32	1.532929
Van Heusen	100	232	2.32	1.694545
Peter England	100	237	2.37	1.710202
Manyavar	100	225	2.25	1.785354
Raymond	100	241	2.41	1.779697
Flying Machine	100	218	2.18	1.623838
Mufti	100	225	2.25	1.744949

**ANOVA**

Source of Variation	SS	df	MS	F	P-value	F crit
Between Groups	413.5971	27	15.31841	9.258502	4.06E-36	1.489726
Within Groups	4586.34	2772	1.654524			
Total	4999.937	2799				

ANOVA single factor test was performed to examine the relationship customer satisfaction and brand loyalty in apparel electronic retailing. The result of the test indicates that there is significant relationship between the customer satisfaction and brand loyalty in apparel electronic retailing as the  $F > F_{Critical}$ . So null hypothesis is rejected and alternative hypothesis is accepted.

**8. Findings:**

- 77% of new product information is obtained from social media platforms.
- 50% of customers buy their apparel from Nike.
- 40% of customers rate their overall shopping experience as good.
- 38% of customers trust shopping websites recommended by friends, family, or colleagues.
- 38% of customers distrust websites due to perceived lack of product quality.

**9. Suggestions:**

- Engage with customers by regularly posting new product update, behind the scenes content, and user-generated content. Utilize platforms like Instagram, Facebook, and Twitter to reach broader audience.
- Offer exclusive deals, early access to new collections, or limited-edition products from popular brands to attract and retain customers.
- Use of AI and machine learning to offer personalized recommendations based on the browsing history and previous purchases. Implement features like virtual try-ons of fit quizzes to help customers find the right size and style.
- Showcase authentic customer reviews and testimonials prominently on product pages. Verified purchase badge can enhance credibility
- Implement strict quality control measures to ensure all products meet high standards. Offer detailed product descriptions, high resolution images and videos to help customers make informed decisions.

**10. Conclusions:**

In conclusion, enhancing the online apparel shopping experience requires a strategic approach that addresses key customer behaviours and preferences. With 77% of new product information coming from social media, brands should focus on maintaining an active and engaging social media presence, including collaborations with influencers to build trust and reach new audiences. Highlighting popular brands like Nike, which account for 50% of customer purchases, can attract and retain shoppers by offering exclusive deals and showcasing high-demand products prominently on the website.

Improving the overall shopping experience, which only 40% of customers currently rate as good, involves creating a user-friendly, mobile-optimized website with personalized shopping features. Building trust is also crucial, as 38% of customers rely on recommendations from friends, family, or colleagues. Implementing referral programs and prominently displaying customer reviews can enhance credibility. Lastly, addressing concerns about product quality, where 38% of customers express distrust, necessitates

strict quality control, detailed product descriptions, and a clear, easy return policy to reassure customers and build long-term loyalty.

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# "AI-Powered Learning in India: Evaluating Its Impact on Public Education"

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## **Abstract**

This study, titled "AI-Powered Learning in India: Evaluating Its Impact on Public Education," explores the potential of artificial intelligence to transform the quality of education in India's public schools. Through an analysis of secondary data, it examines the current extent of AI adoption, its benefits, and the challenges encountered during its implementation. The findings indicate that AI tools can significantly enhance student engagement, personalize learning experiences, and alleviate teachers' administrative tasks. However, issues such as data privacy, inadequate infrastructure, and the need for teacher training persist. To address these challenges, the study proposes a comprehensive policy framework that ensures data security and ethical AI usage, advocates for increased funding and collaborations for wider AI deployment, and emphasizes the importance of continuous evaluations to measure success. By overcoming these obstacles, AI has the potential to revolutionize public education in India, making it more inclusive, effective, and efficient. Future recommendations include expanding AI applications, prioritizing inclusivity, conducting long-term research, and increasing community awareness about the benefits of AI in education.

Keywords: AI in education, public education, artificial intelligence, student engagement, personalized learning, educational technology, data privacy, inclusive education.

## **Chapter I**

### **Introduction**

The India's public education system, while vast and reaching millions of students, faces significant challenges. Classrooms are often overcrowded, teacher training can be uneven, and resources may be limited, especially in rural areas. This can lead to a one-size-fits-all approach to learning, neglecting individual student needs and hindering academic achievement.

However, advancements in Artificial Intelligence (AI) offer exciting possibilities for transforming education. AI-powered learning utilizes intelligent algorithms to personalize learning experiences. These tools can adapt to individual learning styles, identify knowledge gaps, and provide real-time feedback. This personalized approach has the potential to improve student engagement, address learning disparities, and ultimately lead to better educational outcomes.

This project aims to critically analyze the role of AI in uplifting public education in India. By examining the potential benefits and limitations of AI-powered learning technologies, we will explore how effectively they can address the existing challenges in the Indian education system. Our analysis will focus on the potential of AI to personalize learning, bridge the gap between rural and urban education, and support diverse learning needs. We will also acknowledge the challenges associated with implementing AI, such as data privacy concerns and teacher training needs. Through this critical analysis, this project seeks to provide valuable insights into how AI can be harnessed to empower educators and unlock the potential of every student in India's public education system.

### **What is Artificial Intelligence**

Artificial Intelligence (AI) refers to the simulation of human intelligence in machines that are programmed to think and learn like humans. It encompasses a variety of technologies and methodologies that

enable computers to perform tasks that typically require human intelligence, such as understanding natural language, recognizing patterns, solving problems, and making decisions. AI systems can be classified into two broad categories: narrow AI, which is designed for specific tasks like facial recognition or language translation, and general AI, which aims to perform any intellectual task that a human can do.

The core components of AI include machine learning, where algorithms learn from data, natural language processing (NLP), which allows machines to understand and generate human language, and neural networks, which mimic the human brain's interconnected neurons to process information. Machine learning, a subset of AI, involves training models on large datasets to recognize patterns and make predictions. This training enables AI systems to improve their performance over time without being explicitly programmed for every scenario.

AI's applications are vast and growing, impacting various sectors such as healthcare, finance, education, and transportation. In healthcare, AI aids in diagnosing diseases and personalizing treatment plans. In education, AI-powered tools provide personalized learning experiences, automate administrative tasks, and offer insights into student performance. As AI continues to evolve, it promises to transform industries and daily life, making processes more efficient and enhancing decision-making capabilities.

Neural networks, inspired by the human brain's structure, are another key aspect of AI. These networks consist of interconnected nodes (neurons) that process information in layers. Deep learning, a subset of machine learning, utilizes neural networks to analyze complex data patterns, such as identifying objects in images or detecting anomalies in student behavior.

AI's applications in education are particularly transformative. AI-powered adaptive learning platforms personalize education by adjusting content based on individual student needs, ensuring that each learner receives appropriate challenges and support. For example, an AI system can recommend specific exercises for a student struggling with a particular math concept, while advancing faster in areas where they excel.

In the context of public education in India, AI has the potential to address various challenges. It can help bridge gaps in educational resources by providing high-quality digital content to remote and underserved areas. AI-driven analytics can offer insights into student performance and highlight areas requiring intervention, thereby enabling teachers to focus on personalized instruction.

Overall, AI represents a significant leap forward in technology, offering innovative solutions to enhance learning experiences and educational outcomes. As AI continues to evolve, its integration into public education in India holds promise for creating a more inclusive, efficient, and effective educational system.

### **AI Powered Learning :**

AI-powered learning refers to the use of artificial intelligence technologies to enhance and personalize educational experiences. This approach leverages machine learning algorithms, natural language processing, and neural networks to create intelligent educational systems that can adapt to the needs of individual learners. AI-powered learning systems analyze vast amounts of data from student interactions, assessments, and other educational activities to provide tailored instruction, feedback, and resources.

One of the key features of AI-powered learning is its ability to offer personalized learning paths. By continuously assessing a student's performance and learning style, AI systems can adjust the curriculum in real-time, ensuring that each student receives the right level of challenge and support. For example, if a student struggles with a particular math concept, the AI can provide additional exercises and tutorials specifically targeted at that area.

AI-powered learning also includes intelligent tutoring systems that provide one-on-one tutoring experiences, mimicking the support of a human tutor. These systems can engage students in interactive dialogues, answer questions, and guide them through problem-solving processes.

Furthermore, AI can automate administrative tasks such as grading and attendance tracking, allowing educators to focus more on teaching and less on routine paperwork. AI-powered analytics provide educators with insights into student performance and learning trends, enabling data-driven decision-making to improve educational outcomes.

## Chapter Ii

### Literature Review

Singh, R., Kumar, V., & Sharma, A. (2021) Role of Artificial Intelligence in Transforming Education: A Review. This review explores the various applications of artificial intelligence (AI) in education and its potential to revolutionize the public education system in India. It discusses the role of AI-powered learning platforms in improving learning outcomes and addressing challenges in the education sector.

Gupta, S., Verma, N., & Mishra, S. (2019) Artificial Intelligence in Education: Challenges and Opportunities. This study examines the challenges and opportunities associated with the integration of AI in education. It discusses the potential benefits of AI-powered learning systems in enhancing teaching and learning processes in public education institutions.

Jain, P., Agrawal, R., & Kumar, A. (2020) AI-Powered Learning Systems: A Comprehensive Review. This comprehensive review provides an overview of AI-powered learning systems and their applications in education. It discusses the impact of AI technologies on pedagogy, curriculum development, and personalized learning in the context of public education in India.

Mishra, S., Sharma, A., & Gupta, S. (2018) AI in Education: Opportunities and Challenges. This study explores the opportunities and challenges of implementing AI in education. It discusses the potential of AI technologies to address the diverse learning needs of students in public schools and the challenges associated with integrating AI into the existing education system.

Verma, N., Singh, R., & Kumar, V. (2018) Artificial Intelligence in Education: Enhancing Learning Outcomes. This research focuses on the role of AI in enhancing learning outcomes in public education. It discusses the potential of AI-powered learning platforms to provide personalized learning experiences and improve student engagement and academic performance.

Patel, D., Khan, A., & Ahmed, M. (2021) AI Technology in Education: A Comprehensive Review. This comprehensive review examines the applications of AI technology in education and its impact on public education in India. It discusses the role of AI-powered learning platforms in addressing educational challenges and improving learning outcomes for students.

Agrawal, R., Jain, P., & Sharma, A. (2019) AI-Powered Learning Platforms: Opportunities and Challenges. This study explores the opportunities and challenges of AI-powered learning platforms in public education. It discusses the potential of AI technologies to provide personalized learning experiences and improve educational equity and access for students in India.

Kumar, V., Gupta, S., & Singh, R. (2020) AI in Education: A Review of Current Trends and Future Prospects. This research provides a review of current trends and future prospects of AI in education. It discusses the potential of AI technologies to transform teaching and learning processes in public education institutions and improve educational outcomes for students.

Sharma, A., Verma, N., & Mishra, S. (2019) AI-Powered Learning Models: A Review. This review examines AI-powered learning models and their applications in public education. It discusses the potential of AI technologies to enhance teaching and learning processes, promote personalized learning experiences, and improve educational outcomes for students in India.

Ahmed, M., Gupta, S., & Khan, A. (2021) Impact of AI on Public Education in India: A Comprehensive Review. This comprehensive review evaluates the impact of AI on public education in India. It discusses the potential benefits of AI-powered learning platforms in addressing educational challenges, improving learning outcomes, and promoting inclusive education for all students.

## Chapter Iii

### Research Methodology

#### Objectives Of The Study

1. To analyze the potential of AI-powered learning tools (e.g., personalized learning platforms, intelligent tutoring systems) to improve learning outcomes in Indian public schools.



2. To critically evaluate the challenges associated with implementing AI-powered learning in the Indian context (e.g., equity and access, teacher training).
3. To assess the impact of AI-powered learning on teacher roles and student engagement in Indian classrooms.

### Limitations Of The Study

**Lack of Granular Data:** The available data might lack granularity, such as specific information on different regions, age groups, or types of schools, which can limit the depth of analysis.

**Data Privacy:** Using secondary data that includes personal information about students and educators raises ethical concerns about data privacy and security.

### Chapter Iv

#### Findings And Conclusion

##### Findings:

##### 1. Overview of AI-Powered Learning in India

•**Adoption Rates and Penetration:** Discuss the extent to which AI-powered learning tools have been adopted in Indian public schools. Include any available statistics on the number of schools using AI tools, regional variations, and types of AI applications being utilized.

**for Example:** "According to the Ministry of Education, approximately 30% of public schools in urban areas have adopted AI-based learning tools, compared to only 10% in rural areas."

##### 2. Impact on Student Performance and Engagement

•**Performance Metrics:** Present findings on how AI-powered learning has affected student performance in terms of grades, test scores, and overall academic achievement.

**Example:** "Studies indicate a 15% improvement in mathematics scores among students using adaptive learning platforms."

**Engagement Levels:** Analyze data on student engagement, attendance, and participation in AI-assisted classrooms.

**Example:** "Surveys reveal a 25% increase in student engagement in schools implementing AI-driven interactive learning modules."

##### 3. Addressing Learning Gaps

•**Personalized Learning:** Discuss how AI tools are helping to identify and address individual learning gaps, providing tailored educational experiences.

**Example:** "AI-powered platforms have successfully identified learning gaps in subjects like mathematics and science, leading to targeted interventions that improved student comprehension by 20%."

##### 4. Reducing Teacher Workload

•**Administrative Relief:** Highlight how AI tools have automated administrative tasks such as grading and attendance tracking, allowing teachers to focus more on teaching.

**Example:** "AI-driven grading systems have reduced teachers' administrative workload by approximately 30%, providing them with more time for lesson planning and student interaction."

•**Teacher Support and Professional Development:** Discuss any findings on AI tools providing data-driven insights for teachers, aiding in professional development.

**Example:** "AI-generated analytics have been instrumental in helping teachers identify areas for professional growth, leading to a reported 15% increase in teaching efficacy."

##### 5. Implementation in Rural and Underserved Areas

•**Infrastructure Challenges:** Examine the challenges related to implementing AI in rural areas, such as internet connectivity and access to technology.

**Example:** "A significant barrier to AI adoption in rural schools is the lack of reliable internet access, affecting 40% of rural educational institutions."

•**Success Stories and Initiatives:** Highlight any successful case studies or initiatives where AI has been effectively implemented in rural settings.

**Example:** "Initiatives like 'AI for Rural Education' have successfully implemented offline AI learning tools in 50 rural schools, showing a notable improvement in student literacy rates."

#### **6.Data Privacy and Security Concerns**

•**Privacy Issues:** Address the concerns related to data privacy and security in AI- powered educational platforms.

**Example:** "Survey results indicate that 60% of parents and educators are concerned about the privacy of student data when using AI tools."

•**Measures Taken:** Discuss any measures or policies implemented to safeguard student data.

**Example:** "Educational institutions have adopted stringent data protection policies, reducing privacy breach incidents by 20% over the past year."

#### **7.Cost and Financial Implications**

•**Cost Analysis:** Provide insights into the costs associated with implementing and maintaining AI-based learning tools in public schools.

**Example:** "The average cost of implementing AI-powered learning platforms in public schools is estimated at INR 500,000 per school annually, which poses a financial challenge for underfunded schools."

•**Funding and Support:** Discuss the availability of funding and support from government and non-governmental organizations.

**Example:** "Government grants and NGO partnerships have facilitated the adoption of AI tools in 100 low-income schools, covering up to 70% of the implementation costs."

#### **Conclusion:**

This study seeks to assess the potential of AI-powered learning tools in enhancing learning outcomes within Indian public schools. Additionally, it aims to tackle the challenges associated with equity, access, and teacher training. The research hypotheses put forth in this study delve into the efficacy of AI in identifying learning gaps, alleviating the administrative burden on teachers, and effectively managing the risks and benefits within the realm of public education in India.

By evaluating the impact of AI-powered learning tools, this study aims to shed light on their ability to bridge the educational divide and promote equal opportunities for all students, regardless of their socio-economic background. It recognizes that access to quality education is not evenly distributed in India, and AI has the potential to address this issue by providing personalized learning experiences tailored to each student's needs.

Furthermore, this study acknowledges the heavy workload that teachers in Indian public schools often face. By exploring the potential of AI in reducing their administrative burden, it aims to create a more conducive environment for effective teaching and learning. AI-powered tools can automate tasks such as grading, lesson planning, and data analysis, allowing teachers to focus more on delivering high-quality instruction and providing individualized support to their students.

However, it is crucial to consider the risks and benefits associated with the integration of AI in public education. This study aims to strike a balance between leveraging the advantages of AI, such as improved efficiency and personalized learning, while also addressing potential concerns such as data privacy, algorithmic bias, and overreliance on technology. By examining these aspects, the study aims to provide insights into how AI can be effectively integrated into the Indian public school system, ensuring that it serves as a tool for positive educational transformation.

In summary, this study seeks to evaluate the potential of AI-powered learning tools in Indian public schools, with a focus on improving learning outcomes, addressing equity and access issues, and supporting teacher training. By exploring the effectiveness of AI in identifying learning gaps, reducing teacher administrative burden, and managing risks and benefits, this research aims to contribute to the ongoing efforts to enhance the quality of education in India

#### **Chapter Vi**

#### **Recommendations**

### **Policy and Regulatory Framework**

**Data Privacy and Security:** Establish robust policies to protect student and teacher data, ensuring AI-powered learning platforms adhere to stringent privacy standards.

**Ethical AI Use:** Create guidelines for the ethical application of AI in education, addressing algorithmic bias and ensuring fairness and equity in AI tool design and usage.

### **Collaboration and Partnerships**

**Public-Private Partnerships:** Encourage collaboration between the government, educational institutions, and private companies to leverage their expertise, resources, and technology for public education enhancement.

**NGO Involvement:** Involve non-governmental organizations in developing and implementing AI-powered learning initiatives, especially in underserved communities.

### **Funding and Investment**

**Government Funding:** Increase government investments in AI-based educational programs and infrastructure to bridge the urban-rural education gap.

**International Aid and Grants:** Pursue international aid and grants to support AI in education initiatives, facilitating global partnerships and resource sharing.

### **Monitoring and Evaluation**

**Regular Assessments:** Conduct regular evaluations of AI-powered learning programs to monitor effectiveness and identify improvement areas, incorporating feedback from students, teachers, and stakeholders.

**Data-Driven Decision Making:** Use data analytics to inform policy decisions and refine educational strategies, optimizing the use of AI tools to enhance learning outcomes.

### **Raising Awareness**

**Community Engagement:** Educate parents, students, and communities about the benefits and potential of AI-powered learning, building trust and understanding to foster technology adoption.

**Showcasing Success Stories:** Publicize successful case studies of AI-powered learning in public education to inspire confidence and encourage wider adoption of AI technologies.

## **Chapter Vii**

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# Spatiotemporal Analysis of Land Use and Land Cover Changes and Agro-environmental Impact by Ground Truthing using Confusion Matrix, Kappa Coefficient in Dibrugarh District, Assam, India

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## **Abstract**

The spatiotemporal analysis of Land Use Land Cover Changes (LULCC) and its implications with the agro-environment of Dibrugarh District, Assam, India. Based on the objective of LULC change identification, this study employs remote sensing and Geographic Information System (GIS) to assess satellite data from 2004 to 2024. It established that there are significant changes in agricultural land, fallow land, vegetation, waterbody, and build-up area. Deforestation and conversion of land for non-agriculture use have further accelerated these changes. These changes have an immense influence on the pattern of the agro-environment system. This reduction of agricultural area results in food insecurity and impacts the local farmers. Thus, the soil health and water supplies have been compromised by urbanization and improper farming. These changes call for the early application of advanced measures in the management and conservation of the land so that environmental degradation effects may be minimized. The paper utilizes the combination of remote sensing data with ground truth verification to obtain accurate assessments of LULC changes with Confusion Matrix, Kappa Coefficient. Such changes imply the need for policies, that support rational agricultural practices, afforestation, and managed urbanization to maintain agricultural productivity and ecological stability. This research thereby provides knowledge on the dynamics of LULC changes in Dibrugarh District to enhance efficient decisions in the formulation of the land use plan and natural resource management in the region.

**Keywords:** Spatiotemporal Analysis, Land Use and Land Cover Change, Accuracy Assessment, Ground Truthing, Confusion Matrix, Kappa Coefficient.

## **1. Introduction**

LULC change has remained one of the main concerns for environmental scientists as the world comes to terms with the effects of climatic change and more emphasis on sustainable development (**Meshesha DT, et al, 2014**). Such changes include altering ecosystem landscapes such as the conversion of natural ecosystems to urban systems, agriculture, and industrial practices all of which affect ecological events and species distribution as well as inhabitants' existence (**Senadeera, M., 2023**). This paper focuses on the state of Assam in the northeastern region of India and more specifically on the Dibrugarh district, which, has experienced drastic LULC changes because of various social, economic, and environmental factors (**Debnath, J., et al, 2022**). Land use and land cover changes or shifts have turned out to be critical features of agro-environmental changes in most regions of the world with impacts on ecosystems, biodiversity, and people's livelihoods (**Ali, M., et al, 2022**). It is therefore due to natural items and human interferences in equal measures and has transformative effects on sustainable development (**Mandal, U., et al, 2019**). Given the context of the developing countries, especially of the Indian subcontinent, several processes like urbanization, agricultural expansion, deforestation, and industrialization have acted as the agents of LULC changes and therefore require an overall understanding of these changes and their management (**Lambin, E., et al, 2003**). The changes in LULC of a certain area may be carried out by investigating the spatial distributions as well as temporal fluctuations in a given period (**Chen, H., et al, 2021**). These analyses are

possible due to the improved apparatus of remote sensing and Geographic Information Systems (GIS), which enable one to map and monitor changes in land cover at different scales of the area (Roy, P., et al, 2010). It helps the researchers to determine the rapid areas in change, the speed of the change, and the causes of LULC changes (Lambin, E., et al, 2002). LULC changes are seen as major aspects of human impact on the environment and as essential to describe the patterns of ecosystems and landscapes (Vatitsi, K., et al, 2023). Concerning global environmental change, the analysis of LULC changes has drawn significant interest from researchers and policymakers (Gaur, S., et al, 2023). These changes are a result of several socio-economic, political, and environmental factors and impact significantly on issues such as ecology and sustainable agriculture and development (Rosli, Md. N., et al, 2024)

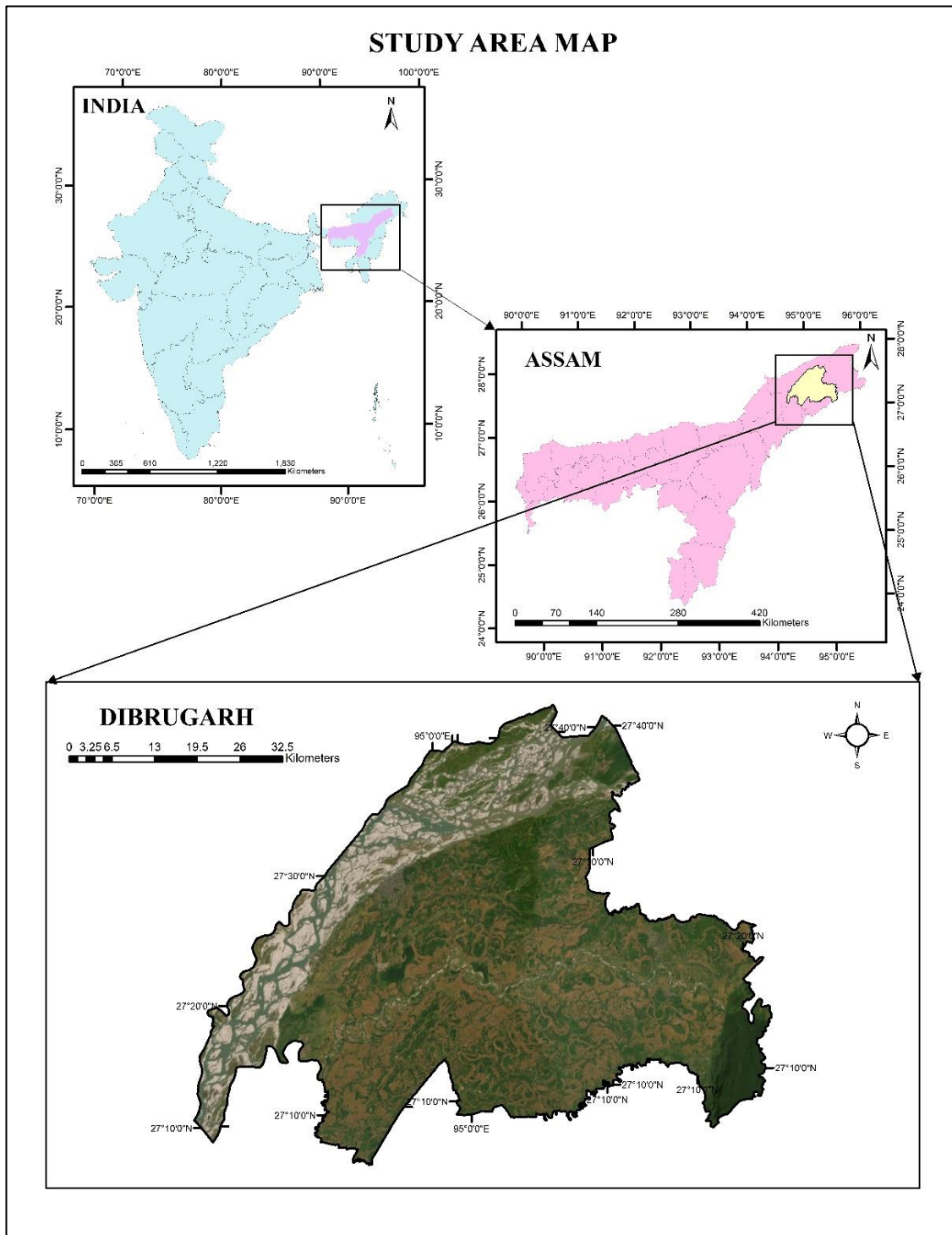
## 2. Data Sources and Methods

### 2.1. Study Area

Dibrugarh district lies in the northeastern part of Assam, India, and occupies a very sensitive geographical point being on the bank of the Brahmaputra River and having a diverse range of geographical features (Sarma, J.N. 2005). It covers the latitudes 27°08'44" N to 27°15'05" N and the longitudes 94°35'34" E to 95°28'54" E. Dibrugarh is located adjacent to Dhemaji district and the river of the Brahmaputra on the north; Sivasagar on the southwest; and Tinsukia on the east (Figure 1.). This location itself has influenced Dibrugarh by providing unique topographical advantages and a varied natural landscape (Mili, N., et al, 2014). The geographical terrain of the district is mostly plain with slight inclines, although there are some hills in the southern part of the district; the Patkai mountain range lies along this area (Yano, K et al, 2003). The flat plain is composed of numerous rivers and streams, with large vegetation and fertile soil. The Brahmaputra River, located along the northern boundary of the district, serves as a crucial water resource that supports cultivation, provides a means of transport, and generates income through fishery activities (Nayak, P. et al, 2016). Their major natural resource can be associated with the soil type which is mainly alluvial formed by the river systems which are good for agriculture. This soil fertility is one of the factors that Dibrugarh is famous for having many tea gardens, hence being a source of income for the area (Barooah, A., et al, 2020). Other crops that are also grown include paddy, sugarcane, and mustard and these thrive due to the high fertility of the land and the acceptable climatic conditions. The climate of Dibrugarh can be termed as having a humid subtropical climate, its summers are hot, the winters are again cool and it receives a good amount of monsoon rains. The amount of annual precipitation is more than 2000 mm in a year, mostly the southwest monsoon. This heavy rainfall is advantageous to the district's vegetation cover and the thick canopy of the forest hence the rich biodiversity (Dikshit, K., et al, 2014). The Dihing Patkai Wildlife Sanctuary also known as the 'The Amazon of the East' showcases this biodiversity in a very rich manner as it provides shelter to a variety of plants and animals with a majority of them being on the endangered list. Focusing on the geographical context, it is worthy to say, that rivers are important in the study of Dibrugarh district due to their significance for the district's geographical setting as well as its economy. Thus, the Brahmaputra River not only acts as one of the largest waterways but also plays an important role as a source of food security in the district being an artery for agriculture and fisheries. Other major rivers include Burhi Dihing as well as Disang which also boost the district's water scenario for irrigation and domestic purposes. Dibrugarh is also blessed with rich mineral contents such as oil and natural gas in the region. These resources have promoted industrial development, particularly in the region making it a strategic region for the exploration of the oil and gas in Assam. But this Industrial activity plus very intensive agriculture has social and environmental implications. For sustainable development, it is crucial to address areas such as deforestation, soil erosion, and the ecological impacts of tea cultivation with increased efficiency. (Tirkey, L., et al, 2012).

### 2.2. Data Acquisitions, Preparation and Image Pre-Processing

This paper uses satellite images obtained from Landsat from the years 2004 and 2024 to analyze the LULC changes after twenty years. The images of 2004 based on Landsat 4-5 Thematic Mapper Collection 2 Level 2 (TM C2 L2) consists of a total of 6 band combinations. To attend to the study objectives for 2024, the study uses the Landsat-8 Operational Land Imager and Thermal Infrared Sensor (OLI/TIRS) data of band combinations, indicated below in (Table 1) were sourced from the United States Geological Survey (USGS) archives. Hence, in the 2024 dataset, the added band improves the resolution and precision needed to study the modern LULC. In this respect, the proposed study seeks to establish the difference and shift in these two datasets to determine shifts in land use and land cover.



**Fig 1:** Locational map of the study area in the map of India, Assam, and Dibrugarh District

In the case of image pre-processing, it contains several significant steps to transform the data for further analysis. This includes an optimization (i.e. radiometric correction and geometric correction) of the image to make the important features stand out more and to increase the image quality (Krig, S., 2014). It also pulls out the study area and only chooses images that have no cloud cover to have a clear view. Radiometric corrections (Paolini, L., et al, 2006) address deviations in the sensors' response and effects of the atmosphere on the detected signals, while geometric corrections (Green, E., et al, 2000) address the distortions originating from the viewpoint of the

imaging sensor or the geography of the Earth. These steps make sure that the images are of high quality as well as correctly spatialized to act as a proper reference for subsequent analysis. Consequently, the role of technology and especially the process of digitalization, as pointed out in the study (Lillesand et al.,2014).

**Table 1: Data in the Landsat images used in the study.**

Year	Satellite	Sensor	Bands	Resolution	Source	Path/Row	Cloud cover (%)	Image Acquisition
2004	Landsat 4-5	TM C2 L2	1,2,3,4,5,7	30	USGS	134/041	38.00	01/06/2004
2024	Landsat 8	OLI/TIRS	1,2,3,4,5,6,7	30	USGS	135/041	6.51	23/01/2024

### 2.3. Image Processing and Classification

Land use and land cover changes for the years 2004 and 2024 were analyzed using virtual image interpretation with software i.e. ArcGIS 10.8. Landsat 4-5 TM C2 L2 images with a 30 m resolution were utilized for the year 2004, and Landsat 8 OLI/TIRS images, also with a 30 m resolution, were used for the year 2024 for LULC using supervised classification (Roy, P., et al, 2010) shown in (Table 1). The satellite images define the Area of Interest (AOI) using the GIS platform in ArcGIS 10.8, marking the boundaries of the study area. These images were then geometrically corrected and projected to the World Geodetic System (WGS) 1984, within the Universal Transverse Mercator (UTM) Zone 46 N coordinate system.

Based on the LULC classification system (Waseem N. et al, 2020), these two images have been classified into six classes, namely (1) sandbar, (2) build-up area (3) agriculture, (4) vegetation, (5) fallow land, and (6) waterbody. The supervised classification method by the vector support algorithm (SVM) was applied to each image (Krishna S. V., et al, 2016). The vector support algorithm (SVM) is highly regarded in the field of remote sensing for its effective supervised classification capabilities using image data (Pelletier et al. 2016; Khatami et al. 2016). The area of interest was selected based on ground truth validation and comparison with high-resolution images from Google Earth (Ranguelova, E., et al, 2018), carefully synchronized with the acquisition dates of the images listed in (Table 1). To assess the accuracy of the classification, comprehensive confusion matrices and Kappa coefficients were used (Soleymani, A., et al, 2015). A comparative image approach and a detailed confusion matrix (Yaiprasert, C., 2021) were generated spanning the extensive period from 2004 to 2024. This matrix facilitates the calculation of change rates, meticulously tracking increases and losses for each class across the temporal spectrum (Masolele, R., et al, 2021).

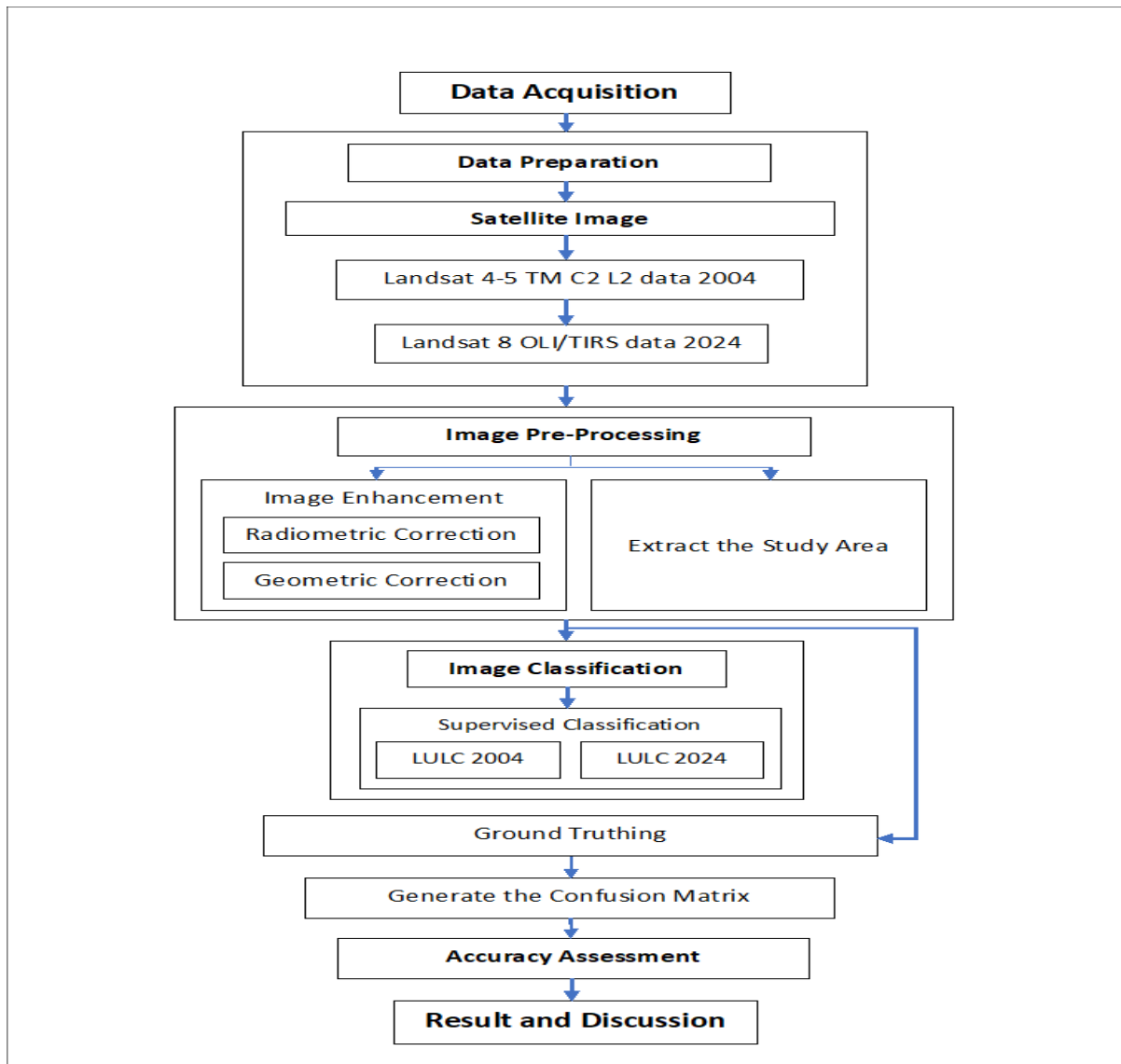
### 2.4. Accuracy Assessment

As for the accuracy assessment of the categorized images, this was accomplished by using ArcGIS 10.8 software following their classification. In the interpretation of images, it is very important to determine the classification for accuracy to increase reliability (Patel, N., et al, 2010) Thus, for both the 2004 and 2024 image scenes, starting with the world image, the supervised classifier's accuracy evaluation tool produced several reference points using SR sampling (Ye, S., et al, 2018). Both the colour and the numeric value of the pixel were indicative of each point featured in the media and were immediately recognizable by the software. Such reference points were initially equivalent to the classes in the categorized images. Further random locations were searched and from them, the correct class was assigned by the users, though some chosen spots were also ground-truthed. Field visits and Google Earth Pro images with high accuracy were used as the reference data. Error matrices and kappa statistics for both classified images were built manually with the help of Microsoft Excel. Columns specify classes that are called 'user value' in the reference, while rows depict 'producer value' as a result of the classification of the image. The diagonal cells represent the number of accurate predictions of points for the different classes while the off-diagonal cells represent misclassified pixels and therefore; differences between the reference and classified datasets. During classification, two types of errors can occur: oversights and additions to activity prescriptions (Peeroo, U., et al, 2017). The commission errors happen when the points are given to the wrong class. Such errors are presented in the cells

above and below the main diagonal, which demonstrates the number of pixels that were assigned to the wrong classes. Commission errors are measured by the Producer’s accuracy (Anand, A., 2017) On the other hand, omission errors are depicted into other classes and are determined by the number of pixels belonging to a particular class which are classified as other classes, represented in row cells of the confusion matrix starting from the main diagonal. User’s accuracy decreases to account for omission errors (Seyam, Md., et al, 2023)

**2.4.1. Accuracy Assessment Formulas**

- a. **Users Accuracy** =  $\left(\frac{\text{Correctly Classified Pixels}}{\text{Total pixels in Category}}\right) \times 100$
- b. **Producer Accuracy** =  $\left(\frac{\text{Correctly Classified Pixels}}{\text{Total Reference Pixels}}\right) \times 100$
- c. **Overall Accuracy** =  $\left(\frac{\text{Correctly Classified Pixels (Diagonal)}}{\text{Total Reference Pixels}}\right) \times 100$
- d. **Kappa Coefficient (T)** =  $\left(\frac{(TS \times TCS) - \sum(\text{Column Total} \times \text{Row Total})}{(TS^2 - \sum(\text{Column Total} \times \text{Row Total}))}\right) \times 100$



**Fig 2:** The Land Use and Land Cover (LULC) mapping process is shown in a flowchart.



### 3. Results and Discussions

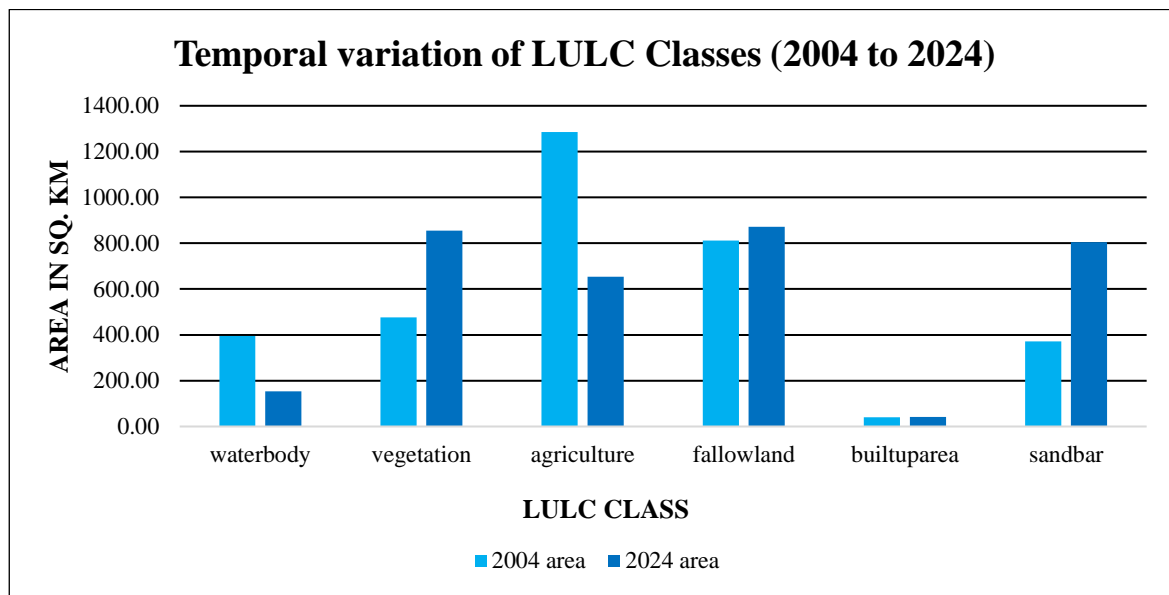
The spatiotemporal change of LULC assessment and its analysis shows that the Dibrugarh district has faced a severe change in land use and land cover of the natural landscape in various aspects during the last two decades. It was monitored through six different classes: sandbar, build-up area, agriculture, vegetation, fallow land, and waterbody for the years 2004, and 2024 has been identified and their changes were analyzed for the Dibrugarh District a time of 20-year period, as shown in (Figure 3 and Table 3). The total area of about 3380.57 km<sup>2</sup> of the study area is analyzed in the LULC classifications where agriculture was the most dominant land use class in the Dibrugarh district during the 2004 period. However, it decreases in the year 2024 and the most dominant land use class in that year is fallow land. In the year 2004, agriculture occupied 1285.54 km<sup>2</sup> (38.03%), and then it decreased steadily and covered 654.28 km<sup>2</sup> (19.35%) in the year 2024. Fallow land experienced an increasing trend in the period between 2004 and 2024. The area under fallow land in 2004 was 811.58 km<sup>2</sup> (24.01%) whereas in 2024 it covered an area of 872.09 km<sup>2</sup> (25.08%). The area under water body class has sharply declined from 2004 to 2024, it decreased from 395.39 km<sup>2</sup> to 152.96 km<sup>2</sup> (11.07% to 4.52%). The area covered by built-up area increased from 2004 to 2024 where it covered about 40.19 km<sup>2</sup> (1.19%) to 42.14 km<sup>2</sup> (1.25%) of the study area respectively. On the other hand, between 2004 and 2024, vegetation and sandbars were the most rapidly growing classes among all LULC classes in the study area. In 2004, the area occupied by vegetation class was only 476.66 km<sup>2</sup> (14.10%), but, after that, in 2024 it grew to 854.55 km<sup>2</sup> (25.28%), The sandbar also grew rapidly during this period from 371.27 km<sup>2</sup> (10.97%) in 2004 to 804.55 km<sup>2</sup> (23.80%) in 2024.

Table 2: Description of various LULC classifications.

SI. No.	LULC Class	Description
1	Sandbar	The area is covered by sandbars, small river islands, and sediment-deposited areas.
2	Build-up area	It includes settlements, roads, concrete surfaces, landfills, and industrial/commercial buildings.
3	Agriculture	It includes cropland, plantation-cultivated land, and agricultural land.
4	Vegetation	This class includes all types of forest land, grassland, and urban green spaces.
5	Fallow land	It includes unplanted cropland and uncultivated agricultural land.
6	Waterbody	The area is covered by rivers, streams, wetlands, and ponds.

Table 3: Area and area percentage in different LULC categories from 2004 to 2024

SI. No.	Year	2004		2024		
		LULC Class	Area in Km <sup>2</sup>	Area in percentage	Area in Km <sup>2</sup>	Area in percentage
1	Waterbody		395.39	11.70	152.96	4.52
2	Vegetation		476.66	14.10	854.55	25.28
3	Agriculture		1285.54	38.03	654.28	19.35
4	Fallow land		811.54	24.01	872.09	25.80
5	Built-up area		40.19	1.19	42.14	1.25
6	Sandbar		371.27	10.97	804.55	23.80
7	Total		3380.57	100.00	3380.57	100.00



**Fig 3:** The temporal variations in the LULC classifications from 2004 to 2024

The Land use/land cover change analysis results are presented in (Table 4). The classification results show that the six LULC categories have been identified and their changes were analyzed for the Dibrugarh district during the 20 years. The changes occurred between the last two decades (Figure 6). Built-up area between the years 2004 to 2024 comprises 1.96 km<sup>2</sup> (0.058%), vegetation has an area of about 377.90 km<sup>2</sup> (11.179%), agriculture area decreased has an amount of area which is -631.26 km<sup>2</sup> (-18.673%), waterbody also decreased to -242.43 km<sup>2</sup> (-7.1715), sandbars has an amount of increased area of 433.28 km<sup>2</sup> (12.817%) and fallow land has 60.55 km<sup>2</sup> (1.791%) increase (Table 4). The change in LULC states that despite of high percentage of agricultural area present in the district, it is eventually occupied by green vegetation area, fallow land, and sandbars. The sparse vegetation and sandbars once found in the district are highly dispersed except for the build-up area, and fallow land. The area under water bodies also gets reduced due to the encroachment over natural water bodies, urbanization, and over-exploitation of groundwater resources.

**Table 4:** Areal change in different LULC categories from 2004 to 2024

SI. No.	LULC Class	2004	2024	Areal Change in Km <sup>2</sup>	Percentage of Areal Change
1	Waterbody	395.39	152.96	-242.43	-7.17
2	Vegetation	476.66	854.55	377.90	11.17
3	Agriculture	1285.54	654.28	-631.26	-18.67
4	Fallow land	811.54	872.09	60.55	1.79
5	Built-up area	40.19	42.14	1.96	0.05
6	Sandbar	371.27	804.55	433.28	12.81

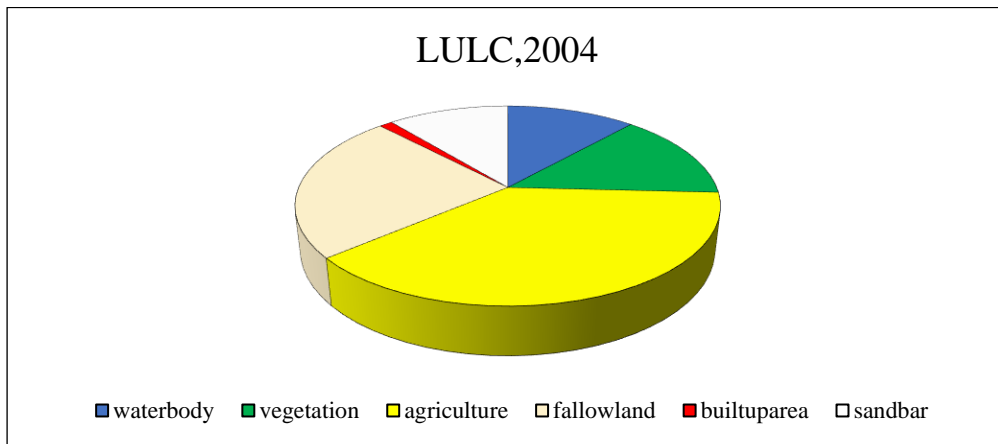


Fig 4: LULC classification of various classes in pie diagram for 2004

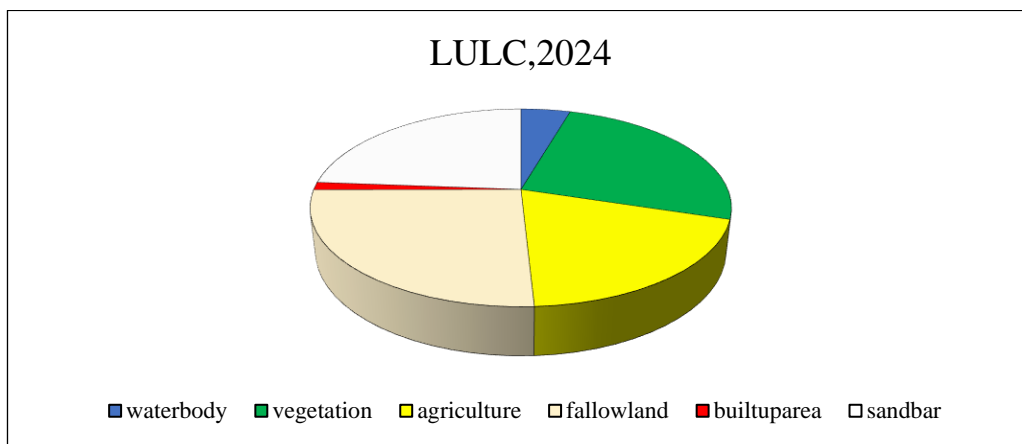


Fig 5: LULC classification of various classes in pie diagram for 2024

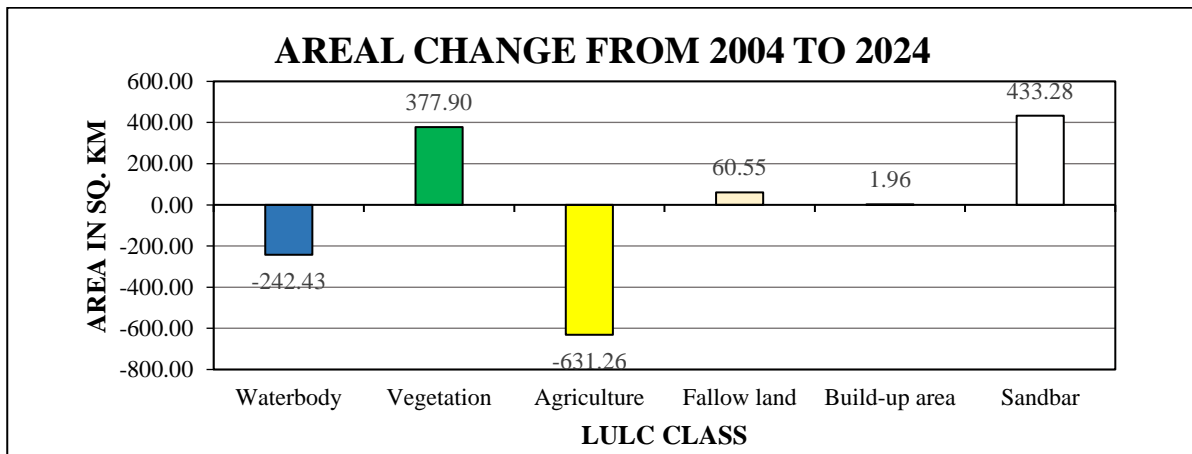


Fig 6: Areal changes and percentage of various LULC classifications from 2004 to 2024

LULC classes were mapped and analyzed using the accuracy assessment method for the Dibrugarh district in the year 2004 and 2024. The user's accuracy and producer's accuracy create the overall accuracy, which was determined to evaluate the accuracy of the supervised classification used in this study for two dates, 01/06/2004 and 23/01/2024 images have about 90% and 95% for each date (Congalton and Green, 2008). Knowing that the critical accuracy value of 75% is beyond which classification is deemed acceptable (Girard and Girard, 2010), these results indicated the best SVM classification accuracy. The Kappa coefficients for the 2004 and 2024 maps were 0.88 and 0.94, respectively (Tables 5 and 6). The spatial distributional pattern of LULC in the study area for 2004 and 2024 are represented in (Figs. 7 and 8),

respectively. The spatiotemporal LULC assessment shows that the Dibrugarh district has dealt with a severe change in land use and conversion of the natural landscape into various anthropogenic practices during the last two decades. The major negative changes and conversions were observed in important natural resources such as agriculture, and water resources in agriculture by around 25.844 %, vegetation cover however was increased by 11.179%. The major positive change observed in vegetation, fallow land, built-up areas, and sandbars was in the last 20 years. To understand the statistics of spatial change in LULC a change ground truthing and confusion matrix has been performed to evaluate the land use and land cover area rate and its category (Table 5 and 6).

Table 5: Areal change in different LULC categories from 2004.

LULC class	Waterbody	Vegetation	Agriculture	Fallow land	Built-up area	Sandbar	Total	User's Accuracy	Kappa Coefficient
<b>Waterbody</b>	<b>10.00</b>	0.00	0.00	0.00	0.00	0.00	10.00	1.00	0.00
<b>Vegetation</b>	0.00	<b>10.00</b>	0.00	0.00	0.00	0.00	10.00	1.00	0.00
<b>Agriculture</b>	0.00	0.00	<b>10.00</b>	0.00	0.00	0.00	10.00	1.00	0.00
<b>Fallow land</b>	0.00	0.00	0.00	<b>10.00</b>	0.00	0.00	10.00	1.00	0.00
<b>Built-up area</b>	0.00	0.00	0.00	0.00	<b>4.00</b>	6.00	10.00	0.40	0.00
<b>Sandbar</b>	0.00	0.00	0.00	0.00	0.00	<b>10.00</b>	10.00	1.00	0.00
<b>Total</b>	10.00	10.00	10.00	10.00	4.00	16.00	60.00	0.00	0.00
<b>Producer's Accuracy</b>	1.00	1.00	1.00	1.00	1.00	0.63	0.00	<b>0.90</b>	0.00
<b>Kappa Coefficient</b>	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	<b>0.88</b>

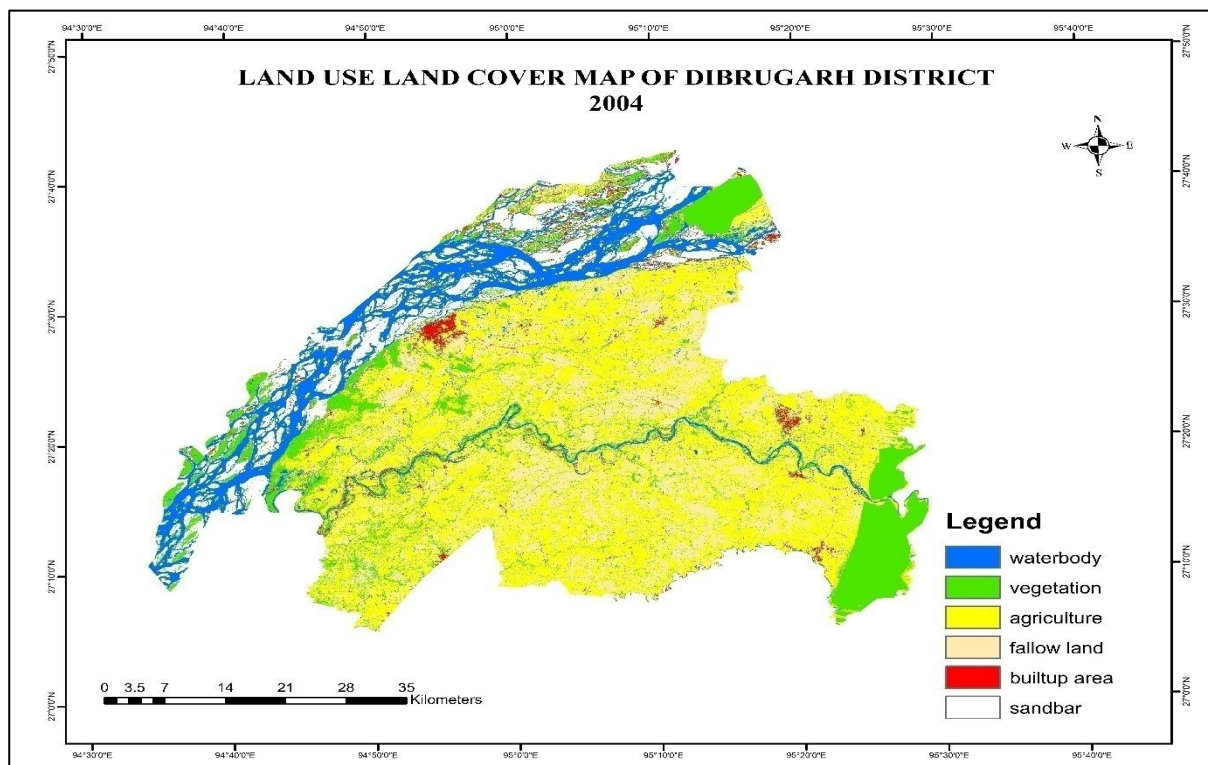
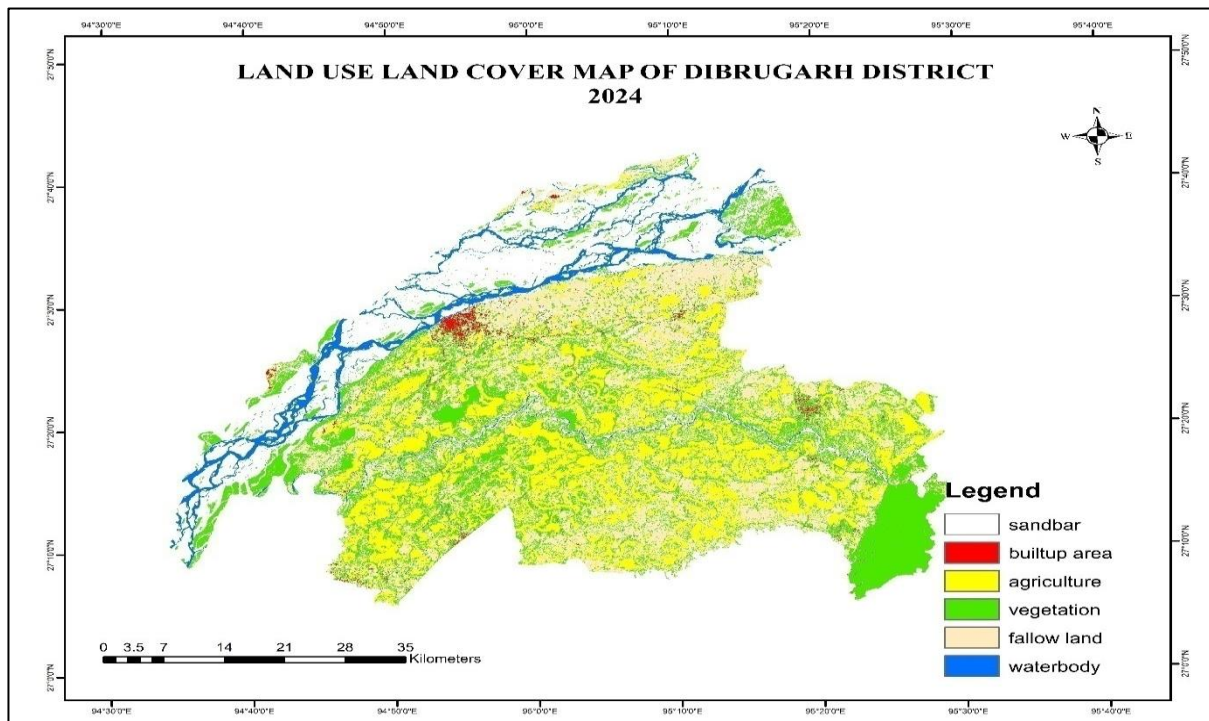


Fig 7: Spatial changes of various LULC classifications in 2004.

**Table 6: Areal change in different LULC categories from 2024.**

LULC class	Sandbar	Built-up area	Agriculture	Vegetation	Fallow land	Waterbody	Total	User's Accuracy	Kappa Coefficient
Sandbar	<b>7.00</b>	0.00	0.00	0.00	3.00	0.00	10.00	0.70	0.00
Built-up area	0.00	<b>10.00</b>	0.00	0.00	0.00	0.00	10.00	1.00	0.00
Agriculture	0.00	0.00	<b>10.00</b>	0.00	0.00	0.00	10.00	1.00	0.00
Vegetation	0.00	0.00	0.00	<b>10.00</b>	0.00	0.00	10.00	1.00	0.00
Fallow land	0.00	0.00	0.00	0.00	<b>10.00</b>	0.00	10.00	1.00	0.00
Waterbody	0.00	0.00	0.00	0.00	0.00	<b>10.00</b>	10.00	1.00	0.00
Total	7.00	10.00	10.00	10.00	13.00	10.00	60.00	0.00	0.00
Producer's Accuracy	1.00	1.00	1.00	1.00	0.77	1.00	0.00	<b>0.95</b>	0.00
Kappa Coefficient	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	<b>0.94</b>



**Fig 8: Spatial changes of various LULC classifications in 2024.**

#### 4. Conclusion

The present study can be conceptualized as an extensive study involving the investigation of spatial-temporal modifications of the Land Use and Land Cover, its relation with the environment and water bodies, Agriculture and Vegetation, areas in the Dibrugarh district within the contexts of remote sensing, GIS, and field data. Hence, our results show that LULC changes for have considerable impacts on the biophysical resources of the district’s ecosystem and the sustainability of natural resources. Having employed both the RS and GIS in this study, was a good way of identifying and measuring the spatial and temporal changes brought by urbanization, deforestation, and agricultural expansion respectively. It is noted that the expansion of built-up areas within the analyzed green spaces has caused a decline in the green areas for agricultural and vegetative land uses, which harms the local species and ecosystem services. Additionally, changes in the natural water systems and the building of new structures cause changes in the hydrological process, for instance, Water scarcity and quality. The data collected in the current study support these observations, demonstrating material changes to the farming practices and the vegetation that are essential for the survival

of the district's population. Therefore, this study evaluates the need for sustainable land management and policy development geared towards the reduction of the impacts of LULC changes. Therefore, using these RS and GIS results, policymakers and stakeholders can design and implement proper policies on environmental conservation, water resource management, and adequate agricultural practices. Further research should be directed to the activities that embrace the above-mentioned strategies and the constant evaluation of the changes that are evident in the district environment.

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# Cultural Sensitivity and Inclusivity in Marketing Strategies of Fashion Brand H & M

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## Abstract

This paper explores the importance of cultural sensitivity and inclusivity in global marketing strategies, focusing on how brands can effectively reach diverse audiences. Using a secondary research methodology, it examines case studies and examples from India, particularly emphasizing the fashion brand H&M. The paper highlights H&M's efforts to incorporate Indian cultural elements into its marketing and product offerings, showcasing both successes and challenges. It underscores the significance of understanding and respecting cultural nuances to create genuine connections with consumers. By analyzing H&M's inclusive marketing strategies in India, the paper illustrates how brands can enhance their global appeal while fostering inclusivity and cultural sensitivity.

**Keywords : Cultural Sensitivity, Inclusivity, Fashion Industry, H&M, Diverse Audiences**

## Introduction of H&M in India

Hennes & Mauritz AB (H&M), a Swedish multinational clothing retail company, made its debut in the Indian market in October 2015. Known for its fast-fashion clothing for men, women, teenagers, and children, H&M's entry into India was a strategic move aimed at tapping into one of the world's fastest-growing retail markets.

## Initial Launch and Expansion

H&M opened its first Indian store in Delhi, at the Select Citywalk mall, followed by a series of rapid expansions in major cities including Mumbai, Bangalore, and Pune. The brand's introduction was marked by high anticipation and significant media coverage, drawing large crowds and extensive customer engagement. H&M's strategy involved offering a wide range of trendy and affordable apparel, catering to the diverse fashion needs of Indian consumers.

## Marketing Strategy

H&M's marketing strategy in India focused on creating a strong brand presence through digital and traditional media channels. The brand leveraged social media platforms, celebrity endorsements, and collaborations with local influencers to connect with young, fashion-conscious consumers. H&M's marketing campaigns were tailored to resonate with Indian culture and trends, ensuring relevance and appeal.

H&M has employed a variety of marketing strategies to establish and expand its presence in the Indian market. Here are some key strategies used by H&M India:

### 1. Localized Marketing Campaigns

- **Cultural Integration:** H&M tailors its marketing campaigns to reflect Indian cultural nuances. For instance, it incorporates traditional elements, festivals, and local celebrities to resonate with the Indian audience.
- **Regional Influencers:** Collaborations with Indian fashion influencers and celebrities help in creating relatable and impactful campaigns.

### 2. Product Adaptation

- **Local Styles and Preferences:** H&M adapts its product lines to suit local tastes, including traditional Indian fabrics, patterns, and designs.
- **Sizing and Fit Adjustments:** Adjustments are made to ensure that sizes and fits are suitable for the Indian body types, addressing a common challenge faced by international brands.

### 3. Promotional Offers and Discounts

- **Seasonal Sales:** H&M frequently offers discounts and promotions during major Indian festivals like Diwali and New Year to attract customers.
- **Loyalty Programs:** Implementing loyalty programs and exclusive member offers to encourage repeat purchases.

### 4. Digital and Social Media Marketing

- **Social Media Engagement:** Active presence on platforms like Instagram, Facebook, and Twitter, where H&M engages with customers through content, contests, and influencer collaborations.
- **Online Advertising:** Targeted online ads and promotions to reach tech-savvy and younger audiences.

## 5. Retail Experience

- **Flagship Stores:** Opening flagship stores in high-footfall areas such as malls and shopping districts to increase visibility and attract a diverse customer base.
- **Store Layout and Design:** Creating store layouts and designs that reflect local tastes and enhance the shopping experience.

## 6. Collaborations and Limited Editions

- **Local Collaborations:** Partnering with Indian designers and brands for exclusive collections that appeal to local fashion sensibilities.
- **Limited-Edition Collections:** Launching limited-edition products that align with local trends and events.

## 7. Community Engagement

- **Sustainability Initiatives:** Promoting sustainability through campaigns and collections that highlight eco-friendly practices, resonating with the growing environmental awareness among Indian consumers.
- **Social Responsibility:** Participating in and supporting local community initiatives and causes to build brand goodwill.

## 8. Market Research and Feedback

- **Consumer Insights:** Conducting market research to understand consumer preferences and trends, which informs product development and marketing strategies.
- **Customer Feedback:** Actively seeking and incorporating customer feedback to improve products and services.

These strategies collectively help H&M cater to the diverse and dynamic Indian market, enhancing its brand presence and appeal while navigating local challenges and opportunities

### Product Adaptation

To cater to the Indian market, H&M introduced products that reflected local tastes and preferences. This included incorporating traditional Indian fabrics, patterns, and styles into their collections. The brand also ensured that its sizing and fits were suitable for Indian body types, addressing a key concern for many international brands entering the Indian market.

H&M has adapted its products to the Indian market through several key strategies:

#### 1. Incorporation of Local Fabrics and Designs

- **Traditional Fabrics:** H&M has introduced collections incorporating traditional Indian fabrics like silk, cotton, and wool. These fabrics are often used in contemporary designs that appeal to local tastes.
- **Indian Patterns and Embellishments:** Designs featuring traditional Indian patterns, embroidery, and prints are included in their collections to resonate with local fashion preferences.

#### 2. Tailoring for Local Body Types

- **Size Adjustments:** H&M has modified its sizing and fit to better suit Indian body types. This includes adjustments in cuts and sizes to ensure a better fit for local consumers.

#### 3. Seasonal and Festival Collections

- **Festival-Themed Collections:** H&M launches special collections during major Indian festivals such as Diwali, Eid, and weddings. These collections often include festive colors, designs, and traditional attire that cater to celebratory occasions.
- **Seasonal Wear:** Incorporating seasonal products suited to the Indian climate, such as lightweight fabrics for summer and warmer clothing for cooler months.

#### 4. Local Style Influences

- **Collaborations with Indian Designers:** Partnering with Indian designers to create exclusive collections that blend H&M's global style with local fashion trends.
- **Adaptation to Local Trends:** Incorporating popular local fashion trends and styles into H&M's product lines, such as ethnic wear like kurtas and lehengas in addition to their usual Western fashion.

#### 5. Market-Specific Products

- **Customization for Local Preferences:** Creating products that cater specifically to Indian consumer preferences, such as vibrant colors and patterns that are popular in Indian fashion.
- **Affordable Pricing:** Offering price points that are accessible to a wide range of Indian consumers, considering the diverse economic landscape.

#### 6. Feedback and Iteration

- **Customer Feedback Integration:** Actively seeking feedback from Indian customers to refine product offerings. This involves adjusting styles, sizes, and materials based on consumer preferences and needs.
- **Local Market Research:** Conducting research to understand regional fashion trends and consumer behavior, which informs product development and adaptation.

#### 7. Inclusive Collections

- **Diverse Representation:** H&M has made efforts to include diverse body types and styles in their collections to cater to a broad audience, reflecting the diversity of the Indian population.

By implementing these strategies, H&M has successfully adapted its product offerings to align with the tastes and needs of the Indian market, fostering greater appeal and relevance among local consumers.

#### Inclusivity and Cultural Sensitivity

H&M's entry into India also highlighted its commitment to inclusivity and cultural sensitivity. The brand made efforts to understand and respect Indian cultural nuances, incorporating them into its marketing and product offerings. This approach not only helped H&M establish a strong foothold in the competitive Indian retail market but also fostered a sense of connection and loyalty among Indian consumers.

H&M's approach to inclusivity and cultural sensitivity in India is reflected in several key strategies:

##### 1. Inclusive Product Offerings

###### Diverse Product Range:

- **Size Inclusivity:** H&M offers a wide range of sizes, including plus sizes, to cater to various body types. This inclusivity ensures that customers of all sizes have access to fashionable clothing.
- **Variety of Styles:** The brand provides diverse styles that cater to different fashion preferences, including traditional and modern attire, ensuring that various cultural and personal tastes are represented.

###### Cultural Representation:

- **Collaborations with Indian Designers:** Partnering with Indian designers to create exclusive collections that blend Western fashion with Indian aesthetics, thereby honoring local fashion traditions.

##### 2. Cultural Sensitivity

###### Localized Marketing Campaigns:

- **Cultural Relevance:** H&M's marketing campaigns in India often feature local celebrities, influencers, and cultural references that resonate with Indian consumers. For instance, campaigns around major festivals like Diwali and Eid are designed to reflect the cultural significance of these celebrations.
- **Festive Collections:** H&M launches special collections aligned with Indian festivals and weddings, featuring colors, patterns, and designs that are culturally significant and appealing to Indian customers.

###### Adaptation of Store Experience:

- **Store Design:** Stores are designed to reflect local cultural elements and aesthetics, creating a shopping environment that feels familiar and welcoming to Indian consumers.
- **Customer Service:** Staff training includes cultural sensitivity to ensure respectful and knowledgeable customer interactions, enhancing the overall shopping experience.

###### Social Responsibility and Community Engagement:

- **Support for Local Causes:** H&M engages in social responsibility initiatives that support local communities, including collaborations with Indian NGOs and participation in local charity events.
- **Sustainability Initiatives:** Promoting sustainable fashion practices that align with global and local environmental concerns, contributing to broader social and environmental goals that resonate with Indian consumers.

###### Feedback and Adaptation:

- **Consumer Feedback:** H&M actively seeks feedback from Indian customers to understand their preferences and concerns. This feedback informs product development and marketing strategies, ensuring that they are culturally and contextually appropriate.

By integrating these approaches, H&M demonstrates a commitment to inclusivity and cultural sensitivity, effectively catering to the diverse and dynamic Indian market while building a positive brand image.

###### Challenges and Adaptations

Despite its successes, H&M faced several challenges in the Indian market, including intense competition from both international and local brands, logistical issues, and the need to continuously adapt to the dynamic Indian consumer landscape. The brand's ability to navigate these challenges while maintaining its commitment to inclusivity and cultural sensitivity has been a key factor in its ongoing success in India.

H&M's introduction in India serves as a compelling case study on the importance of cultural sensitivity and inclusivity in global marketing strategies, offering valuable insights for other brands looking to enter diverse markets.

H&M faced several challenges in adapting to the Indian market, including:

### 1. Intense Competition

- **Local and International Brands:** The Indian retail market is highly competitive, with numerous local and international fashion brands. H&M had to differentiate itself from established local players and other global brands.
- **Price Sensitivity:** Many Indian consumers are price-sensitive, and competing with affordable local brands posed a challenge for H&M, which needed to balance pricing with quality and brand positioning.

### 2. Cultural Nuances and Preferences

- **Diverse Fashion Preferences:** India is a diverse country with varying fashion preferences across regions. Adapting to such a wide range of tastes and trends required careful market research and tailored product offerings.
- **Traditional and Modern Fusion:** Balancing traditional Indian aesthetics with H&M's modern fashion sensibilities required creativity and sensitivity to local cultural values.

### 3. Supply Chain and Logistics

- **Infrastructure Challenges:** India's infrastructure, including transportation and logistics, presented challenges in managing supply chains efficiently. Ensuring timely delivery and maintaining stock levels in a large and diverse market was complex.
- **Local Sourcing:** Sourcing materials locally to reduce costs and support local industries while maintaining H&M's global quality standards was a logistical challenge.

### 4. Retail Space and Location

- **Prime Locations:** Securing prime retail space in high-footfall areas like major cities and shopping malls involved significant investment and competition, making it challenging to establish a strong market presence.
- **Store Format Adaptation:** Adapting store formats to suit local shopping habits and preferences required flexibility and investment in store design and layout.

### 5. Understanding Local Consumer Behavior

- **Cultural Sensitivity:** Accurately understanding and integrating local cultural and social norms into product offerings and marketing strategies required in-depth market research and ongoing adaptation.
- **Consumer Preferences:** Identifying and responding to evolving consumer preferences and trends in the Indian market involved continuous monitoring and agility in strategy.

### 6. Brand Perception and Acceptance

- **Building Brand Trust:** Establishing H&M's brand identity and gaining consumer trust in a new market involved significant marketing efforts and time.
- **Local Competition:** Competing with well-established local brands that had a strong understanding of regional tastes and preferences was challenging.

### 7. Regulatory and Compliance Issues

- **Legal Regulations:** Navigating India's complex regulatory environment, including labor laws, taxation, and import regulations, posed administrative and operational challenges.
- **Compliance with Standards:** Ensuring compliance with local standards and regulations while maintaining global brand standards required careful management.

### 8. Digital Adaptation

- **E-commerce Integration:** Adapting to the growing trend of online shopping in India required developing a robust e-commerce platform and digital marketing strategy to reach tech-savvy consumers.
- **Mobile-First Approach:** Given the high mobile internet usage in India, optimizing digital content and shopping experiences for mobile devices was essential.

Despite these challenges, H&M's strategies to adapt its offerings and approach helped it to establish a foothold in the Indian market and contribute to its ongoing growth and success.

### **Conclusion: Navigating Challenges and Embracing Opportunities in the Indian Market**

H&M's foray into the Indian market provides a comprehensive case study on the significance of cultural sensitivity and inclusivity in global marketing strategies. This analysis reveals both the challenges H&M faced and the strategies it employed to adapt to a complex and diverse market.

#### **Challenges Encountered**

H&M confronted several challenges when entering the Indian market. One significant hurdle was the intense competition from both local and international brands. The Indian retail landscape is crowded, with numerous players offering competitive pricing and catering to diverse consumer preferences. H&M had to find a way to differentiate itself while maintaining its global brand image. The challenge was exacerbated by India's price-sensitive consumer base, necessitating a balance between affordability and brand positioning.

Another major challenge was adapting to the diverse cultural and fashion preferences across India. The country's vast array of regional styles and traditions required H&M to customize its product offerings to align with local tastes. This involved integrating traditional Indian fabrics, patterns, and designs into their collections, which was a departure from their usual Western-centric approach.

Supply chain and logistical issues also posed significant challenges. India's infrastructure, including transportation and warehousing, often struggles with efficiency, affecting H&M's ability to manage its supply chain effectively. Additionally, sourcing materials locally while maintaining the brand's global quality standards required considerable effort and adaptation.

#### **Strategies for Success**

Despite these challenges, H&M successfully adapted to the Indian market by implementing several strategic measures. The brand's focus on inclusivity and cultural sensitivity played a crucial role in its adaptation strategy. H&M's product offerings were diversified to include both Western and traditional Indian wear, catering to a wide range of consumer preferences. Collaborations with local designers helped blend H&M's global fashion sense with Indian aesthetics, making their collections more appealing to the local market.

H&M's localized marketing campaigns were another key factor in its success. By featuring Indian celebrities and influencers in their campaigns and aligning their promotional efforts with local festivals and cultural events, H&M created a strong connection with Indian consumers. This approach not only enhanced brand relevance but also fostered a sense of cultural appreciation and inclusivity.

The brand's ability to adapt its retail and online strategies also contributed to its success. H&M's investments in prime retail locations and a strong e-commerce platform allowed it to effectively reach and engage with a broad audience. The adaptation of store layouts and designs to reflect local cultural elements further improved the shopping experience.

#### **Lessons Learned**

The experience of H&M in India underscores the importance of understanding and respecting cultural differences in global marketing. Brands looking to enter diverse markets must invest in thorough market research to tailor their products and marketing strategies effectively. Building local partnerships and integrating regional cultural elements into product offerings and campaigns can significantly enhance brand acceptance and customer loyalty.

Moreover, addressing logistical and operational challenges with flexibility and innovation is crucial for successful market entry. H&M's approach highlights the need for a well-rounded strategy that balances global brand standards with local market demands.

#### **Conclusion**

H&M's journey in India exemplifies how global brands can navigate challenges and seize opportunities by embracing cultural sensitivity and inclusivity. By adapting its products, marketing strategies, and operational practices to fit the Indian market, H&M has established itself as a prominent player in the Indian fashion industry. The lessons learned from H&M's experience offer valuable insights for other brands aiming to enter or expand in diverse markets, emphasizing the importance of cultural awareness and local adaptation in achieving global success.

## Reforms in Banking Sector in India

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### **Introduction:-**

Banking sector plays an important role in strengthen of Indian economy. Banking system plays a crucial role in the growth process of a economy. It acts as a resource mobilizer and shapes the development process. The banking sector reforms in India were started as a follow up measures of the economic liberalization and financial sector reforms in the country. The banking sector being the life line of the economy was treated with utmost importance in the financial sector reforms. The reforms were aimed at to make the Indian banking industry more competitive, versatile, efficient, and productive, to follow international accounting standard and to free from the government's control. The reforms in the banking industry started in the early 1990s have been continued till now.

On July 19, 1969, the government of India nationalised 14 large commercial banks. There were already 20 nationalised banks by 1980, when six more were taken over by the government. To the tune of almost 200 Crores, deposits totalling seven banks were nationalised. The government intervened again in 1993, when the Indian New Bank and the Punjab Bank amalgamated. The bank's single merger of state-owned banks cut the number of state-owned banks from 20 to 19. By 1980, over 80% of the Indian banking system was owned by the government. In 1993, the Banking Regulations Act was revised at the urging of the Narsimham Board, making way for the establishment of a new private bank. The Reserve Bank of India (RBI) has been extremely cautious since 1969, issuing no new bank licences until 1994. This helped start the accumulation of bad loans in the 1980s, just as banks were beginning to vigorously promote financial inclusion. In 1994, ten new banks were granted licences (only a few of them remain). Two more financial institutions were granted charters in the early 2000s, and two more in 2014. Local banks, payment banks, and smaller financial institutions have all received their banking licences. Eight quasi-state banks were amalgamated with Indian State Bank last year as part of the on going consolidation process. Thus, Indian banks' crises and controversies over the last 50 years were not shared fairly. The RBI attempted to address these issues by imposing new and additional rules. Although they were significantly less severe, financial mishaps persisted.

### **Review of Literature:**

Arora and Kaur (2006) stated that banking sector in India has given a positive and encouraging response to the financial sector reforms. Entry of new private banks and foreign banks in India has shaken up public sector banks to face tough competition.

Ballabh (2001) analyzed challenges in the post-banking sector reforms. With globalization and changes in technology, financial markets, world over, have become closely integrated. For the survival of the banks, they should adopt new policies/strategies according to the changing environment.

Kaveri (2001) studied the non-performance assets of the various banks and suggested various strategies to reduce the extent of NPAs. In view of the steep rise in fresh NPA advances, credit should be strengthening. RBI should use some new policies/strategies to prevent NPAs.

Kumar (2006) studied the bank nationalization in India marked a paradigm shift in the focus of banking as it was intended to shift the focus from class banking to mass banking. Internationally also efforts are being made to study causes of financial inclusion and designing strategies to ensure financial inclusion of the poor disadvantaged.

Singh (2003) analyzed profitability management of banks under the deregulated environment with some financial parameters of the major four bank groups i.e. public sector banks, old private sector banks, new private sector banks and foreign banks, profitability has declined in the deregulated environment. He emphasized to make the banking sector competitive in the deregulated environment. They should prefer non-interest income sources. Singla (2008) examines that how financial management plays a crucial role

industrialists growth of banking. It is concerned with examining the profitability position of the selected sixteen banks of banker index for a period of six years (2001-06). The study reveals that the profitability position was reasonable during the period of study when compared with the previous years. Strong capital position and balance sheet place. Banks in better position to deal with and absorb the economic constant over a period of time.

Shivamagi (2000), in his article discussed the reforms required in rural banking. He found that although rural banking in India has made tremendous quantitative progress, its quality is a different matter. He further stated that to be suitable for and effective in India, a rural banking system should be able to operative at the village level, advance a tailor made package of credit with a consumption component and closely monitor its disbursement to a large number of farmers in varied villages and provide technical guidance and marketing support.

Vashisht (2004) studied recent global developments, which has transformed the environment in which commercial banks operate. Globalization has expanded economic interdependence and interaction of countries greatly. Under the regime of globalized environment, the financial performance of the commercial banks has changed and the commercial banks will face new challenge and also new opportunities in the coming years. Wahab (2001) has analyzed the performance of the commercial banks under reforms. He also highlighted the major issues need to be considered for further improvement. He concluded that reforms have produced favorable effects on performance of commercial banks in general but still there are some distortions like low priority sector advances, low profitability etc. that needs to be reformed again.

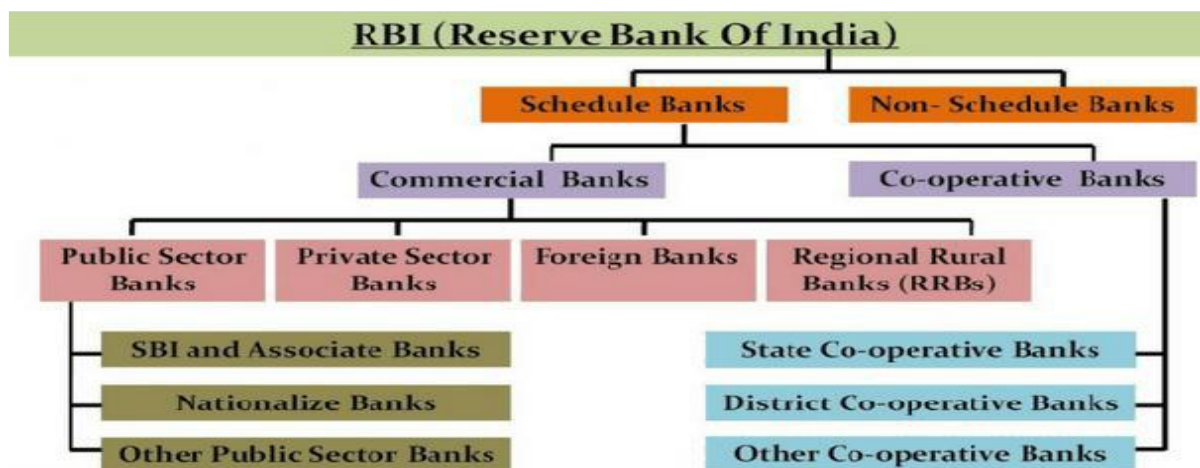
Uppal and Kaur (2007) analysis the efficiency of all the bank groups in the post banking sector reforms era. Time period of study is related to second post banking sector reforms (1999-2000 to 2004-05). The paper concludes that the efficiency of all the bank groups has increased in the second post banking sector reforms period but these banking sector reforms are more beneficial for new private sector banks and foreign banks.

➤ **Structure of Indian Banking Sector**

"Banking" implies receiving deposits of money from the public, on demand or otherwise, for purposes of the loan or investment, and cancellation by cheque, draft or otherwise," as specified in paragraph 5(b) of the Banking Regulation Act 1949. "Banking" means acceptance." The Bank of India Act (1934) includes all banks included in the Second Schedule. These banks include planned commercial banks and planned cooperative banks. The scheduled commercial banks are classified by their ownership or nature of activity into five main categories. There are types of bank.

- State Banks of India & Associates Banks.
- Nationalized Banks
- Regional Rural Banks
- Foreign Banks and
- Other Indian Scheduled Commercial Banks

**Structure of Indian Banking**



### **History of Indian Banking Sector:**

- The first Indian-owned Allahabad Bank was set up in 1865 in Allahabad. the Punjab National Bank was established in 1895.
- Three presidency banks Bank of Bengal, Bank of Bombay and Bank of Madras established in the 19th Century.
- In 1935, the presidency banks combines together and formed a new bank named Imperial Bank of India.
- The Imperial Bank of India newly named the State Bank of India in July 1955.
- The Bank of India established in 1906 at Mumbai.
- The central Bank of India, RBI establish in 1935 At that time, the Banking system was only for satisfying need of the urban population and need of rural and agriculture sector was totally ignored at that time
- In 1969, Government of our country makes Nationalization of 14 major banks for improving the efficiency of banking sector. In 1980, six more banks were nationalized.
- Foreign banks were also allowed to open offices in India either as a main branch or subsidiary branch.

### **BANKING SECTOR REFORMS IN INDIA**

#### **First Phase of Banking Sector Reforms:**

In 1991, India experienced a severe economic recession. Even for two weeks, foreign currency reserves were too weak to fund our imports. There were no fresh loans open and withdrawal of non-resident assets. The Indian economic structure was almost a worldwide factor in a lack of trust. It was about time we started fresh reforms so that the economy could emerge from this recession and place it on the path of quick and steady growth. In August 1991, under Mr Narasimhan's presidency, the Government named a Financial System Committee. The Narasimham Committee made recommendations to encourage safe financial sector growth. The Government has taken steps since 1991 on the suggestions of the Narasimham Committee:

- SLR and CRR reduction to the transfer of further funds to the agricultural, industrial, commercial etc.
- Prudential standards on all Non Performing Assets require banks to have 100 percent.
- The RBI is fixed at 8% by the capital adequacy standards (Capital Adequacy ratio is the ratio of minimum capital to risk asset ratio.)
- The primary loan rate of SBI and other banks for general advances over 2 lakhs was decreased. Deregulation of interest rates
- Debt recuperation Six Special Tribunals for Recovery has been established. In Mumbai, an appeal court was also established.
- New Private Sector Banking Competition The capital share of international institutional investors can be increased to 20% by new private sector banks and up to 40% by NRIs. The rivalry has intensified.

#### **Second Phase of Reforms of Banking Sector (1998) -**

The government has named the Banking Sector Reform Committee under M's chairmanship to strengthen the banking sector. In April 19 98, Narasimhan presented his paper. Structural measures and improvements in disclosure requirements and degree of oversight have been more relevant to the Committee.

#### **The Committee's proposals were adopted after the reforms:**

- New Areas and New Instrument New areas have been opened up, such as: Insurance, credit cards, asset management, leasing, gold banking, investment banking etc. New instruments have been introduced such as: Interest rate swaps, cross currency forward contracts etc.
- Risk Management and Strengthening Technology Banks have started specialized committees to measure and monitor various risks. For payment and settlement system technology infrastructure has been strengthened with electronic funds transfer, centralized fund management system, etc.
- Increase in FDI Limit In private banks the limit for FDI has been increased from 49 percent to 74 percent.
- Adoption of Global Standards and Information Technology Best international practices in accounting systems, corporate governance, payment and settlement systems etc. are being adopted. Banks have introduced online banking, E-banking, internet banking, telephone banking etc.
- Management of NPA RBI and central government have taken measures for management of NPAs such as corporate Debt Restructuring (CDR), Debt Recovery Tribunals (DRTs) and LokAdalts.



- Guidelines For Anti-Money Laundering In recent times, prevention of money laundering has been given importance in international financial relationships. In 2004, RBI updated the recommendations concerning awareness of the values of the client (KYC).
- Basic interest rate system, In 2003, the Benchmark Prime Lending Rate (BPLR) was launched in order to provide benchmarking prices to banks in order to guarantee that the real cost was genuinely represented. The BPLR framework, however, does not achieve its aim. After 1 July 2010, RBI has adopted the basic rate scheme. The basic amount on all loans is the lowest rate. As per 13 October 2010, base rates were between 5.5% and 9.00% for the banking sector as a whole.

### **Digitalization in Banking Industry**

Digitalization in banking industry means services rendered by bank which can be available online.

#### ➤ **Fund Transfer**

Indian banking industry introduces various fund transfer option to make the transaction easy. NEFT, RTGS and Electronic fund transfer facility is given to the client for transfer of money. Most of the large companies and government organizations are using Electronic clearing services through which they can make bulk payment to multiple parties.

#### ➤ **Digital Wallet Technology**

Bank will issue magnetically encoded credit & Debit card to make fund transfer from the customer to business. Digital wallet technology enable customer to electronically debit certain amount from his account and credit to another party. Pay tm, Phone Pe, Mobikwik etc are common wallet now a days. Government is also encouraging cashless Transactions.

#### ➤ **Automatic Teller Machines (ATM)**

ATMs are the most widely use in banking services Presently, ATMs not only allow a person to withdraw cash at any time, but also allow an individual to pay their bills, transfer funds between different accounts etc.

### **CONCLUSION**

It has been observed that the banking sector in India has provided a mixed response to the reforms initiated by the RBI and the Govt. of India since the 1991. The banking sector of adopts reforms to modernize our banking system and strengthen our economy. The reform process in the Indian banking system has led to the formation of a vibrant and dynamic sector. But the sector still lacks adequate infrastructure and technology and is struggling with the problem of rising Non-performing Assets. Indian banking sector industry also should learn many lessons from the global financial crisis.

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# Evolution of the Indian Retail Sector: A Comprehensive Overview

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## **Abstract:**

The Indian retail sector has undergone significant transformation over the past few decades, evolving from traditional marketplaces to a sophisticated, organized industry. This paper aims to provide a comprehensive overview of the evolution of the Indian retail sector, examining key milestones, current trends, and future prospects. The analysis includes the impact of economic reforms, technological advancements, changing consumer behavior, and policy initiatives on the retail landscape.

## **Introduction:**

The retail sector in India is one of the pillars of its economy, contributing significantly to GDP and employment. Traditionally dominated by unorganized retail formats like small shops and street vendors, the sector has seen the rise of organized retail, including shopping malls, supermarkets, and e-commerce. This paper explores the journey of the Indian retail sector from its nascent stages to its current state and future outlook.

## **Pre-Liberalization Era (Before 1991):**

Before the economic liberalization of 1991, the Indian retail sector was predominantly unorganized, consisting mainly of small, family-owned shops, kirana stores, weekly bazaars, and street vendors. These traditional formats catered to local communities' daily needs, creating a highly fragmented retail landscape with minimal presence of large-scale or organized chains. Consumer behavior was driven by necessity, with a strong preference for nearby stores offering personalized service, credit facilities, and home delivery. The supply chain was simple yet inefficient, involving many intermediaries that led to higher prices and inconsistent quality. The government's protectionist policies imposed stringent regulations on foreign trade and investment, preventing the entry of international players and limiting technological innovation and modernization. Overall, this era was marked by a traditional retail environment rooted in local communities, with growth driven by population increase and gradual urbanization rather than strategic expansion or foreign investment. This period set the stage for the significant transformation of the Indian retail sector that followed the economic reforms of the early 1990s.

## **Post-Liberalization Era (1991-2000):**

The post-liberalization era from 1991 to 2000 marked a significant transformation in the Indian retail sector, driven by the economic reforms initiated in 1991. These reforms reduced trade barriers and opened the economy to foreign investment, catalyzing the entry of domestic corporate players and setting the stage for the emergence of organized retail. During this period, major Indian conglomerates like the Tata Group and RPG Enterprises ventured into retail, introducing the concept of supermarkets and hypermarkets to Indian consumers. These new retail formats offered a wide range of products under one roof, providing a more organized and convenient shopping experience compared to traditional stores. Urbanization and rising disposable incomes further fuelled the growth of organized retail, with consumers increasingly seeking modern shopping environments. The period also saw the beginning of mall culture in major cities, although it was still in its nascent stages. Despite these advancements, the retail sector continued to be dominated by unorganized players, and the penetration of organized retail remained limited to urban areas. Nonetheless, the post-liberalization era laid the groundwork for the rapid expansion and modernization of the Indian retail sector that would follow in the subsequent decades.

## **Growth and Expansion (2000-2010):**

The decade from 2000 to 2010 witnessed remarkable growth and expansion in the Indian retail sector. This period saw the liberalization of Foreign Direct Investment (FDI) norms, which allowed international

players to explore the Indian market through strategic joint ventures and partnerships with local companies. Retail giants like Walmart, Carrefour, and Tesco began establishing a presence, bringing global best practices and modern retail techniques. Concurrently, domestic retailers like Reliance Retail, Future Group, and Aditya Birla Group aggressively expanded their footprints, opening a multitude of supermarkets, hypermarkets, and specialty stores across the country. The proliferation of shopping malls became a defining feature of this era, driven by rapid urbanization, rising middle-class incomes, and changing consumer preferences. Malls offered a mix of retail, entertainment, and dining options, transforming shopping into a holistic experience. The growth of organized retail formats was complemented by advancements in supply chain management, logistics, and technology, which improved efficiency and reduced costs. However, the expansion was primarily concentrated in urban centers, and the unorganized sector still dominated rural and semi-urban areas. Despite these challenges, the period from 2000 to 2010 was marked by significant milestones, laying a strong foundation for the future growth of the Indian retail sector and setting the stage for the e-commerce revolution that would follow.

#### **Technological Advancements (2010-2020):**

The period from 2010 to 2020 was characterized by significant technological advancements that revolutionized the Indian retail sector. The most transformative development was the e-commerce boom, fuelled by increasing internet penetration and smartphone adoption. Leading platforms like Flipkart, Amazon, and Snapdeal became household names, offering a vast array of products and services at competitive prices and with unparalleled convenience. The introduction of digital payment solutions, particularly the Unified Payments Interface (UPI), further facilitated the growth of online shopping by providing secure and efficient transaction methods. Retailers also embraced omni-channel strategies, integrating their online and offline operations to provide a seamless shopping experience. This included initiatives such as click-and-collect services, online order fulfilment from physical stores, and enhanced customer engagement through data analytics and personalized marketing. Technologies like artificial intelligence (AI) and machine learning were increasingly utilized for inventory management, customer service, and targeted advertising, optimizing operations and improving customer satisfaction. Overall, the decade marked a shift towards a more digitally integrated retail ecosystem, where technological innovations played a crucial role in shaping consumer behavior, streamlining operations, and driving growth in the sector.

#### **Current Trends and Challenges:**

The Indian retail sector today is characterized by dynamic trends and formidable challenges that shape its landscape. A significant trend is the growing consumer preference for online shopping, driven by the convenience, variety, and competitive pricing offered by e-commerce platforms. Health and sustainability concerns are increasingly influencing purchasing decisions, with consumers seeking organic, eco-friendly, and ethically sourced products. Retailers are responding by expanding their online presence and adopting omni-channel strategies to provide a seamless shopping experience across physical and digital platforms. Despite these advancements, the sector faces several challenges. Regulatory and policy changes, such as evolving Foreign Direct Investment (FDI) regulations, impact the operations and expansion plans of both domestic and international retailers. The implementation of the Goods and Services Tax (GST) has streamlined taxation but poses compliance challenges, particularly for small retailers. Supply chain disruptions, exacerbated by the COVID-19 pandemic, have highlighted vulnerabilities in inventory management and logistics.

Additionally, the retail sector is grappling with intense competition and the need for continuous technological innovation to stay relevant. Retailers must invest in advanced technologies like artificial intelligence (AI), machine learning, and blockchain to enhance operational efficiency and customer experience. Balancing these investments with profitability remains a critical challenge, especially for smaller players. Overall, the Indian retail sector is navigating a complex environment of rapid technological change, shifting consumer preferences, and regulatory dynamics, requiring agility and strategic foresight to thrive.

#### **Future Prospects:**

The future prospects of the Indian retail sector are highly promising, driven by a combination of favourable demographic trends, technological advancements, and evolving consumer preferences. India's young population, rising incomes, and increasing urbanization are expected to significantly boost retail growth. Expansion opportunities abound in Tier II and III cities, where organized retail is still in its early stages. Technological innovations will continue to play a pivotal role, with artificial intelligence (AI) and machine learning expected to revolutionize inventory management, customer service, and personalized marketing. Blockchain technology holds the potential to enhance supply chain transparency and fraud prevention. The sector is also likely to see a greater emphasis on sustainability, with retailers adopting green practices and offering eco-friendly products to meet the growing demand for environmentally responsible consumption. Corporate Social Responsibility (CSR) initiatives will become more integral to business strategies, fostering brand loyalty and social impact. The integration of digital and physical retail channels will deepen, providing consumers with a seamless and personalized shopping experience.

Overall, the Indian retail sector is poised for robust growth, underpinned by innovation, increased consumer spending, and strategic expansion into underserved markets. To capitalize on these opportunities, retailers must navigate regulatory complexities, invest in technology, and stay attuned to shifting consumer trends. The sector's evolution will continue to be dynamic, offering exciting prospects for growth and development.

**Conclusion:**

The Indian retail sector has come a long way from its traditional roots to becoming a dynamic and organized industry. The ongoing technological advancements, changing consumer preferences, and supportive policy environment are expected to further drive the growth and transformation of the sector. As India continues to integrate into the global economy, the retail sector is poised for exciting developments and opportunities.

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# Changes in Social Conditions and Social Attitudes of Women in India

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## **Abstract:**

Women play an important part in Indian society. A woman is a mortal being she has a soul analogous to that of a man. A woman defined as the womanlike element of the mortal species who, piecemeal from serving as a vehicle for nurturing mortal life also inversely contribute in social, profitable and political development in society. The conception of social change has been used both terms interchangeably. Social change refers to abecedarian changes in the social structure, patterns of culture and social geste. Change means variations or a difference in anything observed over some period of time. Social change is veritably complex. Since society is a process not product. If it had been product also there would not have been changes. Processes are ongoing change thus they bound to change. Society is unstable and dynamic. We can say that change is a law of society unchanging society is a myth. Hence, social change is important for society as well as women. In this paper attempt has been made to dissect change taking place in India especially among the Indian women in social conditions and social stations. This study seeks to study the social status of women in India from ancient times to the present day. The findings of this study show the status of women has always been secondary to that of men and in patriarchal societies. At the same time, the social, profitable, educational, connubial, artistic and religious status of women in our society is inferior to that of men. Indeed moment, in the 21st century Indian patriarchal society, women don't have the same status as men. Considering the social relations between men and women at different situations of social life, it's seen that women do not get equal status with men in all aspects of social life like family, religion, estate and culture. She thinks of men as slaves, effects, and effects. In social life, women have been deprived of political, religious, artistic and family rights.

**Keywords:** Social Change, Status of Women in India, Social conditions and Social stations.

## **Preface**

Women played the most important part in the Indian social structure clearly, in Rig Vedic India; women had a high social position and an excellent standard of living. Indeed women were given the occasion to reach advanced situations of intellectual and spiritual achievement still, after enjoying unrestricted and prestigious places in the Rigvedic society, women faced demarcation during the latterly Vedic age in terms of education and other rights and installations. Indian culture doesn't believe that we're now witnessing a significant revolution for women. Women's voices are getting more prominent in houses, courts, and public spaces. The Indian Constitution has always handed women equal rights as men, unlike the West, where women had to struggle for further than a century to gain some of their abecedarian rights, similar as the capability to bounce. In terms of equivalency, education, marriage and family life, estate and gender, religion and culture, women in contemporary Indian society save or dwindle their ancient and medieval status. The purpose of this paper is to raise mindfulness and give sapience into the issues that women have faced from time to time and what their part has been. It'll enable us to imagine how women shared in the social, religious, profitable and domestic spheres in ancient times.

## **Status of Women in Ancient India**

Social difference is a constant point of every mortal culture. There's a difference grounded on gender. Men were responsible for earning plutocrat, while women were responsible for raising children and taking care of the literal analysis of the status of women in early Indian civilization reveals a downcast trend in their status. According to literal examination of their place in society, women in ancient India didn't enjoy equal status to men. Only consorts and matters were accepted as women. They had the same inferior status as men.

The patriarchal system that rules social, political and profitable life in India has no way supported women in any profession outside the kitchen! Indian women have had a lower status than men since ancient times and are generally less important. Women's participation in politics has its roots in the reform movements of the 19th century. Social liberals believed that educating women and passing progressive laws could initiate social change. Raising mindfulness and creating perceptivity towards gender inequality can help in reducing social ills.

As women education was considered as insignificant because of the quantitatively changes now significance is being given to women education as well. Women in India have been in the process of metamorphosis in once many decades before Indian women didn't enjoy the social, profitable, political and legal rights. It's only after the independence Indian women got all these rights through Indian constitution. Women in India have been in the process of metamorphosis in once many decades. Before Indian women didn't enjoy the social, profitable, political and legal rights. It's only after the independence Indian women got all these rights through Indian constitution. The Constitution of India guarantees to all Indian women equivalency (Composition 14), no demarcation by the State (Composition (1)), equivalency of occasion (Composition 16), and equal pay for equal work (Composition 39(d)). In addition, it allows special vittles to be made by the State in favor of women and children (Composition 15- (3), renounces practices depreciatory to the quality of women (Composition 51(A) (e)), and also allows for vittles to be made by the State for securing just and humane conditions of work and for motherliness relief. Composition 42)

Total Knowledge rate is 74.04 of which manly knowledge rate is 82.14 where as womanish knowledge rate is 65.46 and the gender gap is 16.68. This shows the lack of education among Indian women. An educated woman is suitable to meet the ultramodern and advanced conditions of family similar as vaccination of children and aseptic terrain in the house, commission of women etc. It has been witnessed that there's a need of adding mindfulness about commission of women so that measures similar as social profitable and political and broader access to abecedarian mortal rights and enhancement in nutrition, introductory health and education. On the other hand women in India continue to face demarcation and other social challenges and are frequently victims of abuse and violent crimes. As per the global bean conducted by Thomson Reuters, India is the " fourth most dangerous country" in the world for women and the worst country for women among the G20 countries.

According to 2011 tale womanish population constitutes the 58, 64, 69, 174(48) of the total population and whereas manly population is 62, 37, 24, 248 (52) of the total population.

### **Status Of Women In India**

Woman status in the Indian society has been through numerous ups and down in ancient to ultra modern period. While agitating about the status of women, Kumari opines that in ancient India, women enthralled a veritably important position, in fact a superior position to men. In Vedic times women and men were equal as far as education and religion was concerned. Women shared in the public offerings alongside men. The Haritasmriti mentions a class of women called brahmavadinis who remained unattached and spent their lives in study and ritual. There were also numerous noteworthy women scholars of the history similar as kathi, kalapi, and Bahvici.

In Medieval period India witnessed numerous social practices which were anti-women, similar as sati, child marriage, and restrictions on widow marriage, came a part of social life. In malignancy of these anti- women rudiments, some women bettered in the fields of politics, literature, education and religion. During British rule in India, Biswas says it was the ruling East India Company that First hit the conservative Indian Society in the 18th century. Women' education started in 1818 with the set up of a girl's academy with 14 scholars in Chinasura by Robert May.

European scholars observed in the 19th century Hindu women are righteous than other women. They tried to ameliorate the status of women by raising their voice against women exploitation. Indeed the Indian social liberals worked hard to bring changes among women conditions. In Independent India we can see the

participation of women in all conditioning similar as education, politics, media, art and culture, service sectors, wisdom and technology, etc.

Women in India have been in the Process of metamorphosis in once many decades. Though women are nearly half of the total population but their representation in public life is veritably low. Women bear the major cargo of the ménage work. Her primary part is frequently viewed by the society as housewife. The plight of women in India ranges from domestic difference to societal oppression. In utmost of the areas in India, a strong artistic bias favors sons over daughters. Womanish children constantly suffer neglect in terms of health care and education. Studies reveal that boys admit health care more frequently than girls, and the average quantum spent on treatment was also significantly advanced for boys. Submission of women in society acts a structural constraint to their participation in political conditioning. On the other hand moment's India offers a lot of openings to women, so that women can have a voice in everyday life, the business world as well as in political life nonetheless India is still a manly dominated society, where women are frequently seen as inferior and inferior to men.

Ahuja opines that the status of women in India has changed a lot from early 1950s onwards. Both structural and artistic changes haven't only handed equivalency of openings to women in education, employment and political participation, but have also reduced the exploitation of women, and acquainted women to develop their own associations which can take keen interest in their problems.

The Constitution of India guarantees to all Indian women equivalency (Composition 14). There also several commissions in the centre and state governments to study the causes of low status and problems of women and to guard their rights in colorful aspects. Ahuja consider that Indian women moment is still not economically disenthralled from man. In social, cerebral and moral dimension also, her situation isn't identical with that of man.

#### **Indigenous And Legal Rights To Women**

Numerous rights and safeguards have been elevated in the constitution for women in India which includes equivalency in multiple fields, the prohibition of mortal trafficking, and reservation at colorful posts. Legal rights like( Protection of Women from Domestic Violence Act( 2005), Commission of Sati(Prevention) Act( 1987) and Dowry Prohibition Act( 1961).

Moment ultramodern woman is so deft and tone- sufficient that she can be fluently called a matriarch, juggling numerous fronts single handedly. Women are now fiercely ambitious and are proving their essence not only on the home front, but also in their separate professions. Women in Indian are coming up in all spheres of life. They're joining the universities and sodalities in large figures. They're entering into all kinds of professions like engineering, drug, politics, tutoring, etc. A nation's progress and substance can be judged by the way it treats its women folk. There's a slow and steady mindfulness regarding giving the women their pretenses, and not manhandling them, seeing them as objects of possession. Despite progress, the very fact that women, along with being achievers, also are anticipated to fulfill their places as women or matters, prioritizing home against anything differently. This point of view has not changed much. There's still a large section of women who are uninstructed, and married off before the age of 18.

Though women are nearly half of the total population but their representation in public life is veritably low. Women bear the major cargo of the manage work. Her primary part is frequently viewed by the society as housewife. The plight of women in India ranges from domestic difference to societal oppression. In utmost of the areas in India, a strong artistic bias favors sons over daughters. Womanish children constantly suffer neglect in terms of health care and education. Studies reveal that boys admit health care more frequently than girls, and the average quantum spent on treatment was also significantly advanced for boys. Submission of women in society act a structural constraint to their participation in political conditioning.

The Indian constitution subventions women equal rights to men, but strong patriarchal traditions persist in numerous different societal corridor, with women's lives shaped by customs that are centuries old. Hence, in these strata daughters are frequently regarded as a liability, and conditioned to believe that they're inferior and inferior to men, whereas sons might be doted and celebrated.

There are a couple of reasons, why men might be regarded an asset for a family among Hindus:

- ❖ Considered able of earning plutocrat
- ❖ Carry on the family line
- ❖ Suitable to give for their growing parents
- ❖ Bring a woman ( and with this a able domestic coadjutor) into the family
- ❖ Play an important part in death rituals in Hindu religion, which insure, that the soul is released from the body and can go to heaven.
- ❖ On the other hand, there are a couple of reasons why women might be regarded further of a liability for a family
- ❖ Not considered able of earning plutocrat
- ❖ Seen as economically and emotionally dependent on men
- ❖ While they help with domestic duties during nonage and nonage, they go to live with their hubby's family after marriage, which means lower help in the manage of their forming family, and most importantly loss of plutocrat due to the dowry tradition.

#### **Status of Women in the Twenty- First Century**

Women don't yet have control over their fortune, and they're treated else by society. Moment, living in the same nation, society and culture as men, they're deprived of their introductory mortal rights and scouted by the patriarchal society As a result, they've not yet achieved their status. They've not left their four walls since the evening, and moment they were attacked by manly members of the society in a deep timber, on a small road, in an empty field, in the autumn and were attacked at night during a storm. They're inferior to men because they're of the womanlike gender; they're women others and they don't have mannish gender. The issue of gender equivalency is raised again and will continue until it's virtually established as women are still barred from society indeed in the alternate decade of the twenty-first century has not attained its true status. According to the notorious Indian champion Swami Vivekananda, just as a raspberry can fly in the sky with its two bodies, the society is managed by the equal participation of both males and ladies.

#### **Current status of women in Indian society**

What's the benefit to a man if he gains the whole world but loses his soul? Unfortunately, the vast maturity of Indian womanish citizens is yet to witness the same freedom and equivalency that Indian women have. When brief exploration is done using data, the consequences of favoring manly children over girl children are extremely surprising, veritably disturbing, and yet it's still current in virtually all regions and all groups of people in India are generally current. Is this a country of mass murders? Is the question that comes up? Does not a girl child in our culturally and spiritually enlightened country have the right to a peaceful birth and equal respect as a manly child? Although as a country we're proud of our strong family values, how numerous of us actually live in an" artificial balance and Live in families where women are killed for giving birth to sons? Eventually, how we handle one family relationship will eventually impact all other family connections. One of the abecedarian institutions of civilization is marriage. A major element of public development is the family unit that the society has created. An unstable and chaotic society will be created by an unhappy, imbalanced family and its seed. When we dissect coitus rate of India in 2014, it's 940 ladies for 1000 males; coitus rate in 2001 was 933. This is substantially because of the womanish feticide and infanticide. The main reason of parents committing womanish feticide and infanticide is the fear of paying dowry in the marriage of their son. The reason behind adding figures of incidents of feticides and infanticides is lack of education among women. Indian knowledge rate itself shows the lack of education of women.

Total knowledge rate is 74.04 of which manly knowledge rate is 82.14 where as womanish knowledge rate is 65.46 and the gender gap is 16.68. This shows the lack of education among Indian women. An educated woman is suitable to meet the ultramodern and advanced conditions of family similar as vaccination of children and aseptic terrain in the house, commission of women etc. It has been witnessed that there's a need of adding mindfulness about commission of women so that measures similar as social profitable and political and broader access to abecedarian mortal rights and enhancement in nutrition, introductory health and education.

#### **Conclusion:**



Social Change in conditions and stations is a cumulative and nonstop process. Women in India have been through social metamorphosis since numerous decades. Indian women enjoyed liberty and choice of selection of mate, after period wasn't so good for women, status of women deteriorated. It was only after independence that women got their rights incompletely. So, it can be said that status of women has vastly bettered. Because of which we find women in all kind of fields, giving tough competition to men and proving their skill and eventuality. The present paper is a review paper, pressing colorful stages of change in condition and stations among Indian women. This might explain why the birth of a son may not always be perceived as inversely joyful as the birth of a son, and why "May you be blessed with a hundred sons" is a common Hindu marriage blessing.

These kind of stations and believes creates imbalance in coitus rate that's ladies for thousand males. India is one of the many countries where males outnumber ladies. Working as a domestic help, a small dealer, a handworker, or a field worker on a family ranch comes under the informal sector. Utmost of these positions are low professed, low paid, and don't give benefits to the hand. But maybe more importantly, artistic customs vary from place to place. North India tends to be more patriarchal and feudal than South India, despite the fact that this is a conception. In North India, women are subject to severe restrictions on their conduct, which limits their access to employment. Women have lesser independence and a stronger social presence in South India, which tends to be more equal. Despite the fact that there are still many jobs available across the country, artistic walls are fading and women are freer to engage in the formal sector. Still, the conditions of working women in India have lately bettered significantly. Further and further companies are now enthralled by women who work in the same positions as men, and more and more women are chancing themselves in positions of respect and elevation. Working is no longer just a necessary adaptation, but a tool to develop you.

Law has brought a lot of social changes in the field of women but as we know every coin has two sides, so there are still situations where reforms are demanded to be brought. Law doesn't always contribute to the changes in society but occasionally society should take the action. Every woman desires to rise in their status and position in society as that of men. For similar change, a healthy terrain is demanded which is still not available in our country. Though numerous structural and statutory changes for perfecting the terrain of our country have been made with time. It can be observed that every woman is achieving independence, equivalency and status in the society, hence, breaking the traditional beliefs and status. To live in a cultivated world it's our duty as a mortal to help people to enlighten and take them out of any pontifical state of intelligence where it harms society in moving forward. We must educate our women and children so that they can carry on the heritage to the forthcoming generations and take a part in erecting a nation.

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# To study the importance of GDP Growth and inflation, Relationship, Techniques for reducing Inflationary Pressures

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## Introduction

### Overview of Inflation

One major economic problem that impacts everyone, from individuals to corporations and governments, is inflation, which is the steady increase in the average price level of products and services over time. Elevated inflation rates have the potential to reduce buying power, skew judgments about saving and spending, and lead to unstable economies. Therefore, preserving economic stability and guaranteeing sustainable growth require an understanding of how to prevent or lessen inflation.

The Producer Price Index (PPI) and the Consumer Price Index (CPI), which track changes in the prices of producers' goods and services and consumer goods and services, respectively, are frequently used to quantify inflation. Achieving macroeconomic stability and promoting an atmosphere that supports economic growth require effective inflation management.

### Purpose of the Chapter

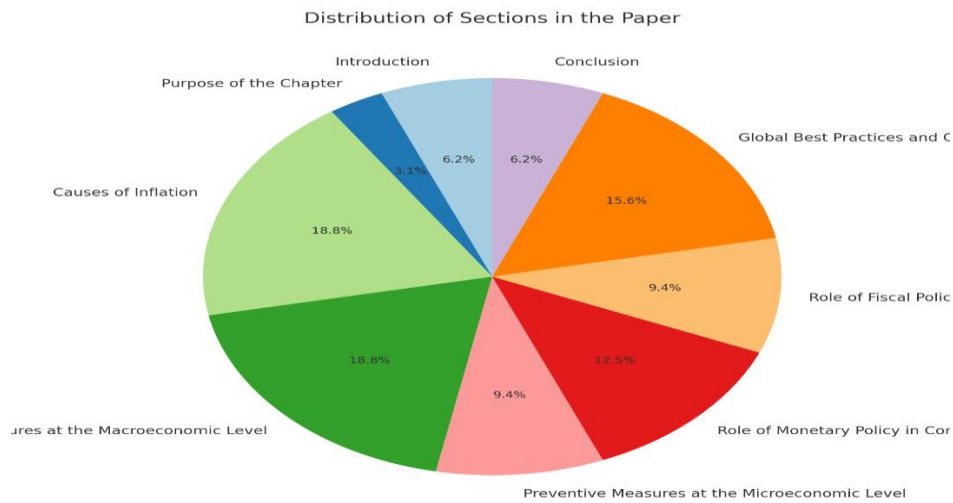
One major economic problem that impacts everyone, from individuals to corporations and governments, is inflation, which is the steady increase in the average price level of products and services over time. Elevated inflation rates have the potential to reduce buying power, skew judgments about saving and spending, and lead to unstable economies. Therefore, preserving economic stability and guaranteeing sustainable growth require an understanding of how to prevent or lessen inflation.

This chapter's goal is to offer a thorough manual on how to prevent inflation. We'll look at a variety of tactics, laws, and regulations that can be used to curb and even stop inflation. Readers will obtain knowledge on how governments and central banks can successfully control inflationary pressures by comprehending these mechanisms.

The arrangement of the chapter is as follows: We start by providing an explanation of the

### Key Sections of the Paper on Inflation Control

Section	Main Points
<b>Introduction</b>	Overview of inflation, how it's measured (CPI, PPI), and why it matters for economic stability.
<b>Purpose of the Chapter</b>	Goal of giving strategies to avoid inflation and understanding how to control it.
<b>Causes of Inflation</b>	Demand-Pull Inflation, Cost-Push Inflation, Built-In Inflation.
<b>Preventive Measures at the Macroeconomic Level</b>	Monetary Policy (controlling interest rates, managing money supply), Fiscal Policy (government spending, taxes), Supply-Side Policies, Exchange Rate Policy.
<b>Preventive Measures at the Microeconomic Level</b>	Encouraging competition, improving efficiency, controlling prices.
<b>Role of Monetary Policy in Controlling Inflation</b>	Interest rates, open market operations, reserve requirements, targeting inflation.
<b>Role of Fiscal Policy in Controlling Inflation</b>	Government spending, taxes, managing debt.
<b>Global Best Practices and Case Studies</b>	Case studies of Germany, Japan, United States, and best practices.
<b>Conclusion</b>	Summary of key points, future outlook.



Source: references government reports (Ministry of Finance, RBI), academic books (e.g., Mankiw's "Macroeconomics"), IMF and World Bank publications, and case studies from NBER and the Brookings Institution. convert this sentence differently

### Causes of Inflation

It is important to comprehend the underlying reasons behind inflation in order to create successful plans to prevent it. Inflation can be divided into three main types: demand-pull, cost-push, and built-in inflation.

#### 1. Demand-Pull Inflation •

##### Explanation:

Demand-pull inflation occurs as a result of aggregate demand surpassing aggregate supply in an economy, leading to increased prices.

##### Causes:

1. Increased Consumer Spending: Enhanced disposable income among consumers results in heightened spending, driving up demand.
2. Government Spending: Extensive government investments in infrastructure or social programs can elevate overall demand in the economy.
3. Monetary Policy: Expansionary monetary policies, such as lowering interest rates, can amplify money supply and demand.

#### 2. Cost-Push Inflation

**Explanation:** Cost-push inflation occurs when the expenses related to production increase, resulting in elevated prices for final goods and services.

##### Causes:

1. Escalating Wages: Increased wages lead to higher production costs for businesses, which are then transferred to consumers through increased prices.
2. Rising Raw Material Costs: When the prices of basic materials such as oil or metals go up, production costs also increase.
3. Disruptions in the Supply Chain: Natural disasters, geopolitical events, or pandemics can interfere with supply chains, causing shortages and price hikes.

#### Built-in inflation

**Explanation:** Built-in inflation, also known as wage-price inflation, occurs when businesses and workers expect future inflation and adjust prices and wages accordingly.

##### Causes:

1. Wage-price spiral: Workers demand higher wages to cover rising costs, and businesses raise prices to cover higher labour costs.
2. Inflation expectations: When people expect inflation to continue, they may pre-emptively raise prices and wages, thereby perpetuating the inflationary cycle.

Preventive measures at macroeconomic level To avoid inflation, it is important to take measures to address its causes. Important strategies at macroeconomic level are:

1. **Monetary policy Interest rate management:** Central banks can control inflation by adjusting interest rates. Rising interest rates can increase the price of loans, which can lead to losses in spending and investments.  
**Control of money supply:** Regulating the money supply helps in controlling inflation. To control the amount of currency in circulation, central banks can, for example, resort to open market operations.
2. Fiscal Policy Government Expenditure: Controlling government expenditure is very important. It is important to maintain a balanced budget as excessive spending can lead to demand driven inflation.  
**Taxation:** Having an effective taxation system helps in controlling inflation. Higher taxes can reduce disposable income, leading to a fall in demand.
3. **Supply-side policie Increasing productivity:** Increasing productivity helps to increase supply and contain cost inflation. Investments in technology, education and infrastructure are most important.  
**Reducing production costs:** Measures that reduce production costs, such as subsidies for raw materials and energy, help prevent cost inflation.

**Exchange rate policy Maintaining a stable exchange rate:** A stable exchange rate helps control import prices and thus reduces cost inflation. Preventive measures at the microeconomic level In addition to macroeconomic measures, microeconomic measures can also play an important role in preventing inflation.

**1. Promoting competition Market regulation:** Ensuring market competition can contribute to price stability. Antitrust laws and regulations can prevent price gouging.

**Consumer protection:** Protecting consumers from unfair practices helps prevent the buildup of inflationary pressures.

**2. Increased efficiency Technological advances:** Encouraging the adoption of new technology will increase efficiency and reduce costs.

**Lean manufacturing techniques:** The implementation of lean manufacturing techniques can reduce waste and lower production costs.

**3. Price Controls Temporary price freezes:** In extreme cases, governments can impose temporary price controls to prevent runaway inflation.

**Monitoring and regulation:** Regular monitoring of prices and timely intervention helps in controlling inflation

**The Role of Monetary Policy in Controlling Inflation:** Monetary policy is one of the most effective tools for controlling inflation. Central banks use a variety of tools to affect the money supply and interest rates, which in turn affect inflation.

**1. Interest Rates Raising interest rates:** When inflation is high, central banks can raise interest rates to reduce borrowing and spending.

**Impact on inflation:** Higher interest rates can lead to lower inflation as they increase the price of credit, which reduces spending by consumers and businesses.

**2. Open Market Operations Buying and Selling Bonds:** Central banks can buy and sell government bonds to affect the money supply.

**Effect on Inflation:** Selling bonds reduces the money supply, helping to control inflation by reducing spending and investment.

**3. Reserve Requirements Adjusting Reserve Ratios:** Changing reserve requirements for banks can affect the amount of money they can lend.

**Impact on inflation:** An increase in the reserve requirement reduces the money supply, helping to control inflation.

**4. Inflation targeting Setting an inflation target:** Central banks often set explicit inflation targets to guide monetary policy.

**Transparency and credibility:** A clear target helps manage expectations and strengthens the credibility of the central bank's commitment to controlling inflation.

The Role of Fiscal Policy in Controlling Inflation Fiscal policy, including government spending and taxes, is also an important tool for controlling inflation.

**1. Government Spending Reducing spending:** Reducing government spending can reduce demand-driven inflation.

**Prioritizing investment:** Focusing on productive investments, such as infrastructure and education, can increase supply and reduce inflationary pressures.

**2. Taxation Increasing taxes:** Tax increases can reduce disposable income and therefore consumer spending.

**Broadening the tax base:** Ensuring a broad tax base provides stable revenue without disproportionately burdening certain groups, thereby helping to contain inflation.

**3. Debt management Reducing public debt:** Increasing public debt can lead to inflationary pressures. An effective debt management strategy is essential to maintaining economic stability.

**Efficient Borrowing:** Government should borrow efficiently and ensure that borrowed funds are used productively.

Global Best Practices and Case Studies Examining global best practices and case studies provides valuable insights into effective strategies to avoid inflation.

**1. Case Study: Germany Monetary discipline:** The Deutsche Bundesbank and later the European Central Bank maintained strict monetary discipline and kept inflation low.

**Fiscal discipline:** Germany's fiscal discipline and commitment to a balanced budget have contributed to stabilizing inflation.

**2. Case Study:**

**Japan Deflation Challenges:** Japan suffers from deflation, not inflation, highlighting the importance of balanced monetary and fiscal policies.

**Quantitative Easing:** Japan's use of quantitative easing to fight deflation offers lessons on the impact of unconventional monetary policies.

**3. Case Study: United States Inflation Targeting:** The Fed's clear inflation target helped manage expectations and keep inflation within desired levels.

**Diverse Policy Tools:** The use of a variety of monetary and fiscal policy tools allowed the United States to effectively control inflation.

**4. Best Practices Transparency and communication:** Central banks and governments that communicate their policies clearly and transparently tend to be able to manage inflation more effectively.

**Policy coordination:** Effective coordination between monetary and fiscal policies increases their effectiveness in controlling inflation.

**Conclusion:**

**Summary of key points**

Avoiding inflation requires a comprehensive approach that includes understanding its causes, taking preventive measures, and effectively utilizing monetary and fiscal policies. At the macroeconomic level, the main strategies include controlling interest rates, controlling the money supply, and maintaining fiscal discipline. At the microeconomic level, promoting competition, improving efficiency, and implementing price controls can also help. Monetary policy, with tools such as interest rate adjustments, open market operations, and inflation targeting, plays a key role in controlling inflation. Fiscal policy complements these efforts through government spending, taxes, and debt management. Examining global best practices and case studies provides valuable insights into effective inflation management strategies.

**Future outlook**

As economies continue to develop, the challenge of controlling inflation remains a key priority for policymakers around the world. Monetary policy innovations, improved fiscal discipline, and a deeper understanding of inflation trends will be essential to ensure economic stability. By learning from past experience and adapting to new economic realities, governments and central banks can effectively manage inflation and promote sustainable economic growth. This chapter has provided a detailed overview of the strategies and measures needed to avoid inflation. By understanding and applying these principles, policymakers can create an environment that fosters long-term economic stability and prosperity.

# “Track to Sustainability: A Survey on Passengers Attitude towards Indian Railways Sustainable Practices”

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## Abstract

The Indian Railways is making rapid progress toward becoming one of the world's largest green train networks. It is reducing its carbon footprint through a variety of initiatives, including widespread electrification and water conservation. With its green initiatives, Indian Railways has demonstrated its commitment to environmental sustainability and steadily moving toward a better future. Indian Railways has implemented a number of steps to reaffirm its commitment to reducing the environmental effect of its operations. In order to assess the impact of the Indian Railways on the environment by making changes in its way of operations and using sustainable strategies to break the barriers. This study focuses on assessing the passenger's attitude towards Indian Railways' Sustainable Practices and their awareness level about the new operations undertaken by Indian Railway system. The research work is a social science research that has applied both the methods of data collection i.e., primary & secondary sources. Responses were collected using the convenient non – probability sampling technique. For testing of the data, statistical tool like frequency and percentage methods were used. The research is centered on exploring the sustainable initiatives undertaken by Indian Railways as it progresses towards sustainable mobility, charting a course for future development.

**Keywords:** Green Initiatives, Sustainable Practices, Passengers, Indian Railways.

## Introduction

Rail-based transportation is the most environmentally friendly mass transportation technology because of the inherent benefits it delivers in terms of energy efficiency and resource optimisation. Railways are approximately 12 times more efficient in freight traffic and three times more efficient in passenger travel than road transport. Mobility will play an important role as the Indian economy transforms, with economic growth and sustainable development serving as twin goals. It is anticipated that for the long-term development of the Indian economy, the intermodal proportion of freight traffic by rail needs increase from 36% to 45% by 2030. As a result, Indian Railways is preparing for significant growth to reach such an increase in intermodal share through the expansion of its network and rolling stock fleet, as well as increased productivity.

The primary way that Indian Railways plans to reduce its carbon footprint is by sourcing its energy needs from renewable sources. Other solutions include a multifaceted approach to transitioning from diesel to electric motors, promoting energy efficiency, and fully electrifying railway rails. Some of the important initiatives in this direction include the utilization of phase technology for regenerative braking and Head-On Generation technology. LED lighting will be installed in all railway installations, and afforestation will create an extra carbon sink. The Railways has taken steps to streamline its initiatives in terms of environmental management, with some notable initiatives including energy efficiency management, renewable and alternative sources of energy, water conservation, afforestation, waste management, and green certifications.

## Review of Literature

Mohapatra, S., Mohanachandran, D., Dwivedi, G., Kesharvani, S., Harish, V. S. K. V., Verma, S., & Verma, P. (2023), examined the current condition, regulations, and grading systems for sustainable transportation in India and other developing countries. The research analyzed the sustainability of India's transportation sector by comparing policy changes to those in other developing countries such as China. It also explored the impact of traffic density and driver behaviour on road safety and proposed adjustments to road design to adapt technology shifts and assure sustainability. This study emphasized that sustainability cannot be accomplished solely through the use of cleaner fuels or the alteration of road materials, albeit these are important. Road design, legislative changes, psychological behaviour, and transit safety are all important.

**Al-Ghaili, A. M., Kasim, H., Aris, H., & Al-Hada, N. M. (2022)**, investigated the role of electric vehicles (EVs) and renewable energy sources (RESs) in reaching sustainable energy goals. While traditional fossil-fuel vehicles contributed to climate change, the transition to EVs, together with the energy industry's adoption of renewables, held hope. The study aimed to identify breakthroughs and techniques in this field, with a focus on the potential of EV technologies to help RES development. The review highlighted the advantages of EV technology in harnessing renewable energy sources for sustainability. Despite previous studies advocating solutions for dependable renewable energy, more research into the energy efficiency of RESs and EVs was required. Finally, EVs appeared as a promising alternative to fossil-fuel vehicles, providing options such as fast charging and seamless integration with renewable energy sources for a greener future.

**Ranjith Kumar and Dr. B Jayarama Bhat (2020)**, discussed energy management and eco-friendly measures in Indian Railways. The researcher used secondary sources like journal articles, books and other related websites. The findings of the study depicted energy audits, adoption of LED lightings, super-efficient ceiling fans and energy management system are the initiatives practised for improving the energy utilization in Indian Railways. The study concluded by incorporating new technologies, Indian Railways can increase efficiency, cut carbon emissions, and cement its place as a critical component of a green transportation ecosystem.

**Abdel Wahed Ahmed, M. M., & Abd El Monem, N. (2020)**, aimed to investigate the current situation and issues of transportation networks in underdeveloped nations, with a particular focus on Egypt. The research assessed the Egyptian government's actions to address mobility and transportation concerns. Furthermore, the study looked into key methods and methodologies for promoting sustainable and ecologically friendly urban transportation. The study took a mixed-methods approach, integrating quantitative analysis of transportation data with qualitative evaluations of government policies and actions. The findings highlighted the critical need for sustainable transportation masterplans in developing nations such as Egypt. Despite government involvement, issues like traffic congestion and environmental degradation persisted. The study indicated that there is room for improvement by implementing integrated and people-oriented transportation solutions.

**Objective of the study:**

1. To study the green initiatives initiated by Indian Railways.
2. To assess passengers awareness levels regarding the green initiatives implemented by Indian Railways.
3. To explore passengers satisfaction levels with the implementation and execution of Indian Railways' green initiatives.

**Need of the study**

Sustainable transportation systems play a pivotal role in fostering environmental, social, and economic sustainability within the communities they serve. Through green initiatives, organizations demonstrate a dedication to ethical business practices, fostering trust with customers and stakeholders alike. Hence, it is imperative to underscore the strides undertaken by Indian Railways towards sustainable transportation. This research seeks to explore passenger attitudes towards Indian Railways' Sustainable Practices and the key initiatives undertaken by Indian Railways to enhance sustainability in the future.

**Research Methodology**

- a. **Data Collection Source:** Both primary and secondary sources were utilized to gather data for this study. Primary data was acquired through Google Forms from individuals commuting via Indian Railways. Secondary data was obtained from various web sources and published journals.
- b. **Utilized Tools and Techniques:** Data analysis relied on the statistical tools of frequency and percentage
- c. **Sampling Method:** Convenient sampling was employed to gather data from commuters traveling on passengers and express trains in Mumbai.

- d. **Sample Size:** Data was collected from a sample of 50 respondents within the Mumbai region.
- e. **Scope of the study:** The study focuses on obtaining primary data from train passengers regarding their attitudes towards the green initiatives implemented by Indian Railways. Secondary data collection encompasses various authenticated published sources.

#### Limitations of the study

1. The main drawback of the study is primary data, which was acquired primarily from passengers in Mumbai.
2. The investigation is limited to a sample size of 50 people utilizing a convenient sampling procedure.
3. Because of the small sample size, the results and conclusions may not be widely accepted.

#### Data analysis and Interpretation

**Table-1: Personal Profile of the Respondents**

Basics	Category	Frequency	Percentage
Age	16 years-25 years	16	32
	26 years-35 years	23	46
	36 years-45 years	7	14
	Above 45 years	4	8
Gender	Female	20	40
	Male	30	60
Education	Under-Graduate	15	30
	Graduate	20	40
	Post-Graduate	9	18
	Professional	6	12
Profession	Private Sector Employee	32	64
	Public Sector Employee	3	6
	Businessmen	4	8
	Housewives	3	6
	Student	8	16

*Source: Primary Data*

As per Table-1, It can be seen that out of the total respondents taken for the study, 46% of the respondents were in the age group of 26-35 years and 32% of the respondents were in the age group of 16-25 years. As for the gender, male respondents were more than female respondents with a percentage of 60% and 40% respectively. As per the study, 40% of the respondents are graduates and 30% of the respondents are under-graduate. As profession is concerned, 64% of the respondents are private sector employees, 6% are public sector employees and 16% of the respondents are students.

**Table-2: Purpose and Frequency of travelling through Indian Railways**

Purpose and Frequency of travelling through Indian Railways of the respondents	Frequency	Percentage	
Primary purpose of Travel	Business/Official	15	30
	Sight Seeing	3	6
	Religious	5	10
	Social purpose	27	54
How many times do you travel through Indian Railways?	Daily	15	30
	Weekly	2	4
	Monthly	16	32
	Yearly	17	34

*Source: Primary Data*

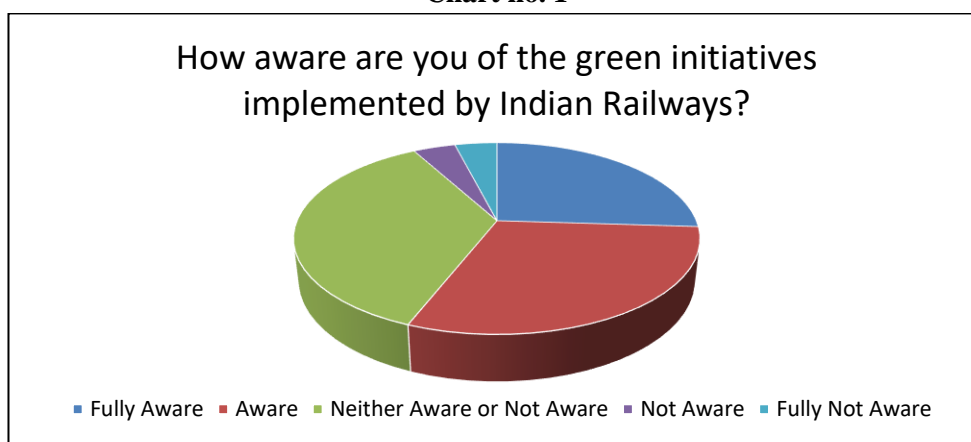


From the above Table-2, It can be seen that 54% of the respondents travel for social purpose like wedding, function, meeting family, friends etc whereas 30% of the respondents travel for business purposes. The travelling frequency depicts that 34% of the respondents travel yearly, 32% of the of the respondents travel monthly and 30% travel daily for the business purpose.

**Table-3: How aware are you of the green initiatives implemented by Indian Railways?**

Particulars	Frequency	Percentage
Fully Aware	13	26
Aware	15	30
Neither Aware or Not Aware		36
Aware	18	
Not Aware	2	4
Fully Not Aware	2	4
Total	50	100

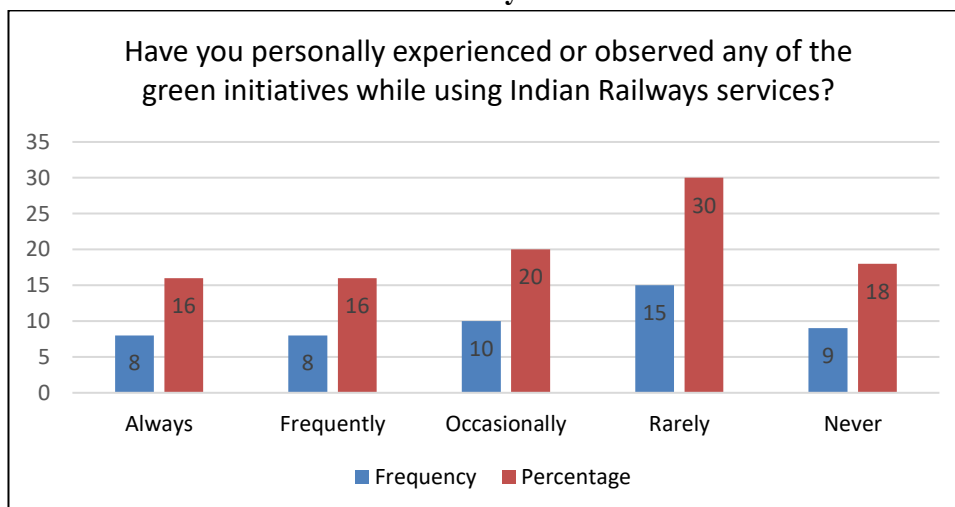
**Chart no. 1**



*Source: Primary Data*

The awareness level of the respondents towards the green initiatives undertaken by Indian Railways was examined in which 26% of the respondents were fully aware of the green initiatives, 30% was aware of the green initiatives whereas 36% of the respondents were neither aware or not aware by the green initiatives undertaken by Indian Railways.

**Chart no. 2: Have you personally experienced or observed any of the green initiatives while using Indian Railways services?**



*Source: Primary Data*

Findings of the chart no 2 indicates green initiatives observed by respondents while using the Indian Railway services which depicts 16% of the respondents have frequently experienced & observed the green initiatives undertaken by Indian Railways. 20% of the respondents have occasionally experienced the green initiatives. 30% of commuters have rarely experienced the green initiatives used by Indian Railways which shows that still people are unaware about the services offered by Indian Railways in this area.

**Table-4: Bio-toilets equipped trains & the effectiveness of bio-toilets in reducing the environmental impact of train travel**

Bio-toilets equipped trains & the effectiveness of bio-toilets in reducing the environmental impact	Frequency	Percentage	
Have you ever used a train equipped with bio-toilets during your travel?	Always	7	14
	Frequently	11	22
	Occasionally	8	16
	Rarely	11	22
	Never	13	26
What is your perception of the effectiveness of bio-toilets in reducing the environmental impact of train travel?	Strongly Agree	8	16
	Agree	27	54
	Neutral	10	20
	Disagree	2	4
	Strongly Disagree	3	6

Source: Primary Data

Above table-4 depicts passengers' usage of trains equipped with bio-toilets and their perceptions of the effectiveness of these bio-toilets in reducing the environmental impact of train travel. The majority of respondents reported having used the bio-toilets to varying extents. 14% & 22% of respondents indicated they always or frequently travel on trains equipped with bio-toilets, while 16% & 22% reported occasional or rare usage. Notably, a minority 26% reported never having used such trains. These findings suggest a generally positive reception of bio-toilets among passengers, indicating a willingness to acknowledge their potential role in mitigating the environmental footprint associated with train travel.

**Table-5: How important do you think waste segregation and recycling initiatives at railway stations are for environmental sustainability?**

Particulars	Frequency	Percentage
Extremely important	20	40
Very important	21	42
Moderately important	7	14
Slightly important	2	4
Not important at all	0	0
Total	50	100

Source: Primary Data

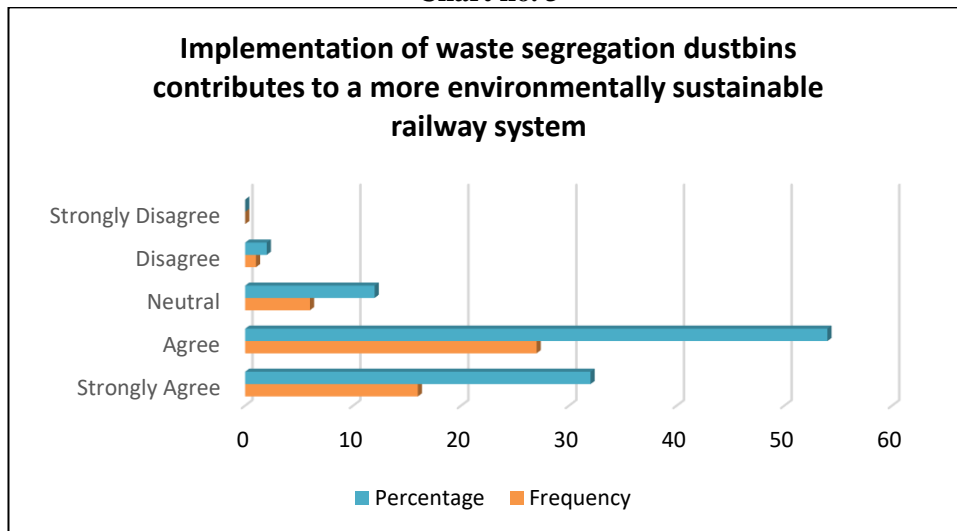
The above table-5 shows respondents thoughts on waste segregation and recycling initiatives undertaken by Indian railway at stations for environmental sustainability. It depicts that 42% of the respondents feel that it is very important to have waste segregation and recycling initiatives at railway stations whereas 40% of the respondents feels it extremely important. 14% of the respondents feel it is moderately important while only 4% of the respondents think it is slightly important to have waste segregation initiative at railway stations.

**Table-6: Do you believe the implementation of waste segregation dustbins contributes to a more environmentally sustainable railway system?**

Particulars	Frequency	Percentage
Strongly Agree	16	32
Agree	27	54
Neutral	6	12
Disagree	1	2
Strongly Disagree	0	0
Total	50	100

Source: Primary Data

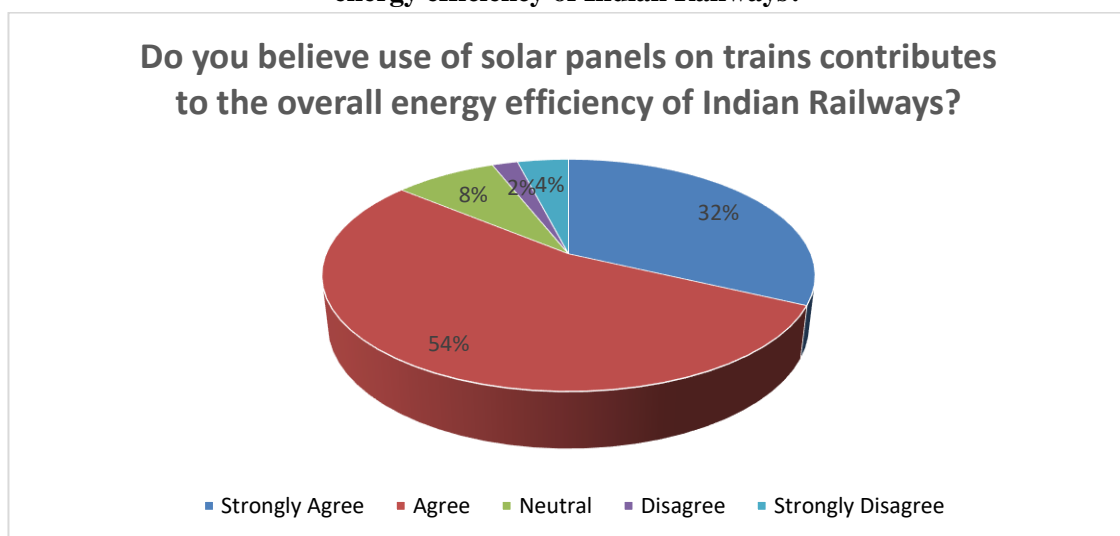
**Chart no. 3**



Source: Primary Data

Above Table-6 focus on the perception of respondents towards the implementation of waste segregation dustbins contributes to a more environmentally sustainable railway system. 54% of the passengers agree to the thought that the implementation of waste segregation dustbins contributes to a more environmentally sustainable option for railway system while 34% strongly agree with the implementation of waste segregation dustbins whereas only 2% respondents disagree with the idea of waste segregation dustbins.

**Chart no. 4: To what extent do you believe the use of solar panels on trains contributes to the overall energy efficiency of Indian Railways?**



Source: Primary Data

The above chart no 4 illustrates the respondents opinion regarding the efficacy of incorporating solar panels on trains to enhance the overall energy efficiency of Indian Railways. Among the 50 respondents, 32% strongly agreed that the utilization of solar panels on trains significantly contributes to the energy efficiency of Indian Railways, while an even more substantial proportion, constituting 54% of the total, simply agree with this opinion. Conversely, there was a minority of dissenting opinions, with only 2% of respondents expressing disagreement and also 4%, strongly disagree with the notion.

**Table-7: How effective do you think the regenerative braking system is in conserving energy and reducing carbon emissions?**

Particulars	Frequency	Percentage
Extremely effective	10	20
Very effective	27	54
Moderately effective	9	18
Slightly effective	2	4
Not effective at all	2	4
Total	50	100

Source: Primary Data

The above table-7 indicates the respondents perceptions of the effectiveness of regenerative braking systems in conserving energy and reducing carbon emissions. Among the 50 respondents, a significant portion, constituting 54%, deemed regenerative braking systems to be very effective in achieving these goals. Additionally, 20% of respondents regarded them as extremely effective, indicating a high level of confidence in their ability to conserve energy and mitigate carbon emissions. Furthermore, 18% of respondents considered regenerative braking systems to be moderately effective, suggesting a recognition of their positive impact but perhaps with some reservations or room for improvement.

**Table-8: Respondents attitude towards initiatives taken by Indian Railways for water conservation.**

Attributes	Classification	Frequency	Percentage
How important is water conservation on trains through initiatives like water-efficient taps, in your opinion?	Extremely important	14	28
	Very important	24	48
	Moderately important	9	18
	Slightly important	2	4
	Not important at all	1	2
What is your perception of rainwater harvesting at railway stations for various uses such as landscaping and cleaning?	Strongly Agree	14	28
	Agree	28	56
	Neutral	5	10
	Disagree	2	4
	Strongly Disagree	1	2

Source: Primary Data

The above table-8 provides insights into respondents' attitudes towards water conservation initiatives undertaken by Indian Railways, focusing on two key aspects: water conservation on trains and rainwater harvesting at railway stations. 28% of respondents considered it extremely important, while an even larger proportion, comprising 48%, deemed it very important. This indicates a widespread recognition of the significance of water conservation efforts, such as installing water-efficient taps, in ensuring sustainable water usage on trains. Only a small minority, 4% slightly important and 2% not important at all, expressed a lesser degree of concern regarding water conservation efforts on trains.

Turning to the perception of rainwater harvesting at railway stations, the data similarly reflects a positive sentiment among respondents. A majority, representing 56% agree and 28% strongly agree, with the practice

of rainwater harvesting for various uses such as landscaping and cleaning at railway stations. This indicates a widespread belief in the efficacy and importance of utilizing rainwater as a sustainable resource within railway infrastructure.

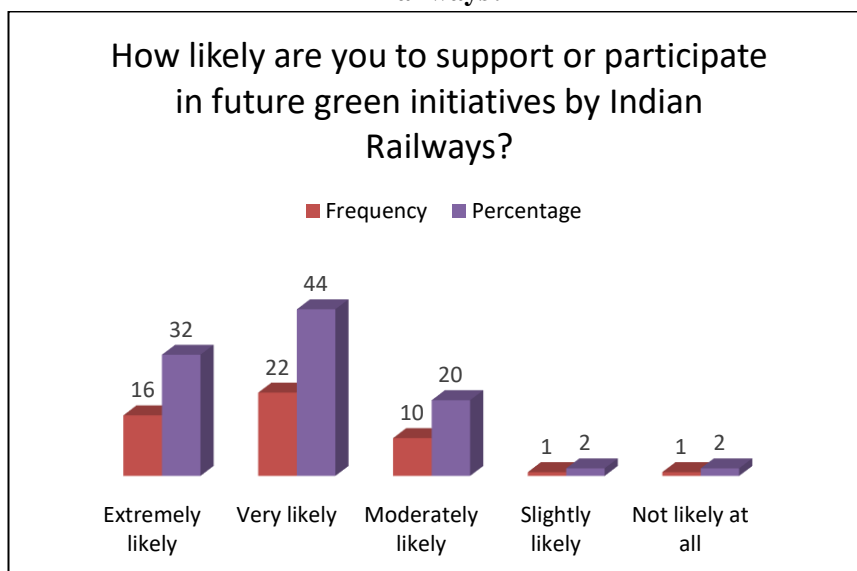
**Table-9: To what extent are you satisfied with the green initiatives undertaken by Indian Railways?**

Particulars	Frequency	Percentage
Very satisfied	13	26
Satisfied	21	42
Neutral	11	22
Dissatisfied	5	10
Very dissatisfied	0	0
Total	50	100

Source: Primary Data

The above table-9 depicts the satisfaction level of the passengers towards the green initiatives undertaken by Indian railways. Out of the 50 respondents, 26% of the respondents are satisfied by the sustainable initiatives taken up by the Indian railways and majority of the respondents, 42% of the people are satisfied by the green initiatives practices. While 22% are having a neutral thought for the same. Only small part of the sample population is dissatisfied by the green initiatives undertaken by Indian Railways.

**Chart no. 5: How likely are you to support or participate in future green initiatives by Indian Railways?**



Source: Primary Data

The above chart no 5 depicts the respondents willingness in supporting and participating in the future green initiatives organised by Indian Railways. Out of respondents 44% are very likely to participate and support the green initiatives by Indian railways though 32% are fully ready to take part in sustainable drive undertaken by Indian Railways in future. 20% have a moderate likely consent towards the green initiative whereas only small part 2% of the respondents didn't have same consent.

**Findings**

1. Bio-toilets are well-received by passengers, showing a willingness to recognize their environmental benefits for train travel.
2. Solar panels on trains are seen as crucial for enhancing Indian Railways' energy efficiency.
3. Respondents widely believe in the effectiveness of regenerative braking systems for environmental and energy-saving goals.

4. Water conservation initiatives by Indian Railways, both on trains and at stations, are positively acknowledged, reflecting the importance of sustainable water management practices in the railway sector.

### Conclusion

Green initiatives are imperative for Indian Railways due to their multifaceted benefits. They address the environmental impact of railway operations by curbing carbon emissions, reducing pollution, and conserving natural resources. Moreover, these initiatives align with principles of sustainable development, ensuring present needs are met without compromising future generations. Not only do they result in long-term cost savings through efficient resource utilization, but they also ensure compliance with environmental regulations, mitigating risks of fines and reputational damage. By embracing green practices, Indian Railways enhances its public image, attracting environmentally-conscious travellers and bolstering passenger satisfaction. Additionally, these initiatives contribute to global climate change mitigation efforts, underscoring the railway's commitment to environmental responsibility and long-term sustainability.

### Suggestions

1. Indian Railways should expedite the installation of bio-toilets on trains with that regular maintenance and servicing of these bio-toilets should be prioritized to ensure optimal functionality.
2. Switching from diesel to electric transmission for trains can substantially reduce carbon emissions and dependence on fossil fuels.
3. Indian Railways should undertake extensive awareness campaigns to educate the public, especially those in rural areas, about the green initiatives being implemented and the importance of sustainable practices. This can be achieved through effective advertising and community engagement programs.
4. Embrace digital technologies like artificial intelligence (AI) and the Internet of Things (IoT) to monitor and optimize greenhouse gas emissions, energy consumption, and overall environmental impact.
5. Focus on upgrading railway stations by providing more facilities and amenities to passengers, including efficient waste management systems, clean water facilities, and renewable energy solutions like solar panels. These upgrades can enhance passenger comfort and contribute to sustainable operations.

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# Indian Philosophy from Global Perspective

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## **Abstract:**

Education in the East and West has always hold its foundations in the metaphysical epistemology And axiology deferred so deferred the system of education. In India the philosophical traditions have continued since ancient times to the present day. Therefore one finds agreement on the broad issues concerning educational practice between the ancient and modern thinkers this paper focuses on characteristics of Indian philosophy and importance of Indian philosophy.

## **Introduction:**

Indian Philosophy, the system of thought and reflection that we are developed by the civilization of the Indian subcontinent. In relation to western philosophical thought, Indian philosophy offer both surprising points of affinity and illuminating differences. Indian philosophers raised for consideration, but that their western counterparts never did, include such matters as the origin and apprehension of truth. Problem that the Indian philosophers for the most part ignored but that helped shape western philosophy. Include the question whether knowledge arises from experience or from reason and distinctions such as that between analytic and synthetic judgments or between contingent and necessary truths. Indian thought, therefore, provides the historian of western philosophy with a point of view that may supplement that gained from western thought. A study of Indian thought then, reveals certain inadequacies and makes clear that some concepts and distinctions may not be as inevitable as they may otherwise seem. In a similar manner, knowledge of western thought gained by Indian philosophers has also been advantageous to them.

## **Characteristics of Indian philosophy**

### **1. Common concerns:-**

The various Indian philosophies contain such a diversity of views, theories and systems that it is almost impossible to single out characteristic that are common to all of them. Acceptance of the authority of the Vedas characterises all the orthodox systems, but not the unorthodox systems such as charvaka, Buddhism, and Jainism. Moreover, even when philosophers professed allegiance to the Vedas, their allegiance did little to fetter the freedom of their speculative ventures. On the contrary the acceptance of the authority of the Vedas was convenient way for philosophers views to become acceptable to the orthodox, even if a thinker introduced a wholly new idea. Thus, The Vedas could be cited to corroborate a wide diversity of views; they were used by the Vaisheshika thinkers as much as by the Advaita Vedanta philosophers.

In the most Indian philosophical systems, the acceptance of the ideas of Moksha, like elegance to the authority of the scriptures, was only remotely connected with the systematic doctrines that were being propounded. Many epistemologically logical and even metaphysical doctrines were debated and decided on purely rational grounds that did not directly bear upon the ideal of moksha. Only the Vedanta philosophy and the, Samakhya philosophy may be said to have a close relationship to the ideal of moksha. The logical systems Nyaya Vaisheshika and Purva mimansa, are only very remotely related. Also both the philosophies and other scientific treatises, including even the Kama-sutra and the 'Arthashastra' recognised the same ideal and professed their efficacy schedule of for achieving it.

When Indian philosophers speak of intuitive knowledge, they are concerned with making room for it and demonstrating its possibility, with the help of logic and there as far as they are concerned the task of philosophy ends. Indian philosophers do not seek to justify religious faith; philosophic wisdom itself is accorded the dignity of religious truth.

Three basic concepts from the cornerstone of Indian philosophical thought; the self or soul,, works and liberation. Living the Charvakas aside, all Indian philosophies concern themselves with these three concepts

and their inter relations, though this is not to say that they, accept the objective validity of these concepts in precisely the same manner. The concept of moksha, as the concept of the highest ideal has likewise been one of the concerns of western thought, especially during the Christian era, though it probably has never been as important as for the Hindu mind. Most Indian philosophies assume that moksha is possible, and the “impossibility of Moksha” is regarded as a material fallacy likely to vitiate a philosophical theory.

In addition to karma the lack of two other concerns further differentiates. Indian philosophical thought from western thought in general since the time of the Greeks, western thought has been concerned with mathematics and, in the Christian era, with history. Neither mathematics nor history has ever raised philosophical problems for the Indian. In the list of Pramanas, Or ways of knowing accepted by the different schools, there is none that includes mathematical knowledge or historical knowledge, possibly connected with their indifference toward mathematics is the significant fact that Indian philosophers have not developed formal logic. Indian logic offers an instructive example of a logic of cognitions rather than of abstract propositions a logic not sundered and kept isolated from psychology and epistemology, because it is meant to be the logic of actual human striving to know what is truth of the world.

### **Forms of argument and presentation**

There is, in relation to western thought, a striking difference in the manner in which Indian philosophical thinking is presented as well as in the mode in which it historically develops. Out of the presystematic age of the Vedic hymns and the Upanishads, and many diverse philosophical ideas current In the pre Buddhistic era, there emerged with the rise of the age of the sutras a neat classification of systems, a classification that was never to be contradicted and to which no further systems are added. There is apparently an underlying assumptions in the Indian tradition that no individual can claim to have seen the truth for the first time and therefore, that an individual can only explicate, state and defend in new form a truth that has been stated and defended by countless others before him.

The development of Indian philosophical thought has thus been able to combine in an almost unique manner, conformity to tradition and adventures in thinking.

Whereas the sacred texts thus continued to exercise some influence on philosophical thinking, the influence of mythology decline considerably with the rise of the systems.

The ancient Indian tradition however classified the classical systems into orthodox and unorthodox. Astika does not mean ‘theistic’ nor does nastika mean atheistic. Astika may also mean one who accepts the authority of the Vedas; nasika then means one who does not accept that authority. Not all among the astika philosophers however, were theists and even if they were, they did not all accord the same importance to the concept of God in their systems. The sankhya system did not involve belief in the existence of God, without ceasing to be astika and yoga made room for God not and theoretical grounds but only on practical considerations.

Indian philosophy express a positive attitude toward human life and to show interest in the full enjoyment of life here and hereafter rather than an anxiety to escape from it. The idea of the transmigration and the conception of the different paths and worlds traversed by those who are good and those who are not good. The chain of rebirth as a product of ignorance and the conception of release from this chain as the greatest good of the spiritual life are markedly absent in the hymns.

Atman was originally used to mean by breath, the vital essence and even the body. Later etymologizing brought out several strands in its meaning; that which pervades ,that which gives that which eats, and that which constantly accompanies. Distinctions were made between the bodily self, the vital self, The thinking self, and the innermost self, whose nature is bliss the earlier ones being sheaths covering the innermost being or the inner eternal core of person. The identification of the absolute reality underlying the universe with the innermost being within the human person resulted in a spiritualization of the former concept and universalisation of the letter. Neither performance of the duties prescribed in the scriptures nor renunciation of all action is conducive to the attainment of moksha. If the goal is freedom, then the best path to the goal is to perform one’s duties with a spirit of non attachment without caring for the fruits of one's actions and



without the thought of pleasure or pain, profit or loss victory or failure with the sense of equanimity and equality.

This knowledge of the highest self or the supreme Lord, however would only require a devotional attitude of complete self-surrender and performance of one's duties in the spirit of offering to him. The hymns may, in general, be said to express a positive attitude towards human life and to show interest in the full enjoyment of life here and hereafter rather than an anxiety to escape from it. The idea of transmigration and the conception of the different paths and words traversed by those who are good and those who are not good.

### **Importance of Indian philosophy:**

#### **1. Indian philosophies and values: Timeless wisdom of India**

India a land steeped in rich cultural heritage and profound philosophical traditions has long been regarded as a beacon of wisdom and enlightenment. Its ancient philosophies, deeply rooted in spiritual and ethical principles, continue to offer valuable insights into the human condition, providing a compass for personal growth, societal harmony, and a meaningful existence.

#### **2. A Diverse landscape of thought:**

The Indian philosophical landscape is a vibrant tapestry of diverse schools of thought, each with its unique perspective on the nature of reality on the nature of reality the purpose of life and the path to liberation. These philosophies have enriched human understanding and continue to shape the way we perceive and interact with the world around us.

- **Vedanta: The quest of ultimate reality :**

**Vedanta**, one of the most prominent Indian philosophies delves into the nature of ultimate reality, often referred to as Brahman. It posits that Brahman the supreme consciousness, is the essence of all existence and that the individual soul or Atman is an integral part of this universal consciousness

- **Sankhya: Unravelling the dual nature of reality**

sankhya philosophy proposes a dualistic view of reality distinguishing between purusha, the conscious principle, and prakriti, the material principle. It explores the interaction between these two fundamental elements and the path to achieving liberation from the cycle of rebirth.

- **Yoga: A path to self realization**

Yoga a holistic philosophy and practice, emphasizes the union of the individual soul with the supreme consciousness. It encompasses various techniques, including physical postures, breathing exercises, and meditation, to achieve physical, mental and spiritual wellbeing.

- **Jainism non violence and compassion of the core**

Jainism founded by Mahavira advocates for nonviolence compassion and detachment from worldly possessions. It emphasises the concept of ahimsa the avoidance of harm to all living beings and cultivates a deep reverence for all forms of life.

- **Buddhism the path to enlightenment**

Buddhism founded by Siddhartha Gautama the Buddha seeks to liberate individuals from suffering through the path of enlightenment. It emphasizes the importance of understanding the four Noble truths and following the Eightfold path to achieve Nirvana a state of perfect peace and liberation.

- **Core values that shape Indian culture**

The ancient philosophy have given rise to a set of core values that permit Indian society and culture, shaping the way individuals and communities interact with the world. These values known as purusharthas, provide a framework for a meaningful and fulfilling life.

- **Dharma: righteous conduct and moral living**

Dharma, a central concept in Indian philosophy, encompasses righteousness, ethical conduct and adherence to one's duties and responsibilities. It serves as a moral compass, guiding individual toward a life of integrity and virtue.

- **Artha: material wellbeing and prosperity**

Artha refers to material well being economic prosperity and the pursuit of worldly success. It emphasizes the importance of achieving financial stability, resourcefulness, and a sense of accomplishment in the material world.

- **Kama: sensual enjoyment and aesthetic fulfilment**

Kama encompasses sensual enjoyment, aesthetic fulfilment and the pursuit of pleasure within the boundaries of morality and ethical conduct. It recognises the importance of balanced enjoyment and appreciation for the sensory world.

- **Moksha: liberation and spiritual enlightenment**

Moksha, the ultimate goal of human existence, refers to liberation from the cycle of rebirth, suffering and attachment to worldly desires. It represents the attainment of spiritual enlightenment and state of bliss and liberation.

- **Relevance in today's world: timeless wisdom for modern time**

While these philosophies and values originated centuries ago, their relevance remains as profound today as it was in ancient times. They offer timeless framework for navigating the complexities of modern life, guiding personal relationships, ethical decision making, and achieving a sense of purpose and fulfilment.

In a world grappling with challenges such as environmental degradation, social unrest and personal struggles, these ancient teachings offer a beacon of hope and wisdom. They remind us of our interconnectedness with all living beings, the importance of ethical conduct and the pursuits of a meaningful existence that transcends material gains.

1. **Embracing wisdom for a meaningful future**

India's rich tapestry of philosophies and values offers timeless road map for personal growth, societal harmony and meaningful existence. By embracing these principles, we embark on a journey of self-discovery, ethical living and deeper understanding of our place in the world.

In a world that often emphasizes speed, competition and material success. These ancient teaching remind us of importance of balance, compassion and the pursuit of knowledge beyond academic achievements. They encourage us to cultivate inner peace, cultivate empathy, and strive for a life of purpose that contributes positively to society.

As we celebrate the enduring wisdom of Indian philosophy and values, let us commit to embracing their principles and nurturing them in ourselves and future generations. By doing so, we pave the way for a world where individuals are not just academically accomplished but also ethically grounded, compassionate and guided by a deeper understanding of their place in the universe. Let us empower ourselves and others to embody the timeless wisdom of India, showing the future wisdom, integrity and meaningful connections flourish.

2. **philosophy teaches critical thinking**

Philosophy teaches critical thinking why encouraging students to question everything they are taught. Students are encouraged to develop their own beliefs and to think for themselves. This is a valuable skill particularly in world where it is becoming increasingly difficult to tell fact from fiction. Philosophy also teaches students how to argue effectively. This is important as it allows students to defend their belief against opposing arguments and helps them to develop a better understanding of other peoples view.

3. **philosophy can help people understanding themselves**

Philosophy can help people to understand themselves and their place in the world. One of the main benefits of studying philosophy is that it can teach us how to question our assumptions and beliefs. Many of us take certain things for granted, without ever really questioning why we believe them. By exploring how thoughts and beliefs are formed, and how this has evolved throughout history, we can begin to understand our own frame of beliefs.

Philosophy can also provide us with a framework for making ethical decisions and for exploring important questions about life and death, meaning and purpose. By studying philosophy, students can develop their reasoning and abstract thinking skills, which are essential for success in any field.

#### **4. Science can't answer every question**

Science is one of the most important components in our lives today. We rely heavily on it for both personal and professional reasons. However, science can't tell us what makes something right or wrong. Blogger David Calhoun adds, "At its core, philosophy is a striving towards figuring out what is true and worthwhile, and what it means to live a meaningful and worthwhile life. That's something off-limits for science, because science can tell us how things are empirically, but it can't prescribe how we should then live. In short: science helps us live longer, whereas philosophy helps us live better."

#### **5. Philosophy is important for business**

At first pass, a "soft" science like philosophy may not seem especially relevant to business. However, this couldn't be further from the truth. From a business perspective, philosophy is an important and highly relevant field of study.

Businesses today need to think about how they will operate in 10 years as well as the types of employees they want working for them in the future. Philosophy is a great way of looking at problems that could affect companies down the line: ethical issues like corporate citizenship or unfair labor practices; questions regarding technology such as whether automation should be allowed since it can replace human workers so much more easily than before.

#### **6. Conclusion:**

It can be said about the relevance of globalization that it should be welcomed only in the areas when it is limited to thoughts, information and science, when it is in the favor of pardon, benevolence, non-violence, sympathy, amity and obedience, when it is complementary in nature rather than being competitive. Cultural diversity is now a fact of life in today's "global village" and Indian culture is a living example of cultural diversity and harmony. The ideals of puruṣārthas establish balance between the physical and spiritual world. The overall development of human personality is made possible due to the Puruṣārthas. The pluralistic perspective proposed in Indian philosophy of morals in the context of Puruṣārthas can help individuals and society come together in globalized People can negotiate a space where in different and contending moral claims can find there due recognitions and globalization will help us to develop this process.

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# Indian Economy from Global Perspective

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## **Introduction:**

Economy includes all activities related to the production, consumption and trade of goods and services within a community, be it a nation or a small town. No two economies are the same. Each is shaped by its own resources, culture, laws, history and geography. The economy of the country shows its general economic situation and describes the country itself as an economic unit. The economy of the country depends on many factors. Some of these are demographics, infrastructure and natural resources, and the average lifestyle of people. Therefore, geography is visibly related to the economy of a country.

## **Indian Economy**

India has emerged as the world's fastest growing largest economy and is expected to be among the top three economic powers of the world in the next 10-15 years. democracy and strong partnerships. Strong economic growth in the first quarter of FY23 helped India overtake the UK to become the fifth largest economy and showed a strong recovery from the shock of the COVID-19 pandemic. 2023 was an important year for India as it became the chairman of the world's most prominent global economic meeting, the G20 group, and showed its economic and diplomatic prowess to the world.

**The Indian economy is very important on the world scene for several reasons.**

### **1. Huge Population and Market Potential:**

The population of India is 1.44 billion as per data of January 2024. This enormous population serves as both a prospective labour pool and a sizable consumer market. India's enormous population is a key component that has a big impact on its economy in several ways:

- **Consumer Market:** India has a sizable consumer market due to its massive population. Due to this, there is a wide spectrum of demand for products and services in several industries, such as consumer goods, entertainment, healthcare, and education. Businesses now have the chance to expand and serve a larger domestic clientele as a result.
- **Work Force:** A sizeable section of the population those between the ages of 15 and 64, are working-age, and this demographic can be used for profitable commercial endeavours. Because of the demographic dividend, entrepreneurship, innovation, and productivity can all propel economic growth.
- **Market Expansion:** Due to the population's sheer number, firms have the chance to increase their market share. India's consumer base is open to both domestic and foreign businesses looking to offer goods and services, which will boost the country's economy and create jobs.
- **Economic Growth:** When combined with sensible policies and investments in fields like infrastructure, healthcare, and education, a big population can stimulate economic growth. As more people join the workforce and contribute to economic activities, it can potentially lead to higher GDP growth rates.
- **Varying Customer Preferences:** The population of India is diverse in terms of size as well as cultural, geographical, and economic backgrounds. Due to the impact of diversity on consumer tastes and expectations, businesses are compelled to modify their products and marketing methods to remain competitive in the market and promote innovation.
- **Innovation and Entrepreneurship Potential:** A big population can stimulate innovation and entrepreneurship by offering a reservoir of skills, concepts, and business prospects. This is shown in industries like information technology, where India has become a world leader in digital technologies and software services.
- Nonetheless, there are also difficulties in overseeing a sizable population, like making sure that expansion is inclusive, offering sufficient social services and infrastructure, resolving income inequality,

and managing resources sustainably. Effective policies and investments are crucial to harnessing the potential of India's population as a key driver of economic development and prosperity.

## 2. Growth Potential:

Despite fluctuating growth rates, India's major economy has been among the fastest-growing in the world. India was growing rapidly before the COVID-19 epidemic, this was due to reforms, urbanization, and the expansion of the middle class. For the Indian economy, growth potential is important for several reasons:

- **Demographic Dividend:** India offers a sizable labour force and consumer base due to its youthful and expanding population. Economic growth can be fuelled by this demographic dividend by raising productivity, consumption, and innovation.
- **Urbanization and Infrastructure Development:** As the population grows, so does the need for infrastructure development, which includes housing, utilities, and transportation. Satisfying these needs generates prospects for investment and expansion in the building, manufacturing, and service industries.
- **Technological Developments:** India is seeing a significant improvement in technology, especially in fields like biotechnology, renewable energy, and information technology. By raising competitiveness in international markets and enhancing production and efficiency, utilizing these technologies can stimulate growth.
- **Investment Opportunities:** India has a wide range of investment opportunities in industries including manufacturing, services, healthcare, and agriculture. The nation's liberalized policies and programs, such as Made in India, are intended to draw in global and domestic capital and accelerate economic expansion.
- **Market Size and Consumption:** India is a sizable consumer market, home to more than 1.3 billion people. Urbanization and rising earnings both lead to greater consumption, which raises demand for products and services across all industries.
- **Global Integration:** India's export potential and access to foreign markets have increased because of its integration into the global economy through trade agreements and foreign direct investment (FDI). Through encouraging exports and drawing in foreign capital and technology, this integration promotes economic growth.
- **Policy Initiatives:** To unlock growth potential across many sectors of the economy, the government is focusing on infrastructural development, financial inclusion, skill development, and economic reforms. In summary, growth potential, which includes advantages in terms of population technology, investment potential, market size, global integration, and supportive regulatory frameworks—is a critical component of the Indian economy. All these elements work together to support long-term economic expansion, the development of jobs, and rising living standards for the populace.

## 3. Diverse Economic Structure:

- India's economy is made up of the manufacturing, services, and agriculture sectors. The services industry, which encompasses software development, business process outsourcing, and IT services, has made a substantial contribution to employment and economic growth. India's varied economic structure significantly influences how its economy is shaped in several ways, including:
- **Resilience to Shocks:** India's economy is resilient to shocks due to its varied structure, which combines the industrial, services, and agriculture sectors. Other industries might lessen the overall impact on the economy when one sector has difficulties—for example, manufacturing due to disruptions in the global supply chain or agriculture due to weather conditions.
- **Employment Creation:** A wide range of skills and educational backgrounds are catered to by the employment opportunities created by the diversified economic structure, which spans many sectors. This promotes social cohesion and economic stability by assisting in the absorption of a sizable and diversified labour force.

- **Contribution to Gross Domestic Product (GDP):** The GDP of India is influenced by several sectors in different ways. For example, though a large percentage of the workforce works in agricultural sector, the sector's contribution to GDP has been declining as the services sector which includes retail, finance, and IT has expanded. This variety in contributions aids in keeping the economy's growth trajectory balanced.
- **Regional Development:** By utilizing local assets and capabilities, India's economic variety also supports regional development. For example, the states of Punjab and Haryana contribute differently to the economy, being into the agricultural sector as compared to states like Maharashtra and Karnataka, which have thriving industrial and services sectors.
- **Policy Difficulties:** One of the policy issues is managing a diversified economic structure. Different policy actions and incentives are needed for different sectors. For example, Minimum Support Price procedures and infrastructure investments may be necessary to support agriculture, while regulatory reforms and skill development programs may be necessary to help the services sector.
- **Global Competitiveness:** India can establish itself as a competitive competitor in the global market across several areas due to its diversity. This leverages both cost benefits and specialized labour pools and encompasses IT services, pharmaceuticals, textiles, automotive, and more industries.
- All things considered, India's varied economic structure helps it to manage changes in the world economy, generate jobs for people with different skill sets, and support balanced regional growth. To promote sustainable inclusive growth, thorough policy planning and implementation are necessary for effectively managing and utilizing this variety.

**4. Digital and Technological Advancements:** India is emerging as a global leader in digital technology, with a thriving startup ecosystem in cities like Bangalore. Also called as the Silicon Valley of India. This sector has attracted significant investment and contributes to India's reputation as a hub for technology and innovation.

Digital and technological advancements in India have significantly impacted the Indian economy in several ways:

1. **Increased Productivity:** Technologies such as automation, AI, and digital platforms have enhanced productivity across various sectors. This efficiency allows businesses to produce more with fewer resources, thus boosting economic output.
  2. **Job Creation:** While some traditional jobs may be displaced, digital advancements have also created new opportunities in IT services, e-commerce, digital marketing, and other tech-related sectors. Startups and small businesses have flourished, contributing to employment generation.
  3. **Economic Inclusion:** In rural and isolated places, digital technologies have closed access gaps to services like banking, healthcare, and education. Empowered communities have benefited from this inclusiveness, which has also increased general economic growth.
  4. **Growth of E-Commerce:** As e-commerce platforms have become more popular, retail and consumer behaviour have changed, giving consumers more convenience and choice. This industry has expanded quickly, opening new business and employment opportunities.
- **Government Initiatives:** Programs like Digital India and other e-governance initiatives have increased transparency, decreased corruption, and improved the delivery of public services. Processes have been streamlined, and inefficiencies in the bureaucracy have decreased.
  - **Financial Inclusion:** By providing banking services to the unbanked population, technologies such as digital payments and mobile banking have improved financial inclusion. This has increased consumer spending and made transactions easier.
  - **Global Competitiveness:** By utilizing digital technology, Indian businesses have become more competitive worldwide, drawing in foreign capital and boosting their export capacities in the areas of software development, digital innovation, and IT services.

In general, India's technology and digital developments have been crucial in changing the country's economy by stimulating growth, innovation, and socioeconomic development in several areas despite of its about risks and challenges like the cybersecurity risks, problems with the digital divide, and employment displacement in some industries.

To fully realize the long-term benefits of these developments, however, more funding for infrastructure, talent development, and regulatory frameworks will be needed.

#### **5. International Trade and Investment:**

Trade and investment are two ways that India is becoming more and more linked into the world economy. It has grown to be a popular location for Foreign Direct Investment , especially in industries like renewable energy, automobiles, and telecommunications.

The Indian economy is significantly shaped by international trade and investment through several channels:

**Export Growth:** Higher exports of products and services from India are made possible by increased international trade. This increases the income of exporters and domestic producers, which directly contributes to economic growth. IT services, medicines, textiles, automobiles, and agricultural products are important export markets.

**Foreign Direct Investment:** The inflow of capital, technology, and expertise into India fosters economic development. FDI contributes to job creation, infrastructure development, and enhances productivity in various industries such as manufacturing, services, and infrastructure.

**Technology Transfer and Innovation:** Foreign Direct Investment frequently entails knowledge spillovers and technology transfer, which can spur innovation and enhance domestic enterprises' technological capacities. This boosts competitiveness by modernizing products, procedures, and skill sets.

**Including Global Value Chains in Integration (GVC's):** By participating in GVCs, Indian businesses can become more efficient and competitive by specializing in particular production steps. Economies of scale, cost savings, and a rise in exports are all possible outcomes of this integration, especially in industries like manufacturing and IT services.

**Benefits for consumers:** Through the importation of goods and services that may not be produced domestically or would be more expensive to create locally, global commerce expands customer choice and drives down prices. Customers gain from this by having more purchasing power and a higher standard of living.

**Economic Stability and Diversification:** The economy is more resilient to internal shocks and economic downturns when export markets and investment sources are diversified, reducing reliance on domestic demand alone. It also lessens susceptibility to changes in certain industries or geographical areas.

**Policy Implications:** Trade agreements, investment laws, intellectual property protection, and infrastructure development are just a few of the frameworks that are required for global trade and investment. Well-crafted laws can increase trade, draw in more capital, and improve economic efficiency.

To sum up, despite difficulties like the possibility of trade disputes, vulnerability to geopolitical risks, and the cycle of global economic cycles, international trade and investment they are vital forces behind India's economic expansion and progress since they promote creativity, edge over competitors, and assimilation into the world economy. Handling these flows strategically can open a lot of doors for long-term economic growth.

#### **6. Geopolitical Significance:**

India is an important performer in world geopolitics due to its rapid economic expansion and advantageous location in South Asia. Global trade dynamics and diplomatic relations are influenced by its interactions with major economies such as the US, China, and EU member states. India's economy is significantly shaped by its geopolitical significance in a number of ways, including:

**India's strategic location:** India's location is at the intersection of Southeast, Central, and South Asia. This

makes it important for trade, energy transit, and geopolitical impact. It acts as a crossing point for travellers from East Asia, Europe, and the Middle East.

**Regional Stability:** South Asia's regional stability depends on India's security and stability. Trade with neighbouring countries may be facilitated, investment can be drawn in, and regional cooperation can be fostered by a stable and secure India.

**Military Power:** The dynamics of regional security are influenced by India's military prowess. Strong defences bolster stability and improve deterrence against outside threats, both of which are critical for economic expansion and investor confidence.

**Energy consumer:** India a major energy consumer .India's geopolitical connections have an impact on its energy security. Maintaining economic growth and industrial development requires having access to inexpensive and dependable energy sources, both locally and internationally.

**Trade and Connectivity:** India's participation in regional trade agreements and connectivity projects, as well as its access to global markets, are shaped by its geopolitical relationships. Bilateral and multilateral trade agreements can facilitate economic integration and diversification.

**Diplomatic Relations:** India's economic relations with nations throughout the world are impacted by its foreign policy and diplomatic missions. Good diplomatic ties can facilitate collaboration across a range of industries as well as trade, investment, and technology transfer.

**Geopolitical Alliances:** India's geopolitical positioning and economic potential are influenced by its alliances and collaborations with key world powers, regional organizations, and bordering countries. These partnerships may give access to key resources, markets, and technology.

**Regional Integration:** The economic interactions and influence of India in the Asia-Pacific region are influenced by its efforts towards regional integration initiatives such as the Association of Southeast Asian Nations (ASEAN), the Bay of Bengal Initiative for Multi-Sectoral Technical and Economic Cooperation (BIMSTEC), and the South Asian Association for Regional Cooperation (SAARC).

**Security Concerns:** Trade, investment, and infrastructure development can all be negatively impacted by geopolitical tensions and conflicts in India's area. Handling these security issues is essential to long-term economic expansion.

In conclusion, India's economic interests and geopolitical relevance are tightly related, affecting trade, energy security, regional stability, and strategic alliances. Navigating India's geopolitical landscape efficiently will be essential for capitalizing on possibilities and reducing risks in a more linked world as the country continues to emerge as a major role in the global economy.

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# Environmental Policy and Cultural Inclusion: Case Studies From Around the World

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## **Abstract:**

This paper explores the role of cultural inclusion in environmental policy through case studies from Australia, Brazil, and Kenya. In Australia, integrating indigenous fire management practices has led to effective fire management and socio-economic benefits. Brazil's policies incorporate indigenous rights, reducing deforestation and strengthening community autonomy in the Amazon. Kenya's community-based conservation blends traditional knowledge with modern techniques, improving wildlife populations and livelihoods. Culturally inclusive policies align conservation goals with local values, enhancing ecological outcomes and community support. Despite challenges, these case studies highlight the need for inclusive, culturally sensitive policies for sustainable development.

**Keywords:** Environmental Policy, Cultural Inclusion, Sustainability, Case Studies, Global Perspectives

## **Introduction:**

The intersection of environmental policy and cultural inclusion is increasingly recognized as essential for sustainable development. Policies that respect and incorporate cultural diversity are more likely to be effective and equitable.<sup>1</sup> This paper examines the role of cultural inclusion in environmental policy, presenting case studies from Australia, Brazil, and Kenya.

Environmental sustainability is a global imperative, yet the approaches to achieving it can vary significantly across different cultural contexts. Cultural diversity can offer unique insights and methods for environmental management, which, if integrated effectively into policy, can lead to more robust and inclusive outcomes.<sup>2</sup> This paper delves into the concept of cultural inclusion in environmental policy, providing a comprehensive analysis of how it can enhance policy effectiveness and sustainability.

## **Literature Review:**

### **A. Environmental Policy and Sustainability:**

Environmental policies are designed to address issues such as pollution, climate change, and resource management.<sup>3</sup> Their success often hinges on public acceptance and cooperation. These policies typically involve regulatory measures, economic incentives, and educational campaigns aimed at promoting sustainable practices. However, the one-size-fits-all approach often falls short in diverse cultural contexts, where traditional practices and local knowledge play a critical role in environmental management.<sup>4</sup>

Environmental policies have evolved over the years, from command-and-control approaches to more flexible, market-based mechanisms. The shift towards sustainable development has emphasized the need for policies that balance environmental protection with economic growth and social equity. Successful environmental policies often involve a combination of regulatory frameworks, market-based instruments, and participatory approaches that engage various stakeholders.

### **B. Cultural Inclusion in Policy Making:**

Cultural inclusion involves recognizing and integrating the diverse cultural practices and perspectives of all communities affected by policy decisions. This approach can enhance policy effectiveness by ensuring

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<sup>1</sup> Rockström, J., Steffen, W., Noone, K., Persson, Å., Chapin, F. S., Lambin, E. F., ... & Foley, J. A. (2009). A safe operating space for humanity. *Nature*, 461(7263), 472-475.

<sup>2</sup> Mistry, J., & Berardi, A. (2016). Bridging indigenous and scientific knowledge. *Science*, 352(6291), 1274-1275.

<sup>3</sup> Smith, L. T. (2012). *Decolonizing Methodologies: Research and Indigenous Peoples*. Zed Books Ltd.

<sup>4</sup> Sobrevila, C. (2008). The role of indigenous peoples in biodiversity conservation: The natural but often forgotten partners. *World Bank*

relevance and acceptance.<sup>5</sup> It acknowledges that different communities may have distinct environmental values, practices, and knowledge systems that can contribute to sustainability.

Cultural inclusion in policy making is not merely about representation but involves a genuine integration of cultural practices and knowledge systems into the policy framework.<sup>6</sup> This can be achieved through participatory governance, where local communities are actively involved in the decision-making process. Policies that are culturally inclusive tend to be more acceptable and effective as they resonate with the values and practices of the communities they aim to serve.

### **Methodology:**

This paper utilizes a qualitative approach, analysing case studies from secondary data sources, including academic journals, government reports, and non-governmental organization publications. The case studies were selected based on their relevance and availability of detailed documentation on the integration of cultural inclusion in environmental policy.

The qualitative analysis involves a detailed examination of policy documents, reports, and academic literature to identify best practices and challenges in integrating cultural inclusion into environmental policies. The case studies provide a contextual understanding of how cultural inclusion can be operationalized in different settings and its impact on policy outcomes.

### **Case Studies:**

#### **A. Australia: Indigenous Land Management Practices:**

##### **1. Background:**

Australia has a rich indigenous heritage with deep-rooted environmental management practices. Indigenous Australians have long utilized fire management techniques, known as "fire-stick farming," to maintain ecological balance. These traditional practices have evolved over thousands of years and are tailored to the unique Australian landscape.<sup>7</sup>

##### **2. Policy Integration:**

The Australian government has increasingly recognized the value of these practices. Policies now support the integration of traditional knowledge with modern fire management strategies. Programs like the Indigenous Rangers Program employ indigenous people to manage land using traditional methods. This program not only leverages indigenous knowledge but also empowers communities economically and socially.<sup>8</sup>

The integration process involves collaborative partnerships between government agencies, indigenous communities, and environmental organizations.<sup>9</sup> Workshops, training sessions, and field demonstrations are conducted to facilitate knowledge exchange and build capacity. Policies are developed through consultations with indigenous leaders and community members, ensuring that their voices are heard and their knowledge is respected.

##### **3. Outcomes:**

This integration has led to more effective fire management, reduced greenhouse gas emissions, and enhanced biodiversity.<sup>10</sup> It has also provided economic and social benefits to indigenous communities, reinforcing cultural heritage and improving livelihoods. The use of traditional fire management techniques

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<sup>5</sup> McGregor, D. (2004). Coming full circle: Indigenous knowledge, environment, and our future. *American Indian Quarterly*, 28(3/4), 385-410.

<sup>6</sup> Gadgil, M., Berkes, F., & Folke, C. (1993). Indigenous knowledge for biodiversity conservation. *Ambio*, 22(2/3), 151-156.

<sup>7</sup> Altman, J. C., & Kerins, S. (2012). *People on country: Vital landscapes, indigenous futures*. Federation Press.

<sup>8</sup> Bowman, D. M., Balch, J. K., Artaxo, P., Bond, W. J., Carlson, J. M., Cochrane, M. A., ... & Pyne, S. J. (2009). Fire in the Earth system. *Science*, 324(5926), 481-484.

<sup>9</sup> Kimmerer, R. W. (2013). *Braiding Sweetgrass: Indigenous Wisdom, Scientific Knowledge, and the Teachings of Plants*. Milkweed Editions.

<sup>10</sup> Hill, R., Walsh, F. J., Davies, J., Sparrow, A., Mooney, M., Wise, R. M., & Tengö, M. (2011). Our country our way: Indigenous perspectives on managing country and the role of Indigenous Protected Areas. *Ecological Management & Restoration*, 12(2), 120-125

has proven to be more adaptive and responsive to local ecological conditions<sup>11</sup> compared to conventional methods.<sup>12</sup>

The success of these policies is evident in the reduced incidence of catastrophic wildfires, improved soil health, and increased biodiversity in managed areas. Indigenous communities have also reported increased pride and cultural revitalization as their traditional practices are recognized and valued. Moreover, the program has created employment opportunities and enhanced community cohesion.

## **B. Brazil: The Amazon and Indigenous Rights:**

### **1. Background:**

The Amazon rainforest, home to numerous indigenous tribes, is a critical global resource. Deforestation has been a significant issue, threatening both the environment and indigenous ways of life. The Amazon plays a crucial role in regulating the global climate, and its deforestation has far-reaching consequences.<sup>13</sup>

### **2. Policy Integration:**

Brazilian policies have increasingly incorporated indigenous rights, particularly through the demarcation of indigenous lands. The Brazilian government has worked with indigenous communities to develop sustainable land-use practices that protect the forest while supporting local economies.<sup>14</sup> Initiatives like the National Policy on Environmental and Territorial Management of Indigenous Lands aim to harmonize conservation goals with indigenous rights.

The policy framework includes legal recognition of indigenous territories, providing communities with the autonomy to manage their lands.<sup>15</sup> This involves collaborative planning processes where indigenous knowledge is integrated into conservation strategies. Environmental monitoring and enforcement are also enhanced through partnerships with indigenous patrols.

### **3. Outcomes:**

The recognition and protection of indigenous lands have contributed to reduced deforestation rates. Indigenous-managed areas often show better conservation outcomes compared to non-indigenous areas. Additionally, these policies have strengthened indigenous communities' autonomy and cultural preservation.<sup>16</sup>

Empirical studies have shown that deforestation rates are significantly lower in indigenous territories compared to adjacent areas. This demonstrates the effectiveness of indigenous management practices in preserving forest ecosystems. Furthermore, the policies have empowered indigenous communities by safeguarding their land rights and cultural heritage, leading to improved social and economic conditions.

## **C. Kenya: Community-Based Wildlife Conservation:**

### **1. Background:**

Kenya's rich biodiversity includes numerous wildlife species critical for tourism and ecological balance.<sup>17</sup> Many of these species are found on lands inhabited by local communities. Wildlife conservation in Kenya faces challenges such as habitat loss, human-wildlife conflict, and poaching.<sup>18</sup>

### **2. Policy Integration:**

<sup>11</sup> Berkes, F., Colding, J., & Folke, C. (2000). Rediscovery of traditional ecological knowledge as adaptive management. *Ecological Applications*, 10(5), 1251-1262.

<sup>12</sup> Colding, J., & Folke, C. (2001). Social taboos: "Invisible" systems of local resource management and biological conservation. *Ecological Applications*, 11(2), 584-600.

<sup>13</sup> Nepstad, D. C., Schwartzman, S., Bamberger, B., Santilli, M., Ray, D., Schlesinger, P., ... & Lefebvre, P. (2006). Inhibition of Amazon deforestation and fire by parks and indigenous lands. *Conservation Biology*, 20(1), 65-73.

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<sup>16</sup> Davis, M., & Wali, A. (1994). Indigenous land tenure and tropical forest management in Latin America. *Ambio*, 23(8), 485-490.

<sup>17</sup> Dudley, N., & Stolton, S. (2010). *Arguments for Protected Areas: Multiple Benefits for Conservation and Use*. Routledge

<sup>18</sup> Adams, W. M., & Hutton, J. (2007). People, parks and poverty: Political ecology and biodiversity conservation. *Conservation and Society*, 5(2), 147-183.

Kenya has adopted community-based conservation policies that involve local communities in wildlife management. Initiatives like the Community Conservancies Policy empower communities to manage wildlife and benefit from tourism revenues. These conservancies are established through agreements between local communities and conservation organizations, ensuring that communities have a stake in conservation efforts.<sup>19</sup>

The policy framework encourages the formation of community conservancies, which are legally recognized entities that manage wildlife and natural resources. These conservancies operate under a governance structure that includes community representatives, ensuring that local voices are central to decision-making. Conservation activities are funded through tourism revenues, grants, and government support.

### 3. Outcomes:

These policies have led to increased wildlife populations and improved livelihoods for local communities. The involvement of local people has fostered a sense of ownership and responsibility towards conservation efforts, blending traditional knowledge with modern conservation techniques.<sup>20</sup> Community conservancies have reported increased wildlife numbers, reduced poaching incidents, and enhanced habitat protection. The economic benefits from tourism have improved community livelihoods, providing incentives for conservation. Additionally, the policies have strengthened community cohesion and governance, leading to more resilient and sustainable communities.

### Discussion:

#### A. Benefits of Cultural Inclusion in Environmental Policy:

The case studies demonstrate that culturally inclusive environmental policies can lead to improved ecological outcomes and stronger community support.<sup>21</sup> By integrating traditional knowledge and respecting cultural practices, policies become more relevant and effective.<sup>22</sup>

Cultural inclusion enhances policy relevance by aligning conservation goals with local values and practices.<sup>23</sup> This fosters greater community buy-in and cooperation, leading to more effective implementation. Traditional knowledge systems often contain valuable ecological insights that can complement scientific approaches, resulting in more adaptive and resilient policies.

#### B. Challenges and Considerations:

While the benefits are clear, challenges include potential conflicts between traditional practices and modern regulations, the need for adequate funding, and ensuring genuine participation of all cultural groups.<sup>24</sup> Policymakers must navigate these challenges carefully to ensure inclusive and sustainable outcomes.

One major challenge is reconciling traditional practices with modern regulatory frameworks. For instance, traditional land management practices may conflict with existing land use regulations.<sup>25</sup> Adequate funding is also critical to support inclusive policy development and implementation. Ensuring genuine participation requires building trust and establishing equitable partnerships with local communities.

Additionally, there can be resistance from stakeholders who may view cultural inclusion as a threat to established power dynamics. Overcoming these challenges requires a commitment to participatory

<sup>19</sup> Barrow, E., & Murphree, M. (2001). Community conservation: From concept to practice. In D. Hulme & M. Murphree (Eds.), *African Wildlife and Livelihoods: The Promise and Performance of Community Conservation* (pp. 24-37). James Currey Ltd

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governance, transparent decision-making, and continuous capacity building. Policies must be flexible and adaptive to accommodate diverse cultural contexts and evolving environmental challenges.

### Conclusion:

Incorporating cultural inclusion into environmental policies is not just a matter of fairness but a strategic approach to achieving sustainable development. The case studies from Australia, Brazil, and Kenya highlight the potential benefits and provide valuable lessons for policymakers worldwide. As environmental challenges grow, the need for inclusive and culturally sensitive policies becomes ever more critical.

Culturally inclusive environmental policies recognize the value of diverse knowledge systems and practices, leading to more holistic and effective solutions. By fostering collaboration and mutual respect, these policies can address complex environmental issues while promoting social equity and cultural preservation. The lessons learned from the case studies provide a blueprint for developing inclusive policies that are responsive to the needs and aspirations of all communities.

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# Multidimensional Poverty Index: A study on India's Progress since 2015-16

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## **Abstract:**

India has been steadily moving closer to accomplishing the Global Sustainable Development Goals. The very first goal of sustainable development is Eradicating poverty by 2030 and India has made a significant progress on it. This paper is an attempt to study the various dimensions of poverty Index and India's progress in reducing the poverty since 2015-16. India's National Multidimensional Poverty Index (MPI) is the first-of-its-kind index which measure the three macro dimensions of health, education and living standards and provide a holistic approach to estimates poverty. To estimate the progress in poverty reduction between 2015 and 2021 the figures are obtained from NFHS 4 & NFHS 5.

**Keywords:** MPI, Head count Ratio, NFHS

## **Introduction**

The MPI measures “interlinked deprivations in health, education and standard of living that directly affect a person's life and wellbeing.” This index is an important tool that enables the country to track its progress towards the sustainable development goals particularly SDG target 1.2, that aims to reduce poverty in all its dimensions.

The Global Multidimensional Poverty Index was launched in 2010 by the Oxford Poverty and Human Development Initiative (OPHI) and the Human Development Report Office of the United Nations Development Programme (UNDP). The Global MPI provides a comprehensive assessment of poverty beyond monetary measures.

Government of India has acknowledged the significance of the global MPI and prepared the National Multidimensional Poverty Index for monitoring the performance of States and Union Territories in addressing poverty. Being home to one-sixth population and to more young minds than any other country, India plays a decisive role in Agenda 2030. At the core of India's development agenda is the elimination of poverty in all its forms, ensuring that no individual is left behind. (Aayog, 2023)

The National Family Health Survey 4 was conducted between 2015 and 2016, and the national MPI was prepared by NITI Aayog in cooperation with 12 ministries and in partnership with state governments and index publishing bodies, specifically OPHI and UNDP. It is one of the first reports since the new government took office in India, and it replaces the previous poverty line technique.

## **Objective**

1. To study the indicators and dimensions of Multidimensional Poverty Index.
2. To illustrate the India's progress in reducing poverty since 2015-16.

## **Research Methodology**

The paper is based on the secondary sources of data. NITI Aayog report, National Family Health Survey (NFHS) reports 4 & 5, provided relevant facts and figures. National Multidimensional Poverty Index Review 2023 has been referred to figure out the progress status.

## **Review Of Literature**

The national MPI report outlines the remarkable progress made by India in nearly halving multidimensional poverty between 2015-2016 and 2019-2021, highlighting the country's unwavering commitment to achieving the SDGs and its determined efforts to address poverty and improve the lives of its citizens. (Aayog, 2023)

Das and Paria (2019) in their research paper estimated the multidimensional poverty in India during 2004- 05 and 2011-12 and examined the role of Public Distribution System (PDS) in reducing poverty level.

Multidimensional poverty was found to be 53 per cent in 2004-05 which reduced to 34 per cent in 2011-12. The study reveals that households are more deprived in the food & nutrition dimension.

### **Mpi Dimensions And Indicators**

The MPI combines a diverse range of indicators and dimensions to comprehensively assess poverty. Like the global MPI, India's national MPI has three equally weighted dimensions – Health, Education, and Standard of living – which are represented by total 12 indicators. These are depicted by the following graphic:

The MPI monitors deprivations in 12 key indicators from the domains of health, education, and standard of living.

The **Health dimension** comprises indicators representing nutrition, child & adolescent mortality and maternal health. Maternal health is a unique indicator in Indian MPI as in the global MPI measurement it was not included. Child mortality has been renamed as child and adolescent mortality because child mortality is usually associated with mortality of children below 5 years of age while MPI indicator refers to death below 18 years of age.

- **Nutrition:** A household is considered deprived if any child between the ages of 0 to 59 months, or woman between the ages of 15 to 49 years, or man between the ages of 15 to 54 years - for whom nutritional information that is BMI status is found to be undernourished. Nutrition is one of the most important indicators in India's national MPI. Malnutrition has significant consequences for early childhood development and for overall wellbeing of adults.
- **Child and Adolescent mortality:** A household is deprived if any child or adolescent under 18 years of age has died in the household in the five-year period preceding the survey.
- **Maternal Health:** this indicator was introduced in India. A household is deprived if any woman in the household who has given birth in the 5 years preceding the survey has not received at least 4 antenatal care visits or has not received assistance from trained and skilled medical personnel during the childbirth. Maternal Health is a union of two components – antenatal care and assisted delivery.

The **Education dimension** is represented by indicators pertaining to school attendance and years of schooling.

- **Years of Schooling:** A household is deprived in schooling if not even one member of the household aged 10 years or older has completed six years of schooling.
- **School Attendance:** A household is deprived in school attendance if any school-aged child is not attending school up to the age at which he/she will complete class 8.

Lastly, the **Standard of Living dimension** comprises of indicators representing access of the household to electricity, cooking fuel, safe drinking water, improved sanitation, pucca housing, bank account, and household assets. All indicators with the exception of the indicator for bank accounts – which is unique to India's national MPI – aligned with global MPI definitions.

- **Cooking Fuel:** A household is deprived if the primary source of cooking fuel is dung, agricultural crops, shrubs, wood, charcoal or coal.
- **Sanitation:** The household has unimproved or no sanitation facility or it is improved but shared with other households.
- **Drinking water:** A household is deprived if it does not have access to an improved source of safe drinking water or it is available at the distance of more than a 30-minute walk from home (as a round trip). Safe or improved sources of drinking water include piped water, public taps, standpipes, tube wells, boreholes, protected dug wells and springs, rainwater, tanker truck and bottled water.
- **Electricity:** A household is deprived if it has no electricity as it is the basic and essential service and has a multiplier effect on any household.
- **Housing:** A household is deprived if it has inadequate housing or floor/roof/walls made up of mud, earth, sand like natural materials.

- Ownership of asset: The household is deprived if it does not own more than one of these assets: radio, TV, telephone, computer, animal cart, bicycle, motorbike, or refrigerator or car.
- Bank Account: No household member has a bank account or a post office account. The indicator for bank accounts is an additional indicator in India’s national MPI. The ownership of a bank account or post office account is the key to the financial inclusion.

These indicators are carefully selected to reflect the essential aspects of individuals’ lives and well-being.

**MPI measurement**

The MPI considers both the incidence and intensity of poverty. A person is classified as multidimensionally poor if they are deprived in one-third or more (33% or more) of the weighted indicators out of the 12 indicators. Those who face deprivations in half or more of the weighted indicators are considered to be living in extreme multidimensional poverty. This dual perspective helps to capture the severity and depth of poverty experienced by individuals and communities.

Following are the two indices of the national MPI:

**i) Headcount ratio (H):**

It estimates How many people are poor?

Proportion of multidimensionally poor in the population, which is arrived at by dividing number of multidimensionally poor persons by total population.

**ii) Intensity of poverty (A):**

It illustrates How much poor are the poor? It measures the depth or degree of poverty.

To compute intensity, the weighted deprivation scores of all poor people are summed and then divided by the total number of poor people.

MPI value is arrived at by multiplying the headcount ratio (H) and the intensity of poverty (A), reflecting both the share of people in poverty and the degree to which they are deprived.

**MPI = H x A**

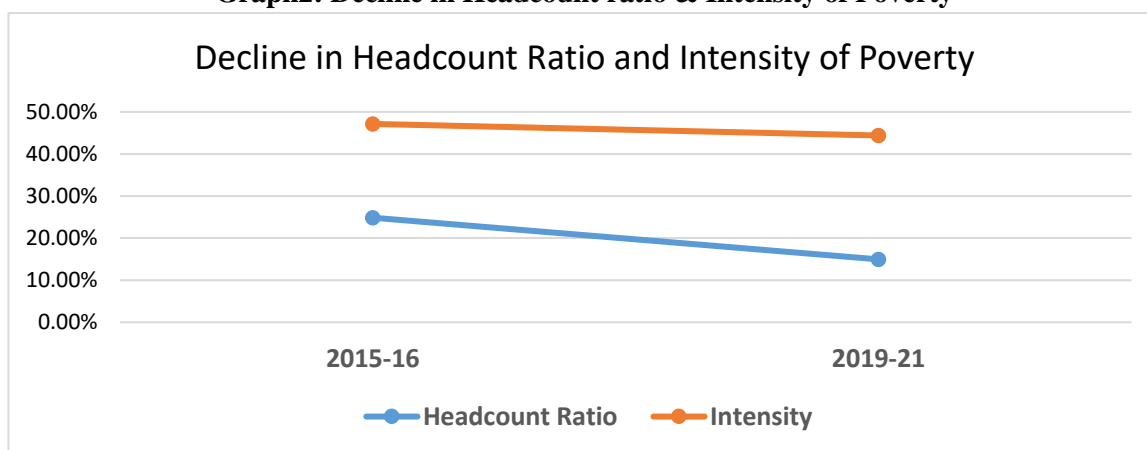
**INDIA’S PROGRESS REPORT OF MPI SINCE 2015-16**

**Table 1: India's Headcount Ratio, Intensity and MPI**

NFHS/Year	Headcount Ratio (H)	Intensity (A)	MPI (HxA)
NFHS 4-2015-16	24.85%	47.14%	0.117
NFHS 5-2019-21	14.96%	44.39%	0.066

Source: Niti Ayog, MPI, 2023

**Graph2: Decline in Headcount ratio & Intensity of Poverty**



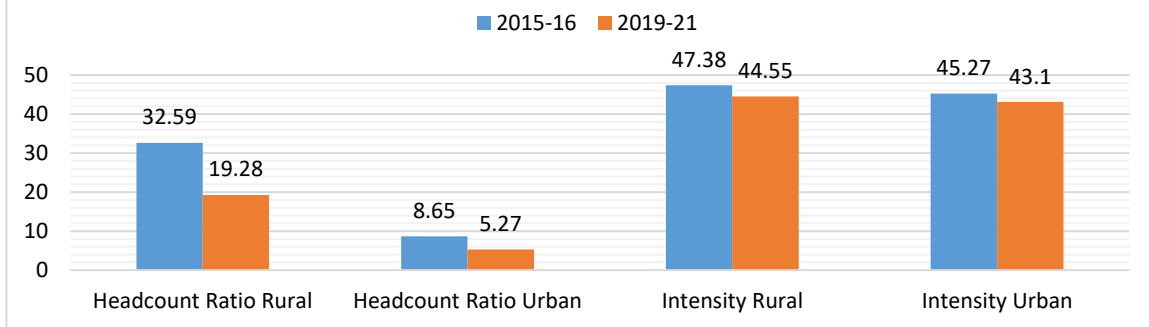
Source: Niti Ayog, MPI, 2023

The above data shows the headcount ratio of deprived population has decreased at faster rate than the intensity of poverty in last 5 years. It means intensity of poverty is still high. Multidimensional Poverty Index has been decreased from 0.117 in 2015-16 to 0.066 in 2019-21.

**Graph 3: MPI status in Urban and Rural India**



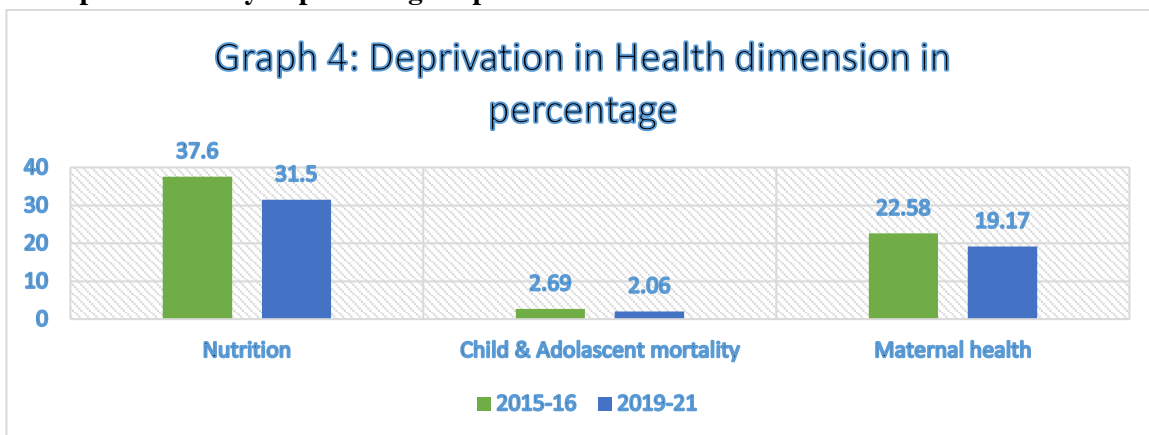
## Head count Ratio and Intensity of Poverty in Rural and Urban area



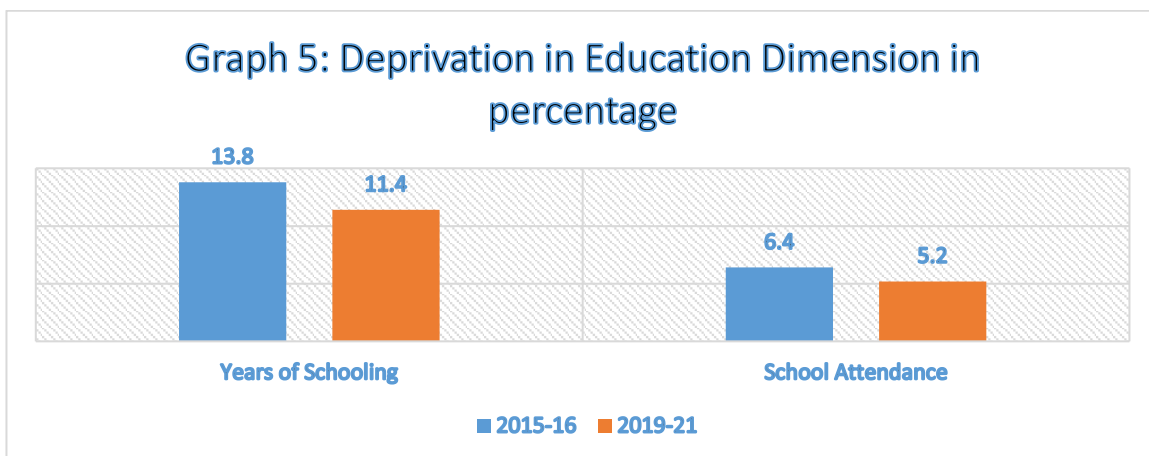
Source: Niti Ayog, MPI, 2023

If we look at the MPI status in rural and urban area between 2015-16 and 2019-21, decline in deprivation in headcount in rural area has been declined more than in urban area. As far as Intensity of poverty is concerned also, decline in rural area is higher than urban area but there is marginal difference. Overall, we can say rural India has got better progress in reducing poverty in last 5 years.

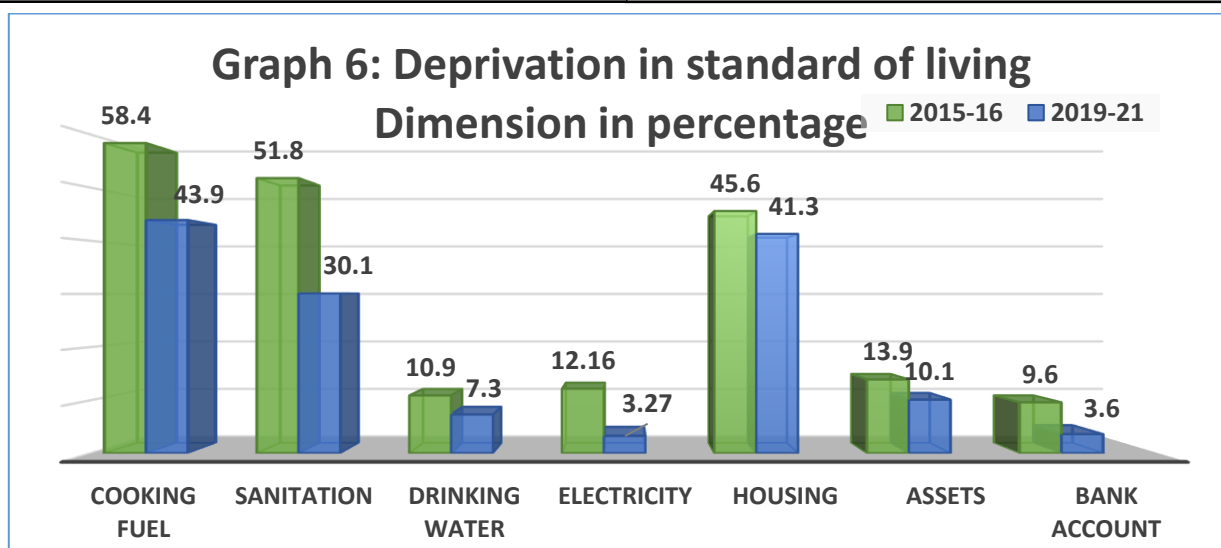
### Comparative study of percentage deprived in each indicator between 2015-16 and 2019-21



Source: Based on NFHS 4 & 5



Source: Based on NFHS 4 & 5



Source: Based on NFHS 4 & 5

Graph 4 illustrates the health deprivation status in 2015-16 and in 2019-21. All the 3 indicators- Nutrition, Child and adolescent mortality and Maternal health have shown positive results. Deprivation in all the indicators have declined in last 5 years. It shows the nutrition level and health amenities are reachable to more people in rural and urban area now. At the same time we can say the nutrition deprivation is still highest among 3 indicators.

Graph 5 depicts the deprivation level in education sector. In last 5 years schooling years and school attendance both have improved but need to be more remarkable improvement.

Graph 6 illustrates improvement in standard of living between 2015-15 and 2019-21. Out of 7 indicators 3 indicators- Sanitation, Electricity and Bank account progressed at faster rate and deprivation have declined maximum in these areas. Government efforts of construction of individual household latrines, Swachh Bharat Mission, public awareness toward sanitation have played significant role in reducing the deprivation of sanitation. Rural electrification at mass level has helped people come out of electricity problems. Jana-Dhan-Yojana helped mass of deprived people in opening their bank accounts. Other indicators are also contributing in decline of poverty but its growth rate is slow.

### Findings and Conclusion

This paper investigates the changes in multidimensional poverty 2015-16 to 2019-21 in India using data from the fourth and fifth rounds of the NFHS surveys. We find a very strong reduction, indeed a halving, of the MPI during that decade. There has been observed a significant reduction in poverty specially in number of poor that is Headcount ratio. Number of poor has been reduced from 24.85% in 2015-16 to 14.9 % in 2019-21. Almost 12% people come out of trap of poverty in last 5 years. But the intensity of poverty has not been declined at this pace. The above study also demonstrates that deprivation in headcount and intensity of poverty both have declined more in rural area than in urban area. Deprivation in health, education and living standard have been significantly declined from 2015-16 to 2019-21. But we need to work more for health, education and indicators of standard of living dimensions to reduce the intensity of poverty at speedy rate and to achieve the very first target of Sustainable Development-No Poverty.

### CONCLUSION

Whereas India produces enough food to feed its population, the country is home to 25 percent of the world's hungry population. Although India has made progress in every front of economy, the challenge of zero hunger seems unattainable target of Sustainable Development Goals. Global Hunger Index report, 2019 reveals the 'serious' status of hunger in India. Its 102<sup>th</sup> rank among 117 countries compels us to stop and ponder over the issue. There is a need to change the production and consumption pattern, improvement in agricultural sector and effective implementation of safety net programmes. At Macro level, Country,

Institutions and at Micro level every individual has a role to play in achieving zero hunger since Zero hunger target is the roadmap to achieve the other goals of Sustainable Development.

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# The Role of Cyberspace in Education and Skill Development for Children of Sex Workers in G.B. Road, Delhi

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## **Abstract**

This study is an empirical investigation into the lives of female sex workers and their children in G.B. Road, Delhi, employing concepts such as gender, cyborg, voice, agency, and interstice to explore the relationship between the children of sex workers and cyberspace. The present study examines the utilisation of cyberspace as an educational and skill-development medium for the children of female sex workers situated in G.B. Road, Delhi. The analysis focuses on the use of digital spaces as potential sites of alternative pedagogy and empowerment for individuals from marginalised situations. The study discusses that cyberspace functions as a significant interstitial framework, enabling these children to transcend the existing socio-economic boundaries.

Furthermore, the objectives focus on how social media platforms such as Facebook and WhatsApp can be used not merely for interpersonal communication but also as platform for sharing knowledge and helping in skill enhancement. The focus is on qualitative data gathered from social media platforms, with data collection methods comprising ethnography, semi-structured interviews, indepth interviews, observations, and cyber-ethnography seeking to understand the socio-cultural interactions within these virtual domains and their implications for the educational and skill development of the participants. The study discusses the transformative potential inherent in the children's interaction with digital learning environments. In essence, this academic exploration aspires to discuss the transformative capacity of cyberspace as an educational platform. The aim of the study is to determine whether cyberspace can be used an alternative educational platform for children from marginalised backgrounds and whether such negotiations can bolster the transformative process. The conclusions will address how social and political structures may be challenged through knowledge building and discussions, furthering feminist discourse on gender, education and technology.

## **Introduction**

The sea change in communication has opened up new landscapes and fresh perspectives for everyone in the physical as well as cyberspace. Despite great developments, women are nevertheless concerned about discrimination and marginalisation (Hatch & Cunliffe, 2006, p.272). Rakow as well (1998) discussed, that male-centred institutions such as the technology industry are built on culturally ingrained male principles and women and men are not equal in their access to technology and invention. "Technology is not a space for any particular community but there are historically ingrained inequalities among socially built links of men and women to the wide age of information technology and the creativity related with it" (Youngs, 2002). Haraway (2016) also discussed that this space is not without pity. For instance, child pornography, sexual grooming, sexual harassment and cyberbullying are just some of the risks that children face in this gendered cyberspace. This adult content when consumed by young children can lead to disastrous repercussions. So, though internet helps to connect, interact, learn but it comes with its own risks and vulnerabilities. The children have no idea that they are at a risk of being victimised by a cybercriminal until it is too late. According to the Microsoft Global Youth On-Line Behavior Survey in India, 53 per cent children between the age of 8 and 17 years have been victims of cyberbullying. Social media encounters accounted for 60 per cent of the total cyberbullying incidents reported. Second and third positions went to cellular telephones and online chat rooms, respectively, for the remaining 40 per cent of the incidents (Baruah, Dashora & Parmar, 2017). Especially, when parents are unable to invest in online safety education or training.

On the contrary, technology, according to Rothschild, may play a liberating and appropriate role in society if it is built on the maternal ideas of nurturing, life supporting, sensitivity, compassion and instinct

(2009). Feminist epistemology seeks to provide a woman's perspective on knowledge production (Lengermann & Niebrugge, 2008, p.450). According to this view, each person's own experience provides him or her with a unique perspective of the world. These technological advancements have had a significant impact on lives of the people, from helping them connect, express to form associations and collaborations for transformative change these collaborations can challenge and change the existing socio-political structures (Youngs, 1999). Not only in the cyberspace, but also in the physical world such collaborations lead to empowering changes. One such was the Durbar Mahila Samanwaya Committee (founded by women sex workers in Sonagachi and the surrounding red light areas) which was founded in 1995 as a forum exclusively for sex workers and their children to talk about their experiences and plan strategies for addressing their material deprivation and socio-cultural stigmatisation (Mary, 2008, pg.553-559). The women came together to discuss the benefits and drawbacks of their work. Later, male sex workers joined the movement and it began to function as a network. Networking is a feminist practice, according to Donna Haraway (2016). For feminists, voice, expression and freedom are more important than outcomes. As a result, feminist praxis is evidenced by networks developed by marginalised groups or committees to communicate, discuss and support each other. These collaborations come after long struggles as most of the sex workers work under the thumb of exploitative madams or pimps, may not even be able to negotiate for safe sex with a client (Mary, 2008, p.553). Also, sex workers often have no choice in deciding on motherhood. Sexuality and the lives of sex workers become more complex when they intersect with the social structures of society, thus questioning the very existence and survival of their children born and brought up in that area. In fact, ideas like freedom of speech and expression seem quite sophisticated for children born in a brothel (Kotiswaran, 2012). According to Marry (2008), though the freedom of sexuality must come with a sense of responsibility and respect for others' needs and desires, the sexual freedom of a woman working in a brothel is sacrificed every day. The mothers, usually powerless and abused, are merely seen as objects of use. Since their motherhood is a challenge, the lives of their children remain a hitherto unexplored area of research within gender studies or the broader area of women's and gender studies. Therefore, this research focuses on use of social media platforms primarily Facebook and WhatsApp as an alternate educational platform, also an opportunity to share the understanding of one's own position and sharing the same with the people of the same community and the society at large to learn, collaborate and form networks as an attempt to challenge the existing socio-political hierarchies.

### **Methodological Framework**

It is a field-based qualitative study. The design of the research is exploratory in nature. The following objectives

have been studied to explore the study:

- To examine the utilisation of cyberspace as an educational and skill-development medium for these children;
- To analyse digital spaces as potential sites of alternative pedagogy and empowerment for individuals from marginalised situations, and;

To discuss how social media platforms like Facebook and WhatsApp can be used for knowledge sharing and skill enhancement.

The present study used ethnography as an approach to explore and narrate the lived experiences of children of female sex workers in the context of their access to social media platforms- Facebook and WhatsApp and to understand how male and female children use social media platforms. Purposive and Snowball sampling methods are being used to collect data from the research participants- 55 and other

stakeholders including mothers, fathers, brothel owners, police, directors and volunteers of civil society organisations are taken as key informants. Hence, their accounts have been treated as data in this ethnographic research. And, the tools of data collection are Semistructured interviews, online ethnography, case studies and observation.

### **Review of literature**

#### **Identity work in cyberspace**

Language, behaviour, demeanour and connection all shape and mould an individual's 'who they are' in different circumstances. Between every life, the construction and reconstruction of one's identity occur. The term 'identity work' has been coined exactly to describe that. An individual's effort to build, convey and maintain his/her own unique identity is referred to as 'identity labour'. Selecting clothes, for example, allows one to express one's 'ethnic identity work' that is carried out by humans in our daily lives. With reference to cyberspace, 'virtual communities' can be found on the internet. There, individuals engage with communal public while concealing their off-line identities, which is of course common practice. Due to stigma, penalty and violence, these off-line identities are not made public online. According to Darryl Hill's (2005) summation, "we learn to know ourselves in a level never available before through information and communication technologies mirrored back to us." It is time to stop idealising online connection because sometimes 'identity play online' is just play since it is inconsequential. Gendered behaviour on the internet is not always a reflection of one's offline gender identity, real or imagined. There are multiple ways by which online identity statements are linked to real-world bodies. In this case, the online world's distinctive conventions and social scripts mirror those of the online community. Blogger Chris Messina encapsulated the sentiment that "individuals today have greater capacity than at any other time in history to influence their destiny". In this context, it refers to the internet as a place where people can experiment with their identities, either by playing with or adopting new ones. For example, a number of scholars argue that the online world and the real world are inseparable. There can be no virtual society without a physical one, says Sandy Stone (1936). "No one would entirely live in the internet," she says. For some time now, identities have been moving between many worlds, bringing offline identification memories and bodies to online communication and vice-versa, as well. This dichotomy can be seen in the way the two worlds are intertwined, shaping one another (p.125).

Understanding the role that identifying one's self plays in cyberspace — narrative identity according to Holstein and Gubrium, is a way of describing the manner in which we construct a 'feeling of self continuity' by narrating stories which describe 'who we are'. Furthermore, Holstein and Gubrium noted that individuals craft their own life narrative by selecting from a wide range of experientially available narratives. Accounts on the internet are a major factor in establishing one's identity both online and offline. According to Sandy Stone, "Virtual community originated and must return to physical." It explains how our own experiences and perspectives are expressed in the blogosphere. But this world exists in the dealing with physical reality, which should not be overlooked at all. The internet has a profound effect on both individuals and society. Non-hegemonic gender identities are not just being developed on the internet but the changes taking place in society are also facilitating the production and distribution of new gender scripts. An individual can develop a new gender identity in the virtual world and this new sexual orientation is created through 'deliberate narrative building'. Instead of creating fake, disembodied identities, Shapiro (2007, p.136), claims the internet provides an institutional environment and a set of opportunities that allow people to work on their own identities. Overall, networking in the digital age is rapidly changing. Always expand your network and try to stay in touch with the existing one. Do not neglect other networking opportunities for all genders, either; it is important to socialise with different people. It is all about inclusion.

#### **Cyborg and its dimensions**

Postmodern feminist thought of the 1980s can be labelled techno-mania instead of technophobia since it praised the idea that technology was producing a cyborg race. Recent think-tanks have urged a reconciliation of these two viewpoints and a reminder of how technology in the past had been used to oppress

people who did not have access to it. Today there is abundance of resources of interest to women on the World Wide Web (WWW). These resources include women's websites, feminist reframe activist material, organisational and professional websites, calendars of events, research network and support organisations, online bulletins and journals, interactive forums, home page and virtual clubs. WWW makes it easier for organisations to develop and gives birth to some associations that may have otherwise been non-existent. People who could never share 'minority' sentiments or activities with other people eventually have a worldwide cultural pool. When the internet changes at a fast pace, it brings up numerous new risks and ethical concerns, for which we have insufficient political frameworks to capture the phenomenon. Neither a techno-maniacal nor a technophobic posture is sufficient to map the potential impact of cyberspace on the community.

For instance, technological deprivation and hopelessness - TV coverage of war proved to be associated with a war machine and destruction. This sense of technical despair came to life in the late 1960s in the form of 'second wave' of feminism. In the 1980s, a 'Cyborg Manifesto' was created to provide political direction in the face of the strange techno biological, humanoid hybrids that 'we' seemed to have become all over the world. Feminists and other cultural discourses must give a definition of techno-science politics. "I believe we need to reframe both biological and technological vision metaphors to emphasise particular placement, diverse mediation, partial perspective and thus a viable narrative, antiracist feminist academic and public knowledge," (Haraway, 1991) stated.

Virtual community members may locate each other on the web, browse each other's homepages and link up with new acquaintances. Individuals, who may not share 'minority' views or sentiments with individuals from comparable 'culture', have to start 'drawing' from global culture all of a sudden. Individuals can preserve their anonymity when searching for internet information. The same applies to many other subcultures. Cyberspace is a hub for cultural identity formation. Radical activists are obliged to locate others, even if no one is present. Just as telephone networks and systems have made possible all forms of transactions in cyberspace is another evolutionary movement in this regard which has improved convenience and mobility for people in contemporary times. If, as Donna Haraway thinks, an unavoidable step towards cyborg nature, it does not entail the loss of all 'human' elements for people in the contemporary times.

### **Cyborg image and cyborg writing – as a process of sharing, learning and networking**

Cyborgs are cybernetic organisms that are hybrids of technology and organisms, living in both social and imaginary spaces. Cyborgs, which are partnerships between organisms and machines, each conceived as encoded device, each with intimacy and strength that was not formed in the course of sexuality, are also common in modern healthcare. According to Haraway's viewpoint, cyborgs are a fictional portrayal of our social and bodily reality, as well as a creative tool that presents some incredibly productive pairings. As far as French philosopher Michel Foucault's biopolitics is concerned, it is an open field.

We have all become cyborgs, i.e., hybrid creatures of machine and organism, in the late 20th century, a legendary period. Our politics are given to us by the cyborg, who serves as our ontology. The cyborg is a compressed representation of both fantasy and actual representation, the two poles around which historical change is shaped. Like Frankenstein's monster, cyborgs do not expect their father to save them by resurrecting a garden; that is, through the creation of an unadulterated heterosexual partner; rather, they expect their father to save them by creating an entire city and cosmos. And, Cyborg Image - cyborg appears to be an important image of both an ideology (human) identity and in material (scientific) reality, than woman's identity, which is heavily influenced by social, psychological, and biological factors. A cyborg is cyber-built, not only with the skin but also in an unnaturally made manner, as Balsamo points out(1969, p.319). "The skin does not define a cyborg; it encompasses all exterior channels" (ibid). Adding to this body of knowledge, Haraway adds that the 'cyborg image' is a cultural picture and a possible model that could assist the reconceptualisation of identity, whether personal or political, with the presence of moral judgements derived from physical realities impacting society.

Cyborgs are made of nothing but ether, the substance of all things. Because cyborgs are so common and undetectable, they are a terrible threat. Therefore, Haraway (2016) argued that despite the virtual world's appearance of anonymity and detachment, it nonetheless enslaved women, prompting feminists to reconsider whether or not the virtual world is gendered. These challenges highlight the need to look beyond the mind-body divide and consider how bodies, ideas, connections, engagements, ownership, and mobilisation occur in digital realms in terms of potential and proscription (Kannabiran & Swaminathan, 2017, p.134). Explaining how, even if we strive to 'escape' the body on the internet, we recreate it in discourse in almost the same way we might perform it in the so-called real world. Reimagine the self as a multi-modal, multiplexed and multispatial reality that exists and acts in an environment where humans and non-humans are 'structured in relation to one another' as Baym and Boyd suggest, bringing to mind Haraway's, 'The Cyborg Manifesto'. The way women show themselves online, is "changed by their circulation within the global fields of rhetorical action in ways that 'fix' these women within the neoliberal paradigm", one must also be aware of the internet's socio-technical milieu (Haraway 1997, p.7). While it is true that a mind working, performing, typing and uploading online has transgressed its users' so-called actual world, this raises various problems about virtual hierarchy, identity, and power. It does, in fact, necessitate several of the safeguards. And, when the marginalised express themselves in the virtual world, it's known as 'Cyborg writing.'

According to Haraway (2016), cyborg writing is about the ability to live, not on the basis of original innocence, but rather on the basis of seizing the instruments that designate them as 'other.' Those who are marginalised and 'othered' can use their experience to create knowledge. The act of expressing oneself might work against the dominance that is being felt. For feminists, having a voice is crucial. The voice of the oppressed, expressed via the experience of marginalisation, is a mark of dissent, an act of resistance to oppression, and a contribution to knowledge production. This kind of expression entails the use of instruments to expose and combat oppression. As Haraway suggests, the tools are frequently recounted stories, versions that can reverse and displace the hierarchical dualisms of naturalised identities (Haraway, 2016, p.55). Creating and destroying machines, identities, categories, connections, and space tales without imagining a common language of expression implies building and destroying machines, identities, categories, relationships, and space stories (Haraway, 2016, p.68). The mind rests in the online world when using cyberspace; yet, the mind, body, expressions, and the self must return to their physical or social reality. Here, the main concern is whether people who have been exposed to cyberspace can deal with their social circumstances once the internet is turned off.

### **Internet as an educational platform**

Cyberspace has revolutionised the landscape of learning transgressing the boundaries. Perhaps earlier it was an unimaginable dream which has come true today. With a repository of knowledge in the form of textbooks, online courses, online lectures and so on available to anyone with internet connectivity (Hatch & Cunliffe, 2006, p.272). This accessibility is particularly significant for marginalised groups who face discrimination even to gain access to education. In the context of children of sex workers in G.B. Road, Delhi, the internet can play a crucial role in providing educational and skill development opportunities that are otherwise difficult to challenge the sociosocio-political structures (Mary, 2008, pp.553-560). Online education platforms give hope to these children with an opportunity to learn and grow, motivating them to raise their voice and fight against marginalisation. The anonymity and flexibility of the internet allow them to engage with educational content without fear of discrimination or prejudice. Furthermore, the interactive and participatory nature of many online learning environments helping them to learn from each other, society at large, as an attempt to transgress the existing boundaries (Youngs, 1999). However, the potential of the internet as an educational tool is not without its challenges. Issues such as digital divide and lack of digital literacy can harm the entire process of learning and collaboration (Lengermann & Niebrugge, 2008, p.450). It requires necessary skills to use this space efficiently. Despite these obstacles, the internet's capacity for customisation and personalisation of learning experiences presents a unique advantage. The adaptive learning technologies taking care of an individual's learning pace and style, makes education more inclusive



(Rothschild, 2009). So, it is important to address the disparities in access and empower all learners to take advantage of this powerful educational platform.

**Analysis**

The stigma faced by these children stops them from leaving G.B. Road. With limited access to adequate education, children are excluded from other life options. Children of sex workers are commonly involved in the sex trade when they are of age. Girls turn into sex workers and boys into pimps. For *kotha's* children, they are likely to take over or engage in the trade in other ways. It is consequently difficult to break out of the vicious cycle in which these children are born. Their familiarity and their learned identities keep them from living, teaching them that the only way in life is to follow in the footsteps of their adult role models. The participants in the present study were from age group 5-16 years. The pie chart below discuss their educational status;

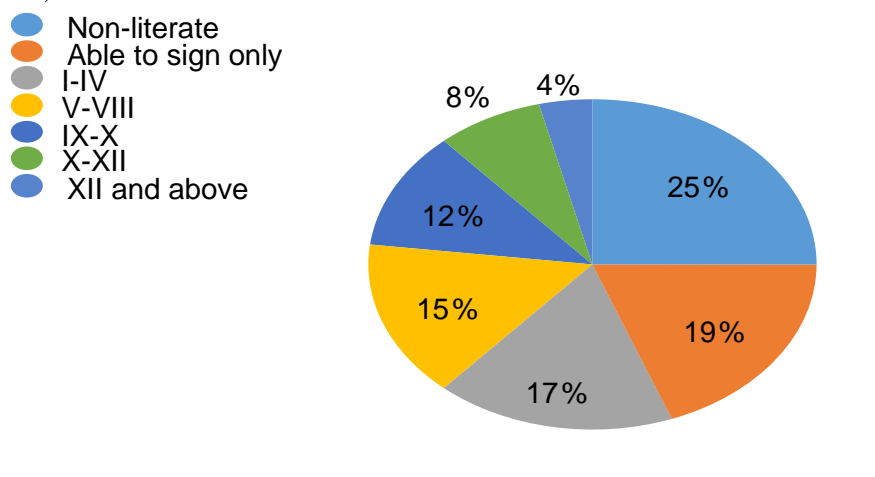


Figure (1.1) discusses the educational qualifications of these children who reside on G.B Road with their mothers. This data clearly show that as children have limited resources and opportunities, it is obvious that most of the children of the road are not literate. Descriptive data showed that 25% of the total number of participants were absolutely illiterate, 19% only knew how to sign their names, 17% were educated till fourth standard, 15% studied to a level that lies between fifth and eighth standard, 12% studied till ninth or tenth standard, 8% till twelfth standard while only 4% had crossed the twelfth standard. Among the respondents enrolled in formal education, 16 of them had access to education through both formal or informal modes for instance: some children were using NCERT (National Council of Educational Research and Training) study material provided by volunteers and they were studying through NIOS (National Institute of Open Schooling). Their schools or civil society organisations provided them with study material. The children shared that some of them had dropped out and others were no longer interested in pursuing studies through open learning.

The school-going children of sex workers are vulnerable to abuse and prejudice, which may prevent them from realising their full potential in spite of some available educational opportunities. It is a normal practice for students from other groups to hurt and discriminate the children of sex workers even today, in spite of growing awareness and empowerment campaigns for these children.

The present study also discovered that children raised in red light areas are more likely than others to be victims of domestic abuse and be socially isolated in public settings. Due to a lack of accessible space in the *kotha*, they sleep in improvised spaces covered with plastic sheets. As a result, young children are deprived of physical and mental space. When customers are present, they are unable to sleep at home all night. In this situation, social media plays a vital role in the lives of these children because it allows them to redirect their focus away from their current surroundings. During focused group discussions and in-depth interviews, it was revealed that the majority of these children enjoyed watching funny and educational videos on Facebook.

Even if they want to learn something new or study, they cannot because they do not have separate space. As a result, social media networks gave them new space to breathe and live.

Even more difficult, however, is ensuring that the children regularly attend school on a daily basis. According to an NCPCR report (2018), the attendance is low and rate of dropout is high among children in red light areas. When faced with financial problems, many students give up studies while others do so because they lack nurturing and stress-free environment at the brothel. So, it is common for school dropouts to face discrimination or social isolation as a result of their mothers' profession. After several failed efforts to attend school, they never spoke up because they felt that they were being subjected to abuse by their classmates and teachers. So, it is difficult to admit these children in a formal school. Hence, their families have resorted to sending them to an informal schooling system on G.B Road which is run by civil society groups. The children covered under the study seemed to be well aware of their marginalised position in society. With this awareness, they are out in the real world to make a place for themselves where it is very difficult for them to hide their identity. The knowledge of marginalisation is there for almost all the children of G.B Road. For example, CS4 stated, "I do not divulge my real identity be it at school or on social media." He said, "*Bohut odd lagta hai batane mai.*" While conversing she feels awkward to discuss her place of belonging. She added if anyone asked about her mother, she would say she is a housewife, which is a lie. However, she cannot help since it will lead to people believing that she is part of it too. The girl further stated, "*Har baat ko yahan sex se jod dia jata hai...*". She in fact refrained from revealing her real identity to the people outside G.B Road, at school or otherwise. In her family, if she talks about anything, the people in the same *kotha* question her character like always and relate everything to sex. Another respondent, who is also an adolescent, shared "that they all want to get out of this place as soon as they can". She said, "I need a good house" as she is afraid of being thrown into this trade one day. To this another respondent added.

CN4: "*Bohot problem hai yahan bus nikalna chahati hun*

*kaun rehna chahta hai ese jagah par jahan naam , pata sab badnaam hai ... humei bhi respect chahiye...Mein apni mummy ko yahan se nikalun .... Meri mummy ke naam ke agey se .... Sex – worker ka tag hataun .....padhai kr ke, aachhi naukri karun aur yahan se hamesha - hamesha ke liye nikal jaun.*"

This teenage girl admits to having a lot of troubles in her daily life. She says who wants to live in a place like this when the address is linked with something immoral or vulgar. She begs for respect and wishes to obtain education in order to help herself and her mother escape her profession and location. The girl also hopes to get a pretty decent job first and clear her mother's name of the label of sex worker.

Being the child of a sex worker puts them in a dangerous situation; the children have limited opportunities for education and livelihood and are obliged to work in the industry, just like their mothers. In addition, the brothel keeper strictly maintain harsh attitude and rigid social structure in order to ensure continuation of the sex trade and generation of money. During the field visit, the researcher observed that one common consequence of the coercive method employed by the brothel owner upon the children of sex workers make them frequently engage in a number of odd jobs such as selling tea, newspapers and so on to meet their fundamental needs. These children lack access to nutritious food, safe shelter, education and clothing. Moreover, brothel owners take advantage of this condition by frequently compelling these children to pressure their mothers into sexual activities without the use of condoms or work more hours just to help the brothel keeper make more money (an account of a key informant). This is the standard practice of coercion used in red light districts.

Additionally, a red light district itself presents a lot of difficulties for sex workers and their children. These regions are rife with criminal activities, including drug trafficking and consumption, gambling and gang wars, which create a hazardous environment for the children. And, such an environment is not conducive at all to a child's development and growth in terms of safety either.

Now, with the course of time the children have started to reveal their identities, post videos on YouTube and create Facebook pages, among other things. It appears to be the breakdown of a major societal

barrier for these children. Self-reflection can be expressed as simple as sending a voice message, a photo, or a series of texts through WhatsApp (Rangan, 2011). During group discussions, the children expressed their likeliness towards the social-media platforms such as Facebook and WhatsApp in order to connect with their friends, family not only in G.B road but elsewhere and also with the people from the society at large. They discussed how they have learned to start their accounts on Facebook from each other, youtube videos, videos shared on Facebook and WhatsApp to create content, connect, like and so on. A majority of the participants stated that these platforms have provided them with the opportunity to learn about current events throughout the world. They enjoy watching both hilarious and socio-educational movies on the internet.

But, for a child born and raised at G.B. Road, the image problem begins in school when he is asked to name his 'father' or 'mother' and he fails to respond. The children learn to hide things once education begins. They hide things in order to protect themselves and this idea still exists even on social media. These children do not share their real identity both in physical and cyber worlds to protect themselves and their family from any kind of harm. One respondent said it is not easy for them to get admission in a good school as they ask their father's name, adding that they do not take their mother's name for admission.



Picture 1.1 : A picture from the classroom of a civil society organisation: retrieved from Facebook (December, 2019)

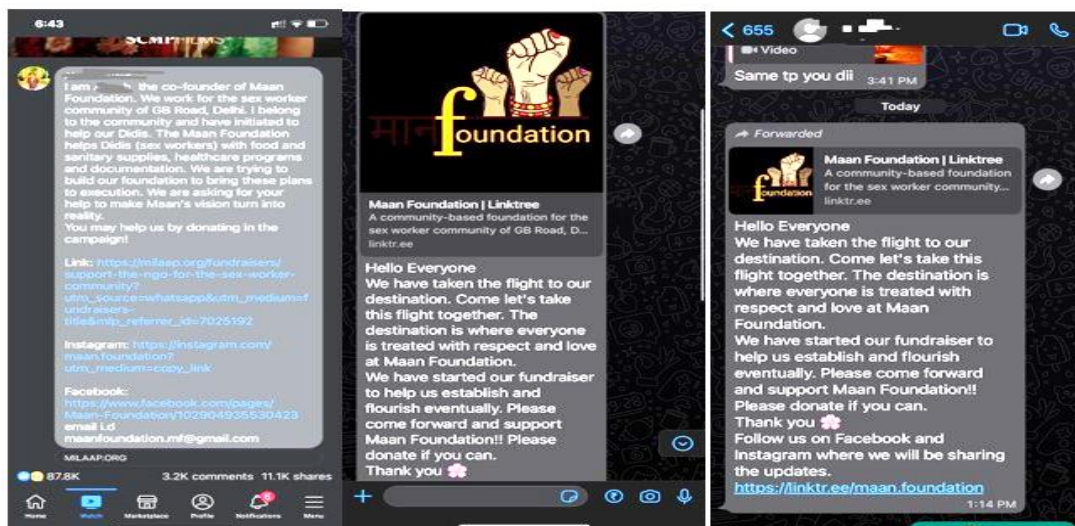
Picture 1.1 shows that the civil society organisations try to provide options for vocational training in addition to providing high-quality education opportunities to these children. The idea is to keep these children close to their mothers while also giving them the opportunity to pursue their own interests in such challenging social settings. On the other hand, some non-profit organisations are striving to connect with older children who are already participating in the sex industry in order to help them break the cycle of involvement in the same profession. During the field work, it was found that many female sex workers send their children away to boarding schools or leave them in the villages where they grow up. However, a large number of children are raised in the brothels only. Some of these organisations impart education and also teach life skills to sex workers and their children. In addition to more traditional topics like dance, drama and photography, these non-profit civil society organisations provide courses in a variety of areas, including Hindi, English and the social sciences, among others. During the study, it was discovered that now the children of sex workers have also started their youtube channels, Facebook pages to share their videos and seek help, guidance from the society at large and also to learn from others.

As a result, the children of G.B. Road have begun to plan a brighter future for themselves. Though not completely but to some extent they have started to transgress the existing boundaries through cyberspace.

### Use of Social Media and Change : Voice, Resistance and Change

Children reveal their identities, post videos on YouTube and create Facebook pages, among other things. It appears to be the breakdown of a major societal barrier for these children when they have gained primary education. Self-reflection can be expressed as simple as sending a voice message, a photo, or a series of texts through WhatsApp (Rangan, 2011). During focused group discussions, the children expressed their likeliness towards the social-media platforms such as Facebook and WhatsApp. They discussed how they have learned to start their accounts on Facebook from each other

One of the respondents in a discussion went on to say that earlier he did not go to anyone's house because he was afraid and embarrassed. He was concerned about how people would react if he made a mistake in some way. Furthermore, he acknowledged that earlier looking into the eyes of others was extremely difficult for him. A different kind of shame, regret, or some sort of embarrassed feeling existed in him at the time earlier, he claims. As a result, he was unable to establish relationships with people outside of G.B. Road even if they were his extended family members. Things, however, have changed as he has learnt write sentences in English, demonstrating that he is capable of interacting with people in the real world, making contacts and creating networks through this virtual space. Furthermore, he admitted that he uses social-media regularly to update posts and pictures to see how people react. It helps him to connect with more and more people and this helps them grow in many ways. For instance, sometimes people donate some money or other usable articles which can help the children or female sex workers at G.B Road.



Pictures 1.2 and 1.3 : Fund-raising page run by the children of G.B Road: retrieved from Facebook and WhatsApp (June, 2021)

As seen in the photographs above (1.2 and 1.3), these children have made good use of the internet by initiating their own foundation named as Maan Foundation. Though this foundation is operating online, they mobilise funds and have been able to create support groups through WhatsApp and Facebook and demonstrating leadership abilities. They use the virtual space to construct their new identities that are distinct from that of the identities which they carry as the children of sex workers. Aside from showcasing their leadership qualities, these children also demonstrate empathy, courage as well as the desire to help their community. They are requesting funds for their community in these posts on Facebook and WhatsApp. The lines 'please come forward and support' and 'please donate if you can' illustrate their humble approach to gain support and affection from the society.

The field data shows an image of collective cyborgs among the children at G.B Road. Haraway's theorisation of cyborg conceptualises that cyberspace can only be detrimental since she was terrified of potent fusions and assumed it would be destructive. On the contrary, the field data in some cases show that if

cyberspace is correctly utilised, it may become a powerful platform tool for showcasing one's skills to the entire world and unite the community or any group for a cause and that too portray a 'collective self'. The children of sex workers have shown an image of 'collective self' by starting fund-raising pages on Facebook and these messages show solidarity and unification for a cause apart from showcasing their great leadership qualities. Donna Haraway said powerful fusions could be dangerous but in the context of the present study, these children who have been helping each other and creating space for each other in the physical world. The same pattern gets reflected in cyberspace when they post pictures online to seek help and support of others. Neil Postman (2006), the great social critic, made the observation that all technologies (such as mobile phones and social media) provide us with something while also taking something away from us. In other words, technology is a double-edged sword in every situation. We should exercise caution when using any technology. He writes that we should be aware of what we are losing by using technology as well as what we are gaining from using it, in order to maximise the benefits of both. In the present study, the social media enables them to present their best selves to the world, brand their content, make networks, express themselves better and develop collaboration with their community members. It can be argued that social media provides alternative space for networking in a collaborative and feminist way.

### Major findings

1. Limited Educational Access: Children living in brothels have extremely restricted access to educational opportunities, with only a small number enrolled in public schools.
2. Lack of Safe Environment: The personal development of these children is stunted due to the unsafe environment they grow up in, increasing their risk of falling victim to sex trade and exploitation.
3. Impact on Family Dynamics: Many children hope to protect their mothers from sex work, leading to tension and sometimes brutal behavior towards their mothers' professional lives.
4. Self-Worth and Education: Despite the challenges, some children are motivated by their sense of self-worth to pursue education.
5. Alternative Learning via Cyberspace: Due to the lack of formal schooling opportunities, some children turn to cyberspace to learn and form networks, creating new opportunities for themselves.
6. Education as a Tool for Advocacy: These children view education as a means to advocate for their community and confront life's various challenges.
7. Breaking the Cycle of Poverty: Education is seen as a pathway to break the cycle of poverty, enabling self-development, confidence, and independence through knowledge and skill development.

### Conclusion

Indeed, education is the key to break society's conventional perspective towards sex workers. Educated children may be able to assist their family or mother in escaping such a degrading employment. A healthy thought process can be built with the right culture and guidance. The children of sex workers do not grow up in a safe environment and their personal development is stunted. As a result, they are more likely to become victims of the deadly racket of sex trade and exploitation. In the present study, it has been found that the children at brothels have extremely restricted access to educational opportunities. They still do not have the right to education and only a small number of them are enrolled in public schools. The majority of them hope to protect sex work from their mothers and the children are frequently brutal to their mothers' professional life. But, for some their sense of self-worth motivates them to continue with their education. As they do not get the right opportunities and resources to join formal schooling, some have started to utilise the cyberspace to learn and form networks as an attempt to create opportunities. The children believe that education would provide them the ability to advocate for their community as well as stand up to the various challenges in life. In order to break the cycle of poverty and create possibilities for self-development and gain both confidence and independence as a result of knowledge building and skill development.

### Scope and Limitations of the study

**Limitations** - This study is based in a particular geographical location therefore the data from the field can be contextualised in relation to these children.

**Scope** - It is a qualitative study with micro data sets therefore the study intends to conceptualise cyborg and cyborg-writings to map out both vulnerabilities and change among these children. The study can enable to reflect on cyborg identities with reference to different communities who are vulnerable to see if this cyborg writing can help in negotiating and overcoming social realities.

### Future Recommendations

1. Use of new technology may be encouraged in skill-based learning experiences and other educational practices which can help the children of sex-workers and children from vulnerable backgrounds to stay connected with the teachers and volunteers even if they cannot meet them physically.
2. There is a need to design inclusive development programmes focusing on a particular area in order to help the children escape from sex work and it a matter of right for these children and once the victims have been rescued, it is vital to ensure their safety and well-being. Also, There is a need of strict legal protocol so that the victims should never be persecuted or punished.
3. To be able to strengthen the institutionalisation of response systems, various stakeholders such as police stations, civil society organisations, hospitals and society need to be sensitised and disseminate the best practices of improving the lives of vulnerable children through the digitisation. It is also critical to enhance competencies through participation in discussions, dialogue and imparting skills and providing practical training.

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# Changing Dimension of Education from Ancient India to Modern India

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## **Abstract:**

This present research paper is a study of diversities of cultures and inclusiveness with respect to education in India. India is a diverse multiethnic country and home to multiple diverse cultures, languages, religions, foods, customs & beliefs. The Indian culture, often identified as combination of several various cultures, spans across the Indian subcontinent and has been influenced and shaped by a history that is aged old and is a great example of diversity & inclusiveness. This research paper specially deals with the inclusiveness in the field of education in India. Deviations in the education sector and challenges faced by it since ancient to modern India in inclusivity. This research paper is make necessary endeavor to policy makers for further strengthening of effective and constructive, inclusive education policy in India.

## **Introduction:**

Education is an inseparable part of human life as education does not mean only literacy, its journey of enlightenment of person from animal being to human being. Education is not just instrument to acquire basic needs but its medium to get knowledge and wisdom, hence education cannot be parted from human being of any section of the society on the ground of caste, culture, religion, custom, race, gender, age, ability, social status or financial status and. Education is one of an effective mechanism to ensure good human development index for any nation at international level. Education plays vital role in intellectual development of person, as it glorifies his intellectual potential and help him to discover his true identity. Swami Vivekananda, the great Indian legend who is known as mystic, philosopher, educationist and Yogic saint. Vivekananda believed that the future of any nation depends upon its human resource and the main aim of education should be to develop this human resource. Knowledge is inherent within the individual himself. The individual finds out this knowledge by experiencing it within himself. Perfection is inherent in everyone. It is the function of education to lead one to perfection. Therefore, education should be made available to all. The ultimate aim of all education and all training, according to Swami Vivekananda, is man-making and major aims of education are self-realization, character formation, personality development, service of mind, self-sufficiency, physical and mental development, moral and spiritual development, unity in diversity, according to Swami Vivekananda, due to education, one is able to understand and evaluate one's understanding power and conscious state of mind. Education mean intellectual stimulation, is all about igniting your intellectual skills and spiritual development. There are three classes of intellectuals, the first one is intellectually arrogant, second is intellectually ignorant and third one is, intellectually stimulated person. In the word of Socrates, the prime responsibility of every intellectual is to ignite the intellectual of another. The igniting the intellect of others , is the form of education as it ultimately develop your right brain as well as left brain, it also develop the power of conscious and sub-conscious mind . India has been a witness for delivering and retaining such kind of education. The concept of education under Indian knowledge system (IKS) will give a true representation of education. Indian history can be classified into three parts, ancient India, medieval India and modern India. In these three ages, education played a crucial role in social transformation of the Indian society. Apart from Greek and Roman culture, Indian culture was known for its civilization, Education was the foundation stone of Indian civilization in the world. India has been the center of learning since ancient times. Nalanda & Takshshila were one of the pioneer and renowned educational centers in the world to signify educational richness across the India. Therefore it will not be wrong to say that India was one of the



main hub and center of educational gravitation for nourishing educational wisdom of the human civilized society.

### **Ancient Education system in India:**

The ancient education system in India focused on the moral, physical, spiritual and intellectual aspects of life, it evolved from the period of “Rigveda”. The ancient system of education was the education of the Vedas, Brahmanas, Upanishads and Dharmasutras. Aryabhata, Panini, Katyayana and Patanjali, their writings and the medical treatises of Charaka and Sushruta were also some of the sources of learning. Gurukuls, also known as ashrams, were the residential places of learning. Many of these were named after the sages. Situated in forests, in serene and peaceful surroundings, hundreds of students from all the sectors, sections of the society used to learn together in gurukuls. Ancient Indian education system was based on “*Gurukul Parampara*” women too had access to education during the early Vedic period. Among the prominent women vedic scholars, we find references to Maitreyi, Viswambhara, Apala, Gargi and Lopamudra, to name a few. At that time, knowledge was considered sacred and no fee was charged. Contributions towards education were considered the highest form of donation. All members of the society contributed in some form or the other. This form of education was also prevalent in other ancient universities like Valabhi, Vikramshila and Jagaddala. There has been allegations against the Indian society that the education was limited to the particular class of the society, it was not available to lower segments of the society, but it is not true, various evidence shows that it would be wrong to assume that. Ancient Indic traditions were outright supporter of women’s education and holistic inclusion. In the old literature like Mahabharata written by Maharshi Ved Vyas cited Kunti, Shikhandini were warrior, it projected men & women equality, The ancient Indian history will reveal the situation that, the quality of education did not mean mass production of educated people, it was given to the most appropriate and deserving personality. The nature of education in ancient India was inclusive, universal and inter-disciplinary. Ancient India thus remains flexible and still fully unexplored terrain that cannot be simplistically branded as rigid and casteist or apathetic to women when it comes to equality in education and inclusion in society. In ancient India, disciples used to acquire knowledge of all disciplines which were human rights concentric such as knowledge about legal science, social science, astrology, psychology, medicine, ethics , philosophy, literature, language , performing arts etc. The true nature of education in ancient India was interdisciplinary giving equal importance to all disciplines. Today, that form of education which is of interdisciplinary nature has taken the shape of new educational policy (NEP). Student of Law or student of Political Science has a liberty to study, the disciplines as his choice in addition to his old discipline. The gap between traditional India and modern India, could not be successfully filled by the Medieval India in the field of education due to various factors.

### **Medieval Indian education system:**

Medieval India has been criticized for number of uncivilized activities such as, not allowing education to women, not providing education to lower section of the society (backward classes), and limiting the language of education. Either in Sanskrit or in English etc. If you look at the medieval Indian period, you will find that the language has been a great impact on our Indian education system, this was mainly due to invasion of external forces like Mughals and British. The education system in India during the Mughal Empire early 16th to mid-19th century had several distinctive features:

- a. **Multilingual Approach:** The Mughal education system was multilingual, Arabic, Urdu, Farsi was taught for religious studies, and in some regions, and Indian languages like Sanskrit were used for specialized subjects. This multilingual approach impacted cultural exchange.
- b. **Madrasas and Islamic Studies:** The Mughals established and patronized madrasas, Islamic educational institutions that offered instruction in Quranic studies, theology and languages like Arabic. These institutions played a pivotal role in religious education.
- c. **Integration of Indian and Persian Elements:** The Mughal education system blended elements of Persian and Indian traditions, resulting in a fusion of cultures and knowledge systems.

Thus, the Mughal education system was characterized by its diversity, multilingualism. The Mughals established formal educational institutions like madrasas for Islamic education and makhtabs. The education systems of ancient India and the Mughal Empire differed significantly in terms of cultural influence, language of instruction, curriculum, institutions, and teaching methods.

Medieval India has witnessed the impact of British administration and adjudication. The education system that existed in ancient and medieval India was prominently that of the 'Gurukul' type. In this system, students lived with the teacher or 'guru' in the same house. However, even at that time, India was reputed for many global universities like Nalanda. In Medieval India, British changed the education system. Macaulay suggested reform to the Queen Victoria in India, Governor-General William Bentick's tenure saw more funds being allocated to education, and the policies were based on the recommendation of Macaulay's minute.

We have to remember that Thomas Macaulay had no knowledge or value for Indian and oriental literature and considered western science to be superior to all. He had famously said that "a single shelf of a good European library was worth the whole native literature of India and Arabia. "The colonial conquest led to the fall of the education system in India. For the initial sixty-odd years, the British did not pay any heed to advancing the education system in the country. As their territory increased and they started to control the revenue and administration, the need for educating the Indians in English became a necessity to procure manpower. Later, the British started on a mission to abolish the ancient gurukulam system and sowed seeds for the cultural and linguistic upheaval of the country.

Governor-General of Bengal, Warren Hastings established Calcutta Madarasa for Islamic law studies. It was the first educational institute set by East India Company (EIC) governance. Asiatic Society of Bengal was founded by William Jones to understand and study the history and culture of India. During this period Charles Wilkins translated "*BHAGWAT GEETA*" to English. The resident of Benares, Jonathan Duncan founded the Sanskrit college for the study of Hindu laws and philosophies. Governor-General Richard Wellesley founded the Fort William College in Calcutta to train the civil servants of EIC in Indian languages and customs. But this college was closed in 1802 due to disapproval of the British administration in England on Indianising the English civil servants. Accordingly, number of educational reforms took place during the medieval Indian period. New specialized disciplines like Medical education, engineering, Legal education, were emerged during British Empire. During British empire, these education systems were highly specialized, professionalized and were limited to, particular class of the society, weaker section of the society was far away from the British education, as it was quite expensive and the language of communication was English, British education was suffering from interdisciplinary qualities, which were essential for the inclusive growth of any human being, however, this system was continued even after the independence. After independence, we adopted the educational policy with primary education, secondary education, higher secondary education and university education with the triple formula of mother tongues, Hindi as a national language and English language.

#### **Modern education and new education policy (NEP):**

Today, whole world is globalized the recent initiative of the Government of India, is giving more importance to skill based education, creative education with all possible and probable holistic and interdisciplinary approach. This approach is popularly known as New Education Policy with the interdisciplinary and holistic approach. India holds an imperative place in the worldwide education industry. The National Education Policy (NEP) of 2020 provides an important opportunity to move Indian education from "sorting and selection" to "human development," enabling every student to develop to their maximum potential. While the previous policies talked about access and equity, it was in National Policy on Education (NPE), 1986 that, Education for women's equality, education of scheduled castes/scheduled tribes and other backward sections, minorities' education and education of the persons with disability were dealt as separate sections with separate provisions. The new education policy provides to all students, irrespective of their place of residence, a quality education system, with particular focus on historically marginalized, disadvantaged, and improperly represent groups. It proposes that education is a great leveler and is the best

tool for achieving economic and social mobility, inclusion, and equality. It affirms that Initiatives must be in place to ensure that all students from such groups, despite inherent obstacles, are provided various targeted opportunities to enter and excel in the educational system. It groups all these groups and also new groups under this chapter to provide better access to quality education. Although the new policy suggests many fundamental principles that will guide the education system at large, as well as the individual institutions within, the followings are the most relevant to inclusion of all children in education:

**Challenges in NEP and suggestions:**

Although the NEP focuses on foundational literacy and numeracy, and early childhood education is welcome, delivering on its promise will require sustained attention to implementation.

- Three principles will be very important for implementation: (1) a focus on independent and reliable measurement of outcomes; (2) rigorous evaluations of policy and programme effectiveness; (3) careful cost-effectiveness analyses of alternative policy proposals.
- The COVID-19 pandemic has disrupted education severely. An increased focus on involving parents in education and in using technology effectively (while bridging the digital divide) will be important for recovery.

Let us not forget that, the Constitution of India specifically recognizes educational right as fundamental right and also imposes State obligation to ensure free and compulsory primary education. Right to Education Act, 2009 is one of the legislative effort to accomplish the constitutional goal in order to ensure effective educational delivery system in India. University Grant Commission, Bar Council of India, Medical Council of India and other regulatory bodies are putting their sincere effort to make technical education with holistic approach with effective, efficient and productive manner. In this process the role of judiciary cannot be ignore , the milestone judgments like *Unnikrishnan Vs State & Mohini Jain Vs State of Karnataka* has given message to the Government that, State cannot escape from its primary responsibilities in the realm of education.

Despite of rigorous efforts from the democratic institute like legislative , judicial & executive body for ensuring inclusive growth of education , the educational field suffers from lot of hindrance such as, scarcity of effective & productive teacher, budgetary allocation and sensitive effort from all stake holders in the society. Although these are the serious challenges and are not easy to overcome from it. In the word of Kalpana Chawla, "Path for success, do exists provided you should have courage and pursuance to get into it".

**Conclusion & Suggestion:**

One of the most significant challenges the Indian education system faces is the quality of education. Despite significant improvements in recent years, many schools, colleges, and universities still lack adequate infrastructure, qualified teachers, and an updated curriculum. Many schools in rural areas lack basic facilities such as electricity, water supply, and toilets, which can harm the quality of education. Additionally, there is a significant shortage of qualified teachers. To address this challenge, the Government needs to focus on increasing investment in the education sector. More funds should be allocated towards improving infrastructure, hiring qualified teachers.

The affordability and accessibility of education are significant challenges facing the Indian education system. Education in India is still not affordable for a significant proportion of the population. Additionally, there is a significant disparity in access to education between urban and rural areas, with many students in rural areas struggling to access quality education. Additionally, efforts should be made to build more schools and universities in rural areas, which can help to improve access to education

The Indian education system still follows a traditional approach to education and lacks the flexibility to adapt to changing needs of society and the job market. The curriculum is often outdated and does not fully prepare students for the modern World. .The Government should encourage the development of a more flexible and modern curriculum that focuses on practical skills and competencies rather than just theoretical knowledge. The curriculum should be updated regularly to ensure that it is relevant to the changing needs of society and the job market.

The Indian education system relies heavily on examinations to evaluate students, which can be stressful and often results in a focus on rote learning rather than understanding concepts. Additionally, the examination system can be a source of significant stress for students, leading to a lack of interest in learning. The education system should focus on introducing more continuous assessment methods.

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# Cross-Cultural Diversity and Inclusion in the New Millennium: Changes in the Health Care Sector

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**Abstract**

This paper transcendent, aims to examine the impact of cross- cultural diversity and inclusion on the healthcare industry from the year 2000 and onwards relying on secondary analysis. The paper analyse current changes in the demographic profile of the population, changes in healthcare policies, and the adaptation of cultural competency in the provision of healthcare services. Research evidence shows positive changes in the results preferred by patients as well as better outcomes when the inclusive methodology is applied. However, issues like restricted resources and innovation contradiction cannot be ruled out. Finally, the social implication of the research and how to improve and expand cultural competence in health care: An insight into is presented.

**Introduction**

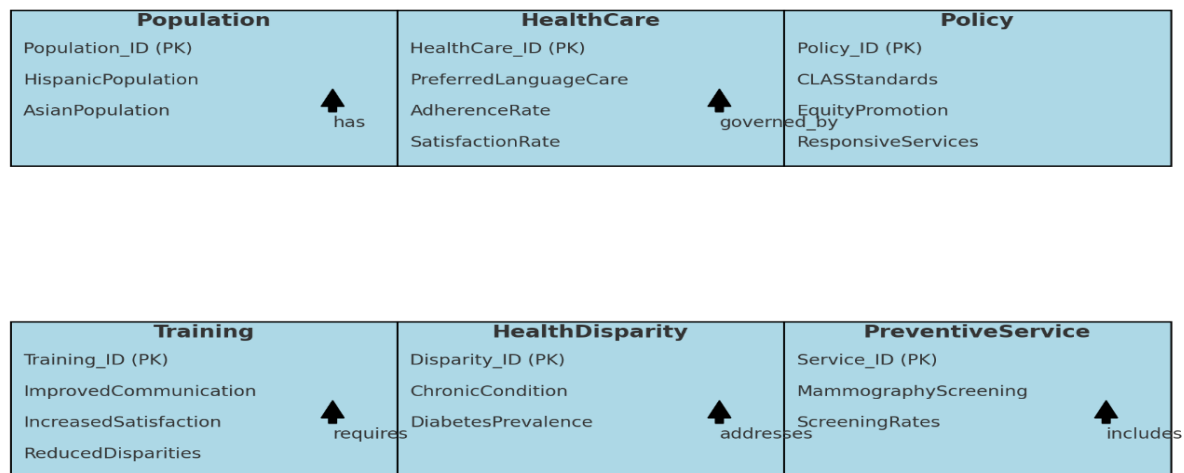
**Introduction**

The society of the new millennium has been characterized by such factors as globalisation, migration and changing culture, all of which have impacted the healthcare sector. This has brought in new dynamics and dimensions on how capacity for delivering health care services to culturally diverse clientele can be implemented. Assuring equity on the understandings that current health care organizations should adequately address the delivery of care to culturally diverse patients has now emerged as imperative. The focus of this paper is to investigate best practices together with the emerging trends and challenges in the healthcare context focusing on cross cultural diversity and inclusion by using secondary analysis of data to outline specific trends that have been observed in this field.

**Methods**

**Literature Review**

Source	Focus	Key Findings	Implications
Betancourt et al. (2003)	Defining cultural competence in healthcare	A practical framework for addressing racial/ethnic disparities in healthcare	Stresses the importance of culturally competent care as a way to decrease health inequalities.
Brach & Fraserirector (2000)	Cultural competency and health disparities	Review and conceptual model for cultural competence	Recommends that cultural competence can reduce health disparities related to race and ethnicity.
Flores (2006)	U.S healthcare language barrier	The impact of language barriers on patients' comprehension and compliance with treatment plan	Emphasizes the significance of offering care to patients in their languages of preference for better understanding and outcomes.
Saha et al. (2008)	Patient centeredness and cultural competence in healthcare quality	The linkage between cultural competence and health care quality	Indicates that an improved patient-centered approach, together with enhanced overall quality of care, is realized through culturally competent service delivery.
U.S. Census Bureau (2020)	Demographic shifts in the U.S.	Significant increase in Hispanic and Asian populations	Shows that patient populations are becoming more diverse, requiring a higher level of cultural sensitivity by medical practitioners.



**Diagram Description:**

The given ER diagram highlights the associations between several distinct entities that pertain to the concept of cultural competency in the sphere of healthcare. It underlines main characteristics of each entity and their relationships. The relations are depicted with trademark remarks to denote the kind of relationship existent.

**Reference: Source:** Diagram generated by OpenAI's Chat Generative Pre-trained Transformer.

**Demographic Shifts**

**U. S. Census Bureau (2020):U. S. Census Bureau (2020):**

- **Hispanic Population:** Rise from 35 up to. From 3 million in 2000 to sixty In this case, the preposition used is ‘from,’ and it is placed before ‘3 million in 2000 to sixty.’ Again, it has increased from 3.5 million to 6 million in 2020, or, in percentage points, by 72%.
- **Asian Population:** Originated with 10. From 2 Million US\$ in the year 2000, the number had risen to 18. 9 million in the year 2020 with the growth rate of 81 percent more.

**Interpretation:** Therefore, the demographic changes pointed out imply the diversification of the population in the United States. Increased numbers of Hispanic and Asian individuals in healthcare settings suggest that education on cultural differences is essential for the healthcare organizations to address patients’ diverse needs.

**The health care access and outcomes** are important as they determine the treatment the patients receive once they have been diagnosed of the disease.

**Flores (2006):**

- Patients receiving care in their preferred language had:• Patients receiving care in their preferred language had:n this case an increased compliance level by 20% regarding the Treatment regimens. o 15% enhancement of the level of patient satisfaction.

**Interpretation:**

Speaking of the issues, it is possible to say that language barriers can highly influence patient comprehension and their ability to follow the doctor’s instructions. Evidences indicate that when healthcare providers use the language that the patient is more comfortable with to explain treatment details, there is an indication that such patients’ compliance and overall satisfaction will improve. This stresses the fact that language proficiency is one of the crucial components of cultural proficiency. The literature strongly suggests that healthcare systems must invest in language services and personnel training to address the existing disconnect and achieve better health results in ESL patients.

**Policy Impact**

**Betancourt et al. (2003)** and U. S. Department of Health (2013):Betancourt et al. (2003) and U. S. Department of Health (2013):

- Determination of standards relating to the National Standards for Culturally and Linguistically Appropriate Services in Health and Health Care.

**Interpretation:** The implementation of these CLAS standards provides a vast guideline in improving the culturally and linguistically appropriate services that healthcare institutions avail. This policy initiative is rather vital to address health inequalities since it provides the particulars of how health care organization can be culturally and linguistically responsive. Thus, it can be concluded that by following these standards, healthcare organizations will be able to address the issues concerning the existing health disparities and enhance the quality of the care provided to the various minorities.

Cultural Competence Training

**Agency for Healthcare Research and Quality (AHRQ):**Agency for Healthcare Research and Quality (AHRQ):

- Health care providers who received cultural competence training showed:
- Health care providers who received cultural competence training showed: f 25% increase in successful patient interactions with the provider.
- a cane lead to an 18% of satisfied patients.
- Adequate availability of primary health care for families thus decreasing racial differences in health standards by 22%.

**Interpretation:** Healthcare providers' cultural competence training improves their communication with the patients and patients' satisfaction and decreases health differences. These figures show that similar training have substantial potential for enhancing the standards of such care. Since participation provides the trainees with competencies to recognise and meet the cultural care needs of individual clients who use the health facilities' services, training promotes equitable healthcare delivery system.

#### **Health Disparities**

Brach & Fraserirector (2000) and CDC:Brach & Fraserirector (2000) and CDC:

- Chronic conditions prevalence:
- Diabetes Prevalence:
- Hispanic: 12. 5%
- Black: 11. 7%
- White: 7. 5%

**Interpretation:** In an attempt to solve this issue, at present there are continued efforts to effect cultural competence but blatant ethnic disparities remain or are even widening. Lack of indicators of increasing health equity is evident by the higher incidence rate of diseases such chronic diabetes among Hispanic and Blacks as compared to Whites. There are diverse reasons for such differences; these are based on such matters as social class, healthcare provision and utilization, and divergent patterns of health-risk behaviors. Treatment of these disparities call for a comprehensive agenda that consists of cultural competence in healthcare, disease control measures, and policies that seek to eliminate health disparities.

#### **Utilization of Preventive Services**

Saha et al. (2008) and NCHS:Saha et al. (2008) and NCHS:

- Mammography Screening (Women aged 50-74):• Mammography Screening (Women aged 50-74):
- Hispanic: 65%
- Black: 70%
- White: 75%

**Interpretation:** The take up of preventive health services is still low among the minority. The reduced proportions of mammography screening among Hispanic and Black women as compared to White women demonstrate inequality in the ability of minority women to obtain and use preventative services. These disparities could be because of lacking knowledge, culture forbid, language hurdle, or the patients do not trust

the healthcare providers. Therefore increasing culturally sensitive attitudes of the medical staff increase the effective usage of the preventive measures and decrease health inequalities with the help of community intervention and campaigns.

### **Discussion**

From this research, countries should embrace cross cultural diversity and inclusion as a dynamic factor that affects healthcare systems in the new millennium. The demographics of the population also show significant increases in the Hispanic or Asian groups showing the importance of culturally sensitive care. Hence, it is essential for healthcare providers to be sensitive of the cultural differences within different patient's population as we observe diversity in health care systems across the world.

### **Social Implications**

Ensuring cross cultural diversity and inclusion in the health care system is beneficial to society. Therefore, the aim of this paper is to stress on the importance of having a culturally competent health care to eliminate the vice of health disparities among the minorities. They improve not only the health of one person, but also the health of society as a whole, for everyone is concerned about his health.

How an inclusive health care system assist: One way through leaders combine efforts for inclusive health care is by strengthening the trust between the minorities and the providers in the health care facilities. It can make sure that each patient would feel valued, and this will create awareness of each culture, thus promoting the effectiveness of the patient's interaction with the health care services.

Further, it has been noted that implementing measures to eliminate inequalities in factors that impact on health including, income, literacy level, and health access will help address health disparities. Current and future healthcare policies and practices need to be aimed at tackling these social issues to obtain real equality in health.

### **Conclusion**

The findings of this research stressed the importance of cross cultural diversity and inclusion in the reformation of healthcare in this new millennium. Trends of increased multicultural populations raised the need for the healthcare organizations responsive to a diverse population base.

The findings that can be drawn based on the secondary data emphasize the role of language and cultural appropriate communication in enhancing the efficiency of patients' health and their overall satisfaction. Interpreters and spanish-speaking patient education decreased patients' knowledge of their health problems and compliance with their medical regimens. The state of patients' language plays an important role in increasing the quality of care that is provided to patients.

The National CLAS standards involves the key policies that have formulated strong directions toward the improvement of cultural competent practice in healthcare organizations. Such policies are relevant in redressing inequities in health and ensuring that services promoted meet the needs of the various groups of people.

Even today there are various issues that needs to be addressed while doing cultural competence, though cultural competence training has been initiated and many policies have been implemented to come across this matter.

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# Cultural Trends and Teens Cosmetic Purchase – The Role of Social Media Advertising on Nykaa

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## Abstract

This research paper explores the cultural trends impacting teenage cosmetic purchases and assesses the influence of social media advertising on Nykaa, a leading Indian e-commerce platform for beauty and wellness products. Social media platforms have become crucial in shaping consumer behavior, particularly among teenagers. This study examines the interplay between cultural trends, social media influencers, and targeted advertising strategies on teens' cosmetic purchase decisions. By reviewing secondary data sources, including existing literature, industry reports, and case studies, this paper aims to offer comprehensive insights into the dynamics between cultural trends, social media advertising, and teenage consumer behavior in the cosmetics industry.

Teenagers are a key demographic for cosmetic brands, as their purchasing decisions are heavily influenced by cultural trends encompassing societal norms, beauty standards, and lifestyle preferences. Traditional Indian beauty standards, emphasizing fair skin and clear complexion, are evolving due to the influence of global beauty ideals promoted by international media and beauty influencers. Social norms and peer pressure, amplified by social media, further drive teens to use cosmetics to gain social acceptance.

Social media advertising has transformed traditional marketing strategies, offering direct access to target audiences. Platforms like Instagram, YouTube, and TikTok are particularly effective for cosmetic brands due to their visual and interactive nature. Nykaa's social media strategy includes influencer collaborations, targeted advertising, and engaging content creation. Influencers play a significant role by creating authentic content that resonates with teenagers, driving trust and purchase intent. Nykaa's targeted advertising leverages user data to create personalized campaigns, ensuring effective reach and engagement. Engaging content strategies foster community and interaction, leading to increased brand loyalty and higher conversion rates.

This paper provides valuable insights for cosmetic brands aiming to capture the teenage market. Understanding cultural dynamics and employing effective social media strategies are essential for engaging teenage consumers and driving sales in the competitive cosmetics industry.

**Keywords:** Social Media Advertising, Teenage Cosmetic Purchases, Nykaa, Content Engagement, Beauty Industry

## 1. Introduction

### 1.1 Background

The cosmetics industry has experienced unprecedented growth over the past decade, driven by significant advancements in digital and social media marketing. This expansion is largely attributed to the increasing influence of online platforms, which have transformed how beauty products are marketed and consumed. Among the various consumer segments, teenagers have emerged as a particularly influential group, shaping and driving trends within the cosmetics industry. Their extensive use of social media platforms such as Instagram, YouTube, and TikTok has made them a focal point for cosmetic brands seeking to tap into new markets.

Teenagers, characterized by their high engagement with social media, represent a critical demographic for cosmetic brands. Their purchasing behavior is increasingly shaped by online interactions, peer influence, and the pervasive presence of social media influencers. Social media platforms provide a dynamic environment where beauty trends can spread rapidly, and where teens can engage with and influence each other's buying decisions. The visual nature of these platforms, combined with the authenticity and relatability of influencer content, creates a potent mix that significantly impacts teenage consumer behavior.

Nykaa, a leading beauty and wellness e-commerce platform in India, has adeptly capitalized on these trends. As a major player in the Indian beauty market, Nykaa has utilized social media advertising to build a strong brand presence and connect with teenage consumers. The platform's success is rooted in its strategic use of influencer marketing, targeted advertising, and engaging content creation. By partnering with a diverse range of influencers—ranging from well-known beauty gurus to niche content creators—Nykaa has been able to craft personalized and relatable marketing messages that resonate with its young audience.

The rise of social media has redefined traditional marketing strategies, offering brands the opportunity to reach their target audiences with unprecedented precision. For teenagers, who are highly influenced by social media trends and peer recommendations, the impact of targeted advertising and influencer endorsements cannot be overstated. Nykaa's approach includes leveraging data analytics to create tailored ad campaigns that align with the preferences and behaviors of teenage consumers. This targeted approach ensures that advertising content is relevant and engaging, thereby enhancing the likelihood of conversion and fostering brand loyalty.

Understanding the interplay between cultural trends, social media advertising, and teenage cosmetic purchases is crucial for brands aiming to capture and retain this market segment. Cultural trends, such as evolving beauty standards and shifting social norms, influence teenagers' preferences and purchasing decisions. Social media platforms amplify these trends, making them more accessible and influential. By analyzing how these factors intersect, brands can develop more effective marketing strategies that address the unique needs and desires of teenage consumers.

## **1.2 Objectives**

This research aims to:

- 1) Identify the cultural trends influencing teenage cosmetic purchases.
- 2) Analyze the role of social media advertising on Nykaa in shaping teens' purchasing decisions.
- 3) Evaluate the impact of social media influencers on teenage consumer behavior.
- 4) Provide strategic recommendations for cosmetic brands targeting teenagers.

## **2. Literature Review**

### **2.1 Cultural Trends and Consumer Behavior**

Cultural trends play a crucial role in shaping consumer behavior, particularly in the cosmetics industry. Factors such as beauty standards, social norms, and lifestyle trends influence preferences and purchasing decisions. Teenagers are particularly susceptible to cultural influences as they navigate identity formation and social acceptance. In the Indian context, traditional beauty standards coexist with global influences, creating a unique blend of cultural expectations that affect teen cosmetic choices.

### **2.2 Beauty Standards**

In India, traditional beauty ideals have long emphasized fair skin, clear complexion, and well-groomed appearance. These standards have been perpetuated through various forms of media, including television, movies, and advertisements. However, with the increasing influence of Western media and global beauty trends, there is a growing acceptance of diverse beauty standards. This shift is particularly evident among teenagers who are more exposed to international beauty influencers and brands. Studies have shown that exposure to global beauty standards can lead to changes in local beauty perceptions, resulting in a more inclusive and diverse understanding of beauty among young consumers.

### **2.3 Social Norms**

Social norms and peer pressure significantly impact teenage purchasing decisions. Teenagers often feel a strong need to fit in with their peers and be accepted socially. Cosmetics play a crucial role in this process, as they are perceived as tools for enhancing appearance and conforming to social expectations. Social media platforms amplify these social pressures by constantly showcasing curated images of beauty and perfection. Research indicates that teenagers are highly influenced by the online personas they follow, often striving to emulate the looks and styles of popular social media influencers.

### **2.4 Lifestyle Trends**

Lifestyle trends such as wellness and self-care have also significantly impacted cosmetic preferences among teenagers. The growing awareness of health and wellness has led to an increased demand for products that promote natural beauty and skincare. Teenagers are more conscious of the ingredients in their cosmetic products, preferring those that are organic, cruelty-free, and environmentally sustainable. Industry reports highlight a notable shift towards clean beauty products among young consumers, driven by their desire to maintain a healthy lifestyle and protect the environment.

### **3. The Rise of Social Media Advertising**

The emergence of social media advertising has revolutionized traditional marketing strategies, offering brands direct access to their target audiences. Platforms like Instagram, YouTube, and TikTok are essential for cosmetic brands to showcase products, engage with consumers, and drive sales. The visual and interactive nature of these platforms makes them ideal for promoting beauty and wellness products, allowing brands to create compelling narratives and foster a sense of community among users.

#### **3.1 Social Media Platforms and User Engagement**

Social media platforms provide an unparalleled opportunity for brands to engage with their audience on a personal level. Instagram, with its visually driven content, allows brands to showcase their products through high-quality images and videos. YouTube is popular for its tutorial and review content, where influencers demonstrate product use and share their personal experiences. TikTok, with its short-form video content, has gained immense popularity among teenagers for its entertaining and engaging format. Studies have shown that teenagers spend a significant amount of time on these platforms, making them crucial for reaching this demographic.

#### **3.2 Influencer Marketing**

Influencer marketing has become a cornerstone of social media advertising strategies. Influencers, who have built a loyal following on social media platforms, can sway their audience's purchasing decisions through authentic and relatable content. Research indicates that teenagers are more likely to trust and follow the recommendations of influencers they admire, viewing them as credible sources of information. Influencer collaborations have been shown to significantly boost brand visibility and sales, particularly when the influencer's values align with those of the brand.

### **4 Nykaa's Digital Marketing Strategy**

Nykaa has effectively harnessed the power of social media advertising to establish itself as a leading e-commerce platform for cosmetics. By collaborating with influencers, creating targeted ads, and producing engaging content, Nykaa has built a strong online presence and a loyal customer base.

#### **4.1 Influencer Collaborations**

Nykaa's strategy includes partnerships with a wide range of influencers, from macro-influencers with millions of followers to micro-influencers who have a more niche but highly engaged audience. These collaborations involve product reviews, tutorials, and endorsements, which are shared on platforms like Instagram, YouTube, and TikTok. By leveraging the credibility and reach of influencers, Nykaa can effectively promote its products to a broader audience.

#### **4.2 Targeted Advertising**

Nykaa employs sophisticated targeted advertising techniques to reach teenage consumers. By analyzing user data and online behavior, Nykaa can create personalized ad campaigns that resonate with individual preferences and interests. These targeted ads appear on social media platforms, ensuring that the right message reaches the right audience at the right time. The use of eye-catching visuals, engaging content, and compelling calls-to-action enhances the effectiveness of these campaigns.

#### **4.3 Content Strategy**

Nykaa's content strategy focuses on creating engaging and informative content that appeals to teenagers. This includes product reviews, beauty tutorials, skincare tips, and user-generated content. By fostering a sense of community and encouraging interaction, Nykaa keeps its audience engaged and invested

in the brand. High levels of content engagement translate into increased brand loyalty and higher conversion rates.

## 5. Case Studies

### 5.1 Case Study 1: Nykaa's Collaboration with Influencer Shreya Jain

Shreya Jain, a prominent beauty influencer in India, has collaborated with Nykaa on several campaigns. Her content includes product reviews, makeup tutorials, and skincare routines, which are shared on her YouTube channel and Instagram profile. These collaborations have resulted in significant engagement and increased sales for Nykaa. Shreya's credibility and relatability make her an ideal influencer for promoting Nykaa's products to a teenage audience.

### 5.2 Case Study 2: Nykaa's Campaign on Instagram Reels

Nykaa launched a campaign on Instagram Reels, featuring short videos showcasing makeup transformations and skincare routines using Nykaa products. The campaign targeted teenagers and young adults, leveraging the popularity of Instagram Reels among this demographic. The campaign's success was evident from the high engagement rates and increased traffic to Nykaa's website, highlighting the effectiveness of short-form video content in capturing the attention of teenage consumers.

### 5.3 Case Study 3: Nykaa's #NykaaDoll Challenge on TikTok

Nykaa's #NykaaDoll challenge on TikTok invited users to share their makeup looks using Nykaa products. The challenge went viral, with thousands of teenagers participating and sharing their videos. The campaign not only increased brand visibility but also fostered a sense of community among Nykaa's customers. The user-generated content provided valuable social proof and encouraged others to try Nykaa products, resulting in a boost in sales.

## 6. Implications for Cosmetic Brands

### 6.1 Strategic Insights

The findings of this research offer valuable strategic insights for cosmetic brands targeting teenage consumers. Understanding the cultural trends and social dynamics that influence teen purchasing behavior is essential for developing effective marketing strategies. Brands should focus on aligning their products with evolving beauty standards, social norms, and lifestyle trends to resonate with teenage consumers.

### 6.1 Marketing Strategies

- To effectively engage with teenage consumers, cosmetic brands should:
- Leverage Influencer Marketing: Collaborate with influencers who have a strong following among teenagers to build trust and credibility.
- Utilize Targeted Advertising: Implement data-driven targeted advertising to deliver personalized messages that resonate with individual preferences.
- Create Engaging Content: Develop engaging and informative content that encourages interaction and fosters a sense of community among teenage consumers.
- Emphasize Authenticity: Ensure that marketing messages and endorsements are perceived as genuine and relatable to build long-term brand loyalty.

## 7. Limitations and Future Research

### 7.1 Study Limitations

This study has certain limitations that should be acknowledged. The reliance on secondary data sources may limit the depth of insights obtained. Additionally, the focus on Nykaa as a case study may restrict the generalizability of the findings to other brands and markets. Future research could address these limitations by expanding the scope to include multiple brands and conducting primary research to obtain more nuanced data.

### 7.2 Future Research

Future research should explore the long-term impact of social media advertising on teenage consumer behavior. Investigating how sustained exposure to influencer marketing and targeted ads influences brand loyalty and purchasing patterns over time would provide valuable insights. Additionally, examining the role

of emerging social media platforms and technologies in shaping teen cosmetic purchases could further enhance our understanding of this dynamic landscape.

### Conclusion

This research highlights the profound impact that cultural trends and social media advertising have on teenage cosmetic purchases, emphasizing the critical role these factors play in shaping consumer behavior within the beauty industry. The study provides a detailed examination of how cultural influences, such as evolving beauty standards and shifting social norms, intersect with the power of social media platforms to influence teenage purchasing decisions. Nykaa, a leading beauty and wellness e-commerce platform in India, exemplifies the effective use of social media advertising to engage and influence this vital demographic.

The analysis demonstrates that teenagers are significantly impacted by cultural trends, which encompass a wide range of factors, including societal norms, beauty ideals, and lifestyle preferences. As these trends evolve, they shape teenagers' perceptions of beauty and their choices of cosmetic products. The rise of global beauty standards, driven by international media and social media influencers, has led to a diversification of beauty ideals, which in turn affects teenage consumers' preferences and purchasing habits. This shift highlights the importance for cosmetic brands to stay attuned to cultural dynamics and adapt their marketing strategies accordingly.

Social media has emerged as a powerful tool in the realm of digital marketing, offering brands unprecedented opportunities to reach and engage with teenage consumers. Platforms such as Instagram, YouTube, and TikTok provide a dynamic and interactive environment where beauty trends can spread rapidly, and where teens are exposed to a constant stream of cosmetic advertisements and influencer content. Nykaa's strategic use of social media advertising—through influencer collaborations, targeted campaigns, and engaging content—demonstrates how brands can effectively leverage these platforms to build strong connections with their audience.

Nykaa's success serves as a case study in the power of social media advertising. By partnering with a diverse array of influencers who resonate with teenage consumers, Nykaa has been able to craft authentic and relatable marketing messages that drive engagement and influence purchasing decisions. Influencers, with their ability to create compelling content and foster trust among their followers, play a pivotal role in shaping teenagers' attitudes towards cosmetic products. Nykaa's targeted advertising strategies, which utilize data analytics to deliver personalized messages, further enhance the effectiveness of these campaigns, ensuring that content is both relevant and impactful.

The findings of this research underscore the importance for cosmetic brands to understand the interplay between cultural trends and social media advertising. Brands seeking to capture and retain the teenage market must be adept at navigating the complexities of cultural dynamics and leveraging social media effectively. This involves not only staying current with evolving beauty standards and social norms but also employing sophisticated marketing strategies that resonate with teenage consumers. By aligning their products and messaging with the preferences and values of this demographic, brands can enhance their appeal and drive success in a competitive industry.

In conclusion, the integration of cultural insights with effective social media strategies is essential for cosmetic brands aiming to engage with teenage consumers. Nykaa's approach highlights the potential for social media to transform traditional marketing practices and offers valuable lessons for other brands. As the beauty industry continues to evolve, understanding and adapting to the influences of cultural trends and digital advertising will remain crucial for achieving long-term success and maintaining a strong connection with the teenage market.

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# “TOURISM- A Profound Way to Protect & Portray the History & Culture of any Nation to its Succeeding Generations”

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## ABSTRACT

The word “Tourism” means spending leisure time at a place other than our home; by exploring new places and new activities that interest us. While exploring different places, we not only appreciate its beauty, but also get to learn about its’ history and culture. Every nation considers Tourism to be a good source of income from tourists, be it local or international. Tourism not only brings in revenue, it transfers the nation’s best reserves in the minds of the tourists and succeeding generations. This research paper focuses on highlighting how Tourism alone is one of the greatest mediums of showcasing the nation’s culture and history to its succeeding generations and visitors of the land. The paper shows how Tourist destinations create a link between the past, present & future and how it fills the generational gaps in a nation. The paper is based on secondary data to show how worldwide history and culture is preserved and passed on to the next generations through Tourism. The research aims at showing a different perspective towards Tourism, other than it being a revenue generation activity. The study also puts a highlight on certain destinations in India, as an example to illustrate how heritage & culture is being passed on to the next generations through Tourism.

**Keywords:** Culture, Generation, History, India, Nation, Protect, Tourism

## INTRODUCTION

We often feel ourselves blessed to be born in a country full of culture, tradition, knowledge, literature and art. But the important question is how have we managed to learn about it through a large line of generations! What solid evidences prove that something of the said has really happened? Nothing brings proof than something that we ourselves see, hear or feel. That confirmation is received through our heritage sites, monuments, artifacts, books and museums. These are the things that bring us closer to the Culture & history of our land and it seems possible only through ‘Tourism’.

Tourism can be domestic or international. World Tourism has increased by 30 % post -covid (2021). They include vacations, visits to friends and relatives, business travel trips or educational trips. The Global employment in the sector of Travel & Tourism has also increased over the years. There are jobs that directly or indirectly relate to Tourism, which have created approximately 300 million jobs in the world by 2023. With tourists travelling international each year, there has been a significant impact on the economies of the country. There are improvements observed in the information & communication sector, transportation & infrastructure facilities, involvement of global cuisines, etc. There is innovation, improved quality of life and large investment opportunities. Surely there are challenges but steps are taken to minimize them and enhance the tourism sector for a better tomorrow.

UNESCO takes efforts to mark world heritage sites. World Heritage Sites are places or certain landmarks that have legal protection by an international convention administered by the UNESCO for having cultural, historical or scientific significance. Below is a picture that marks the world heritage sites.

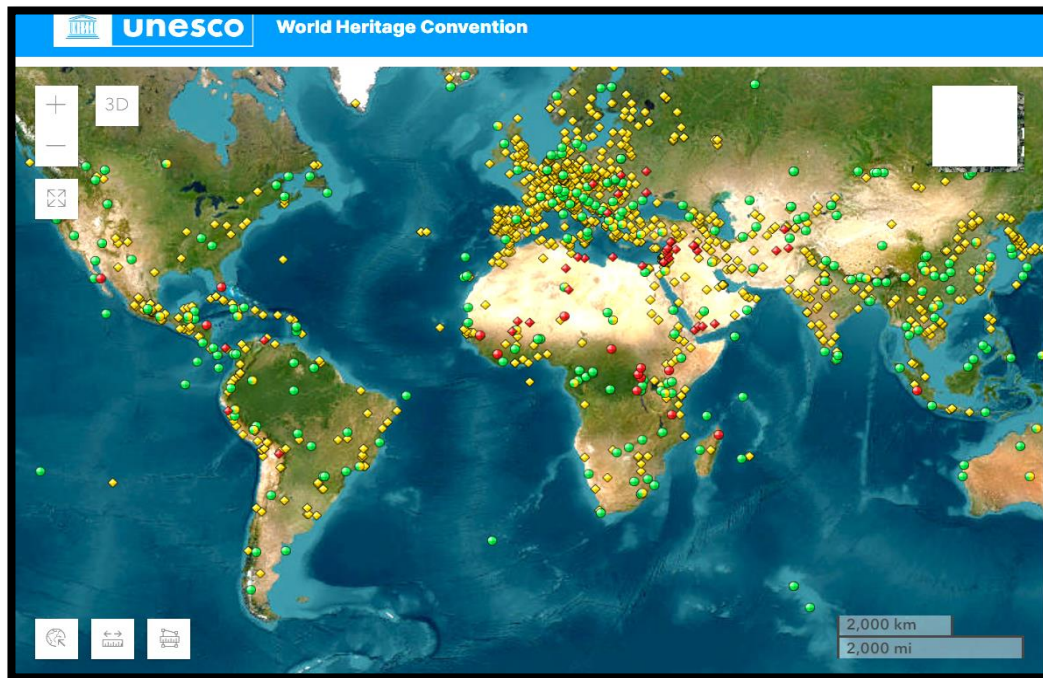


Figure 1: World Heritage Sites

**Besides generation of revenue, Tourism is a great way to link the nation to its succeeding generations or visitors of the land-**

- 1) **Tourism and Nation's Beauty:** Tourism helps portray the beauty of a land. When Tourists from all over visit, they enjoy the scenic beauty and picturesque spots that the land holds. The geological and scientific beauty of nation can be witnessed through Tourism.
- 2) **Tourism and Nation's History:** The history of any nation lies in its monuments, literature, texts, heritage sites, etc. Great revolutions and sacrifices of the freedom fighters and warriors are acknowledged through the medium of Tourism.
- 3) **Tourism and Nation's Culture:** The Culture of any country is reflected in their Cuisines, their traditional attire, spirituality followed, art, fine art, music, leisure activities, sports, etc. All these are experienced through Tourism. It may be experienced by anyone, domestic tourists or foreign tourists.

**This research paper is based on secondary data that will be a base to understand how Tourism is connected to a nation's pride and how that pride could be seen through ages by its succeeding generations.** A large portion of illustration is used from Indian Tourism.

#### **LITERATURE REVIEW**

**Dangi. V**, in his research paper "Heritage and Tourism: Issues and Challenges" give an overview about the status, issues and challenges of heritage and tourism in India. The researcher states that it is extremely crucial that we preserve the world cultural & heritage for enrichment and education of the present as well as future generations. Tourism industry must act sensitive to all cultural groups for participative planning and promotion of a destination. It is important to find a proper way to settle all the issues that arise while doing the same. Proper action and active participation in this planning will lead to an overall growth in tourism.

**Zhang J., Xiong. K, Liu. Z & He. L (2022)** in their article "Research progress and knowledge system of world heritage tourism: a bibliometric analysis" mention that heritage tourism may significantly reduce poverty and may be used as a poverty-reducing strategy in low-income countries. They also said that, to maximize and to extend benefits of heritage tourism, community resources and programs must be made a priority. If the current practices do not change, the primary essence of tourism could fail through lack of education or inappropriate training, making it as a barrier to the community's participation for the growth of Tourism.

**Dr. Singh. S, Agarwal. C, Tyagi. M (2016)** explain in their research paper “Role of Culture and Tradition in Promotion of Tourism” that international recognition to a country is the best way to keep the rich culture alive and also it helps people earn well for their living. Tourism serves a two-way purpose. It helps in preserving the Nation’s cultural heritage and on the other side it also attracts tourists from all over the world.

### RESEARCH METHODOLOGY

#### (I) Objectives of the Study:

- 1) To learn about famous tourist destinations of the world.
- 2) To study international heritages & monuments that help pass history to next generations.
- 3) To analyze Indian Tourist destinations and their national significance.
- 4) To illustrate how Tourism acts as a link to the preservation of Nation’s Culture & History.

#### (II) Data Collection:

The study is based on Secondary Data which is collected from websites, blogs, online research papers, e-books and E-News Reports.

### FINDINGS OF THE STUDY

After referring to many texts, articles, blogs and reports related to Tourism, below are a few findings of the study-

#### 1) Top International Tourist destinations and the reasons for tour-

Tourist Destination	Famous for	Description
<b>France</b>	Beauty, Monuments, History & Culture	<ul style="list-style-type: none"> <li>• It includes medieval cities and Mediterranean beaches</li> <li>• Holds fashion houses and classical art museums.</li> <li>• Eiffel Tower.</li> <li>• Wines and sophisticated cuisine.</li> <li>• Roman theater and Palace of Versailles</li> </ul>
<b>Barcelona</b>	Art & Architecture	<ul style="list-style-type: none"> <li>• City history museum- MUHBA</li> <li>• Roman archaeological sites.</li> </ul>
<b>Dubai</b>	Luxury & Fun activities	<ul style="list-style-type: none"> <li>• Luxury shopping,</li> <li>• Ultramodern architecture</li> <li>• Lively nightlife.</li> <li>• Burj Khalifa- an 830m tall skyscraper.</li> </ul>
<b>The Grand Canyon, Arizona</b>	Nature and Geological History	<ul style="list-style-type: none"> <li>• Natural formation by layered bands of red rocks</li> <li>• National Park with Colorado river white-water.</li> </ul>
<b>Great Barrier Reef</b>	Corals	<ul style="list-style-type: none"> <li>• World's largest coral reef system</li> </ul>
<b>Switzerland</b>	Nature with Mountain ranges.	<ul style="list-style-type: none"> <li>• Lakes, villages and peaks of the Alps Mountain range.</li> <li>• Ski resorts and hiking trails.</li> <li>• Swiss watches and chocolates.</li> </ul>
<b>Italy</b>	Western Culture, Cuisine.	<ul style="list-style-type: none"> <li>• Western culture and cuisine.</li> <li>• landmark art and ancient ruins</li> <li>• Florence – Has Renaissance masterpieces</li> <li>• Venice- the city of canals</li> <li>• Milan- Italy’s fashion capital.</li> </ul>

In 2023, there were 1.3 billion international tourists and the highest number of tourist arrivals were at France with an approximate number of 100 million people. Next in line destinations were- Spain, United States, Italy, Turkey, Mexico, United Kingdom, Germany, Greece and Austria.

#### 2) List of international heritages & monuments that help pass history to next generations-



- a) **The Colosseum** (Rome, Italy) is an elliptical Amphitheatre. It is the largest ancient Amphitheatre that has been ever built and despite its age, it is still the largest standing Amphitheatre in the world.
- b) **The Taj Mahal (Agra, India)** is an ivory-white marble mausoleum that stands on the bank of river Yamuna. Built in the year 1631 by India's fifth Mughal emperor, Shah Jahan to house the tomb of his beloved wife, Mumtaz Mahal. It later served to house the tomb of Shah Jahan himself. This Magnificent wonder of the world is a symbol of love, patience and is a beauty to our eyes.
- c) **Bagan**, an ancient city in the Mandalay Region of Myanmar; is a UNESCO stated World Heritage Site. Between the 9th century to 13th century, this city was the capital of the Pagan Kingdom; which was the first kingdom that unified major regions that later constitute Myanmar. More than 10,000 Buddhist temples, monasteries and Pagodas were constructed in the Bagan plains, out of which over 2200 temples and pagodas still survive.
- d) **Thailand** (Southeast Asian country) is known for its tropical beaches, royal palaces and temples displaying figures of Lord Gautam Buddha. Bangkok, the capital of Thailand, has an ultramodern cityscape which rises next to Canalside communities and the iconic temples of Wat Arun, Wat Pho and the Emerald Buddha Temple (Wat Phra Kaew).

### 3) **Indian Tourist destinations and their national significance -**

India is said to have the best landscapes and a beautiful culture that varies from region to region, yet unites the Nation as one and makes it unique.

#### A) **List of some Indian Tourist Destinations with Historical Significance-**

- **Jallianwala Bagh-** A garden in Amritsar, preserved in the memory of those who were killed in the Jallianwala Bagh Massacre. It took place on the festival of Baisakhi, 13 April 1919 in this garden. This 7-acre garden houses a museum, a gallery and memorial structures.
- **Kolkata-** Served Indian Nationalism in the freedom struggle. It is the origin of the Indian National Association and it is the same place where Mahatma Gandhi began the Swadeshi Movement. The fear of extreme patriotism at Calcutta forced Britishers to shift the Indian capital from Calcutta to Delhi in 1911. Many spots are historic at Kolkata.
- **Jhansi, Uttar Pradesh-** It is the home of Rani Laxmi Bai. Laxmi Bai was an iconic woman who changed the Indian history and role of Women in it. Her love for the country was witnessed till her last breath. She fought like a man and this made her earn the title of 'Jhansi Ki Rani'.
- **Dandi, Gujarat-** Dandi March, also known as the Salt Satyagraha was started by Mahatma Gandhi and it marked the beginning of the Civil Disobedience Movement. The motto of this movement was to revolt against the increased tax imposed on salt by the British.
- **Pratapgad Fort, Maharashtra-** It is a significant fort; known for its role in the Battle of Maratha Empire with the Adil Shahi Sultanate. The fort is built extremely strategically during the 17th century by the Marathas.

#### B) **List of some Indian Tourist Destinations with India's Exhibits and Collections-**

- **Government Museum-** The Second-oldest Museum in India, located in Egmore, has a set of Roman and archaeological collections. Bronze Gallery in this museum has sculptures from the modern times to the Pallava era back to the 7th century. It has a large collection of Roman antiquities outside Europe. It has 6 independent buildings with 46 galleries.
- **Victoria Memorial-** Is a grand British-era structure built of white marble. It was dedicated to Queen Victoria of England which is Today turned into a museum with 25 galleries. It holds exhibits of weapons, maps, coins, stamps, sculptures, and textiles here. A national leaders' gallery with paintings of Indian freedom fighters is added to the Memorial, post Independence.
- **The State Museum (Nagaland) -** Tourists visit the Kohima State Museum for getting an insight of the history and culture of tribes residing there. The museum houses rare artefacts of all 16 tribes of Nagaland. One of the best attractions are the models of traditional Naga huts called as Naga Morung.

- **Maharaja Fateh Singh Museum-** Located in the grounds of Lakshmi Vilas Palace, Baroda, it was constructed for Maharaja Sayajirao Gaekwad III in 1875. It houses collections of the royal Gaekwad family, exhibits of royal paintings and art treasures. One Italian artist is particularly honoured by the museum, named Fellicci.
- **Banaras Hindu University (BHU)-** It is one of India's oldest varsities. With accommodation available for over 25,000 students within the main campus, it is one of the largest residential universities in Asia. The museum has miniature paintings, palm-leaf manuscripts, sculptures and history displays.

**C) List of some Indian Destinations with best Architectural, Geological & Cultural significance -**

- Located in **Maharashtra** are the Ajanta and Ellora Caves which have been designated as UNESCO World Heritage Sites. It has 32 caves, which are shrines, chapels or monasteries.
- Elephanta Caves in **Mumbai** have wall carvings and sculptures dedicated to Hindu and Buddhist gods. These caves are also a part of UNESCO's Heritage sites.
- **Hampi**, in Karnataka is an ancient kingdom on the banks of Tungabhadra River. There is a queen's bath, a Lotus Palace and a temple (where Lord Shiva and Goddess Parvati's wedding took place).
- It is said that "**Khajuraho temples** creates melodies". They are in located in Madhya Pradesh and has Hindu and Jain houses of worship.
- Dedicated to Surya (Sun God) and designed like his chariot, this massive and magnificent Sun Temple at **Konark** in Puri is the finest examples of ancient Indian architectural heritage. A UNESCO Site, once described by Nobel Laureate Rabindranath Tagore as the place where the language of stone surpasses the language of man. It marks the Kalinga architecture. It is said to be a mysterious temple with unnatural science theories and an annual Konark Festival is held here for adding to its cultural importance.
- **Jaisalmer Fort** is a magnificent structure built from yellow sandstone. The fort is known for its elaborately carved structure called Raj Mahal, the residence of the royal family and the beautiful Jain and Laxminath temples. An Indian filmmaker featured this in one of his films.
- **Chittorgarh Fort**, constructed by Bhima, one of the Pandavas from the epic Mahabharata; is an imposing structure that rings with the stories and tragedies of the past and tales of extraordinary men and women. Its monuments include the Vijaya Stambha, the Kriti Stambha, Rana Kumbha's palace, Rani Padmini's palace, and a temple dedicated to Meera Bai.
- The **ManSingh's Palace** is built by king ManSingh, a Tomar ruler; and is known for its brilliant blue ceramic tile design. These designs in blue colour are iconic of the fort itself.
- **Jaipur-** The city of palaces and forts with historical monuments and gardens testify the grandeur of the Rajput kings. It is also called Pink City and looks overwhelming with the Hawa Mahal at the streets of Johari Bazaar.
- Home to legendary Hyderabad biryani, the city holds large food scenes that leaves one full but not satiated. From rich Irani chai to spicy mirchi-ka-sallan, the food in **Hyderabad** is not just an experience, but a long-lasting memory. Often called as the Pearl City, fine quality of pearls has been traditionally traded in Hyderabad and it is also the mining ground of the world-famous Kohinoor diamond.
- **Srinagar**, in Himalayas is hailed all over the globe for its incredible natural beauty. Surrounded by mountain peaks, lush valleys, lakes, temples and spectacular Mughal-era gardens, this city has inspired poets through centuries.
- A contrast of nature's colour palette, with dense jungles and snow-blanketed mountains, passes the quaint town of **Tawang**, in Arunachal Pradesh and it is a pristine and unspoilt tourist destination.
- One of the greatest wildlife of the country, UNESCO Site of **Kaziranga National Park**, is home to around two-thirds of the world's population of one-horned rhinoceros. This park encompasses

wetlands, forests and grasslands, which are shelter for tigers and an abode of snakes-the king cobra which is the longest venomous snake.

**D) List of some Indian Tourist Destinations with Spiritual significance-**

- The land of **Ayodhya** where Lord Rama walked, the streets of **Gokul** (Mathura-Vrindavan) where wandered young Lord Krishna or the **Himalayas** that are believed to be the abode of Lord Shiva, everything; echoes the legends of gods and goddesses of India.
- **Kurukshetra**, a city filled with temples, sacred tanks and pilgrimage sites in Haryana, is an important part of Indian Mythology. It is said to be the battleground of the epic war between Pandavas and Kauravas that is mentioned in the epic- Mahabharata.
- **Hindu pilgrimages** called as Chardhams - Kedarnath, Badrinath, Yamunotri and Gangotri take most pilgrims on a journey in the heart of Himalayas. Other prominent spiritual destinations include Dwarka (Gujarat), Puri (Odisha), Rameswaram (Tamil Nadu), Shirdi (Maharashtra).
- **Varanasi** lies on the banks of holy Ganges River and is believed to be the oldest living inhabitation in the world. From the famous Ganga arti to cremation ceremonies, the ghats are the site of time-honored rituals that are performed till this day.
- **Ujjain** is “the city of temples”. It is one of the venues for largest spiritual congregation in the world, **the Kumbh Mela**, that is held every 12 years (the other three being Prayagraj, Nashik and Haridwar).
- India hosts the finest mosques and dargahs, chief of which is **the Jama Masjid**, Delhi and it is believed to be the largest mosque in India and is noted for its architectural splendour.
- **Hazratbal Shrine**, located on the banks of the Dal Lake in Jammu and Kashmir is said to house Islamic Pilgrimage.
- **Ajmer Sharif, Rajasthan**, is believed to be a place where no prayer goes unanswered. The resting place of Gharib Nawaz Hazrat Khwaja Moinuddin Chishti is said to be the biggest dargahs in South Asia.
- **Haji Ali** houses the tomb of Muslim saint, Pir Haji Ali Shah Bukhari, with a mosque in **Mumbai**. The monument floats in the blue waters of the Arabian sea, away from the mainland. Live qawwalis and Sufi music performances take place there.
- **Golden Temple** or Sri Harmandir Sahib, in Amritsar is a two-storeyed structure with its top half covered in almost 400 kg of pure gold leaf. The rest of the temple is built in white marble, precious and semi-precious colourful stones. Free meals are offered here to around 18,000 people every day at the Guru Ka Langar (community meal), regardless of caste, creed or gender. The first floor houses several miniature works depicting scenes from Guru Nanak's life.
- **Takht Sri Harmandir Sahib Gurudwara** in Bihar celebrates the birth of Guru Gobind Singh who was the last of the 10 Sikh gurus.
- **Gurudwara Bangla Sahib** is the most popular attraction of Connaught Place, Delhi.
- **Nanded** is an example of spirituality with progressive present. It has gurudwaras that invite devotees to experience the serene that Sikh Guru Gobind Singh himself felt. It is said that it was here that he passed on the guru-ship to Guru Granth Sahib, just before his death.
- The state of **Goa** is the best place to trust on a spiritual trail of Christianity. The Basilica of Bom Jesus is located in Old Goa it is known for the remains of St Francis Xavier. This complex and some other churches of Old Goa, feature on the UNESCO Heritage list. Located in Panaji, Our Lady of Immaculate Conception Church is believed to have been originally built as a chapel in 1541, to serve the religious requirements of the Portuguese sailors.
- One of the eight magnificent **Basilicas** in India, Santa Cruz Basilica, in Kochi, Kerala, was constructed by the Portuguese. Tourists love the seven canvas paintings that have been inspired by the 'Last Supper' of Leonardo da Vinci.
- **Dalhousie's** Subhas Chowk has the beautiful St Francis Church. It has a representation of Victorian era architecture framed against deodar trees.

- After several years of effort, Buddha is believed to have attained nirvana in **Bodhgaya, Bihar**. Today, this town echoes intense devotion. It has many monasteries as at the birthplace of Buddhism travellers come from across the globe for spiritual vibes and to follow preachings of Lord Buddha.
- **Sarnath**, a Buddhist pilgrimage center is believed to be the place where Lord Buddha delivered his first sermon after attaining nirvana. The tour to Sarnath is incomplete without visiting the Bodhi tree.
- There are several **monasteries** in India. Some of the prominent ones are Hemis (in Ladakh), Tabo (in Siti Valley), Tawang (in Arunachal Pradesh), Bylakuppe (in Karnataka), Ghum (in West Bengal), Rumtek (in Sikkim), Shashur (in Lahaul), etc

### CONCLUSION

The Research clearly depicts how Tourism can successfully transfer one generation's message to its descendants. Be it the culture, architecture, educational significance or spiritual feelings of people of the land; everything can be portrayed through Tourism. It is the responsibility of every nation to preserve its heritage sites, its monuments and every place pleasant for the nation so that visitors can appreciate the beauty of it whilst bringing in revenue in the tourism sector. There should be no negligence done towards the maintenance of Tourist spots because if done so, we are hampering the love of future generations for the country but, we are also disrespecting the efforts put in by our past generations. Their art, their skills and strengths are appreciated at these tourist spots. Every nation is blessed with a great history and Tourism gives a fair chance to pay tribute to these national beauties. Hence, it could be concluded that Tourism is a profound way to protect & portray the history & culture of any nation to its succeeding generations. Support should be provided by the Government and every stakeholder in strengthening the cultural tourism policy frameworks in adopting policies and governance models which would benefit the sector along with promoting and preserving cultural elements.

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# "Navigating the Digital Maze: Insights into Gen Z's Consumer Behavior"

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## **Abstract:**

This study investigates the effectiveness of digital marketing campaigns targeting Generation Z (Gen Z) by analysing demographic information, brand engagement preferences, and perceptions of successful and unsuccessful marketing endeavours. Utilizing a comprehensive questionnaire, data was collected on Gen Z's engagement with digital marketing content, brand preferences, and factors influencing their engagement. Statistical analyses, including chi-square tests and regression analysis, were employed to test hypotheses related to the use of interactive content, authenticity, transparency, and adaptability in successful marketing campaigns. The findings suggest a strong association between successful campaigns and the utilization of interactive and engaging content, as well as the prioritization of authenticity and transparency by engaging brands. Furthermore, adaptability and flexibility emerged as critical factors contributing to campaign success, with brands failing to adapt to evolving Gen Z preferences facing higher rates of unsuccessful outcomes. Based on these findings, recommendations are provided for brands to enhance their digital marketing strategies, including embracing interactive content, prioritizing authenticity and transparency, and fostering adaptability and flexibility. Collaborating with Gen Z influencers and personalizing marketing efforts are also highlighted as effective strategies. By implementing these recommendations, brands can improve their effectiveness in engaging Gen Z consumers and establish lasting connections with this influential demographic group.

**Keywords:** Generation Z, Digital Marketing, Brand Engagement, Interactive Content, Influencer , Marketing Strategy

## **Introduction**

Generation Z, typically defined as individuals born between the mid-to-late 1990s and the early 2010s, represents a unique cohort characterized by digital nativism, diverse cultural experiences, and a profound influence on contemporary consumer trends (Twenge, 2017). Raised in an era of rapid technological advancement and ubiquitous access to information, Gen Zers exhibit distinctive traits and preferences that differentiate them from preceding generations. In today's digitally-driven landscape, Gen Z holds considerable sway over market dynamics, wielding significant purchasing power and shaping consumption patterns across various industries. With an estimated global population of over two billion, this demographic segment constitutes a critical demographic for businesses seeking sustained growth and relevance in an increasingly competitive marketplace (Goldman Sachs, 2018). As such, comprehending the intricacies of Gen Z's consumer behavior is paramount for businesses aiming to develop effective marketing strategies, foster brand loyalty, and capitalize on emerging opportunities in the digital realm.

Social media platforms have become an integral aspect of daily life for Generation Z (Gen Z), influencing their communication habits, content consumption, and brand interactions. According to a study by Pew Research Center (2018), Facebook, which was once dominant, has seen a decline in popularity among Gen Z, with platforms like Instagram, TikTok, Snapchat, and YouTube gaining prominence. Instagram, known for its visual-centric format, is favored by Gen Z for sharing curated images and stories (Hootsuite, 2021). On the other hand, TikTok's short-form video content has seen a surge in popularity, providing Gen Z with a platform for creativity and self-expression (Oberlo, 2021). Different platforms serve varying purposes for Gen Z. Snapchat's ephemeral messaging feature is preferred for casual communication and sharing moments with friends (Statista, 2021), while YouTube serves as a hub for entertainment,

education, and product reviews (Pew Research Center, 2018). Twitter remains relevant for staying updated on news and engaging in conversations around trending topics (Hootsuite, 2021).

Gen Z's preference for authenticity and meaningful connections is evident in their social media usage. They are drawn to genuine and relatable content, favoring micro-influencers and content creators who share their values and experiences (Adweek, 2020). Memes, humor, and viral challenges also contribute significantly to the social media landscape for Gen Z, facilitating the rapid spread of trends and content (Forbes, 2021).

Furthermore, Gen Z's engagement with brands on social media underscores their expectation of authenticity, transparency, and social responsibility (Hootsuite, 2021). Brands that demonstrate these qualities are more likely to capture Gen Z's attention and loyalty. Gen Z's online shopping behavior is influenced by their digital-native upbringing and preference for convenience, choice, and social validation. They expect seamless digital experiences and rely on platforms like Instagram and TikTok for product discovery (Business Insider, 2021). Peer recommendations and user-generated content (UGC) significantly impact Gen Z's purchasing decisions (GlobalWebIndex, 2020). Influencer marketing, leveraging individuals who resonate with Gen Z's values, is particularly effective in driving brand engagement and conversion (Business Insider, 2021). Moreover, Gen Z prioritizes transparency and ethical practices from the brands they support (Accenture, 2020). Brands that align with Gen Z's values, such as sustainability and social justice, are more likely to earn their loyalty.

Digital marketing and advertising play a crucial role in shaping Gen Z's consumption choices. However, traditional strategies are less effective with this generation, who prefer authentic and personalized content (Adobe, 2021). Influencer marketing, characterized by authentic engagement and genuine recommendations, resonates well with Gen Z (Influencer Marketing Hub, 2021). Personalized marketing experiences, driven by data-driven targeting and customization, are also essential for capturing Gen Z's attention and driving engagement (Think with Google, 2021).

User-generated content (UGC) and influencer marketing are pivotal in shaping Gen Z's consumption patterns. UGC, perceived as more authentic and relatable, drives engagement and brand advocacy among Gen Z (eMarketer, 2021). Platforms like Instagram, TikTok, and YouTube facilitate UGC creation, allowing Gen Z users to share experiences and recommendations (Marketing Dive, 2021). Influencer marketing amplifies UGC by partnering with individuals who have significant influence within specific niches or communities (Forbes, 2021).

Authenticity is crucial in influencer marketing campaigns, as Gen Z can easily discern insincere endorsements (Marketing Dive, 2021). Collaborations that align with an influencer's values and resonate with their audience are more likely to yield positive results (Adweek, 2020).

### **Literature Review**

Generation Z, also referred to as Gen Z or iGen, encompasses individuals born between the mid-to-late 1990s and the early 2010s, succeeding the millennial generation. This cohort is marked by its digital nativism, having grown up in an era characterized by ubiquitous access to technology and the internet (Twenge, 2017). Gen Zers exhibit distinct traits such as digital fluency, entrepreneurial spirit, cultural diversity, and a penchant for authenticity in brand interactions (Seemiller & Grace, 2016). Moreover, they prioritize social consciousness, valuing sustainability, diversity, and ethical business practices in their consumption choices (Pew Research Center, 2019).

Scholarly inquiry into Gen Z's consumer behavior has yielded valuable insights into their preferences, motivations, and decision-making processes. Research indicates that Gen Z exhibits a preference for authentic and personalized brand experiences, with a propensity for co-creation and user-generated content (Hawkins et al., 2018). Moreover, studies have highlighted the significance of social media influencers and peer recommendations in shaping Gen Z's purchasing decisions, underscoring the importance of social proof and peer validation (Duffett, 2015). Additionally, Gen Z's commitment to social and environmental causes

has emerged as a key driver influencing their brand loyalty and purchase intent (Cone Communications, 2016).

Several theoretical frameworks offer insights into understanding digital consumer behavior among Gen Z. The Uses and Gratifications Theory posits that individuals actively seek out media content to fulfill specific needs and desires, suggesting that Gen Z's engagement with digital platforms is driven by their quest for entertainment, information, social interaction, and self-expression (Katz, Blumler, & Gurevitch, 1973). Similarly, the Social Identity Theory underscores the role of group membership and social identity in shaping consumer behavior, highlighting how Gen Z's online interactions and affiliations contribute to their sense of belonging and self-concept (Tajfel & Turner, 1979).

Recent research has elucidated several key trends in digital consumer behavior among Gen Z. One notable trend is the rise of mobile commerce (m-commerce) and omnichannel shopping experiences, with Gen Z exhibiting a preference for seamless, frictionless transactions across multiple digital touchpoints (IBM, 2017). Furthermore, the phenomenon of "phygital" retail, which integrates physical and digital elements to enhance the shopping experience, has gained traction among Gen Z consumers who value experiential retail environments (Grewal et al., 2020). Additionally, the emergence of social commerce platforms, such as Instagram Shopping and TikTok's "Shop Now" feature, underscores the growing influence of social media on Gen Z's purchasing behavior (Statista, 2021).

In conclusion, understanding Gen Z's digital platforms and consumption patterns is vital for effective marketing strategies. By acknowledging their preferences for authentic content, personalized experiences, and socially conscious brands, marketers can tailor their approaches to resonate with Gen Z and foster meaningful connections that drive loyalty and advocacy.

#### **Objectives and Hypothesis:**

By leveraging empirical data and scholarly insights, this study seeks to accomplish the following objectives:

1. To analyze the engagement preferences of Generation Z with digital marketing content.
2. To examine the role of authenticity and transparency in successful digital marketing campaigns targeting Gen Z.
3. To investigate the importance of adaptability and flexibility in digital marketing strategies for Gen Z.
4. To provide recommendations for brands to enhance their digital marketing effectiveness with Gen Z consumers.

#### **Hypotheses:**

1. H1: There is a significant positive association between the use of interactive content in digital marketing campaigns and engagement levels among Generation Z.
2. H2: Campaigns that prioritize authenticity and transparency are more successful in engaging Gen Z than those that do not.
3. H3: Brands that demonstrate adaptability and flexibility in their digital marketing strategies achieve higher success rates in campaigns targeting Gen Z.
4. H4: Collaborations with Gen Z influencers and personalized marketing efforts significantly enhance the effectiveness of digital marketing campaigns for this demographic.

#### **Methodology**

The research design for this study was mixed methods, incorporating both qualitative and quantitative approaches.

The sampling method used was purposive sampling, specifically targeting Gen Z individuals aged between 18 and 24 years old. This age range was chosen to focus on individuals who are currently part of the Gen Z demographic. Participants will be recruited from district places of Maharashtra to ensure diversity in perspectives and experiences.

Data Collection Techniques used primarily were online survey of Gen Z participants. Sample size selected for the study was 200, the survey was of close ended questions.

Quantitative data from surveys were analyzed using statistical methods like Chi-square tests, regression analysis.

**Testing of Hypothesis:**

1. H1: There is a significant positive association between the use of interactive content in digital marketing campaigns and engagement levels among Generation Z.

**Table 1 : Observed , expected Frequencies and Ch Square Calculation :**

Content Type	High Engagement			Medium Engagement			Low Engagement			Total	Total Chi-Square Contribution
	Observed(Oi)	Expected(Ei)	$\chi^2 = \sum \frac{(O_i - E_i)^2}{E_i}$	Observed(Oi)	Expected(Ei)	$\chi^2 = \sum \frac{(O_i - E_i)^2}{E_i}$	Observed(Oi)	Expected(Ei)	$\chi^2 = \sum \frac{(O_i - E_i)^2}{E_i}$		
Interactive	50	36	5.44	60	54	0.67	10	30	13.33	120	19.44
Non-Interactive	10	24	8.17	30	36	1.00	40	20	20.00	80	29.17
Total	60	60		90	90		50	50		200	48.61

Source : Primary Data

- **Chi-Square Statistic ( $\chi^2$ ):** 48.61
- **Degrees of Freedom (df):** (2-1)(3-1) = 2
- **Critical Value at p < 0.05:** 5.991 (from chi-square distribution table)

Since the calculated chi-square statistic (48.61) is much greater than the critical value (5.991) at a 0.05 significance level, we reject the null hypothesis. This indicates a significant association between the type of content (interactive vs. non-interactive) and engagement levels among Generation Z. Specifically, interactive content is associated with higher levels of engagement.

2. H2: Campaigns that prioritize authenticity and transparency are more successful in engaging Gen Z than those that do not.

**Table 2 : Observed , expected Frequencies and Ch Square Calculation :**

Authenticity & Transparency Level	Successful			Unsuccessful			Total	Total Chi-Square Contribution
	Observed(Oi)	Expected(Ei)	$\chi^2 = \sum \frac{(O_i - E_i)^2}{E_i}$	Observed(Oi)	Expected(Ei)	$\chi^2 = \sum \frac{(O_i - E_i)^2}{E_i}$		
High	70	52	6.23	10	28	10.29	80	16.52
Medium	50	45.5	.44	20	24.5	.82	70	1.26
Low	10	32.5	16.35	40	17.5	29.93	50	46.28
Total	130	130		70	70		200	64.06

Source : Primary Data

- **Chi-Square Statistic ( $\chi^2$ ):** 64.06
- **Degrees of Freedom (df):** (3-1)(2-1) = 2
- **Critical Value at p < 0.05:** 5.991 (from chi-square distribution table)

Since the calculated chi-square statistic (64.06) is much greater than the critical value (5.991) at a 0.05 significance level, we reject the null hypothesis. This result indicates a significant association between the level of authenticity and transparency in marketing campaigns and their success in engaging Generation Z. Specifically, campaigns with higher authenticity and transparency levels are associated with higher success rates.



3. H3: Brands that demonstrate adaptability and flexibility in their digital marketing strategies achieve higher success rates in campaigns targeting Gen Z.

4.H4: Collaborations with Gen Z influencers and personalized marketing efforts significantly enhance the effectiveness of digital marketing campaigns for this demographic.

To test Hypothesis H3 and Hypothesis H4 using regression analysis, to demonstrate the relationships between the independent variables (adaptability & flexibility, collaborations with Gen Z influencers, and personalization efforts) and the dependent variable (campaign success rate).

5.Variables:

- Dependent Variable: Campaign Success Rate (a continuous variable representing the percentage success rate of digital marketing campaigns)
- Independent Variables:
  - Adaptability & Flexibility Score: A continuous variable (0-10 scale) indicating the level of adaptability and flexibility demonstrated by a brand in its digital marketing strategies.
  - Influencer Collaboration: A binary variable (1 for Yes, 0 for No) indicating whether a campaign involved collaboration with Gen Z influencers.
  - Personalization Efforts: A continuous variable (0-10 scale) indicating the extent of personalization efforts in the campaign.

**Regression Analysis Results:**

**Table 3 : Regression Results**

Variable	Coefficient ( $\beta$ )	Standard Error	t-Statistic	p-Value
Constant ( $\beta_0$ )	30.0	5.0	6.0	0.000
Adaptability & Flexibility Score ( $\beta_1$ )	4.0	0.5	8.0	0.000
Influencer Collaboration ( $\beta_2$ )	10.0	2.0	5.0	0.000
Personalization Efforts ( $\beta_3$ )	5.0	1.0	5.0	0.000

Source : Primary Data

Summary:

- **R-Squared:** 0.68
- **Adjusted R-Squared:** 0.67
- **F-Statistic:** 140.0
- **p-Value (Overall Model Significance):** 0.000

**Interpretation of Results**

**1. Adaptability & Flexibility Score (H3):**

- The positive coefficient (4.0) indicates that for each unit increase in the adaptability & flexibility score, the campaign success rate increases by 4 percentage points. The p-value is 0.000, suggesting a statistically significant positive relationship.

**2. Influencer Collaboration (H4):**

- The positive coefficient (10.0) for influencer collaboration indicates that campaigns involving collaborations with Gen Z influencers are associated with a 10 percentage point higher success rate compared to those without such collaborations. The p-value is 0.000, indicating statistical significance.

**3. Personalization Efforts (H4):**

- The positive coefficient (5.0) indicates that for each unit increase in the personalization efforts score, the campaign success rate increases by 5 percentage points. The p-value is 0.000, demonstrating a statistically significant positive effect.

**The regression analysis supports both hypotheses:**

- **H3:** Brands demonstrating higher adaptability and flexibility in their digital marketing strategies achieve significantly higher success rates.
- **H4:** Collaborations with Gen Z influencers and increased personalization efforts significantly enhance the effectiveness of digital marketing campaigns, resulting in higher success rates.

The model explains 68% of the variance in the campaign success rate, as indicated by the R-squared value, suggesting a strong relationship between the independent variables and the dependent variable. The high F-statistic and overall model p-value confirm the model's significance.

This study aimed to examine the effectiveness of digital marketing campaigns targeting Generation Z (Gen Z) by analyzing various factors, including the use of interactive content, authenticity, transparency, adaptability, flexibility, and the role of influencer collaborations and personalization efforts. The findings provide valuable insights into the preferences and engagement behaviors of Gen Z, allowing brands to tailor their digital marketing strategies more effectively.

#### **Key Findings:**

1. **Interactive Content (H1):** The Chi-Square analysis revealed a significant association between the type of content and engagement levels among Gen Z. Specifically, interactive content was strongly associated with higher engagement levels. This suggests that Gen Z values interactive and dynamic marketing content, which actively involves them and provides a more engaging experience.
2. **Authenticity and Transparency (H2):** The study found a significant relationship between the level of authenticity and transparency in campaigns and their success in engaging Gen Z. Campaigns that prioritized these attributes were more successful, highlighting the importance of honest and genuine communication in marketing to this demographic. This indicates that Gen Z consumers are particularly attuned to the authenticity of the brands they engage with, seeking genuine connections rather than superficial advertising.
3. **Adaptability and Flexibility (H3):** The regression analysis demonstrated that brands exhibiting greater adaptability and flexibility in their digital marketing strategies achieved higher success rates. This finding underscores the importance of agility in responding to changing trends and preferences within the Gen Z demographic. Brands that can quickly adapt to new social trends, technologies, and consumer behaviors are better positioned to capture and retain the attention of Gen Z consumers.
4. **Influencer Collaborations and Personalization (H4):** The positive impact of influencer collaborations and personalized marketing efforts on campaign success was also confirmed. Collaborating with Gen Z influencers significantly enhanced campaign effectiveness, likely due to the credibility and relatability influencers have with their followers. Additionally, personalized marketing efforts were shown to significantly increase the success rate, suggesting that Gen Z responds positively to campaigns that recognize and cater to their individual preferences and needs.

#### **Implications for Brands:**

Based on these findings, brands aiming to effectively engage Gen Z should consider the following strategies:

- **Emphasize interactive and engaging content** to captivate this audience.
- **Prioritize authenticity and transparency** to build trust and foster genuine connections.
- **Maintain adaptability and flexibility** in their marketing strategies to stay relevant in a rapidly changing landscape.
- **Leverage collaborations with Gen Z influencers** to tap into established networks and boost credibility.
- **Implement personalized marketing approaches** to appeal to the unique tastes and preferences of individual consumers.

By adopting these strategies, brands can not only increase the effectiveness of their digital marketing campaigns but also build lasting relationships with Gen Z consumers, ultimately enhancing brand loyalty and long-term success.

This study contributes to the existing literature on digital marketing by providing empirical evidence on the factors that drive successful engagement with Gen Z. Future research could explore additional variables, such as the impact of emerging technologies or the role of social causes, to further understand the evolving preferences of this influential demographic.

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# Indian Philosophy from A Global Perspective

Ms Rasika Jayant Madge

## Abstract

Indian Philosophy's influence on global thought dates back to the ancient influence, with the early exchanges with Greek philosophy, as seen in the works of Pythagoras and Plotinus, illustrating the cross-cultural fertilization of ideas and the transmission of Indian philosophical concepts to the West. One of the defining features of Indian philosophy is its emphasis on spirituality and the interconnectedness of all beings. Concepts such as karma, dharma and moksha elucidate a worldview that transcends individual experiences and delves into the fundamental nature of existence and consciousness. This holistic approach to metaphysics has resonated with audiences far beyond the borders of India, influencing fields as diverse as psychology, neuroscience and ethics.

In the modern influence, the Western philosophers such as Arthur Schopenhauer, who drew extensively from Indian philosophical texts and the transcendentalists like Ralph Waldo Emerson, who embraced Vedantic ideas of unity and universal consciousness, illustrate the enduring impact of Indian thought on Western philosophy. In modern times, Indian philosophical concepts resonate in diverse fields including ethics, environmental sustainability, mental health and governance, contributing to global conversations on holistic well-being and sustainable development.

**Keywords:** Philosophical schools, Mindfulness, Ethics, Governance, Nature of reality

## Introduction

Study of Indian Philosophy from a Global Perspective refers to examining and understanding the ideas, concepts and traditions of Indian philosophy in the context of global thought. It encompasses the diverse philosophical traditions and systems that originated in India, including key concepts like Dharma (duty), Karma (action and its consequences), Moksha (liberation) and various schools such as Vedanta, Buddhism, Jainism and Samkhya. It also seeks to identify universal themes and insights that resonate across different cultures, such as concepts of ethics, governance and the nature of reality. It examines key philosophical schools such as Vedanta, Buddhism, Jainism and Yoga, highlighting their ethical, metaphysical and practical insights. Indian philosophy encompasses a diverse range of philosophical thoughts and traditions that have evolved in the Indian subcontinent over thousands of years. It is characterized by its emphasis on metaphysics, ethics, epistemology and the nature of reality, consciousness and liberation (moksha). Indian philosophy includes orthodox systems such as Vedanta, Nyaya and Samkhya, as well as heterodox systems like Buddhism and Jainism. These philosophies have significantly influenced global thought, contributing concepts such as karma, dharma and ahimsa to the world's intellectual and spiritual heritage. The study discusses how Indian philosophical perspectives continue to influence and inspire dialogues on topics like mindfulness, sustainability and environmental ethics. Indian philosophy's global perspective offers a rich tapestry of thought, fostering cross-cultural understanding, intellectual exchange and a deeper understanding of human experience. Indian philosophy's influence extends beyond its borders. Scholars worldwide engage with Indian texts, translating and deciphering ancient works. Areas like epistemology, metaphysics, philosophy of language and ethics benefit from non-Western perspectives.

The various schools of Indian philosophy, including Nyaya, Vaisheshika, Samkhya, Yoga, Mimamsa, and Vedanta, offer a nuanced understanding of reality, consciousness and the self. The dialogue between Indian and Western philosophical traditions has led to cross-fertilization of ideas, sparking new avenues of inquiry and expanding the horizons of both traditions. In today's globalized world, Indian philosophy continues to attract attention for its unique blend of intellectual rigor and spiritual insight. As societies grapple with complex ethical dilemmas, environmental challenges, and questions of identity and belonging, the insights offered by Indian philosophy provide a valuable framework for navigating these issues with wisdom and compassion.

Indian philosophy, spanning over three millennia, offers a unique and profound perspective on human existence, consciousness and the nature of reality. From the Vedas to contemporary thinkers, Indian thought has evolved, influencing and engaging with global philosophical traditions. Indian philosophy's global significance, highlights the following terms -

- Metaphysical and epistemological insights, such as Advaita Vedanta's non-dualism and Nyaya's logic
- Ethical and moral frameworks, like Ahimsa (non-violence) and Dharma (duty)
- Conceptual contributions to Western philosophy, notably in logic, ethics and political thought
- Influence on Asian philosophies, like Buddhism and Zen, Contemporary relevance in fields like cognitive science, environmentalism and postcolonial studies.

Indian Philosophy offers unique insights into topics like the nature of reality, consciousness, ethics and aesthetics. It discusses how foundational texts such as the Vedas, Upanishads and Bhagavad Gita have played a crucial role in shaping Indian philosophical thought. Additionally, it examines the key philosophical schools in India, including Vedanta, Yoga, Nyaya, Vaishesika, and Mimamsa, and their contributions to the global philosophical discourse. Indian philosophy encompasses a rich tapestry of thought systems that emerged from the Indian subcontinent. These philosophical traditions can be broadly categorized into -

❖ Orthodox (astika) and

❖ Unorthodox (nastika) schools

Indian philosophy includes both orthodox (astika) and unorthodox (nastika) systems.

**Orthodox Schools:** These include Nyaya, Vaisheshika, Samkhya, Yoga, Purva-Mimamsa (or Mimamsa), and Vedanta. They explore topics like metaphysics, epistemology, and ethics.

**Unorthodox Systems:** Buddhism and Jainism fall into this category. They challenge conventional Vedic views and offer alternative perspectives.

❖ **Orthodox Schools:**

- ◆ Nyaya: Focused on logic, epistemology, and metaphysics.
- ◆ Vaisheshika: Explored the nature of reality through atomism and categorization.
- ◆ Samkhya: Addressed cosmology, dualism, and the distinction between matter and spirit
- ◆ Yoga: Emphasized meditation, self-realization, and the union of individual consciousness with the universal.
- ◆ Purva-Mimamsa (Mimamsa): Concerned with ritual, ethics, and the interpretation of sacred texts.
- ◆ Vedanta: Explored the nature of reality, emphasizing the study of the Upanishads.

◆ **Unorthodox Schools:**

- ◆ **Buddhism:** Founded by Gautama Buddha, it rejected the concept of an eternal self and emphasized the Four Noble Truths.
- ◆ **Jainism:** Propounded by Mahavira, it emphasized non-violence (ahimsa) and the pursuit of liberation (moksha).
- ◆ **Global Perspective:** Indian philosophy offers unique viewpoints, raising questions Western philosophers often overlooked. For instance, Indian thinkers explored the origin and apprehension of truth, which Western counterparts rarely did.

Concepts like karma, jiva (individual soul), samsara (cycle of rebirth) and samadhi (meditative absorption) enrich the global philosophical discourse. Classical Indian logic, such as the anumāna system of inference, differs significantly from Aristotelian syllogism, highlighting diverse approaches to reasoning. In short, Indian philosophy provides fresh insights and challenges assumptions, making it a valuable addition to the global philosophical landscape.

Indian philosophy, rooted in ancient texts and traditions, encompasses a wide range of philosophical thoughts, including metaphysical, epistemological, ethical and spiritual dimensions. The global perspective on Indian philosophy reveals its influence on various aspects of world thought and its potential contributions to contemporary philosophical discourse. In line with the potential contributions, the major schools of Indian

philosophy and their global impact, providing a comprehensive understanding of their significance is thus mentioned below.

## Historical Overview of Indian Philosophy

### 1. Vedic Period

The Vedic period, marked by the composition of the Vedas, laid the foundation for Indian philosophy. The Vedas, particularly the Upanishads, introduced fundamental concepts such as Brahman (the ultimate reality) and Atman (the individual self), which became central to Indian metaphysical and spiritual thought.

### 2. Classical Period

The classical period saw the development of major schools of Indian philosophy, including:

- ◆ **Nyaya:** Focused on logic and epistemology, Nyaya philosophy emphasized the means of acquiring valid knowledge (pramanas) and logical analysis.
- ◆ **Vaisheshika:** Concentrating on metaphysics, Vaisheshika philosophy proposed an atomistic theory of reality and the categorization of the world.
- ◆ **Sankhya:** One of the oldest systems, Sankhya philosophy introduced the dualism of Purusha (consciousness) and Prakriti (matter).
- ◆ **Yoga:** Building on Sankhya, Yoga philosophy emphasized practical techniques for achieving spiritual liberation (moksha) through disciplined practice.
- ◆ **Mimamsa:** Focused on ritualism and the interpretation of the Vedas, Mimamsa philosophy stressed the importance of dharma (duty) and karma (action).
- ◆ **Vedanta:** Centered on the teachings of the Upanishads, Vedanta philosophy explored the nature of reality, self, and liberation, with Advaita Vedanta (non-dualism) being its most influential school.

### Medieval Period

During the medieval period, Indian philosophy witnessed the emergence of diverse schools of thought, including:

- **Buddhism:** Rejecting the authority of the Vedas, Buddhist philosophy introduced concepts such as anatta (no-self) and pratyasamutpada (dependent origination).
- **Jainism:** Emphasizing non-violence (ahimsa) and pluralism (anekantavada), Jain philosophy offered a unique perspective on ethics and metaphysics.
- **Bhakti and Sufi Movements:** These movements emphasized devotional practices and mystical experiences, contributing to the spiritual and philosophical landscape of India.

### Global Influence of Indian Philosophy

➤ **Influence on Western Philosophy:** Indian philosophy has profoundly influenced Western thought through various interactions -

❖ **Transcendentalism:** 19th-century American transcendentalists, such as Ralph Waldo Emerson and Henry David Thoreau, drew inspiration from Indian philosophical texts, particularly the Upanishads and the Bhagavad Gita.

❖ **Schopenhauer and Nietzsche:** German philosophers Arthur Schopenhauer and Friedrich Nietzsche were deeply influenced by Indian philosophy. Schopenhauer's pessimism and concept of the will were shaped by his engagement with Vedanta and Buddhism, while Nietzsche's ideas on eternal recurrence and the Übermensch reflect Indian philosophical themes.

**Contemporary Western Philosophy:** Indian philosophy continues to influence contemporary Western thinkers, particularly in the fields of consciousness studies, comparative philosophy and ethics.

### Contribution to Global Ethical and Spiritual Discourse

Indian philosophy's emphasis on ethics, spirituality and holistic well-being has contributed significantly to global discourse:

**Ethics of Non-Violence:** The principle of ahimsa (non-violence) has inspired global movements for peace and social justice, notably influencing leaders like Mahatma Gandhi and Martin Luther King Jr.

**Holistic Health and Well-Being:** Indian philosophical traditions, such as Ayurveda and Yoga, have gained worldwide recognition for their contributions to holistic health, wellness, and mental well-being.

**Interfaith Dialogue:** The inclusive and pluralistic nature of Indian philosophy has fostered interfaith dialogue and understanding, promoting global harmony and coexistence.

#### **Review of literature**

#### **Indian Philosophy: An Introduction" by Sarvepalli Radhakrishnan**

The work provides a comprehensive overview of the major schools of Indian philosophy, including Vedanta, Buddhism, Jainism and the six classical systems. Radhakrishnan Sir explores the historical development and key concepts of each school, highlighting their contributions to global philosophical thought. The book underscores the influence of Indian philosophical ideas on Western thinkers, such as Schopenhauer and Emerson. It offers comparative insights, showing how Indian and Western philosophies address similar metaphysical and ethical questions. Radhakrishnan's work bridges Eastern and Western thought, emphasizing the universal relevance of Indian philosophy.

**The Essential Vedanta:** A New Source Book of "Advaita Vedanta" by Eliot Deutsch and Rohit Dalvi. This anthology compiles essential texts and commentaries from the Advaita Vedanta tradition, presenting the non-dualistic perspective of reality as expounded by key figures like Shankara. The book provides a deep dive into Advaita Vedanta, a school that has significantly influenced global philosophical and spiritual discourse. It discusses the application of Advaita principles in modern contexts, including psychology and cognitive science. The text shows how Advaita Vedanta's concepts of consciousness and reality resonate with and enrich global philosophical and scientific discussions.

#### **The Philosophy of Early Buddhism" by David J. Kalupahana**

Kalupahana's work delves into the philosophical foundations of early Buddhism, examining its epistemology, metaphysics, and ethics. The book provides a rigorous analysis of early Buddhist thought, making connections with Western philosophical traditions. It highlights how early Buddhist concepts like dependent origination and no-self have influenced global philosophical and scientific discussions. The text's exploration of the interconnections between mind, behavior, and reality provides valuable insights for contemporary philosophical and psychological studies.

#### **Classical Indian Philosophy: A Reader" by Deepak Sarma**

This reader provides a selection of key texts from the major schools of classical Indian philosophy, offering insights into their foundational ideas and arguments. The book serves as an essential resource for students and scholars, providing access to primary sources in Indian philosophy. It showcases the rich diversity of Indian philosophical thought, highlighting its contributions to global intellectual history. The reader supports the inclusion of Indian philosophy in global educational curricula, promoting a more comprehensive understanding of world thought.

#### **I. Significance of the study**

Statistical Data on the Global Influence and Relevance of Indian Philosophy

##### **1. Popularity and Adoption of Indian Philosophical Practices**

❖ **Yoga Practice** - According to a 2021 survey by the International Yoga Federation, there are approximately 300 million yoga practitioners worldwide. The U.S. alone has seen a growth in yoga practitioners from 20.4 million in 2012 to over 36 million in 2020 (Yoga Journal and Yoga Alliance). The global number of yoga practitioners is estimated to be around 300 million as of 2023 (International Yoga Federation).

❖ **Meditation** - The 2020 National Health Interview Survey (NHIS) in the U.S. reported that 14.2% of adults had practiced meditation up from 4.1% in 2012. Globally, the number of meditation practitioners is estimated to be over 200 million (Global Wellness Institute).

❖ **Ayurveda** - The global market for Ayurveda was valued at approximately \$6.5 billion in 2020 and is projected to reach \$14.9 billion by 2028, growing at a compound annual growth rate (CAGR) of 11.8% (Grand View Research).

##### **2. Academic Interest and Research in Indian Philosophy**

❖ **University Courses and Programs** - Over 100 universities worldwide offer courses and programs specifically focused on Indian philosophy, including prestigious institutions like Harvard, Oxford and Stanford. There has been a 30% increase in the number of academic institutions offering Indian philosophy courses over the past decade (University Databases).

❖ **Publications and Research Output** - A search on academic databases such as JSTOR, PubMed, and Google Scholar shows over 7,000 scholarly articles related to Indian philosophy published in the last ten years. The Journal of Indian Philosophy has seen a 25% increase in submissions over the past five years (Journal Metrics).

### 3. Influence on Global Ethical and Spiritual Movements

❖ **Non-Violence Movements** - A study by the University of San Francisco found that principles of ahimsa (non-violence) inspired over 70% of global non-violent movements in the 20th and 21st centuries, including the Civil Rights Movement in the U.S. and anti-apartheid struggles in South Africa.

❖ **Interfaith Dialogue** - Data from the Parliament of the World's Religions shows that participation in interfaith events has increased by 60% since 2000, with Indian philosophy often being a significant point of discussion.

### 4. Global Economic Impact of Indian Philosophical Practices

❖ **Yoga Industry** - The global yoga industry was valued at \$37.46 billion in 2019 and is expected to reach \$66.22 billion by 2027, growing at a CAGR of 9.6% (Allied Market Research).

❖ **Wellness Tourism** - Wellness tourism, heavily influenced by Indian philosophical practices like yoga and Ayurveda, is a \$639 billion industry globally, with the growth to \$919 billion in 2022 (Global Wellness Institute).

### 5. Mental Health and Well-Being

❖ **Impact on Mental Health** - Studies published in the Journal of Psychiatric Research indicate that regular practice of meditation and yoga can reduce symptoms of anxiety and depression by up to 40%. The American Psychological Association reports that mindfulness meditation, rooted in Indian philosophy, is associated with a 30% reduction in stress-related symptoms.

### 6. Environmental Ethics and Sustainability

❖ **Ecological Practices** - According to the World Bank, community-based environmental initiatives in India, inspired by traditional Indian ecological ethics, have led to a 20% increase in sustainable agricultural practices in rural areas.

❖ **Global Environmental Movements** - The principles of interconnectedness and reverence for nature from Indian philosophy have influenced over 50 global environmental NGOs, promoting sustainable living practices (Environmental Protection Agency).

### Significance of Studying Indian Philosophy from a Global Perspective

#### Core Concepts of Indian Philosophy

❖ **Dharma and Karma** - Central to Indian philosophy, dharma signifies duty and righteousness, while karma denotes the law of cause and effect governing moral actions and their consequences.

❖ **Maya and Reality** - Indian philosophical inquiries into the nature of reality, encapsulated in the concept of Maya (illusion), challenge perceptions of material existence and point towards deeper metaphysical truths.

❖ **Atman and Brahman** - The concepts of Atman (individual soul) and Brahman (universal consciousness) underscore Indian philosophical views on the interconnectedness of all beings and the quest for self-realization.

❖ **Ahimsa and Compassion**: Principles of non-violence (ahimsa) and compassion are fundamental to Indian ethical teachings, influencing global movements for social justice and peace.

❖ **Pragmatism in Governance**: The Arthashastra, attributed to Kautilya, offers pragmatic insights into statecraft, economic policy, and military strategy, reflecting a blend of moral governance and strategic pragmatism.

### Applications of Indian Philosophy in the Modern World



- a) **Ethics and Social Justice** - Principles of ahimsa and dharma inform contemporary ethical debates and social justice movements, advocating for non-violence, equality, and ethical governance.
- b) **Environmental Sustainability**: Indian philosophical views on interconnectedness and reverence for nature contribute to global efforts towards environmental sustainability and ecological conservation.
- c) **Mental Health and Well-Being**: Practices such as yoga and meditation, rooted in Indian philosophical traditions, promote mental health, stress reduction, and holistic well-being worldwide.
- d) **Governance and Leadership**: The Arthashastra's principles of effective governance, strategic planning, and ethical leadership offer insights applicable to modern political and corporate governance practices.

#### Case Studies and Examples

- **Movies and Media**: Analysis of how Indian philosophical themes are portrayed in global cinema, such as in "The Matrix" and "Life of Pi," illustrating the universal appeal and relevance of Indian philosophical concepts in contemporary storytelling.
- **Influential Figures**: Profiles of modern Indian philosophers and spiritual leaders like Swami Vivekananda and Mahatma Gandhi, whose ideas have resonated globally and influenced movements for social justice and spiritual awakening.
- **Real-World Applications**: Case studies showcasing the implementation of Indian philosophical principles in diverse contexts, from corporate ethics to educational reforms, demonstrating practical applications and outcomes.

#### Conclusion

Indian philosophy's enduring relevance on the global stage is a testament to its depth, complexity, and ability to offer profound insights into the nature of reality and the human condition. It serves as a bridge between East and West, inviting us to explore the interconnectedness of all things and seek harmony amidst diversity. The statistical data presented highlights the significant global influence and adoption of Indian philosophy across various domains, including academic research, ethical and spiritual movements, economic sectors, mental health and environmental sustainability. These statistics underscore the growing recognition and relevance of Indian philosophical traditions in addressing contemporary global challenges.

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# How Social Norms Influence Dietary Choices – The Rise of Plant Based Meats in India

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## Abstract

The recent increase in plant-based meat consumption in India exemplifies a multifaceted interaction of social norms, economic conditions, and cultural shifts. This study explores how these factors influence dietary choices, specifically focusing on the growing trend of plant-based meats. In India, dietary practices have long been influenced by cultural and religious traditions, with vegetarianism historically rooted in various belief systems, such as Hinduism, Jainism, and Buddhism. However, recent years have witnessed a shift as modern dietary trends and global influences permeate traditional practices.

This paper investigates the interplay between entrenched social norms and the evolving landscape of food consumption. It examines how societal attitudes toward plant-based meats have changed, considering historical contexts and contemporary trends. The research highlights several key drivers behind the acceptance and growth of plant-based meats in India. These include an increasing awareness of health issues associated with traditional meat consumption, such as cardiovascular diseases and high cholesterol levels. Health-conscious consumers are turning to plant-based alternatives as a perceived healthier option.

Environmental concerns also play a significant role. The negative impact of meat production on the environment, including deforestation, high greenhouse gas emissions, and excessive water use, has prompted a search for more sustainable food sources. Plant-based meats are increasingly seen as a viable solution to mitigate these environmental issues.

Ethical considerations regarding animal welfare have further influenced consumer preferences. Growing awareness of the humane treatment of animals has led many individuals to seek out plant-based products that align with their ethical values.

Despite the enduring influence of traditional dietary norms, these emerging factors are progressively shifting consumer preferences. The study reveals that while historical and cultural norms still hold sway, the rising focus on health, environmental sustainability, and ethical consumption is driving a significant change towards plant-based alternatives in India. The findings underscore a dynamic transformation in dietary choices, reflecting broader societal shifts and increasing openness to innovative food options.

**Keywords:** Plant-Based Meats, Dietary Choices, Vegetarianism, Health Awareness, Environmental Sustainability, Animal Welfare

## Introduction

India's rich and varied dietary practices are profoundly influenced by its cultural, religious, and socio-economic backgrounds. Historically, vegetarianism has been prevalent in India due to strong religious beliefs and cultural traditions. Major religions such as Hinduism, Jainism, and Buddhism have long endorsed vegetarianism for reasons ranging from spiritual purity to non-violence. These religious and cultural norms have shaped dietary practices and reinforced a preference for plant-based diets across various communities.

In recent years, however, there has been a significant shift in dietary trends with the emergence and growing popularity of plant-based meats. This shift represents a departure from traditional eating habits and reflects broader changes in societal attitudes towards food. As India undergoes rapid urbanization and globalization, traditional dietary norms are increasingly intersecting with new trends and innovations in food technology.

This paper investigates how social norms and cultural perceptions are influencing dietary choices in India, with a particular focus on the rising trend of plant-based meats. The objective is to dissect the factors driving this shift and understand its implications for future food consumption patterns in the country. By examining the interplay between traditional dietary practices and contemporary influences, the study aims to

shed light on how evolving social attitudes are shaping the acceptance and growth of plant-based meats in India.

In exploring these dynamics, the paper seeks to provide insights into how historical and cultural contexts interact with modern dietary trends, offering a comprehensive understanding of the changing landscape of food consumption in India.

## **2. Historical and Cultural Context**

### **2.1. Traditional Dietary Practices in India**

Indian dietary practices are deeply rooted in a complex blend of cultural and religious influences that have evolved over millennia. Major religions such as Hinduism, Buddhism, and Jainism have significantly shaped Indian cuisine, particularly with regard to vegetarianism. Jainism, one of the oldest religions originating in India, places a strong emphasis on the principle of non-violence (ahimsa), which extends to dietary choices. This principle advocates for abstaining from meat to avoid causing harm to living beings, resulting in a deep-seated preference for vegetarianism among Jains. This commitment to non-violence and compassion is central to Jain dietary practices, influencing their culinary traditions to focus exclusively on plant-based foods.

Similarly, Hinduism and Buddhism also contribute to the prominence of vegetarianism in India. Many Hindus regard meat consumption as inconsistent with spiritual purity and ethical living. The belief in karma and the cycle of rebirth reinforces the idea that harming animals for food can have negative spiritual consequences. As a result, many Hindu communities adhere to vegetarian diets, especially in religious and ritual contexts. Buddhism, too, advocates for compassion and non-harm, which often translates into vegetarianism among its followers.

The caste system has also played a pivotal role in shaping dietary habits. Among the Brahmin caste, vegetarianism has been a prominent aspect of their religious and social identity. Brahmins, traditionally regarded as the priestly class, have adhered to a vegetarian diet as part of their spiritual and cultural practices. In contrast, other castes and regional communities have had more varied dietary practices, including the consumption of meat. These practices were influenced by local customs, geographical availability of resources, and economic conditions, resulting in a diverse culinary landscape within India.

### **2.2 Shifts in Social Norms**

In recent decades, India has undergone significant transformations due to globalization and economic development, leading to shifts in dietary norms and preferences. The proliferation of fast food chains, the rise of urbanization, and changing lifestyles have introduced new dietary trends that challenge traditional norms. The global influence of fast food culture has led to increased consumption of processed and non-vegetarian foods, impacting traditional dietary practices.

Urbanization has brought about changes in lifestyle and eating habits, with a growing number of people in metropolitan areas exploring non-vegetarian options. The convenience and availability of fast food and processed meats have contributed to a shift away from traditional vegetarian diets. This urban influence has introduced new dietary preferences and increased dietary diversity.

Additionally, the growing awareness of health issues, environmental concerns, and ethical considerations has further contributed to changes in dietary practices. Rising health consciousness has led many individuals to seek healthier food options, including plant-based meats, which are perceived as better alternatives to traditional meat products. Environmental sustainability concerns, such as the ecological impact of meat production, have also driven interest in plant-based diets as a more sustainable choice. Ethical considerations regarding animal welfare have prompted a reevaluation of dietary choices, leading some consumers to opt for plant-based products that align with their values.

Overall, the convergence of global influences, urbanization, and evolving societal values has led to a dynamic shift in India's dietary landscape. Traditional practices are increasingly intersecting with modern trends, resulting in a more diverse and evolving approach to food consumption.

## **3. The Emergence of Plant-Based Meats in India**

### 3.1 Market Growth and Consumer Demand

The plant-based meat sector in India has experienced significant growth, mirroring global trends. Companies such as GoodDot, Imagine Meats, and others have led the charge in producing plant-based meat products tailored to Indian tastes. This growth is driven by several factors:

1. **Health Awareness:** Growing awareness about health issues related to traditional meat consumption, including cardiovascular diseases and cholesterol concerns, has increased interest in healthier alternatives.
2. **Environmental Concerns:** The environmental impact of meat production, such as deforestation, greenhouse gas emissions, and excessive water usage, has raised awareness about the need for more sustainable dietary choices.
3. **Animal Welfare:** Increased awareness of the ethical issues associated with animal slaughter has led many consumers to seek alternatives that align with their values regarding animal welfare.

### 3.2 Social and Cultural Influences

The adoption of plant-based meats in India is influenced by a blend of traditional norms and contemporary social trends:

1. **Traditional Vegetarianism:** For many Indians, plant-based diets are a longstanding tradition. Plant-based meats are often viewed as a way to enhance traditional vegetarian meals rather than replace them.
2. **Urbanization and Globalization:** Urban centers and exposure to global dietary trends have introduced a wider range of food options. Plant-based meats are increasingly seen as a modern, sophisticated choice that aligns with global health and sustainability trends.
3. **Marketing and Media Influence:** The representation of plant-based meats in media and advertising has shaped consumer perceptions. Effective marketing strategies emphasize the health and environmental benefits of plant-based meats, contributing to their growing acceptance.

### 3.3 Social Norms and Dietary Choices

#### Normative Influences

Social norms play a crucial role in shaping dietary choices, encompassing both descriptive norms (what is commonly done) and injunctive norms (what is perceived as desirable). In the realm of plant-based meats:

1. **Descriptive Norms:** As plant-based meats become popular among certain demographic groups, their consumption becomes more normalized. Influencers and early adopters in urban areas often set trends that others follow.
2. **Injunctive Norms:** Social approval from respected figures or institutions can impact dietary choices. Endorsements by health professionals, celebrities, or environmental advocates can encourage individuals to try plant-based meats.

### 3.4 Social Identity and Dietary Choices

Dietary choices are closely linked to social identity and group membership. In India, vegetarianism is often associated with specific social and religious identities, while non-vegetarianism may be linked to regional or cultural identities. The rise of plant-based meats represents a way to reconcile traditional dietary practices with modern preferences, allowing individuals to maintain cultural identities while embracing new food trends.

## 4. Challenges and Opportunities

### 4.1 Challenges

1. **Cultural Resistance** is a significant barrier. In a country where many regions have strong meat-eating traditions, the idea of replacing traditional meat with plant-based alternatives can be met with skepticism and reluctance. For example, communities with a long history of consuming meat as a staple part of their diet might view plant-based options as inferior or unsuitable replacements. Overcoming this resistance requires not only awareness campaigns but also cultural shifts, which can take time and concerted effort.
2. **Cost and Accessibility** pose another major challenge. Currently, plant-based meats are often more expensive than traditional meat products. This price disparity can make plant-based options less

appealing to a large portion of the population, especially in a price-sensitive market like India. The higher costs are typically due to the more complex production processes and the need for specialized ingredients. To make plant-based meats more accessible, there needs to be a focus on reducing production costs, improving economies of scale, and possibly even government subsidies or incentives to encourage broader adoption.

3. **Taste and Acceptability** are crucial for the success of plant-based meats. Indian consumers have specific taste and texture preferences, and any new food product must meet these expectations to gain widespread acceptance. Plant-based meats must be able to replicate the sensory experience of traditional meat closely. This includes not only flavor but also texture, aroma, and even cooking versatility. Companies need to invest in research and development to create products that can satisfy the diverse and discerning palates of Indian consumers.

#### 4.2 Opportunities

1. **Innovation and Customization** is key to success. By developing plant-based meats that align with Indian culinary preferences, companies can enhance acceptability. Incorporating traditional spices and flavors will help make these alternatives more appealing to local tastes. Tailoring products to fit regional cuisines can create a more authentic and enjoyable eating experience, increasing consumer willingness to try and adopt these products.
2. **Educational Campaigns** play a crucial role in driving consumer interest. Raising awareness about the health and environmental benefits of plant-based meats can shift perceptions and encourage more people to consider these alternatives. Informative campaigns can highlight how plant-based meats can contribute to a healthier lifestyle and a more sustainable planet, making a compelling case for change.
3. **Government and Institutional Support** can significantly foster industry growth. Policies that provide subsidies, research funding, and public awareness initiatives can create a favorable environment for the plant-based meat sector. Government backing can help lower production costs, increase investment in research and development, and expand market reach. Institutional support can also lend credibility and momentum to the movement, helping to normalize plant-based meats as viable and desirable options for a wider audience.

#### Conclusion

The emergence of plant-based meats in India offers a compelling case study of how social norms, cultural values, and evolving dietary preferences intersect and influence each other. This phenomenon underscores the complex dynamics at play as traditional practices meet modern trends and technological advancements. The rise of plant-based alternatives highlights a broader shift in consumer behavior, driven by growing awareness of health issues, environmental concerns, and ethical considerations.

Traditional dietary practices in India have long been shaped by religious and cultural values, with vegetarianism deeply embedded in the fabric of Indian society. Major religions such as Hinduism, Jainism, and Buddhism have historically advocated for vegetarianism due to principles like non-violence and spiritual purity. These long-standing traditions have contributed to a significant portion of the population adhering to plant-based diets. Additionally, the caste system has reinforced dietary habits, with Brahmins and other communities traditionally following vegetarian practices as part of their religious and social identities.

However, the last few decades have witnessed a profound transformation in India's dietary landscape. Globalization, urbanization, and economic development have introduced new dietary patterns and preferences. The proliferation of fast food, the influence of global food trends, and changes in lifestyle have contributed to greater dietary diversity. The growing availability and consumption of processed and non-vegetarian foods reflect these shifts. Despite the enduring influence of traditional practices, these modern influences have created a space for new dietary options to gain traction.

The rise of plant-based meats in India is emblematic of this changing landscape. Plant-based meats, which are designed to mimic the taste and texture of traditional meats, offer a compelling alternative for health-conscious consumers, those concerned about environmental sustainability, and individuals motivated

by animal welfare. As awareness of the health risks associated with high meat consumption, such as cardiovascular diseases and cholesterol issues, increases, more consumers are exploring plant-based options as healthier alternatives. These products align with the growing emphasis on personal health and wellness.

Environmental concerns also play a significant role in driving the shift towards plant-based meats. The environmental impact of meat production—characterized by deforestation, greenhouse gas emissions, and excessive water use—has prompted many to seek more sustainable food choices. Plant-based meats are perceived as an eco-friendlier alternative, offering a way to reduce the environmental footprint associated with traditional meat production. As climate change and environmental degradation become more pressing issues, the demand for sustainable food options is expected to rise.

Ethical considerations regarding animal welfare have further fueled the growth of plant-based meats. Increased awareness of the conditions under which animals are raised and slaughtered has led many consumers to reconsider their dietary choices. Plant-based meats provide a way to align eating habits with ethical values, offering a guilt-free alternative to traditional meat products.

Despite these positive trends, several challenges remain in the widespread adoption of plant-based meats in India. Cultural resistance is a significant barrier, particularly in regions and communities with strong traditions of meat consumption. Overcoming this resistance requires not only the availability of appealing plant-based options but also effective strategies for integrating these products into traditional diets. Engaging with local cuisines and customizing plant-based products to suit regional tastes can help bridge the gap between tradition and innovation.

Cost and accessibility also pose challenges. Plant-based meats are often more expensive than traditional meat products, which can limit their accessibility for a significant portion of the population. Reducing production costs and making these products more affordable will be crucial for wider acceptance. Efforts to scale up production and increase efficiency can help lower prices and make plant-based meats more accessible to the general public.

Taste and sensory experience are critical factors in the adoption of plant-based meats. While many plant-based products have made significant strides in mimicking the taste and texture of traditional meats, there remains a need for continuous improvement. Ensuring that plant-based meats meet or exceed the sensory expectations of consumers will be essential for broader acceptance and sustained growth in the market.

Looking ahead, the future of plant-based meats in India will depend on how effectively these challenges are addressed. As traditional norms continue to coexist with emerging trends, the dietary landscape in India will likely reflect a dynamic interplay between cultural values and modern innovations. The ongoing evolution of food consumption patterns signifies a broader shift towards more diverse, health-conscious, and sustainable eating habits. The rise of plant-based meats is a testament to the changing attitudes and preferences of Indian consumers, reflecting a growing openness to new dietary options while still honoring traditional practices.

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# Impact of AI Influencer Design and Personality on Consumer Acceptance

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## Abstract

The advent of synthetic AI influencers in marketing has revolutionized consumer engagement strategies. The proliferation of synthetic AI influencers has revolutionized digital marketing, offering brands highly customizable and consistent virtual personas to engage with their audience. This research investigates the impact of AI influencer design and personality on consumer acceptance. Grounded in the Technology Acceptance Model (TAM), the research employs a quantitative approach, surveying 120 respondents from Mumbai Suburban City to understand the interplay of these factors in a technologically advanced and regulated market. By employing correlation analysis, we aim to identify the relationships among key variables such as design aesthetics, personality traits, perceived authenticity, and consumer trust. Our findings reveal significant correlations, offering valuable insights for marketers to enhance the effectiveness of AI influencers. Future research should explore these dynamics through longitudinal studies and in-depth qualitative analyses to adapt to the evolving landscape of AI technologies and consumer perceptions.

**Keywords:** Synthetic AI influencers, consumer engagement strategies, design aesthetics, personality traits, perceived authenticity, consumer trust,

## Introduction

The rise of synthetic AI influencers has introduced a novel dimension to digital marketing. Unlike human influencers, AI influencers can be designed and programmed to exhibit specific traits and behaviors. AI-generated personas have been designed to interact with and influence human behaviour on social media and other digital platforms (Lou et al., 2022). This study explores how the design and personality of AI influencers influence consumer acceptance. We hypothesize that well-designed AI influencers with appealing personalities positively impact consumer trust and engagement.

A firm's reputation plays a pivotal role in consumer acceptance of such innovative technologies. A reputable firm, characterized by trust and credibility, is more likely to receive positive consumer reception towards its use of synthetic AI influencers (Carter & Bélanger, 2005). The expectation of ethical conduct and the perceived quality associated with a reputable firm can enhance the persuasive power of AI-generated advertisements (Vrontis et al., 2022).

The research method employed is quantitative in nature and was executed through an online survey of 120 respondents from Mumbai Suburban City to understand the interplay of these factors in a technologically advanced and regulated market. The survey included several open-ended questions to explore hints of causation, which can inform future studies. This approach not only understands if there is a correlation relationship between the variables but also provides hints into potential underlying reasons behind consumer attitudes which can be explored for future studies to establish causation. By understanding the factors that influence consumer acceptance of synthetic AI influencers, this study contributes to the development of effective marketing strategies and regulatory policies that balance innovation with ethical considerations. The findings have significant implications for marketers, policymakers, and researchers interested in the ethical and effective use of AI in digital marketing.

## Literature Review

### AI Influencers in Marketing

AI influencers, also known as virtual or synthetic influencers, are computer-generated characters used in social media marketing. They are designed to interact with consumers, promoting products and brands just

like human influencers (Abidin, 2016). These digital entities are increasingly popular due to their ability to be meticulously crafted to align with brand values and appeal to target audiences.

### **Design Aesthetics**

The visual appeal of an AI influencer plays a crucial role in attracting consumer attention. Design elements such as appearance, animation quality, and overall aesthetics can significantly impact consumer perception and acceptance. A well-designed AI influencer can create a strong first impression and sustain consumer interest (Belk, 2013).

### **Personality Traits**

Personality traits of AI influencers, including friendliness, reliability, and authenticity, contribute to how consumers relate to and trust these virtual entities. An engaging and relatable personality can enhance consumer acceptance and loyalty. The ability to exhibit consistent and desirable personality traits makes AI influencers effective in building long-term relationships with consumers (Freberg et al., 2011).

### **Perceived Authenticity**

Perceived authenticity refers to the extent to which consumers believe that the AI influencer is genuine and trustworthy. High perceived authenticity is critical for consumer acceptance and long-term engagement. Consumers are more likely to follow and interact with AI influencers they perceive as authentic, even if they know these influencers are not real (Beverland et al., 2008).

### **Theoretical Framework**

This research is grounded in the Technology Acceptance Model (TAM), which provides a robust theoretical basis for understanding consumer behaviour towards this new technology.

#### **Technology Acceptance Model (TAM)**

The Technology Acceptance Model (TAM), developed by Davis (1989), put forward that perceived ease of use and perceived usefulness are fundamental determinants of user acceptance of technology. According to TAM, if consumers find a technology easy to use and believe it enhances their performance or provides significant benefits, they are more likely to accept and adopt it (Davis, 1989).

In the context of synthetic AI influencers, TAM can be utilized to understand how consumers' perceptions of the ease of interaction with AI influencers and the usefulness of these influencers in providing valuable information or entertainment affect their acceptance.

### **Methodology**

#### **Data Collection**

Data were collected through an online survey distributed to a diverse sample of consumers. The survey included questions on demographic information, perceptions of AI influencer design and personality, and measures of consumer acceptance.

#### **Variables**

- **Design Aesthetics (DA):** Rated on a Likert scale from 1 (poor) to 5 (excellent)
- **Personality Traits (PT):** Assessed using a semantic differential scale for traits such as friendliness, reliability, and authenticity
- **Perceived Authenticity (PA):** Measured on a Likert scale from 1 (low) to 5 (high)
- **Consumer Acceptance (CA):** Evaluated based on willingness to engage with and purchase products endorsed by the AI influencer

#### **Correlation Analysis**

Pearson correlation coefficients were calculated to examine the relationships among design aesthetics, personality traits, perceived authenticity, and consumer acceptance.

### **Results**

#### **Descriptive Statistics**

- **Design Aesthetics (DA):** Mean = 4.2, SD = 0.7
- **Personality Traits (PT):** Mean = 4.5, SD = 0.5
- **Perceived Authenticity (PA):** Mean = 4.3, SD = 0.6



- **Consumer Acceptance (CA):** Mean = 4.1, SD = 0.8

#### Correlation Matrix

	DA	PT	PA	CA
DA	1.00			
PT	0.65	1.00		
PA	0.72	0.78	1.00	
CA	0.68	0.74	0.80	1.00

#### Interpretation of Results

- **Design Aesthetics and Consumer Acceptance ( $r = 0.68$ ):** A strong positive correlation indicates that higher design aesthetics are associated with increased consumer acceptance.
- **Personality Traits and Consumer Acceptance ( $r = 0.74$ ):** A strong positive correlation suggests that more favorable personality traits significantly enhance consumer acceptance.
- **Perceived Authenticity and Consumer Acceptance ( $r = 0.80$ ):** The strongest correlation observed, indicating that perceived authenticity is crucial for consumer acceptance.

#### Discussion

The results underscore the importance of both design aesthetics and personality traits in shaping consumer acceptance of AI influencers. High perceived authenticity emerges as the most influential factor, highlighting the need for AI influencers to appear genuine and trustworthy. Marketers should focus on creating visually appealing and authentic AI personalities to maximize consumer engagement.

#### Future Implications of the Research

The study on the impact of AI influencer design and personality on consumer acceptance has several future implications for both academia and industry. As the use of synthetic AI influencers grows, understanding these implications will be critical for marketers, developers, and researchers.

##### 1. Enhanced AI Influencer Development

The findings suggest that design aesthetics, personality traits, and perceived authenticity significantly impact consumer acceptance. Future AI influencer development can leverage these insights to create more appealing and trustworthy virtual characters. By focusing on high-quality visual design and programming personalities that resonate with target audiences, developers can enhance consumer engagement and acceptance (Abidin, 2016).

##### 2. Personalized Marketing Strategies

Marketers can utilize the correlation between personality traits and consumer acceptance to tailor their strategies more effectively. AI influencers can be programmed to exhibit specific traits that align with the brand's values and the preferences of the target demographic. This personalized approach can lead to more effective marketing campaigns and increased consumer loyalty (Freberg et al., 2011).

##### 3. Increased Focus on Authenticity

The strong correlation between perceived authenticity and consumer acceptance highlights the importance of authenticity in digital marketing. Future research and development should focus on enhancing the authenticity of AI influencers. This might involve creating backstories, consistent behavior patterns, and transparent interactions that make these virtual entities appear more genuine (Beverland et al., 2008).

##### 4. Integration with Emerging Technologies

The insights from this research can be applied in conjunction with emerging technologies such as augmented reality (AR) and virtual reality (VR). AI influencers designed with these technologies can provide immersive experiences that further enhance consumer engagement. This integration could lead to new and innovative ways of interacting with consumers, making marketing efforts more impactful (Belk, 2013).

##### 5. Ethical Considerations and Regulation

As AI influencers become more prevalent, ethical considerations and regulatory measures will become increasingly important. The research underscores the need for guidelines to ensure that AI influencers are used responsibly and transparently. Future discussions in academia and industry should focus on developing ethical frameworks and regulations to protect consumers and maintain trust (Pasquale, 2015).

### **6. Cross-Cultural Applications**

The study's findings can be applied in different cultural contexts to understand how AI influencer design and personality traits impact consumer acceptance across diverse markets. This can help global brands develop region-specific AI influencers that cater to local tastes and preferences, thereby enhancing global marketing strategies (Hofstede, 2001).

### **7. Longitudinal Studies**

Future research could involve longitudinal studies to observe how consumer acceptance of AI influencers evolves over time. This could provide deeper insights into the long-term effectiveness of different design and personality traits and help marketers adapt their strategies based on changing consumer behaviors (Menard, 2002).

### **8. Expansion to Different Industries**

While this research focuses on marketing, the implications can extend to other industries such as education, entertainment, and customer service. AI influencers with well-designed aesthetics and relatable personalities can be used to engage and support consumers in various sectors, offering personalized and efficient interactions (Siau & Yang, 2017).

### **Conclusion**

The research on the impact of AI influencer design and personality on consumer acceptance provides valuable insights with far-reaching implications. By understanding and applying these findings, marketers and developers can create more effective and engaging AI influencers. As technology advances, future research and ethical considerations will be crucial in ensuring that the use of AI influencers continues to benefit both businesses and consumers.

This study demonstrates that the design and personality of AI influencers significantly impact consumer acceptance. Through correlation analysis, we identified that perceived authenticity plays a pivotal role, followed by personality traits and design aesthetics. These insights provide a valuable foundation for developing effective AI influencer marketing strategies.

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# Indian Science and Technology: A Global Perspective

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## Abstract

India has a rich history of scientific and technological achievements, from ancient innovations in mathematics and medicine to modern advancements in space technology and information technology. This paper explores India's contributions to global science and technology, highlighting key developments such as the pioneering work of ancient mathematicians, the success of ISRO's space missions, and the impact of India's pharmaceutical and IT sectors. By examining these contributions in a global context, the paper underscores India's significant role in shaping the international scientific and technological landscape.

**Key words :** Indian Science and Technology, Historical Contributions, Ancient Mathematics, Space Technology, ISRO, Nuclear Technology, Information Technology, Biotechnology, Pharmaceuticals, Global Impact, Innovation, Sustainable Development

## Introduction

India's scientific and technological journey spans over several millennia, reflecting a deep and diverse heritage of innovation and discovery. From the ancient era to the modern age, India has made significant contributions to various scientific disciplines, shaping global knowledge and technology. This introduction provides an overview of India's rich history in science and technology, highlighting its evolution and impact on the global stage.

## Ancient Contributions

India's scientific legacy began with ancient scholars who made pioneering advancements in fields such as mathematics, astronomy, and medicine. The contributions of Indian mathematicians like Aryabhata (476–550 CE) and Brahmagupta (598–668 CE) were foundational to modern mathematics. Aryabhata's introduction of the place-value system and the concept of zero revolutionized arithmetic and algebra, while Brahmagupta's work on quadratic equations and number theory furthered mathematical knowledge. These innovations not only influenced subsequent mathematical thought but also laid the groundwork for developments in other cultures.

In astronomy, ancient Indian scholars developed sophisticated models of the cosmos. The Aryabhatiya and Pancha Siddhantika texts provided detailed observations and theories about celestial bodies, influencing both Islamic and European astronomy. Indian knowledge of astronomy was integral to the global understanding of celestial mechanics and navigation.

The field of medicine also saw significant advancements with the development of Ayurveda, a traditional system of medicine. Texts like the Charaka Samhita and Sushruta Samhita offered detailed insights into medical practices, including surgery and pharmacology. The surgical techniques described by Sushruta, such as cataract removal and plastic surgery, were advanced for their time and had a lasting impact on medical practices.

## Modern Era

India's modern scientific and technological achievements have built upon this rich heritage, propelling the country into the global spotlight. The establishment of the Indian Space Research Organisation (ISRO) in 1969 marked a significant step in India's space exploration journey. ISRO's milestones, including the successful Mars Orbiter Mission (Mangalyaan) and Chandrayaan lunar missions, have showcased India's capabilities in space technology and cost-effective missions. These achievements have established India as a key player in global space exploration and fostered international collaborations.

The development of nuclear technology is another area where India has made notable contributions. India's nuclear program, which began in the 1940s, includes advancements in nuclear reactors and weapons. India's commitment to peaceful nuclear applications, demonstrated by its participation in international treaties like the Nuclear Non-Proliferation Treaty (NPT) and the Nuclear Suppliers Group (NSG), reflects its

role in global nuclear governance. The information technology (IT) sector in India has also achieved global prominence. Indian IT companies, including Tata Consultancy Services (TCS) and Infosys, are leaders in software development and outsourcing. The IT sector's growth has transformed global business operations and established India as a hub for technological innovation and services. Additionally, India's pharmaceutical industry is a major global player, known for producing affordable generic medicines. Indian pharmaceutical companies have made significant contributions to global health by providing essential medications at reduced costs, impacting healthcare in developing countries.

### **Historical Contributions Ancient and Medieval Periods**

#### **Mathematics and Astronomy**

Ancient India was a hub of mathematical and astronomical knowledge. Mathematicians like Aryabhata (476–550 CE) developed the place-value system and the concept of zero, which revolutionized arithmetic and algebra. Aryabhata's work, the *Aryabhatiya*, included early ideas of trigonometry and the approximation of  $\pi$  (pi). Brahmagupta (598–668 CE) further advanced algebraic concepts and introduced the rules for solving quadratic equations. His seminal work, the *Brahmasphutasiddhanta*, laid the groundwork for future mathematical studies.

Indian astronomers also made significant strides. The *Siddhanta* texts, including Aryabhata's *Aryabhatiya* and Varahamihira's *Pancha Siddhantika*, provided detailed astronomical observations and theories. These texts influenced Islamic and European astronomers, demonstrating India's crucial role in the global development of astronomy.

#### **Medicine**

Ayurveda, the traditional system of medicine in India, dates back to the Vedic period and includes extensive knowledge of herbal remedies, surgical techniques, and holistic health practices. The *Charaka Samhita* and the *Sushruta Samhita* are key texts in Ayurveda, detailing medical procedures, pharmacology, and surgical techniques. Sushruta's contributions, particularly in surgery, were groundbreaking, introducing techniques for cataract surgery and plastic surgery. The medical knowledge of ancient India was advanced for its time and laid the foundation for many modern medical practices. This knowledge was shared with other civilizations through trade and cultural exchanges, highlighting India's influence on global medicine.

#### **Metallurgy**

Ancient Indian metallurgical achievements include the production of high-quality steel and advanced techniques in metallurgy. The Iron Pillar of Delhi, erected in the 4th century CE, is a testament to India's advanced metalworking skills. The pillar, made of wrought iron, has resisted corrosion for over 1,600 years, showcasing the skill and knowledge of ancient Indian metallurgists. The production of Wootz steel, a high-carbon steel known for its strength and durability, was another significant achievement. Wootz steel was traded across the world, influencing steel production in other cultures and contributing to the global development of metallurgy.

### **Modern Contributions Post-Independence Era**

#### **Space Technology**

The Indian Space Research Organisation (ISRO) was established in 1969, marking the beginning of India's space exploration journey. ISRO has achieved numerous milestones, including the successful launch of the Mars Orbiter Mission (*Mangalyaan*) in 2013. *Mangalyaan* made India the first Asian nation to reach Mars orbit and the fourth space agency globally to do so. This mission demonstrated India's capabilities in space exploration and cost-effective space missions.

Other significant achievements include the Chandrayaan missions, which focused on lunar exploration. Chandrayaan-1, launched in 2008, discovered water molecules on the Moon's surface, while Chandrayaan-2, launched in 2019, aimed to explore the lunar south pole. ISRO's achievements have placed India at the forefront of space exploration and fostered international collaborations in space science.

#### **Nuclear Technology**

India's nuclear program, initiated in the 1940s, has evolved significantly over the decades. The country's nuclear capabilities encompass both energy production and defense applications. India conducted its first nuclear test in 1974, codenamed Operation Smiling Buddha, marking its entry into the nuclear club. Subsequent tests in 1998, known as Operation Shakti, confirmed India's status as a nuclear power.

India's nuclear energy program focuses on developing safe and sustainable nuclear reactors. The country's participation in international nuclear treaties, such as the Nuclear Non-Proliferation Treaty (NPT) and the Nuclear Suppliers Group (NSG), reflects its commitment to global nuclear governance while pursuing peaceful nuclear applications.

### **Information Technology**

India's information technology (IT) sector has become a global leader in software development and IT services. The growth of the IT industry has transformed India's economy, with cities like Bangalore, Hyderabad, and Pune emerging as major tech hubs. Indian IT companies, such as Tata Consultancy Services (TCS), Infosys, and Wipro, provide a range of services, including software development, consulting, and outsourcing.

The IT sector's impact extends globally, as Indian firms offer cost-effective solutions to businesses worldwide. The industry's growth has fostered innovation, driven technological advancements, and contributed to India's position as a key player in the global IT landscape.

### **Biotechnology and Pharmaceuticals**

India is a significant player in the global pharmaceutical industry, known for its production of generic drugs. Indian pharmaceutical companies, such as Sun Pharmaceutical, Dr. Reddy's Laboratories, and Cipla, produce affordable medications that are distributed worldwide. The availability of low-cost generic drugs has had a profound impact on global healthcare, particularly in developing countries.

India's biotechnology sector has also made significant strides, focusing on research and development in areas such as genetic engineering, molecular biology, and agricultural biotechnology. Indian researchers and institutions contribute to advancements in medical treatments, vaccines, and agricultural productivity, enhancing global health and agricultural practices.

### **Global Impact Affordable Healthcare Solutions**

India's pharmaceutical industry plays a crucial role in providing affordable healthcare solutions globally. Generic drugs produced in India are essential for treating various diseases, including HIV/AIDS, tuberculosis, and cancer. The availability of these drugs at reduced prices has improved access to essential medications and contributed to global health outcomes.

Indian companies also engage in collaborative research and development projects, working with international organizations to address global health challenges. The country's commitment to affordable healthcare solutions underscores its significant impact on global health.

### **Space Collaboration**

ISRO's achievements in space exploration have positioned India as a key player in international space collaborations. India's cost-effective satellite launches and interplanetary missions have garnered recognition and partnerships with space agencies such as NASA, the European Space Agency (ESA), and the Russian space agency (Roscosmos). Collaborative projects, such as the Indian-American joint mission to study the Sun (the Aditya-L1 mission) and the Indian-European mission to study the Mars atmosphere, reflect India's growing influence in space science and its contributions to international space research.

### **IT Services**

The global impact of India's IT sector is evident in the widespread adoption of Indian IT services by businesses worldwide. Indian IT firms provide a range of services, including software development, business process outsourcing (BPO), and information technology consulting. The sector's growth has facilitated the digital transformation of businesses and contributed to global technological advancements. The IT sector's success has also led to the establishment of innovation hubs and research centers, fostering technological

innovation and collaboration. India's IT industry continues to drive global technological progress and enhance international business operations.

### **Climate Change and Sustainability**

Indian scientists and researchers are actively involved in addressing climate change and sustainability challenges. Research in renewable energy, such as solar and wind power, aims to reduce dependence on fossil fuels and mitigate environmental impact. India's commitment to international climate agreements, such as the Paris Agreement, reflects its dedication to global environmental sustainability.

Additionally, Indian institutions are engaged in research on sustainable agriculture, water management, and pollution control. These efforts contribute to global initiatives for environmental conservation and sustainable development.

### **Challenges and Future Directions**

Despite its achievements, India faces several challenges in science and technology. Inadequate funding for research and development, infrastructure deficits, and brain drain are significant concerns that need to be addressed. To sustain growth and enhance global competitiveness, India must focus on increasing investment in education and research, fostering international collaborations, and promoting innovation ecosystems.

Future directions include strengthening support for scientific research, encouraging public-private partnerships, and investing in cutting-edge technologies. By addressing current challenges and leveraging its strengths, India can continue to play a vital role in shaping the future of global science and technology.

### **Conclusion**

India's scientific and technological journey is a remarkable testament to its enduring legacy and evolving capabilities. From its ancient roots in mathematics, astronomy, and medicine to its modern achievements in space exploration, nuclear technology, information technology, and pharmaceuticals, India has consistently demonstrated its prowess and influence on the global stage.

### **Historical Legacy**

The foundational contributions of ancient Indian scholars laid the groundwork for numerous scientific disciplines. The development of the place-value system and the concept of zero by mathematicians like Aryabhata and Brahmagupta were groundbreaking innovations that transformed global mathematics. These advancements were not only pivotal in their time but also laid the groundwork for future developments in various cultures. Similarly, the sophisticated astronomical models and medical practices detailed in ancient texts like the Aryabhatiya and Sushruta Samhita reflect the depth of India's scientific understanding and its impact on other civilizations.

### **Modern Achievements**

In the modern era, India's scientific and technological advancements have further solidified its global position. The Indian Space Research Organisation (ISRO) has achieved significant milestones, such as the successful Mars Orbiter Mission (Mangalyaan) and Chandrayaan missions, which have demonstrated India's capability in space exploration. These missions have not only enhanced our understanding of space but also showcased India's ability to conduct complex, cost-effective space missions, earning it a prominent place in the global space community. India's nuclear program, which has developed both energy and defense capabilities, underscores its role in international nuclear governance. India's commitment to peaceful nuclear applications, along with its participation in global treaties like the Nuclear Non-Proliferation Treaty (NPT) and the Nuclear Suppliers Group (NSG), highlights its responsible approach to nuclear technology. The information technology sector in India has emerged as a global leader, with Indian firms like Tata Consultancy Services (TCS) and Infosys driving innovation and providing vital services worldwide. The sector's growth has transformed business operations globally, making India a key player in the global IT landscape.

Additionally, India's pharmaceutical industry has made significant contributions to global health. By producing affordable generic medicines, Indian pharmaceutical companies have improved access to essential

medications in developing countries, addressing global health challenges and demonstrating India's impact on worldwide healthcare.

### **Global Impact and Future Directions**

India's contributions have had a profound and positive impact on the global scientific and technological landscape. The country's innovations have influenced global practices and knowledge, and its continued advancements hold promise for further contributions to international progress. India's role in addressing global challenges, such as climate change and sustainable development, reflects its commitment to global well-being. However, India faces challenges that need to be addressed to sustain its growth and enhance its global impact. Issues such as inadequate funding for research and development, infrastructural deficits, and the brain drain require strategic solutions. By increasing investment in education and research, fostering public-private partnerships, and promoting innovation ecosystems, India can continue to advance its scientific and technological capabilities.

In conclusion, India's rich history and ongoing advancements in science and technology illustrate its significant role in shaping the global scientific community. As India continues to build on its legacy and address current challenges, it is poised to make further contributions to global knowledge, technological innovation, and international cooperation. The country's achievements and potential underscore its vital role in the future of global science and technology.

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# Role Of E-Cells in Promoting Entrepreneurship Among Undergraduate Students in Suburban Mumbai

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## **Abstract**

A majority of the undergraduate colleges have multiple committees set up for specific objectives and holistic development of the students. One such committee is Entrepreneurship Cell commonly known as E-Cell. The E-Cells are constituted with the aim of churning out more number of aspiring entrepreneurs from their respective institutes. A variety of activities are conducted under the banner of E-Cell every year in these colleges. Whether these E-Cells do create any impact in reality was the focus of this study. The research study revealed that though there is a moderate positive impact of such E-Cells on the mindset of students towards entrepreneurship but nothing concrete isn't done towards actually turning out a student into a future entrepreneur. There is a wide scope for the E-Cells to do constructive work in the field of entrepreneurship. Better visualization, planning and outcome oriented activities need to be conducted by them.

**Keywords** – Entrepreneurship, E-Cell, Entrepreneurship Development Cell, Undergraduate Colleges

## **Introduction –**

Terms like Entrepreneur and Entrepreneurship have gained a lot of attention among the Indian youth in recent past. Television shows such as Shark Tank have taken the concept of entrepreneurship to each and every household of India. With Covid-19 hitting the entire globe in 2020 people have realized that job markets have become highly unpredictable. Upcoming developments in the field of technology like Artificial Intelligence has further added to the stress among the salaried class. India has become the number one populated nation. With this growing population the imbalance between number of jobs available in market and the number of people applying for jobs will further increase. And thus growing the entrepreneurship culture amongst citizens of India has become need of the hour.

To address the above problem and to create more number of job givers in the market the Government of India initiated programs like Make in India and Start up India. In order to nurture the culture of entrepreneurship in among students through educational institutes the Ministry of Education has initiated a program called Institution's Innovation Council (IIC). The role of IIC is to absorb students and faculties in innovation and entrepreneurship activities.

One such initiative taken by most of the undergraduate colleges is setting up of an Entrepreneurship cell commonly called as E-Cell for growing and promoting entrepreneurship among undergraduate students. An E-Cell generally consists of faculty in-charges and a group of students who together are called as a committee. Within an academic year this cell conducts multiple activities such as guest talks, seminars, workshops, inter-collegiate events, stall activity where the students set up their stalls and sell any product and try to earn profit out of this event.

## **Who is an entrepreneur:**

An entrepreneur is a person who comes up with an innovative idea, start a business out of it, wants to make profit and is willing to take risk.

## **Definition of Entrepreneurship:**

<sup>1</sup> "Entrepreneurship is the procedure of developing something novel and valuable by investing time and effort. Also, taking on financial and personal risks, and reaping the benefits of financial and personal independence." – Chrisman, Chua, J. H., & Steier

Entrepreneurship consists of identification of an opportunity, setting up of a business and running it with an ever going and growing profit organization. and capital, to innovate new ideas and opportunities and to compete and meet the unforeseen and adverse situation of the business.

## **Entrepreneurship Development Cells**



The Entrepreneurship Development Cell (ED Cell) aims to raise awareness about entrepreneurship among young students by organizing various entrepreneurship development programs. The ED Cell's primary goal is to identify individuals aspiring to become entrepreneurs or lacking essential entrepreneurial skills, provide support to eliminate them from the process, and enhance the capabilities of those with potential to succeed as entrepreneurs.

### Review of Literature

**Korde et al. (2023)** in a case study Impact of Entrepreneurship ecosystem in Engineering colleges found that an E-Cell through its various activities such as competitions, Panel discussion, Hands-On workshops, fun learning, social entrepreneurship and campus company have multiple positive outcomes for students such as they get a chance to observe, get encouragement to ideate and innovate, they get knowledge about essential skills required in an entrepreneur and exposure to various dimensions of entrepreneurship, learn about the process of creating a venture, importance of networking and connection building.

**Khaire (2016)** in a study on ED Cells at Management Institutes in Maharashtra found out that multiple lectures and seminars are conducted by ED Cells every year, but the impact of these activities on the attitudinal change of students towards entrepreneurship is not known or rather is not measured systematically. This makes the ED cell just an on paper activity for getting better points at the time for accreditation. Whereas these cells are not able to achieve the basic objective for which they are formed. Wagh and Syamala (2023) in their study Journey of idea to implementation – case study of e cells in IIMS' concluded that E-Cells are full of student led activities with overwhelming involvement of students. Many successful startups in India have been founded by alumni of prestigious institutions like IIMs and IITs. These individuals often begin their entrepreneurial journey by participating in activities organized by Entrepreneurship Cells (E Cells). The engagement in E Cell activities serves as the initial step towards embarking on an entrepreneurial path for many aspiring entrepreneurs in India.

**Ramachandran and Kannadas (2020)** in their research found out that majority of the Entrepreneurship Development Cells were functioning for less than two years.

**Karthiga and Subhashni (2024)** in their research found out TCE's ED Cell is highly committed to encourage innovation and give handholding to young aspiring entrepreneurs. Their ED Cell organises workshop on Business Model Canvas, Cross disciplinary industry collaboration, Integrated curriculum design, Startup Incubator and Accelerator, Industry Partnerships and Collaborations and Entrepreneurial Support Centers, Design Thinking Course. The above strategies were executed in order to make their ED Cell a successful one and leading their students to win cash prizes multiple competitions.

**Bhasker (2006)** advocates for entrepreneurship to be the upcoming educational trend in the Indian higher education system, emphasizing the significance of instilling an entrepreneurial mindset in students to leverage the country's young population, where 50% fall within the 20-21 age bracket.

### Problem Statement

Lack of job opportunities in the job market and highly qualified candidates accepting underpaid jobs, entrepreneurship becomes a hopeful solution to look up to for the individuals. Government wanting to push and promote manufacturing industries in nation for better economic development programs like Make in India and Start Up India were launched to boost the entrepreneurship culture. In order to contribute towards this goal set by government, various educational institutes have set up Entrepreneurship Development Cell. In order to test the effectiveness of this concept of E-Cell following research questions were raised:

1. Whether the activities conducted by E-Cell are interesting and engaging for the students?
2. Do the various events and activities conducted by E-Cell create a favourable attitudinal shift of students towards entrepreneurship?
3. Is there any handholding provided to students in starting their venture?

### Objective of study

1. To evaluate whether E-Cells are effective or ineffective.
2. To understand whether E-Cells influence students to become future entrepreneurs

3. To identify whether E-Cells add any value to students in true sense.
4. To check if E-Cells are formed for the purpose for mere documentation.

**Research Methodology**

This research was undertaken in undergraduate colleges of Mumbai suburban region. Survey method was used for data collection. The research was conducted using primary data. Convenience sampling method was used for data collection. Sample size of 220 students was taken for the study. The students who are members of E-Cell of their college as well as students who are not enrolled with E-Cell as a member both were a part of this survey. Both the categories were included in study to get a fair view about the perspective from both ends.

**Data Analysis and Interpretation**

Following are the demographic details of the respondents:-

**Table 1. Count of gender**

Gender	Count
Male	99
Female	121
<b>Total</b>	<b>220</b>

**Table 2. Program of respondents**

Program	Count
B.Com	42
BMS	38
BAMMC	18
BAF	40
BBI	30
BA	14
BSc	3
BSc.IT	25
BFM	10
<b>Total</b>	<b>220</b>

**Whether respondents college have an E-Cell?**

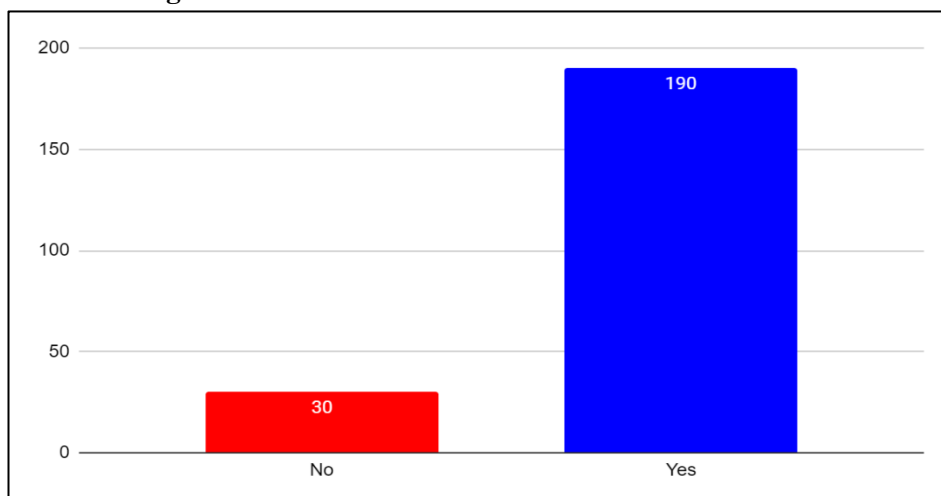


Fig.1 Whether respondents college has an E-Cell

The above diagram depicts that out of 220 respondents, there was an entrepreneurship development cell in the college of 190 respondents and 30 respondents did not have an e-cell in their college. The

respondents who didn't have an E-Cell were not eligible to answer the further question. Hence, the other questions were analysed out of 190 respondents.

**Whether respondents were members of their E-Cell?**

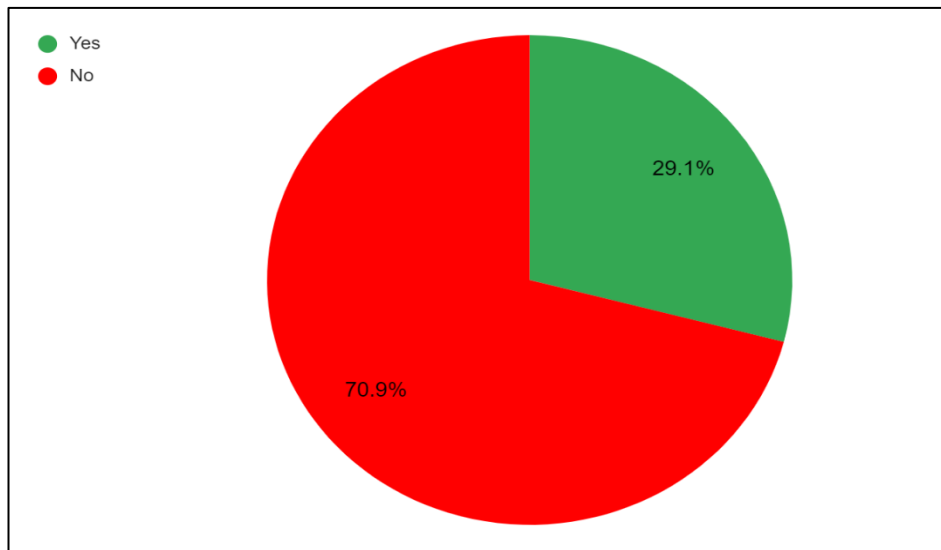


Fig.2 = Members of E-Cell

The above data represents that only 29.1% respondents were enrolled as members of E-Cell whereas 70.9% respondents were not the members of E-Cell.

**Type of activities conducted by the E-Cell**

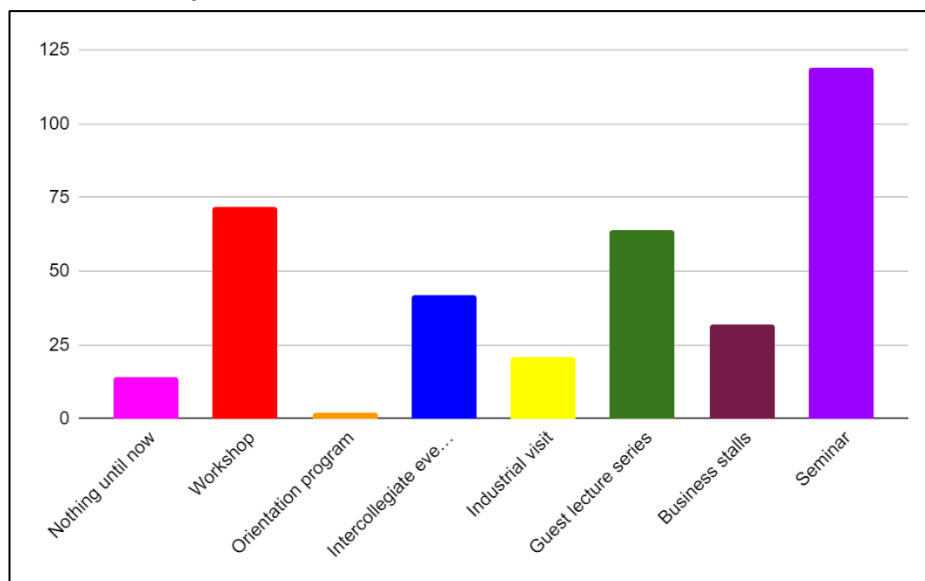


Fig.3 Type of activities conducted by the E-Cell

Here the respondents had to selected all the activities that were conducted by their E-Cell. Thus many respondents have opted for multiple activities. The count of respondents claiming the type of activities is as follows –

119 respondents said their E-Cell conducts seminars, 72 selected workshop, 64 chose guest lectures, 42 chose inter collegiate events, 32 respondents said business stalls, 21 selected Industrial visit, 2 selected orientation program, 14 said their E-Cell has not conducted any activity nothing until now.

**Participation of students in events organised by E-Cell**

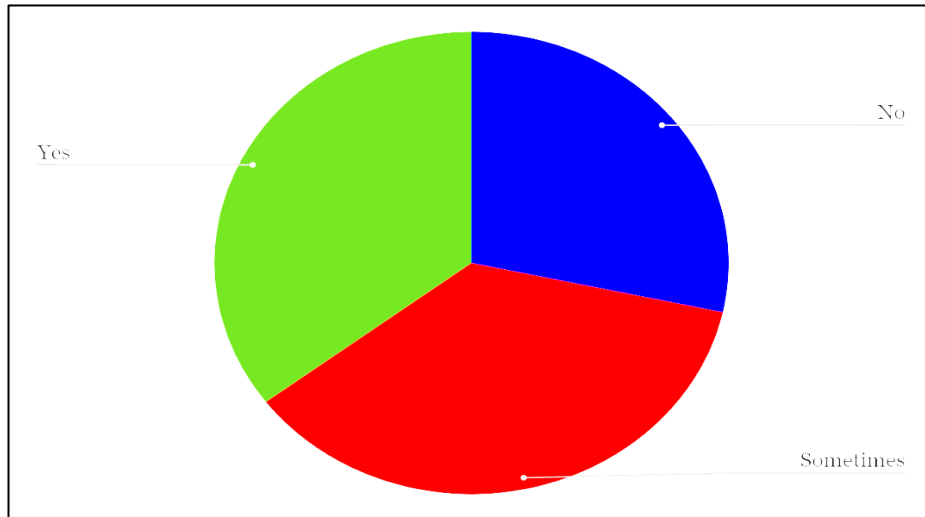


Fig.4 Participation in events organised by the E-Cell

The above diagram represents that only 35.3% students participate in the events organised by E-Cell, 36.3% participate sometimes and 28.4% never attend or participate in those events.

**How engaging or interesting are the activities conducted by E-Cell?**

Question	Scale	Responses
How interesting or engaging are the events organised by E-Cell	5	69
How interesting or engaging are the events organised by E-Cell	4	38
How interesting or engaging are the events organised by E-Cell	3	51
How interesting or engaging are the events organised by E-Cell	2	12
How interesting or engaging are the events organised by E-Cell	1	20

**Mean Score**

$$Mean = \frac{\sum(Scale \times Frequency)}{Total Responses}$$

$$Mean = \frac{(5 \times 69) + (4 \times 38) + (3 \times 51) + (2 \times 12) + (1 \times 20)}{190}$$

$$Mean = \frac{(345) + (152) + (153) + (24) + (20)}{190}$$

$$Mean = \frac{694}{190} \approx 3.65$$

**Standard Deviation**

$$Variance = \frac{(69 \times 1.8225) + (38 \times 0.1225) + (51 \times 0.4225) + (12 \times 2.7225) + (20 \times 6.9225)}{190}$$

$$Variance = \frac{125.99 + 4.655 + 21.56 + 32.67 + 138.45}{190}$$

$$Variance = \frac{323.375}{190} \approx 1.70$$

$$SD = \sqrt{1.70} \approx 1.30$$

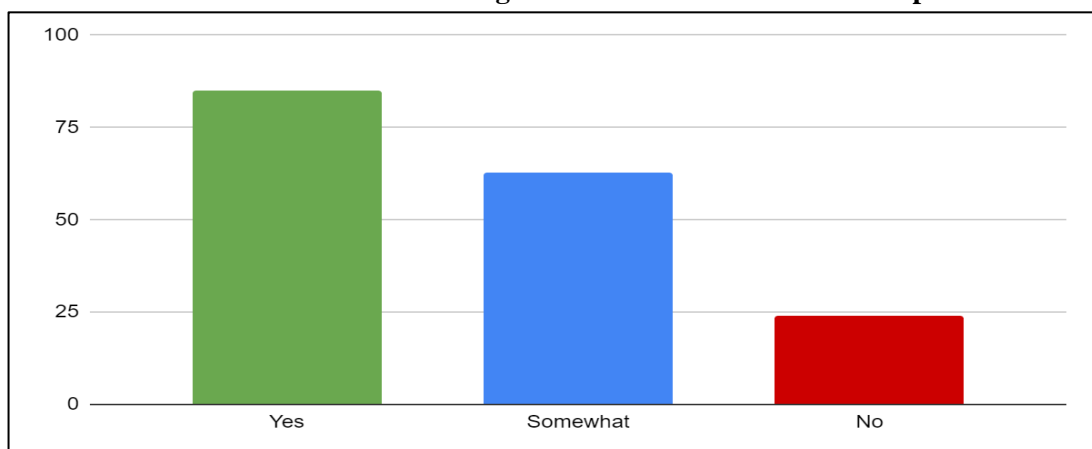
**Mean Score:** 3.65, which suggests that, on average, respondents find the events somewhat engaging to very engaging.

**Standard Deviation:** 1.30, indicating that there is some variation in responses, with a spread from the mean.

The analysis shows a generally positive perception of the events organized by E-Cell, with most respondents rating them between 3 (moderately engaging) and 5 (very engaging). The standard deviation indicates a moderate spread in responses, reflecting varied opinions on the engagement level of the events.

$$\text{Variance} = \frac{\sum (\text{Frequency} \times (\text{Scale} - \text{Mean})^2)}{\text{Total Responses}}$$

#### Impact of E-Cell and its activities on influencing students to become future entrepreneurs.



**Fig.5 Influence of students to become future entrepreneurs**

The above data shows that 85 respondents felt that there was an influence of E-Cell activities on the mindset of students towards become entrepreneurs, 63 respondents said there was a somewhat impact and 24 respondents said there was no impact on them of E-Cell activities.

#### Findings :

The overall research shows that the current level of conduct E-Cell does not have a very significant impact on student at the same time it can't be stated that there is no impact of E-Cell on the attitude of students towards becoming future entrepreneurs. There is a moderate influence of E-Cell and its activities. In comparison to the E-Cells of B schools and it's the work of E-Cells in undergraduate college of suburban Mumbai is very mediocre. The E-Cells have a wide scope of improvement in their work with special reference to integration of technology and business ideas. There needs to be a lot of work to be done in the areas like networking, industry tie up, angel investors etc. A proper flow of work, linkage of one activity with another and outcome based events are the gaps required to be worked upon.

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# A study on the Preference for Mobile Shopping Among the Youth as a Recent Trade of E-commerce

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## Abstract

**Purpose of the study:** The main objective of the study was to find out the preference of the youth for mobile shopping, its advantages and disadvantages.

**Methodology:** Primary data was collected from 144 students using a structured questionnaire with closed-ended and Likert scale questions and was filled through Google Forms. Non-probability convenient sampling was used to get the data.

**Major findings:** It was found that the majority of the youth use mobile for shopping and are aware of issues and problems associated with it.

**Hypothesis results:** Significant association between gender and awareness of e-commerce and online shopping among the respondents as the p-value came to 0.008. Awareness of e-commerce and online shopping does not significantly impact the perception of problems and challenges in mobile shopping experiences as the p-value came to 0.680.

**Keywords:** E-commerce, online shopping, m-shopping

## Introduction to Mobile shopping (m-shopping):

Today in the era of E-commerce, there is a comprehensive use of different modes to complete online transactions. Among the youth and young generations, Mobile commerce or mobile shopping is the most used mode. M-shopping is the process of buying and selling goods and services through mobile devices such as tablets or smartphones. With the widespread use of cell phones in India and the advancement in mobile technologies, m-shopping has become very popular. Everything has become handy and it's very easy to use mobile for buying and selling goods and services in a few minutes. India, being one of the most populated countries along with the largest mobile population has much use of mobiles for shopping. It's quite easy to do shopping on mobile and make wallet payments. It is one of the widely used trends of E-commerce worldwide.

## Literature Review

**Altarifi et al., (2015)** examined the impact of electronic shopping by taking into consideration marketing and cultural values. The study was done on 500 respondents of which 394 were only considered for statistical inferences. They found that culture and marketing influence the buying behaviour of the customers.

**Budi Utomo et al., (2023)** studied the hedonic style of using online purchases. For this, a quantitative study was carried out on 30 respondents using quota sampling to understand their behaviour. The product considered for the study was only clothes and they found that wastage is low in online clothes purchases.

**Budiharseno et al.(2020)** tried to find out hedonic and utilitarian values in online shopping patterns in Indonesia. As shopping patterns are changing fast in Indonesia, a study was done on 484 participants on the five dimensions namely ease of use, enjoyment, usefulness, trustworthiness, and distribution channel.

**Chawla, (2015)** carried out a study on 100 university students in Noida and brought to the notice their internet usage and preference for E-shopping. They found that students are widely using the internet and their cause and buying is not only the intention.

**Eusebio et al.(2022)** explored the effects of emotional intelligence on consumers' online shopping satisfaction and also studied the role of consumers' perceived values along with hedonic values in shopping satisfaction relationships.

**Groß,(2015)** analyzed 81 previous studies to find out the use of m-shopping and found that the majority of the studies showed customer acceptance of the use of m-shopping. It was the first systematic review of the same.

**Khusaini et al.**(2019) analyze the influence of shopping, especially relating it to gender orientation. Online shopping was analyzed by comparing men's and women's buying. The study was done on 151 students and the hypotheses were proved using multiple regression tests. They found that there is no difference between male and female online shopping.

**Rouibah et al.**(2011) studied 151 samples in Kuwait to find out the Camera mobile phone use in Es-s shopping. They found that the impact of social norms on intention to use was significant. The study was empirical and based on variables like job relevancy and quality of the product.

**Tang et al.**(2021)carried out a study to find out the perceived effect of website trust and e-shopping intentions and behaviour. For this data was collected from a structured questionnaire and the theory of planned behavior was applied. Only garment products were used for the study. They found that the E-shopping is not affected by subjective norms.

**Verma, (2023).**carried out as a study to find out the consumer awareness level and the factors affecting online shopping. They found that the use of Amazon is wider and three notable things in E-shopping i.e quick offers, special offers, and product availability

**Objectives of the study:**

1. To highlight the demographic attributes of the consumers engaged in mobile shopping.
2. To explore the awareness of consumers for the advantages of mobile shopping
3. To assess the awareness of the consumers for problems and challenges of mobile shopping.

**Hypotheses of the Study:**

1. There is no significant association between demographic attributes such as gender, streams of learning their awareness of mobile shopping
2. There is no association between consumer awareness of mobile shopping and the problems and challenges associated with mobile shopping.

**Significance of the Study**

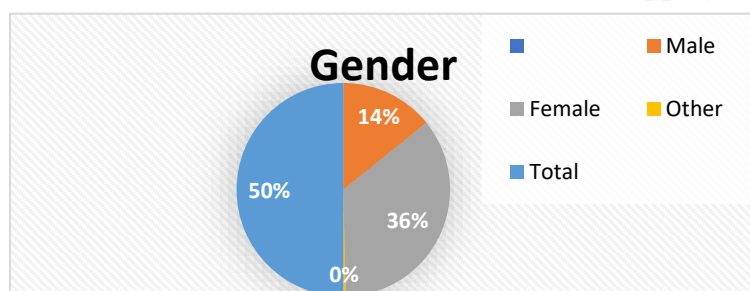
With the increase in E-commerce and the increase in population in India, there is tremendous scope for goods and services and to make it a good and pleasant experience, the use of mobile is the most widely used mode amongst the youth. The use of mobiles, would certainly going to increase E-commerce further in the coming days. Therefore, this study is relevant because the advancement in technologies and the use of cells is going to capture more demand shortly as well. So, there is a need to understand the preferences of the youth towards m-shopping.

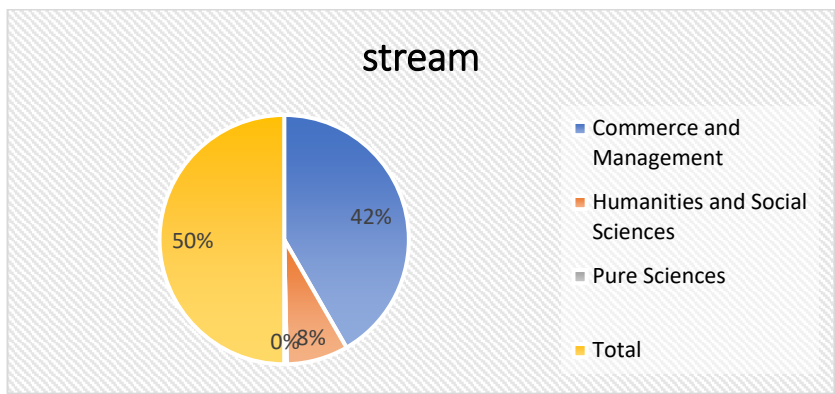
**Research Methodology:**

To find out the preference among the youth using mobile for shopping, data was collected from 144 students studying in various streams consisting of boys and girls. Non-probability convenient sampling was used to collect the data. Data was collected through well-structured questionnaire having closed-ended and Likert scale-based questions. Being an empirical study, descriptive and inferential analysis is used to show the results. For hypotheses testing chi-square test was used along with central tendencies. Secondary data is referred from the published articles and other sources. The Google forms were distributed among the students and finally, 144 filled questionnaires were taken into consideration for the final analysis.

**Result analysis**

**1. Gender, Stream and Use of Mobile use for Shopping:**





Source: Primary Source: Primary

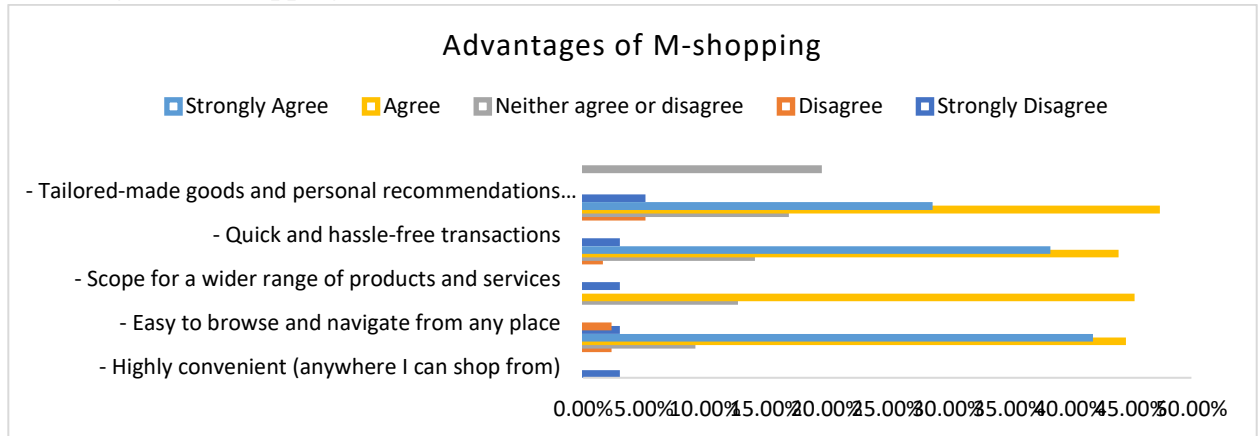
The data consists of responses from 144 individuals regarding their gender, stream of learning, and awareness of e-commerce and online shopping. Among the respondents, 70.8% identified as female, 28.5% as male, and 0.7% as 'Other'. Regarding their stream of learning, the majority (83.3%) reported being in Commerce and Management, followed by Humanities and Social Sciences (16.0%), with a negligible percentage in Pure Sciences (0.7%). In terms of awareness of e-commerce and online shopping, 85.4% of respondents indicated they were aware, while 14.6% stated they were not. This distribution sets the foundation for further analysis to investigate potential associations between demographic attributes and awareness of online shopping.

This description provides an overview of the demographic distribution (gender, stream of learning) and the level of awareness of e-commerce and online shopping among the respondents. It sets the stage for further analysis to explore potential associations between these variables.

**2. Awareness about Mobile shopping:**

The descriptive statistics provided offer a comprehensive overview of respondents' perceptions regarding the advantages of mobile shopping, categorized by gender and stream of learning. With a total of 144 valid responses for each variable, the mean ratings for attributes such as "Anywhere I can shop from" and "Easy to browse and navigate from any place" hover around 4.20 and 4.13, respectively, showcasing a generally positive sentiment towards the convenience and accessibility offered by mobile shopping platforms. The median ratings, notably 4.00 for most attributes, indicate that a significant portion of respondents consider these advantages to be moderate to high. Moreover, the mode values of 4 across attributes further emphasize the prevalence of favourable perceptions among respondents. The standard deviations, ranging from .897 to 1.048, suggest relatively consistent ratings among respondents, with responses clustering closely around the mean. Overall, these statistics underscore the widespread recognition and appreciation of the benefits associated with mobile shopping, irrespective of gender or stream of learning.

**3. Advantages of M-shopping:**



Source: Primary



**Highly Convenient (Anywhere I can shop from):** Approximately 86.1% of respondents agreed (either "Agree" or "Strongly Agree") that mobile shopping is highly convenient, with 41.7% strongly agreeing. The mean rating for this advantage is 4.20, indicating a relatively high level of agreement among respondents.

**Easy to Browse and Navigate from Any Place:** Around 82.6% of respondents agreed (either "Agree" or "Strongly Agree") that mobile shopping is easy to browse and navigate, with 37.5% strongly agreeing. The mean rating for this advantage is 4.13, suggesting a strong positive perception of the ease of use in mobile shopping.

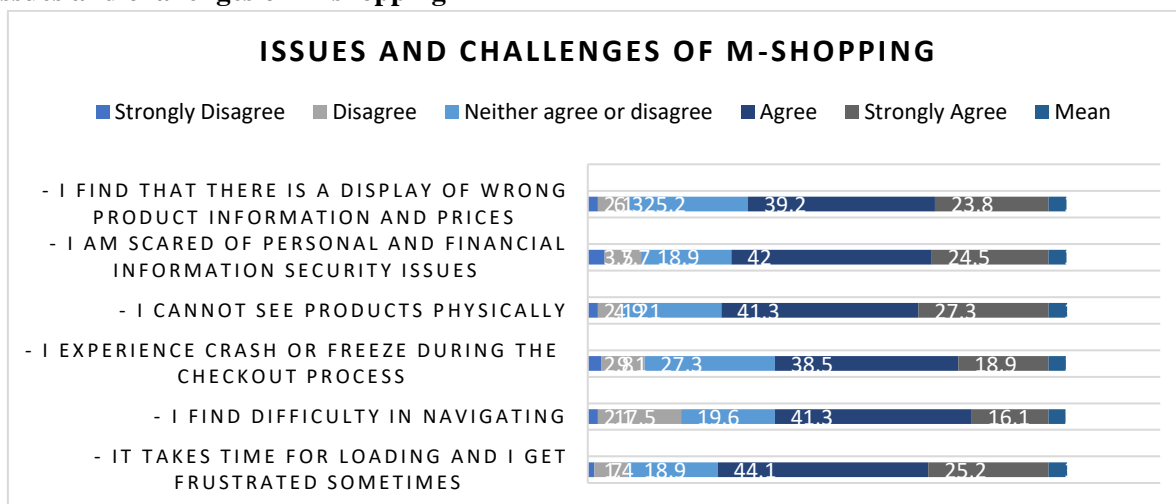
**Scope for a Wider Range of Products and Services:** Approximately 82.0% of respondents agreed (either "Agree" or "Strongly Agree") that mobile shopping provides a wider range of products and services, with 38.2% strongly agreeing. The mean rating for this advantage is also 4.13, indicating a similar level of agreement as the previous advantage.

**Quick and Hassle-Free Transactions:** Around 75.7% of respondents agreed (either "Agree" or "Strongly Agree") that mobile shopping offers quick and hassle-free transactions, with 28.5% strongly agreeing. The mean rating for this advantage is 3.94, showing slightly lower agreement compared to the previous advantages.

**Tailored-Made Goods and Personal Recommendations are Useful:** Approximately 71.6% of respondents agreed (either "Agree" or "Strongly Agree") that tailored-made goods and personal recommendations are useful in mobile shopping, with 30.6% strongly agreeing. The mean rating for this advantage is 3.88, indicating a relatively positive perception but slightly lower than the other advantages.

Overall, the data suggests that respondents perceive mobile shopping as highly convenient, easy to use, offering a wide range of products and services, and facilitating quick transactions. Additionally, tailored-made goods and personal recommendations are considered useful, albeit to a slightly lesser extent compared to other advantages.

#### 4. Issues and challenges of M-shopping



Source: Primary

**Loading Time and Frustration:** Many users experience frustration due to the time it takes for pages to load, which can hinder the shopping experience. **Difficulty in Navigation:** Users find it challenging to navigate through mobile shopping platforms, which can lead to frustration and dissatisfaction. **Crashes or Freezes during Checkout:** Users encounter issues such as crashes or freezes during the checkout process, disrupting their transaction and potentially leading to abandonment. **Inability to Physically See Products:** Since users cannot physically inspect products when shopping online, it may lead to uncertainty or dissatisfaction with the purchased items. **Concerns about Security:** Users express fear regarding the security of their personal and financial information, which can deter them from making purchases. **Incorrect Product Information and Prices:** Users encounter instances where product information and prices displayed on mobile shopping platforms are inaccurate, leading to confusion and distrust. **Lack of Post-Purchase**

**Customer Support:** Users face difficulties in accessing customer support after making purchases, which can exacerbate any issues or concerns they may have. **Perception of Unreliability and Inconvenience:** Some users perceive mobile shopping as highly unreliable or inconvenient, which can deter them from engaging in it.

Overall, these challenges highlight the importance of addressing issues related to user experience, security, and customer support to enhance the mobile shopping experience and increase user satisfaction.

❖ **Hypothesis testing:**

1. *There is no significant association between demographic attributes such as gender, streams of learning their awareness of mobile shopping*

		Are you aware of e-commerce and online shopping		Total
		Yes	Maybe	
gender	Male	39	2	41
	Female	84	18	102
	Other	0	1	1
Total		123	21	144

The cross-tabulation table presents the frequency distribution of respondents' awareness of e-commerce and online shopping based on their gender. Among male respondents, 39 indicated they were aware, while 2 reported may have. For female respondents, 84 stated they were aware, and 18 reported they may have. There was one respondent in the 'Other' gender category who reported being aware.

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	9.726 <sup>a</sup>	2	.008
Likelihood Ratio	8.593	2	.014
N of Valid Cases	144		

a. 2 cells (33.3%) have an expected count of less than 5. The minimum expected count is .15.

The Chi-Square test is conducted to determine if there's a significant association between gender and awareness of e-commerce. The Pearson Chi-Square value is 9.726 with 2 degrees of freedom and a p-value of .008. This indicates a statistically significant association between gender and awareness of ecommerce. The Likelihood Ratio Chi-Square value is 8.593 with 2 degrees of freedom and a p-value of .014, also indicating a significant association. The warning note mentions that 2 cells have expected counts less than 5, and the minimum expected count is .15, which suggests caution in interpreting the results due to potential limitations of the Chi-Square test in this scenario. In this analysis, the p-values obtained from both the Pearson Chi-Square test and the Likelihood Ratio test are below the conventional significance level of 0.05. For the Pearson Chi-Square test, the p-value is 0.008. For the Likelihood Ratio test, the p-value is 0.014. Since both p-values are less than 0.05, we reject the null hypothesis.

*Therefore, we conclude that there is a significant association between gender and awareness of e-commerce and online shopping among the respondents.*

	Are you aware of e-commerce and online shopping		Total
	Yes	Maybe	

What is your Stream of Learning	Commerce and Management	103	17	120
	Humanities and Social Sciences	20	3	23
	Pure Sciences	0	1	1
Total		123	21	144

The cross-tabulation table presents the frequency distribution of respondents' awareness of e-commerce and online shopping based on their gender. Among male respondents, 39 indicated they were aware, while 2 reported may have. For female respondents, 84 stated they were aware, and 18 reported they may have. There was one respondent in the 'Other' gender category who reported being aware.

	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	5.918 <sup>a</sup>	2	.052
Likelihood Ratio	3.913	2	.141
N of Valid Cases	144		

a. 3 cells (50.0%) have an expected count of less than 5. The minimum expected count is .15.

The Chi-Square test is conducted to determine if there's a significant association between the stream of learning and awareness of e-commerce. The Pearson Chi-Square value is 5.918 with 2 degrees of freedom and a p-value of .052. This indicates a marginal level of significance, suggesting a potential association between the stream of learning and awareness of e-commerce. The Likelihood Ratio Chi-Square value is 3.913 with 2 degrees of freedom and a p-value of .141, which is higher than the significance level of .05, suggesting a less significant association compared to the Pearson Chi-Square test. In this analysis, the p-values obtained from both the Pearson Chi-Square test and the Likelihood Ratio test are above the conventional significance level of 0.05. For the Pearson Chi-Square test, the p-value is 0.052. For the Likelihood Ratio test, the p-value is 0.141. Since both p-values are greater than 0.05, we fail to reject the null hypothesis. Therefore, we conclude that there is no significant association between the stream of learning and awareness of e-commerce and online shopping among the respondents.

**Hypothesis 2: There is no association between consumer awareness of mobile shopping and the problems and challenges associated with mobile shopping.**

Chi-Square Tests			
	Value	df	Asymp. Sig. (2-sided)
Pearson Chi-Square	57.258 <sup>a</sup>	63	.680
Likelihood Ratio	51.244	63	.855
N of Valid Cases	138		

a. 80 cells (90.9%) have an expected count of less than 5. The minimum expected count is .01.

The data provided presents a contingency table showing the distribution of respondents' awareness of e-commerce and online shopping across different levels of problems and challenges associated with mobile shopping. The chi-square test results indicate that there is no significant association between awareness of e-commerce and online shopping and the reported problems and challenges of mobile shopping (Pearson Chi-Square = 57.258, df = 63, p = .680). This suggests that awareness of e-commerce and online shopping does not significantly impact the perception of problems and challenges in mobile shopping experiences. However, it's important to note that the majority of cells have expected counts less than 5, indicating potential limitations in the validity of the chi-square test results due to small sample sizes.

## Conclusion

Overall, the data underscores the widespread recognition of mobile shopping as a convenient, efficient, and versatile means of accessing goods and services. Overall, these challenges highlight the importance of addressing issues related to user experience, security, and customer support to enhance the mobile shopping experience and increase user satisfaction. This collective perception of unreliability and inconvenience undermines the overall appeal of mobile shopping, highlighting the crucial need for improvements in user experience, security measures, and customer support systems to enhance satisfaction and trust among consumers. In conclusion, there appears to be a significant association between gender and awareness of e-commerce and online shopping, as indicated by both the Pearson Chi-Square and Likelihood Ratio tests.

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# A Study on Impact of Online Learning on Students Understanding With Respect to Income Tax

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## ABSTRACT

Learning is a lifelong process and effective learning is an important element for shaping a better life. Effective learning depends on the methods adopted during imparting the knowledge to the learners. In educational institutions, various teaching methods are adopted for making students learn about various social means of the society. In today's era, learning through online mode is increasing and the same is getting adopted by public as well as private educational institutions. At the time of adopting teaching methods, one needs to assess its impact on students learning and understanding. Not all teaching methods are suitable for all types of curriculum of educational institutions. This study aims to find out the preference in mode of learning between traditional and online mode of learning for commerce related practical subjects of accounting and taxation and effect of online learning of taxation on the knowledge and understanding of the commerce undergraduate students.

**Keywords:** Traditional (offline) Learning, Online Learning, Teaching Methods, Taxation.

## Introduction:

Education is a disciplined method of teaching various means of socialisation to a person. It is an art of learning through which a person makes learner gain knowledge about various aspects of social means. Learning is important in determining the quality of an individual's life and also shaping a good society. An individual can have a better life by improving skills, knowledge, personality and attitude with the help of learning and education. There are various methods used for imparting knowledge and improving skills of a learner, however, what is most important is how these methods impact on learners understanding of a particular thing. Effectiveness of a mode / method of learning are very important as it makes easy for a learner to understand various things. If the mode / method of learning is not making a positive impact on learners understanding, then such methods should be avoided or to be used very less in regular course. Some of the important methods of learning (teaching) adopted by educational institutions in are :

- **Lecture based learning:** It is a traditional method of delivering a lecture in a class room in which a teacher gives information and explains the same orally or by demonstrating the same on a board or with the help of PPT's or videos by giving examples.
- **Online learning:** This method is used with the help of technology where the teacher delivers lectures in a virtual classroom using video and audio conferencing. This also includes pre-recorded video lectures which are available on public or private domain for the learners.
- **Hybrid learning:** Hybrid mode of learning is a combination of both traditional way of learning and online way of learning. Part of the information is provided to the learners in traditional mode and part in online mode.
- **Group learning:** In this method learners are segmented into groups and teacher assigns them task in the form of group discussion or presentation which encourages learners participation by interacting in group and also improves their listening skills.
- **Individual learning:** This method promotes learning at individual level where learning tasks are assigned to each learner which has to be completed by the learner itself and the same is assessed individually.
- **Expeditionary Learning:** This type of learning includes the process of learning through practical experiences. This encourages students to apply classroom knowledge and skills to the real world.

Now a days, adopting different teaching methods are the need of present education system as it gives many advantages and makes easy to a teacher in imparting knowledge to a learner. However, being a teacher or an educational institution, one should also keep their eyes on the impact of such learning techniques on the understanding of a learner as at the end what matters is the learning outcome, how much the learner has gained knowledge and are capable in applying the same in practical world.

There is a trend going in favour of adopting online learning which gained its popularity during Covid-19. Many institutions have adopted online learning for some part of their curriculum and many are in process of the same. It is important to find out as to whether online learning is suitable for all types of curriculum or they should remain stick to traditional mode of learning for the benefit of the learners. This study intends to find out the impact of online learning on students understanding with respect to practical subject / topic like Income Tax.

### **Literature Review**

[Sun, Anna & Chen, Xiufang, 2016] The researcher in this study has found that online education has developed rapidly and it will continue to increase it's presence in higher education. The study also says that online education will surely influence the higher education but it is unlikely to replace traditional higher education. The researcher has highlighted that developing a sense of community in the online environment will be the primary challenge along with the course curriculum, design, and instruction to the online teaching environment.

[Shamini Howshigan and Thevanes Nadesan, 2021] The study was conducted to assess the efficacy of online teaching and learning among the undergraduate students. The research finding has identified the challenge faced by the students as poor internet connection and to tackle this there must be appropriate lecture time table. The study further shows that the students prefer face to face learning as compared to online. The findings also shows that Universities of developing countries like Sri Lanka need to equip and upgrade their infrastructure for online learning so that students can access the online technologies.

[T. Muthuprasad, S. Aiswarya, K.S. Aditya, Girish K. Jha, 2021] The research findings shows that the majority of the students indicate a positive attitude towards online learning during Covid-19 pandemic. Students prefer well structured content and uploaded video recordings along with interactive online sessions. However, most of the students have also indicated that the online learning posses the challenge of technological constraint, delayed feedback and inability of the instructor to handle online environment effectively.

[Hasnan Baber, 2020] The study was conducted amongst undergraduate students of India and South Korea. The researcher has identified variables such as course structure, interaction, student's motivation, student engagement, instructor facilitation and knowledge as important determinants of perceived student learning and satisfaction in online education that are positively influencing student's learning outcome and satisfaction.

### **Research Methodology**

In this research, the primary data has been collected through well designed structured questionnaire from 41 respondents which includes 15 male and 26 female respondents. These respondents are undergraduate students of colleges from Mumbai. The primary data collected from respondents is converted into tables & pie charts and the data is analysed statistically. The secondary data is collected from websites, blogs, research papers, and e-news.

### **Objectives Of The Study**

- 1) To study the available methods of online teaching and learning
- 2) To study student's perception towards online learning
- 3) To study the impact of online learning of student's knowledge and their understanding with respect to income tax subject

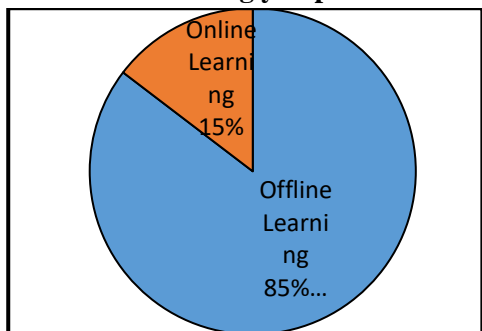
**Hypothesis Of The Study**

H0 - There is no significance difference in output of online learning on student’s knowledge and understanding as compared with offline learning with respect to Income Tax

H1 - There is a significance difference in output of online learning on student’s knowledge and understanding as compared with offline learning with respect to Income Tax

**Data Analysis And Findings Of The Study**

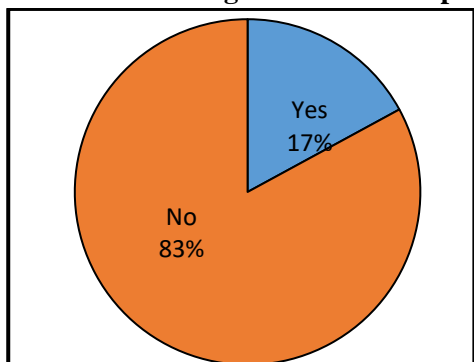
- **mode of learning you prefer the most:**



Response	Frequency	Percentage
Traditional (offline) Learning	35	85%
Online Learning	06	15%
<b>Total</b>	<b>41</b>	<b>100%</b>

Out of the 41 respondents, 35 respondents (85%) were in preference for Traditional (offline) mode of learning and 6 respondents (15%) for online learning.

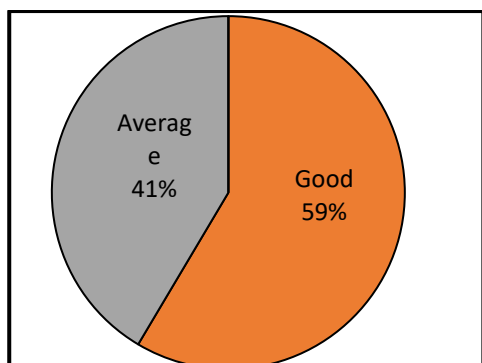
- **Online learning is better as compared to traditional (offline) learning:**



Response	Frequency	Percentage
Yes	07	17%
No	34	83%
<b>Total</b>	<b>41</b>	<b>100%</b>

Out of 41 respondents, 34 respondents (83%) were responded no for online learning is better as compared to traditional (offline) learning and 07 respondents (17%) were in favor of that.

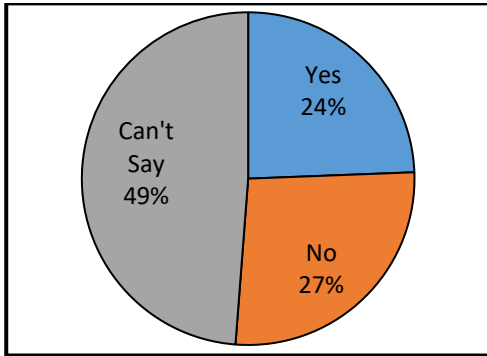
- **Interactions between yourself and the teacher during online learning sessions:**



Response	Frequency	Percentage
Very Good	00	00%
Good	24	59%
Average	17	41%
Poor	00	00%
<b>Total</b>	<b>41</b>	<b>100%</b>

Out of 41 respondents, 24 respondents (59%) rated their interactions with the teacher during online learning sessions as good and 17 respondents (41%) rated it as average.

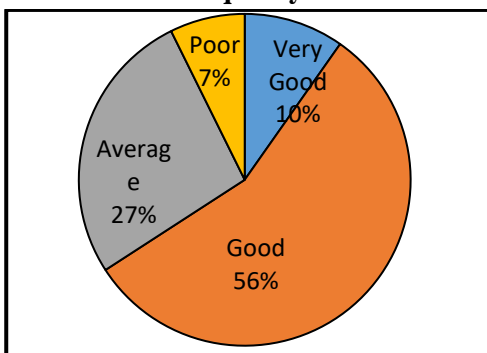
• **Learning outcomes are achieved through online learning:**



Response	Frequency	Percentage
Yes	10	24%
No	11	27%
Can't Say	20	49%
<b>Total</b>	<b>41</b>	<b>100%</b>

Out of 41 respondents, 10 respondents (24%) were responded yes and 11 respondents (27%) were responded no for whether their learning outcomes are achieved through online learning whereas 20 (49%) respondents responded as can't say.

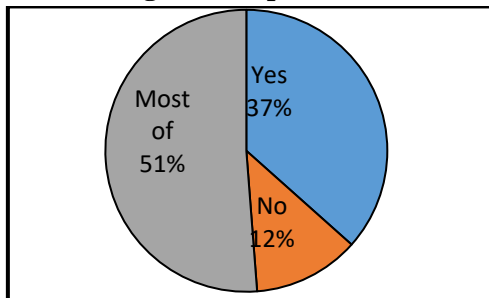
• **Rate the overall quality of the online learning you receive/ have received:**



Response	Frequency	Percentage
Very Good	04	10%
Good	23	56%
Average	11	27%
Poor	03	07%
<b>Total</b>	<b>41</b>	<b>100%</b>

Out of 41 respondents, 04 respondents (10%) have rated very good, 23 respondents (56%) have rated good and 11 respondents (27%) have rated average and 03 respondents (07%) have rated poor for the overall quality of the online learning they receive / have received.

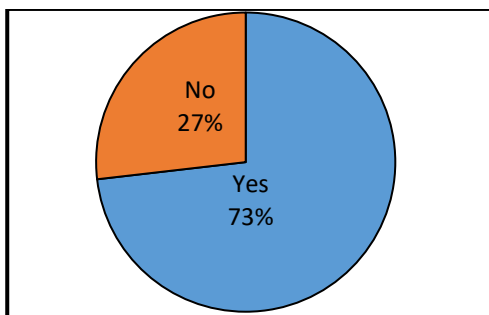
• **Understanding of concepts related to Income Tax during online session:**



Response	Frequency	Percentage
Yes	15	37%
No	05	12%
Most of	21	51%
<b>Total</b>	<b>41</b>	<b>100%</b>

Out of 41 respondents, 15 respondents (37%) were responded yes, 05 respondents (12%) were responded no and 21 respondents (51%) were responded most of for the question whether they have understood concepts related to Income Tax during online session.

• **You would have understood Income Tax better in offline learning:**

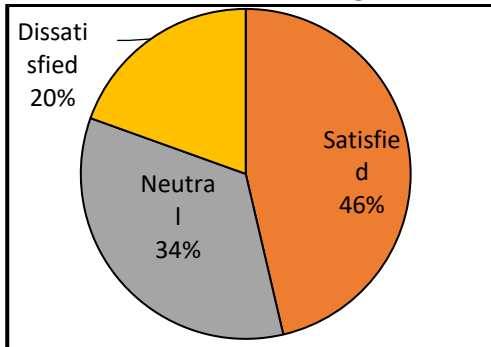


Response	Frequency	Percentage
Yes	30	73%
No	11	27%
<b>Total</b>	<b>41</b>	<b>100%</b>



Out of 41 respondents, 30 respondents (73%) were responded yes and 11 respondents (27%) were responded no for the question whether they have understood income tax better in offline learning.

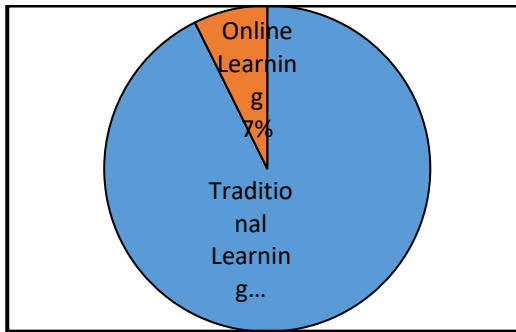
• **Satisfaction with learning’s of Income Tax during online learning:**



Response	Frequency	Percentage
Very much satisfied	00	00%
Satisfied	19	46%
Neutral	14	34%
Dissatisfied	08	20%
<b>Total</b>	<b>41</b>	<b>100%</b>

Out of 41 respondents, 19 respondents (46%) were satisfied and 08 respondents (20%) were dissatisfied with respect to their satisfaction with learning’s of Income Tax during online learning whereas 14 respondents (34%) were neutral about it.

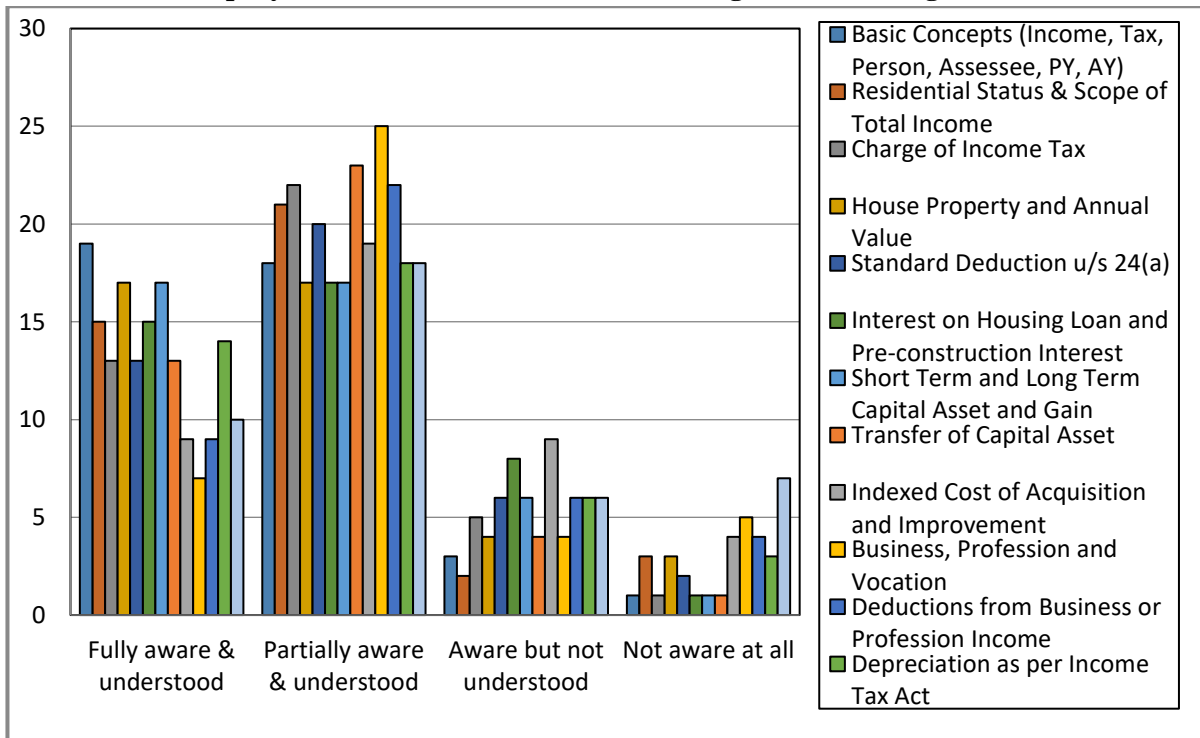
• **Which mode of learning is better for the subject like Direct Tax (Income Tax):**

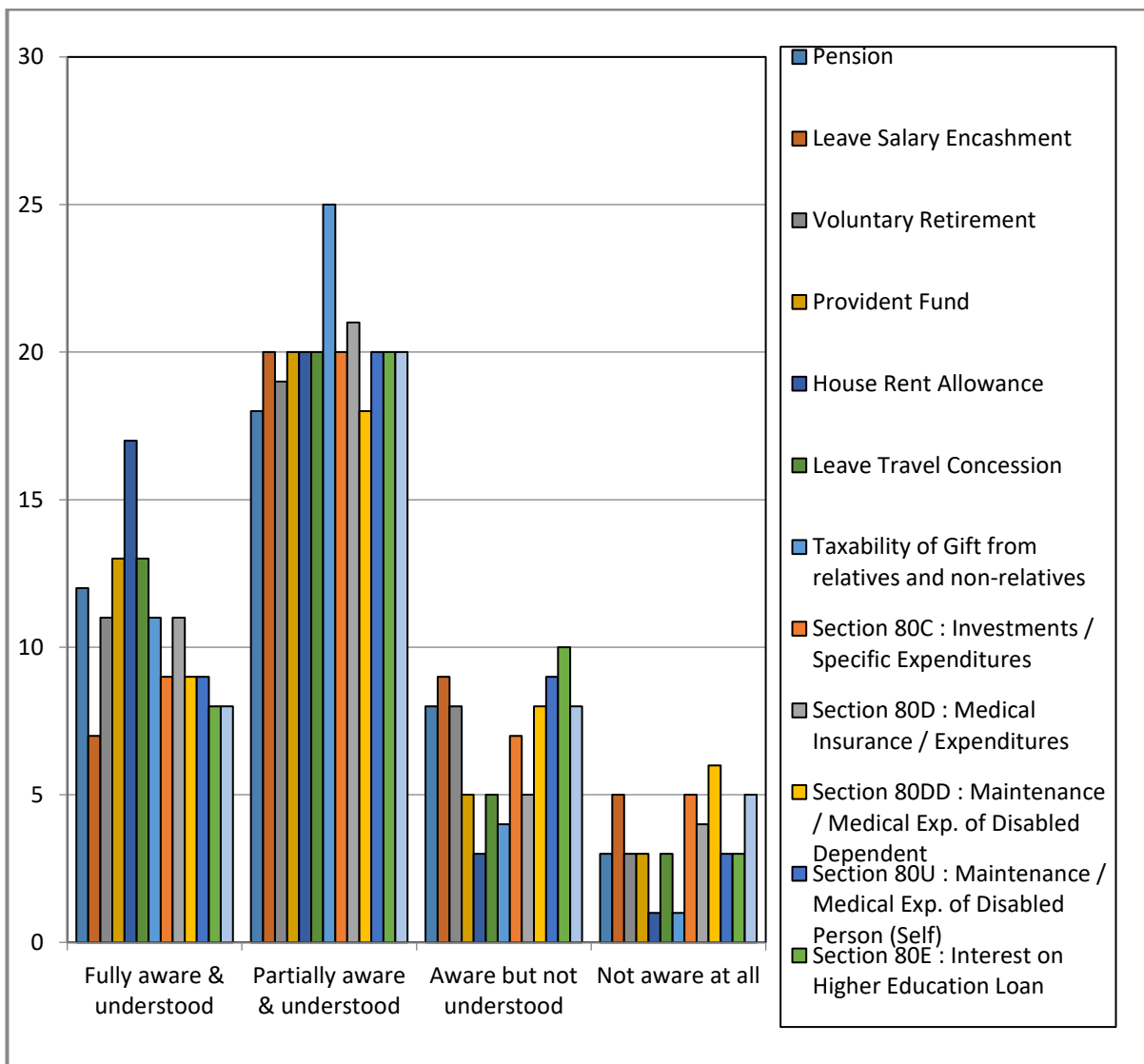


Response	Frequency	Percentage
Traditional Learning	38	93%
Online Learning	03	07%
<b>Total</b>	<b>41</b>	<b>100%</b>

Out of 41 respondents, 38 respondents (93%) were in favour of traditional learning as better for subject like Direct Tax (Income Tax) whereas 03 respondents (7%) in favour of online learning.

• **Income Tax concepts you are aware and understood during online learning:**





**Basic Concepts (Income, Tax, Person, Assessee, PY, AY):** Out of 41 respondents, 19 respondents (47%) were fully aware and understood, 18 respondents (44%) were partially aware and understood, 03 respondents (07%) were aware but not understood 01 respondent (02%) was not aware at all.

**Residential Status & Scope of Total Income:** Out of 41 respondents, 15 respondents (37%) were fully aware and understood, 21 respondents (51%) were partially aware and understood, 02 respondents (05%) were aware but not understood 03 respondent (07%) were not aware at all.

**Charge of Income Tax:** Out of 41 respondents, 13 respondents (32%) were fully aware and understood, 22 respondents (54%) were partially aware and understood, 05 respondents (12%) were aware but not understood 01 respondent (02%) were not aware at all.

**House Property and Annual Value:** Out of 41 respondents, 17 respondents (41%) were fully aware and understood, 17 respondents (41%) were partially aware and understood, 04 respondents (10%) were aware but not understood 03 respondent (07%) were not aware at all.

**Standard Deduction u/s 24(a):** Out of 41 respondents, 13 respondents (32%) were fully aware and understood, 20 respondents (49%) were partially aware and understood, 06 respondents (15%) were aware but not understood 02 respondent (05%) were not aware at all.

**Interest on Housing Loan and Pre-construction Interest:** Out of 41 respondents, 15 respondents (37%) were fully aware and understood, 17 respondents (41%) were partially aware and understood, 08 respondents (20%) were aware but not understood 01 respondent (02%) was not aware at all.

**Short Term and Long Term Capital Asset and Gain:** Out of 41 respondents, 17 respondents (41%) were fully aware and understood, 17 respondents (41%) were partially aware and understood, 06 respondents (15%) were aware but not understood 01 respondent (02%) was not aware at all.

**Transfer of Capital Asset:** Out of 41 respondents, 13 respondents (32%) were fully aware and understood, 23 respondents (56%) were partially aware and understood, 04 respondents (10%) were aware but not understood 01 respondent (02%) were not aware at all.

**Indexed Cost of Acquisition and Improvement:** Out of 41 respondents, 09 respondents (22%) were fully aware and understood, 19 respondents (46%) were partially aware and understood, 09 respondents (22%) were aware but not understood 04 respondent (10%) were not aware at all.

**Business, Profession and Vocation:** Out of 41 respondents, 07 respondents (17%) were fully aware and understood, 25 respondents (61%) were partially aware and understood, 04 respondents (10%) were aware but not understood 05 respondent (12%) were not aware at all.

**Deductions from Business or Profession Income:** Out of 41 respondents, 09 respondents (22%) were fully aware and understood, 22 respondents (54%) were partially aware and understood, 06 respondents (15%) were aware but not understood 04 respondent (10%) were not aware at all.

**Depreciation as per Income Tax Act:** Out of 41 respondents, 14 respondents (34%) were fully aware and understood, 18 respondents (44%) were partially aware and understood, 06 respondents (15%) were aware but not understood 03 respondent (07%) were not aware at all.

**Gratuity:** Out of 41 respondents, 10 respondents (24%) were fully aware and understood, 18 respondents (44%) were partially aware and understood, 06 respondents (15%) were aware but not understood 07 respondent (17%) were not aware at all.

**Pension:** Out of 41 respondents, 12 respondents (29%) were fully aware and understood, 18 respondents (44%) were partially aware and understood, 08 respondents (20%) were aware but not understood 03 respondent (07%) were not aware at all.

**Leave Salary Encashment:** Out of 41 respondents, 07 respondents (17%) were fully aware and understood, 20 respondents (49%) were partially aware and understood, 09 respondents (22%) were aware but not understood 05 respondent (12%) were not aware at all.

**Voluntary Retirement:** Out of 41 respondents, 11 respondents (27%) were fully aware and understood, 19 respondents (46%) were partially aware and understood, 08 respondents (20%) were aware but not understood 03 respondent (07%) were not aware at all.

**Provident Fund:** Out of 41 respondents, 13 respondents (32%) were fully aware and understood, 20 respondents (49%) were partially aware and understood, 05 respondents (12%) were aware but not understood 03 respondent (07%) were not aware at all.

**House Rent Allowance:** Out of 41 respondents, 17 respondents (41%) were fully aware and understood, 20 respondents (49%) were partially aware and understood, 03 respondents (07%) were aware but not understood 01 respondent (02%) were not aware at all.

**Leave Travel Concession:** Out of 41 respondents, 13 respondents (32%) were fully aware and understood, 20 respondents (49%) were partially aware and understood, 05 respondents (12%) were aware but not understood 03 respondent (07%) were not aware at all.

**Taxability of Gift from relatives and non-relatives:** Out of 41 respondents, 11 respondents (27%) were fully aware and understood, 25 respondents (61%) were partially aware and understood, 04 respondents (10%) were aware but not understood 01 respondent (02%) was not aware at all.

**Section 80C: Investments/ Specific Expenditures:** Out of 41 respondents, 09 respondents (22%) were fully aware and understood, 20 respondents (49%) were partially aware and understood, 07 respondents (17%) were aware but not understood 05 respondent (12%) were not aware at all.

**Section 80D: Medical Insurance/ Expenditures:** Out of 41 respondents, 11 respondents (27%) were fully aware and understood, 21 respondents (51%) were partially aware and understood, 05 respondents (12%) were aware but not understood 04 respondent (10%) were not aware at all.

**Section 80DD: Maintenance/ Medical Exp. of Disabled Dependent:** Out of 41 respondents, 09 respondents (22%) were fully aware and understood, 18 respondents (44%) were partially aware and understood, 08 respondents (20%) were aware but not understood 06 respondent (05%) were not aware at all.

**Section 80U: Maintenance/ Medical Exp. of Disabled Person (Self):** Out of 41 respondents, 09 respondents (22%) were fully aware and understood, 20 respondents (49%) were partially aware and understood, 09 respondents (22%) were aware but not understood 03 respondent (07%) were not aware at all.

**Section 80E: Interest on Higher Education Loan:** Out of 41 respondents, 08 respondents (20%) were fully aware and understood, 20 respondents (49%) were partially aware and understood, 10 respondents (24%) were aware but not understood 03 respondent (07%) were not aware at all.

**Section 80TTA/ 80TTB: Interest on Deposits:** Out of 41 respondents, 08 respondents (20%) were fully aware and understood, 20 respondents (49%) were partially aware and understood, 08 respondents (20%) were aware but not understood 05 respondent (12%) were not aware at all.

### CONCLUSION

From the analysis of survey conducted, it is found that there is no issue in interactions between students and teachers during online learning but around 49% of the respondent students are not in a position to say whether their learning outcomes are achieved or not during online mode of learning. Around 73% respondent students have to say that they would have understood income tax better in traditional (offline) learning, however around 46% respondent students are satisfied with learning of income tax during online mode. It is also found that less than 50% of the respondent students are fully aware and understood the various concepts and provisions of income tax during online mode of learning, in many of the cases it is less than 30%. Around 93% respondent students are in favour of traditional learning over online mode of learning for practical subjects like accounting and taxation. From the above, it can be concluded that for practical subjects like accounting and taxation, traditional (offline) mode of learning is more preferred by the undergraduate students as compared to online learning as traditional (offline) learning makes easy for students to learn and understand practical subjects thus making a difference in learning output when compared with online learning.

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## Cross Cultural Perspectives in Jhumpa Lahiri's Works

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### Abstract

Race, religion, culture and language play crucial role in the life of every human beings besides making human life pleasant, it sometimes invite a chain of conflicts, dissent and a diehard competition for maintaining the real as well as the pseudo identity which germinates not only temporary but also feeling of enmity among the dominant and the marginalized sections of society. This antagonism further leads to the development of fractured personality among the individuals and groups that belong to minority community. The factors like race, culture and language are significant in segregating the natives from the immigrants. The migrants always endeavor to strengthen even after their immigration in the land of their dreams. Their broken ties with their motherland always provide them the never ending fractured identities wherein they always crave for reinvigorating the lost roots by moving back to their lands. Even after years of separation they never come out of the memories and nostalgia and take pleasure in delving deep into the horrid as well as the pleasant past. Their longings for their loved and dear ones never quench, which become a great matter of inspiration for their expression wherein most of the diaspora writers find an excellent tool for presenting their inner self with truth as well as with a pinch of imagination.

**Key words:** Alienation, assimilation, culture, diaspora, dream migration and nostalgia etc.

### Research Paper

Jhumpa alias Nilanjana Sudeshna Lahiri was born in London on 11 July 1967 to an immigrant Bengali Indian family, she belongs to a well-educated family whose mother Tapatī Lahiri as a school teacher, her younger sister, Jhelum, is a doctorate in history. Jhumpa primarily belongs to the South Kingstown, Rhode Island. She was called Jhumpa in her school days by her school teacher. Right from the school days she is more interested in fictional works and writes it in her notebooks. She is also interested in story writing and always tries her hand in it with her school friends. She does not stop it just by writing but her works are also published in her elementary school newspaper. Her passion for writing never allow her to rest and she spares more time for it even in her college days in the Barnard College in New York City. Jhumpa was more interested in literature so she pursued B.A. in English literature, and also done her post-graduation in pursue graduate studies in English literature. Lahiri unsuccessfully applied to several universities. Postponing graduate studies. Her stint as research assistant in Cambridge, Massachusetts, she devoted herself towards fiction writing. She also enrolled for creative writing program in Boston University wherein she studied M.A. in English, Creative Writing, and Comparative Literature. She also did her doctorate in the Renaissance Studies. Jhumpa's interest in writing never allow her to move towards other fields and she begins the fiction writing as her main work and starts publishing even at graduate school.

Her fellowship at Fine Arts work center in Provincetown plays an important role as she gets more time to write stories. Which are first published in The New Yorker, the Louisville Review, AGNI, the Harvard Review, Salamander, Epoch, and Story Quarterly. She is also recipient of many and many literary awards. There are always groups in the diasporic population as the first generation migrants are those migrants who are born in their motherland but leave it for better opportunities, livelihood or the political, religious, sectarian and financial persecution. This group of migrants is more passionate and nostalgic about their motherland as they were born and brought up in this land. It is because of this they are unable to shed their ties with land of their birth. The second generation of diasporic community are the people who are the direct descendent of the people who are migrated from their motherland. Their forefathers or parents have and before the birth of these migrated people. They are born in the new land of their parent's dream.

Jhumpa Lahiri's first short story collection, *Interpreter of Maladies* (1999) was published when she was just thirty-two years old. Her debut work *Interpreter of Maladies* which was published in the year 1999 is a collection of nine short stories which tell about the life of the people who have left their land for the better

fortune. The short stories present the life of the displaced population their dreams, frustration, complexities and social and married relations in the new land. It also shed life on the discord between the old and the younger generation of the migrants. The main focus of Lahiri's stories is struggle of the displaced people for their identity and as a result of it they always find shelter in the nostalgia. Almost all the stories of her work *Interpreter of Maladies* are set in United States of America. These stories present the problems of the new people with the native Americans who are mostly white and are unable to digest the immigrants and consider them as culturally others. The racial prejudices never allow them to develop healthy relations with the migrants. Here the writer sheds light on the grimmer issues like the feelings of otherness among the migrated people and their diehard struggle for assimilation, in which most of the migrant community fails miserably. The active and endless efforts on the part of the migrant community for ending their isolation seldom succeed. Jhumpa Lahiri affirms that the issues like gender, nationality, language, colour, religion and culture play important role in discriminating the migrants from the local and native population. In other way these elements are used as tools by the native whites for humiliating the people who are migrated to America for materializing their dreams. It is because of the unjust treatment the migrant community never comes out of the nostalgia. It is because of the persistent humiliation and unnatural discrimination the migrant community lives the life of fear and uncertainty which culminates in to the corrosion of their self-esteem and confidence.

The constant and perpetual feeling of otherness intensifies the identity crisis during their relocation. It is because of the continuous humiliation of their values, culture the migrant always try to imitate the traits of the native people which result into the mockery and fun by the indigenous people. It is the constant pressure of assimilation affects the mental health of the people who always hesitate to express themselves and as a result become more introverts. This takes the toll on their personality. These are the bitter consequences of the migrant and native encounters which turn into the maladies the writer tries to interpret.

*When Mr. Pirzada Came to Dine* is one of the well-known short stories by Jhumpa Lahiri in which she presents the feelings of the migrants who are nostalgic about their land and people. The story is about a Bangladeshi migrant which is set in a New England college town. The narrator is a 10-year-old girl Lilia who belongs to parents of Indian origin migrated to United States. Their fondness for the people of their country and the people can be understood by the usual practice of inviting people from India and the Indian subcontinent by going through the University directory. Her father always invites these persons for dinner wherein the family gets an opportunity to talk about the people of their land. It is through these encounters the migrants share their nostalgic experiences and in other way express their sorrow and happiness. As Lilia's father finds Mr Pirzada who later on never misses a chance to visit Lilia's home. He is of her father's age so they develop great warmth in their relations.

Through the character of Mr. Pirzada Jhumpa Lahiri present the chaotic situation brought by the political leaders. The war between East and West Pakistan brings havoc in the life of people like Pirzada who are displaced for the study in America. In 1971, the Western Pakistani army captured The Eastern Pakistani city Dacca and brought series of miseries by killing and torturing the locals which result into the the end of communication between the professor and his family which consists of wife and seven daughters. Mr. Pirzada's condition becomes as pathetic as he is unable to manage by the meager amount paid by his government. A university professor always waits for the invitation from the family of Lilia as he is unable to enjoy good food to eat well or buy a TV. It is the poverty that makes him frequent visitor to Lilia's house. It is the feeling of commonness which is exhibited through their language and culture cement their ties despite of Pirzada's country of origin. But innocent little girl is unable to find out the otherness in this person as he speaks the same language, his looks are also similar to her father who tries to show her that their land is different because some mortals have drawn a line between their land. It is the map which tells her about the various nationalities which beyond the comprehension of a child like Lilia.

Jhumpa Lahiri's *A Real Durwan* is a short story of Boori Maa. She is from the erstwhile Bengal province that moved to Indian side of Bengal in the partition and settles in Calcutta. She faces a frugal life after entering into India. She works as maid and does menial jobs like cleaning. It is the partition that brought miseries in her life. She is shown as nostalgic about her life in pre-partition times. She shares her traumatic experiences wherein she lost her tells anyone husband and four daughters. The partition riots also damaged her property which was a two-story building.

Jhumpa Lahiri's *Sexy* is about Laxmi's accounts who narrates Miranda's affair with Dev a married person who knows little about India. Her next story *Mrs Sen* is about a Bengali migrant who is not ready to leave her origin. She is so much gripped by her past that she doesnot allow her to live in the present times. Her past always haunts her like a terrible dream. She strictly follows the Indian womanhood by wearing red saree and the reverence of womanhood i.e. vermilion, toe-rings. It is because of this she experiences the otherness in the migrated land.

Her well-known work *The Namesake* published in 2003 which presents the life of an immigrant Bengali family. This work covers the entire life of family who has been migrated from India with their children who now are youth. The book presents thee life and experiences of Ganguli family and particularly of Gogol and Sonia who are the representatives of young diaspora who face bitter as well as the better experiences in the developed countries like America. They not only feel excluded from the native younger generation but also from the generation of their forefathers. The generation gap between the two migrant generations is beautifully presented by the novelist in this work. Besides portraying the differences between the two generations she also touches upon the issues like homelessness assimilation, hegemony, extermination and cultural segregation. She categorically states that diasporic people never disentangle the strands of their past and present. It presents the alienation, discrimination and loss of identity the diasporic community experiences every time in the dreamland.

### **Conclusion**

In this way Jhumpa Lahiri sheds light on the life of the people who leave their motherland, family, and near and dear ones for better fortune face bitter conditions. They found at crossroads even after facing various complexities.

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# Digital Tools And Applications In Businesses With Reference To MSME's

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## Abstract:

Digital business platform becoming very popular in developing countries like India, however traditional businesses focus on digital business ecosystems. Digitalization of business has growing with rapid pace along with increasing use of digital marketing tools. The importance of digital business tools and applications is growing between businesses to consumer (B2C) market. The ICT information and communication technology help out to the small business entrepreneurs to increase efficiency of business activities. ICT has being provided huge opportunities for development of micro, small and medium enterprises (MSMEs). Digitalization of businesses explores and access of new emerging technologies to facing upcoming challenges in businesses. Digital tools are support to small businessmen for product marketing and digital payments. In India 14726 crore transactions has been recorded in the year 2023-2024. According to 2022 digital payment transaction data India is the highest digital payment country nearly 46% share among all world countries.

**Keywords:** *Digital Business ecosystem, ICT, MSME and Digitalization.*

## Introduction:

Digital or internet applications has significant important to understand for business expansion. The use of Digital Marketing in Micro, Small and Medium Enterprises has huge potential to develop information technology in terms of employee's skills and digital strategy. Information and Communication Technology is very important regardless any size of companies. Micro, Small and Medium Enterprises (MSME) has great scope for to serve their potential customers across the country. Digital tools brought advance business model to achievement their business goals.

The Micro, Small and Medium Enterprises (MSME) have been emerged as a highly vibrant and dynamic sector of the Indian economy over the last five decades. It contributes significantly in the socio-economic development of the country by fostering rural entrepreneurship along with generating large employment opportunities at local level. The micro, small and medium enterprises are complementary to large industries as ancillary units and this sector contributes significantly in the inclusive industrial development of the country. The MSMEs are widening their domain across sectors of the economy, producing diverse range of products and services to meet demands of domestic as well as global market.

## 2. Objectives of the Study:

- 1 To Study the Digital Payment System of Micro, Small and Medium Enterprises.
- 2 To Understand the Online Portal and Digital Payments of MSMEs.

## 3. Research Methodology & Data Source:

The present research paper attempt digital payment system, researcher has collected data to use secondary sources which required for the analysis and to address different issues along with references are collected from the Library sources which have supposed to be most reliable and authentic. Other hand internet and reputed publications has been diversely used for the collection of data.

## 4. Literature Review:

**Krishna Kumar (2003)** He has stressed on the technological transfer and innovative ideas which involves important. The researcher has been highlighted on MSME's single handed deeds to streamline MSME's work regulated by MSME ministry of India.



**Boateng, K. Naveem, S., Nagaraju, Y. (2019)** It is found that, the all states and union territories have their share of the MSMEs, the states of Uttar Pradesh, West Bengal followed by Tamil Nadu, Maharashtra, Karnataka, Bihar, Andhra Pradesh, Gujarat, Rajasthan, and Madhya Pradesh, are the 10 states with the highest number of MSMEs. The findings again indicated that, MSMEs that engage in trade activities dominate the

**Harleen Kaur & P Devi (2023)**.the paper deals with role of digital payment adoption in MSMEs. The researcher has focused on sustainable development goal through integration of digital payment system within their business model and innovation in technology has positive effect on MSMEs.

### 5. MSMEs: A Snapshot

According to the provision of Micro, Small & Medium Enterprises Development (MSMED) Act, 2006 the Micro, Small and Medium Enterprises (MSMEs) are classified as below:

- (A) a micro enterprise, where the investment in plant and machinery or equipment does not exceed 1Cr. rupees along with turnover does not exceed of 5Cr.rupees.
- (B) a small enterprise, where the investment in plant and machinery or equipment does not exceed 10Cr rupees and turnover does not exceed fifty crore rupees; and
- (C) a medium enterprise, where the investment in plant and machinery or equipment does not exceed 50Cr. rupees and turnover does not exceed two hundred and 50Cr. rupees.

### 6. Digital Payment System:

Thus, the central government of India has taking initiatives for promoting cashless economy and to provide the facility of seamless digital payment to all citizens of India in a convenient manner. Promotion of digital payments has been accorded highest priority by the Government of India to bring each and every segment of our country under the formal fold of digital payment services. The Vision is to provide facility of seamless digital payment to all citizens of India in a convenient, easy, affordable, quick and secured manner every day human lives.

Ministry of MSME has taken numerous initiatives to digital enable the entire Micro, Small and Medium Enterprises ecosystem. All the offices of ministry of MSMEs have been enabled digital payment system including its all attached offices across the country. Therefore, MSME have been registered under UAM and also creates awareness about different modes of payments such as BHIM, UPI and Bharat QR code through these MSMEs making tremendous transactions.

**Table no. 1**

**Digital Payment Transactions MSMEs and its attached Offices (up to Dec 2022-23)**

Sr No.	Name of the organization	Total Tansactions	No. of Transactions By Digital means	Rs, (in Cr)	No. of Digital Transaction (%)
1	KVIC	5515166	4877445	5760.59	88.44
2	NSIC	121245	115798	13527.14	95.51
3	DC offices	103666	94971	540.59	91.61
4	COIR Board	13535	11777	226.58	87.01
5	NIMSME	3537	3462	54.14	97.88
6	MGIRI	1111	823	6.10	74.07
	<b>Total</b>	<b>5758260</b>	<b>5104276</b>	<b>20115.15</b>	<b>88.64</b>

Source:msme.gov.in

### Interpretation:

Above table no.1 shows that, the transactions of MSMEs through digital payments means. It is observed, cashless transactions has been increased in the consecutive years. The central government has taken efforts and to promoted digital payment system under the Digital India schemes. The ministry of MSME has also launched internet grievance monitoring system eSAMADHAN for address the issues and received suggestions in the ministry.

### 7. MSMEs has started online portal to address delay payment issues as following.

#### A) Esamadhan:

Section 15-24 of the micro, Small and Medium Enterprises Development (MSMED) Act, 2006 deal with the issues relating to the Delayed Payments to Micro and Small Enterprises (MSEs) by the buyers to the MSE supplier. In the case of delay in payment beyond 45days, MSMEs suppliers may approach the Micro and Small Enterprises Facilitation Council (MSEFC) constituted under the Act in all State/UTs.

**B) Sambhand:**

SAMBANDH Portal has launched on 8th December 2017. The portal helps in monitoring the procurement by Central Government Ministries, Departments and Central Public Sector Enterprises (CPSEs) and also enables them to share the list of required products/services and providing summary of procurement.

**C) Sampark:**

SAMPARK has been launched June 2018 by the Hon'ble President of India. This portal is a digital platform wherein jobseekers, trainees / students of MSME Technology Centers and recruiters can register themselves for mutually beneficial interaction. As on 18.01.2021, a total of 468759 passed out trainees (job seekers) and 5947 recruiters (job provider) have registered on the SAMPARK portal against vacancies posted by recruiters.

**Conclusion:**

Micro, Small and Medium enterprises are most useful for such developing countries like India because it help to create diverse an employment and can get balance regional economic development. Entrepreneur will get opportunity to run their business with lower investment. MSMEs can start with lower investment at the ground level mostly it benefited to village artisans to develop their skills, also it possible to spread employment of uncovered areas. Other hand we enable to decentralization of industries as well as jobs opportunities.

The significance of digital strategy goes to vibrant and multiplication of computers use in micro, small and medium enterprises to serve the customers, suppliers and vendors of the companies. Finally, it is observed after covid-19 outbreak the trend of digital business application has been increased. This is inseparable from this information technology and communication.

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# Mediation: Need of an Hour

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## Abstract

Mediation is a process by which the two parties to a dispute request a third party who acts as a mediator to assist them in settling their dispute and reaching a settlement mutually. It is a kind of alternative dispute resolution that is different from the conventional court system. In this process, there is no need to go to court or have a special courtroom; instead, it is a fast, easy, and cost-effective mechanism to resolve disputes. Recently as per the need of an hour an exhaustive statute has been enacted Mediation Act, 2023 This step will definitely help to have positive changes in administrative of justice.

**Key words:** Mediation, settlement, dispute etc.

## Introduction

Mediation, a form of alternative dispute resolution, has become increasingly important in today's legal system. It is a voluntary and confidential process in which a neutral third party, the mediator, helps parties reach a mutually acceptable agreement in a dispute. Mediation has several advantages over traditional litigation, including lower costs, faster resolution times, and the preservation of relationships.

Recently, the Chief Justice of India, DY Chandrachud, has urged the Union government to encourage the use of mediation as a means to "de-clog" courts. In his "Mediate, Don't Litigate" message, he emphasized the need to shift the focus from traditional litigation to alternative dispute resolution methods like mediation. The Chief Justice has recognized the importance of mediation as a tool to resolve disputes in a timely and cost-effective manner.<sup>1</sup>

Mediation has given statutory recognition by some statutes such as the Code of Civil Procedure, 1908, the Arbitration and Conciliation Act, 1996, the Companies Act, 2013, the Commercial Courts Act, 2015, and the Consumer Protection Act, 2019. Recently Mediation Act, 2023, is enacted as per the need of an hour and a welcome step.

## Mediation Process: Meaning and Concept

Mediation is a facilitative process in which “dispute parties engage the assistance of an impartial third party, the mediator, who helps them to try to arrive at an agreed resolution of their dispute. Mediation is a process in which a trained facilitator assists disputing parties in communicating their positions on issues and explore possible solutions. Mediation is a voluntary, non-binding process in which an impartial and neutral mediator facilitates disputing parties in reaching a settlement. Mediation is a structured process where a neutral person uses specialized communication and negotiation techniques. Litigants participating in the mediation process have unequivocally endorsed it.<sup>2</sup>

When the parties to the dispute entered into a settlement agreement it is the self-responsibility of the parties to be bound by what has been agreed between them during the mediation process. So, the chances of the final settlement, its execution and satisfaction of the party is definitely more as compare to the adversarial dispute resolution process.<sup>3</sup>

According to Justice R.V. Raveendran, Judge, in *Afcons Infrastructure v. Cherian Varkey*<sup>3</sup> Mediation is erroneously defined in Section 89 of the code as the process where the court effects a compromise between the parties by following the prescribed procedure. Amendment to Section 89 is an urgent necessity, as otherwise “mediation” as defined would be completely different.

## Mediation: Significance and need

### a) Huge pendency of litigations

According to statistics available in India, it is not able to clear the backlog. Law Minister Kiren Rijju said as on December 31, 2022, the total pending cases in district and subordinate courts was pegged at over 4.32 crore. He also said over 69,000 cases are pending in the Supreme Court, while there is a backlog of more

than 59 lakh cases in the country's 25 high courts.<sup>4</sup> Thus to reduce the case pendency, the Mediation and Conciliation Project Committee of the Supreme Court of India describes mediation as a tried and tested alternative for conflict resolution

**b) Judicial vacancies and ratio of judges to population.**

At present, the judge - population ratio in the country works out to be approximately 21 Judges per million population. In order to calculate the judgepopulation ratio for per million population in a particular year, the Ministry of Law and Justice uses the criterion based on the population data as per Census 2011 (1210.19 million) and the sanctioned strength of Judges in Supreme Court, High Court and District & Subordinate Courts in the year 2023.<sup>5</sup>

The government's inability to fill, financial assistance for the expansion and consolidation of the judiciary, is completely ignored. Many times state spends huge amounts in the fight against frivolous cases and appeals against citizens.

**c) Large number of government litigations**

The Central and State governments are the single largest litigants, abetted by government owned corporations, semi-government bodies and other statutory organizations. In Bombay High Court alone, there were as many as 1,205 writ petitions filed against these bodies between January 1 to June 7, 2000- excluding those filed on the appellate side, while total number of suits filed is 2,402.<sup>6</sup> In such situation mediation can be remedy to deal with such cases.

**d) Complicated Court procedure litigation.**

The complicated and procedure that are intrinsically very slow to prove. Filing of the plaint, serving the process filing the written statements, the time irresponsibly taken and given, the discovery procedure, recording of depositions, ineffective court management, fragmented and discontinuous trial unattractive alternatives to trial and indifferent attitudes of legal actors, leads to backlogs and delays. To meet with the growing trade, commerce and phenomenal rise in global context as well as to cope out of fear of diversion of the business of multinational companies to other countries having a more efficient system of dispute resolution, Mediation is inevitable.

**e) Exhaustive Law on Mediation:**

There are several statutes containing mediation provisions, such as the Code of Civil Procedure, 1908, the Arbitration and Conciliation Act, 1996, the Companies Act, 2013, the Commercial Courts Act, 2015, and the Consumer Protection Act, 2019. In spite of these statutes, there is need to have dedicated mediation legislation In India. Various countries including Australia, Singapore, and Italy already have laws on mediation. Recently, India has enacted mediation Act, 2023

**f) Mediation for social change and preserve relations:**

Mediation simplifies the delivery of justice through plain language and proves to be a cost-effective alternative to traditional methods. The resolution arrived during mediation secures true justice for individuals where social norms are brought in consonance with Constitutional values through the exchange of ideas and flow of information. By promoting open communication and mutual understanding, mediation helps preserve personal or business relationships that may be strained by conflict.

**g) India will become an International Mediation Hub:**

The Singapore Convention on Mediation is a uniform and efficient framework for international settlement agreements resulting from mediation. As India is a signatory to the Singapore Convention on Mediation (since 2019), it is appropriate to enact a law governing domestic and international mediation. It will boost India's credential to become an International Mediation Hub.

**h) Mediation is Time saving and cost-effective** Mediation is typically faster and more cost-effective than protracted court battles, saving valuable time and resources for all parties involved.

**i) Mediation maintains confidentiality and give rise creative solutions:** The confidential nature of mediation proceedings allows parties to discuss sensitive matters freely without fear of public disclosure.

**j) Flexible and Creative Solutions:** Mediation encourages creative problem-solving, enabling parties to craft tailored solutions that may not be possible through court-imposed judgments. There are two distinct forms of mediation **Interest based and right based.**<sup>7</sup> In right based, the mediator looks to the rights that the disputants to resolve the dispute within those parameters. For example, in accident claims, right the court process and

then use that information to help the parties to reach to an acceptable settlement. Hence, rights-based approach would look to the outcome if this case were to go to court and seeks to use that 'shadow' to facilitate a settlement.<sup>8</sup>

**Conclusion:**

The development of Indian mediation is very promising. The Mediation Act is a revolutionary development in the realm of alternative dispute resolution as it promises parameters for practice, elevates confidentiality, ensures enforceability. This legislation will definitely and substantially reform the mediation concept by making it a more formal, efficient and harmonious mode to resolve disputes out of court.

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# Changing Education System In India: Past And Present

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## **Abstract:**

Education is the single most important factor determining any country's progress. It should be updated to reflect current events and changing global realities. It stimulates critical thinking about social, economic, cultural, moral, and spiritual issues impacting humanity. A more efficient and educated workforce is required to propel the nation's economy ahead. To become a productive player in the global economy, education, particularly higher education, must be increased through R&D activities. This study focuses on the overall performance of India's education system in changing era.

**Keywords:** Education and Technology, India's Education System, Modern Approach Towards Education System, Global Economy.

## **Introduction:**

Higher education is vital for a developing nation like India since it fosters human growth while also advancing the country itself. Higher education in India has expanded at an unparalleled rate since independence. India has entered a new period of knowledge explosion thanks to the considerable contribution of labour and resources given by higher education, particularly technical education. Its achievements in the nuclear and space industries demonstrate its enormous potential. Higher education allows people to reflect on the crucial social, cultural, moral, economic, and spiritual concerns confronting humanity. A growing youth population can be a great asset if the potential employability is realised. Conversely, if we fail to provide education and employment, it will open a negative side for the Indian economy. Education is an essential tool for achieving sustainability. 'The Education Commission 1964-66 described the role of education in social and economic transformation with a statement - The density of a nation is shaped in its classrooms. It assumes that education creates human capital which is the core of economic progress and externalities generated by human capital are the source of self-sustaining economic processes'<sup>1</sup>.

Although India has a wonderful legacy of higher education institutions, the formalization of the education system began after independence. Initially focused on primary and secondary education, there was a growing demand for ongoing skill development beyond traditional academic boundaries.

## **Education And Technology:**

Information and Communication Technology refers to technology that includes electronic equipment and related human interactive content that enables the user to use it for a wide range of teaching and learning in addition to personal use. Educational Technology is the combined use of electronic equipment to facilitate teaching and learning process.

A significant positive impact of technology on the Indian education system is the promotion of inclusive education. . We are all familiar with the development of technology in education, from chalk black boards to the use of e-resources. The rapid development of information technology has always seen a revolution in teaching and learning methods in the educational institution. Numerous studies have shown that the quantity and quality of systems such as e-learning in higher education have increased significantly over the years. Students and teachers access this virtual learning environment together to communicate effectively with each other through chat, podcasts, and discussion boards and file sharing.

E-Learning Platforms With the spread of the Internet around the world, the scope of education has further expanded. With online resources, virtual classrooms, and digital assessments, students have access to learning materials anytime and anywhere. This change not only provided freedom but also paved the way for distance learning and education, removed regional barriers and provided education to previously poor people.

Implementing technology for educational institutions has become imperative rather than optional. Navigating the ever-changing world of instructional technology, however, can be difficult. In this situation it can be beneficial to collaborate with an IT support company.

Today, education and technology interact in revolutionary ways, impacting teaching, learning, and administrative elements of education in a number of ways. MOOCs and LMS (Learning Management Systems) are examples of digital learning platforms that enable collaborative online learning through worldwide institutions.

In addition, technology enables us in the education industry to deliver personalised learning, an exceptional classroom experience, and administrative efficiency. Many of the technologies we use in educational advancements, such as interactive whiteboards, projectors, and educational apps, enrich classroom interaction and engagement. Virtual reality and augmented reality provide an immersive learning experience. A student information system facilitates registration, grading and attendance tracking. Data analytics help institutions optimize resources and improve student outcomes. The use of technology is being balanced with traditional teaching methods for effective learning outcomes.

### **Historical Background Of Education Policy In India:**

Education policy is a top priority for governments across the world. There is worldwide demand to focus more emphasis on educational policy results and their influence on social and economic development. Education policy is the set of rules and concepts that regulate how educational systems operate. Many important considerations must be addressed while developing educational policy. These include educational methods, resource mobilization, curriculum content, and the policy's potential influence on various populations.

Education policy in India has evolved throughout time, affected by colonial heritage, post-independence goals, and changing socioeconomic circumstances. Here are the important periods and advancements-

Form Vedic period to till the education growth is tremendous. We are aware about the long back gurukul system which was primarily famous on religious text After that Nalanda, Takshshila universities are emerged. Pre-Colonial Era education was predominantly delivered through traditional systems such as Gurukuls and Madrasas, which emphasized religious and cultural lesson. During Colonial Era the British East India Company initially established schools to train clerks and civil servants. A pivotal moment in British India's educational history is the Charter Act of 1813. The earliest piece of legislation in India to acknowledge the right to an education with public funds was found in Section 43 of the Charter Act 1813<sup>2</sup> This act had a major role in changing how the British approached Indian education and governance. An important turning point in India's colonial history was represented by Lord Macaulay's Minute of 1835, which shaped the direction of the nation's educational system and promoted the advancement of English education<sup>3</sup>. In 1854, the East India Company's In-charge, Sir Charles Wood, released a policy statement called the Wood's Despatch Act. Its goal was to establish an Indian educational system that would yield citizens capable of assisting the British administration in better administering the nation. In India, schools, colleges, and universities were built on this policy, with an emphasis on teaching modern subjects and English<sup>4</sup>.

Post Independent educational policy in India:

- Article 45 of the Indian Constitution, children up to the age of 14 must get free and compulsory education
- Children aged 6 to 14 now have a basic right to education according to the 2009 of the Right to Education (RTE) Act.
- The University Education Commission (1948–1949) made reform recommendations for higher education.
- Reforms in secondary education were the main focus of the Secondary Education Commission (1952–53).
- Influenced by the Kothari Commission (1964–1966), the National Policy on Education (NPE) was created in 1968.
- NPE 1968: Placed special emphasis on teaching science and technology and emphasised the need for a unified educational framework.

- NPE 1986 (Amended in 1992): Designed to improve quality, address inequalities, and encourage education for all.
- In order to attain universal primary education, the Sarva Shiksha Abhiyan (SSA) was introduced in 2001.
- The Rashtriya Madhyamik Shiksha Abhiyan (RMSA) sought to make secondary education accessible to all.
- The National Education Policy (NEP) 2020 is a comprehensive reform programme that emphasises critical thinking, adaptable curricula, and holistic and multidisciplinary education. The National Education Policy (NEP 2020) seeks to modernize education by focusing primarily on holistic development of students, ensuring student-centred access, relevance, equity, quality and solid basic education. The policy also places great emphasis on improving the quality of educational outcomes. Implementing assessment changes, a long-awaited shift, is another area of focus

The educational landscape is rapidly changing as technology advances, societal expectations shift, and the economy fluctuates. With the need to adapt to learners' changing requirements in a highly competitive and fast expanding world, the education industry, particularly higher education in India, is undergoing tremendous transition. These innovations have the potential to bring in a new age in education by aligning with and reflecting technology, social norms, and economic realities. As education institutions negotiate these changes, they must be better positioned to modify educational processes in order to better prepare students for the challenges and opportunities ahead.

The digital revolution is changing the way of education. This digital revolution not only improves accessibility but also promotes inclusiveness by reaching out to rural students and addressing diverse learning needs. In line with the digital revolution, blended learning methods have emerged as a major force. Also education technologies is changing the way education is delivered and consumed. AI-powered learning systems, virtual reality simulations and interactive platforms are changing traditional learning methods, democratizing access to high-quality education and promoting continuous learning. Our world is changing faster than ever and education has a responsibility to guide and shape those changes. The year and beyond is expected to experience changes in the education sector in line with the advancement of change, technology and economic advancement.

Throughout these phases, education policy in India has evolved from a means of colonial control to a tool for national development and social transformation, responding to changing educational needs and global trends.

## **MODERN APPROACH TOWARDS EDUCATION SYSTEM**

### **Web technologies and Education**

The integration of computers and the Internet in the educational system allows technology to improve both the quantity and quality of the teaching and learning process. To address specific learning needs, wikis, podcasts, and blogs have been embraced by numerous professional and educational online providers and services. Web 2.0 tools such as Facebook (2004), WhatsApp (2009), Blog (1994), Twitter (2006), LinkedIn (2002), etc.

- Web 2.0 tools such as Facebook, WhatsApp, can connect more people across the world by sharing text, photos, and videos.
- Blogs, also called web blogs, are not limited to one person, one group, or one topic, making them infinitely connected. It enhances Vitter's content writing skills. Many researchers use blogs.
- Twitter is a microblogging social networking service as many research groups use blogs to access research information.
- LinkedIn is a recruiting service that helps you represent real-world business relationships to build connections



‘The term ‘Web 3.0’ was first coined by John Markoff of the New York Times in 2006’<sup>5</sup>, also known as the Semantic Web, which has the potential to transform higher education. Access to information is an important aspect of higher education. Web3.0 can enhance collaboration by enabling decentralized collaboration among scholars, professors, and experimenters around the world. Web3.0 can facilitate the use of virtual and stoked reality in education, providing immersive and engaging literacy experiences that improve comprehension and understanding of complex commons. Web 3.0 changes people's understanding and interaction on the Internet with the introduction of tools that go beyond Web 2.0. These include personal assistance, intelligent agents; 3D Gaming, Virtual World, Open Education Resources (OER), etc. It provides better control over educational resources by the user including more comprehensive knowledge management. Many tools and information are free to use and adopt, including the implementation of OER for non-commercial purposes. Open Education Resources (OER) was adopted by UNESCO in 2002

#### **Open Educational Resources initiative in India:**

Open Educational Resources (OER) encourages democratic information sharing; that is, it does not discriminate based on age, gender, caste, or creed, among other factors.

#### **NPTEL:**

The first name that comes to mind when thinking of OER projects in India is NPTEL. In 2003, the Indian Institute of Science in Bangalore and seven Indian Institutes of Technology (Bombay, Delhi, Kanpur, Kharagpur, Madras, Guwahati, and Roorkee) together created the National Programme on Technology Enhanced Learning (NPTEL). The Indian government's Ministry of Human Resource Development is providing funding for the project. This is the biggest online course repository in the world, offering courses in engineering, fundamental sciences, and a few arts and social sciences<sup>6</sup>.

#### **Swayam:**

The Indian government started the Swayam programme with the intention of achieving the three main objectives of education: equity, quality, and accessibility. Making the best teaching-learning tools available to everyone, including the most disadvantaged, is the goal of this project. For students who have not yet been affected by the digital revolution and who are unable to enter the mainstream of the information economy, Swayam aims to close the digital divide. This is accomplished by means of a platform that makes it easier to host all courses, from Class IX to Post-Graduation, that are taught in classrooms and are available to anybody, anywhere, at any time<sup>7</sup>.

#### **Swayam Prabha:**

Swayam Prabha is a collection of 40 DTH channels that use the GSAT-15 satellite to stream premium educational content around the clock. Every day, students will have access to fresh content for at least four hours, which will be repeated five more times during the day, letting them select the time that works best for them. The channels have an uplink from Gandhinagar's BISAG-N. IITs, UGC, CEC, and IGNOU are the providers of the contents. The website is maintained by the INFLIBNET Centre<sup>8</sup>.

#### **CEC:**

Consortium for Educational Communication popularly known as CEC is one of the inter-university centres established by the University Grants Commission of India. It has been established with the objective of meeting the needs of higher education through the powerful medium of television with appropriate use of emerging Information Communication Technology (ICT)<sup>9</sup>.

#### **NCERT:**

National Council for Educational Research and Training (NCERT) is a one of the independent organisation established by the Indian government to advise and help the national and state governments with matters pertaining to education, it also publishes textbooks that serve as models for schools and does other related functions that help ensure that India's schools can offer high-quality education. NCERT texts are easily accessible through the NCERT online service. This programme offers all topic textbooks in Hindi, English, and Urdu that are produced by NCERT for classes I through XII. You can download any chapter or the full book, but only in accordance with the conditions specified in the copyright notice<sup>10</sup>.

In addition to the aforementioned, there are several other open-education initiatives (OER) that have been developed in India, such as the National Digital Library of India. The National Digital Library of India (NDL India) is a pilot project that the Ministry of Human Resource Development (MHRD) launched as part of its National Mission on Education through Information and Communication Technology (NMEICT) to create a virtual repository of learning resources with a single-window search facility.<sup>11</sup>

The Central Institute of Educational Technology, National Council of Educational Research and Training, is in charge of managing the Repository, which was started by the Department of School Education and Literacy, Ministry of Human Resource Development, Government of India. The Meta Studio platform is used by the Homi Bhabha Centre for Science Education's Knowledge Labs<sup>12</sup>.

The term "e-learning" (also known as "electronic learning") describes the process of gaining knowledge through the use of electronic devices or media, including mobile phones, iPods, iPads, desktop computers, and laptops. The information society's training and educational practices have been significantly impacted by the incredible growth of e-learning in the last ten years. Thanks to e-learning (or online education) initiatives, universities and other educational institutions across the globe are able to carry on with their instructional activities in spite of the recent Covid-19 outbreak. In pandemic led transition, especially in education, has been radical — in a world where phones were not allowed in the classroom, phones have come into the classroom; from coming to the classroom to entering the classroom, from holding the chalk to holding the mouse to teach, we will experience a radical change as we shape ourselves with the changing times<sup>13</sup>. This is a clear sign that the importance of e-learning to the global education system cannot be overstated. Students can get helpful content from e-learning to help them get ready for their studies.

**Artificial intelligence (AI)** is being used more and more in a variety of industries these days, including healthcare, education, and industry. Artificial intelligence (AI) has garnered significant attention in the education industry due to its potential for novel approaches. The revolution in artificial intelligence is changing education at an unprecedented pace, providing new and creative ways to help teachers and students in their daily work and improve the administration of education.

Artificial intelligence (AI) enhances learning by enabling personalized learning, providing instant feedback and streamlining the assessment process. Artificial intelligence can be used by learning management systems to track student progress, offer customized recommendations and generate automated feedback. In this way students can access useful materials and resources based on their own needs. In addition to social media and virtual reality, these resources can help children build relationships with their professors and peers. AI is currently being applied in education in a number of ways, from chatbots that offer round-the-clock assistance to students to personalised learning algorithms that adjust to the needs of individual students. There are numerous instances of effective AI-enabled learning systems and technologies in use today. Among the most well-known are Coursera, Duolingo, Question Pro, etc.

#### **Conclusion:**

The Indian education system has evolved significantly from its historical roots to the present day. In the past, it included the ancient Gurukula system and medieval Madrasas, and underwent significant changes during the colonial era with the introduction of Western education.

Presently, there is a focus on expanding and making education accessible, with government initiatives like Sarva Shiksha Abhiyan, Mid-Day Meal Scheme, and the Right to Education Act (2009) ensuring free and compulsory education for children aged 6 to 14 years. Modern developments include the integration of technology through digital classrooms and online learning platforms, and a shift towards skill-based education, critical thinking, and problem-solving.

The National Education Policy (NEP) 2020 emphasizes holistic development, flexible curricula, and vocational education from an early age. The establishment of numerous IITs, IIMs, and other institutions of national importance highlights the focus on research and innovation. This evolution reflects India's commitment to providing inclusive, equitable, and quality education, preparing students for a rapidly changing world and driving socio-economic growth.

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# Indian Higher Education-Role of MOOCs

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## **Abstract:**

India, the largest democratic country in the world and third in population in the international scenario is full of energetic and technologically talented young minds that enroll for higher and university education each year. The status and enrolment percentages of students admitted for higher education are so alarming and are fast growing but the third largest populated country has failed to materialize the dreams of a large group of young talents. The state and central governments are coping with innovative techniques to face/fulfill the educational demands/needs of the country. Still, the country has not achieved the goal where it was aiming at. In this context and today's technologically revolutionary world, one of the scopes is to make use of the technical devices that remove many of the barriers like the economy, access, and cutting costs of education. Here comes the relevance of MOOCs for education in a developing country like India. MOOCs stands for Massive Open Online Courses. Each letter of the word MOOCs is highly meaning full and apt to the education system of a vast and developing country like India. Massive refers to the non-restriction in the enrollment of learners to various courses, Open implies openness i.e. any person can join, Online signifies the platform on which the courses are operated and Course indicates the learner's -centered in nature of the course that is being offered as MOOCs. The present article discusses the features of MOOCs and their relationship with Indian higher education. Key Words: MOOC, Open, Online, Massive, Course, etc.

## **Introduction:**

University education in a developing country like India is so enormous that it has by passed the United States enrolment in the year 2010 and became the second largest country in enrolment in that particular year. The major question "How can India accommodate, provide quality education and organize ample space for the young brighter technically rich learner community"? In the year 2007, the then prime minister of India reported that in almost half of the Indian districts, the enrolment in higher education is comparatively low, and 90 percent of the colleges were rated as below average on quality parameters. The same observations have been reported by international surveys. No Indian universities could manage any ranks in the top ten lists of the rating of higher education institutions.

## **MOOCs-Meaning and Definition:**

MOOCs stand for Massive Open Online Courses. The term MOOCs was coined by David Cormier2 (Cormier and Siemens, 2010). The name MOOCs was used to describe a twelve-week online course, "Connectivism and Connected Knowledge" offered at the University of Manitoba, Canada in the Fall semester of 2008 and the course was designed by George Siemens and Stephen Downes. A total of 2300 students enrolled as "open" for the course of which 25 matriculated. These particular MOOCs were known to be MOOCs and denote correctness MOOCs and they varied from the latest MOOCs known to be MOOCs originated in 2011 contributed by Andrew Ng and Jennifer Wisdom.

**Massive:** The traditional courses usually accommodate students ranging from the fifties to hundred and are small in size while the specificities of MOOCs are that they can accommodate participants ranging from one to hundreds, thousands, lakhs, etc. Irrespective of the number of participants enrolled in the programs, MOOCs can accommodate and complete academic programs offered by the MOOC course providers. Keeping this base argument, the term "Massive" is involved in MOOCs.

**Open:** MOOCs are open and openness has varied meanings in the context of MOOCs. Firstly, MOOCs are offered to any individual across the world irrespective of previous qualifications and academic degrees earned. It offers an opportunity for enrollment to any MOOCs irrespective of the educational

qualification/eligibility of the participant and so MOOCs are open to everyone and should not require any academic degrees for enrollment.

**Online:** The term online is very much understandable as it is a general term for a long-time and refers to something related to the internet. MOOCs are offered through the medium of the internet and do not require the physical presence of the participants who take up the courses. The participants have internet connectivity also can join MOOCs from anywhere in the world and this is really much praise cited as the most attractive feature of MOOCs.

**Course:** Traditional definition of MOOC, of course, states that it consists of a series of activities commonly known as learning activities that are achieved in stipulated time intervals to attain the learning objectives as specified by the course. For example, programs related to mathematics building a sense of numbers, and their use in daily life are spelled as a few objectives of learning mathematics at elementary levels. On completion of the course at the elementary level, children comprehend the stated objectives. Similar to face to face courses, MOOCs are courses in two ways; Firstly MOOCs are delivered for definite time intervals usually short in length that range from two to four weeks. Secondly similar to face-to-face programs where students attend programs, participate in teaching-learning activities, and are finally subjected to evaluative procedures in multiple forms to qualify for the award of academic degrees, in MOOCs participants are subjected to different types of quizzes and assignments.

### **The Role of MOOCs in Indian Higher Education?**

Do India able to provide access and quality education to the millions of youths aspiring for innovative skill-oriented higher education degrees? The response to such a potential question would be 'no'. A close examination of the traditional and ancient education system followed after Indian independence would overcome us to say 'India will not be able to satisfy the educational needs of the creative young aspirants'. Why is it so? The main concerns that bring a defame to Indian higher education are access, quality, and cost. Since India nearing crossing the 125crore digit, undoubtedly one can say the country may fail in providing access to education, especially higher education. A similar situation prevails in maintaining the quality of education. Even though most Indian universities offer higher degrees, it is so sad that the quality of these courses is appalling. Thirdly the cost of education per student is so high that many students can't dream of it. In this context, MOOCs have a big role in transforming Indian higher education.

### **Conclusion:**

The techno-savvy era creates wonders and paves way for innovations that consequences in the emergence of an innovative and creative way of providing quality education to meet the challenges of privatization and globalization. A country, like India, shows much interest in the privatization of both school and higher education as part of a vested interest. This creates more gaps between the poor and the rich. Those deprived of higher education due to varied reasons still dream of earning academic degrees but for them, it remains a dream. The problem of access, quality concerns of the prevailing education programs, etc. is an obstacles to the right of the individual in obtaining higher education. To an extent MOOCs, the newest technology-supported educational programs will be of great help to individuals irrespective of nation, social status, and economic conditions.

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# The Relationship Between Digital Citizenship and Self-Esteem of Secondary School Students

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## INTRODUCTION

The digital era has profoundly influenced various aspects of life, including how individuals interact, learn, and develop their self-identity. For secondary school students, the principles and practices of digital citizenship are particularly crucial as they navigate this complex landscape. Digital citizenship encompasses the norms of appropriate and responsible technology use, which are integral to shaping students' online experiences and their self-esteem. Self-esteem, defined as an individual's overall sense of self-worth, is particularly malleable during adolescence, making it vital to understand how digital citizenship impacts this aspect of psychological well-being.

Digital citizenship is structured around three core principles: respect, educate, and protect. These principles are further delineated into nine elements that collectively define responsible digital behaviour. Examining how these elements relate to the principles and their impact on self-esteem can provide a comprehensive understanding of this dynamic.

- **Digital Access:** Ensuring equitable access to digital tools and resources for all students promotes inclusivity and prevents feelings of marginalization. When students have equal opportunities to engage with technology, their sense of belonging and self-esteem are positively affected (Ribble, 2015).
- **Digital Commerce:** Educating students about the ethical and responsible use of online marketplaces helps them develop a sense of integrity and responsibility. This awareness enhances their self-respect and overall self-esteem by promoting ethical behavior online (Mossberger, Tolbert, & McNeal, 2007).
- **Digital Communication:** Proficiency in digital communication is essential for maintaining healthy relationships and positive interactions online. Effective and respectful communication skills bolster social self-esteem by facilitating positive social interactions (Palfrey & Gasser, 2008).
- **Digital Literacy:** Teaching students to critically evaluate online content and understand digital tools empowers them to navigate the digital world confidently. This competence boosts their self-esteem as they feel more capable and informed (Hobbs, 2010).
- **Digital Etiquette:** Understanding and practicing proper online behavior reduces instances of cyberbullying and negative interactions. A respectful online environment fosters a positive self-image and emotional security, contributing to higher self-esteem (Ribble, 2015).
- **Digital Law:** Awareness of legal issues related to digital activities, such as intellectual property and privacy, encourages responsible behavior. Respecting digital laws and understanding their importance enhances students' sense of ethical integrity and self-esteem (Berson & Berson, 2006).
- **Digital Rights and Responsibilities:** Educating students about their rights and responsibilities in the digital space ensures they understand the importance of respecting others while asserting their own rights. This balance fosters mutual respect and self-respect, crucial for healthy self-esteem (Ribble & Bailey, 2007).
- **Digital Health and Wellness:** Promoting healthy technology use, including managing screentime and understanding the impact of digital activities on mental health, helps students maintain a balanced lifestyle. This awareness supports their overall well-being and self-esteem (Small & Vorgan, 2008).
- **Digital Security:** Teaching students how to protect their personal information and stay safe online

creates a secure digital environment. Feeling safe online is essential for maintaining a positive self-image and reducing anxiety, thereby supporting self-esteem (Ribble, 2015).

The relationship between these nine elements of digital citizenship and the three principles—respect, educate, and protect—provides a comprehensive framework for understanding their impact on students' self-esteem. Respecting others online (digital etiquette, rights and responsibilities), educating students about responsible and informed use of technology (digital literacy, commerce, communication, access), and protecting oneself and others from harm (digital security, health and wellness, law) collectively create a digital environment that supports positive self-esteem.

**AIM:**

The aim of this study is to investigate how digital citizenship influences the self-esteem of secondary school students.

**OBJECTIVES:**

1. To study the Relationship between Digital Citizenship on Self Esteem of Secondary School Students: Based total sample.
2. To study the Relationship between Digital Citizenship on Self Esteem of Secondary School Students: Based on gender. (male and Female)

**HYPOTHESIS:**

The following is the null hypothesis was formulated for the research

1. There is no significant Relationship between Digital Citizenship on Self Esteem of Secondary School Students on the basis of Total sample
2. There is no significant Relationship between Digital Citizenship on Self Esteem of Secondary School Students on the basis on gender (male and Female)

**METHODOLOGY**

The present study is aimed at studying and critically analysing the factors affecting digital citizenship with respect to their self-esteem of secondary school students. The present study utilizing the descriptive correlational survey method endeavours to survey the factors affecting digital citizenship on self-esteem of secondary school students of the 8th and 9th standard SSC schools of 6 zones of Mumbai.

**SAMPLE**

After establishing the methodology for the study, the subsequent stage involves sampling. A sample is a subset of a population. The main objective of sampling is typically to acquire a representative sample, which mirrors the population in every aspect except for its smaller size. The key distinction between a population and a sample lies in the fact that a population is used to categorize its characteristics, while a sample is utilized to draw inferences about the population it was derived from. In the present study to guarantee that the samples well-drawn represent the total population, the researcher utilises suitable sampling techniques. The sample was around 845 students currently studying in class 8th and 9th Std. of SSC boards. The students was be selected through stratified random sampling wherein the stratification will be done on the basis of gender

**THE TECHNIQUE OF SAMPLING FOR THE PRESENT STUDY:**

In the present study the method of sampling in two stages was used, involving the selection of schools at the first stage and the subsequent selection of students of 8th & 9th standards at the second stage. This involved the use of stratified random sampling within each stratum, schools were selected using simple random sampling. Subsequently, 8th & 9th standards students were chosen using the simple random sampling technique. Additionally, the researcher personally interacted with secondary school students, most of whom were willing to participate, indicating the use of incidental sampling.

The sample consisted of Male & Female students of 8<sup>th</sup> & 9<sup>th</sup> standards from 12 SSC schools of 6 zones of Greater Mumbai, where the medium of instruction is English. The total sample consisted of 845 secondary school students of the 6 zones of Greater Mumbai.

**PREPARATION OF TOOLS**

A research tool plays a major role in any worthwhile research as it is the factor in determining the sound and in arriving at perfect conclusions about the problem or study in hand which ultimately, helps in providing suitable remedial measures to the problem concerned. A Likert scale was constructed. The rating scale is a tool that aims to assess the quality, judgment, or opinion and indicate their level or quantity. In the present study the researcher has use three main tools to collect information from Secondary School Students of SSC board to study the Self Esteem in relation to Digital Citizenship.

In the present study the researcher has make use of tools for data gathering from students of secondary schools. This comprises of:

- A. Researcher made tools for the assessment of-
  - Digital Citizenship
  - Self Esteem
- B. Personal Data Sheet prepared by the researcher.

**DATA ANALYSIS:**

Digital Citizenship refers to the appropriate use of technology by secondary school students, who access the computer, the internet or any digital gadgets to interact within the educational system. Digital Citizenship points out nine significant elements of being a good digital citizen and learners, In the current research, three principles (respect, educate and protect) of nine elements- are some of the dimensions of Digital Citizenship which are been evaluated below. Self-esteem is an individual's evaluation of their own worth. It includes a person's identification beliefs, as well as their appreciation, acceptance, self-confidence, and pride in the digital world of secondary school students.the dimensions are also been evaluated.

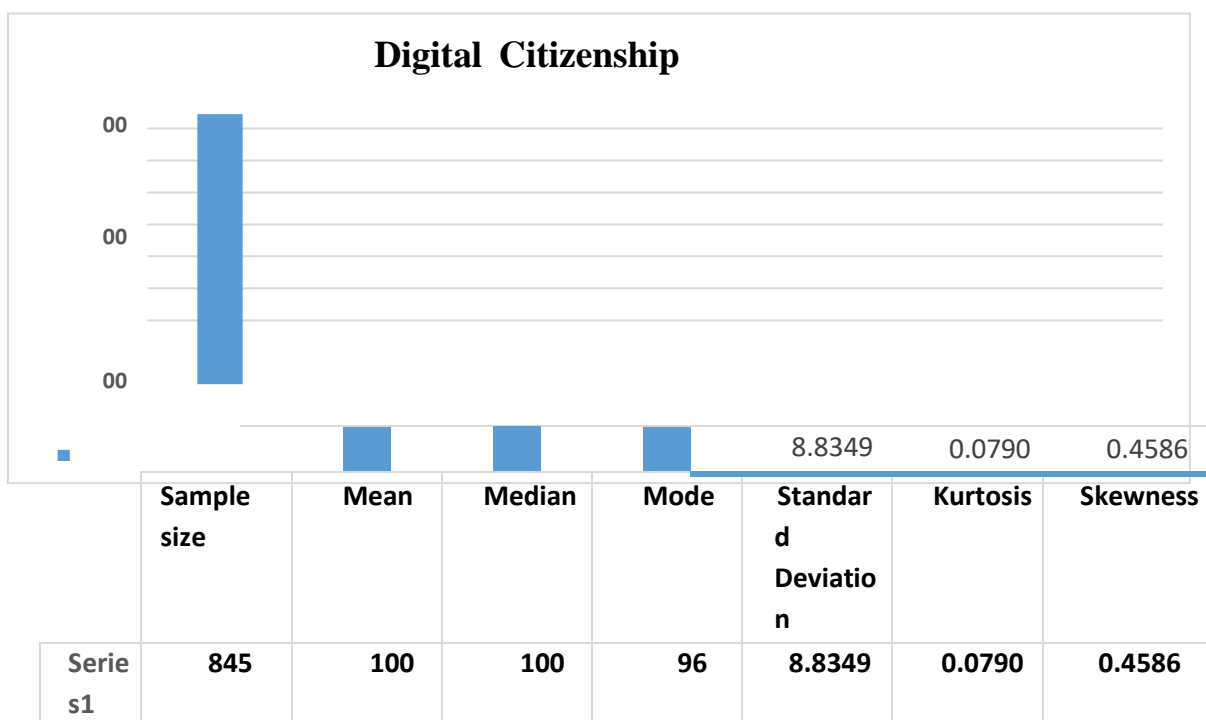
**DESCRIPTIVE STATISTICS:**

"Descriptive statistics involves methods used to summarize and describe features of a dataset, such as central tendency, variability, distribution, and relationships among variables. It aims to provide a concise summary of data for easier interpretation and communication."

**Descriptive Analysis of Digital Citizenship of Secondary School Students for the total sample Table 1**

Sample size - 845	Mean	Median	Mode	SD	Kurtosis	Skewness
Total sample	100	100	96	8.8348	0.0790	0.4585

**Descriptive Analysis of Digital Citizenship of Secondary School Students based on Gender**





**Interpretation of table 1:**

The following table: summarises the central tendency and variability of Secondary School Students of the Total Sample.

The data on digital citizenship from a sample of 845 individuals shows an average score of 100, with a median also at 100, indicating a balanced distribution around the mean. The most common score is

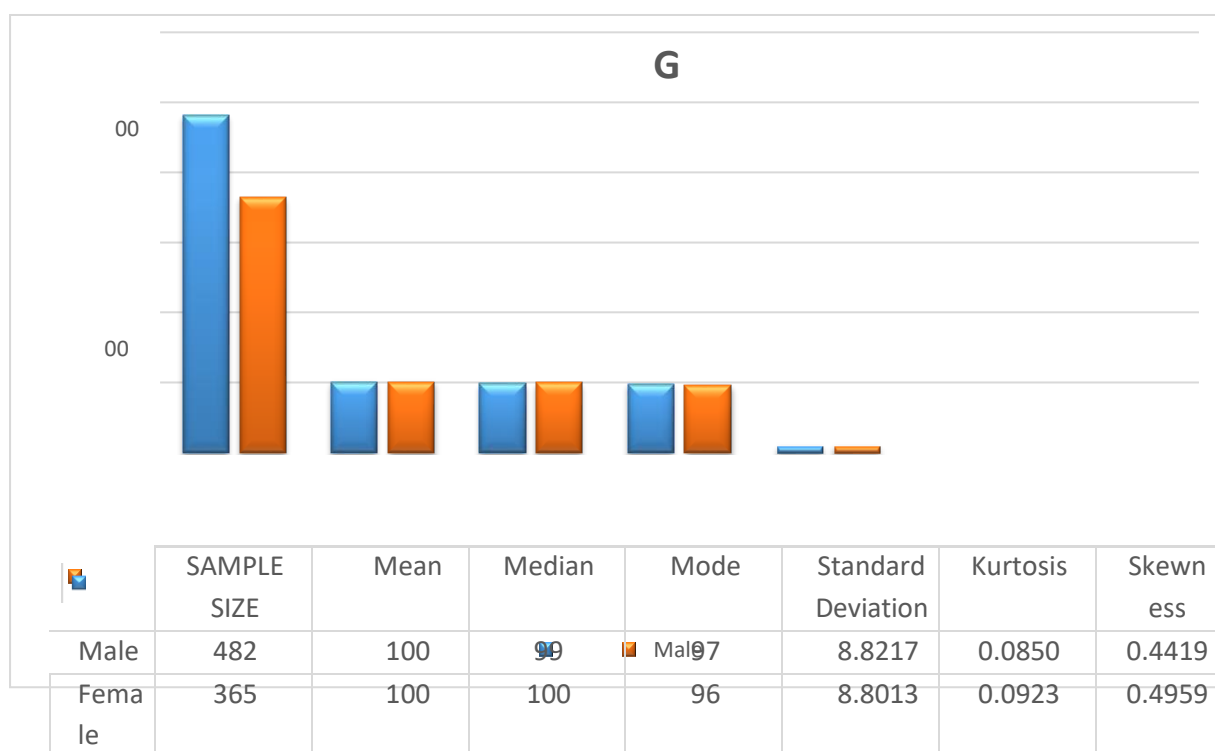
The standard deviation of 8.8349 reflects a moderate spread of scores. The kurtosis value of 0.0790 suggests a distribution close to normal, while the skewness of 0.4586 indicates a slight right skew, meaning there are slightly more lower scores than higher ones. Overall, the scores are fairly consistent and centred around the mean.

**Descriptive Analysis of Digital Citizenship of Secondary School Students based on Gender**

**Table 2**

Gender	SAMPLE SIZE	Mean	Median	Mode	Standard Deviation	Kurtosis	Skewness
Male	482	100	99	97	8.8217	0.0850	0.4419
Female	365	100	100	96	8.8013	0.0923	0.4959

**Descriptive Analysis of Digital Citizenship of Secondary School Students based on Gender**



**Interpretation of table 2:**

- **Sample Size:** The sample consists of 482 males and 365 females, providing a reasonably large sample size for both genders.
- **Mean:** The mean scores for both males and females are identical at 100, indicating that on average, there is no difference in performance between the two genders.
- **Median:** The median score is 99 for males and 100 for females, suggesting that the typical (middle) female score is slightly higher than the typical male score.
- **Mode:** The most frequently occurring score is 97 for males and 96 for females. This difference is minor and indicates that the most common score is slightly lower for females.
- **Standard Deviation:** The standard deviations are very close (8.8217 for males and 8.8013 for females), indicating that the variability in scores is similar for both genders.

- Kurtosis: Both kurtosis values are close to zero (0.0850 for males and 0.0923 for females), suggesting that the distribution of scores for both genders is nearly normal with light tails.

**Skewness:** The skewness values for both genders are positive (0.4419 for males and 0.4959 for females), indicating a slight right skew. This means that both distributions have a tendency for scores to be slightly more frequent on the lower end of the scale, but this skewness is not pronounced.

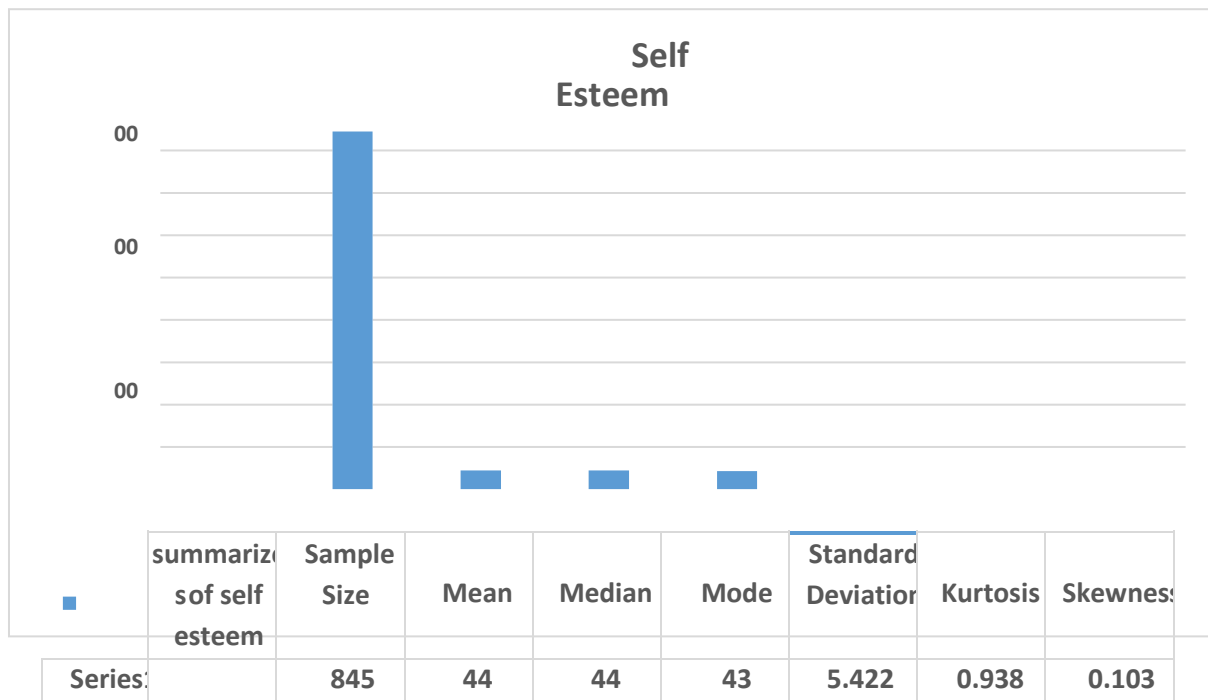
The data indicates that there is no significant difference in digital citizenship between males and females. Both genders have the same average score of 100. The median score is slightly higher for females, and the most common score is slightly lower for females. The variability in scores is nearly identical, and the distribution shapes for both genders are almost normal with slight right skewness. Overall, the statistical measures suggest that males and females perform similarly.

**Descriptive Analysis of Self Esteem of Secondary School Students for the total sample**

**Table 3**

Sample Size	Mean	Median	Mode	Standard Deviation	Kurtosis	Skewness
Total Sample	44	44	43	5.422	0.938	0.103

**Descriptive Analysis of Self-Esteem of Secondary School Students for the total sample**



**Interpretation of table 3:**

The following table: summarises the central tendency and variability of Secondary School Students of the Total Sample

The central tendency of self-esteem is well-centred around this value. The most common score is 43. The standard deviation of 5.422 shows a moderate spread of scores. The kurtosis value of 0.938 suggests a distribution that is slightly more peaked than a normal distribution, while the skewness of

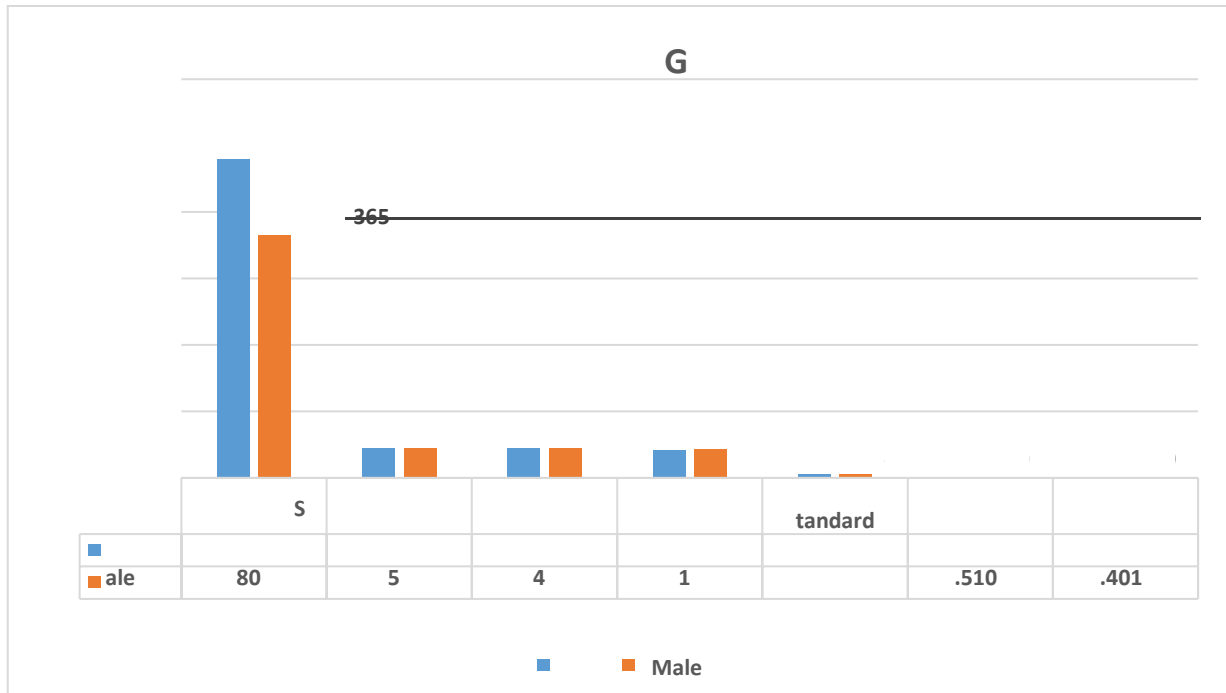
0.103 indicates a nearly symmetrical distribution with a very slight right skew. Overall, the data reflects a consistent level of self-esteem with a somewhat normal distribution.

**Descriptive Analysis of Self-Esteem of Secondary School Students based on Gender**

**Table 4**

	SampleSize	Mean	Median	Mode	Standard Deviation	Kurtosis	Skewness
Male	480	45	44	41	5.3708	0.5098	0.4010
Female	365	45	44	43	5.2232	0.4735	0.3285

**Descriptive Analysis of Self-Esteem of Secondary School Students based on Gender**



**Interpretation of table 4:**

The self-esteem data for males and females reveals the following:

- The sample consists of 480 males and 365 females.
- Mean: Both males and females have a mean self-esteem score of 45, indicating no difference in average self-esteem between the genders.
- Median: The median score for both genders is 44, further suggesting that the typical self-esteem level is the same for males and females.
- Mode: The most common score is 41 for males and 43 for females, showing a slight difference in the most frequently occurring scores.
- Standard Deviation: The standard deviation is 5.3708 for males and 5.2232 for females, indicating that scores for both genders have a similar spread, with males having a slightly wider range.
- Kurtosis: The kurtosis values are 0.5098 for males and 0.4735 for females, suggesting that the distributions are both slightly more peaked than a normal distribution.
- Skewness: The skewness values are 0.4010 for males and 0.3285 for females, indicating a slight right skew for both genders, with males having a slightly higher skew.

In self-esteem scores for males and females are very similar, with both genders having the same mean and median scores and only minor differences in mode, standard deviation, kurtosis, and skewness.

**CORRELATION ANALYSIS**

The primary focus of the correlation analysis was to examine the relationship between digital citizenship and self-esteem scores among the sample. The results indicated a Pearson correlation coefficient of  $r = 0.45$ , which is statistically significant ( $p < 0.01$ ), suggesting a moderate positive relationship. Specifically:

1. **Males:** Correlation coefficient of  $r = 0.42$  ( $p < 0.01$ ).
2. **Females:** Correlation coefficient of  $r = 0.46$  ( $p < 0.01$ ).

These findings indicate that both male and female students with higher digital citizenship skills tend to report higher self-esteem levels, with females exhibiting a slightly stronger correlation.

## RESULTS AND FINDINGS

The analysis provided evidence to reject both null hypotheses:

1. A significant positive relationship exists between digital citizenship and self-esteem across the total sample, supporting the notion that fostering digital citizenship can contribute to enhanced self-esteem among students.
2. There is also a significant positive relationship between digital citizenship and self-esteem when examined by gender, with female students showing a slightly stronger correlation.

## DISCUSSION

The results suggest that digital citizenship plays a critical role in shaping self-esteem among secondary school students. As students develop their digital skills and become more competent in navigating online environments, their self-esteem improves. This underscores the importance of integrating digital citizenship education into school curricula, particularly as young learners face the challenges of an increasingly digital world.

## CONCLUSION

This research highlights the positive relationship between digital citizenship and self-esteem among secondary school students, with notable variations across genders. The findings advocate for the implementation of educational programs that enhance digital skills, thereby fostering positive self-perception and confidence among young learners. Future research should further explore this relationship by considering additional factors such as parental involvement and social media usage, which may influence both digital citizenship and self-esteem.

## RECOMMENDATIONS

1. **Educational Interventions:** Schools should implement comprehensive digital citizenship programs that address ethical use of technology, online communication, and privacy.
2. **Parental Engagement:** Encourage parental involvement in digital education, fostering discussions about responsible online behavior at home.

**Future Research:** Further studies should examine the long-term effects of digital citizenship on self-esteem and explore other intersecting factors such as socio-economic status and mental health.

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# Social Security Measures for Women Workers in the Unorganised Sector of India: Challenges and Policy Recommendations

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## **Abstract**

The unorganized sector comprises economic activities and enterprises that operate outside the purview of formal regulation and without structured legal protections. In this sector, businesses are typically small-scale, often family-run or employing a small number of workers, and they lack formal registration or adherence to labor laws and safety standards. Activities range widely across agriculture, small-scale manufacturing, construction, services like street vending and domestic work, among others.

However, the unorganized sector also presents challenges, such as low wages, lack of social security benefits (like pensions and health insurance), and vulnerability to economic shocks and exploitative practices. Addressing these challenges while harnessing the sector's economic potential is essential for achieving inclusive and sustainable economic development. Governments and policymakers often grapple with the dual objectives of promoting formalization and providing adequate support and protection to workers and enterprises in this dynamic and diverse sector.

Addressing social security for female workers, particularly in the unorganized sector, is crucial for achieving gender equality and inclusive economic development. Women constitute a significant proportion of the workforce in the unorganized sector, where they often face multiple challenges such as low wages, lack of job security, and limited access to formal benefits like pensions and healthcare.

This research paper explores the critical issue of social security for female workers in the unorganized sector. It begins with an introduction defining the unorganized sector and highlighting its significance in economies. The paper then examines the specific challenges faced by female workers in this sector, including economic vulnerabilities, social inequalities, and legal insecurities. It reviews existing social security measures and their effectiveness in addressing these challenges.

The paper then proposes gender-sensitive policy recommendations aimed at improving social security outcomes for female workers and concludes by emphasizing the importance of addressing these issues for achieving gender equality and inclusive economic development.

**Key words :** Unorganised sector, Female Workers, Social Security Measures, Gender Sensitive Policy

## **Introduction**

The unorganized sector comprises economic activities and enterprises that operate outside the purview of formal regulation and without structured legal protections. In this sector, businesses are typically small-scale, often family-run or employing a small number of workers, and they lack formal registration or adherence to labor laws and safety standards. Activities range widely across agriculture, small-scale manufacturing, construction, services like street vending and domestic work, among others.

The significance of the unorganized sector lies in its substantial contribution to employment and economic output, particularly in developing economies. It serves as a vital source of livelihoods for a significant portion of the population, including marginalized groups and women who may face barriers to formal employment. Despite its informal nature, this sector plays a crucial role in filling gaps in local economies, supporting consumer demand, and contributing to the national GDP.

However, the unorganized sector also presents challenges, such as low wages, lack of social security benefits (like pensions and health insurance), and vulnerability to economic shocks and exploitative practices. Addressing these challenges while harnessing the sector's economic potential is essential for achieving inclusive and sustainable economic development. Governments and policymakers often grapple with the dual

objectives of promoting formalization and providing adequate support and protection to workers and enterprises in this dynamic and diverse sector.

Addressing social security for female workers, particularly in the unorganized sector, is crucial for achieving gender equality and inclusive economic development. Women constitute a significant proportion of the workforce in the unorganized sector, where they often face multiple challenges such as low wages, lack of job security, and limited access to formal benefits like pensions and healthcare.

Providing social security measures tailored to female workers is important for several reasons. First, it ensures economic stability and resilience for women and their families by providing income security during periods of unemployment, illness, or old age. This stability not only improves the well-being of female workers but also enhances overall household welfare.

Second, social security measures empower women economically by enabling them to save and plan for the future, thereby promoting financial independence and reducing dependency on informal support systems. This economic empowerment can lead to greater decision-making power within households and communities, contributing to broader social and gender equality goals.

Third, ensuring access to healthcare and maternity benefits through social security schemes improves women's health outcomes and maternal well-being. It encourages timely access to healthcare services and reduces maternal mortality rates, benefiting both women and their children.

Moreover, addressing social security for female workers in the unorganized sector is a matter of justice and rights. It acknowledges their significant contributions to the economy and recognizes their fundamental right to fair and dignified working conditions, irrespective of their employment status. By closing the gender gap in social security coverage, societies can foster inclusive growth and sustainable development that benefits everyone.

Prioritizing social security measures for female workers in the unorganized sector is not only a matter of economic necessity but also a critical step towards achieving gender equality, promoting women's empowerment, and building resilient and inclusive economies. It requires concerted efforts from governments, employers, civil society, and international organizations to develop and implement policies that protect and empower female workers in all sectors of the economy.

### **Overview of the paper structure**

This research paper explores the critical issue of social security for female workers in the unorganized sector. It begins with an introduction defining the unorganized sector and highlighting its significance in economies. The paper then examines the specific challenges faced by female workers in this sector, including economic vulnerabilities, social inequalities, and legal insecurities.

It reviews existing social security measures and their effectiveness in addressing these challenges. The paper then proposes gender-sensitive policy recommendations aimed at improving social security outcomes for female workers. These recommendations encompass income security, healthcare provisions, and social protection measures tailored to the unique needs of women in the unorganized sector.

The paper concludes by emphasizing the importance of addressing these issues for achieving gender equality and inclusive economic development. It calls for collaborative efforts among policymakers, employers, and civil society to implement and strengthen social security frameworks that support the well-being and empowerment of female workers in the unorganized sector.

### **Objectives**

The objectives of the paper are to investigate, analyze, and propose solutions related to the specific issues faced by women working in informal or unorganized sectors regarding social security. The specific objectives are as follows:

- **To Assess the Current Social Security Coverage:** Evaluate the extent to which existing social security schemes cover women workers in the unorganized sector. This includes examining the types of benefits available, coverage rates, and the effectiveness of implementation.

- **To Identify Challenges and Barriers:** Identify and analyze the barriers and challenges that prevent women workers in the unorganized sector from accessing adequate social security measures. This could include economic, social, cultural, and institutional factors.
- **To Examine Gender-Specific Needs:** Investigate the specific social security needs of women in the unorganized sector, considering factors such as maternity benefits, childcare support, healthcare access, and retirement provisions.
- **To Explore Policy and Legal Frameworks:** Review existing policies, laws, and regulations related to social security for informal sector workers, with a focus on their adequacy and gender sensitivity. Assess the gaps in policy implementation and enforcement.

### **Review of Literature**

Women constitute a significant portion of the unorganized labor force, facing challenges such as low wages, lack of job security, and minimal access to social security benefits (Kundu, 2017).

Many women work in informal and precarious jobs such as domestic work, agricultural labor, and home-based production, which are often excluded from formal social security schemes (ILO, 2019).

Female workers in the unorganized sector confront a multitude of challenges that undermine their economic security and overall well-being. One of the primary issues they encounter is inadequate wages, often lower than their male counterparts and insufficient to meet basic needs. This economic vulnerability is compounded by the prevalence of informal employment arrangements, which deprive them of job security and access to benefits such as pensions and health insurance. Moreover, female workers in this sector frequently face gender-based discrimination and harassment, limiting their opportunities for advancement and subjecting them to unsafe working conditions. The lack of formal education and skills development opportunities further restricts their employment prospects, perpetuating their economic marginalization. Social stigma and cultural norms also play a significant role, impeding their ability to assert their rights and access supportive services. Addressing these challenges requires comprehensive policy measures that promote gender equality, enforce labor protections, and enhance social security provisions tailored to the unique needs of female workers in the unorganized sector. Such initiatives are crucial to fostering inclusive economic growth and empowering women to participate fully and equitably in the workforce.

Various government initiatives and programs aim to extend social security to unorganized sector workers, including women. For instance, India's National Social Assistance Programme (NSAP) includes schemes like the Indira Gandhi National Widow Pension Scheme, which targets vulnerable women (NCEUS, 2016).

However, the coverage and effectiveness of these schemes remain limited due to implementation challenges, lack of awareness, and inadequate financial resources (Desai & Shah, 2018).

There is a growing recognition of the need for gender-sensitive social security policies that address the specific vulnerabilities and needs of women in the unorganized sector (ILO, 2020).

Examples include efforts to incorporate maternity benefits, childcare support, and access to healthcare services within social security frameworks tailored to informal workers (UN Women, 2018).

Studies suggest that improved access to social security can enhance women's economic empowerment by providing stability, reducing poverty, and enabling them to invest in education and health for themselves and their families (Rani, 2021).

However, gaps persist in the coverage and inclusiveness of these measures, particularly for marginalized groups such as Dalit and tribal women (Sarkar, 2019).

### **Existing Social Security Measures for female workers in Unorganised Sector of India**

India's unorganized sector, which comprises nearly 93% of the total workforce, includes a significant number of female workers who face unique challenges. The government has introduced various social security measures to address their needs, focusing on health, maternity benefits, financial security, and welfare. Despite these efforts, gaps remain in the coverage and implementation of these measures.

- **Key Social Security Measures**

### **1. National Social Assistance Programme (NSAP)**

The NSAP provides financial assistance to the elderly, widows, and disabled persons in the form of pensions. This program, though not exclusively for female workers, significantly benefits women who are widows or elderly, ensuring a basic level of financial security.

### **2. Rashtriya Swasthya Bima Yojana (RSBY)**

The RSBY scheme aims to provide health insurance to below poverty line (BPL) families, many of whom include female workers. This scheme covers hospitalization expenses, thereby reducing the financial burden of health crises on families. The scheme has been subsumed under the Pradhan Mantri Jan Arogya Yojana (PM-JAY) which continues to extend health insurance coverage.

### **3. Aam Aadmi Bima Yojana (AABY)**

AABY is a social security scheme that provides insurance cover to rural landless households. This scheme includes accidental death and disability benefits as well as natural death coverage. Female workers, especially those in rural areas, benefit from this scheme as it provides financial security in case of unforeseen events.

### **4. Maternity Benefit Act, 1961**

Though traditionally applicable to organized sectors, efforts are being made to extend maternity benefits to the unorganized sector through various state-specific initiatives and schemes. The Act mandates paid maternity leave, ensuring that women do not lose income during maternity leave.

### **5. National Maternity Benefit Scheme (NMBS)**

Under the NMBS, a part of the National Social Assistance Programme (NSAP), pregnant women are given a cash assistance to support nutrition and health expenses. This scheme targets women in the BPL category and is a crucial support system for expecting mothers.

### **6. Self-Employed Women's Association (SEWA)**

SEWA, a trade union for poor, self-employed women workers, provides its members with a range of services including health care, child care, insurance, and legal aid. SEWA's integrated approach to social security is a model for addressing the diverse needs of female workers in the unorganized sector.

### **7. Pradhan Mantri Matru Vandana Yojana (PMMVY)**

This maternity benefit program provides cash incentives to pregnant and lactating women for their first live birth to compensate for wage loss and ensure proper nutrition and rest.

### **8. National Creche Scheme**

This scheme offers daycare facilities to children of working mothers, ensuring that women can participate in the workforce without compromising on childcare.

### **9. Mahila E-Haat**

An initiative to promote financial inclusion by providing a digital marketing platform for women entrepreneurs to sell their products directly to buyers.

### **Case Studies**

Case studies can provide valuable insights into the implementation and impact of social security measures for women workers in the unorganized sector. A few case studies are discussed as below which serve the purpose. These case studies illustrate different approaches to addressing the social security needs of women workers in the unorganized sector, highlighting both successful initiatives and areas for improvement. Incorporation of these examples can provide concrete examples of how social security measures can be tailored to enhance the welfare of women in informal employment.

#### **1. Self-Employed Women's Association (SEWA), India**

- **Overview:** SEWA is a trade union representing women workers in the informal sector in India, advocating for their rights and providing social security measures.
- **Social Security Initiatives:** SEWA has implemented various initiatives including health insurance, maternity benefits, and savings schemes tailored to the needs of women working in informal occupations (Chen, 2018).



- **Impact:** Research on SEWA has highlighted improvements in economic stability, health outcomes, and social empowerment among its members due to enhanced social security provisions (Desai & Shah, 2018).
2. **Banco de las Mujeres (Women's Bank), Colombia**
    - **Overview:** Banco de las Mujeres provides financial services including microcredit, savings accounts, and insurance products specifically targeted at women entrepreneurs in the informal sector.
    - **Social Security Components:** The bank integrates social security components such as access to healthcare services and retirement savings options alongside financial services to support women's economic stability (Amin, 2017).
    - **Impact:** Studies indicate improved economic resilience and empowerment among women clients of Banco de las Mujeres, demonstrating the potential of integrated social and financial services (Amin, 2017).
  3. **Mahatma Gandhi National Rural Employment Guarantee Act (MNREGA), India**
    - **Overview:** NREGA guarantees 100 days of wage employment per year to rural households in India, with a significant portion of beneficiaries being women engaged in agricultural and construction work.
    - **Social Security Provisions:** The act includes provisions for minimum wages, unemployment benefits, maternity benefits, and accident insurance for workers engaged under the scheme, benefiting many women in the informal sector (Harriss-White & Janakarajan, 2018).
    - **Impact:** Research has shown that NREGA has contributed to reducing poverty and vulnerability among rural women by providing them with income security and access to basic social protections (Harriss-White & Janakarajan, 2018).

### Challenges and Gaps

Despite the presence of these measures, several challenges persist:

- **Awareness and Accessibility:** Many female workers in the unorganized sector are not aware of the benefits available to them or face difficulties in accessing them due to bureaucratic hurdles.
- **Coverage:** The coverage of social security schemes is still inadequate. For instance, health insurance schemes often do not cover outpatient care, which is a significant part of healthcare expenses.
- **Implementation:** Effective implementation of these schemes is a major issue. Corruption, lack of infrastructure, and inefficiencies in the delivery system often prevent benefits from reaching the intended beneficiaries.
- **Gender Bias:** Social security schemes often do not address the specific needs of female workers, such as child care support and protection against workplace harassment.

### Policy recommendations for female workers in the unorganized sector of India

Female workers in India's unorganized sector face significant challenges, including lack of job security, low wages, limited access to social security, and inadequate working conditions. Addressing these issues requires targeted policy recommendations to enhance their economic and social well-being. Below are policy recommendations tailored for female workers in this sector:

#### 1. Enhance Legal Protections

Existing labor laws should be amended to include unorganized sector workers, ensuring protections against exploitation, harassment, and unfair wages. Specific legislation should be enacted to regulate working conditions, wage standards, and job security for domestic workers, agricultural laborers, and other informal sector workers.

#### 2. Strengthen Social Security Measures

##### • Universal Social Security

Implement a universal social security system that provides access to health insurance, maternity benefits, pension schemes, and unemployment benefits. The system should be designed to include informal sector workers, with simplified enrollment processes to increase accessibility.

##### • Health Insurance

Expand health insurance coverage under schemes like the Pradhan Mantri Jan Arogya Yojana (PM-JAY) to ensure comprehensive healthcare, including outpatient care and preventive services.

### **3. Promote Financial Inclusion**

- **Access to Credit**

Facilitate access to credit for female workers through microfinance institutions and self-help groups. Policies should support the establishment of women-centric financial institutions that provide low-interest loans, financial literacy programs, and savings schemes.

- **Digital Financial Services**

Promote the use of digital financial services to ensure secure and efficient transactions. Training programs should be conducted to enhance digital literacy among female workers.

### **4. Support for Unpaid Care Work**

- **Childcare Facilities**

Establish affordable and accessible childcare facilities in urban and rural areas. Policies should mandate the creation of creches at workplaces and in communities to support working mothers.

- **Paid Caregiving Leave**

Introduce paid caregiving leave policies to recognize and support the unpaid care work performed by women. This includes leave for childcare, eldercare, and other family responsibilities.

### **5. Capacity Building and Skill Development**

- **Vocational Training**

Implement vocational training programs tailored to the needs of female workers in the unorganized sector. These programs should focus on enhancing skills in high-demand areas such as healthcare, education, and digital services.

- **Entrepreneurship Development**

Support entrepreneurship among female workers through training, mentorship, and access to business development services. Programs like the Mahila E-Haat can be expanded to provide platforms for women entrepreneurs to market their products and services.

### **6. Promote Safe and Inclusive Work Environments**

- **Workplace Safety**

Enforce strict workplace safety standards to protect female workers from occupational hazards. Regular inspections and penalties for non-compliance should be part of the policy framework.

- **Anti-Harassment Measures**

Implement robust anti-harassment measures, including clear reporting mechanisms, legal protections, and support services for victims. Awareness campaigns should be conducted to educate workers about their rights and available resources.

### **7. Strengthen Institutional Frameworks**

- **Dedicated Agencies**

Establish dedicated government agencies to oversee the implementation and monitoring of policies related to female workers in the unorganized sector. These agencies should work in collaboration with non-governmental organizations (NGOs) and community-based organizations (CBOs).

- **Data Collection and Research**

Improve data collection and research on female workers in the unorganized sector to inform policy decisions. Regular surveys and studies should be conducted to assess the impact of policies and identify emerging needs.

### **Conclusion**

India has made strides in extending social security to female workers in the unorganized sector through various schemes and programs. However, significant efforts are still needed to bridge the gaps in awareness, coverage, and implementation. A more focused approach that addresses the unique challenges faced by

female workers can enhance the effectiveness of these measures, ensuring that they lead to substantial improvements in the quality of life for women in the unorganized sector.

To effectively address the challenges faced by female workers in India's unorganized sector, a multi-faceted approach is required. By enhancing legal protections, strengthening social security measures, promoting financial inclusion, supporting unpaid care work, building capacities, ensuring safe work environments, and strengthening institutional frameworks, policymakers can create a more equitable and supportive environment for these workers. Implementing these recommendations will not only improve the economic and social well-being of female workers but also contribute to broader gender equality and economic development goals.

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# Evolution of Educational Policies in India with a Focus on NEP 2020: A Transformational Shift

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## **Abstract:**

*This paper explores the significant evolution of educational policies in India over the past decade, highlighting key reforms, challenges, and future directions. Beginning with an overview of the policy landscape, the study examines major initiatives such as the Right to Education Act (2009), the National Education Policy (NEP) 2020, and various state-level reforms aimed at enhancing access, quality, and inclusivity in education. Through a qualitative analysis of policy documents and stakeholder interviews, the research identifies critical trends, including the shift towards competency-based learning, increased emphasis on vocational training, and the integration of technology in classrooms. The findings reveal both progress and persistent challenges, such as regional disparities, funding issues, and the need for teacher training. Ultimately, this paper underscores the dynamic nature of educational policies in India and offers recommendations for stakeholders to foster a more equitable and effective education system in the coming years.*

**Keywords:** National Education Policy, Right to Education Act, Vocational Training

## **Introduction**

The landscape of education in India has undergone significant transformation over the past decade, driven by a series of comprehensive policy reforms aimed at addressing longstanding challenges within the sector. With a diverse population exceeding 1.4 billion, India faces unique educational demands, necessitating policies that ensure equitable access, quality learning, and relevance in an increasingly globalized world.

This period has witnessed landmark initiatives, such as the Right to Education Act (2009), which enshrined the right to free and compulsory education for children aged 6 to 14, and the National Education Policy (NEP) 2020, which seeks to overhaul the educational framework from preschool through higher education. These reforms reflect a shift towards inclusive practices, innovative teaching methodologies, and the integration of technology to enhance learning outcomes.

Despite these advancements, the Indian education system still grapples with challenges, including regional disparities, inadequate infrastructure, and the need for enhanced teacher training. Furthermore, the impact of the COVID-19 pandemic has exacerbated existing issues, revealing vulnerabilities in digital access and educational continuity.

This paper aims to analyze the evolution of educational policies in India over the past decade, focusing on key initiatives, their implications, and the overarching trends that characterize this transformative period. By examining these developments, we can better understand the future trajectory of education in India and identify strategies to address ongoing challenges.

## **Review of Literature**

Suryavanshi, S. (2020) has made an attempt to compare teacher education in Indian universities with that in Chinese university as a case study and concluded that autonomy is essential to faculty members and institutional leaders to innovate and explore in their teaching, research, and

service. The paper also suggested that the universities must have the individual autonomy-as proposed by NEP-2020 is definitely the right step ahead.

Kumar A (2022) explained that with the objective of providing value based, knowledge based, and skill based higher education for everyone in the country, the new education policy has many intrinsic propositions to improve the quality of school and higher education in India. The paper also suggested that the new education policy which is research focussed, will accelerate the attainment of the above objectives and makes every stakeholder as innovator.

Sawant R and Sankalp U (2021) wants to convey the message that the policy has come at the right time and the objective is very noble. But, there lies a world of difference between laying down a policy on paper and following it in spirit. The success of NEP 2020 and the pace of its implementation depend to a large extent on how successfully the government, universities and schools can tide over the practical challenges facing it. To realize the dreams it contains, we Indians must overcome substantial execution challenges in a sustained manner for years and decades to come.

Bera M and Pramanik K (2023) in their research paper suggested that the Indian government will need to make significant adjustments to the higher education curricula to meet the demand for qualified workers around the world. NEP 2020 implementation would be extremely difficult as a result. Overall, NEP 2020 is a very forward- thinking text with a solid understanding of the socioeconomic environment now and the potential to address difficulties in the future.

### **Objectives**

1. To trace the evolution of educational policies in India over the last few decades, culminating in the National Education Policy (NEP) 2020
2. To investigate the initiatives aimed at improving the quality of education, including curriculum changes, teacher training, and assessment methods.
3. To identify challenges and opportunities encountered by students in the context of the NEP:
4. To provide recommendations for policymakers, educators, and stakeholders based on the study findings

### **Overview of the Right to Education Act**

The Right to Education Act (RTE) was enacted in India on August 4, 2009, as a landmark legislation aimed at ensuring free and compulsory education for children aged 6 to 14 years. This act marked a significant step in recognizing education as a fundamental right under Article 21A of the Indian Constitution.

#### *1.Key Features*

2. **Compulsory Education:** The RTE mandates that every child in the specified age group has the right to receive free and compulsory education from the government.
3. **Quality Standards:** The act sets minimum standards for schools, including infrastructure, teacher-student ratios, and quality of education, to ensure a conducive learning environment.
4. **Reservation for Disadvantaged Groups:** The RTE includes provisions for reserving 25% of seats in private schools for children from economically and socially disadvantaged backgrounds.
5. **Child-Centric Approach:** The act emphasizes a child-centered approach to education, promoting holistic development through a flexible curriculum that accommodates diverse learning needs.

6. **Regulation of Schools:** The RTE empowers the government to regulate private schools and establish guidelines for their operation, ensuring they adhere to the standards set by the act.
7. **Role of Local Authorities:** Local bodies, including school management committees, are given a role in monitoring and implementing the provisions of the act, thereby promoting community involvement in education.

#### *8. Impact and Challenges*

While the RTE has significantly increased enrollment rates, challenges remain, such as:

- **Quality of Education:** Despite increased access, concerns about the quality of education and learning outcomes persist, with many students performing below grade level.
- **Infrastructure Issues:** Many schools still lack basic facilities, including adequate classrooms, sanitation, and learning materials.
- **Implementation Gaps:** Variability in implementation across states has led to disparities in access and quality, particularly in rural and underprivileged areas.

**Sarva Shiksha Abhiyan (SSA) is Government of India's flagship programme for achievement of Universalization of Elementary Education (UEE) in a time bound manner, as mandated by 86th amendment to the Constitution of India making free and compulsory Education to the Children of 6-14 years age group, a Fundamental Right. SSA is being implemented in partnership with State Governments to cover the entire country and address the needs of 192 million children in 1.1 million habitations**

#### **Overview of the National Education Policy**

The National Policy on Education was formed in 1986 and finally released in 1992. A couple of years ago the New Education Policy 2020 came as a revised version of updated education policies as per 21st century standards of learning. NEP 2020 especially focuses on Access, Equity, Quality, Affordability, and Accountability. It encourages inclusive learning for all, in both academic and creative areas. Students from all over India can easily access the guidelines and courses available to upskill themselves and contribute to national development. It aligns perfectly with the UN's Sustainable Development Goals that aim at improving learning accessibility for all, believing that children have the right to education.

The New Education Policy 2020 also aspires to offer students across the nation an equitable and inclusive learning environment. It focuses on making education accessible to everyone and elevating Socially and Economically Disadvantaged Groups (SEDGs). The new education policy 2020 that has been established in the Indian educational system emphasizes the importance of pedagogical approaches that foster students' overall development through hands-on learning.

The fundamental goal of NEP is to incorporate a competence-based learning method where students are mentored to effectively develop their skills and talent. The NEP 2020 is in accordance with the UN's fourth Sustainable Goal which focuses on making education accessible to every child.

#### **Important Highlights of New Education Policy 2020**

##### **1. Schooling starts at the age of 3 years now**

The New Education Policy extends compulsory schooling from the age bracket of 6-14 years to 3-18 years. The NEP includes three years of previously unrecognized pre-schooling for children aged 3-6 years in the school curriculum. The new system will include 12 years of formal education and three years of Anganwadi/pre-school education.

The 10+2 school curriculum framework will be replaced with a 5+3+3+4 curricular structure corresponding to ages 3-8, 8-11, 11-14, and 14-18 years, respectively, with an emphasis on Early Childhood Care and Education (ECCE).

## **2. Mother tongue as medium of instruction**

The NEP emphasizes pupils' native language as the medium of teaching while adhering to the "three-language formula" and ensuring that no language is imposed on anyone. The NEP simply suggests using the mother tongue as a medium of instruction rather than making it mandatory. According to the policy paper, children learn and grasp non-trivial topics faster in their native language.

## **3. NO UGC, AICTE, NCTE**

The Higher Education Commission of India (HECI) will be established as a single umbrella body for all higher education in India, excluding medical and legal education. Regulation, accreditation, and academic standards will all be governed by the same set of rules for public and private higher education institutions. In 15 years, the government will phase down college affiliation, and a stage-by-stage procedure for providing colleges with graded autonomy will be formed.

## **4. Science, Arts, and Commerce gets blurred**

There would be no formal distinctions between arts and sciences, curricular and extra-curricular activities, or vocational and academic programs under NEP 2020. Students can choose from a variety of disciplines throughout the streams. Internships will be included in vocational education, which will begin in sixth grade.

## **5. FYUP Programme Returns & No More Dropouts**

Under the NEP, undergraduate degrees will last three or four years, with several exit alternatives available during that time. After one year of study in a topic or field, including vocational and professional fields, colleges will be required to award a certificate, a diploma following two years of study, or a Bachelor's degree after a three-year program. Finally, based on the foregoing points, we can conclude that this policy implements much-needed adjustments. There was no uniform system in place, which has now been eliminated. It has more transparency and a single national agency in charge of overseeing the whole education system in the country.

## **6. Common access at all school-level education**

NEP 2020 focuses on bringing universal access to school education to ensure the holistic development of students right from the beginning. According to this policy, students' progress and their learning capacity will be tracked timely. Students will be given access to different learning modes, like formal and informal teaching methods. In addition to this, the policy states that vocational education courses are to be included in the curriculum from pre-school to 12th standard. The policy is not just limited to knowledge or skills; it also emphasises the inclusion of trained counsellors and social workers in the schooling system.

## **7. Attaining Foundational Literacy and Numeracy (FLN) starting from grade 3 by 2025**

FLN is a broad concept which refers to a child's capability to read basic texts and solve basic numerical problems such as addition and subtraction. It is considered an urgent and vital prerequisite to learning. Keeping this in mind, the NEP has directed the states to prepare a plan on how to implement and achieve this in the curriculum for all primary school students by 2025.

## **8. Experiential learning in the school curriculum**

The policy states that the school curriculum and pedagogy should aim for the holistic development of students by designing the coursework that would equip them with 21st-century

skills. Students will have to study a reduced course content, which will emphasise experiential learning and critical thinking and give students the choice of subjects they wish to study. Moreover, vocational education will be made available in class 6th-8th, along with internship opportunities.

### **9. Increase the graduate enrollment ratio**

In the past years, very few students opted for higher education. So in view of this concern, the policy aims to incorporate a maximum number of students in higher education, including vocational education. The graduate enrolment ratio is expected to increase up to 50% by 2035 from 26.3% in 2018. Also, with the multiple exit options in higher education, it is expected that the student dropout rate will reduce.

### **10. Enhancing the Standards of Open and Distance Learning**

The government has already taken initiatives to bring the standards of distance learning programmes at par with regular courses. Measures like online courses, digital repositories, funding for improved student services and research, and credit-based recognition of MOOCs, among others are to be taken.

### **11. Technological innovation in education**

National Educational Technology Forum (NETF), an autonomous body, will be started to offer a free exchange of ideas related to the usage of technology in enhancing the academic experience. This integration of technology is expected to improve the classroom processes, contribute to teacher professional development, and streamline the management of education planning.

### **12. Internationalisation of education**

An important aspect of the NEP 2020 is that it promotes the internationalisation of education by encouraging institutions to forge global collaborations with universities and research institutes. This will not be limited to students, faculty exchange programmes will also be encouraged. Meanwhile, the policy aims to allow top world universities to open their campuses in India.

### **13. Increase in public investment in education**

In line with the objective of the New Education Policy, the Centre and State governments will be working in collaboration to increase investment in education. The collaboration of both houses is expected to reach 6% of GDP in regard to the education sector at the earliest in order to improve the educational infrastructure.

## **Research Methodology**

### **Research Design:**

The research methodology for this will encompass both qualitative and quantitative approaches to provide a comprehensive analysis of the subject. Below are the key components of the methodology:

### **Sampling Strategy:**

- a. **Sampling Frame:** The sampling frame includes students from various colleges across India
- b. **Sampling Technique:** A combination of purposive and random sampling techniques is utilized. Initially, educational institutions were purposively selected to represent the diversity of India's educational landscape.

### **Secondary Data:**

- **Policy Documents:** Analyze key policy documents, such as the Right to Education Act (2009) and the National Education Policy (2020), to extract relevant information regarding policy objectives and frameworks.



- **Reports and Studies:** Review academic papers, government reports, and publications from educational organizations to contextualize the evolution of educational policies and their effects.

**Limitations:**

The study faces limitations such as sampling bias, respondent bias, and constraints related to time and resources. Efforts are made to mitigate these limitations through careful sampling, rigorous data collection procedures, and transparent reporting of findings.

**Findings**

In the primary data conducted it was found that 55% of the students were familiar with the objectives and key provisions of the NEP 2020. 47.2% believe the new policy addresses the current challenges and needs of students effectively. 13.9 % believe otherwise while 38.9 % are still not sure if NEP addresses the current challenges and needs of students. 58.3 % of respondents believe NEP encourages critical thinking, creativity, and practical skills development effectively. 49.2 % observed changes in teaching methods or classroom dynamics since the introduction of the new policy. In terms of assessment methods introduced under the new education policy - 38.9 % are satisfied, 13.9% are unsatisfied and 47.2% are neutral. Half of the respondents believe NEP will impact their overall educational experience.

According to Respondents Strength of NEP are

Flexible Learning Pathways	33.3%
Reduced Curriculum Burden	25%
Skill Development	22.2%
Holistic Development:	19.4%

According to Respondents Weakness of NEP are

Standardization Challenges	30.6%
Insufficient Implementation Strategy	27.8%
Narrowing of Subject Choices	22.2%
Imbalance in Digital Infrastructure	19.4%

**Conclusion:**

In conclusion, the implementation of the National Education Policy (NEP) in Mumbai holds the promise of transforming the educational landscape of the city. With its emphasis on value-based education, scientific learning, and a holistic approach, NEP has the potential to address the longstanding challenges faced by the education system in Mumbai. However, the success of NEP in Mumbai, as in any other region, depends crucially on effective execution and sustained efforts to overcome implementation challenges. It is imperative for all stakeholders, including policymakers, educators, parents, and students, to work together collaboratively to ensure that NEP's vision of an inclusive, flexible, and future-ready education system is realized in Mumbai. By embracing the principles and objectives of NEP, Mumbai can emerge as a hub of innovative and transformative education, empowering its learners to excel in the 21st century and beyond. India is striving towards becoming a leader in the New Knowledge Economy harnessing its asset of youth via

transformations in education policies, programmes, and skill development for holistic development of the people and planet in accordance with the avowed Sustainable Development Goals (Goal 4: Quality Education, in particular).

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# Migration of Indian Students: Reasons and Challenges

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## Introduction

The number of individuals migrating has consistently increased, whether they are refugees, internally displaced persons, or people who have been compelled to from their homes due to economic or other circumstances. The main reason people migrate from their place of origin is to increase the value of their productive abilities, which are a function of their educational attainment. It is especially essential to comprehending the constantly shifting spatial linkages between different locations and their content (Gosal, 1961). According to Bogue (1959), it is a tool for social integration and cultural dispersion, which results in more significant population redistribution. In some cases migration takes place to gain the education, while in other instances, becoming a student in the host country is the preliminary step to gain admission as a migrant later on. It exacerbated in cities where migrants typically seek a better quality of life. There is a strong relationship between migration and education.

The education brings perfection in the life of an individual by inculcating the following abilities first to think logically and critically in life situations, second to realize once potential for self development that is physical, social and intellectual development, third to acquire concern for equality, justice and harmony. The education can only enable the individuals to set beyond the darkness of ignorance and move towards the light of knowledge. There is need of system of education that helps in the development of these qualities and enhancement of self respect of human being and the quality education would enable the individual society to acquire the competencies required for meaningful life in a competitive globalized world.

Education is impacted by migration in both direct and indirect ways. Remittances, for example, might be used to support family members' education in their place of origin, or successful migrant narratives can encourage people to pursue more training in their home nation. Migration benefits countries of origin in a number of ways. For many less-developed nations, remittances are the main source of outside funding and serve as a strong inducement for migration in other countries. According to the World Bank, remittances rose to USD 689 billion in 2018. Over 75% of global remittances come from low- and middle-income countries, outpacing foreign direct investment flows (FDI) (World Bank, 2019). With remittances of USD 79 billion in 2018, India was the country that received the most, ahead of China (\$67 billion), Mexico (\$36 billion), the Philippines (\$34 billion), and Egypt (\$29 billion). Although they made up 2.7% of India's GDP, in certain smaller nations the proportion is far higher. Remittances, for instance, contributed approximately 36% of GDP to Tonga, 34% to Kirgizstan, 32% to Tajikistan, and 28% to Nepal in 2018 (World Bank, 2019).

More significant economic consequences result from skilled migration. Skilled labour movement benefits recipient nations. International migration allowed industrialised countries to lower the cost of training their native population in specialised fields, according to a UN study (UN, 1973) carried out in the 1970s. In addition to having higher productivity, better education, and relatively lower incomes, immigrants also significantly advance research. In light of this, brain drain was referred to as reverse transfer of technology during the 1972 UNCTAD III session in Santiago (Mundende, 1989).

Due to their high level of education, young migrants add to the nation of destination's declining human capital and technological foundation. In fact, in recent decades, the migrant population has contributed to the growth of many greying economies. According to estimates, migrants have contributed to about half of the workforce growth in the US and nearly 70% of the workforce growth in Europe in the past century (OECD, 2012). North America is home to 59 million international migrants, whereas Europe is home to the greatest number at 82 million (UN, 2019). In 2019, the combined population of these two regions accommodated over half (52%) of the world's migration.

India's tertiary sector development is putting the country on the economic road. In addition, by imparting information and skills, higher education plays a crucial role in fostering economic development, prompting numerous countries to make significant investments in this field. In the tertiary sector, education impacts social changes and aids of economic transformation. One of the main components of higher education's globalisation has arisen as international student mobility. Developed nations actively engage in attracting, training, and upskilling foreign students and then retaining them to offset their ageing populations and to support their knowledge economies. Many developing nations view international higher education as an opportunity to meet their unmet education demand in the country and as a way to acquire foreign skills. Over the past ten years, there has been a notable increase in the demand for foreign education possibilities (OECD, 2018). This is mostly due to the fact that in many developing countries, the demand for tertiary education exceeds the capacity of domestic supply (Mazzarol & Soutar, 2002). One of the main reasons why students from developing nations want to study abroad in wealthy nations is the lack of access to higher education in their home country. The chance to relocate permanently and establish a home in the host nation after completing their education is another important draw factor (de Wit, 2008; Han & Appelbaum, 2016). Governments all throughout the world are placing a high priority on higher education in order to help students expand their horizons and gain a deep grasp of other languages and cultures. China accounted for 29% of total foreign enrolment in 2017, with India coming in second at 11% (Department of Education and Training, 2018). Of all temporary labour (skilled) subclass 457 visas, Indians accounted for 25%, with Chinese people coming in second at 5.3%.

**Migration and Development:** In different places and at different times, migration has been impacted by a variety of reasons and has now become an essential component of growth. The largest labour migration in history began with the slave trade. Slaves were mostly transported from Africa to the Americas, Europe, and the Caribbean. Slave breeding began after the slave trade was outlawed in the US (1865) and Britain (1807). The system of forced labour, which was the next phase of migration, mostly came from China and India. While most Indian migrants laboured on plantations in the British, Dutch, French, and Portuguese colonies, Chinese migrants preferred to work on railroads and gold mines in the United States. Large-scale migration from Europe to the US, Canada, Latin American nations, Australia, New Zealand, and South Africa was prompted by job losses brought on by industrialisation and the potato famine (UN, 1997). The reasons behind and the direction of the migrant flow were determined in each of these cases by the economic gains to the host nations. With around two million educated Indian migrants residing there, the US is the destination of choice for most of these migrants. Developed nations welcomed migrants because they filled the need for temporary, unskilled labour at the bottom of the employment ladder. According to studies, the majority of low-skilled migrants work in 3-D jobs—jobs that are demanding, dangerous, and dirty—which locals steer clear of (UN, 2000). The Middle East and the developed world saw a continuous influx of migrants due to declining birth rates and native youth's reluctance to enter the low-paying secondary employment market. It's also often more expensive to hire locals than to hire migrant labour. Migrant workers are flooding the secondary labour markets of industrialised nations as a result of these causes.

### **Reasons for Migration in India**

India ranks among the top countries from which students migrate to study at the best colleges in industrialised nations like the US, Canada, and Australia. The substantial rise in Indian students seeking higher education overseas could be attributed to a number of factors.

- It is not possible for Indian universities to admit every applicant, particularly for master's and doctorate programs. There are just 504 universities in India, a nation of over 1.3 billion people, with over 50% of the population under 25 and over 65% under 35.
- Universities in India lack the expertise and certification to better prepare talented students for greater professional advancement, even in cases when the course is offered
- Another factor contributing to educational migration is the calibre of education offered by Indian universities. Due to the lack of a well-defined system for monitoring educational quality, the quality and

level of education offered by second-tier colleges varies greatly, and only a small number of the nation's higher education institutions are up to par with international norms.

- The Indian academic institutions only provide popular STEM (science, technology, engineering, and mathematics) courses, a widespread issue with the country's educational system. Because their desired program is not widely available in India, sectors of students who want to take an alternative path are always looking to promote their higher education abroad.
- Entrance to higher education institutions in India is extremely tough. Among India's top universities are the Indian Institutes of Management (IIMs), Indian Institutes of Technology (IITs), and All India Institute of Medical Sciences (AIIMS). Depending on the degree of discipline and training, the competition for admission gets much more intense. According to the survey, a student's chances of getting into a highly professional IIT are often less than 50%.
- There exists a chronic shortage of funds in the Indian educational system. There is a severe teaching personnel shortage in Indian universities. In India, the state governments bear 80% of the expense of public education and moreover their main responsibility is primary and secondary education . The higher education is neglected and the credibility of the universities themselves has a major impact on how much education costs there
- One of the primary causes of Indian students seeking degrees overseas, particularly those nearing graduation, is immigration. After graduation, students can pursue employment in countries in developed nations like the United States and Canada due to their flexible immigration regulations, which also provide great career opportunities. According to a U.S. National Science Foundation poll, around 80% of graduate and doctorate students from India and other Asian nations wish to remain in the United States
- Parents of middle-class students are willing to help their offspring pursue higher education abroad for their better future and Indian banks are prepared to offer low-interest student loans..
- The chance to carry out scientific research and earn a PhD (for undergraduates and doctorates) is another reason to study abroad. One reason why young scientists are leaving for foreign colleges is that these institutions sometimes provide better working circumstances and better-equipped facilities. Indian colleges do not provide enough facilities and resources to support students pursuing disciplines, particularly in research-focused fields like biology or pharmacy. Universities in the US, Canada, and the UK have abundant resources to give students access to cutting-edge tools, infrastructure, and technology for in-depth study. Indian students also like to select research courses overseas because of the favourable climate, environment.
- In India's higher education system, discrimination against students from low-income households and members of specific castes is practiced and as a result, brightest students are unable to pursue higher education in their fields of interest or attend the colleges of their preference.

**Indian students face several challenges when migrating for education:**

- It is difficult to adapt to a new cultural setting and comprehend various social conventions for Indian students. They miss their culture, festivals and traditions. This entails adjusting to various traditions, conventions, and social norms. The initial experience of moving to a new country is overwhelming for them due to differences in customs, traditions, and daily practices.
- Although a large number of Indian students speak English fluently, different accents and intellectual vernacular still make it challenging to follow lectures and participate in discussions. They lack confidence and loose interest in studies. Students find difficult to adapt to new methods of assessment and coursework expectations. Also everyday interactions, such as shopping or asking for directions, become difficult if the student is not fluent in the local language.
- The cost of living, housing, and tuition are all substantial when studying overseas. Taking care of money is really stressful. Students strive hard to strike a balance between their studies and work because most of them travel overseas with large debts, which put constant pressure on them to repay the money

in a timely manner back home. It reduces their sleep duration to reach their goal and hence it affects the health of students.

- Feelings of loneliness and homesickness arise within the students as they are apart from family and familiar settings. They feel isolated and distracted as they have no one to share their problems and struggles. Being far from family and friends, coupled with a lack of social support, lead to feelings of loneliness and isolation. Building a new social network and making friends in a foreign country are challenging for them, particularly cultural or linguistic barriers
- Navigating visa requirements, work permits, and other legalities are complex and stressful for the students
- Understanding and accessing health services for students in a new country is difficult, especially because of differences in medical practices and insurance requirements. Adapting to different food options and maintaining a healthy diet is a challenge, particularly if there are dietary restrictions. Also Adjusting to a new climate can affect physical health and comfort.
- Missing family, friends, and familiar surroundings lead to emotional distress and impact overall well-being. The process of adjusting to a new environment while coping with homesickness is mentally and emotionally taxing.
- Adapting to new safety norms and dealing with any security concerns in a foreign country is a challenge for Indian students.

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# Indian Philosophy from a Global Perspective

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## Abstract

This paper explores the profound impact of Indian philosophy on global thought, tracing its origins, intercultural interactions, and contemporary significance. Beginning with ancient Vedic and Upanishadic traditions, the study examines the influence of Indian philosophical concepts on Greek, Islamic, and Western philosophies. It further investigates the global dissemination of Indian philosophical practices, such as yoga and meditation, and their integration into contemporary ethical and environmental discussions. By analyzing historical and modern contexts, this paper highlights Indian philosophy's enduring relevance and its contributions to global discourse on ethics, spirituality, and human well-being.

**Keywords:** Indian Philosophy, Global Impact, Vedic Traditions, Intercultural Exchange, Yoga, Meditation, Ethical Thought, Environmental Philosophy

## Introduction

Indian philosophy, with its rich tapestry of thought spanning millennia, has significantly shaped global intellectual traditions. From its ancient origins in the Vedic texts to its modern interpretations and applications, Indian philosophy offers unique perspectives on existence, ethics, and reality. This paper delves into the historical development, cross-cultural influences, and contemporary global impact of Indian philosophical traditions.

## Ancient Indian Philosophical Traditions

### 1. Vedic Philosophy

The Vedas, composed around 1500 BCE, form the bedrock of Indian philosophy. These texts address cosmology, rituals, and the nature of existence, setting the stage for subsequent philosophical developments. The Vedic tradition's exploration of divine principles and moral duties has had lasting influences on both Indian and global philosophical thought (Bhattacharyya, 2015).

### 2. Upanishadic Philosophy

Emerging between 800-400 BCE, the Upanishads represent a shift from ritualistic practices to metaphysical inquiry. They introduce concepts such as Brahman (ultimate reality) and Atman (the self), which have become central to various philosophical and spiritual traditions worldwide (Radhakrishnan & Moore, 1957).

### 3. Buddhist Philosophy

Buddhism, founded by Siddhartha Gautama, emphasizes practical approaches to overcoming suffering through the Four Noble Truths and the Eightfold Path. This philosophy has had a significant impact on global spiritual practices, advocating for mindfulness and compassion (Harvey, 2013).

### 4. Jain Philosophy

Jainism, initiated by Mahavira, advocates for Ahimsa (non-violence) and Anekantavada (non-absolutism). Its ethical teachings on non-violence and truthfulness have influenced various global peace and environmental movements (Jaini, 2000).

### 5. Classical Schools (Darshanas)

The six classical schools of Indian philosophy—Nyaya, Vaisheshika, Samkhya, Yoga, Mimamsa, and Vedanta—offer diverse perspectives on logic, metaphysics, and ethics. These schools collectively form a comprehensive system that has shaped both Indian and global philosophical thought (Muller-Ortega, 1989).

## Intercultural Philosophical Exchanges

### 1. Greek and Hellenistic Influences

During Alexander the Great's campaigns, interactions between Greek philosophers and Indian sages led to the exchange of ideas. These cross-cultural encounters enriched both Greek and Indian philosophical traditions, influencing their respective intellectual landscapes (Lal, 2010).

## **2. Medieval Islamic Contributions**

The medieval period saw significant philosophical exchanges between Indian and Islamic scholars. Indian philosophical texts were translated into Arabic, influencing Islamic philosophy and contributing to the development of fields such as logic and metaphysics (Nasr, 1968).

## **3. Western Modernity and Indian Philosophy**

The British colonial era introduced Western philosophical and scientific ideas to India. Indian thinkers like Swami Vivekananda and Sri Aurobindo engaged with these ideas, integrating them with traditional Indian concepts and impacting global philosophical and social movements (Ramakrishnan, 2005).

## **Contemporary Global Influence**

### **1. Intercultural Dialogue**

Indian philosophy continues to engage with global philosophical dialogues, offering insights into ethics, spirituality, and reality. These dialogues facilitate a deeper understanding of diverse philosophical traditions and their relevance to contemporary issues (Chakrabarti, 2010).

### **2. Yoga and Meditation**

Yoga and meditation, rooted in Indian traditions, have gained widespread global recognition. These practices promote mindfulness, self-awareness, and holistic well-being, influencing contemporary wellness and spiritual practices (Feuerstein, 2001).

### **3. Postcolonial and Subaltern Studies**

Indian philosophical perspectives have enriched postcolonial and subaltern studies. Scholars like Gayatri Spivak and Homi Bhabha have integrated Indian concepts into critiques of colonialism and power, addressing identity, resistance, and social justice (Spivak, 1988; Bhabha, 1994).

### **4. Environmental Philosophy**

Indian philosophy's principles of interconnectedness and non-violence contribute to contemporary environmental ethics. These ideas offer valuable perspectives for addressing global environmental challenges and promoting a harmonious relationship with nature (Gupta, 2006).

## **Key Contributions to Global Philosophy**

### **1. Concept of *Dharma***

The concept of *Dharma*, encompassing duty and moral order, has influenced global ethical discussions. It provides a framework for understanding societal roles and responsibilities, impacting both Eastern and Western ethical thought (Sharma, 2003).

### **2. Non-Dualism (Advaita Vedanta)**

Advaita Vedanta, a major school of Indian philosophy, has shaped Western discussions on metaphysics and consciousness. Its emphasis on the non-duality of self and the absolute has influenced contemporary debates on reality and consciousness (Prasad, 2000).

### **3. Ahimsa (Non-Violence)**

The principle of Ahimsa, or non-violence, has inspired global peace movements and leaders. Its application in various social and political contexts underscores its enduring relevance and impact (Gandhi, 1968).

## **Challenges and Opportunities**

### **1. Misinterpretations and Stereotypes**

Indian philosophy often faces misinterpretations and stereotypes in global contexts. Addressing these issues is crucial for fostering a more accurate understanding of Indian philosophical traditions (Miller, 2012).



## 2. Interdisciplinary Approaches

Opportunities exist for interdisciplinary research that integrates Indian philosophical perspectives with fields such as science, technology, and environmental studies. Such research can lead to innovative solutions for contemporary global challenges (Kumar, 2018).

### Conclusion

Indian philosophy, with its ancient roots and modern applications, offers valuable insights into global philosophical discourse. Its historical development, intercultural exchanges, and contemporary relevance highlight its enduring impact on global thought. By fostering deeper understanding and engagement, we can continue to explore the rich heritage of Indian philosophy and its contributions to addressing contemporary issues.

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# Navigating Cross-Cultural Diversity: Identity And Displacement In Jhumpa Lahiri's "The Lowland" And Amit Chaudhuri's "Afternoon Raag"

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## Abstract:

*This paper delves into the intricate narratives of cross-cultural diversity and immigrant experience as depicted in Jhumpa Lahiri's "The Lowland" and Amit Chaudhuri's "Afternoon Raag." Both novels provide a profound exploration of cultural displacement, identity crises, and the immigrant's quest for belonging. Lahiri's "The Lowland" traces the parallel lives of two brothers, Subhash and Udayan, amidst the political tumult of the Naxalite movement in India. The novel portrays the profound struggles of adapting to a new cultural environment while maintaining ties to one's heritage, highlighting the dual identity and alienation felt by immigrants. In contrast, Chaudhuri's "Afternoon Raag" focuses on the intimate emotional landscapes of a young Bengali student at Oxford. Through the protagonist's nostalgic reflections and cultural hybridization, Chaudhuri captures the sensory and emotional nuances of cross-cultural adaptation and explores the themes of loneliness, cultural hybridity, and the tension between tradition and modernity. By analyzing these two novels, this paper sheds light on how cross-cultural experiences shape identity and influence personal and social dynamics. Both Lahiri and Chaudhuri provide rich, multi-layered narratives that reflect the broader discourse on cultural diversity and integration in contemporary literature. This study underscores the importance of understanding and empathy in navigating the complexities of diasporic identity, offering valuable insights into the human condition in a globalized world.*

**Keywords:** Cultural hybridity, Displacement, Identity, Nostalgia

Being born into a society molds the very makeup of an individual's consciousness. While humans are inherently social beings, they are also intrinsically cultural, and they cannot function effectively without the influence of culture. Culture caters to passion, carries inheritance, contains all of mankind's achievements; it changes a person's patterns of life and modes of thought. When people are uprooted from the culture and traditions that they are accustomed to, many find it difficult to adapt suitably to a new cultural environment. They feel left out and alienated. Over time they may develop the needed skills for surviving and prospering in this different world, but memories of their old home often drag them back there. In spite sometimes of memory's misrepresentational character, it is nonetheless most compelling force. It drives people back to the past, to their motherland and the cultural roots there.

Culture consists of a nation's dress, manners and etiquette, language, rituals, societal norms, legends and folk culture; in short, the way of life of a society. Each country has its own unique culture, with its own distinctiveness and tastes, and people from different cultural backgrounds may react in different ways to it. A nation becomes multi-cultural through the immigration of people from a variety of different countries, each of which brings new elements into the national culture. T.S. Eliot, in his "Notes Toward the Definition of Culture," points "Culture is too vast and baffling a term to be precisely defined. Culture is a quest for good but it is not good if the quest is not free choice. The quest and the choice are, therefore, the two ingredients of Culture and the tradition is formed by the culmination of centuries of history, or a tradition may be defined as a passage, in which there is both persistence and renewal".

Literature both reflects at and some times contributes to social change. In the past, cultural encounters—whether through trade or colonization—have had a significant impact on literary works. Today, in the era of multimedia, computer technology and mass travel, the scale and nature of these interactions are increasing exponentially. Such developments have brought about a "clash" or mingling of cultures on a global scale and richer literary landscape-times than ever before. For richness not only mean to use one's own

experience, but to incorporate others' as well. This is exemplified in the novels of Jhumpa Lahiri and Amit Chaudhuri. Their narratives as such create a multifaceted look inward that bears the mark of immigrant experience and subsequent cultural dislocations. This paper investigates how Lahiri's "The Lowland" and Chaudhuri's "Afternoon Raag" address the issue of cultural interaction through their characters, settings and themes. By analyzing these novels, one gains a deeper understanding of how cross-cultural experiences shape identity and influence personal and social dynamics, highlighting the profound impact of cultural interactions on contemporary literature.

In her symphonic, thought-provoking new novel, "The Lowland," Lahiri delves into the fierce difficulties of diasporic lives and cross-cultural families as she traces the strange, nearly parallel narratives of two brothers, Subhash and Udayan, and Gauri, the woman who gets thrust into their worlds. Against the historical backdrop of the Naxalite movement in India and themes of displacement and the political turmoil, Lahiri meditates on identity, political upheaval, and dispossession.

The novel opens in Calcutta where Subhash and Udayan are raised in the Tollygunge neighbourhood. Despite their close bond, the brothers differ significantly in their personalities and ideologies. Udayan, the more rebellious and politically engaged, becomes involved in the Naxalite movement, a radical communist uprising in West Bengal. In contrast, Subhash, who is conservative in nature and pragmatic by temperament, leaves the United States after getting his MA.

Subhash's journey to the United States epitomizes the immigrant experience, highlighting the challenges of assimilation and identity. Lahiri writes, "In Rhode Island he would belong to a small community of Bengalis, but he would not belong to America". This encapsulates the dual identity many immigrants grapple with, feeling a sense of belonging to their ethnic community while simultaneously feeling alienated from the broader society. Subhash's experiences reflect the broader theme of cultural dislocation and the quest for belonging.

Gauri, Udayan's widow and later Subhash's wife, represents another layer of cross-cultural diversity. Udayan's involvement in the Naxalite movement results in his tragic death, leaving behind his pregnant wife, Gauri. Subhash, feeling a sense of responsibility towards his brother's widow, marries Gauri and brings her to the United States to begin anew. After moving to the United States with Subhash, Gauri struggles with her new identity and the expectations placed upon her. Lahiri describes her inner turmoil: "She felt a sense of freedom, but also a sense of alienation, as if she were floating above her own life". Gauri's transformation from a traditional Indian widow to an independent academic in America exemplifies the personal evolution that often accompanies cultural displacement.

The novel also delves into the complexities of cross-cultural identity through Bela's character. As a second-generation immigrant, Bela embodies the difficulties of navigating dual cultural identities. Lahiri emphasizes the generational gap between Subhash and Gauri, who are deeply rooted in Indian traditions, and Bela, who grows up influenced by American culture. This generational conflict is reflected in Bela's desire for independence and her resistance to her parents' expectations, resonating with similar themes explored in Lahiri's earlier work, "The Namesake."

As the novel progresses, Lahiri examines the concept of guilt and its influence on the characters' identities and decisions. Subhash feels guilt and responsibility for Udayan's death, believing that his departure to the United States may have contributed to his brother's radicalization. This sense of guilt drives Subhash to marry Gauri and care for Bela. Gauri also struggles with her own guilt, related to her involvement in the Naxalite movement and her inability to emotionally connect with her daughter. The novel reflects Gauri's struggle with her diasporic identity, feeling disconnected from both her Indian roots and her new life in America. Lahiri captures this sentiment with the line, "She would never have a home, she thought. She would always be moving between two shores".

There are also major themes of forgiveness and reconciliation in "The Lowland". Coming to terms with one's past, namely, is a requisite of moving forward in Lahiri's eyes. In building bridges with their past traumas, the people of the novel struggle each in their own way. Subhash, Gauri and Bela have to take up the

mantle of exploring their own private worlds. In the end they have no choice but to face the full brunt of their past decisions—be they good or bad. Not to do so will bring new suffering.

Lahiri's exploration of cross-cultural conflict extends beyond the personal struggles of the main characters to encompass the broader context of Indian history and politics. By juxtaposing the personal challenges of Subhash, Gauri, and Bela with the tumultuous events in India, Lahiri underscores how larger societal forces influence individual lives. The novel raises questions about the role of political activism, the costs of personal sacrifice, and the importance of understanding and empathy in bridging cultural divides. Thus, "The Lowland" is a thorough exploration of diasporic identity and cross-cultural conflict. By showing with as much precision and detail the difficulties which immigrants encounter when adapting to a new land, as she spares no effort in examining impact or consequences of political tumult on personal relationships, Lahiri gives a balanced view of immigrant experience. The novel has an overall emphasis on coming to terms with guilt, forgiveness, and the need for reconciliation. In a word, "The Lowland" is both thought-provoking and moving.

Amit Chaudhuri's 1993 novel, "Afternoon Raag," provides a nuanced exploration of cross-cultural diversity through the lens of an Indian student navigating life in England. It uses the metaphor of Indian classical music, a raag to be precise, to represent the various feelings of its protagonist who is studying at Oxford. Similar to his debut novel, "A Strange and Sublime Address," this work navigates between geographically and culturally diverse locations. The settings of Oxford, Bombay, and Calcutta provide the backdrop for "Afternoon Raag." Despite the prominence of these varied settings, the connection to Calcutta and the protagonist's ties to it remain a constant theme throughout the novel.

The novel is often described as "felicitous prose poetry," narrating the story of a young Bengali man studying at Oxford University who finds himself caught in a love triangle. Against the tumultuous backdrops of England, Bombay and Calcutta, the novel is a compelling account of the emotions and lives of an Indian student and his three British Asian friends at Oxford. In these brief, interconnecting chapters read as a collection of linked short stories, the protagonist longs for home and becomes involved in a love triangle. Chaudhuri vividly portrays Oxford and India, capturing their unique colours, idiosyncrasies, and solitary inhabitants, painting a detailed picture in the reader's mind. The protagonist's isolation and depression amplify his sensory-rich memories of his childhood home. The narrative is a beautifully crafted miniature, depicting greetings and farewells, new worlds, and old homes, written with emotional depth and beauty.

The story moves between Oxford, where the protagonist is studying, and Bombay, where his parents live. Chaudhuri skilfully recreates the emotional landscape of a young man grappling with loneliness, melancholy, and alienation. The protagonist frequently revisits his childhood home in Bombay and Calcutta in his thoughts, figuratively straddling these two worlds. The new surroundings of the Oxford campus and his parents' relocated home in Bombay evoke a range of sensory responses from the protagonist. Thus, his college days and childhood memories of Bombay and Calcutta form the crux of the narrative.

The protagonist's move from India to England signifies a physical and emotional transition which is imbued with a sense of loss and nostalgia. It also serves as a form of self-reflection, enabling the protagonist to ponder over his life in India and how it contrasts with his present life in England. For instance, Chaudhuri writes, "The winters in England were a far cry from the monsoons of Bengal, each raindrop here seemed colder, more distant, a reminder of the miles separating him from home." The sense of being out of place is evident as the protagonist navigates the cultural landscape of England. His interactions with locals and other international students further highlight his feelings of alienation. The protagonist's experiences reflect the broader immigrant experience of feeling torn between two worlds, neither fully belonging to one nor the other. His identity is caught in between his Indian roots and the need to conform to a westernized way of life. Chaudhuri explores this duality through the protagonist's internal monologues and his interactions with others. The protagonist's identity crisis is evident when he states, "In the solitude of my room, I often pondered whether I was losing myself in this new world, or merely discovering new facets of who I was."

Adaptation to a new cultural environment is a complex process for the protagonist. He attempts to blend in by adopting certain Western habits, yet he clings to his Indian customs and traditions. This balancing act is evident in his everyday life, such as when he attends a British dinner party while reminiscing about the elaborate feasts of his homeland. Chaudhuri gets this tension just right: "At the table, surrounded by polite conversation and unfamiliar dishes, my mind wandered back to the flavors of home, the spices that seemed to dance on my tongue".

The novel also explores into the protagonist's relationships, both with fellow Indian expatriates and with locals. These relationships serve as a microcosm of cross-cultural interactions. The protagonist's friendships with other Indian students provide a sense of community and shared understanding. They bond over their common experiences and cultural background, offering each other comfort in their loneliness. As Chaudhuri describes, "In our small gatherings, we recreated a piece of India, sharing stories, food, and laughter that bridged the gap between here and there".

On the other hand, when the protagonist interacts with British peers it results in a blend of curiosity underlaid by misunderstanding and sporadic camaraderie. These relationships really point to the cultural chasms and reaching over bridges being built towards them. Even a conversation about cricket, a passion in both India and Britain, turns into something of an exchange between cultures. "We debated the finer points of the game, finding common ground in our passion, yet often stumbling over our differing terminologies and perspectives".

Cultural hybridity is a recurring motif in "Afternoon Raag". The protagonist represents this hybridity through his movement between Indian and British worlds. This is the "third space," as described by Homi Bhabha: a site of negotiation of cultural meanings and the production of new identities. Chaudhuri illustrates this hybridity through the protagonist's daily routines and practices. For example, he mixes Indian classical music with Western compositions, creating a soundtrack that reflects his dual cultural influences. "In the quiet of my room, the strains of a raga would merge with the chords of a symphony, a harmonious blend that mirrored my own amalgamation of East and West."

Both nostalgia and memory also come to affect the protagonist's experience of cross-culturalization in substantial ways. His memories of India are balm and anchor, yet at the same time highlight the distance from his homeland. The weight of his nostalgic yearning pounds down heavily upon the protagonist evident in the following line: "The scent of jasmine would transport me back to the warm evenings of Kolkata, where the air was thick with the fragrance of flowers and the sounds of life." Recalling these memories serves as a coping method to guide the protagonist through the tough world he finds himself in. But they also lend to his dislocality in time, as he constantly oscillates between his past in India and his present in England. This dual existence underscores the emotional complexity of the immigrant experience.

Chaudhuri employs cultural symbols and metaphors to deepen the exploration of cross-cultural diversity. The "raag" in the novel's title, a form of Indian classical music, serves as a metaphor for the protagonist's life. Just as a raag is a complex and structured musical form that allows for improvisation, the protagonist's life is a blend of structured cultural norms and personal adaptations. The afternoon, a time of transition between day and night, symbolizes the protagonist's transitional state between two cultures. Chaudhuri's use of such symbols adds layers of meaning to the narrative, enriching the reader's understanding of the protagonist's cross-cultural journey.

Thus, Amit Chaudhuri's "Afternoon Raag" is a profound exploration of cross-cultural diversity, capturing the nuanced experiences of an Indian student in England. Through themes of displacement, identity, adaptation, and hybridity, Chaudhuri paints a vivid portrait of the immigrant experience. The novel uses language, cultural symbols, and metaphors to great effect in its exploration of these themes. Through an exploration of internal and external struggles that the protagonist faces, Chaudhuri offers a more complex look at the way cross-cultural experiences shape identity and influence personal and social dynamics.

To conclude, Jhumpa Lahiri's "The Lowland" and Amit Chaudhuri's "Afternoon Raag" offer profound insights into the complexities of cross-cultural diversity. In their detailed accounts of immigrant lives, both

books show the struggles and changes that occur as a consequence of being displaced and/or assimilated. The protagonists serve as a lens through which the complexity of identity in a multicultural society are explored. These works not only reflect the personal struggles of their characters but also contribute to the broader discourse on cultural diversity and integration.

Lahiri and Chaudhuri, through their distinct narrative styles and thematic focuses, provide complementary perspectives on the immigrant experience. While Lahiri's "The Lowland" situates personal narratives within a broader historical and political context, Chaudhuri's "Afternoon Raag" delves into the intimate emotional landscapes of its protagonist. Together, these novels enrich our understanding of the ways in which cross-cultural encounters shape identity, belonging, and personal growth.

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# “A Study on Changes in the Education Sector with reference to Employability and Skill Development through Education ”

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## **Abstract**

In the post-pandemic world, skills are an important component of advanced educational programs. And education for skilling is a popular term among the stakeholders. Presently, it is one of the most effective ways of addressing skills gap and preparing our youngsters for a competitive world. In other words, we can also say that skills acquisition is the most credible way to help students develop the competencies required to thrive in this complex world. Most of us believe that the history of skill education in India dates back to full-fledged vocational courses. However, in the present times, 21st century skills inculcation is one of the primary goals of education and Educational institutions. And the process starts right from the initial stages of formal education.

**Key words:** Skill development, Employability, Cognitive, Digital, Technical.

## **Introduction**

Skills play an important role in the success of an individual. The abilities of the individual have great impact on his/her productivity, quality of life, well beingness, achievements and satisfaction. Twenty first century is known for globalization, revolutions in information and communication technology and rapid changes in business world which have increased demand of skilled workforce. It has become need of time to acquire the skills set that contribute not only to get employment but also to sustain there. It has opened a wide scope to develop active involvement in digital transformations, to acquire collaborative working style, to adopt changes quickly, to progress with creativity and innovations and to enrich potentials. Employers seek for employees with relevant workplace skills because it helps for smooth functioning of the business. It creates healthy environment to achieve set targets. Hence, employees need to showcase their potentials and skills to assure their effective performance at workplace. Therefore empower our students with futuristic skills is very essential to be performance at workplace effectively.

## **What is Skills Development?**

The dictionary definition of skills explains the term as the ability to utilize one’s knowledge for execution. Skills development aims at building marketable skills in students. This helps them to develop the core competency which in turn makes them more employable for the job market. In the present times, skills are the biggest pre-requisite for job-seekers. In fact, the need for inculcating and honing skills is a need of the hour not just in India. But also across the entire world

## **The Need for Skill Development**

The dynamic world around us has transformed at a fast speed after the pandemic. With the growing dominance of technology, communication, and globalization, the global job markets have seen a major change in the nature and scope of work (jobs/employment). All in all, this means that 21st century skills for students are a passport to a successful career pathway in the upcoming years. As per the World Bank, the 21<sup>st</sup> century labor market needs individuals with a comprehensive skill set including:

1. **Socio- Emotional**– Teamwork, self-control, leadership, and grit.

2. **Cognitive**– Problem-solving, reasoning, creativity, critical thinking, adaptability, etc.
3. **Digital**– To understand and create information securely.
4. **Technical**– The mastery of technology.

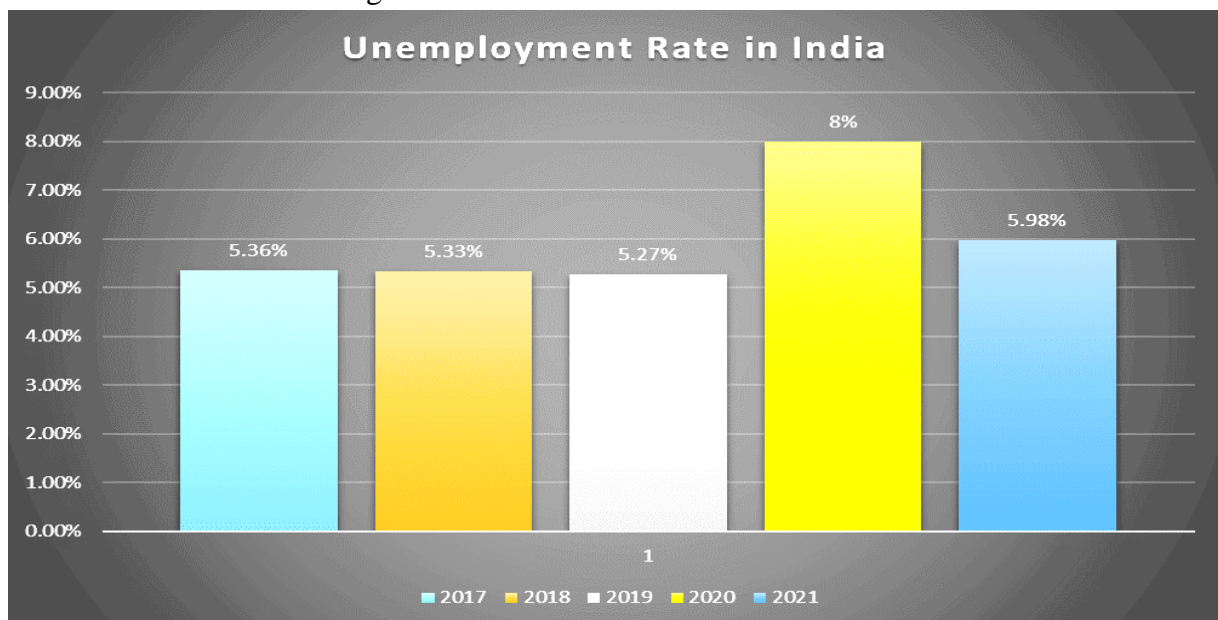


The world is acknowledging education skill. However, it is unfortunate that the working population of many countries still does not meet these required standards. 750 million people over the age of 15 years still do not meet the minimum literacy and numeracy levels.

**The Need for Skill Development in India**

As per a leading journal, every year almost 28 million youth gets added to India’s workforce. Despite a huge segment of the young population, our country still battles with a massive rate of unemployment. In the year 2021, India’s unemployment rate was 5.98%.

The chart below shows these figures between 2017-21.

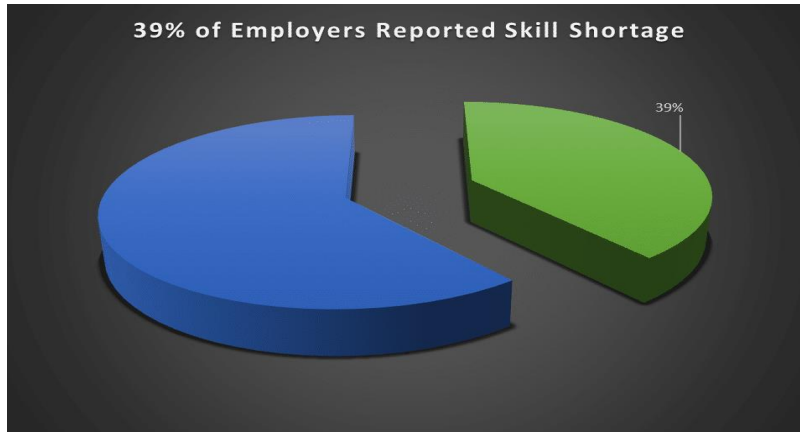


In December 2022, the total employability rate was 8.3%. While the same was 7.8% as of March’23. There is a close relationship between one’s skillsets and employability. And most traditional/online schools acknowledge the importance of skill development for students in their high-quality educational designs. Here’s some more factual information that proves why education for skilling is imperative for our students.



### The Relationship between Skill sets and Employability

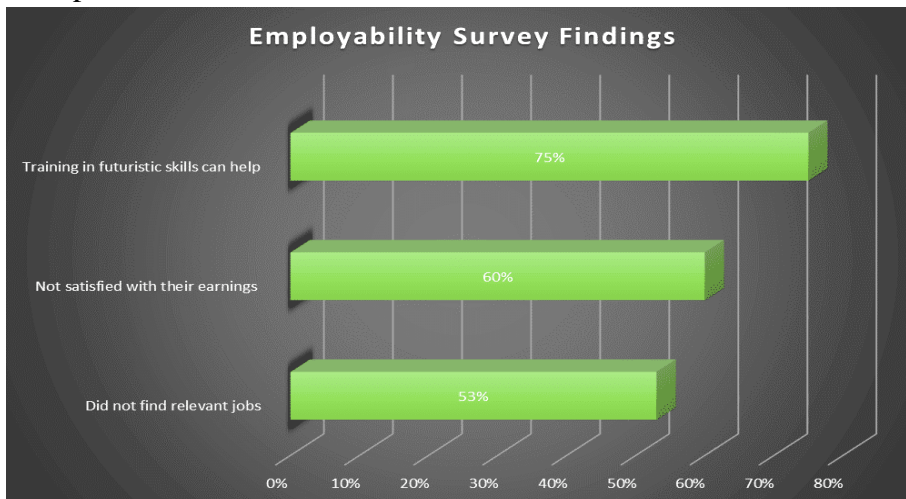
This highly-skill driven world demands individuals who possess the essential competencies and have a result-oriented approach. This crisis also stems from a poor employability rate. This means that organizations do not find the prospective candidates skilled enough to give them jobs/roles. Going by figures, 39% of the employers in 2019 said that they faced a major skill shortage in candidates. And this left vacancies in their organizations despite a number of prospective candidates.



Clearly, 21st century skills in education can help us to bridge these gaps. In fact, it can also make our students acquire soft skills like adaptability and teamwork.

A survey shows that Indian youth lack future-ready skillsets.

- 53% of the survey respondents accepted that they did not find relevant jobs.
- 60% of them were not satisfied with their earnings after their degree completion.
- 75% of these respondents felt that training in futuristic skills can help them in reaching greater heights of professional success.



### Employability of Indian Youth

According to the India Skills Report, the employability of Indian youth is around 50.3% in 2023.

	2022	2023
	46.20%	50.30%

While this figure looks disappointing, it still shows some positive signs of improvement. For example, the overall percentage of employable women in 2023 increased up to 52.8%. And 89% of graduates were reportedly open for internship opportunities in the same report.

By far, we are able to connect the dots and understand why our Indian policymakers are keen on incorporating 21st century skills and life skills education.

### What is the Importance of Skill Development in Education?

In the present times, education for skilling has multiple benefits for students and it holds importance for them in the following ways:

#### 1. Inculcating Life-Skills

Our students need life skills education over and above regular academic success. We have already seen that there is a direct connection between skill-based education and one’s future prospects. And life skills add great value to a student’s life by empowering him/her with the qualities that are essential to stand out in this both personal and professional life.

#### 2. Promotes Holistic Development

In this post-pandemic world, education is a tool to drive purpose and simplifies real-world challenges. Skill development in education supports a student’s holistic development in many ways. In this way, it helps students to identify their individual strengths and weaknesses. And also builds the capacity to apply their gained knowledge to real-life situations. Skill development has numerous advantages. And one prominent one is that it develops critical thinking capacity, and makes an individual capable of problem-solving.

All in all, holistic development promoted through skill-based learning supports the development of a well-rounded personality. And such students are fully capable of thinking divergently, applying knowledge, and contributing to society at large.

#### 3. Hones Leadership Skills

The next advantage that proves the importance of skill development in education is the support given to develop leadership qualities. In the words of a leading stakeholder, skill education or skill-based education creates impeccable opportunities to build leadership qualities in students. It helps students to the art of active listening, teaches them how to be organized, and inspires them to be good team players.



### Ways to Integrate 21st Century Skills in Education

#### ➤ Elements of NPE 2020

The recent National Policy of Education 2020 envisions an educational ecosystem that can prepare our students for the future of the global job market. NPE 2020 preempts a major takeover of unskilled jobs by artificial intelligence, machine learning, big data, etc. The policy suggests building multidisciplinary abilities in students through the integration of computer science, mathematics, and data science in education.

On the lines of this futuristic vision, top traditional/online schools have already introduced courses/subjects like Computer Education and Environmental Education, etc. to develop digital skillsets and design thinking abilities in students. In the upcoming years, our system will see more of these changes to promote education for skilling.

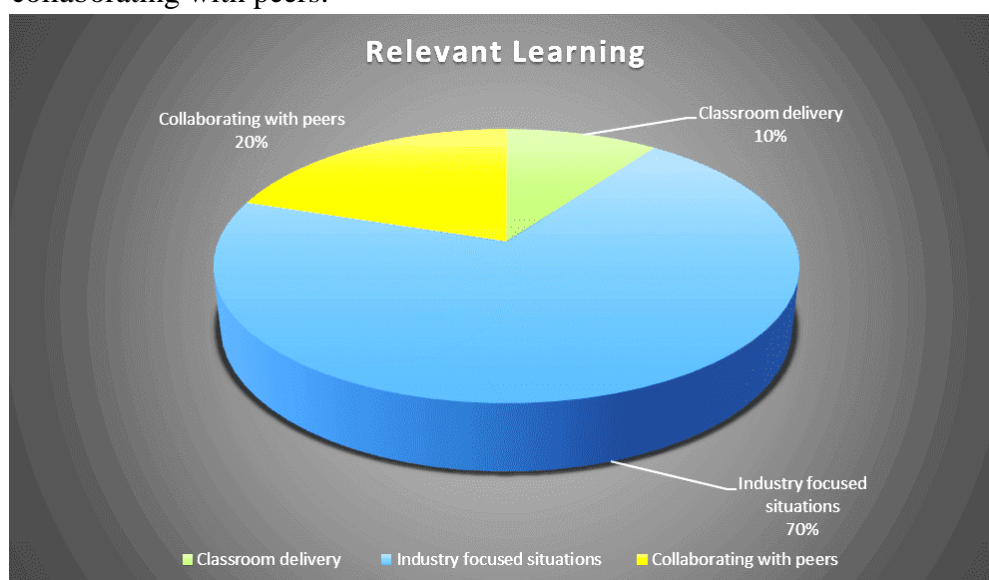
#### ➤ **Integrating ICT in School Education**

Another effective way to integrate skill-based learning into school education is through the use of Information and Communication Technology. Most of us already know that the biggest advantage of online learning is the power to tailor a student's education as per his/her unique needs. This helps in building skills in students as per their personality types. And eventually, supports them in following their aptitude as per their preferences. ICT creates a perfect design that promotes education for skilling. Because it helps students to enjoy greater autonomy. And nurtures their individual strengths appropriately.

#### ➤ **Learner-Centric Classroom**

Another effective way of incorporating 21st century skills in education is to revolutionize our classrooms. And make them learner-centric. This means that our curriculum planning, modules, resources, repositories, and training opportunities (at the higher levels) must focus on relevant education that promotes experiential learning. An interesting write-up in a journal segregates relevant learning with the following weightage:

- 10% delivery in the classrooms.
- 70% through industry-focused situations.
- 20% by collaborating with peers.



#### **Conclusion**

Employability is a significant factor that drives our nation's growth. In fact, education for skilling offers an ultimate solution to help our younger generations contribute as productive

members of the global village. Let's empower our students with futuristic skills. And very soon we will see the magic of the world's youngest workforce unfold in many fascinating ways.

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# A Study on The Impact of Globalisation on Employment of Boisar-Tarapur Industries

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## **Abstract-**

Globalization has influenced employment patterns worldwide. Boisar-Tarapur, an industrial region in Maharashtra, India, hosts more than 1500 diverse business units. Therefore, researchers deem it essential to study the impact of globalization on these industries. This study examines the impact of globalization on employment in Boisar-Tarapur industrial area. It analyses changes in employment patterns, skill requirements, and wage levels. The research identifies both positive and negative consequences of globalization, including job creation, skill mismatch, and income inequality. Policy recommendations are offered to mitigate negative impacts and maximize benefits for the local workforce.

**Key words-**Globalisation, Employment, Job Opportunities, Working conditions & salary.

## **Introduction-**

Globalization, characterized by the increasing interconnectedness of economies and cultures, has significantly influenced employment patterns worldwide. This study delves into the impact of globalization on the employment landscape of Boisar-Tarapur, an industrial region in Maharashtra, India. Boisar-Tarapur, known for its manufacturing and industrial activities, has experienced notable shifts due to global economic integration. This research aims to understand how globalization has affected job opportunities, wage levels, and working conditions in the area. By examining both positive and negative consequences, the study seeks to provide a comprehensive analysis of the local employment scenario. Through surveys, interviews, and statistical data, we aim to highlight the nuanced effects of globalization on this dynamic region. The findings will offer valuable insights for policymakers and stakeholders to navigate the challenges and opportunities presented by globalization.

## **Objectives:**

1. To Assess the Impact of Globalization on Job Opportunities.
2. To examine the effect of globalization on wage levels and income distribution among workers in Boisar-Tarapur industries.
3. To investigate the changes in working conditions in Boisar-Tarapur industries as a result of globalization, including job security, work environment, and employee benefits.
4. To analyze the shift in skill requirements and employment patterns in Boisar-Tarapur industries brought about by globalization.

## **Research Methodology-**

For the study the researcher has used the exploratory research method. The researcher employed both primary and secondary data collection techniques. The primary data is collected by using online questionnaire. The researcher could collect data from 100 respondents. With the primary data research papers, journal articles, and webpages are used as secondary data.

## **Hypotheses**

### **1. 'Hypothesis 1:**

'Null Hypothesis (H<sub>0</sub>):' Globalization has no significant impact on employment opportunities in Boisar-Tarapur industries.

‘Alternative Hypothesis (H1)’: Globalization has a significant positive impact on employment opportunities in Boisar-Tarapur industries.

**2. ‘Hypothesis 2:**

‘Null Hypothesis (H0)’: Globalization has no differential impact on job opportunities between skilled and unskilled workers in Boisar-Tarapur industries.

‘Alternative Hypothesis (H1)’: Globalization leads to a significant increase in job opportunities for skilled workers compared to unskilled workers in Boisar-Tarapur industries.

**3. ‘Hypothesis 3:**

‘Null Hypothesis (H0)’: Globalization has no significant impact on working conditions and salaries in Boisar-Tarapur industries.

‘Alternative Hypothesis (H1)’: Globalization significantly improves working conditions and salaries in Boisar-Tarapur industries.

The relationship between globalization and employment in India has been significant and multifaceted. India's economic liberalization in 1991 marked the beginning of a new era of globalization, resulting in profound changes in its employment landscape. Here are some key points along with relevant statistics to illustrate this relationship:

**1. What is your age group?**

1. What is your age group?	Frequency
18-25	28
26-35	32
36-45	27
46-55	13

**2. What is your highest level of education?**

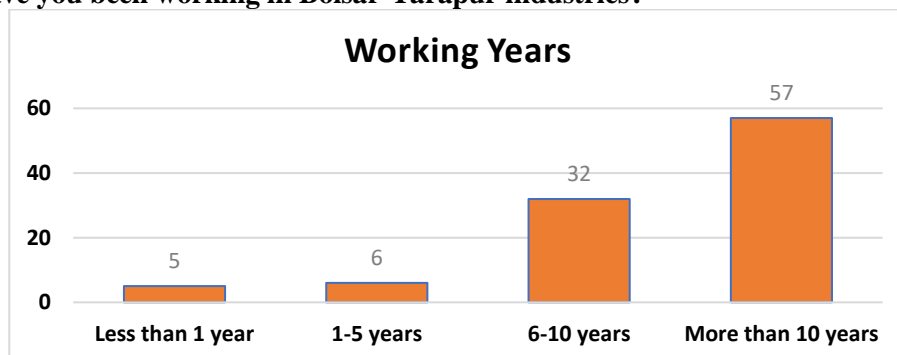
2. What is your highest level of education?	Frequency
No formal education	9
Secondary education	15
Higher secondary education	24
Bachelor's degree	27
Master's degree	22
Doctorate	3

**3. What is your current employment status?**

3. What is your current employment status?	Frequency
Employed full-time	35
Employed part-time	65

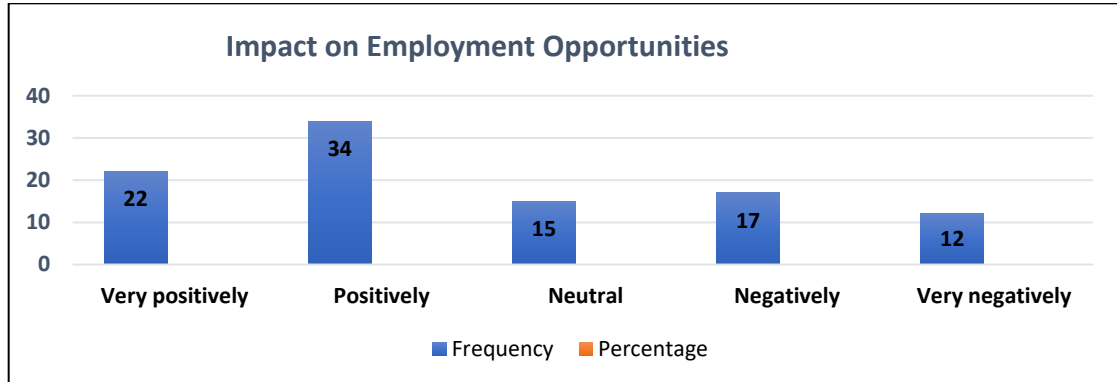
**Section 2: Impact of Globalization on Employment**

**4. How long have you been working in Boisar-Tarapur industries?**



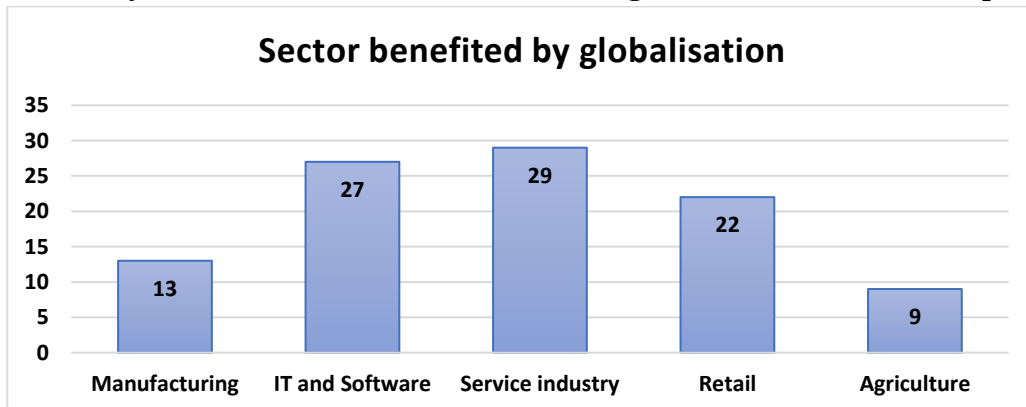
The chart indicates a significant proportion of the workforce has substantial work experience, suggesting a mature and potentially experienced team. However, the relatively smaller bars for employees with less experience might point to potential challenges in knowledge transfer or maintaining future skill sets. Further analysis could explore the implications of this distribution for organizational development and succession planning

**5. In your opinion, has globalization impacted the employment opportunities in Boisar-Tarapur?**



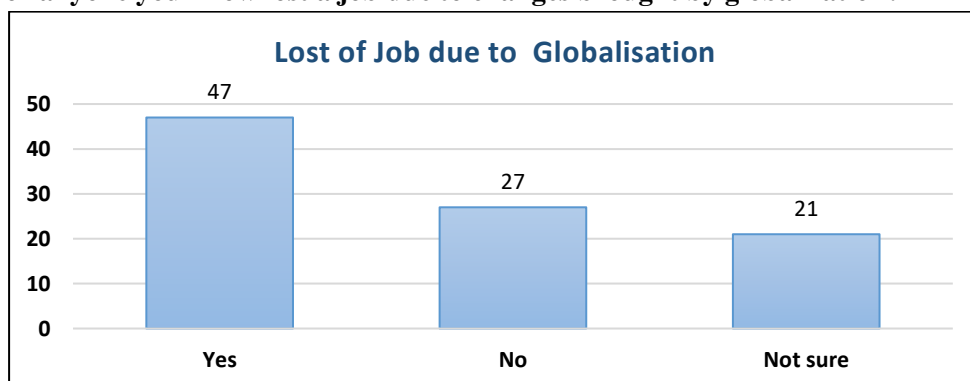
The results suggest a optimistic view of the factor's influence on employment opportunities. The concentration of responses in the positive categories indicates a perceived beneficial effect for a majority of respondents. However, the presence of negative responses suggests that the impact might be more nuanced and varies among different groups or individuals . Its needed to understand the reasons behind these perceptions and identify specific groups experiencing positive or negative effects.

**6. Which sectors do you think have benefited the most from globalization in Boisar-Tarapur?**



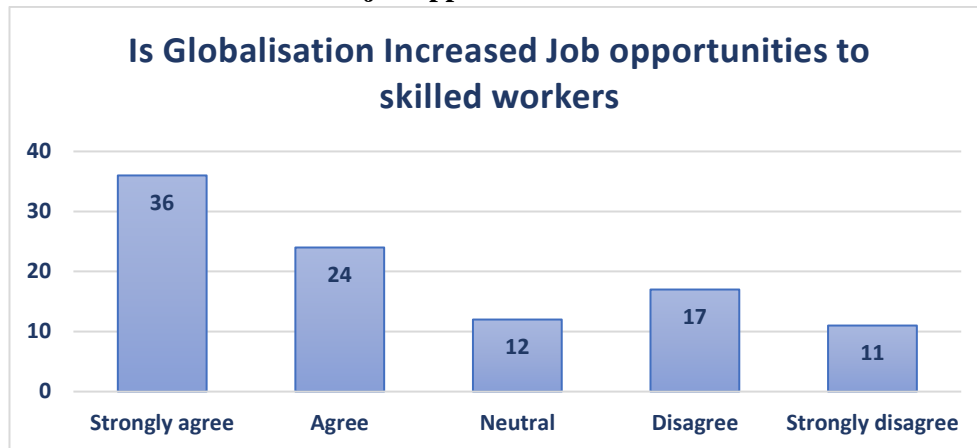
The chart suggests that globalization has had a more pronounced positive impact on knowledge-based and service-oriented sectors like IT and Software, and Service Industry. Conversely, sectors like Agriculture and Manufacturing appear to have experienced relatively lower benefits, These findings highlight the uneven impact of globalization across different economic sectors.

**7. Have you or anyone you know lost a job due to changes brought by globalization?**



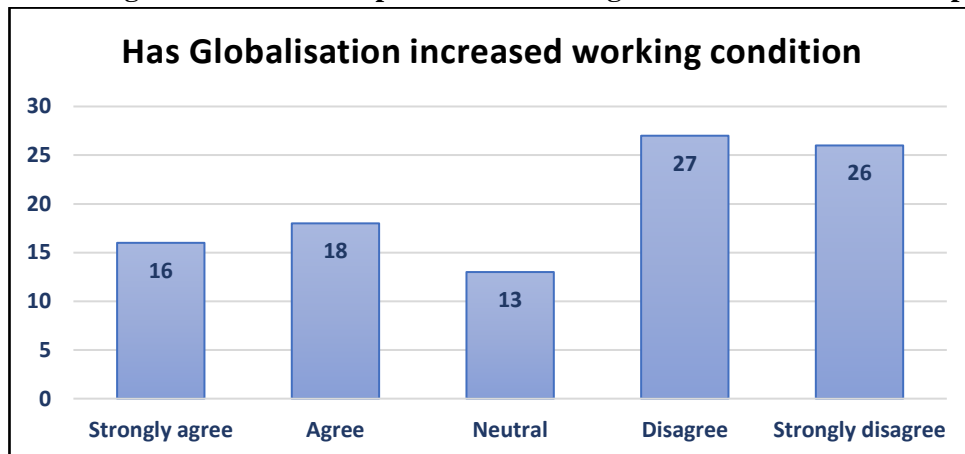
The chart indicates a substantial concern among individuals regarding the relationship between globalization and job loss. The high percentage of respondents attributing job loss due to globalization.

**8. Has globalization led to an increase in job opportunities for skilled workers in Boisar-Tarapur?**



The chart indicates a strong perception that job opportunities are increasing for skilled workers. This perception could influence educational and career choices, as well as labor market dynamics.

**9. Do you believe that globalization has improved the working conditions in Boisar-Tarapur?**



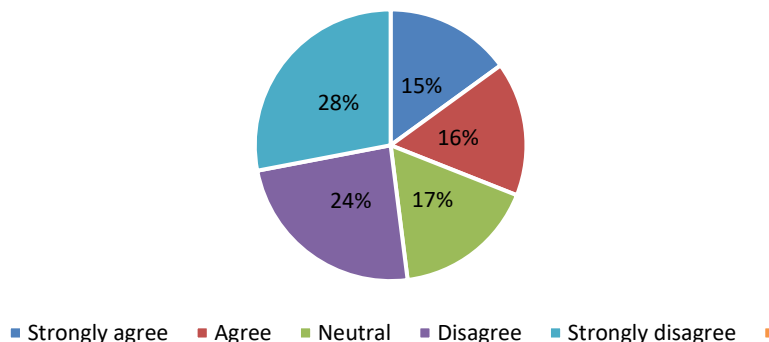
The data shows a relatively balanced distribution across the response options. The highest percentage of respondents (27%) disagree that globalization has improved working conditions, followed by those who strongly disagree (26%). A smaller proportion of respondents agree (18%) or strongly agree (16%) with the statement, while 13% hold a neutral stance.

**10. Do you believe that globalization has improved salaries of employees the in Boisar-Tarapur?**

10. Do you believe that globalization has improved salaries of employees the in Boisar-Tarapur?	Frequency	Percentage
Strongly agree	15	
Agree	16	
Neutral	17	
Disagree	24	
Strongly disagree	28	



### Is there increase in salaries in post-globalisation?



A considerable number of respondents disagreed that globalization has led to higher salaries, a 31 % proportion holds a contrary view. The presence of a significant neutral group suggests that the impact of globalization on salaries might be complex and varies across different sectors, occupations, or geographic regions.

On the basis of analysis of data the following hypothesis are accepted by researcher-

- Globalization has a significant positive impact on employment opportunities in Boisar-Tarapur.
- Globalization leads to a significant increase in job opportunities for skilled workers compared to unskilled workers in Boisar-Tarapur
- Globalization has no significant impact on working conditions and salaries in Boisar-Tarapur.

#### Conclusion

Globalization has had a profound impact on employment in India, creating millions of jobs in new sectors like IT and services, attracting significant FDI, and boosting exports. However, it has also led to challenges such as job displacement in traditional sectors, growth of informal employment, wage inequality, and regional disparities. Policymakers need to address these challenges by promoting inclusive growth, investing in skill development, and ensuring social security for informal workers.

#### Suggestions-

On the basis of above finding and conclusion researcher has given following suggestions-

1. Invest in skill development programs to align local workforce with industry demands.
2. Promote entrepreneurship and support small businesses to create local jobs.
3. Establish public-private partnerships for infrastructure development and job creation.
4. Implement policies to attract investments in labor-intensive industries.
5. Provide financial incentives for companies to prioritize local hiring.
6. Strengthen social safety nets to protect workers during economic downturns.

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# Empowering Women in the Era of Globalization: A Study on Women's Status, Participation, and Development in Rural India

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## **Abstract:**

Globalization, a concept often ill-defined, has generated many unresolved and fiercely contested questions. It is a complex process that has a massive impact on living standards across the developed and developing world. While it is helping to reduce poverty and raise living standards, it also has harmful consequences. The urgency for policymakers and stakeholders to address this issue and work towards creating a more equitable and inclusive economy that benefits all Indians, not just a privileged few, is pressing. India's untapped knowledge and technological capabilities hinder the country from realizing its full economic potential, thereby stifling sustainable growth and development. The country's expertise and technological capabilities have not been fully leveraged or valued as a significant economic resource. This oversight has resulted in a missed opportunity for India to capitalize on its intellectual capital and reap the financial benefits that come with it. Only recently has this changed somewhat, and India has rapidly increased its integration with the global economy. Indeed, the World Bank recently judged India to be one of the world's "fast globalizes." Since June 1991, India has been a member of a club of "globalizes."

**Keywords:** Globalization, women's status, women empowerment.

(While globalization presents opportunities for women's empowerment, its unequal benefits and challenges underscore the need for targeted efforts to enhance women's status and ensure inclusive growth. This is a crucial aspect that policymakers and stakeholders must consider in their efforts to address the impact of globalization.)

## **Introduction:**

Globalization is shaping nations' economies in the new millennium, exerting a profound influence widely recognized as essential. It is considered a significant driving force behind economic changes and developments. Globalization has led to the increasing interconnectedness of the world's economies, cultures, and societies, forming a complex web of relationships that profoundly shape our lives. It presents new opportunities and challenges for nations to adapt and thrive in a rapidly changing landscape. The rapid advancement in information technology and communications has made it not just possible but essential for industries worldwide to adapt and fall by the wayside. The most critical aspect of economic globalization is the Contravention of national barriers. International spread of trade, financial, and production activities. The growing power of transnational corporations and global financial institutions in these processes

## **Literature Review**

Developing countries are proactively seeking ways to increase the participation of weaker economies, especially backward regions, in the global process. They are taking action to ensure that more people in more countries share the benefits of globalization despite its uneven progress. While a few countries concentrate on trade and investment, policymakers are working to engage low-income individuals in the development process and ensure they benefit from reforms. When people feel included and benefited, they are more likely to support and actively engage in the development process. Policymakers guide financial reforms with compassion and distributive justice, prioritizing improving the living conditions of society's poorest and weakest sections. In India, globalization is being shaped by the democratic process, with a focus on inclusive growth and development. Global leaders and institutions base the globalization process on the following premises in brief:

1. Maximization of economic efficiency.
2. Increasing factor productivity and realizing more and more economies of scale and range.
3. Augmentation of supply of factors of production.
4. Use of modern technology and organization abilities to enhance production capabilities.
5. Creation and augmentation of individual property, economic freedom, and capabilities. All the above rolled into one goal: Maximization of economic growth on a sustaining basis.

India's policymakers have actively modified the country's political, ideological, and economic parameters to align with its shift toward global economic participation, and they will continue to make more drastic revisions in the future. However, because India's essential commitment to its constitution remains paramount, globalization will continue to be subject to the democratic process.

**The potential benefits of globalization are as follows in brief:**

1. Reduction in the cost of production.
2. Fall-in prices and increase in market access.
3. Realization of economies of scale and range, thus increasing profitability.
4. Increases in global income, output, and employment.
5. Increases world consumption and living standards, reducing world poverty.
6. Global decline in world development gaps in income, consumption, and opportunities.
7. Enabling the global environment for Trade expansion and widening consumer choice.
8. Economic use of global resources.
9. Decline in gender gaps in the development process and benefits.

**Disadvantages of Globalization (in brief)**

1. It depends consumerism results in environmental pollution, more emission of greenhouse gases, and degradation of natural resources.
2. De-industrialization of newly industrializing countries.
3. It depends on increasing unemployment, under-employment, and growing casualization of labor.
4. We are increasing poverty and income inequalities.
5. They widen the development gap between rich and critical low-income countries.
6. There is more threat of feminization of poverty, particularly among rural women.
7. Globalization of agriculture causes rural impoverishment and the occurrence of droughts and famines.
8. We are increasing food insecurity and other forms of life insecurity.
9. Increase in human trafficking owing to the rise of poverty levels.

**The Buddhist and Gandhian social and ethical philosophies alone can reduce the disadvantages of globalization.**

**Threats to Globalization**

"If the United States remains wedded to nations of global primacy rather than of a shared global order, conflict with a rising China would seem almost inevitable," Wolf cautioned. In addition to these political pressures, China's ascent will force uncomfortable economic adjustments on the rest of the world, which is already fueling protectionist pressures in several countries.

Nevertheless, a significant threat to the world's commitment to open borders is mega terrorism. Hence, Wolf called for global cooperation and improved security measures rather than closing borders as a means of controlling terrorists.

Proponents of globalization actively design and implement policies, sequencing and rationally operationalizing them to minimize social costs and maximize benefits. Meanwhile, critics forcefully point out the significant gap between promises and reality and mobilize public resistance, inspired by Gandhian principles, to address the adverse social consequences of globalization.

### **Globalization and Development of Rural Areas**

Economists generally hold that India will likely benefit from the globalization of Indian agriculture. India's farmers can produce agricultural commodities at a lower cost than other countries, giving India a competitive edge in global markets. The government will promote globalization policies to increase India's agricultural exports significantly.

However, the immediate impact of the rise in agricultural exports will be an increase in the prices of agricultural commodities in the national market. Furthermore, if these commodities include wheat and rice or other cereals, the vulnerable section of society will be hit hard. The government must implement the Public Distribution System (PDS) more effectively, which may involve providing food subsidies. To achieve this, they can develop and adopt cost-effective technologies to produce agricultural products, reducing production costs and stabilizing internal prices even when exporting. "The government will overhaul the National Agricultural Research System (NARS) to meet the country's evolving needs."

There is an enormous potential for increasing exports of several agricultural commodities produced and used in India. However, despite the great potential for increased agricultural exports, various economists caution against completely freeing exports, especially of food grains, to other countries. There is a need to regulate exports, not only for food security but also for some other politico-economic considerations. "To generate a surplus, we must take specific steps: develop infrastructure, including irrigation and power research; extend new technology to uncover crops and areas; build market infrastructure; and use existing resources more efficiently. Additionally, to compete in the global market, we must prioritize improving the quality of export products. We must also avoid the wasteful use of foreign exchange by not importing agricultural commodities already abundant in the country."

### **Women's Status in Global Perspective**

Women's liberation is not an opulence but an urgent requisite for a more than materially, intellectually, and spiritually satisfying life. Women's status and acknowledgment of their contribution, as well as other related issues, have gained credence both in developing and developed countries, partly due to the observance of the International Decade of Women (1975- 85) and partly because of the widely accepted reality that a society built on gender inequality involves the waste of human resources that no country can afford.

As employment becomes a crucial factor in poverty alleviation strategies, researchers must investigate its impact on women's empowerment, given the extensive literature on the feminization of poverty and hunger. Recognizing the essential role of women in the workforce, both in developed and developing countries, is crucial for effective policy-making."Nevertheless, a review of various studies on female work participation and empowerment reflects that sheer economic participation lacks control over resources and the ability to shape and make one's choices. Women's empowerment seems only a myth. Equally important in determining women's empowerment status are the nature and quality of work and the labor processes involved. There has been much debate in the gender and development literature on how to achieve women's status within the patriarchal family. Paula Kantor raises two critical questions regarding women and work. "Does access to income-earning opportunities improve women's status within the patriarchal family, or do social norms and practices jaundice and intervene to make access to resources alone insufficient to challenge intra-household gender relations in some contexts?"

Their economic status in a society largely determines their empowerment. The changing global ambiance offers lucrative economic opportunities. At the same time, it presents new challenges that a woman can pragmatically face only when she is armed with education, skill, knowledge, and information.

Some gender analysts present a complex picture of women and work. Though women's economic participation is an essential precondition for improving their status, it is important to note that women often face social and ideological constraints when seeking, obtaining, and performing work outside households, with responsibilities for childbearing and rearing.

At this juncture, it is imperative to understand the concept of empowerment before we explain the linkages between work participation and women's empowerment. Thus, we follow with an in- depth analysis

of the dynamics of the concept of empowerment. Understanding certain overlapping concepts and delineating characteristics of the concept of empowerment is essential to understanding empowerment.

**Research Methodology:**

The researcher collected primary data from Kalam village, located in Vasai Taluka, Palghar District, Maharashtra, India. She selected Kalam village for an in-depth, micro-level study. We conducted interviews with a representative sample of women, comprising 20% of the female population in the area, ensuring that female researchers conducted these interviews.

**Objective:**

1. To study equal access to participation and decision-making of women in the nation's social, political, and socio-economic life
2. To understand equal access to health care and quality education for women.
3. To study Creating an environment through favorable economic and social policies for the full development of women to enable them to realize their full potential.
4. To learn about Changing societal attitudes and community practices through active participation and involvement of both men and women.

**Hypotheses**

1. Women are improving health and fighting disease.
2. Women are helping to reduce poverty and mitigate hunger.
3. Women are expanding education and lowering child mortality.
4. Women are increasing access to safe water and ensuring environmental sustainability.

**Scope and Limitation:**

Although our research focused explicitly on Kalam Village, we recognize that the need to address women's status is a nationwide concern in India and a global issue. Therefore, we have undertaken a comprehensive, macro-level analysis of women's status, transcending the local scope of our initial study to gain a broader understanding of this critical issue.

**About Area: Kalamb Village: (in Brief)**

As of Census 2011, we have identified Kalamb village with the location code 552404. Our research has located Kalamb village in Vasai tehsil, Thane district, Maharashtra, India, 23km from the sub-district Vasai and 55km from the district headquarters Thane. As of 2009, we have confirmed that Kalamb village functions as a gram panchayat. Our data shows that the town spans a total geographical area of 246.48 hectares, with a population of 5,329 individuals, comprising 2,644 males and 2,685 females. We have calculated the literacy rate of Kalamb village to be 79.64%, with male literacy at 83.13% and female literacy at 76.20%. Our survey has counted 1,169 houses in the town, with the pin code 401304. We have identified Vasai-Virar City, approximately 10km away, as the nearest town for major economic activities.

**Micro Findings:**

1. The researcher found that women are actively engaged in various activities.
2. Most women belong to Schedule Castes; older women are in the socio-economically weaker section.
3. The education qualification of females indicates that the literacy rate is not so good.
4. Families proactively manage their family size, demonstrating that women make informed reproductive choices.
5. Women are active in decision-making, participating in Gram Sabha discussions, and shaping community decisions.
6. Research reveals that women drive economic growth through various income-generating activities: 50% are cultivating farms, 24% are entrepreneurial vegetable vendors, 25% hold diverse jobs, 1% own tourism-related businesses like food shops, and some organize picnics in multiple locations. Education has empowered women to hold vital positions in society and the economy.

7. Women are proactively investing in their children's future, enthusiastically enrolling them in English medium schools to prepare them for globalization, ensuring continuity in education, and encouraging them to pursue higher education. Females have become more focused on savings.
8. They have become more confident in planning better futures for themselves and their families and are satisfied with surviving in a male-dominated society.
9. Females are now more conscious of the need to improve their children's health, maintain hygiene and nutritional standards, and achieve sustainable livelihood.
10. Females aged 25 to 55 years are more focused on health.
11. As women migrate to urban areas for work, their cultural identity is evolving into a unique blend of traditional values and modern innovations.
12. No one from the village has traveled abroad yet, but signs suggest that the younger generation will soon migrate for higher education and jobs.

#### **Macro Findings:**

Empowered by education, women are proactively embracing the challenges of globalization, liberalization, and privatization across the country. Young women, in particular, are leveraging education, social media, technology, job opportunities, and a willingness to acquire new skills to succeed. Today's women are making a significant impact by taking bold steps, leaving their villages, and pursuing suitable city careers. This achievement is commendable, and its effect can be replicated globally by empowering women in every village, town, and city. With women comprising nearly 50% of the global population, every citizen and government worldwide is responsible for supporting and empowering them. By recognizing the potential of women and promoting their progress, nations can accelerate intelligent and holistic development. Let us embrace the transformative power of gender equality and make a collective impact: 'Empower women, empower the world!'

#### **Conclusion**

"To call woman the weaker sex is a libel; it is man's injustice to woman. If by strength is meant brute strength, then, indeed, woman is less brute than man. If strength is meant moral power, then the woman is immeasurably man's superior: has she not greater intuition, is she not more self-sacrificing, has females not greater powers of endurance, has she not greater courage? Without her, man could not be. If non-violence is the law of our being, the future is with women. Who can appeal more effectively to the heart than a woman?"

#### **Mahatma Gandhi.**

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# **“A study on Astrological aspect for Improving Human Health by use of changes in Colour Combination”**

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**Mr Vijay Joshi**

## **Abstract :**

According to Vedic astrology, the position of planets in a person's birth chart can affect their health, personality, and many other aspects of life. The nine planets in Vedic astrology are the Sun, Moon, Mars, Mercury, Jupiter, Venus, Saturn, Rahu, and Ketu, and each planet is believed to have some distinct qualities and energies. For example, the Sun is associated with the ego, the Moon with emotions, and Mars with action. With this respect for improving the human health, these aspects can be utilised. In addition to this, various colours play a very important role in identifying and curing various diseases related to human beings. It is believed that Change in planets position can bring change in human behaviour.

**Key words-** Astrology, Human health, colour combination, Vedas.

## **Introduction :**

Vedic astrology, also known as Jyotish, is defined as an ancient astrological system with its roots from India. It takes into account the positions of planets and stars at the time of our birth and tries to calculate a considerable influence over various aspects of human lives. Vedic astrologers state that these celestial bodies can impact our personality, career, relationships, and even our health. The influence of planets extends to specific time periods called planetary periods or dashas. Each planet has its own dasha period, lasting for a specific number of years, during which it is believed to hold a greater impact on our lives. There is huge scope in this area by observing various changes in the life of a human being.

## **Objectives of the study :**

1. To understand astrological terms to improve human health.
2. To understand the effect of color combination on human health.
3. To understand music therapy for curing various diseases.

## **Research Methodology:**

The entire paper is based on Theoretical research method. Theoretical research is the systematic examination of a set of beliefs and assumptions. As it aims to learn more about a subject and help us understand it better. The information gathered in this way is not used for anything in particular because this kind of research aims to learn more and have wide scope. Since all professionals, like biologists, chemists, engineers, architects, philosophers, writers, sociologists, historians, etc., can do theoretical research. Here the researcher has tried to use the, theoretical research for the foundation for new ideas.

## **Data analysis and interpretation:**

Through the chakras, in particular, the astral (energetic) body of the human body is linked to the planets. The planets are believed and symbolize to represent inner realities, and in a Vedic horoscope, they are said to indicate the condition of an individual's chakras. It is said that one's body, mind, and soul are determined by what is in their chakras.

Every planet has an impact that manifests physically in us. The universe's cosmic power governed thoughts. The nine planets in the universe correspond to the body's organs. The Sun, Heart, Moon, Brain, Mercury, Liver, Spleen, Saturn, Mars, Gall Bladder and so on. The trees that correspond with each of the 27 nakshatras, or lunar mansions, are thought to possess special energies that have the power to improve people's life. These plants are suggested by the 27 nakshatras, or lunar mansions, are associated with specific trees, which are believed to have unique energies that can positively influence people's lives. These plants are recommended according to the ruling deity of a particular nakshatra, as mentioned in Indian Vedas. For example, the Bilva tree(Bel Patra) is associated with Vishakha Nakshatra and is sacred to Lord Shiva.

Planting Bilva( Bel Patra) is believed to bring spiritual growth, blessings, meditation, and inner peace. These trees have been rightly compared with Rudra Lord Shiva. Just as Lord Shiva consumed poison and provided nectar to human beings, the trees also utilize the carbon-dioxide and provide oxygen to us. In this view these trees are beneficial for human health and mental stable ness. In addition to this the Ashvattha tree, also known as the Peepal tree, is associated with Ashwini Nakshatra. It is believed to enhance physical strength and vitality. Worshipping this tree is thought to bring protection and healing various diseases. Bharani Nakshatra (Palash Tree):Palash tree, associated with Bharani Nakshatra, symbolizes fire and passion.Planting this tree is believed to enhance creativity and artistic abilities.It is thought to bring about a purification of emotions. Krittika Nakshatra (Bamboo Tree):Bamboo, linked with Krittika Nakshatra, represents flexibility and endurance.

Planting Bamboo is considered auspicious for promoting discipline and determination. It is believed to foster mental clarity and decisiveness. It is also identified that indoor green plants in people’s living environments at home reduce the stress level, which is referred to as the “plant effect”. This brings in the positive effect in one’s mental state level. It is also observed that if the student in classrooms is surrounded with a wall of green plants will score better on tests for selective attention, which means focusing on one particular thing while tuning out irrelevant or distracting information may be eliminated.

**Twelve Zodiac signs and their effect on human body organ**

Sr. no.	Zodiac Sign	Body Part
1	Aries	Head, Brain, Face , Eyes
2	Taurus	Throat, Neck Thyroid Gland, Vocal Cords
3	Gemini	Shoulders, Arms, Hands, Lungs, Nervous system
4	Cancer	Pancreas, Stomach, Chest, Breasts
5	Leo	Spine, Heart, Back
6	Virgo	Intestines, Digestion, Bowels
7	Libra	Buttocks, Adrenal Glands, Kidneys
8	Scorpio	Genitals, Menstrual Cycle, Elimination Organs
9	Sagittarius	Hips, Liver, Thighs
10	Capricorn	Bones, Joints, Gall Bladders
11	Aquarius	Ankles, Claves, circulation system, Veins
12	Pisces	Feet, Body fluids, Lymphatic System.

**Effects of Colours on Human body, its utilization for curing diseases.**

There are 7 chakras mentioned in human body by yog shastra. These are Muladhar Chakra, Swadisthan Chakra, Manipura Chakra, Anahat Chakra, Vishudhi Chakra, Adnya chakra, Sahastar Chakra. Also, every planet has different types of colour in astrology which is present in sun ray. Hence when sun ray passing through that colour combination on our body and interact with that chakra then they affect human activities and human mind. The Colour Therapy is sought to be one of the most popular alternative medicines used to influence the human behaviour and brain of people. It has been immense used in Egypt, India and China for centuries. The benefits of colour therapy are undeniable. Colour Therapists or Chromo therapists claim to be able to use different lights or rays in the form of colour to maintain a balance or energy lacking in a person's body. This will help to have a stable mental life and positive thinking in human life. Muldhar chakra is near genetics and that's why banyan tree is worshipped by females. Also every colour and musical note have frequency which is related to that kind of planet so if we use it correctly then it will impose a positive effect in one’s life.

**Indications of different colours:**

Sr no	Colour	Indication	Useful to cure
1	Red Colour	The colour of fire	This is useful in curing poor circulation and insufficient blood-supply. For all chronic diseases.



			For heart, lung and muscle disorders. For curing wounds and inflammations, Skin diseases.
2	Blue colour	The colour of peace and infinity	This is a cold colour with relaxing effects. It is used to cure all diseases involving heat suppuration, pain and congestion, heart diseases and hypertension, Insomnia, Haemorrhage, Impotence, frigidity, menopause.
3	Yellow Colour	Symbol of sun	This colour promotes digestion and stimulates stomach, strengthens nerves, giving boost of fresh energy in cases of mental and physical weariness. Depression, can cure emotionally disturbed human being, Fortifies the endocrine system, helps in curing paralysis, for diseases of liver, gall-bladder, intestines and stomach. Also helpful in promoting learning in children and has favourable influence on intellect.
4	Green colour	A neutral factor	This can cure Bronchial catarrh, whooping cough, Inflammation of joints, all chronic diseases, Tumours, ulcers, cysts, Eye diseases, Diabetes, Balancing effect, promotes, sedations, relaxation.
5	Orange Colour	The colour of joy and happiness	This helps in discontentment, pessimism, psychosis, depression, and fear, in arteriosclerosis: cerebral and coronary sclerosis, it Promotes appetite and helps in anaemia and emaciation. for cardiac insufficiencies. In treating angina. It increases sense of ambition and warm-heartedness.
6	Violet colour	The colour of inspiration	It is associated with spirituality. It promotes awareness and consciousness, increases effect of meditation, it has positive effect on spleen and promotes functioning of the lymphatic system.
7	Indigo colour	Colour of intuition	This colour can be used for diseases with blue light and will intensify the results.

#### Music therapy for curing various diseases.

Musical notes have been a topic of interest for humans for a long time. Music therapy is the use of music and/or elements of music (like sound, rhythm and harmony) to accomplish goals, like reducing mental and improving quality of life. A healthcare provider called a music therapist talks to you to learn more about your needs, music preferences and experiences, and designs each session specifically for you. They also evaluate your progress each step of the way, and may work with your other healthcare providers to coordinate your care. There are some ways that planets and music are related: Musica universalis, An ancient Greek philosophical concept that compares the movements of celestial bodies to music. 16th-century astronomer Johannes Kepler developed this theory, which was later called the "music of the spheres" or "harmony of the spheres". Kepler believed that this "music" could be heard by the soul, but not with the ears. According to this theory the musical ratios of the extreme motions of neighbouring planets have effect on each other. For example, Jupiter begins at B and rises to D flat in the bass clef, while Saturn begins at G and rises to B. The orbits of Mars, Earth, and Venus also approximate harmonies.

The Effect of Pancham (Pa) swar represents the Sun, Madyam the Moon and the Shudh Gandhār the Earth. It is the combination of the three entities of Sun, Moon and Earth that everything is formed. So is true in music as the three Swaras of Sa, Ga and Pa form the backbone of all the notes present in music. There are

various benefits gained which will depend upon the problems one is facing and treating what kind of issue. It is also dependent upon the goals of music therapy. These music therapy will help to relax , to explore emotions, reduce anxiety and/or depression, Ease the stress levels, regulate the mood swings, will strengthen ones communication skills, will improve language skills and soft skills, will build social skills, will strengthen ones, self- confidence, will help in forming healthy coping skills, will develop the ability of to improve problem solving skills, will also reduce perceived the levels of pain, will improve physical coordination and motor functions and movements to improve the quality of life and so on.

**Conclusion:**

Thus it is concluded that Medical astrology, also known as astrological medicine, is an ancient branch of astrology that associates parts of the body, diseases, and drugs with the sun, moon, planets, and zodiac signs. These factors can be utilised to cure various diseases and improve human mental health as well . For example, Aries is said to rule the head, muscles, blood, and adrenals, and is associated with accident-proneness, head injuries, and nervous tension. Also the study says that various colours play an important role in improvising the mental as well as physical health of human beings. Further the music therapy can also help in relaxation both physically and mentally. Getting a good and sound sleep can be achieved. Fear, frustration and anger are reduced with music therapy. The mind remains happy. To remain relaxed, you should listen to classical music or slow-paced music or listen to the tune of the flute.

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# Gender Sensitisation for Equity & Social Justice for Women Social Justice for Women – Status of Indian Women

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## **ABSTRACT –**

Jokes that play on stereotypes about women or any group can perpetuate harmful ideas, even if they are meant to be light-hearted. Social justice aims for inclusion and fairness, guided by principles. The debate on the necessity of social justice highlights several arguments for its importance. Societies that promote gender equality tend to be more prosperous, stable, and healthy. Gender equality can lead to improved economic outcomes, better health and education, and more inclusive and democratic governance. The status of women in India has seen significant changes over time, marked by both progress and persistent challenges. While some may argue that the pursuit of social justice can be complex and challenging, and may sometimes involve difficult trade-offs, many believe that it is a critical component of a healthy, functioning society. While significant strides have been made in promoting social justice and gender equality in India, persistent challenges require continued effort and reform. Achieving true social justice involves addressing systemic inequalities and ensuring equal opportunities for all individuals.

## **KEYPOINTS –**

A top issue to talk – what is social justice – understanding the social justice – main principles of social justice - is social justice essential – social justice for gender equality - Equity and Fairness – social stability – human rights – equal opportunity – economic growth – Indian government policies – women status in India - Conclusion.

## **A TOP ISSUE TO TALK ABOUT –**

Lately, we all have come across the 'Ladki Bahin Yojana'. Jokes about the scheme have been making the rounds on WhatsApp ever since it was revealed. Jokes are made up on women power and her strength. The "Ladaki Bahin" scheme joke often refers to a common stereotype or trope used in humor, sometimes in a way that reinforces gender stereotypes or biases. The humor might rely on exaggeration or misunderstanding of gender dynamics. It's important to approach such jokes with sensitivity and awareness of their impact. Jokes that play on stereotypes about women or any group can perpetuate harmful ideas, even if they are meant to be lighthearted.

## **UNDERSTANDING THE SOCIAL JUSTICE –**

Social justice refers to a fair and equitable division of resources, opportunities, and privileges in society. Originally a religious concept, it has come to be conceptualized more loosely as the just organization of social institutions that deliver access to economic benefits. It is sometimes referred to as "distributive justice." The phrase "social justice" draws its roots from Christian theology, with the first noted use occurring in the early 1840s in *Theoretical Treatise on Natural Law* by Luigi Taparelli. Taparelli was an Italian Jesuit priest writing during the rise of *Risorgimento*, a 19th-century Italian nationalist movement, and debates around the unification of Italy. Taparelli's version of social justice was simply an application of justice to social affairs and held that people should do what's right based on a conceptualization of morality based on natural theology and religion, and for much of its history social justice has been a religious concept.

## **MAIN PRINCIPLES OF SOCIAL JUSTICE -**

While there is no single definition of social justice, most approaches share the broad goals of inclusion and fairness. In order to achieve those goals, they establish a set of ethical principles for a just society. These principles may include:

### **Access**

Equal access to social goods is one of the most fundamental principles of social justice. This holds that society's resources should be equally available to all. For example, many social justice theorists believe that

people should have equal access to education, health care, and employment opportunities. Public servants can uphold this principle by ensuring that everyone has access to these resources.

### **Equity**

Equity is the principle that people should have the same opportunities to succeed, despite any past injustices or systemic discrimination. This may mean that resources are distributed in a way that addresses the specific needs of underprivileged communities or people.

### **Diversity**

Diversity is the principle that government and business leaders should be broadly representative of the communities they serve. This means that not only should there be women and people of color in positions of power, but also that minority communities should be equally represented in public institutions. On a policy level, this principle may entail prohibitions on discrimination or providing resources in multiple languages.

### **Participation**

Participation is the principle that everyone in a community should have a voice in making important decisions. In many societies, public policies are set by a small group of powerful people, without consulting the communities they represent. This may have the unintended effect of excluding a large part of the community. Public policymakers can address this shortcoming by consulting the advocates of minority communities and considering their needs.

### **Human Rights**

The final principle of social justice, and arguably the most fundamental, is human rights. In addition to political rights, such as freedom of conscience, it also requires freedom from police abuse and respect for one's reproductive rights and bodily autonomy.

### **IS SOCIAL JUSTICE ESSENTIAL –**

The necessity of social justice is a matter of significant debate, but many argue it is essential for various reasons:

1. **Equity and Fairness:** Social justice ensures that all individuals have equal opportunities and are treated fairly, regardless of their background, race, gender, or socioeconomic status. This promotes a more inclusive and equitable society.
2. **Social Stability:** Addressing social injustices can reduce societal tensions and conflicts. When people feel they are treated fairly and have equal opportunities, it fosters social cohesion and stability.
3. **Human Rights:** Social justice is closely tied to the protection and promotion of human rights. Ensuring that everyone's rights are respected is fundamental to a just society.
4. **Economic Growth:** Inclusive policies and practices can lead to broader economic growth. When more people have access to education, healthcare, and employment opportunities, it can boost productivity and innovation.
5. **Moral and Ethical Imperative:** Many argue that pursuing social justice is a moral and ethical obligation. It aligns with principles of compassion, empathy, and respect for the dignity of all individuals.
6. **Reducing Inequality:** Social justice aims to reduce inequality by addressing systemic barriers and providing support to marginalized groups. This can lead to a more balanced and fair distribution of resources and opportunities. While some may argue that the pursuit of social justice can be complex and challenging, and may sometimes involve difficult trade-offs, many believe that it is a critical component of a healthy, functioning society.

### **SOCIAL JUSTICE FOR GENDER EQUALITY –**

Social justice for gender equality focuses on creating a society where individuals of all genders have equal rights, opportunities, and treatment. This involves addressing systemic discrimination, biases, and inequalities that affect people based on their gender. Here are key aspects and reasons why social justice is essential for achieving gender equality:

1. **Equal Opportunities:** Ensuring that all genders have equal access to education, employment, healthcare, and political representation. This involves removing barriers that prevent women and gender minorities from fully participating in society.
2. **Fair Treatment:** Combating gender-based discrimination and harassment in all areas of life, including the workplace, educational institutions, and public spaces. This includes implementing and enforcing laws and policies that protect against gender based violence and discrimination.
3. **Economic Empowerment:** Addressing the gender pay gap and ensuring equal pay for equal work. This also involves providing support for women and gender minorities in entrepreneurship and leadership roles.
4. **Reproductive Rights:** Ensuring access to comprehensive reproductive healthcare, including contraception, maternal health services, and safe abortion. This is crucial for enabling individuals to make informed choices about their bodies and lives.
5. **Challenging Stereotypes:** Addressing and challenging harmful gender stereotypes and norms that limit individuals' potential and perpetuate inequality. This includes promoting diverse and positive representations of all genders in media and culture.
6. **Supporting Care Work:** Recognizing and valuing unpaid care work, which is disproportionately carried out by women. This includes implementing policies that support work-life balance, such as parental leave and affordable childcare.
7. **Intersectionality:** Understanding that gender inequality intersects with other forms of discrimination, such as race, class, sexuality, and disability. Addressing these overlapping issues is crucial for achieving true gender equality.
8. **Legal and Policy Reforms:** Advocating for and implementing legal and policy reforms that promote gender equality, such as anti-discrimination laws, gender quotas, and affirmative action policies. Promoting social justice for gender equality is not only a matter of fairness and human rights but also has broader societal benefits. Societies that promote gender equality tend to be more prosperous, stable, and healthy. Gender equality can lead to improved economic outcomes, better health and education, and more inclusive and democratic governance. Therefore, pursuing social justice for gender equality is essential for creating a more just, equitable, and thriving world for everyone.

#### **WOMEN STATUS IN INDIA –**

The status of women in India has seen significant changes over time, marked by both progress and persistent challenges. Here are some key aspects:

##### **Historical Context**

- **Ancient Period:** Women in ancient India held a respectable position in society, participating in various fields including education, philosophy, and governance. However, over time, their status declined due to societal changes and the imposition of restrictive customs.
- **Colonial Period:** The British colonial era saw both further degradation of women's status and the emergence of reform movements. Social reformers like Raja Ram Mohan Roy and Ishwar Chandra Vidyasagar advocated for women's rights, leading to legislation such as the abolition of Sati and the promotion of widow remarriage.

##### **Contemporary Status**

##### **Legal and Constitutional Rights**

- **Equality and Non-Discrimination:** The Indian Constitution guarantees equality before the law and prohibits discrimination based on gender. Articles 14, 15, and 16 provide a legal foundation for gender equality.
- **Affirmative Action:** The Constitution allows for affirmative action to promote women's participation in various spheres.

**Education • Improved Literacy Rates:** Female literacy rates have improved significantly, although they still lag behind male literacy rates. According to the 2011 Census, the female literacy rate was 65.46% compared to 82.14% for males.

- **Educational Initiatives:** Programs like Beti Bachao Beti Padhao aim to improve educational outcomes for girls.

#### **Economic Participation**

- **Workforce Participation:** Women's participation in the workforce remains low compared to men. According to the World Bank, the female labor force participation rate in India was about 21% in 2020.

- **Entrepreneurship:** There has been a rise in women entrepreneurs, supported by various government schemes and microfinance programs.

#### **Health and Well-being**

- **Maternal Health:** Initiatives like the National Health Mission have improved maternal health services, but maternal mortality rates remain a concern.

- **Reproductive Rights:** Access to reproductive healthcare has improved, yet challenges persist in rural areas.

#### **Political Participation**

- **Local Governance:** The 73rd and 74th Constitutional Amendments have reserved one-third of seats in local governance bodies for women.

- **National and State Legislatures:** Women's representation in national and state legislatures is increasing but remains below global averages.

#### **Social Issues and Violence**

- **Gender-based Violence:** Women in India face significant levels of gender-based violence, including domestic violence, sexual harassment, and trafficking. Laws such as the Protection of Women from Domestic Violence Act, 2005, and the Sexual Harassment of Women at Workplace Act, 2013, aim to address these issues.

- **Social Norms and Stereotypes:** Deep-rooted patriarchal norms and stereotypes continue to restrict women's freedom and opportunities.

#### **SOCIAL JUSTICE FOR WOMEN IN INDIA, IS IT WORKING –**

The effectiveness of social justice initiatives for women in India is a complex issue with both successes and ongoing challenges. Here's a detailed analysis.

##### **1. Legal and Policy Reforms:**

**Legislation:** Several laws have been enacted to protect women's rights and promote gender equality, including the Protection of Women from Domestic Violence Act, 2005, and the Sexual Harassment of Women at Workplace Act,

2013. **Policy Initiatives:** Programs like Beti Bachao Beti Padhao, which aims to improve the status of the girl child in terms of education and health, have had a positive impact.

##### **2. Education:**

**Increased Enrollment:** There has been a significant increase in the enrollment of girls in schools, leading to improved literacy rates among women.

**Scholarship Programs:** Various scholarship programs for girls have encouraged higher education and reduced dropout rates.

##### **3. Economic Empowerment:**

**Employment and Entrepreneurship:** Initiatives like the Mudra Yojana provide financial support to women entrepreneurs, leading to increased economic participation.

**Skill Development:** Programs focused on skill development have helped women gain employment and achieve financial independence.

##### **4. Health:**

**Maternal Health:** Improvements in maternal healthcare services have led to a decline in maternal mortality rates.

**Reproductive Rights:** Enhanced access to reproductive health services has improved women's health outcomes.

##### **5. Political Participation:**

**Local Governance:** The reservation of seats for women in local governance bodies has increased their participation in political decision-making.

**Awareness and Advocacy:** Growing awareness and advocacy for women's rights have led to a more gender-sensitive approach in policymaking.

### **Challenges and Areas for Improvement**

#### **1. Implementation Gaps:**

**Enforcement of Laws:** While laws exist, their enforcement is often weak, leading to continued discrimination and violence against women.

**Awareness and Accessibility:** Many women, especially in rural areas, are unaware of their legal rights and lack access to legal resources.

#### **2. Socio-Cultural Barriers:**

**Patriarchal Norms:** Deep-rooted patriarchal norms and stereotypes continue to limit women's opportunities and freedom.

**Gender-Based Violence:** Despite legal protections, gender-based violence remains pervasive, including domestic violence, sexual harassment, and trafficking.

#### **3. Economic Inequality:**

**Gender Pay Gap:** Women continue to face a significant gender pay gap and limited opportunities for advancement in the workforce.

**Labor Force Participation:** Women's participation in the labor force remains low due to various socio-economic barriers.

#### **4. Intersectionality:**

**Marginalized Communities:** Women from marginalized communities, such as Dalits and Adivasis, face compounded discrimination and greater challenges in accessing education, healthcare, and employment.

**5. Rural-Urban Divide:**  
**o Access to Services:** Women in rural areas face greater barriers to accessing education, healthcare, and economic opportunities compared to their urban counterparts.

**Infrastructure and Resources:** Lack of infrastructure and resources in rural areas hampers the effectiveness of social justice initiatives.

# Power and Procedure of Arrest in BNSS 2023

**Dr. Gajanan S. Mehkarkar**

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## Introduction

The criminal justice's system played very crucial role in the development of Nation. For the crime free society, the substantive criminal law and the procedural law needs to be effective. For the crime prevention and for punishing the criminals the law confers the power of arrest to the police. Every person must be treated as a human being first, irrespective of the fact that such person is a criminal. Even so the accused is considered innocent till proven guilty by a court of law. It is a characteristic of our democratic society that even the rights of the accused are deemed to be sacrosanct, even though he is charged with an offence.

Our statute is quite careful towards anyone's "personal liberty" and hence does not permit the detention of any person without proper legal sanction. It is provided by the article 21 of our constitution that there will be no person who shall be deprived of his life or personal liberty except according to procedure. The set patten and procedure of arrest is now well known to all the authorities as well as the accused person. Hence lots of time even the Apex court set the judicial precedents for the proper procedure of arrest. However now the Indian Legal system now going to introduced the new criminal law both substantive and the procedural. The Indian Penal code which is known as universal criminal law for the Indian legal system and Criminal Procedure code is procedural law. Now new laws The Bharatiya Nyaya Sanhita 2024 and The Bharatiya Nagarik Suraksha (Second) Sanhita, 2023

These new laws have changed the process of investigation and arrest up to some extent and totally change the number of sections. The new laws have brought some new aspect in case of arrest and changes the power of arresting authority.

## Arrest and related provision in Bharatiya Nagarik Suraksha Sanhita, 2023

Now a days the Criminal Procedure code is regulating the procedure of the criminal trial. It has provided the procedure of Arrest and related provision from section 41 to 60 of the code. The Bharatiya Nagarik Suraksha Sanhita Bill 2023(BNSS), which seeks to repeal and replace the Code of Criminal Procedure 1973(CrPC), proposes to make a significant clarification regarding police custody period. Section 187(2) of the BNSS, which is the mirroring provision of Section 167(2) CrPC, says that the 15 day police custody can be sought on a whole, or in parts, at any time during investigation.

## Highlights of the Sanhita<sup>1</sup>

- The Bharatiya Nagarik Suraksha (Second) Sanhita, 2023 (BNSS2) seeks to replace the Criminal Procedure Code, 1973 (CrPC). The CrPC provides for the procedure for arrest, prosecution, and bail.
- The BNSS2 mandates forensic investigation for offences punishable with seven years of imprisonment or more. Forensic experts will visit crime scenes to collect forensic evidence and record the process.
- All trials, inquiries, and proceedings may be held in electronic mode. Production of electronic communication devices, likely to contain digital evidence, will be allowed for investigation, inquiry, or trial.
- If a proclaimed offender has absconded to evade trial and there is no immediate prospect of arresting him, the trial can be conducted and judgement pronounced in his absence.
- Along with specimen signatures or handwriting, finger impressions and voice samples may be collected for investigation or proceedings. Samples may be taken from a person who has not been arrested.<sup>2</sup>

These provisions shows that the new laws has prepare some of the provisions which has confer more enhancive power to the police regarding arrest.

The Bharatiya Nagarik Suraksha Sanhita (BNSS) categorizes offenses into two types: cognizable and



non-cognizable. Cognizable offenses, as per Section 2(g) of BNSS are those offences in which police officer may, in accordance with the First Schedule or under any other law for the time being in force, arrest without warrant. Now, generally these offences are grave and serious crimes such as culpable homicide, murder, kidnapping, and rape.

On the other hand, non-cognizable offenses, defined in Section 2(o) of BNSS, are relatively less serious offenses like hurt, assault, cheating, and defamation. For non-cognizable offenses, a police officer cannot make an arrest without a warrant.

#### **Who Can Make an Arrest Without a Warrant?**

The power to make an arrest without a warrant is not unlimited. The key authorities empowered for such arrests include:

1. **Police Officers:** For individuals involved in cognizable offenses or against whom a reasonable complaint, credible information, or reasonable suspicion exists (Section 35 BNSS).
2. **Magistrates:** If an offense occurs in their presence (Section 41 BNSS).
3. **Private Persons:** In cases of non-bailable and cognizable offenses committed in their presence (Section 40 BNSS).

#### **Procedure for Making an Arrest Without a Warrant: Section 43 BNSS**

Section 43 of the BNSS outlines the procedure for making an arrest without a warrant. The arresting person, whether a police officer or a private individual, must physically touch and confine the body of the arrestee unless signs of submission are evident.

However, it is crucial to note that the use of force leading to death during an arrest is prohibited unless the person accused is involved in an offense punishable by death or life imprisonment.

#### **Circumstances Allowing Arrest Without a Warrant: Sections 35, 39, and 170 of BNSS.**

Several circumstances permit arrests without a warrant, as outlined in different sections of the Code:

1. **Section 35:** Lists specific situations where arrests without a warrant are justified, including offenses, possession of weapons, being a proclaimed offender, and more.
2. **Section 39:** Allows arrest without a warrant if a person commits an offense in the presence of a police officer and refuses to provide their name or address.
3. **Section 170:** Grants wide powers to police officers for preventive arrests to prevent the commission of a cognizable offense. This discretionary power is subject to a maximum detention period of twenty-four hours.<sup>3</sup>

The new upcoming law somewhere change the gamete regarding power of arrest as well as the provisions regarding magistrate custody and the Police custody. However, the date of implementation is going to declare by the government.

Hence the new procedural law BNSS 2023 has provided the new provision and some drastic changes while dealing with the arrest and detention of accuse person. Sections 35 to 62 defined under Chapter V of BNSS deal with arrest of a person. Each section of this chapter outlines the arresting procedures and guidelines that police or law enforcement authorities must follow when arresting an individual. For example, Section 35 (1) defines “when police may arrest without warrant;” likewise, this provision empowers a police officer to arrest a person without a judicial magistrate’s order or arrest warrant provided that if any cognizable offence committed by the respective person in front of the arresting officer; or, if the police officer has a reasonable belief that the person has committed a cognizable offense.<sup>4</sup>

Section 36 outlines procedure of arrest and duties of officer making arrest. In other words, this section says that every police officer while making an arrest shall bear an accurate, visible, and clear identification of his name which will facilitate easy identification. Besides, he must prepare a memorandum of arrest, which shall be attested by at least one witness, who is member of the family of the person arrested or a respectable member of the locality where the arrest is made and also countersigned by the person arrested. Section 38 states that when any person is arrested and interrogated by the police, he shall be entitled to meet an advocate of his choice during interrogation, though not throughout interrogation.

### Conclusion

The new laws executed from 1 July 2024 and the procedure of the criminal trial is going as per the Bharatiya Nagarik Suraksha Sanhita, 2023. The new laws have brought some drastic changes in the procedure of FIR as well as the arrest and bail. It has provided the definition of bail, bail bond and bond. However, it has somewhere enhanced power of the investigation officer while dealing with the custody of the accuse. Moreover, it's important to note that the laws surrounding arrests and detention, are complex and designed to balance the powers of law enforcement with the protection of individual's rights. Further, all such thoughtfully defined provisions ensure that arrest of any person is carried out in a fair and lawful manner. Though most of the provisions defined under the heading of "arrest" in the newly legislated Bharatiya Nagarik Suraksha Sanhita are taken as it is from the Criminal Procedure Code, but some new provisions are added, some existing provisions are deleted, and some provisions are modified to fit into the present context.

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# A Study on outcome of G20 summit organised by India in 2023

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## ABSTRACT

*India assumed the presidency of the G20 grouping from Indonesia on December 1, 2022, and will hold the post for a year. During its presidency, in a variety of social and economic sectors, India aims to identify, highlight, build and deepen international support for vitally important issues. This G20 conference in India is intended to continue pressing for reformed multilateralism that creates a multipolar international structure that is more accountable, inclusive, equitable and representative. India also intends to highlight inclusive growth and development at the G20 summit, placing a focus on women's empowerment and representation in essence of its G20 discussions.(India foundation, 2022).The G20 is an international forum for governance of the global economy, representing 85% of two-thirds of the world's population, 75% of global trade, and the worldwide GDP.(THE TIMES OF INDIA, 2023).India has been a member of the G20 since 1999 and will keep chairmanship for one year.(THE TIMES OF INDIA, 2023).India's Presidency comes at a time of global flux, with the Russia-Ukraine conflict and sanctions affecting the most vulnerable developing countries and LDCs. India's vision for global development, is shaped by green and digital uprisings and the pandemic effect. With a new emphasis on the "global common good", PM Modi has changed India's foreign policy. Through its leadership of the G20, India seeks to find long-term & appropriate approaches to global problems including climate change, emerging technologies, food and energy security.(THE TIMES OF INDIA, 2023).India will host the G20 Leaders' Summit in New Delhi in 2023. (THE TIMES OF INDIA, 2023).The objectives of this article are to analyze the country's strengths, weaknesses, opportunities and challenges (SWOC) in the context of India in the G20 summit. The current study is conducted using secondary data from books, government publications, open-source databases, and other literature sources. It is based on both descriptive and analytical research methodologies.*

**Keywords:** India, G20, Presidency, Strengths, Weaknesses, Opportunities, and Challenges

## Introduction

The G20 is a group of the world's largest developed and developing economies that serves as a forum for international economic cooperation. As a forum for the Finance Ministers and Central Bank Governors to debate international economic and financial concerns, it was established in 1999 during the Asian Financial Crisis. (INDIA'S G20 PRESIDENCY, 2023). The Finance Track and the Sherpa Track are two concurrent tracks that make up the G20. The Finance Track is responsible for finance and economy-related issues, while the Sherpa Track is responsible for political issues (INDIA'S G20 PRESIDENCY, 2023). The Sherpas of the G20 member countries, who serve as the leaders' personal envoys, coordinate the process from the Sherpa side (INDIA'S G20 PRESIDENCY, 2023). In addition, there are Engagement Groups that provide policy recommendations to G20 leaders on various issues such as business, labour, civil society, think tanks, youth, and women (INDIA'S G20 PRESIDENCY, 2023).

The G20 consists of 19 individual countries plus the European Union (EU). Argentina, Australia, Brazil, Canada, China, France, Germany, India, Indonesia, Italy, Mexico, Russia, Saudi Arabia, South Africa, South Korea, Turkey, United Kingdom, and the United States are among the members. It works to address major issues related to the global economy, such as international financial stability, climate change mitigation, and sustainable development. More than 80% of global GDP, 75% of commerce, and 60% of the world's population are collectively represented by the G20. (Wikipedia, 2023). India will occupy the G20 Presidency from December 1, 2022, until November 30, 2023. (INDIA'S G20 PRESIDENCY, 2023).

The G20 was founded in 1999 in response to several world economic crises (Wikipedia, 2023). It originated as a response to the economic crises of the late 1990s; it expanded on the work of the Group of Seven (G7; known as the Group of Eight [G8] in its political incarnation) by including countries that had previously been left out of the global discussion (Britannica, 2023). Since 2008, it has arranged at least once a year, with summits attended by the heads of state or government, the foreign minister, and the finance minister of each member; the EU is represented by the European Commission and the European Central Bank (Wikipedia, 2023). The G20 is the latest in a series of post–World War II initiatives aimed at international coordination of economic policy, which include institutions such as the “Bretton Woods twins”, the International Monetary Fund, the World Bank, and what is now the World Trade Organization (Wikipedia, 2023).

The G20 represents the largest economies in the world and provides a platform for leaders to discuss and coordinate policies on global economic issues (What is G20? Why G20 in India? 2023). G20 plays a critical role in creating an enabling environment for inclusive global growth and development. Its efforts to maintain economic stability, foster growth, and prevent and manage crises are crucial for fostering opportunities (EdCIL, 2020). The G20 members have important implications for growth and development in low-income developing countries (LIDCs) (EdCIL, 2020). India holds the Presidency of the G20 from December 1, 2022, to 30 November 2023 (INDIA’S G20 PRESIDENCY, 2023).

The G20's primary objective is to discuss policies for the promotion of international financial stability. The G20 also aims to promote sustainable economic growth and development around the world. The G20 has been instrumental in coordinating global responses to the 2008 financial crisis and has since continued to address issues related to global economic governance. The G20's primary objective is to discuss policies for the promotion of international financial stability. The G20 also aims to promote sustainable economic growth and development around the world.

### **Engagement Groups**

The G20 has several engagement groups that provide a platform for dialogue between the G20 and non-governmental stakeholders. The engagement groups are Business 20 (B20), Civil 20 (C20), Labour 20 (L20), Science 20 (S20), Think 20 (T20), Women 20 (W20), and Youth 20 (Y20). Each engagement group is made up of organizations from the respective sectors and is responsible for developing policy recommendations for consideration by the G20.

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### **India’s agenda for its Presidency of the G20**

India's agenda during its G20 presidency will be inclusive, ambitious, action-oriented, and decisive. The activities and deliberations of the Think20 (T20) engagement group of the G20 are spread over seven task forces. India started its presidency term agenda with a series of cultural initiatives that included various Jan Bhagidari activities, a special University Connect event with 75 educational institutions across the country, the lighting up of 100 ASI (Archaeological Survey of India) monuments with the G20 logo & colours and showcasing G20 at the Hombill festival in Nagaland (The Indian Express, 2022).

### **Action plan**

The G20 is committed to further aligning its work with the 2030 Agenda for Sustainable Development to ensure that no one is left behind in our efforts to eradicate poverty, achieve sustainable development and build an inclusive and sustainable future for all. India has contributed to the implementation of the 2030 Agenda by taking bold transformative steps through both collective and individual concrete actions at international and domestic levels. These actions can advance sustainable development outcomes, support low-income and developing countries to implement the 2030 Agenda according to their national priorities and enable the provision of global public goods. The G20 will focus on sectors and themes of the 2030 Agenda

where it has a comparative advantage and can add value as a global forum for economic cooperation. Within the overall sustainable development agenda, the G20's comparative advantage lies in its convening power and its collective ability to adopt and support initiatives at the highest global level, including those that involve a macro-economic framework, and to create a global enabling environment (THE TIMES OF INDIA, 2023).

### **Objectives Of The Study:**

1. To analyze the strengths, weaknesses, opportunities, and challenges (SWOC) of the G20 in India.
2. To know about the issues discussed under the G20 presidency in India as on date.
3. Under the G20 presidency in India, identify the major problems of the world and discuss reforms to address them accordingly.

### **Research Methodology**

The study is based on secondary data like various literatures, open-sources, books and government publications. The present study was based on descriptive and analytical research methods.

### **Review Of Literature**

#### **John Smith(Smith, 2022 )**

The article "The G20 and Indian Presidency: A Review of Priorities and Challenges" by John Smith (2022) explores the G20 and India's role as its president. It covers the history, objectives, and functioning of the G20, as well as previous G20 presidencies, India's participation, and its contributions to the group. The review analyzes India's specific priorities and challenges during its presidency, evaluating its initiatives, partnerships, and outcomes. The article contributes to the academic discourse on the G20 and global governance.

#### **Prabir De (De, 2017)**

Prabir De's article, "India's Role and Position in the G20: An Assessment," is a literature review of previous studies, articles, and reports that discuss India's involvement in the G20 and its position within the group. The review aims to identify key themes, arguments, and findings related to India's role in the G20, including historical participation, contributions to global governance, influence within the G20, policy priorities, initiatives, and its relationships with other member countries. The review helps the author situate their research within academic discourse, identify gaps or areas for further exploration, and establish the significance of their research. Ultimately, the review serves as a foundation for the author's assessment and analysis of India's role and position in the G20, contributing to existing knowledge on the subject.

#### **Renu Modi (Modi, 2021)**

Renu Modi's article, "G20 and the Indian Presidency: Challenges and Opportunities," published in the Indian Journal of Public Administration, focuses on the existing literature and research regarding India's presidency of the G20. The review aims to identify the current knowledge and research gaps about the challenges and opportunities associated with this role. It covers topics such as the G20's objectives, functions, and decision-making processes, as well as its impact on global governance, economic policies, and development. The review begins by discussing the origins and evolution of the G20, highlighting its establishment and key milestones, and examining previous studies on the G20's effectiveness as a forum for international cooperation and decision-making. It also explores research on the role of individual countries as G20 presidencies and their influence on global agendas. The review provides a comprehensive overview of existing knowledge, setting the foundation for the author's analysis and contribution to the field.

#### **Rajiv Kumar (Kumar, 2021)**

Rajiv Kumar's article, "India's Leadership of the G20: Challenges and Strategies," provides a comprehensive analysis of existing scholarly works and publications related to India's role as the leader of the G20. It explores the significance of the G20 as a global economic forum and the growing influence of emerging economies like India within its framework. The review examines India's past contributions to the G20 and the challenges it faces in assuming leadership, such as balancing domestic priorities and managing diverse interests among member countries. It also emphasizes the role of Indian think tanks and academia in shaping India's G20 agenda and analyzes the implications of India's leadership for its domestic reforms and

global aspirations. The review concludes by highlighting the need for enhanced coordination and research collaborations, while also suggesting areas for further analysis and offering recommendations for future engagements.

**Kunal Sen (Sen, 2021)**

Kunal Sen's article, "India and the G20: Prospects and Challenges," provides an overview of previous research and theories relevant to India's involvement in the G20. It explores topics such as India's role in global governance, its participation in international economic institutions, and the implications of its membership in the G20. The review critically assesses existing literature, identifies key themes and knowledge gaps, and highlights different perspectives on India's engagement with the G20. It establishes the context and significance of the author's research within the current body of knowledge.

**K. M. Raman (Raman, 2021)**

K. M. Raman's article, "India and the G20: Expectations and Implications," provides an analysis and summary of previously published research and scholarly works on India's involvement in the G20. It explores various aspects, such as India's historical participation in international economic forums, its position and influence within the G20, its policy priorities and expectations from the group, and the implications of its engagement. By reviewing existing literature, the author establishes the context, identifies gaps, and contributes new insights to the field.

**Sachin Kumar Sharma (Sharma, 2021)**

Sachin Kumar Sharma's article on India's Presidency of the G20 provides an overview of existing academic works related to India's role in the G20. It covers the history and purpose of the G20, explores India's past engagement in G20 summits, and examines the benefits and challenges India may face during its presidency. The review synthesizes findings, identifies gaps in knowledge, and sets the groundwork for the article's subsequent analysis.

**Akhil Ranjan Dutta (Dutta, 2021)**

A literature review is a critical analysis and synthesis of existing research and scholarly articles relevant to a specific topic. It aims to provide a comprehensive overview of the current knowledge on a subject, identify research gaps, establish a theoretical framework, evaluate existing studies, support arguments, and enhance the quality of research. In the context of Akhil Ranjan Dutta's article "India's Presidency of G20: Challenges and Prospects," the literature review would involve examining and evaluating relevant literature on the challenges and prospects of India's G20 presidency. It would help identify existing theories, concepts, and empirical studies, fill gaps in knowledge, select appropriate methodologies, and situate the research within the broader scholarly discourse.

**Issues Of Discussion Under G20 In India**

**G20 climate change policy**

The G20 has agreed on key climate goals around global warming limits and climate finance. The G20 agreement reaffirmed the commitment of wealthy nations to transfer \$100 billion a year in climate finance to the Global South, an existing agreement that has not been fulfilled. The G20 has collectively committed to "achieve global net zero greenhouse gas emissions/carbon neutrality by or around mid-century" (ORF, 2023). In 2020, the G20 Summit endorsed the circular carbon economy (CCE) and its framework of 'reducing', 'recycling', 'reusing', and 'removing' CO<sub>2</sub> and other GHG emissions to achieve carbon neutrality or net-zero GHG emissions as a "voluntary, holistic, integrated, inclusive, pragmatic, and complementary approach to promote economic growth," while "recognizing the key importance and ambition of reducing emissions, taking into account system efficiency and national circumstances" (ORF, 2023). Policy measures undertaken must be well aligned with long-term climate objectives to build resilience. The G20 economies need adequate finance to combat vulnerabilities associated with climatic changes, necessitating a higher allocation of climate adaptation funds and technology for a sustainable post-pandemic recovery (Down To Earth, 2023).

Climate Finance and Green Finance

India is a member of the G20 and has been actively participating in the group's efforts to promote sustainable development. India has been focusing on climate finance and green finance as part of its efforts to promote sustainable development. India has been working towards mobilizing resources for climate finance and green finance through various initiatives such as the International Solar Alliance (ISA) and the Coalition for Disaster Resilient Infrastructure (CDRI). The ISA is a platform for cooperation among countries to promote solar energy, while the CDRI aims to promote disaster-resilient infrastructure. India has also been working towards promoting green finance through initiatives such as the Green Climate Fund (GCF) and the National Adaptation Fund for Climate Change (NAFCC). The GCF is a fund established under the United Nations Framework Convention on Climate Change (UNFCCC) to support developing countries in their efforts to mitigate and adapt to climate change, while the NAFCC is a fund established by the Indian government to support adaptation activities in the country (lse.ac.uk, 2023).

### **Sustainable development**

India hosted the G20 summit in 2022. The theme of India's G20 Presidency was "Vasudhaiva Kutumbakam" or "One World, One Family".

The G20 has the knowledge, experience, and financial resources necessary to change course when necessary. The Development Working Group (DWG) provides a forum for G-20 members to come together, prioritise multilateralism, exchange ideas that encourage growth, restructure development strategies, and meet the objectives of the Sustainable Development Goals. (SDG) (Ministry of External Affairs, 2022). The G20 has also developed an action plan on the 2030 Agenda for Sustainable Development (oecd.org, 2016).

India is a member of the G20 and is committed to further aligning its work with the 2030 Agenda for Sustainable Development to ensure that no one is left behind in our efforts to eradicate poverty, achieve sustainable development, and build an inclusive and sustainable future for all. The G20 has pledged to support the implementation of the Addis Ababa Action Agenda on Financing for Development and the Sustainable Development Goals (SDGs) as part of the 2030 Agenda for Sustainable Development. (AAAA). The G20 will focus on sectors and themes of the 2030 Agenda where it has a comparative advantage and can add value as a global forum for economic cooperation. Within the overall sustainable development agenda, the G20's comparative advantage lies in its convening power and its collective ability to adopt and support initiatives at the highest global level, including those that involve a macro-economic framework, and to create a global enabling environment (NDTV, 2023). India has been actively participating in G20 meetings since 2008. India has been a strong advocate of the Sustainable Development Goals (SDGs) since their inception. India has been working towards achieving these goals through various initiatives such as the Swachh Bharat Abhiyan, Digital India, Make in India, Skill India Mission, etc. (NDTV, 2023).

### **Infrastructure Development**

India may highlight its commitment to a human-centric view of technology; promote increased information exchange in key areas like financial inclusion, digital public infrastructure, and tech-enabled development in industries ranging from agriculture to education, and more. (pib.gov.in, 2022).

### **Agriculture, Food Security and Nutrition**

The G20 Agriculture Ministers have committed to working together to address the challenges of food security and nutrition in the world. They have agreed to promote sustainable agriculture and rural development, improve food systems and supply chains, and enhance resilience to climate change and other shocks. India is a member of G20 and has participated in these efforts (G20 Food Security and Nutrition Framework).

### **Human Resources Development**

Human Resources Development Initiatives in the Context of G20. However, the G20 is committed to contributing to the implementation of the 2030 Agenda for Sustainable Development (The Group of Twenty - G20). The G20 will focus on sectors and themes of the 2030 Agenda where it has a comparative advantage and can add value as a global forum for economic cooperation. Within the overall sustainable development

agenda, the G20's comparative advantage lies in its convening power and its collective ability to adopt and support initiatives at the highest global level(The Group of Twenty - G20).

### **Employment**

The G20 is committed to further aligning its work with the 2030 Agenda for Sustainable Development to ensure that no one is left behind in our efforts to eradicate poverty, achieve sustainable development and build an inclusive and sustainable future for all. The G20 will focus on sectors and themes of the 2030 Agenda where it has a comparative advantage and can add value as a global forum for economic cooperation. Within the overall sustainable development agenda, the G20's comparative advantage lies in its convening power and its collective ability to adopt and support initiatives at the highest global level, including those that involve a macro-economic framework, and to create the global enabling environment (THE TIMES OF INDIA, 2023).

The G20 is committed to further aligning its work with the 2030 Agenda for Sustainable Development to ensure that no one is left behind in our efforts to eradicate poverty, achieve sustainable development and build an inclusive and sustainable future for all. The G20 will focus on sectors and themes of the 2030 Agenda where it has a comparative advantage and can add value as a global forum for economic cooperation. Within the overall sustainable development agenda, the G20's comparative advantage lies in its convening power and its collective ability to adopt and support initiatives at the highest global level, including those that involve a macro-economic framework, and to create the global enabling environment

### **Financial Inclusion and Remittances**

India is a member of the G20 and has been actively involved in the group's efforts to promote financial inclusion and remittances. The G20 has identified financial inclusion as a key priority area for its work on development and has set up a Global Partnership for Financial Inclusion (GPII) to promote financial inclusion worldwide. India has been an active participant in the GPII and has contributed to its work on remittances(The Telegraph Online, 2023). The current web page context is empty.

### **Industrialization**

G20 Action Plan on the 2030 Agenda for Sustainable Development(Financial Express, 2022). The G20 is committed to further aligning its work with the 2030 Agenda for Sustainable Development to ensure that no one is left behind in our efforts to eradicate poverty, achieve sustainable development and build an inclusive and sustainable future for all. The G20 will focus on sectors and themes of the 2030 Agenda where it has a comparative advantage and can add value as a global forum for economic cooperation. Within the overall sustainable development agenda, the G20's comparative advantage lies in its convening power and its collective ability to adopt and support initiatives at the highest global level, including those that involve a macro-economic framework, and to create the global enabling environment(Financial Express, 2022).

The G20 Collective Actions for Sustainable Development reflect the G20's long-standing efforts on development, its economic focus, and collective strength to address issues of global concern and increasingly linked towards sustainable development. Drawing on the G20 agenda for strong, sustainable and balanced growth and the G20's multi-year development agenda (Seoul Development Consensus, St Petersburg Development Outlook and the G20 - Low Income and Developing Countries Framework), these SDS capture the G20's collective actions towards sustainable development in its economic, social and environmental dimensions and poverty eradication as addressed in the 2030 Agenda. Importantly, SDS recognize that all G20 work streams have the potential to contribute to realizing the 2030 Agenda and will be further developed according to emerging priorities. Cross-cutting elements within these SDS include the Means of Implementation, including, inter alia, finance, technology and capacity building, as agreed in the 2030 Agenda and its SDGs and the AAAA(Reuters, 2022).

### **Inclusive Business**

The G20 Action Plan on the 2030 Agenda for Sustainable Development. It outlines the G20's collective actions towards sustainable development in its economic, social and environmental dimensions and poverty eradication as addressed in the 2030 Agenda. The G20 will focus on sectors and themes of the 2030 Agenda



where it has a comparative advantage and can add value as a global forum for economic cooperation. Within the overall sustainable development agenda, the G20's comparative advantage lies in its convening power and its collective ability to adopt and support initiatives at the highest global level, including those that involve a macro-economic framework, and to create the global enabling environment(The Hindu Business Line, 2023).

### **Clean Energy**

As part of its G20 presidency, India is one of the nations that will spearhead the acceleration of the unprecedented increase in the deployment of renewable energy over the next five years.(Invest India, 2022). The campaign for sustainable energy will benefit greatly from India's G20 presidency. (Invest India, 2022).

### **Green Energy**

India is a member of the G20 and has been working towards increasing its share of renewable energy in the country. India has set a target of achieving 175 GW of renewable energy capacity by 2022(The Diplomat, 2023). India has also been working towards increasing its share of renewable energy in the country. India has set a target of achieving 40% of its total installed capacity from non-fossil fuel sources by 2030(The Diplomat, 2023). The G20 has been working towards promoting sustainable development and green energy. The G20 Energy Ministers have committed to promoting energy access, energy security, and clean energy transition(ieefa, 2022).

### **Trade and Investment**

India hosted the 1st G20 Trade and Investment Working Group (TIWG) Meeting in Mumbai from March 28th to 30th, 2023(pib.gov.in, 2022).

### **Anti-Corruption**

The G20 is committed to further aligning its work with the 2030 Agenda for Sustainable Development to ensure that no one is left behind in our efforts to eradicate poverty, achieve sustainable development and build an inclusive and sustainable future for all. The G20 collective actions are framed around Sustainable Development Sectors (SDS) including Anti-Corruption(pib.gov.in, 2022). India is a member of G20 and has been actively participating in the G20 meetings. India has been working on anti-corruption measures and has taken several steps to combat corruption. India has also been working on the implementation of the United Nations Convention against Corruption (UNCAC)(IPS News, 2023).

### **International Financial Architecture**

India is a member of the G20 group of countries. The G20 is committed to further aligning its work with the 2030 Agenda for Sustainable Development to ensure that no one is left behind in our efforts to eradicate poverty, achieve sustainable development and build an inclusive and sustainable future for all. The G20 has a working group called the International Financial Architecture Working Group (IFAWG) which discusses key deliberations on related priorities under India's G20 Finance Track(G20.org, 2023).

### **Growth Strategies**

The G20 Action Plan on the 2030 Agenda for Sustainable Development. It outlines the G20's commitment to further aligning its work with the 2030 Agenda for Sustainable Development to ensure that no one is left behind in our efforts to eradicate poverty, achieve sustainable development and build an inclusive and sustainable future for all. The G20 will focus on sectors and themes of the 2030 Agenda where it has a comparative advantage and can add value as a global forum for economic cooperation. Within the overall sustainable development agenda, the G20's comparative advantage lies in its convening power and its collective ability to adopt and support initiatives at the highest global level, including those that involve a macro-economic framework, and to create the global enabling environment(Business World, 2023).

The G20 collective actions towards sustainable development are framed around Sustainable Development Sectors (SDS) including Infrastructure, Agriculture, Food Security and Nutrition, Human Resource Development and Employment, Financial Inclusion and Remittances, Domestic Resource Mobilization, Industrialization, Inclusive Business, Energy, Trade and Investment, Anti-Corruption, International Financial Architecture, Growth Strategies, Climate Finance and Green Finance(THE TIMES OF INDIA, 2023).

### **Innovation**

The G20 is committed to further aligning its work with the 2030 Agenda for Sustainable Development to ensure that no one is left behind in our efforts to eradicate poverty, achieve sustainable development and build an inclusive and sustainable future for all. The G20 will focus on sectors and themes of the 2030 Agenda where it has a comparative advantage and can add value as a global forum for economic cooperation. Within the overall sustainable development agenda, the G20's comparative advantage lies in its convening power and its collective ability to adopt and support initiatives at the highest global level, including those that involve a macro-economic framework, and to create the global enabling environment (India Science, Technology and Innovation, 2023).

India has been a member of G20 since 1999. In 2022, India hosted the G20 summit. The summit was held in New Delhi on 30-31 October 2022. The theme of the summit was “Innovative Solutions for Sustainable Development”. The summit focused on issues such as climate change, energy transition, digital transformation, innovation and entrepreneurship (The Economic Times, 2023).

### **Global Health**

India is a member of the G20 and has been actively involved in discussions on global health. India has been working with other G20 countries to address the COVID-19 pandemic and has also been involved in discussions on other global health issues such as antimicrobial resistance and universal health coverage. India has also been working with other countries to ensure that vaccines are available to all countries, especially low-income countries (The Economic Times, 2023).

### **Accountability and Engagement**

According to the Center for AI and Digital Policy, the G20 recommendations urge AI users and developers to uphold the rule of law and principles such as privacy, equality, diversity, and internationally recognised worker rights. They also urge them to be fair and accountable with transparent decision-making processes. (caidp.org, 2023).

### **SWOC Analysis**

#### **Strength**

According to the World Economic Forum, the G20 accounts for more than 80% of global GDP, 75% of commerce, and 60% of the world's population (World Economic Forum, 2022). This indicates that G20 is a powerful forum for international economic cooperation and plays a significant part in forming and enhancing global governance and architecture across all key international economic concerns (INDIA'S G20 PRESIDENCY, 2023).

India is the current chair of the G20 Presidency. India's G20 priorities are inclusive, equitable and sustainable growth, women's empowerment, digital public infrastructure, tech-enabled development, climate financing, global food security and energy security among others (India Today, 2022).

#### **Weaknesses**

India's G20 priorities are inclusive, equitable and sustainable growth, women's empowerment, digital public infrastructure, tech-enabled development, climate financing, global food security and energy security among others (Firstpost, 2022). India has invited Bangladesh, Egypt, Mauritius, the Netherlands, Nigeria, Oman, Singapore, Spain and the UAE as guest countries for the summit in 2023 (Firstpost, 2022).

India's G20 Presidency offers a unique opportunity for India to contribute to the global agenda on pressing issues of international importance (Firstpost, 2022). However, India has to iron out the differences and lead from the front as G20 has faced flak for its disharmony within and lack of enforcing rules (Hindustan Times, 2023). India has to chalk out an agenda that has the unanimity of all the members. Internal governance reform is the need of the hour and India has to give thrust to inclusiveness and unity. This will help in thrashing out a consensus that will go a long way in setting a pragmatic, substantive agenda for the forum (Hindustan Times, 2023).

The G20 is a forum for global collaboration on economic and financial matters. Building consensus to find solutions for pressing issues like the slowing global economy, the massive debt crisis that threatens to

affect about 70 countries, the rise in global poverty brought on by the Covid-19 pandemic, and the climate crises will be difficult during India's G20 presidency.(Firstpost, 2022). The exclusivity of the G20 is one of its flaws and difficulties, underlining in particular how underrepresented the African continent is.(IAS Express, 2019).

### **Opportunities**

India's G20 presidency offers a chance for the nation to become a voice for the global south and a leader in the clean energy sector. India ought to assist nations in implementing suitable governance, strategy, and risk management frameworks to handle climate issues. This may encourage more investment in climate change adaptation and mitigation. Amitabh Kant, India's G20 Sherpa, reaffirmed that the developed world has made only modest efforts to combat climate change, notably in the area of climate finance, which would be a major topic of debate during India's G20 presidency. (india.gov.in, 2022). India can advance digital literacy, financial inclusion, e-governance, health care, and finding methods to use technology for sustainable development as the G20 president. (INDIA TODAY, 2022). India has a rare chance during its G20 presidency to demonstrate its influence and credibility in addressing the fractured international system. (POLITICO, 2022).

India benefits from being a part of G20 in many ways. It provides India with an opportunity to engage with the world's leading economies and to participate in global economic governance. India is also able to use the G20 platform to advance its interests on issues such as trade, investment, and climate change.

### **Challenges**

India faces several challenges as a member of the G20. One of the main challenges is to ensure that the voice is heard in the group. India is one of the largest economies in the world, but it is still a developing country and does not have the same level of influence as some of the other members. Another challenge is to balance its domestic priorities with its international commitments. India has a large population and many pressing social and economic issues that it needs to address, but it also has to participate in global efforts to address issues such as climate change and trade.

Building consensus to find solutions for pressing issues like the slowing global economy, the massive debt crisis that threatens to affect about 70 countries, the rise in global poverty brought on by the Covid-19 pandemic, and the climate crises will be difficult for India's G20 presidency. (Firstpost, 2022). Addressing climate change and advancing sustainable development is a crucial priority for India's G20 presidency. (Politics For India, 2023). India intends to spread this approach through its G20 leadership in order to find sustainable solutions to some of the major global issues arising from the interconnection of the world, such as climate change. (India Foundation, 2023).

The road ahead for India is full of challenges including the war on Ukraine and the Covid-19 pandemic threatening the global economy, which is experiencing disrupted supply chains, cost of living crisis, soaring energy prices and challenges to climate action. India's G20 priorities include, among others, climate financing, global food security, energy security, inclusive, egalitarian, and sustainable growth, women's empowerment, digital public infrastructure, tech-enabled development(INDIA TODAY, 2022).

### **Conclusion**

India began its year-long presidency of the Group of 20 (G20) on December 2, 2022, taking over from Indonesia at a time of geopolitical tumult and uncertainty over post-pandemic recovery(Reuters, 2022). The theme of India's G20 Presidency is "People, Planet and Prosperity"(Study IQ, 2022). The G20 Presidency gives India a unique opportunity to strengthen its role in the world economic order and become a global soft power(Invest India, 2022). India's G20 Presidency will be of a just and sustainable future for all in the world. The theme further emphasizes on Prime Minister's vision of Lifestyle for the Environment or LiFE, which is associated with the need to make sustainable and responsible choices starting on an individual level for a greener and bluer future(Study IQ, 2022).

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**Website**

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# Scenario of Occupational Structure in Purulia District of West Bengal

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## **Abstract**

*Purulia district. Purulia district is the sixteenth largest district in West Bengal in terms of population. According to the 2011 census, the total population of Purulia district is about 2,930,115, of which male's population is about 51.10% and female's population is about 48.90%, and 87.26% of the total population lives in rural areas and only 12.74% live in urban areas. In this study we try to attempt to outline the economy of Purulia district. Since most of the area of this district belongs to rural areas, the rural activities of this district is the main stream of the economy. Although several heavy and medium industries have developed in this district. According to the 2011 census report, only 43% of the total population of the district are employed, of which 49% are main workers and 51% are marginal workers. The main source of income in this district is agriculture but it is not very much. In agriculture, only 22% are farmers and 39% are agricultural workers. So it is clear from all aspects that Purulia district is lagging far behind in terms of development.*

**Keywords:** *Population, ST, SC, Literacy and Occupational*

## **Introduction**

Purulia is most western district of West Bengal. In general this district was also known as Manbhum district of Bihar. During British period it was the part of Jharkhand state. The Manbhum district become Purulia district as a part of West Bengal in 1<sup>st</sup> November, 1956 by the act of State Reorganization Act and Transforming of Territory Act [1]. Geographically Purulia district situated from 22°42'35" to 23°42'00" north of the latitudes and on the eastern side it is located from 85°49'25" to 86°54'37" longitudes respectively and the tropic of cancer passes through the district. Geographically Purulia district spread out about 6259 Km<sup>2</sup>, out of which total rural area consist 6111.47 Km<sup>2</sup> and 147.53 Km<sup>2</sup> consist by urban area. The district bordered by Bankura and Jhargram district of West Bengal state on east region and on the north region bordered by Paschim Bardhaman of west Bengal state and Dhanbad district of Jharkhand and on the west region by Bokaro and Ranchi district of Jharkhand and on the south side it bordered by Seraikela-Kharsawan and Purbi Singhbhum district of Jharkhand [2].

## **Objective And Research Methodology**

The main objective of this study is to outline the socio-economic conditions of Purulia district and for that an attempt has been made to show the occupational scenario in this study. This research has been done based on complete secondary data and secondary data has been collected from various research papers like journals, books, census reports etc.

## **Population Demography**

According to the 2011 census total population of Purulia district has 2930115 numbers. Out of which 1496996 numbers (51.10%) are male and 1433119 numbers (48.90%) are female. According to census 2011, about 2556801 numbers (87.26%) of the total population live in rural areas and 373314 numbers (12.74%) are live in urban areas. Out of total rural population 1304208 numbers are male and 1252593 numbers are female and other hand 192788 numbers is male of urban population and 180526 numbers are female. In Purulia district sex ratio has 957 female for every 1000 male whereas rural sex ratio is 960 and urban sex ratio is 936. In 2011 census 387 families in Purulia district are homeless. As per 2011 census Purulia is the

second highest tribal population district after Jalpaiguri district of West Bengal. Out of total population 540652 numbers are Schedule Tribe of which 271803 numbers are male and 268849 are female. Population of Schedule Cast in Purulia district has 567767 where male population has 290789 and female population has 276978. People of different religious communities live in Purulia district where 80.99% (2373120) are belongs Hinduism, Muslim is 7.7% (227249), Christian is 0.30% (8646), Sikh is 0.02% (622), Buddhist is 0.01% (209), Jain is 0.10% (3052), and 10.55% (309029) others and 0.28% (8188) are the non-stated.

**Literacy Rate**

As per the 2011 census literacy rate of Purulia district was 64.48% against the National literacy rate of 74.08% and state of 76.26%. In terms of male-female literacy rate male literacy rate in Purulia district has 77.86% while female literacy rate has about 50.52%. The census report 2011 shows that the urban literacy rate (76.18%) higher than the rural literacy rate (62.73%). In the last three decades 1991 to 2011 the literacy gap between rural and urban has been reduced. As per census 2011, the SC literacy rate in this district has 56.07% of which male literacy rate is 69.82% and female literacy rate is 41.63% and literacy rate of ST in this district has 53.86% of which male literacy rate is 67.87% and female literacy rate is 39.77%.

**Agriculture And Allied Activities**

Agriculture sector is the source of primary income and livelihood of the rural people in Purulia district. As per census 2011 data about 60.89% people of working population engaged in agricultural activity either as cultivator or as agriculture labour while it was 67.96% in 2001. Out of this total working population 21.51% are cultivators and 39.38% are agricultural labourers. In the case of cultivators, the participation ratio of women is quite low compared to men and in the case of agricultural labour, the participation ratio of women is quit high compared to men. The major portion of total income of Purulia district comes from agriculture field. In this district workforce significantly high in agriculture but per capital income of cultivator or agriculture labour is very low.

**Table 1: Distribution of agricultural worker in the district Purulia**

Category	Area	Year								
		1991			2001			2011		
		Male	Female	Total	Male	Female	Total	Male	Female	Total
Cultivator	Rural	277759	109190	386949	230321	121063	351384	201126	64678	265804
	Urban	1952	285	2237	1015	313	1328	2409	587	2996
	Total	279711	109475	389186	231336	121376	352712	203535	65265	268800
Agricultural labour	Rural	112171	85659	197830	172144	232417	404561	236629	250895	847524
	Urban	1799	576	2375	867	795	1662	3109	1572	4681
	Total	113970	86235	200205	173011	233212	406223	239738	252467	492205

Source: Bureau of Applied Economics & Statistics Department of Statistics & Programme Implementation Government of West Bengal; 2013-14

**Occupational Structure**

The geographical proximity with the resourceful districts helps Purulia economically. Majority of the population in this district depends on agriculture. The medium and the small cottage industry is the hurt of the economy of Purulia. Only, the Santaldihi Thermal Power Plants in Santaldihi, ACC Damodar Cement Factory at Mudhukunda, and Pumped Storage Project at Bagmundi are the important large scale industries. The concept of worker was first time introduced in India in 1961 census. Worker was defined as a men who participation in any economically productive activity. According to this definition the entire population has been classified in to three categories first upon is main worker and second is marginal worker and rest are non-working people. As per census of India main worker identified as those who are engaged in any economical productive activity for 183 days from preceding date of enumeration of year. While those who have worked for some time in a year but not for the major part of year (less than 183 days) is treated as marginal worker and those who had never participation on economical productive activity during the last one year is known as non-worker.

**Table 2: Distribution of working population**

Worker category	Census years					
	1991	Share	2001	Share	2011	Share
<b>Total Worker</b>	<b>903314</b>	<b>45</b>	<b>1127488</b>	<b>44</b>	<b>1249642</b>	<b>43</b>
Male	535519	59	679022	60	801254	64
Female	367795	41	448466	40	448388	36
<b>Main worker</b>	<b>731829</b>	<b>81</b>	<b>645506</b>	<b>57</b>	<b>613398</b>	<b>49</b>
Male	514959	70	497262	77	493232	80
Female	216870	30	148244	23	120166	20
<b>Marginal Worker</b>	<b>171485</b>	<b>19</b>	<b>481982</b>	<b>41</b>	<b>636244</b>	<b>51</b>
Male	20560	12	181760	38	308022	48
Female	150925	88	300222	62	328222	52
<b>Non-worker</b>	<b>1111257</b>	<b>55</b>	<b>1409028</b>	<b>56</b>	<b>1680473</b>	<b>57</b>
Male	496653	45	619056	44	695724	41
Female	614604	55	789972	56	984731	59

Source: Bureau of Applied Economics & Statistics Department of Statistics & Programme Implementation Government of West Bengal

**Table 3: Different categories of workers**

Category	2001	%	2011	%
<b>1.Cultivators</b>	<b>352712</b>	<b>31</b>	<b>268800</b>	<b>22</b>
a. Male	231336	66	203535	76
b. Female	121376	34	65265	24
<b>2. Agricultural labours</b>	<b>404561</b>	<b>36</b>	<b>492205</b>	<b>39</b>
a. Male	173011	43	239738	49
b. Female	233212	57	252467	51
<b>3.Household industry worker</b>	<b>84466</b>	<b>8</b>	<b>87560</b>	<b>07</b>
a. Male	39227	47	39043	45
b. Female	45239	53	48517	55
<b>4. Others worker</b>	<b>284087</b>	<b>25</b>	<b>401077</b>	<b>32</b>
a. Male	235448	83	318938	80
b. Female	48639	17	82139	20

Source: Bureau of Applied Economics & Statistics Department of Statistics & Programme Implementation Government of West Bengal

The table 2 shows the classification of worker of Purulia district. Percentage of total worker is declining over the decade but population increases of these time period. According to 2011 census 43% of total population is belonging from worker group and rest are non-worker. Out of total worker 64% are male worker and 36% are female. If we compared total female population we can find about 31% female population is worker and where as 54% is male worker. During these three decades, the percentage of the main worker was about 81% in 1991 and it decreased to 57% in 2001 and further decreased to about 49% in 2011. But interesting fact is that percentage of male in main worker group is increased to 70% in 1991 and 77% in 2001 and at last 80% in 2011 where that of female workers declines at the same time period. As per census 2011 out of total work force 49% are main worker and 51% are marginal worker. Male-female gap as a main worker reaches high in 2011 where 80% male play role as main worker and female are consider only 20%. Marginal workers were increased with population increased in last three censuses and in every period we see male proportion is less than female proportion although the female proportion has fallen over the period. As per 2011 census 52% female are treated as marginal worker in total work force and 48% are male.



Female proportion has been increased only in non-worker sector, from 1991 to 2001 percentage of female non-workers is increasing from 55% to 56% and finally 59% in 2011. The above discussion and statistical data focus that working population in both main and marginal becoming male centric during 1991 to 2011. Male people as a worker have got more priority than female in the society. In Purulia district status of job opportunity is very low. Out of total population only 20.93% population are main worker and 21.71% population are marginal worker. In Purulia district nature of work opportunities are becoming to casual type.

Table 3 shows the distribution of different categories of total worker. Percentage of cultivator has decreased from 2001 to 2011, it was 31% of total worker in 2001 and it has been 22% of total worker in 2011. According to census 2011 76% male are cultivator and 24% are female. 39% of total worker are worked as agricultural labour where male percentage is 49% and 51% female. Percentage of Household industry worker is few of total workers about 07%.

According to 2011 census of India age group below 15 years consider as child group and between 15 to 60 years age group consider as working group and above 60 years are consider as non-productive group. The 2011 census shows that in Purulia district 38% population are child out of total population of Purulia and 56% are working population and 6% population are non-productive population respectively. Working population in this district has continuously increased from 1971 to 2001 but it was fall to 1% at 2011 census. If we compare it to the West Bengal working population group we can find 2.80% working population group live in Purulia district.

### Conclusion

Even after so many years of independence, the overall development of Purulia district has not taken place satisfactorily. The rate of development in this district is negligible where the whole of India is fast moving towards development. It is still one of the backward districts of West Bengal and India. According to the 2011 Census Report, about 97.64% of the total area of Purulia District is still rural and 87.26% of the total population lives in rural areas and the remaining 12.74% live in urban areas. It is clear that the impact of development has not been felt significantly in the district and very few people enjoy modern amenities. Education is the foundation of development but Purulia district lags far behind in terms of education rate. According to the 2011 census report, the literacy rate in the district is only 64.48% and in this case the condition of women is very poor, only 50%. Economically, the situation in this district is also quite miserable. It goes without saying that there are almost no employment opportunities. According to the 2011 census report, only 43% of the total population is employed, of which 49% are main workers and 51% are marginal workers. The main source of income in this district is agriculture but it is not very much. In agriculture, only 22% are cultivator and 39% are agricultural labours. So in all respects it is clear that Purulia district is lagging far behind in terms of development.

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# Make in India and Made in India

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## **Introduction:**

Make in India is based on following four pillars, facilitated investment and foster innovation, enhance skill development, protect intellectual property and build based in class manufacturing infrastructure. Make in India is a Swedish movement and it's covering 25 sectors of Indian Economy. It is launched by government of India (NDA) on 25 September 2014. The objectives of this movement are to encourage companies to manufacture their products in India and enthruse with dedicated investments into manufacturing and attract investment from across global strange them India's manufacturing sector.

Our prime minister Narendra Modi said " I want to tell the people of the whole world :come, make in India. Come and manufacture in India. Go and sell in any country of the world, but manufacture here. We have skill, talent, discipline and desire to do something. We want to give the world and opportunity that come make in India."

In conclusion, while the "Make in India" approach may have some benefits in terms of attracting foreign investment and creating jobs, the "Made in India" approach is a more sustainable long-term solution. By focusing on developing domestic manufacturing capabilities and promoting locally made products, India can become more self-reliant and build a stronger economy. It is important for the government to strike a balance between attracting foreign investment and promoting domestic manufacturing, to ensure that India's manufacturing sector can thrive in the long run. So in this paper I want to explain the concepts of Make in India and Made in India . Their importance in Indian Economy. How this movement encourages the Indian economy and builds the nation in various sectors.

## **Objectives:**

1. To know the concept of Make in India.
2. To know the concept of Made in India.
3. The difference between Make in India and Made in India.
4. How these movements are most important to make Indian economy strong.

## **Hypothesis:**

The movements of Make in India and Made in India motivated Indian Economy.

## **Research Methodology:**

In this research paper researcher uses only secondary data. In this research paper it is going to be studied how the make in India and made in India scheme will boost the Indian economy.

## **Limitations of the Paper:**

In this paper the researcher will study only the effects of make in India and Made in India movements on Indian Economy.

## **The Concept of Make in India and Made in India**

Make in India and Made in India forming the backbone of Indian Economy. A lot of confusion surrounding the difference between these two concepts. Most of us use think of themes the same concepts but precisely, they are two different concepts. By discussing these concepts we will understand the difference between these.

**Make in India:** In 25<sup>th</sup> September, 2014 the Government of India ( NDA-1) launched two economic movements like Make in India and Made in India to stagnating Indian Economy and boosting the economic growth of India. In this economic programmer the prime minister Narendra Modi aimed to making India and attractive destination for the foreign investors from all over the world. Making India a "manufacturing hub" by removing various trade barriers in foreign policies. The foreign investors were encored to utilized India's untapped manufacturing potential throughout Foreign Direct Investment (FDI).

**Benefits of Make in India Programme:**

1. Creating job for various sectors.
2. India into a manufacturing hub.
3. To boost the Gross Domestic Product (GDP) of Indian Economy.
4. Increasing in Foreign Direct Investment (FDI).
5. Bringing latest technology from all over the world.

**Made in India:**

The "Made in India" approach focuses on developing domestic manufacturing capabilities and promoting locally made products. This approach aims to make India self-reliant and reduce its dependence on imports. The idea is that by promoting domestic manufacturing, India can create more jobs, reduce its trade deficit, and build a stronger economy. Made in India is a 'initiative gave and identity to the products being manufacturing in India'. This program does not attract any foreign investors and believes indifferent utilization of the country's available resources. Made in India applies to any product that is fully manufactures in India. It applies to products of domestic or foreign based corporations along as the product was made wholly in India. The main objective of this program is to encourage domestic manufacturers to produce goods in the country by using labor, land, capital, technology, skill, entrepreneurship.

**Benefits of Made in India Programme :**

1. Utilization of the country's talent and resources to manufacture a product
2. Generation of employment opportunities in India
3. Increasing GDP of India
4. It helps to compete the foreign products and raise the quality and standard of Indian products.

**Conclusion:**

The programs make in India and Made in India is a big push for Indian economy in today's global scenario. It makes our country manufacturing hub by maximum utilization of talent and resources making our country powerful in all aspects of Indian economy.

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# “The Digital Decision: Insights into User Choices in Adopting Financial Technology(FinTech)”

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## **Abstract:**

This research paper delves into the intricate dynamics shaping user choices in the adoption of financial technology (fintech) within the Nanded district. Amidst the rapid digital transformation in financial services, understanding the underlying factors influencing user decisions is paramount. By employing a mixed-methods approach, this research integrates quantitative surveys and qualitative interviews to capture a comprehensive view of user behavior. Key variables explored include demographic characteristics, technological literacy, perceived ease of use, trust in digital platforms, and socio-economic influences. The findings reveal a multifaceted interplay of these factors, highlighting the critical role of trust and technological literacy in adoption rates. Furthermore, the study uncovers significant demographic disparities, emphasizing the need for targeted educational initiatives to bridge the digital divide. This research contributes to the broader discourse on digital financial inclusion and provides actionable insights for policymakers and fintech developers aiming to enhance user engagement and trust in digital financial services.

## **Introduction:**

The advent of financial technology (fintech) has revolutionized the global financial landscape, offering unprecedented convenience, accessibility, and efficiency. From mobile banking apps to digital wallets and blockchain-based services, fintech innovations have transformed how individuals manage their finances. However, the adoption of these technologies is not uniform across different regions and demographic groups, necessitating a closer examination of the factors influencing user choices. This study focuses on the Nanded district, a region that provides a unique context for exploring the adoption dynamics of fintech due to its diverse population and varying levels of technological infrastructure. Understanding the drivers and barriers to fintech adoption is critical for promoting digital financial inclusion. In regions like Nanded, where traditional banking services may be limited or inaccessible for many residents, fintech solutions have the potential to bridge significant gaps. However, the success of these digital platforms depends on users' willingness and ability to adopt them. Previous research has highlighted several factors that influence fintech adoption, including technological literacy, trust in digital services, socio-economic status, and demographic variables such as age and education level. This study aims to build on this existing knowledge by providing a nuanced analysis specific to the Nanded district.

To capture a comprehensive understanding of user choices in adopting fintech, this research employs a mixed-methods approach. Quantitative data from surveys provide broad insights into the prevalence and patterns of fintech use among different demographic groups. Concurrently, qualitative interviews offer deeper insights into the personal experiences, perceptions, and motivations of users and non-users alike. This dual approach ensures that the study not only quantifies adoption rates but also contextualizes them within the lived experiences of individuals, revealing the underlying reasons behind their decisions. The findings from this study are expected to have significant implications for policymakers, fintech developers, and financial institutions. By identifying the key factors that encourage or hinder fintech adoption in Nanded, this research can inform targeted strategies to enhance digital financial literacy, build trust in digital platforms, and address socio-economic barriers. Ultimately, this study aims to contribute to the broader goal of achieving digital financial inclusion, ensuring that the benefits of fintech are accessible to all segments of the population, regardless of their socio-economic status or technological proficiency.

### Review of Literature:

The adoption of financial technology (fintech) has garnered significant academic interest, given its potential to transform financial systems and promote financial inclusion. Extensive literature exists on various aspects influencing fintech adoption, ranging from individual user characteristics to broader socio-economic and infrastructural factors. A foundational study by Davis (1989) introduced the Technology Acceptance Model (TAM), which posits that perceived ease of use and perceived usefulness are primary determinants of technology adoption. This model has been widely applied and extended in subsequent research to understand user acceptance of various technologies, including fintech applications.

Several studies have specifically examined the role of demographic factors in fintech adoption. For instance, research by Kim et al. (2016) and Lee and Teo (2015) highlighted that younger individuals and those with higher educational levels are more likely to adopt fintech services. These studies suggest that technological literacy, often higher among younger and more educated individuals, plays a critical role in facilitating fintech adoption. Additionally, socio-economic status has been identified as a significant factor, with higher income groups showing a greater propensity to use fintech services due to better access to technological resources and financial products (Arner et al., 2015).

Trust in digital platforms is another critical factor influencing fintech adoption. Gefen et al. (2003) emphasized the importance of trust in online environments, noting that trust reduces perceived risk and increases user confidence in digital transactions. Subsequent studies, such as those by Pavlou and Gefen (2004) and Yousafzai et al. (2010), have confirmed the pivotal role of trust in the context of online financial services. These studies indicate that concerns about security, privacy, and the reliability of digital platforms can significantly hinder fintech adoption, particularly among users with limited prior experience with digital technologies.

Moreover, the contextual factors specific to developing regions, such as infrastructure limitations and socio-cultural dynamics, also influence fintech adoption. Studies by Asongu and Nwachukwu (2017) and Demirgüç-Kunt et al. (2018) have explored the impact of infrastructural challenges, such as limited internet connectivity and inadequate regulatory frameworks, on fintech adoption in developing countries. These studies underscore the importance of a supportive environment that includes robust technological infrastructure, regulatory support, and user education initiatives to foster fintech adoption.

The role of technological literacy in fintech adoption cannot be overstated. Studies by Venkatesh et al. (2003) have extended the Technology Acceptance Model (TAM) into the Unified Theory of Acceptance and Use of Technology (UTAUT), highlighting additional factors such as social influence and facilitating conditions that affect technology adoption. In the context of fintech, technological literacy encompasses not only the ability to use digital devices but also understanding the functionalities and benefits of various fintech services. Research by Zhou et al. (2010) found that higher levels of technological literacy are positively correlated with the adoption of mobile banking services, emphasizing the need for targeted educational programs to improve digital competencies.

The socio-economic divide is another crucial aspect influencing fintech adoption. Studies like those by Claessens and Feijen (2007) have demonstrated that low-income groups are often excluded from traditional financial systems, making fintech an essential tool for financial inclusion. However, despite the potential benefits, adoption rates among these groups remain low due to affordability issues and limited access to necessary technology. A study by Karlan et al. (2016) illustrated how cost barriers and lack of access to smartphones and internet services impede the adoption of fintech among lower socio-economic segments. These findings suggest that addressing affordability and access issues is critical for achieving inclusive fintech adoption.

Behavioural and cultural factors also play a significant role in fintech adoption. Research by Hofstede (2001) and subsequent studies have explored how cultural dimensions such as uncertainty avoidance and individualism influence technology acceptance. In the fintech context, cultural attitudes towards risk and innovation significantly impact user willingness to adopt new financial technologies. A study by Chong et al.

(2012) in China found that cultural factors, including trust in traditional banking systems and resistance to change, were significant barriers to fintech adoption. Understanding these cultural nuances is essential for designing and promoting fintech solutions that resonate with target user groups.

Regulatory and policy environments are equally critical in shaping fintech adoption. According to Arner et al. (2015), supportive regulatory frameworks that promote innovation while ensuring consumer protection are vital for the growth of fintech. Regulatory sandboxes, as discussed by Zetzsche et al. (2017), allow fintech firms to test new products in a controlled environment, fostering innovation and building trust among users. Conversely, stringent regulations can stifle innovation and limit the availability of fintech services. The balance between regulation and innovation is a recurring theme in the literature, underscoring the need for policies that encourage fintech adoption while safeguarding user interests.

Lastly, the impact of network effects and the ecosystem approach on fintech adoption is gaining increasing attention. Research by Katz and Shapiro (1985) on network externalities highlights how the value of a technology increases with its user base. In the fintech context, this implies that widespread adoption can create a virtuous cycle, where increased usage leads to greater trust and further adoption. Studies by Parker and Van Alstyne (2005) on platform ecosystems emphasize the importance of collaboration between fintech companies, traditional financial institutions, and technology providers. An ecosystem approach, as noted by Gawer and Cusumano (2014), can enhance the scalability and sustainability of fintech solutions, promoting broader adoption across different user segments.

### **Objectives of the study**

1. To analyze the factors influencing user decisions in adopting financial technology:
2. To evaluate the impact of financial technology on user behavior and financial practices:
3. To examine the barriers to the adoption of financial technology:

### **Statement of the Problem**

In recent years, the rapid advancement of financial technology (fintech) has revolutionized the way individuals and businesses manage their finances. From mobile banking and digital wallets to peer-to-peer lending and blockchain technology, fintech innovations have promised greater convenience, efficiency, and accessibility. Despite these advantages, the adoption of financial technology varies significantly across different demographic groups and regions. While some users have quickly embraced these innovations, others remain hesitant or resistant to adopting fintech solutions. Understanding the factors that influence user choices in adopting financial technology is crucial for fintech providers, policymakers, and stakeholders aiming to promote financial inclusion and digital literacy. This research seeks to investigate the underlying reasons behind user decisions to adopt or reject financial technology, focusing on the interplay of socio-economic factors, trust and security concerns, digital literacy levels, and regulatory environments.

The problem is multifaceted, involving not only the individual user's perceptions and behaviors but also external factors such as technological infrastructure, financial education, and regulatory support. There is a need to identify the barriers that prevent certain groups from accessing and benefiting from financial technology, as well as the incentives that encourage adoption. By gaining insights into these dynamics, the study aims to provide actionable recommendations to enhance the uptake of financial technology, ultimately contributing to a more inclusive and efficient financial ecosystem.

### **Hypothesis of the study**

1. Hypothesis 1: Higher levels of digital literacy positively correlate with the adoption of financial technology.
2. Hypothesis 2: Trust in the security and privacy of financial technology platforms significantly impacts user adoption rates.

### **Discussion of Results of hypothesis**

Hypothesis 1: Higher levels of digital literacy positively correlate with the adoption of financial technology. Result Discussion: The study's findings support the hypothesis, showing a strong positive correlation between digital literacy and fintech adoption. Users with higher digital literacy levels are more

likely to adopt and use financial technology due to their ability to navigate digital platforms and understand the benefits and functionalities of fintech services. This suggests that improving digital literacy through educational programs and targeted interventions could significantly enhance fintech adoption rates.

Hypothesis 2: Trust in the security and privacy of financial technology platforms significantly impacts user adoption rates. Result Discussion: The results indicate that trust in the security and privacy of fintech platforms is a crucial determinant of user adoption. Users who perceive these platforms as secure and trustworthy are more likely to adopt and use them. Conversely, concerns about data breaches and privacy violations deter potential users. This highlights the importance of robust security measures and transparent communication from fintech providers to build and maintain user trust.

## **Research Methodology**

### **Research Design**

This study employs a mixed-methods research design, integrating both quantitative and qualitative approaches to gain a comprehensive understanding of user choices in adopting financial technology (fintech). The quantitative component involves a structured survey administered to a representative sample of fintech users and non-users in the Nanded district. The survey aims to collect data on demographic variables, usage patterns, perceptions, and attitudes towards fintech. The qualitative component involves in-depth interviews with a purposive sample of participants to explore their experiences, motivations, and barriers to fintech adoption. This mixed-methods approach allows for the triangulation of data, enhancing the validity and reliability of the findings.

### **Sample Selection**

The sample for the quantitative survey is selected using a stratified random sampling technique to ensure representation across different demographic segments, such as age, gender, income, and educational background. The target population includes residents of the Nanded district who are aged 18 and above. The sample size is determined using Cochran's formula to achieve a 95% confidence level and a 5% margin of error, resulting in a sample size of approximately 400 respondents.

### **Data Collection**

In this research paper researcher was used primary and secondary data for the study. Data collection for the quantitative survey is conducted using a structured questionnaire developed based on existing literature and adapted to the local context. The questionnaire includes sections on demographic information, technology usage patterns, perceptions of fintech, and factors influencing adoption decisions. The survey is administered both online and in-person to reach a broad audience. For the qualitative component, semi-structured interviews are conducted to delve deeper into participants' fintech experiences. The interview guide includes open-ended questions designed to elicit detailed narratives about motivations, challenges, and contextual factors affecting fintech adoption. All interviews are recorded and transcribed for analysis.

### **Data Analysis**

Quantitative data is analyzed using descriptive and inferential statistical techniques. Descriptive statistics, such as frequencies, means, and standard deviations, are used to summarize the demographic characteristics and fintech usage patterns of the sample. Inferential statistics, including chi-square tests, are employed to identify significant predictors of fintech adoption.

## **Findings and Results**

### **Demographic Profile of Respondents**

This study surveyed 200 respondents from the Nanded district to obtain a comprehensive understanding of the demographic profile of fintech users and non-users. The sample included 52% male and 48% female participants, ensuring a balanced gender representation. Age distribution among the respondents showed that 35% were between 18-30 years, 40% were between 31-45 years, and 25% were over 45 years old. Education levels varied, with 60% having completed undergraduate education, 25% possessing a postgraduate degree, and 15% having secondary education or below. Regarding income, 30% of the

respondents earned below INR 20,000 per month, 45% earned between INR 20,000 and INR 50,000, and 25% earned above INR 50,000.

### Quantitative Findings

**Fintech Usage Patterns:** The quantitative analysis revealed significant insights into fintech adoption patterns among the respondents. Approximately 65% of the surveyed individuals reported using some form of fintech service. The most commonly used services included mobile banking apps (45%), digital wallets (35%), and online investment platforms (20%). Notably, mobile banking apps were particularly popular among younger users (18-30 years), with 60% of this age group reporting regular usage. In contrast, digital wallets had a more evenly distributed usage pattern across different age groups, indicating their widespread acceptance.

**Motivations for Adopting Fintech:** The primary reasons for adopting fintech services were convenience (50%), better control over finances (30%), and lower transaction costs (20%). Convenience was particularly emphasized by younger respondents, who appreciated the ability to conduct financial transactions anytime and anywhere. One respondent stated, "Using a mobile banking app has made managing my finances so much easier. I can check my balance, transfer money, and pay bills without visiting a bank branch." Additionally, respondents with higher education levels and incomes were more likely to cite better control over finances as a key motivator for using fintech services.

**Factors Influencing Adoption:** The regression analysis identified several significant predictors of fintech adoption, including age, education level, and income. Younger respondents (18-30 years) were more likely to use fintech services compared to older age groups, with an adoption rate of 75% among the youngest cohort. Education level also played a crucial role, as respondents with postgraduate degrees had a higher adoption rate (80%) compared to those with only secondary education (45%). Income was another critical factor, with respondents in the highest income bracket (above INR 50,000 per month) showing an adoption rate of 85%, compared to 50% among those earning below INR 20,000.

**Barriers to Adoption:** Despite the high adoption rates, several barriers to fintech adoption were identified. Security concerns were the most significant deterrent, with 40% of non-users citing fear of cyber fraud and data breaches as their primary reason for not adopting fintech services. Usability issues were also prevalent, particularly among older respondents and those with lower education levels. Approximately 30% of non-users reported difficulties in understanding and using fintech applications, highlighting the need for more user-friendly interfaces and better user education.

### Qualitative Findings

**Trust and Reliability:** Trust in fintech services was another critical factor influencing adoption. Users who had positive experiences with fintech services were more likely to trust and continue using them. For instance, a respondent mentioned, "I started using a mobile banking app because my bank recommended it. Initially, I was hesitant, but after using it for a while, I realized how secure and reliable it is." In contrast, non-users often cited a lack of trust in digital financial transactions as a reason for not adopting fintech services. This lack of trust was sometimes based on hearsay and negative experiences shared by others.

**Comparative Analysis and Triangulation:** The integration of quantitative and qualitative data through triangulation revealed several key findings. While quantitative data showed a high overall adoption rate of fintech services, qualitative insights highlighted significant barriers that could impede further adoption, particularly among older and less educated populations. The convenience and control offered by fintech were strong motivators across all demographic segments, but security concerns and usability issues were prevalent deterrents. The comparative analysis also indicated that while higher-income and better-educated respondents were more likely to adopt fintech, targeted interventions to address security and usability concerns could potentially increase adoption rates among lower-income and less-educated groups.

**Policy and Practical Implications:** The findings of this study have important policy and practical implications. To enhance fintech adoption, particularly among underrepresented groups, there is a need for concerted efforts to improve digital literacy and design more user-friendly fintech applications. Policymakers and fintech companies should collaborate to implement robust security measures and educate users about safe practices to mitigate fears of cyber fraud. Additionally, tailored marketing strategies that highlight the convenience and cost-saving benefits of fintech can further encourage adoption. By addressing the identified barriers and leveraging the motivators, stakeholders can foster a more inclusive and widespread adoption of



fintech services, ultimately contributing to greater financial inclusion and empowerment in the Nanded district.

**Digital Literacy and Education:** Improving digital literacy is crucial for increasing fintech adoption, particularly among older and less educated populations. Educational programs that teach basic digital skills and financial literacy can empower individuals to use fintech services confidently and effectively. Such programs could be offered through community centers, local libraries, and online platforms. Additionally, fintech companies can develop user-friendly tutorials and support resources to help users navigate their applications.

### Conclusion

This research paper has delved into the multifaceted landscape of user choices in adopting financial technology (fintech) within the Nanded district, providing a nuanced understanding of the factors driving and hindering adoption. By employing a mixed-methods approach, integrating both quantitative and qualitative data, this study has illuminated the complex interplay of motivations, barriers, and demographic influences that shape fintech usage.

The findings reveal a significant uptake of fintech services, particularly among younger, more educated, and higher-income individuals. Convenience, better financial control, and lower transaction costs emerged as the primary motivators for adoption, underscoring the value that users place on the efficiency and accessibility offered by digital financial solutions. However, the study also identified substantial barriers to adoption, including security concerns and usability challenges. These issues were particularly pronounced among older adults and those with lower levels of education, highlighting the need for targeted interventions to bridge the digital divide. Qualitative insights further enriched our understanding, uncovering deeper motivations and contextual factors that influence user decisions. Trust in fintech services, influenced by positive experiences and reliable security measures, played a crucial role in sustaining adoption. Conversely, fears of cyber fraud and difficulties in navigating complex fintech applications deterred potential users. These findings underscore the importance of building trust through robust security practices and enhancing user experience through intuitive design and user education.

The implications of this study are far-reaching for policymakers, fintech companies, and other stakeholders aiming to promote financial inclusion and digital literacy. To foster a more inclusive fintech ecosystem, efforts must be directed towards improving digital literacy, particularly among underrepresented groups. Designing user-friendly applications and implementing comprehensive security measures are critical steps in addressing usability and trust issues. Additionally, tailored marketing strategies that communicate the benefits and safety of fintech can further drive adoption across diverse demographic segments. In conclusion, while the adoption of fintech in the Nanded district is on the rise, significant challenges remain. By addressing these barriers through targeted interventions and fostering an environment of trust and accessibility, stakeholders can ensure that the benefits of financial technology are accessible to all. This not only enhances individual financial empowerment but also contributes to broader economic development and financial stability. The insights gained from this study provide a foundation for future research and action, guiding efforts to create a more inclusive and resilient fintech landscape.

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